

# Chandan Kumar

## IT Project Manager

Accomplished IT Project Manager and Assistant Vice President with over 10 years of expertise in the financial services sector, I am deeply passionate about leveraging technology to drive business growth and efficiency. My goal is to apply my extensive knowledge in front-end and back-end development, combined with my proven project management skills, to lead innovative IT initiatives. I aim to align with an organization's vision to create value through strategic use of technology, ensuring projects meet and exceed business objectives with a focus on operational excellence and customer satisfaction.

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## PROFESSIONAL SUMMARY

- Nearly a decade of progressive experience in the IT industry with a specialization in both front-end and back-end development within financial services.
- Expertise in HTML5, CSS3, JavaScript, ReactJS, Redux, NodeJS, MongoDB, Polymer JS, and Mobx, with a focus on developing robust technical solutions.
- Demonstrated leadership in steering cross-functional teams of over 10 professionals to deliver projects that enhance customer satisfaction and operational efficiency.
- Skilled in strategic problem-solving and meticulous attention to detail, with a track record of improving system reliability and performance.
- Proven ability in project management, adept in Agile and Waterfall SDLC methodologies, resulting in successful delivery of complex IT projects.
- Strong communicator and stakeholder manager, with experience in mentoring teams and fostering a culture of continuous improvement and innovation.
- Solid foundation in analyzing and rectifying system issues, with a results-oriented approach to align IT solutions with business goals.

## TECHNICAL SKILLS

HTML5   CSS3   JavaScript   ReactJS   Redux   NodeJS   MongoDB   Polymer JS   Mobx   NextJS

## WORK EXPERIENCE

### AVP

#### Citi Corp (Pune) (Dec 2022 - Present)

Steering cross-functional teams and enhancing customer satisfaction

- Expanded business partnerships through strategic prospecting and follow-up initiatives
- Coached and mentored a team of professionals to enhance performance
- Communicated technical requirements to developers and stakeholders effectively
- Collaborated with Product Owners to define user interfaces and system functionalities
- Guided team members in task execution, ensuring alignment with project objectives
- Led cross-functional team efforts to innovate products and services
- Utilized web technologies to improve SEO capabilities and system performance

#### Achievements:

Established and expanded business partnerships, resulting in increased market competitiveness

### Senior Technology Consultant

#### Ernst & Young (Pune, Maharashtra) (Oct 2021 - Dec 2022)

Leading UX improvements and front-end development initiatives

- Engineered a configurable HTML template system to streamline development
- Implemented UI development best practices to reduce errors and speed up deployment
- Guided UX design for better user engagement
- Ensured zero-defect UI functionality
- Created comprehensive documentation for development consistency
- Promoted effective team communication and collaboration
- Applied advanced JavaScript frameworks to build robust web solutions
- Maintained active client engagement to fully understand project requirements
- Participated in team-building for improved team dynamics
- Consistently produced high-quality work with efficiency

#### Achievements:

Successfully implemented a configurable HTML template system, enhancing efficiency and code consistency

### Senior Software Developer

#### One Network Enterprises (Sep 2020 - Sep 2021)

Optimizing user experience and mentoring development team

- Managed full development cycle from UX design to implementation
- Crafted expert-level UX designs for improved client experience
- Authored version documentation to manage project changes
- Suggested and implemented user experience enhancements
- Designed complex data visualization components
- Developed React JS components in alignment with project requirements
- Fostered a collaborative development environment

- Mentored colleagues in project architecture and React JS
- Maintained team dynamics and interpersonal relationships
- Analyzed requirements and delegated tasks effectively
- Conducted daily code reviews for standard adherence

#### **Achievements:**

Delivered high-quality UX designs resulting in increased client satisfaction

## **Lead UI Developer**

**Infosys Ltd** (*Jun 2018 - Aug 2020*)

Facilitating component development and team leadership

- Led requirement analysis and UI development for FINACLE
- Authored solution design documents for one-pager implementation
- Refined product requirements and UX in collaboration with Product Owners
- Directed front-end component development and team discussions
- Instructed team on Polymer JS, raising technical skill levels
- Managed functional requirement analysis and task assignment
- Oversaw code reviews to maintain development standards
- Led a 9-person developer team with technical support and guidance
- Employed a wide range of technologies for comprehensive solution development

#### **Achievements:**

Led a successful UI development initiative for FINACLE, improving user experience

## **Technical Support / UI Developer**

**Infosys Ltd** (*Aug 2016 - May 2017*)

Managing client support and UI development tasks

- Resolved complex client issues to bridge gaps between clients and developers
- Automated operational processes via shell scripting
- Managed database and user access for payment systems
- Coordinated a 10-member team for task assignment and guidance
- Debugged network test cases and validated results
- Configured and monitored QUARTZ scheduler jobs
- Employed web and scripting technologies for support-related tasks
- Optimized client request handling procedures
- Ensured component functionality met project requirements
- Promoted effective team communication

#### **Achievements:**

Automated key processes resulting in improved operational efficiency

## **Systems Engineer**

**Infosys Ltd** (*Jul 2014 - Aug 2016*)

Full-stack development and system performance optimization

- Enhanced system performance through comprehensive code analysis and optimization
- Developed data flow diagrams for clear system understanding
- Resolved complex defects under tight deadlines
- Provided thoroughly documented solutions to clients
- Utilized a range of skills including scripting and database management

#### **Achievements:**

Efficiently resolved complex defects, maintaining high system reliability

## **EDUCATION**

**B.E: Telecommunication Engineering** (Jan 2010 - Jun 2014)

Siddaganga Institute, Tumkūr, KA

**Associate of Science: Science** (Jan 2007 - May 2010)

A.N.S.M College, Aurangabad, BR

**High School Diploma** (Apr 2006 - Apr 2007)

D.A.V Public School, Patna

## **ACHIEVEMENTS**

- Led the development of Speedboat Project, collaborating with a team of 9 to deliver on-time with minimal defects, showcasing effective project management and technical skills.
- Twice recognized with the 'Rising Star' award for exceptional contributions to IT projects, emphasizing my commitment to excellence and innovation.

## **SKILLS**

**Soft Skills:** Communication, Teamwork, Leadership, Problem-solving

## **HOBBIES**

Competitive chess playing, demonstrating strategic thinking and problem-solving skills.,

Participating in hackathons, highlighting my interest in collaborative innovation and staying abreast of the latest technology trends.