

STRATEGIC PLAN

MISSION

WE WORK IN PARTNERSHIP WITH ALL CITIZENS TO ACHIEVE A QUALITY COMMUNITY.

VALUES

INTEGRITY

Earning confidence and respect by aligning our values, words and actions

COLLABORATION

Making better decisions by building partnerships and sharing knowledge and resources

EXCELLENCE

Providing outstanding customer service by striving to be the best in everything we do

STEWARDSHIP

Improving our quality of life by safeguarding and enhancing the resources entrusted to us

VISION

WE ARE A HISTORIC PLACE

James City County recognizes its unique historic identity as the site of the first permanent English speaking colony in 1607, the first business enterprise, and the beginning of representative government in America. We are a community that preserves and protects its irreplaceable assets for current and future generations and for visitors from around the world.

WE VALUE HEALTHY MINDS AND HEALTHY BODIES

James City County is a community that values and supports a high-performance education system for its children and adults as well as lifelong learning opportunities for all. We have easy access to a range of quality health care and a quality park and recreation system and leisure opportunities to promote wellness.

WE HAVE A SPECIAL CHARACTER

James City County is known for its beauty as reflected in open spaces, vistas and the health of its ecosystems. We have a sense of community because there is a range of quality housing that is thoughtfully and logically placed and developed with sustainability in mind. Our community feels safe in its neighborhoods, which are attractive, pleasant and welcoming places to live. Business and industry add to our character and want to locate and grow here. We are economically strong with a stable tax base and meaningful jobs. We have a safe, efficient multimodal transportation network that is interconnected with the rest of Hampton Roads and Virginia.

WE ARE A COMMUNITY OF CHOICE

James City County is the County of choice for people of many income levels, cultures and ethnicities.

WE HAVE FIRST-CLASS GOVERNMENT

James City County Government focuses on the needs of the community by fostering citizen participation and involvement in local government. By maintaining a well-trained, professional and ethical staff, we continually strive to make James City County the best community to live, work and visit.

