ANSHU SINGH

SENIOR APPLICATION DEVELOPMENT ANALYST

Dynamic and innovative professional with over 6+ years of experience in Mainframe technologies and supporting systems. Proficient in COBOL, JCL, CICS, DB2, and z/OS, with a strong ability to analyze user needs and translate them into tailored software solutions that drive strategic value. Skilled at bridging technical and business domains, delivering end-to-end solutions from application development to system architecture, while aligning technology initiatives with organizational goals. Proven track record of improving application efficiency, mastering emerging trends, and collaborating with diverse stakeholders to achieve measurable results.

Work History

2021-Current

Senior Application Development Analyst

Accenture Solutions (Project - VOLKSWAGEN HOAS), Pune, MH

- **Client Collaboration and Onsite Support**: Traveled to Germany to oversee critical application environments, collaborating with stakeholders to resolve application issues and ensure seamless operations, adhering to ITIL best practices.

- **Project-Focused:** Acquired comprehensive automotive industry knowledge by managing critical applications and processes for Volkswagen's after-sales.

- ***Subject Matter Expert (SME):*** Served as a Subject Matter Expert for the claim processing mainframe applications under Volkswagen's after-sales.

- ***Code Development****:* Developed and updated code to meet business requirements.

- **Job Abend Resolution** : Fixing the critical job abends occurring in batch cycle.

- **Code Analysis and Information Extraction**: Retrieved critical information from the code to meet business requirements and support application decommissioning processes.

- **Database and Systems Management**: Monitored DB2 tablespaces health and created Alter statements for changing limit keys of partitions .

Contact

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Technical Profile

- COBOL
- SQL
- JCL
- DB2
- CICS
- REXX
- POWER AUTOMATE
- VSAM
- FILE-AID
- ABEND-AID
- SCLM
- TWS SCHEDULER
- ASSEMBLER (Basic)

- **Software Planning**: Participated in design and planning exercises for future software rollouts.

- **Software Validation:** Resolved system test and validation problems to provide normal program functioning.

- **Job Abend Resolution** : Fixing the critical job abends occurring in batch cycle.

Cross-function Related Activities for VW :

☐ **Change Management**: Managed life cycle of a change .

☐ **Audit Participation**: Collaborated on change-related audits conducted by external partners for VW.

☐ **Event Management**: Led the implementation of ITIL-aligned event management practices across all VW HOAS mainframe applications.

2018 – 2021.	**Programmer Analyst**

Cognizant Technology Solutions (VOYA FINANCIAL), Kolkata, WB

- **Project-Focused:** Acquired comprehensive Insurence industry knowledge by managing critical applications and processes for Voya Financials .

- **Tested and Deployed Software**: Managed testing and deployment of software products, ensuring scalability, high availability, and alignment with insurance industry standards.

- **Maintained Code Quality**: Wrote clean, maintainable, and efficient code, ensuring long-term system sustainability and ease of future updates.

> **Data Reporting Tools:**
- EXCEL
- PYTHON
- SPLUNK

> **Associated Industry Knowledge:**
- Automotive Industry
- Insurance Industry

Awards and Recognition

- Automation Expert : :Received recognition in Accenture for Building solutions using tools cobol , Python , and rexx.

- Recipient of multiple "SPOT Awards" and Captain's Awards and "Star of the month" for valiant efforts and client collaborations in Accenture.

Education

- **Bachelor of Technology in Electronics and Communications Engineering**

  College :-Dayananda Sagar College of Engineering, Bangalore

  Years: 2013 – 2017

- **Code Fixes and Enhancements**: Authored critical code fixes and enhancements, contributing to future code releases and software patches to improve system performance.

- **Issue Resolution and Downtime Prevention**: Proactively responded to and resolved critical system issues, minimizing downtime and ensuring uninterrupted service for insurance operations.

- **Intermediate (12th Grade)**
  College: - College of Commerce, Arts, and Science, Patna
  Years: *2011 – 2013*

- **High School Diploma**
  School :D.A.V. Public School, Jamshedpur
  Years :2010 – 2011.

Thank you for your time!