

[illegible][Build Report](#)

Event Date	Event Type	Event Data
2018 June 13 05:00:12 AM UTC	Disponible	Skills: AmazonEsCarrierEmail, AmazonEsWmsEmail, AmazonEsReta
2018 June 13 05:00:13 AM UTC	Incorporando a cliente	Media Type: Email ConversationID: 1002770176056/7987682/1528866012841 CustomerMediaLegID: <a href="#">AT01CYLAHEO2J/1528864415473</a>

Build Report

Event Date	Event Type	Event Data
2018 June 12 05:00:34 AM UTC	Disponible	Skills: AmazonEsPrimaryChat, AmazonEsWmsChat, AmazonEsPreOrderChat
2018 June 12 06:19:34 AM UTC	Incorporando a cliente	Media Type: Chat Conversation ID: wNPPFD5MQV-ef6UGQKd_-UpmyR3axq1smMsi160E8vvtKjDkuj2JF CustomerMediaLegID: uxGjwG3mTvCCUbAxalMok6f8ZjTDP6D3NVHW9EVPeZa2s

Diagrama de Gantt para la programación de actividades. El eje horizontal muestra horas desde 21h hasta 9h. Las actividades son:

- Planificado** (gris): 0h-4h y 5h-9h.
- Incoherencia** (rojo): 0h-4h.
- Coherencia** (azul): 4h-9h.

Agent Login:

Time Zone:

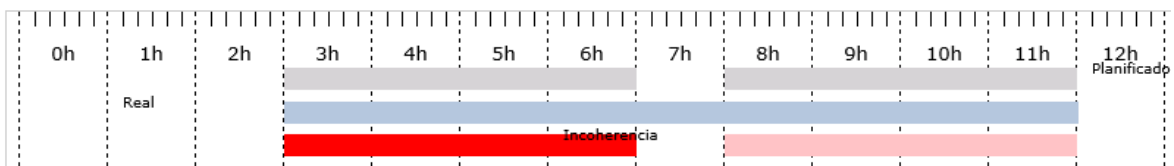
Start Date:  Start Time:

End Date:  End Time:

[Build Report](#)

Event Date	Event Type	Event Data
2018 June 12 05:00:27 AM UTC	Disponible	Skills: AmazonEsPrimaryChat, AmazonEsWmsChat, AmazonEsPreOrderChat
2018 June 12 06:06:04 AM UTC	Incorporando a cliente	Media Type: Chat ConversationID: OVGpPesVRd2YXJuOGv3MKKs-uHKY6nmGR-6DMIBkDegaEa4Q57 CustomerMediaLegID: <a href="#">j2qWk70gTuWbq66XISE05IjMUPnJsEMbDdB79WKa1TH2c3C</a>

*Horario de SANTILLAN ARCELLES, GISELLA LISBETT CARMEN del 12/06/2018*



Agent Login:

Time Zone:

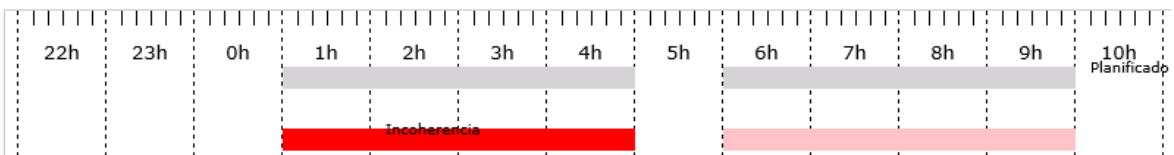
Start Date:  Start Time:

End Date:  End Time:

[Build Report](#)

Event Date	Event Type	Event Data
2018 June 12 08:00:06 AM UTC	Disponible	Skills: AmazonEsPrimaryChat, AmazonEsWmsChat, AmazonEsPreOrderChat
2018 June 12 08:00:34 AM UTC	Incorporando a cliente	Media Type: Chat ConversationID: ISmHoNOjStGikPWBgKUzlbUM1knDg6WBJRN-qe365i8MizeHyT CustomerMediaLegID: <a href="#">Ju8Kc2E5QmumjnYPsBJ7IU5DvOWPbkNE8WE69-bGHYk</a>

*Horario de SOTELO TICONA, JLUBBICA HORTENCIA del 12/06/2018*



Agent Login:

Time Zone:

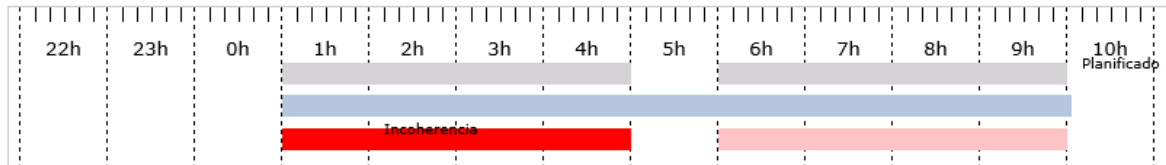
Start Date:  Start Time:

End Date:  End Time:

[Build Report](#)

Event Date	Event Type	Event Data
2018 June 13 06:06:04 AM UTC	Disponible	Skills: AmazonEsWms, AmazonEsPrimary, AmazonEsPreOrder
2018 June 13 06:10:01 AM UTC	Conectando agente	Inbound call Media Type: Voice ConversationID: eu-cs-telephony-voice-15005.dub8-061001UTC-20180613- CustomerMediaLegID: eu-cs-telephony-voice-15005.dub8-060941UTC-SD21

*Horario de TANGHERLINI MENDOZA, PAOLO GERARDO del 12/06/2018*



Agent Login:

Time Zone:

Start Date:  Start Time:

End Date:  End Time:

[Build Report](#)

Event Date	Event Type	Event Data
2018 June 12 05:55:53 AM UTC	Cambiando estado de agente:	Offline
2018 June 12 05:55:53 AM UTC	Ocupado	Media Type: Email ConversationID: 1002275600786/20014792/1526969868003 CustomerMediaLegID: ACKBSRIM1AQ2O/1526969865638
2018 June 12 06:00:12 AM UTC	Disponible	Skills: AmazonEsPrimaryChat, AmazonEsWmsChat, AmazonEsPreOrderChat
2018 June 12 06:04:49 AM UTC	Incorporando a cliente	Media Type: Chat ConversationID: _Wnjlv0ST1OvLZN9oNMiKfDE9JmWh_YRhX0NHe2jSauAL-6mN CustomerMediaLegID: -fk3XleaSduVDTvo_6nt96bKz9yKaoKvTUM3mv0h3Of2EpI