SUPERSTORE SALES DATASET ANALYSIS AND FORECASTING

A Time Series Project Report



Gourab Ghosh
M.Sc. in Big Data Analytics, Department of Computer Science
Ramakrishna Mission Vivekananda Educational And Research Institute
Belur Math, Howrah
Pin-711202, West Bengal
January 03, 2021

ACKNOWLEDGEMENT

This is to acknowledge the support and help that has been received while doing this Project, Superstore sales dataset analysis and forecasting from our Teacher, Dr. Sudipta Das. It is very kind of him to help me in various stages while doing the project and to provied necessary informations which are of geart help. I am very much grateful to him and thanks him for his cordial coordination.

I would also like to thank my Institution and faculty members for helping me in my project. I want to express my gratitude to Br. Tamal Mj, Dr. Aditya Bagchi and Swathy Prabhu Maharaj, H.O.D of Computer Science Dept, RKMVERI Belur, for extending their support.

At last but not the least I would like to express my thanks to my parents without whom this project would not have been possible.

A Project Report Submitted by GOURAB GHOSH
TO RAMAKRISHNA MISSION VIVEKANANDA EDUCATIONAL AND RESEARCH INSTITUTE FOR THE COURSE
OF TIME SERIES AND FORECASTING IN M.Sc. in Big Data Analytics
UNDER THE PROPER GUIDANCE OF Dr. Sudipta Das

TABLE OF CONTENT

1	INTRODUCTION	1
2	OVERVIEW OF PROJECT	1
3	DATA COLLECTION	2
4	EXPLORATORY DATA ANALYSIS	2
5	DATA PREPARATION	4
6	DATA VISUALIZATION	5
7	STATIONARITY CHECKING	9
8	ACF PACF PLOTS	10
9	TIME SERIES FORECASTING	16
10	FORECASTING RESULTS	18
11	VALIDATING FORECASTING RESULTS	21
12	VISUALIZING FORECASTS	22
13	CAUSALITY CHECKING OF TIME SERIES	24

1 INTRODUCTION

A time series is a series of data points indexed or listed or graphed in time order. Most commonly, a time series is a sequence taken at successive equally spaced points in time.

Time Series analysis can be useful to see how a given asset, security or economic variable changes over time. Time series analysis comprises methods for analysing time series data in order to extract meaningful statistics and other characteristics of the data. Time series forecasting is the use of a model to predict future values based on previously observed values.

A number of different notations are in use for time-series analysis. A common notation specifying a **time series X** that is indexed by the natural numbers is written as X = [X1, X2, ...]. Another common notation is Y = [Yt: t belongs to T], where T is the index set.

2 OVERVIEW OF PROJECT

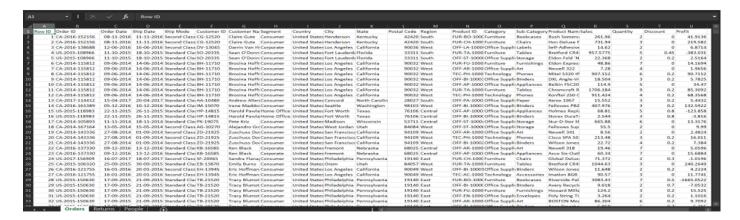
Superstore Sales Data is a dataset of a multistore in United States. Here we have different columns, of which our time series analysis interest lies in category column, which is of 3 types, Furniture, Office Supplies and Technology with Sales column.

For analysis and forecasting of time series, we have to go through following stages:

- At first, we have to read the dataset and check if there is any missing value in it or not and depending on that we have to prepare that accordingly.
- Then Exploratory Data Analysis has to be done and basis on that we will try to extract some meaningful information.
- After Eda, we have to do **Data Processing** and prepare the variables, **Furniture**, **Office Supplies and Technology** for time series analysis accordingly.
- We have to visualize our dataset then and try to get meaningful idea and important vision to work on.
- For time series, an important part is **Stationarity Checking**. We have to then check the Stationarity of our time series data and make them stationary if not.
- After Stationarity Checking, **ACF PACF plots** will be drawn and from there we can get the idea of our time series model and their components.
- Then comes the Forecasting part, where we will **forecast our time series** and based on different fitted models and their **AIC values**, we can choose our best time series model.
- We will then visualize our forecasted results and will try to get the forecast for next few time steps.
- At the end, we will try to check if there is any causal relationship between the time series and will do the Granger's Causality Test for that.

3 DATA COLLECTION

We are going to work on **Superstore Sales Dataset**. An overview of the dataset is like as follows:

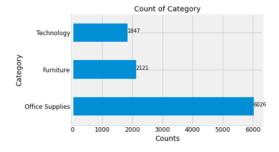


Here, we can see that the dataset has 21 columns and total 9994 rows.

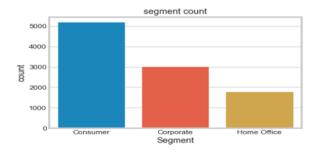
There are several categories, such as **three(3)** in the Superstore Sales dataset and they are: **Furniture**, **Office Supplies and Technology**. Our aim is to analysis and forecast the sales of these different 3 categories and to see if there is any kind of time series relationship among those.

4 EXPLORATORY DATA ANALYSIS

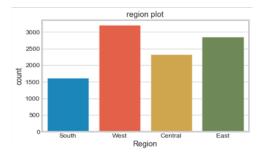
At the very beginning I have checked that if there is **any null value or missing value** in the dataset and I have found that there is **no missing value or NA** in the dataset. Then I have performed some basic **exploratory data analysis** on the dataset to gather some insightful details.



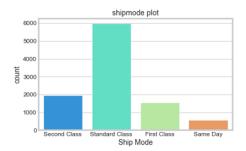
Here we can see among the **3 categories**, Office Supplies has the most count of **6026**, furniture is after that with **2121** and Technology is the last with **1847**.



Here we have **3 types of segment count**. Among them **Consumer segment** has most count, followed by **Corporate** and **Home Office** is the last.



Here the region is divided into 4 parts. West has the most number of count, followed by East, then Central and South has the least count of all.



It can be seen Shipmode has 4 different types. Standard Class has the most count, followed by Second Class, then First Class and Same Day shipmode has the least count of all.



From the plot it is evident that at 0 percent discount the profit is maximum. Then with increase in discount, the profit decreases and profit is the lowest when the discount is 50 percent. Then again, profit starts to increase with increase in discount and becomes steady with higher discount.

5 DATA PREPARATION

We have to analysis and forecast the sales of **3 categories** in the dataset. And for that we have to prepare them accordingly, so that we can work on them. We have found that **Furniture data** has timeperiod of (2014-01-06 00:00:00 to 2017-12-30 00:00:00), Office Supplies data has timeperiod of (2014-01-03 00:00:00 to 2017-12-30 00:00:00), and **Technology data** has timeperiod of (2014-01-06 00:00:00 to 2017-12-30 00:00:00).

We then eliminate all the other irrelevant columns of the dataset and make three time series for three different categories.

For **Furniture Sales**, we have:

Index	Order Date	Sales
0	2014-01-06	2573.820
1	2014-01-07	76.728

For Office Supplies Sales, we have:

les
.448 8.06
-

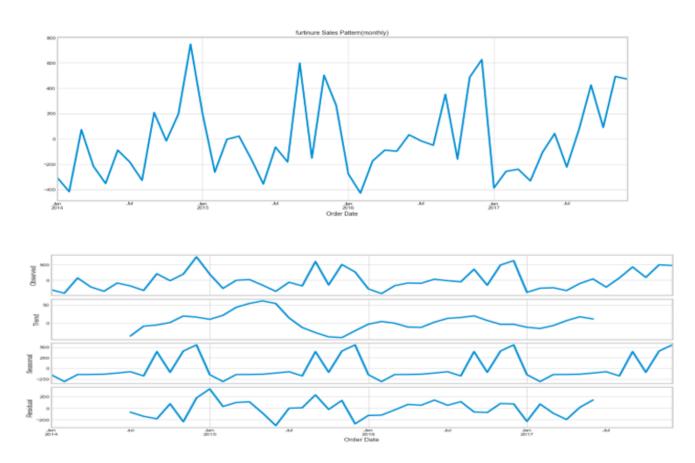
For **Technology Sales**, we have:

Index	Order Date	Sales
0 1	2014-01-06 2014-01-09	$1147.94 \\ 31.20$

6 DATA VISUALIZATION

After transforming the categories into different time series dataset and **indexing over DateTime**,we have to **visualize them differently** and should try to find out some meaningful information that would help us in further analysis and forecast.

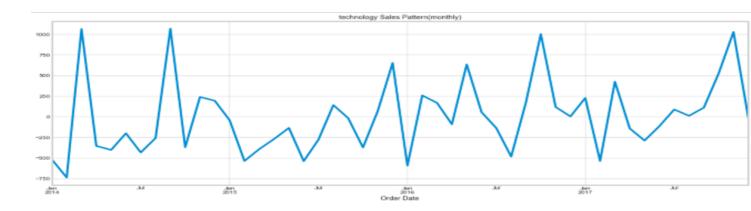
Furniture sales dataset is resampled over month at first and then it is visualized and observed its time series pattern.

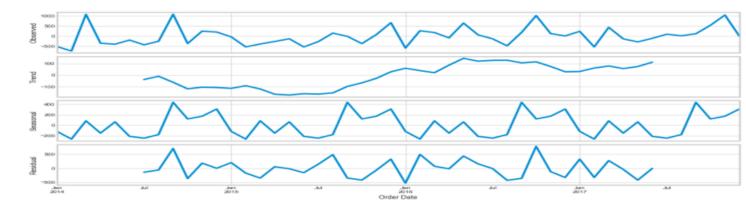


Office Supplies sales dataset is resampled over month at first and then it is visualized and observed its time series pattern.

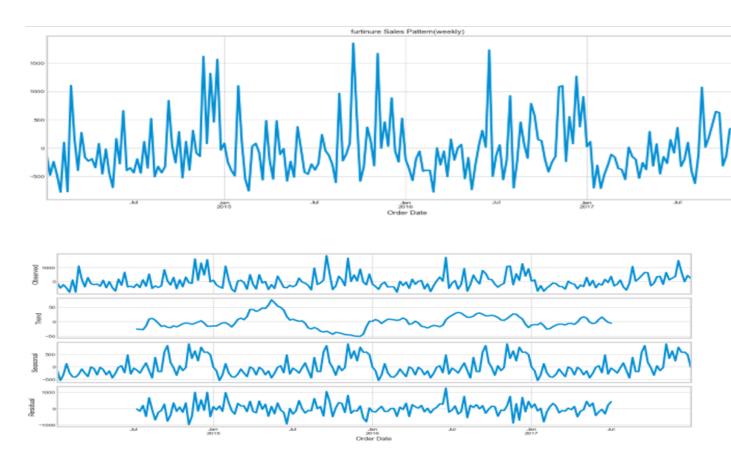


Technology sales dataset is resampled over **month** at first and then it is **visualized** and observed its **time series pattern**.

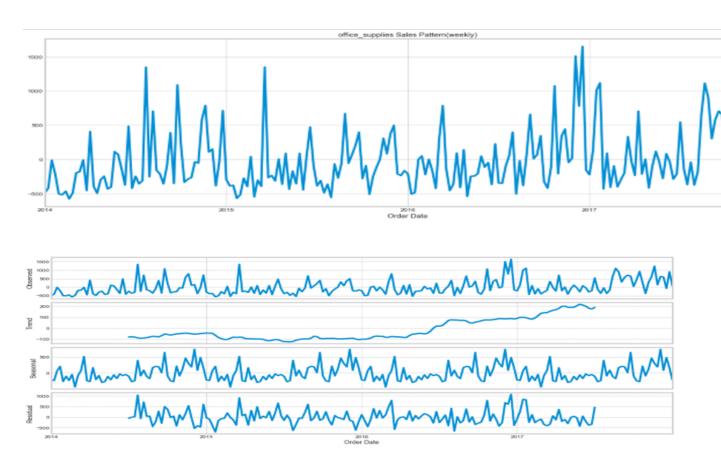




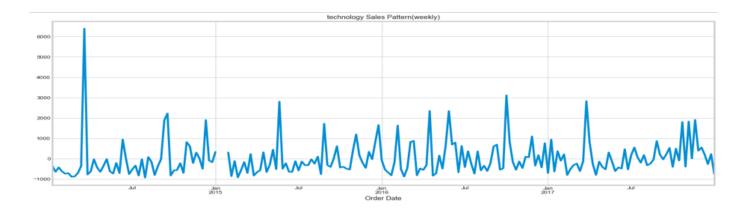
Furniture sales dataset is resampled over \mathbf{week} then and it is then $\mathbf{visualized}$ and observed its \mathbf{time} series pattern.

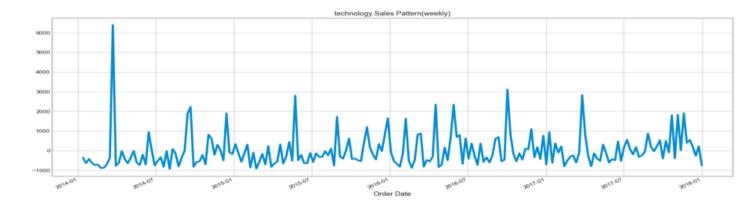


Office Supplies sales dataset is resampled over \mathbf{week} then and it is then $\mathbf{visualized}$ and observed its time series pattern.



Technology sales dataset is resampled over **week** then and it is then **visualized** and observed its **time series pattern**.





7 STATIONARITY CHECKING

In a time series analysis, A stationary time series is one whose properties do not depend on the time at which the series is observed. Thus, time series with trends, or with seasonality, are not stationary—the trend and seasonality will affect the value of the time series at different times. Summary statistics calculated on the time series are consistent over time, like the mean or the variance of the observations. In statistics, the Dickey-Fuller test tests the null hypothesis that a unit root is present in an autoregressive model. The alternative hypothesis is different depending on which version of the test is used, but is usually stationarity or trend-stationarity.

H0=non-stationary process VS H1=stationary process.

If **p** value greater than alpha, fail to reject H0, i.e., non-stationary process and differencing(d) has to be done to on the dataset.

If p value less than alpha, reject H0, i.e., stationary process.

Here we have level of significance(alpha)=0.05.

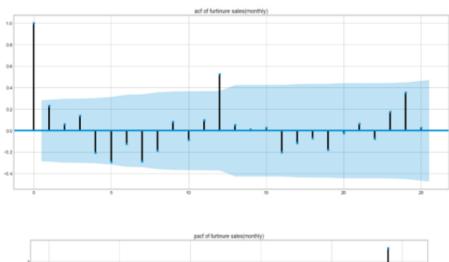
Category	p-value	Decision
Furniture(monthly)	0.00009	stationary process
Office supplies(monthly)	0.955	non-stationary process
Office supplies at 1st diff(monthly)	0.011	stationary process
Technology(monthly)	0.6511	non-stationary
Technology at 3rd diff(monthly)	0.0057	stationary process
Furniture(weekly)	0.0298	stationary process
Office supplies(weekly)	0.280	non-stationary process
Office supplies at 1st diff(weekly)	0.00008	stationary process
Technology(weekly)	0.0387	stationary

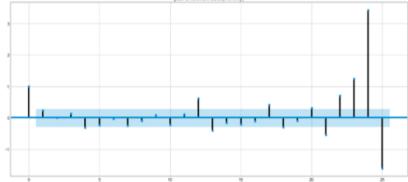
8 ACF PACF PLOTS

Autocorrelation Function(ACF) and Partial Autocorrelation Function(PACF) are two important parts in Time Series analysis. ACF plot is merely a bar chart of the coefficients of correlation between a time series and lags of itself. The PACF plot is a plot of the partial correlation coefficients between the series and lags of itself.

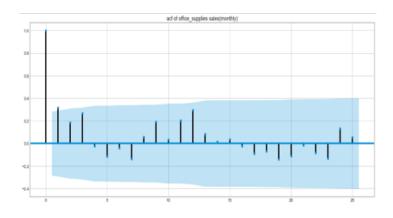
ACF and PACF plots allow one to determine the AR and MA components of an ARIMA model. Both the Seasonal and the non-Seasonal AR and MA components can be determined from the ACF and PACF plots.

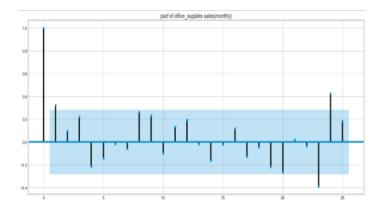
First we will see all the **acf pacf plots** of **3** different **monthly time series** data and observe their pattern.

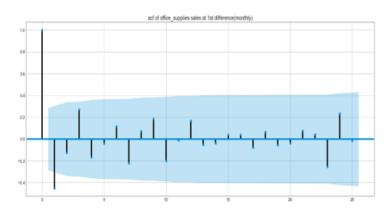


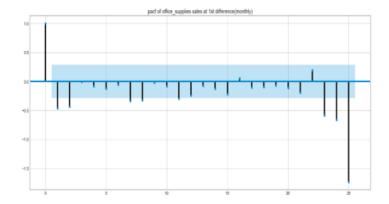


From the acf pacf plot of Furniture sales data, we can see that there is order of seasonality in the data.

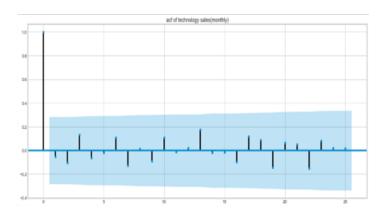


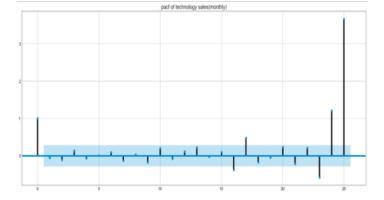


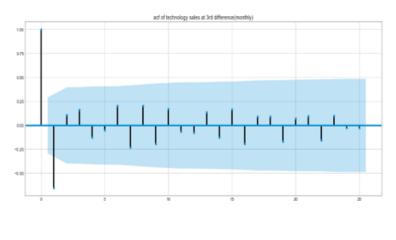


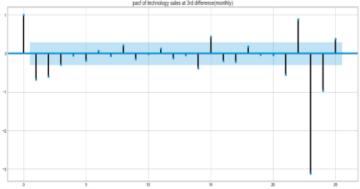


From the acf pacf plots of Office supplies data and of its 1st order diff,we can see that the trend has been eliminated but seasonality is there.



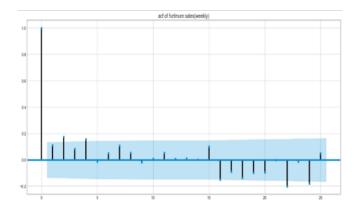


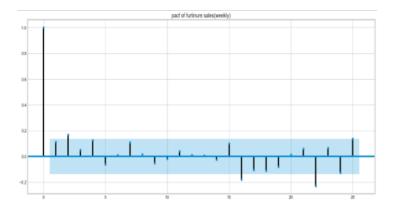




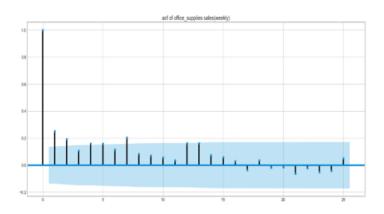
From the acf pacf plots of Technology data and its 3rd order diff, we can see that the trend has been eliminated but seasonality is there.

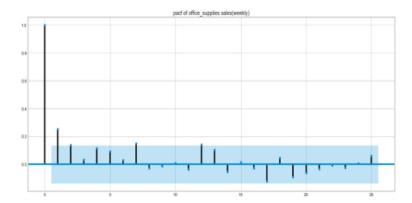
Now we will see all the acf pacf plots of those 3 weekly time series data and observe their pattern.

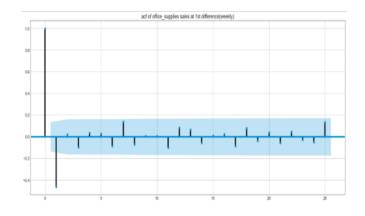


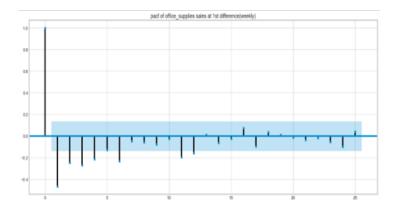


From the acf pacf plot of Furniture sales data, we can see that there is order of seasonality in the data.

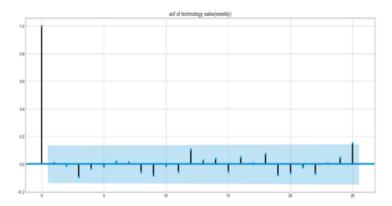


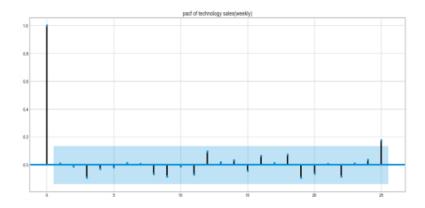






From the acf pacf plots of Office supplies data and of its 1st order diff,we can see that the trend has been eliminated but seasonality is there.





From the acf pacf plot of Technology sales data, we can see that there is order of seasonality in the data.

9 TIME SERIES FORECASTING

Forecasting involves taking models fit on historical data and using them to predict future observations. In Time Series, there are different models for fitting and based on different scenarios and situations, we are going to apply them on our three Time Series, i.e., Furniture Sales, Office Supplies Sales and Technology Sales. And the model with the least AIC(Akaike information criterion), which is error due to prediction, will be chosen as the best fitted model.

When we consider Furniture Sales(monthly):

MODEL	AIC	BIC	
ARMA(1,1)	690.1031	697.5879	
ARIMA(1,1,1) ARIMA(2,1,2)	678.2684 686.2995	685.6690 697.4004	
ARIMA(0,1,1)*(0,1,1,12)12	279.5568	288.3920	

When we consider **Furniture Sales(weekly)**:

MODEL	AIC	BIC
ARIMA(1,1,1)	3181.7677	3195.0986
ARIMA(2,1,2)	3178.6180	3198.6143
ARIMA(0,1,1)*(0,1,1,12)12	2807.8757	2816.7590

So, we can see that Furniture Sales time series model can best be fitted by monthly data and ARIMA(0,1,1)*(0,1,1,12)12 model which has the least AIC value among all.

When we consider Office Supplies Sales(monthly):

MODEL	AIC	BIC	
$\overline{\text{ARIMA}(2,1,2)}$	668.1807	679.2716	
ARIMA(3,1,2) ARIMA(0,1,1)*(0,1,1,12)12	667.6918 302.4834	680.6429 305.6713	

When we consider Office Supplies Sales(weekly):

MODEL	AIC	BIC	
ARIMA(2,1,2)	3119.3551	3139.3603	
ARIMA(7,1,3) ARIMA(0,1,1)*(0,1,1,12)12	$\begin{array}{c} 3121.2728 \\ 2756.6553 \end{array}$	3161.3232 2778.3914	

So, we can see that Office Supplies Sales time series model can best be fitted by monthly data and ARIMA(0,1,1)*(0,1,1,12)12 model which has the least AIC value among all.

When we consider **Technology Sales(monthly)**:

MODEL	AIC	BIC
ARIMA(2,1,2)	719.5730	730.6739
ARIMA(3,1,2)	719.7761	732.7271
ARIMA(0,1,1)*(0,1,1,12)12	325.4324	332.1786

When we consider **Technology Sales(weekly)**:

MODEL	AIC	BIC	
ARIMA(2,1,2)	3371.5322	3391.4702	
ARIMA(3,1,2) ARIMA(0,1,1)*(0,1,1,12)12	3378.4040 2948.1869	3401.6625 2979.5430	

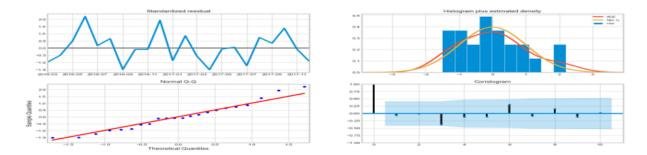
So, we can see that **Technology** Sales time series model can best be fitted by **monthly data** and ARIMA(0,1,1)*(0,1,1,12)12 model which has the **least** AIC value among all.

10 FORECASTING RESULTS

After the **forecasting** and getting the **best fitted models** for each of the category time series model, such as **Furniture Sales**, **Office Supplies Sales** and **Technology Sales**, we have to apply those models on them and have to check how they have fared.

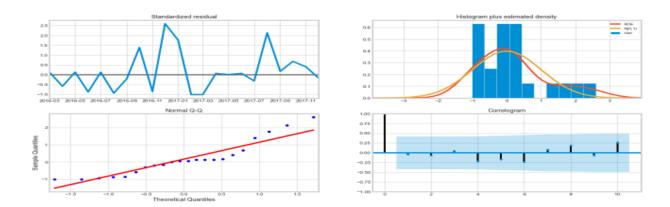
AIC value of furniture(monthly) is least ARIMA(0, 1, 1)x(0, 1, 1, 12)12 - 279.55681219250735 among all:

```
In [94]: ##AIC value of furniture(monthly) is least of ARIMA(0, 1, 1)\times(0, 1, 1, 12)12 - AIC:279.55681219250735 among all mod = sm.tsa.statespace.SARIMAX(y1_mn,
                                            order=(0, 1, 1),
                                            seasonal_order=(0, 1, 1, 12),|
enforce_stationarity=False,
enforce_invertibility=False)
          results = mod.fit()
          print(results.summary().tables[1])
          ______
                                                                                       0.975]
                           coef
                                    std err
                                                      Z
                                                              P> | z |
                                                                          [0.025
                         -1.0000
                                   3900.897
                                                  -0.000
                                                               1.000
                                                                       -7646.619
                                                                                     7644.619
          ma.S.L12
                         -3,2469
                                      1,661
                                                  -1.954
                                                               0.051
                                                                          -6.503
                                                                                        0.009
                                   9.24e+06
                                                                                     1.81e+07
                      2368.6927
                                                  0.000
                                                              1.000
                                                                       -1.81e+07
          sigma2
```



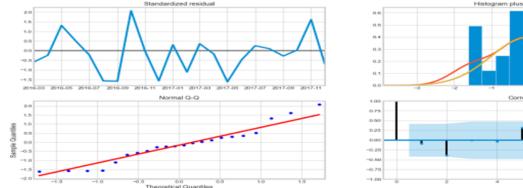
AIC value of office supplies (monthly) is least ARIMA(0, 1, 1)x(0, 1, 1, 12)12 - 302.48343992251057 among all:

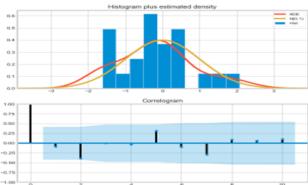
```
In [110]: ##AIC value of office_supplies(monthly) is least of ARIMA(0, 1, 1)×(0, 1, 1, 12)12 - AIC:302.48343992251057 among all| mod2 = sm.tsa.statespace.SARIMAX(y2\_mn,
                                                     order=(0, 1, 1),
                                                    seasonal_order=(0, 1, 1, 12),
enforce_stationarity=False,
enforce_invertibility=False)
             results2 = mod2.fit()
             print(results2.summary().tables[1])
                                 coef
                                           std err
                                                                         P>|z|
                                                                                       [0.025
                                                                                                      0.975]
                              -0.8701
                                              0.218
                                                          -3.983
                                                                         0.000
                                                                                       -1.298
             ma.L1
                                                                                                      -0.442
             ma.S.L12
                              -1.0079
                                             53.047
                                                           -0.019
                                                                         0.985
                                                                                     -104.979
                                                                                                     102.963
             sigma2
                           5.591e+04
                                          2.98e+06
                                                            0.019
                                                                         0.985
                                                                                    -5.78e+06
                                                                                                   5.89e+06
```



AIC value of technology (monthly) is least ARIMA(0, 1, 1)x(0, 1, 1, 12)12 - 325.43244967810364among all:

```
results3 = mod3.fit()
       print(results3.summary().tables[1])
                  coef
                       std err
                                       P> | z |
                                              [0.025
                                                      0.975]
       ma.L1
                -1.0002
                               -0.168
                                       0.866
                                              -12.650
                                                      10.650
       ma.S.L12
                -1.0434
                        5.784
                               -0.180
                                       0.857
                                              -12.380
                                                      10.294
       sigma2
              1.568e+05
                      3.66e-05
                              4.280+09
                                       0.000
                                             1.57e+05
                                                     1.57e+05
```



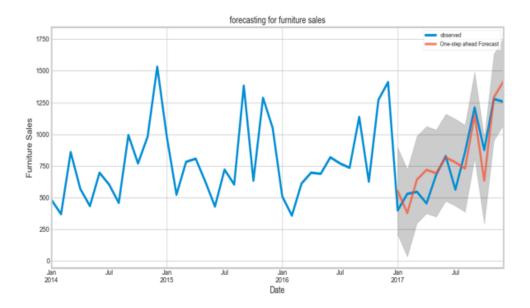


11 VALIDATING FORECASTING RESULTS

After getting fitted models and results for all three category time series model Furniture Sales,Office Supplies Sales and Technology Sales, we have to verify how good our fitted model works on real life scenario.

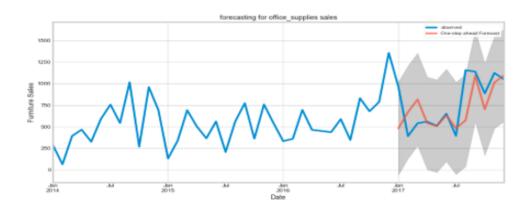
For the validation of results, we will use two measure of statistics, Mean Squared Error (MSE) and Root Mean Squared Error (RMSE). MSE is the mean of square of deviation from actual to prediction data and RMSE is the square root of MSE. Lesser the RMSE, Better the model prediction.

Forecasting for **furniture sales**:



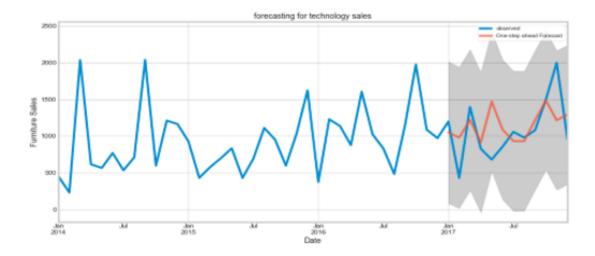
The Mean Squared Error of furniture forecasts is 22993.5664. The Root Mean Squared Error of furniture forecasts is 151.64.

Forecasting for office supplies sales:



The Mean Squared Error of furniture forecasts is 65844.6001. The Root Mean Squared Error of furniture forecasts is 256.6.

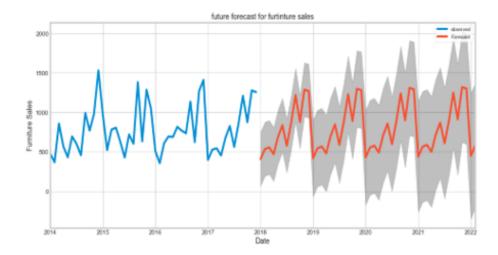
Forecasting for **technology sales**:



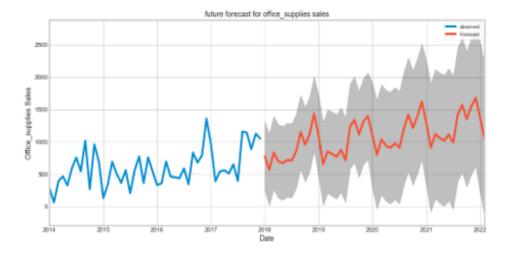
The Mean Squared Error of furniture forecasts is 136874.9803. The Root Mean Squared Error of furniture forecasts is 369.97.

12 VISUALIZING FORECASTS

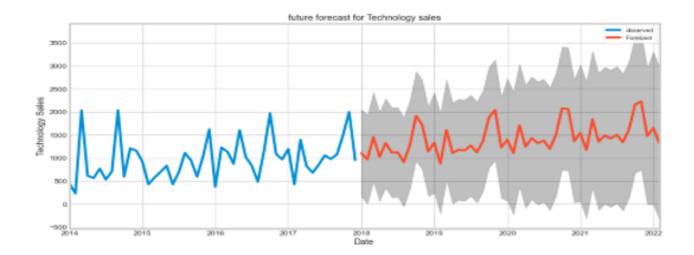
I am visualizing forecasts for Furniture Sales in next 50 steps and observe how it looks like.



I am visualizing forecasts for Office supplies Sales in next 50 steps and observe how it looks like.



I am visualizing forecasts for Technology Sales in next 50 steps and observe how it looks like.



13 CAUSALITY CHECKING OF TIME SERIES

Causality concerns relationships where a change in one variable necessarily results in a change in another variable. There are three conditions for causality: covariation, temporal precedence, and control for "third variables". The latter comprise alternative explanations for the observed causal relationship.

The **Granger causality test** is a statistical hypothesis test for determining whether one time series is useful for forecasting another. If probability value is less than any level, then the hypothesis would be rejected at that level. **Granger causality** is a statistical concept of causality that is based on prediction. According to Granger causality, if a signal X1 "Granger-causes" (or "G-causes") a signal X2, then past values of X1 should contain information that helps predict X2 above and beyond the information contained in past values of X2 alone.

When time series X Granger-causes time series Y, the patterns in X are approximately repeated in Y after some time lag. Thus, past values of X can be used for the prediction of future values of Y. A time series X is said to Granger-cause Y if it can be shown, usually through a series of t-tests and F-tests on lagged values of X (and with lagged values of Y also included), that those X values provide statistically significant information about future values of Y.

H0: Xt does not granger causes Yt VS H1: Xt granger causes Yt.

If p value greater than alpha,fail to reject H0,i.e.,not have granger causes. If p value less than alpha,reject H0,i.e.,have granger causes.

Granger Causality Test is one-way test. Here ,we test on X variable granger causes Y but not the other way round. And so, for that we should keep in mind the order we put random variables in. The first one put, will be Y, dependent variable and second one put, will be X, independent variable, which will granger-cause.

The first thing,we have to do for causality checking is to see if observed time series are of same time span or not. If not, we have to make them in same time span. Here, Furniture sales and Technology sales are of same time span but Office supplies sales is not. So, we have to make it into same of other two and then we can conduct the causality checking.

For Causality checking, we have to select no of lags for which we want to test. We have selected no of lags as 5 and alpha=0.05.

granger causality checking when y=furniture,x=office supplies:

p Values per lag - [0.2951, 0.6339, 0.5935, 0.7762, 0.6253]

granger causality checking when y=furniture,x=technology:

p Values per lag - [0.2626, 0.5257, 0.5133, 0.5408, 0.4203]

We can see that p-values for both tests at all the lag 5 is more than alpha and so we can conclude that for forecasting of Furniture sales, Office supplies sales and Technology sales is not dependent and Furniture sales is not granger caused by Office supplies sales and Technology sales.

granger causality checking when y=office supplies,x=furniture:

p Values per lag - [0.7878, 0.8714, 0.9486, 0.9751, 0.9263]

granger causality checking when y=office supplies,x=technology:

p Values per lag - [0.998, 0.7859, 0.8105, 0.81, 0.6444]

We can see that p-values for both tests at all the lag 5 is more than alpha and so we can conclude that for forecasting of Office supplies sales, Furniture sales and Technology sales is not dependent and Office supplies sales is not granger caused by Furniture sales and Technology sales.

granger causality checking when y=technology,x=furniture:

p Values per lag - [0.4353, 0.6432, 0.762, 0.7089, 0.8634]

granger causality checking when y=technology,x=office supplies:

p Values per lag - [0.3428, 0.1854, 0.1117, 0.167, 0.3111]

We can see that p-values for both tests at all the lag 5 is more than alpha and so we can conclude that for forecasting of Technology sales, Furniture sales and Office supplies sales is not dependent and Technology sales is not granger caused by Furniture sales and Office supplies sales.

So at the end, we can conclude that whatever forecasting we have done for the different time series analysis is sufficient and properly applicable.