Rohan Chhetry

rchhetry5@gmail.com | 0435 265 565 | Mount Druitt, NSW, 2770

Key skills

- Communication skills
- Computer skills
- Customer service
- Leadership qualities
- Inventory management
- Cash handling
- Problem solving
- Time management

Languages

- English (Proficient written and verbal)
- Nepali (first language)

Education

Master of Data science
Charles Darwin University
Graduation 2025

Bachelor of Computer Engineering
Institute of Engineering Pulchowk
Graduated 2023

Reference

Ravi Pandey
pandeyyravi7@gmail.com

Summary

Ambitious student who demonstrates strong work ethic and problem solving. Eager to contribute to team success through hard work, attention to detail and excellent time management. Clear understanding of customer service and enjoys a challenging, fast-paced work environment. Quick learner and willing to grow and lead.

Career history

Cafe Assistant at Quality Bakery, Kathmandu
Nov 2023 – Feb 2024

Key responsibilities

- Significantly enhanced customer satisfaction by maintaining a clean, organized, and inviting cafe environment, directly influencing repeat business and positive customer reviews.
- Streamlined kitchen operations and improved service delivery by assisting in the preparation of food items, reducing wait times, and ensuring high-quality offerings.
- Fostered a culture of teamwork and efficiency, contributing to a positive and productive work environment even during peak hours, which led to increased staff morale and customer satisfaction.
- Implemented innovative strategies for order and payment processing, optimizing transaction times and improving the overall customer experience.
- Played a pivotal role in inventory management, ensuring the availability of essential items and reducing waste, thereby contributing to cost savings and operational efficiency.

Data Engineer at Genese Solution, Kathmandu
Nov 2023 – Feb 2024

Key responsibilities

- Spearheaded the optimization of data systems and pipeline architecture, significantly improving data processing efficiency and reliability, which enabled advanced analytics and supported strategic decision-making across the company.
- Implemented rigorous data quality assurance practices and compliance measures, ensuring data integrity and adherence to regulatory standards, thereby reducing risk and enhancing trust in the company's data assets for strategic applications.