**Milestone and
Activity List**

Date	08 November 2022
Team ID	PNT2022TMID50230
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gatheringinformation by referring the,technical papers,research publications etc.	25 OCTOBER 2022
Prepare Empathy Map	Prepare Empathy Map Canvasto capture the user Pains & Gains, Prepare list of problemstatements	26 OCTOBER 2022
Ideation	List the by organizing the brainstorming session andprioritize the top 3 ideas based on the feasibility & importance.	27 OCTOBER 2022
Proposed Solution	Prepare the proposed solutiondocument, which includes thenovelty, feasibility of idea, business model, social impact, scalability of solution, etc.	28 OCTOBER 2022
Problem Solution Fit	Prepare problem - solution fitdocument.	29 OCTOBER 2022
Solution Architecture	Prepare solution architecturedocument.	30 OCTOBER 2022

Customer Journey	Prepare the customer journey maps to understand the user interactions & experiences with the application (entry to exit).	30 OCTOBER 2022
Functional Requirement	Prepare the functional requirement document.	31 OCTOBER 2022

Data Flow Diagrams	Draw the data flow diagrams and submit for review.	31 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram.	01 NOVEMBER 2022
Prepare Milestone & ActivityList	Prepare the milestones & activity list of the project.	01NOVEMBER 2022