

Transit Operations

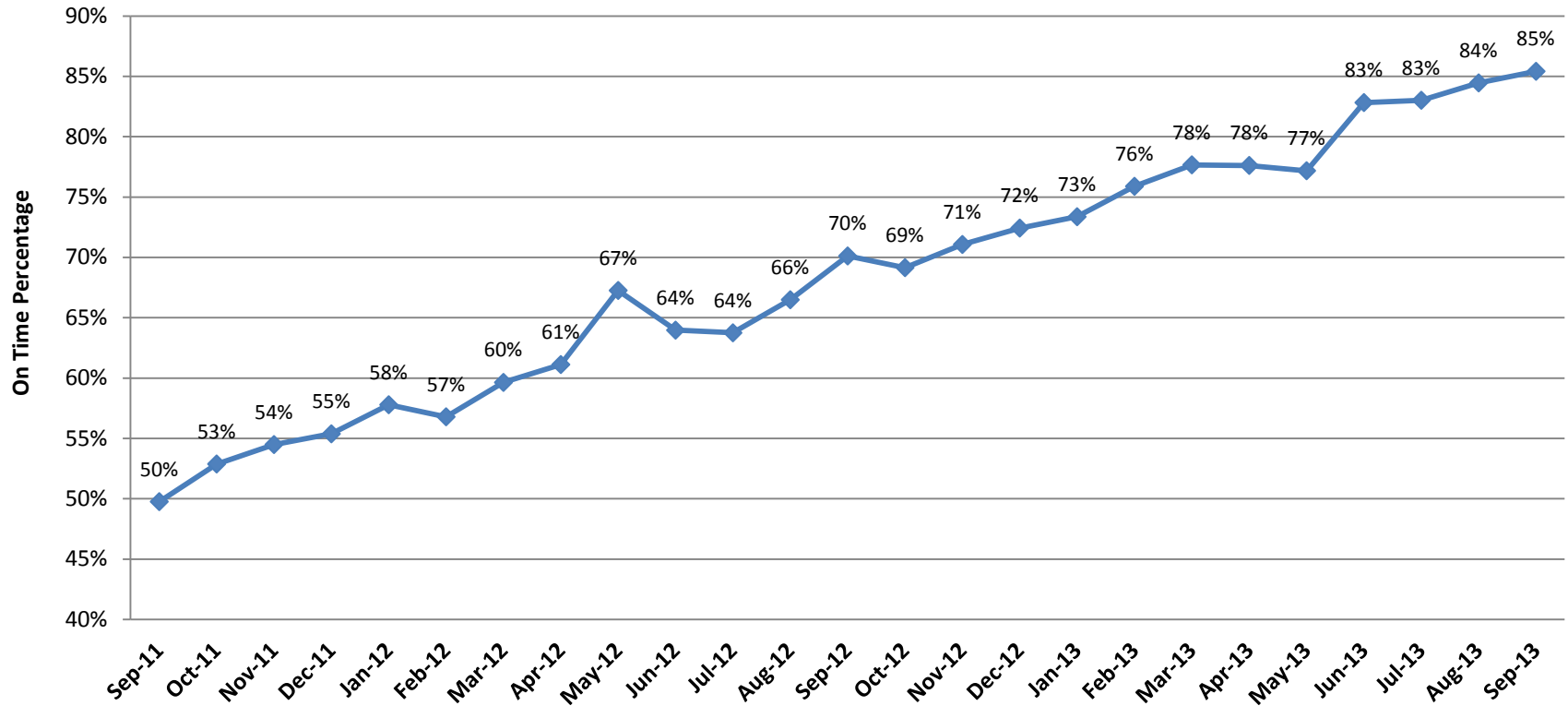
Key Performance Indicator Report

September 2013



HAMPTON ROADS TRANSIT

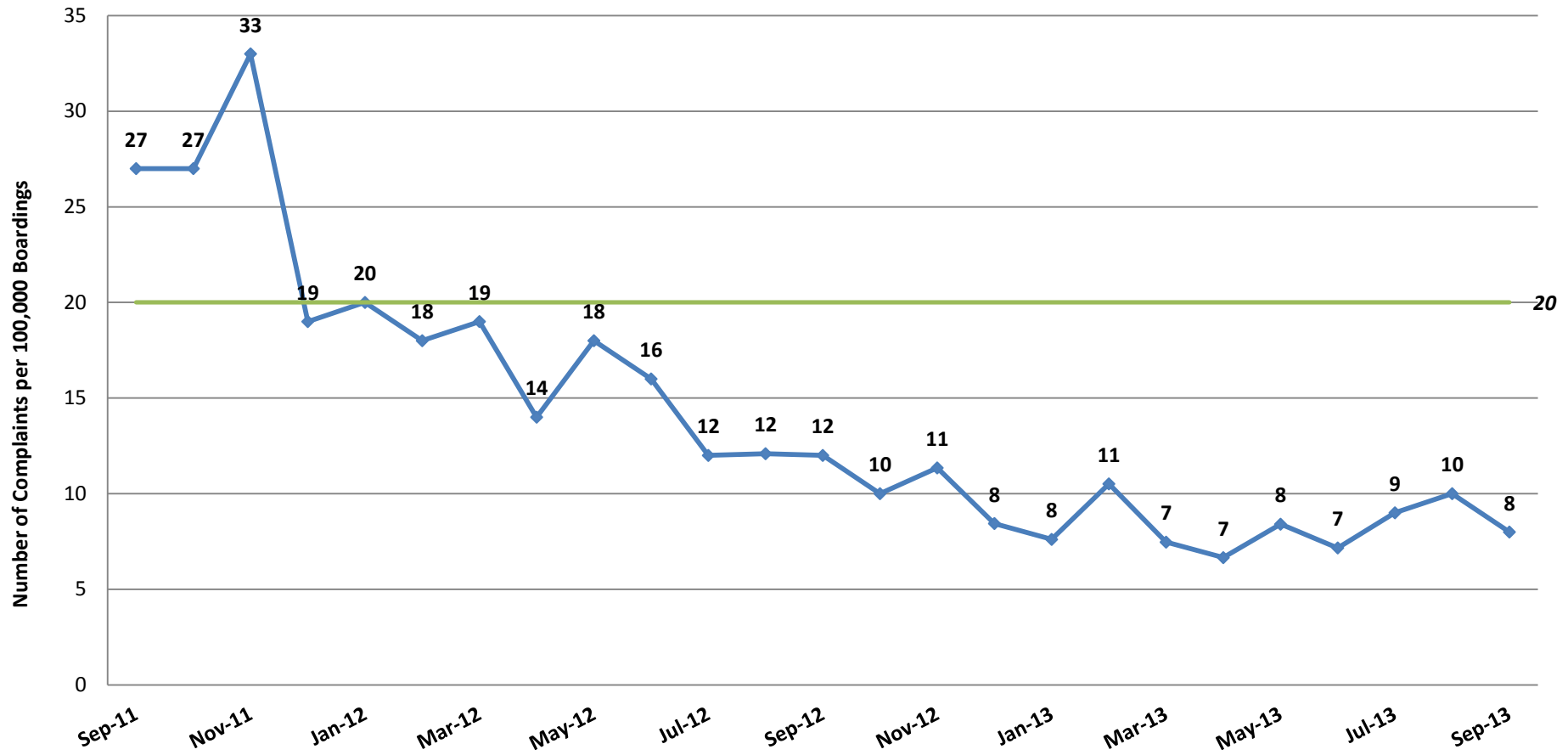
Bus Transportation
On Time Performance
September 2011 - September 2013





HAMPTON ROADS TRANSIT

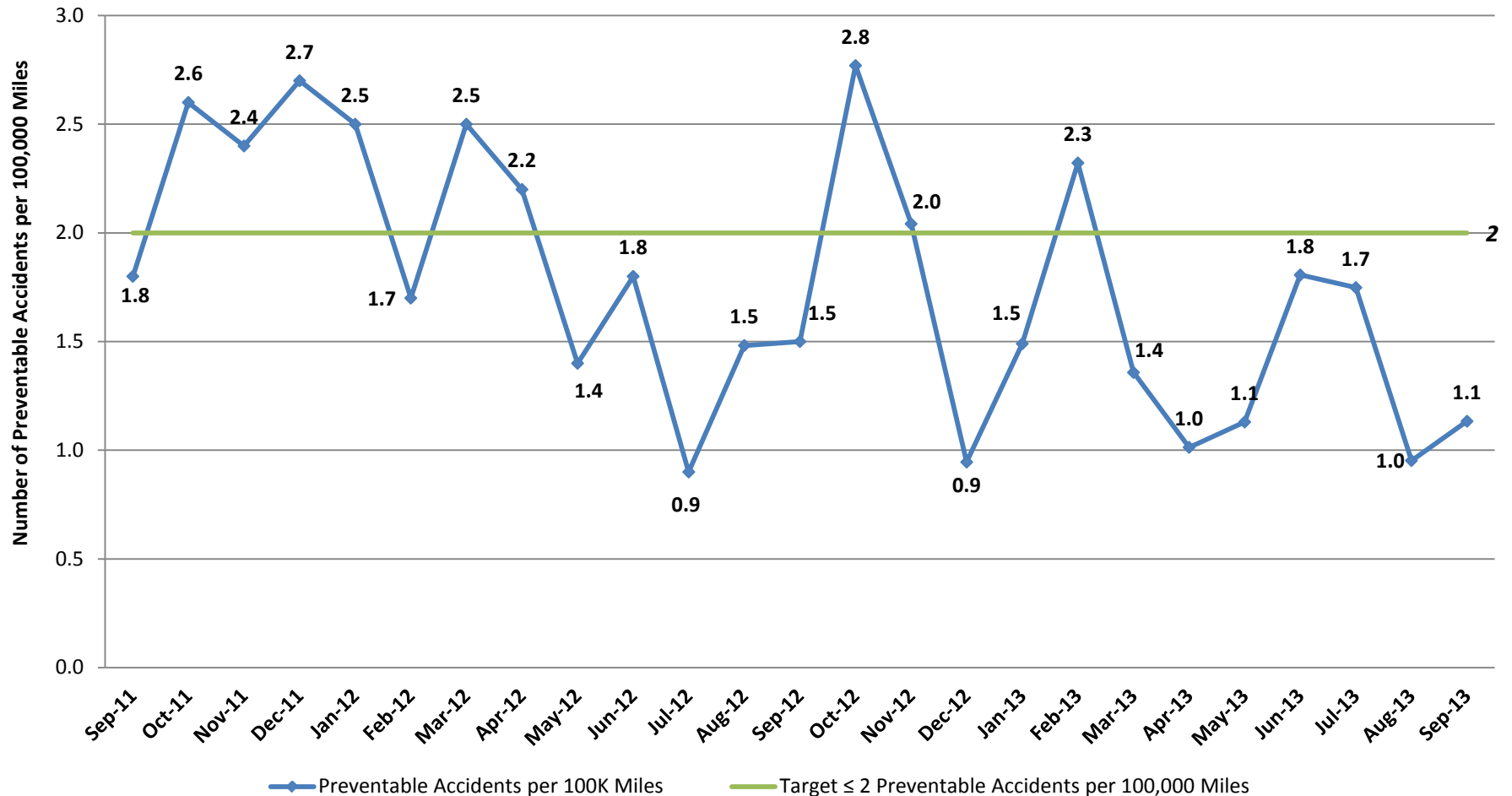
Bus Transportation
Valid Customer Complaints per 100,000 Boardings
September 2011 - September 2013





HAMPTON ROADS TRANSIT

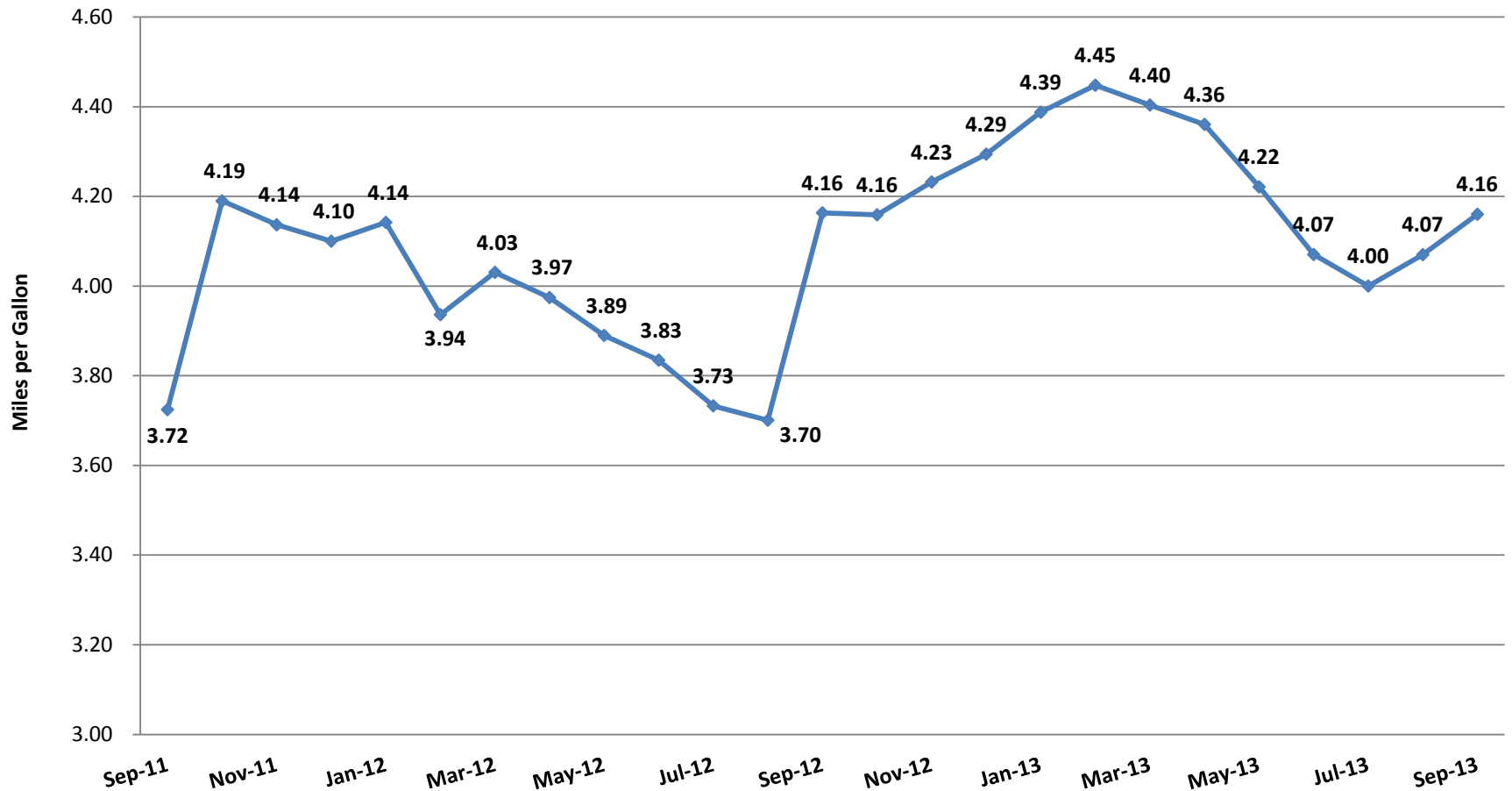
Bus Transportation
Preventable Accidents per 100,000 Miles
September 2011 - September 2013





HAMPTON ROADS TRANSIT

Bus Maintenance
Fleet Fuel Efficiency (MPG)
September 2011 - September 2013





HAMPTON ROADS TRANSIT

Bus Maintenance
Mean Distance Between Service Interruptions
September 2011 - September 2013

