



16 April 2020

**Re: Notification of License Compliance Verification**

Dear Customer,

Microsoft is currently conducting an audit of the SPLA Software Services delivered by OVH. This review is currently undertaken by EY, the independent audit firm selected by Microsoft to conduct this process.

During the audit process, OVH explained to EY's representatives that a certain number of servers could not be accessed and scanned, the access to these servers being protected by different restrictions and/or passwords. Some of these servers are currently used and accessed by your company, as part of the Software Services provided to your company by OVH, and an understanding of what Microsoft products are deployed is required by EY.

To ensure that OVH and your company can fulfil the requirements of this compliance audit and remain in compliance with the SPLA Program's rules and requirements, Microsoft is requesting that your company enable OVH to gather the necessary information from these restricted-access servers. Different options are available for you to provide this information, and the following approaches would be accepted:

- Your company can provide access to these servers to OVH, to allow these servers to be scanned;
- Your company can run the Inventory Tool or Script provided and return the results to OVH;
- If, for a specific reason, you can explain that none of the above preferred options can be used on these servers, screenshots of all the required elements can be taken and returned to OVH.

We therefore request that you select one of the above approaches to provide a view of all the Microsoft products installed on these servers. Please note that the MBSA signed between Microsoft and OVH includes a confidentiality clause, and that the provisions of this clause are also applicable to these servers; only data associated to the deployment of Microsoft products will therefore be communicated to Microsoft.

Microsoft Corporation  
Attn: Americas Operations Center  
6100 Neil Road  
Reno, NV 89511-1137



We would therefore ask you to please confirm which of the above suggested approaches will be used for your servers, and return the required information by 26 May 2020, to allow this audit to be completed.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ross MacNally", written over a horizontal line.

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Ross MacNally  
License and Contract Compliance Manager  
Microsoft Ireland Operations Limited