

# BUDGET IN BRIEF

APPROVED BUDGET FOR THE 2011 FISCAL YEAR



# TRANSPORTATION DISTRICT COMMISSION OF HAMPTON ROADS (TDCHR) REPRESENTATIVES

### Norfolk

Paul R. Riddick (Chair) Barclay C. Winn

### **Newport News**

Joseph C. Whitaker Dr. Patricia P. Woodbury (Vice Chair)

### Virginia Beach

John E. Uhrin James L. Wood (Past Chair)

### Hampton

George E. Wallace Will J. Moffett

### Suffolk

Charles B. Whitehurst, Sr.

**Portsmouth** 

Charles F. Brown Curtis R. Milteer, Sr.

### Chesapeake

C. E. "Cliff" Hayes, Jr. Dr. Richard W. "Rick"
West

### Commonwealth Transportation Board

Virginia Department of Rail & Public Transportation (VDRPT)

Corey W. Hill

### Virginia General Assembly

G. Glenn Oder Ralph S. Northam



# HAMPTON ROADS TRANSIT EXECUTIVE STAFF

### Philip Shucet

# President & Chief Executive Officer

Ray Amoruso

Senior Vice President for Planning

Homer Carter

Senior Vice President for Transit

Operations

David Sullivan

Senior Vice President for Technology Interim Senior Vice President for Finance

Jayne Whitney

Senior Vice President for Development

and Administration

FINANCE STAFF

David Sullivan

Interim Senior Vice President for Finance and Administration

Keisha L. Branch

**Brandon K. Singleton** Chief Budget Officer

Chief Grants Officer

Barry O. Herring

Chief Accounting Officer

**Hien B. Hoang**Director Of Accounting

Wright C. Parks
Director Of Procurement

Paul A. Croston

Revenue Services Manager



REVENUE SOURCES	FY2010 Budget	FY2011 Budget	II FY2(	Inc (Dec) FY2010 Budget	% Change FY2010 Budget
Operating Revenue Passenger Revenue	\$ 15,093,282	\$ 15,773,389	8	680,107	4.51%
Advertising	200,275	200,275		ı	%00.0
Other-Non Transportation	405,929	405,929		-	0.00%
Total Operating Revenue	\$ 15,699,486	\$ 16,379,592	S	680,107	4.33%
Non Operating Revenue					
Municipal Operating Assistance	\$ 24,617,363	\$ 27,527,843	ઝ	2,910,480	11.15%
Service Cost Local Share	23,149,632	25,936,774		2,787,142	
Advanced Capital Contribution*	1,509,302	1,591,069		81,767	
State Assistance	11,888,069	10,807,700		(1,080,369)	%60'6-

\$ 4,856,594	ACC is not used in th
\$81,041,661	g Assistance, however
s 76,185,066	ed Capital Contribution (ACC) is a component of Municipal Operatir
Reven	*Advanc

Total Operating & Non Operating

**Total Non Operating Revenue** 

Federal Assistance

%06.9

2,645,568 **4,176,488** 

\$ 64,662,069

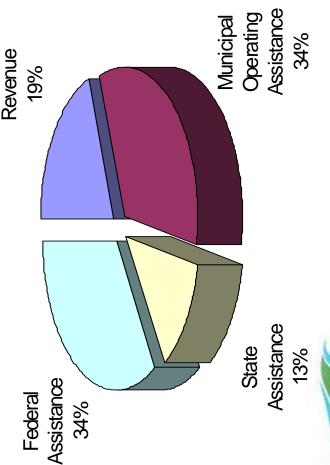
27,815,694

\$ **60,485,581** 

10.51%

6.37%

**Passenger** 



- $\checkmark$  Passenger Revenue is collected through the operation of scheduled service and Paratransit services. This revenue is attributed to the city in which the fares are collected.
- ✓ Advertising Revenue is collected for advertising on buses.
- Non-Transportation income is earned through the sale of assets, interest earnings, and vanpool leases
- Federal Assistance includes preventive maintenance (PM) and ADA subsidies, CMAQ, TDM, UPWP, and other grant offsets.
- ✓ State funds allocated for public transportation.
- ✓ Municipal Operating Assistance is the residual cost of operation assistance. Local shares are determined based upon levels of after application of all fare box revenues and state and federal service provided to municipal partners.



the calculation of the operating budget.

## **EXPENSE SUMMARY**

% Change

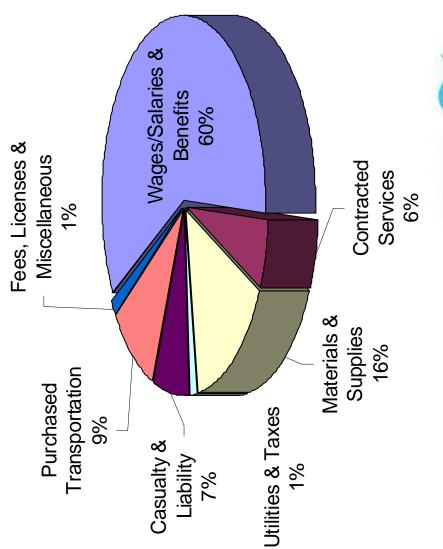
Inc (Dec)

FY2011

FY2010

	Budget	Budget	FY2	FY2010 Budget	FY2010 Budget
Operating Expenses					
Wages/Salaries & Benefits	\$ 45,584,191	\$ 48,183,660	↔	2,599,469	2.70%
Contracted Services	4,417,506	4,955,686		538,180	12.18%
Materials & Supplies	12,444,868	12,354,573		(90,295)	-0.73%
Utilities & Taxes	799,507	1,055,927		256,420	32.07%
Casualty & Liability	4,257,032	5,963,723		1,706,691	40.09%
Purchased Transportation	7,068,264	7,355,046		286,782	4.06%
Fees, Licenses & Miscellaneous	1,613,699	1,173,046		(440,653)	-27.31%
Total Operating Expenses	\$ 76,185,067	\$81,041,661	ઝ	4,856,594	%25.9

- Contracted Services include audit, legal, marketing, medical screenings, support contracts, labor relations, training, contract help, outside repairs, custodial, armored car services, etc.
- ✓ Materials and Supplies include fuel, maintenance, office supplies and printing expense.
- Casualty & Liability includes the self-insurance program, as well as insurance premiums.
- ✓ Purchased Transportation includes funding for Southside/Northside paratransit services and the Ferry service. Paratransit service is mandated by federal regulations in those communities having transit service supported with federal funding. A yearly increase in the MV Transit contract is the primary reason for the increase in Purchased Transportation.





# COMPREHENSIVE ALLOCATED COST OF SERVICE

	Re	Regular Bus	Con	Commuter Bus	_	VB Wave		NET		Tide		Ferry	Spe	Special Service		Disabled	Total	
Service Hours		628,889		49,872		23,232		18,651		4,810		6,156		2,695		188,008	973	973,313
Operation Cost per Hour	ઝ	58.14	s	58.14	s	58.14	s	58.14	s	466.77	s	183.13	s	58.14	s	43.27	2	58.08
Admin Cost per Hour	ઝ	15.83	s	15.83	s	15.83	s	15.83	s	15.83	s	15.83	s	15.83	s	15.83		15.83
Service Cost	s	50,297,410	ઝ	3,689,451	<del>S</del>	1,718,699	· \$	1,379,742	s	2,321,451	s	1,224,858	<del>S</del>	199,373	s	11,111,222	\$ 71,942,205	2,205
Farebox Revenue	ક	13,329,894	s	694,924	s	391,467	\$		\$	276,500	\$	295,338	\$	•	\$	785,266	\$ 15,773,389	389
% Farebox Recovery		26.5%		18.8%		22.8%		0.0%		11.9%		24.1%		0.0%		7.1%	2	21.9%
Net Operating Cost	\$	36,967,516	s	2,994,527	s	1,327,232	\$	1,379,742	\$	2,044,951	s	929,521	\$	199,373	s	10,325,955	\$ 56,168,817	3,817
Federal & State Aid																		
State Operating Assistance	↔	8,870,094	s	671,809	↔	311,485	s	250,055	8	•	s	221,985	ઝ	36,133	s	2,013,720	312,375,280	5,280
Federal Maintenance	ઝ	10,381,288	s	662,552	↔	367,186	s	369,771	s		s	378,794	s	42,594	s	2,176,920	314,379,106	9,106
Federal ADA	↔	1	<del>S</del>	•	8	1	s	1	s	•	s	ı	s		s	1,954,819	1,954,819	1,819
Federal CMAQ	ઝ	352,528	s	1,660,166	s	1	s	•	s	1,160,726	s	•	s	•	s		3,173,420	3,420
Total Federal & State Aid	s	19,603,911	↔	2,994,527	s	678,671	<del>s</del>	619,825	s	1,160,726	s	600,779	s	78,727	s	6,145,459	31,882,626	979,
State Operating Assistance		17.6%		18.2%		18.1%		18.1%		%0:0		18.1%		18.1%		18.1%	-	17.2%
Federal Maintenance		20.6%		18.0%		21.4%		26.8%		0.0%		30.9%		21.4%		19.6%	2	20.0%
Federal ADA		%0.0		%0:0		%0.0		0.0%		0.0%		0.0%		%0:0		17.6%		2.7%
Federal CMAQ		0.7%		45.0%		%0.0		0.0%		20.0%		0.0%		%0:0		0.0%		4.4%
Total Federal & State Aid %		39.0%		81.2%		39.5%		44.9%		20.0%		49.0%		39.5%		55.3%	4	44.3%
Local Share	S	\$ 17,363,605	s		s	648,561	s	759,916	\$	884,226	\$	328,741	\$	120,646	\$	4,180,496	\$ 24,286,191	3,191
Local Funding Percent		34.5%		0.0%		37.7%		55.1%		38.1%		26.8%		60.5%		32.6%	3	33.8%

Total System Cost \$ 27,526,288

1,918,042 (269,014) 1,591,069

Commission Expense \$

Vanpool Profit Advance Capital Contribution



9

## CHESAPEAKE

	Regu	Regular Bus	_	Disabled		Total
Service Hours		32,905		17,435		50,340
Operation Cost per Hour	↔	58.14	S	43.27	↔	52.99
Admin Cost per Hour	↔	15.83	S	15.83	↔	15.83
Service Cost	\$ 2,4	2,434,237	ઝ	1,030,404	↔	3,464,641

Farebox Revenue	ઝ	625,269 \$	72,824	\$ 698,093
% Farebox Recovery		25.7%	7.1%	20.1%

Net Operating Cost	` \$	\$ 1,808,968 \$ 957,580 \$ 2,766,548	8	957,580	\$ 5	2,766,548
Federal & State Aid						
State Operating Assistance	S	441,164	S	186,743	s	627,907
Federal Maintenance	S	520,055	S	201,878	s	721,933
Federal ADA	S		S	181,281	s	181,281
Federal CMAQ	S		S	•	s	•
Total Federal & State Aid	₩	961,219	↔	569,902	<del>\$</del>	\$ 1,531,121
State Operating Assistance		21.4%		18.1%		18.1%
Federal Maintenance		18.1%		19.6%		20.8%
Federal ADA		0.0%		17.6%		5.2%
Federal CMAQ		0.0%		0.0%		0.0%
Total Federal & State Aid %		39.5%		55.3%		44.2%

Local Share	s	\$ 641,748	387,678	\$ 1,235,427
Local Funding Percent		34.8%	37.6%	35.7%

274,006 (38,431) 86,734 Commission Expense \$
Vanpool Profit \$
Advance Capital Contribution \$

Total Chesapeake Cost \$ 1,557,736



### $\infty$

## NORFOLK

	Rec	Regular Bus		Tide		NET		Ferry	_	Disabled		Total
Service Hours		260,713		4,810		18,651		3,055		43,596		330,824
Operation Cost per Hour	↔	58.14	s	466.77	8	58.14	8	183.13	8	43.27	s	63.28
Admin Cost per Hour	↔	15.83	S	15.83	8	15.83	8	15.83	8	15.83	8	15.83
Service Cost	\$18	19,287,229	↔	2,321,451	↔	1,379,742	↔	607,802	↔	2,576,512	\$2	26,172,736

% Farebox Recovery 27.5% 11.9% 0.0% 24.1%	Farebox Revenue	5,302,709	276,500 \$	<del>\$</del>	146,553	\$ 181,840	\$ 5,907,602
	% Farebox Recovery	27.5%	11.9%	0.0%	24.1%	7.1%	22.6%

	\$ 2,394,012 \$ZU,203	40.1.44	4 1,010,1 +	, L,0++,00 +		
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Federal & State Aid			ĺ								
State Operating Assistance \$ 3,318,516	s	3,318,516	8	ı	छ	250,055	\$	110,154	s	466,949	\$ 4,145,674
Federal Maintenance	s	\$ 3,836,950	s	ı	छ	369,771	s	187,966	s	504,792	\$ 4,899,479
Federal ADA	S	,	s	ı	छ		s		s	453,291	\$ 453,291
Federal CMAQ	S	106,695	s	1,160,726	छ		s		s		\$ 1,267,421
Total Federal & State Aid	₩	\$ 7,262,161	↔	1,160,726	↔	619,825	₩	298,120	₩	1,425,032	\$10,765,865
State Operating Assistance		17.2%		%0.0		18.1%		18.1%		18.1%	15.8%
Federal Maintenance		19.9%		%0.0		26.8%		30.9%		19.6%	18.7%
Federal ADA		0.0%		%0.0		0.0%		%0.0		17.6%	1.7%
Federal CMAQ		<i>9.0%</i>		20.0%		0.0%		%0.0		0.0%	4.8%
Total Federal & State Aid %		37.7%		20.0%		44.9%		49.0%		55.3%	41.1%

Local Share \$ .	6,722,359 \$	884,226 \$	759,916 \$	163,129 \$	969,640	\$ 9,499,270
Local Funding Percent	34.9%	38.1%	55.1%	26.8%	37.6%	36.3%

274,006 (38,431) 570,003 Commission Expense \$
Vanpool Profit \$
Advance Capital Contribution \$

Total Norfolk Cost \$10,304,849



## **PORTSMOUTH**

	æ	egular Bus	ď	Portsmouth Loop		Ferry		<b>Disabled</b>		Total
Service Hours		58,645		7,734		3,101		11,609		81,089
Operation Cost per Hour	↔	58.14	8	58.14	\$	183.13	\$	43.27	8	60.79
Admin Cost per Hour	↔	15.83	8	15.83	s	15.83	↔	15.83	8	15.83
Service Cost	ઝ	4,338,462	₩	572,148	₩	617,056	s	686,089	₩	6,213,754

Farebox Revenue	₩	969,305	ક	15,004	s	148,784	\$ 48,493	ઝ	1,181,586
% Farebox Recovery		22.3%		2.6%		24.1%	7.1%		19.0%

Federal & State Aid										
State Operating Assistance	8	777,057	s	103,692	↔	111,831	8	124,342	↔	1,116,922
Federal Maintenance	8	916,014	\$	122,235	\$	190,828	8	134,419	8	1,363,496
Federal ADA	8	,	\$		8	•	8	120,705	8	120,705
Federal CMAQ	s	30,581	8		\$	ı	s		S	30,581
Total Federal & State Aid	₩	1,723,652	\$	225,927	₩	302,659	s	379,466	₩	2,631,704
State Operating Assistance		17.9%		18.1%		18.1%		18.1%		18.0%
Federal Maintenance		21.1%		21.4%		30.9%		19.6%		21.9%
Federal ADA		%0.0		0.0%		0.0%		17.6%		1.9%
Federal CMAQ		0.7%		0.0%		%0.0		0.0%		0.5%
Total Federal & State Aid %		39.7%		39.5%		49.0%		55.3%		42.4%

Local Share	\$ 1,645,505	\$ 331,217	\$ 165,613	\$ 258,130	\$ 2,400,464
Local Funding Percent	37.9%	27.9%	26.8%	37.6%	38.6%

274,006 (38,431) 139,714 Commission Expense \$
Vanpool Profit \$
Advance Capital Contribution \$

Total Portsmouth Cost \$ 2,775,754



### SUFFOLK

	Re	Regular Bus		Disabled		Total
Service Hours		11,983		1,935		13,918
Operation Cost per Hour	s	58.14	ઝ	43.27	S	56.08
Admin Cost per Hour	s	15.83	↔	15.83	↔	15.83
Service Cost	\$	886,469	\$	114,358	\$	1,000,827

Farebox Revenue	<del>s</del>	83,446	s	8,527 \$	91,973
% Farebox Recovery		9.4%		7.5%	9.2%

908,854	
\$	
105,831	
\$	
803,023	
\$	
<b>let Operating Cost</b>	

State Operating Assistance \$ 160,6 Federal Maintenance					
<del>v.</del>	160,657	s	20,725	\$	181,383
<b>•</b>	189,387	\$	22,405	↔	211,792
Federal ADA \$	,	s	20,119	\$	20,119
Federal CMAQ \$		s		\$	
Total Federal & State Aid \$ 350,0	350,044	<del>\$</del>	63,250	₩	413,294
State Operating Assistance 18.	18.1%		18.1%		18.1%
Federal Maintenance 21.	21.4%		19.6%		21.2%
Federal ADA 0.	%0.0		17.6%		2.0%
Federal CMAQ 0.	%0.0		0.0%		0.0%
Total Federal & State Aid % 39.	39.5%		55.3%		41.3%

Local Share	ક્ક	452,978 \$	42,581 \$	495,559
Local Funding Percent		51.1%	37.2%	49.5%

274,006 (38,431) 23,980 Commission Expense \$
Vanpool Profit \$
Advance Capital Contribution \$

755,115 Total Suffolk Cost \$



## VIRGINIA BEACH

	Regu	ılar Bus		/B Wave	Specia	cial Service		Disabled		Total
Service Hours		84,510		23,232		2,341		42,186		152,269
Operation Cost per Hour	ઝ	58.14	8	58.14	s	58.14	8	43.27	S	54.02
Admin Cost per Hour	ઝ	15.83	s	15.83	s	15.83	8	15.83	s	15.83
Service Cost	\$ 6,	251,954	\$	1,718,699	\$	173,184	\$	2,493,181	\$1	\$10,637,018

Farebox Revenue	\$ 1,905,156 \$	391,467 \$	<del>ئ</del> ا	176,138	\$ 2,472,761
% Farebox Recovery	30.5%	22.8%	%0.0	7.1%	23.2%

	\$ 8,164,257	
I	~	
	\$ 2,317,043	
	173,184	
	\$	
	\$ 1,327,232	
	\$ 4,346,798	
	Operating Profit/(Loss)	

State Operating Assistance \$	1,073,786	s	311,485 \$	31,387	<del>⇔</del>	451,847	↔	1,868,504
Federal Maintenance \$	1,265,805	s	367,186 \$	36,999	₩	488,466	↔	2,158,457
Federal ADA \$	•	s	<del>\$</del>	1	↔	438,630	↔	438,630
Federal CMAQ \$	215,252	s	<del>\$</del>	1	↔	ı	↔	215,252
Total Federal & State Aid \$	2,554,843	s	678,671 \$	68,386	₩.	1,378,943	₩	4,680,844
State Operating Assistance	17.2%		18.1%	18.1%	٠,	18.1%		17.6%
Federal Maintenance	20.2%		21.4%	21.4%	٠,	19.6%		20.3%
Federal ADA	0.0%		%0.0	0.0%	٠,	17.6%		4.1%
Federal CMAQ	3.4%		%0.0	0.0%	٠,	%0.0		2.0%
Total Federal & State Aid %	40.9%		39.5%	39.5%	,	55.3%		44.0%

Local Share	\$ 1,791,955 \$	5 648,561 \$	104,798 \$	938,100	\$ 3,483,414
Local Funding Percent	28.7%	37.7%	%2'09	37.6%	32.7%

Commission Expense \$ 274,006 Vanpool Profit (38,431) Advance Capital Contribution 262,357

Total Virginia Beach Cost \$ 3,981,346



## HAMPTON

	R	Regular Bus	_	Disabled		Total
Service Hours		90,333		28,384		118,717
Operation Cost per Hour	↔	58.14	↔	43.27	8	54.59
Admin Cost per Hour	↔	15.83	↔	15.83	8	15.83
Service Cost	\$	6,682,751	\$	1,677,487	\$	8,360,237

Farebox Revenue	\$ 1,602,362 \$	118,505	\$ 1,720,867
% Farebox Recovery	24.0%	7.1%	20.6%

\$ 5,080,389 \$ 1,558,982 \$ 6,639,371
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Federal & State Aid						
State Operating Assistance	↔	\$ 1,211,135	↔	304,016	8	\$ 1,515,151
Federal Maintenance	↔	1,427,716	s	328,655	8	1,756,371
Federal ADA	↔	1	\$	295,124	\$	295,124
Federal CMAQ	↔	ı	↔	•	8	ı
Total Federal & State Aid	ઝ	2,638,851	s	927,794	₩	3,566,645
State Operating Assistance		18.1%		18.1%		18.1%
Federal Maintenance		21.4%		19.6%		21.0%
Federal ADA		0.0%		17.6%		3.5%
Federal CMAQ		0.0%		%0.0		0.0%
Total Federal & State Aid %		39.5%		55.3%		42.7%

Local Share	\$ 2,441,537 \$	631,188	\$ 3,072,725
Local Funding Percent	36.5%	37.6%	36.8%

Commission Expense \$ 274,006 Vanpool Profit (38,431) Advance Capital Contribution 204,547

Total Hampton Cost \$ 3,512,848



## **NEWPORT NEWS**

	Re	egular Bus	Spec	Special Service	_	Disabled		Total
Service Hours		133,067		354		42,863		176,284
Operation Cost per Hour	↔	58.14	s	58.14	↔	43.27	s	54.53
Admin Cost per Hour	ઝ	15.83	s	15.83	↔	15.83	s	15.83
Service Cost	\$	9,844,161	\$	26,188	\$	2,533,192	\$12,	,403,541

Farebox Revenue	\$ 2,826,644 \$	1	178,939	\$ 3,005,583
% Farebox Recovery	28.7%	%0.0	7.1%	24.2%

\$ 9,397,958

26,188 \$ 2,354,252

\$ 7,017,517

**Net Operating Cost** 

Federal & State Aid							
State Operating Assistance	\$ 1,784,087	s	4,746	s	459,098	↔	\$ 2,247,931
Federal Maintenance	\$ 2,103,126	s	5,595	s	496,305	8	2,605,026
Federal ADA	\$	s	ı	s	445,669	\$	445,669
Federal CMAQ	\$	s	ı	s	•	\$	•
Total Federal & State Aid	\$ 3,887,213	s	10,341	\$	1,401,072	₩	5,298,626
State Operating Assistance	18.1%		18.1%		18.1%		18.1%
Federal Maintenance	21.4%		21.4%		19.6%		21.0%
Federal ADA	%0.0		%0.0		17.6%		3.6%
Federal CMAQ	%0.0		%0.0		%0.0		0.0%
Total Federal & State Aid %	39.5%		39.5%		55.3%		42.7%

Local Share	\$ 3,130,304 \$	15,847 \$	953,180	\$ 4,099,331
Local Funding Percent	31.8%	%2'09	37.6%	33.0%

Commission Expense \$ 274,006 Vanpool Profit (38,431) Advance Capital Contribution 303,734

Total Newport News Cost \$ 4,638,641



# EXPRESS SERVICES

		MAX	ပ	CMAQ MAX Navy Shuttle	Na	vy Shuttle		Total
Service Hours		23,989		22,091		3,792		49,872
Operation Cost per Hour	↔	58.14	8	58.14	s	58.14	8	58.14
Admin Cost per Hour	↔	15.83	↔	15.83	s	15.83	8	15.83
Service Cost	\$	1,774,652	\$	1,634,255	\$	280,544	\$	3,689,451

Farebox Revenue	503,490	191,133	300	694,924
% Farebox Recovery	28.4%	11.7%	0.1%	18.8%

\$ 2,994,527

280,243

\$ 1,443,123

\$ 1,271,161

Net Operating Cost

Federal & State Aid								
State Operating Assistance	8	671,809	8	1	8		8	671,809
Federal Maintenance	8	599,352	8	63,200	<del>ऽ</del>	1	8	662,552
Federal ADA	8	•	8		\$	ı	8	•
Federal CMAQ	8	1	8	1,379,923	\$	280,243	↔	1,660,166
Total Federal & State Aid	₩	1,271,161	₩	1,443,123	₩	280,243	↔	2,994,527
State Operating Assistance		37.9%		%0.0		0.0%		18.2%
Federal Maintenance		33.8%		3.9%		%0.0		18.0%
Federal ADA		%0.0		%0.0		%0.0		0.0%
Federal CMAQ		%0.0		84.4%		%6.66		45.0%
Total Federal & State Aid %		71.6%		88.3%		<b>36.6%</b>		81.2%

Local Share	ઝ	<b>↔</b>	<b>↔</b>	<b>₽</b>	
Local Funding Percent		%0.0	%0.0	%0.0	0.0%

Commission Expense \$

Vanpool Profit

Advance Capital Contribution

Total Express Service Cost \$

\*Express Services are funded by Farebox Revenue, Federal Maintenance and State Operating Assistance and therefore do not require any municipal operating funds.



# FY2011 & FY2010 SERVICE HOUR COMPARISON

All Modes	49,872	50,340	330,825	81,089	13,918	152,269	118,717	176,284	973,314	All Modes	49,196	46,860	307,790	79,146	13,956	139,864	115,443	168,924	921,179	All Modes	929	3,480	23,035	1,943	(38)	12,405	3,274	7,360	52,135
Disabled All		17,435	43,596	11,609	1,935	42,186	28,384	42,863	188,008	Disabled All	ı	13,682	39,533	9,839	1,935	36,193	24,491	36,327	162,000	Disabled All	ı	3,753	4,063	1,770	ļ	5,993	3,893	6,536	26,008
Ferry D			3,055	3,101	Ī	•	ı	1	6,156	Ferry		,	3,053	3,079			•		6,132	Ferry D	Ī	•	7	22	Ī		ı	-	24
NET			18,651		ı				18,651	NET			18,495					•	18,495	NET			156		•			1	156
VB Wave	•	•	ı	•	ı	23,232		•	23,232	VB Wave	ı	•	•	•	•	40,151	ı	•	40,151	VB Wave	ı	ı	ı	•	ı	(16,919)	•	•	(16,919)
Tide			4,810			•	•		4,810	Tide								•		Tide	,	•	4,810						4,810
Transit Bus	49,872	32,905	260,713	66,379	11,983	86,851	90,333	133,421	732,457	Transit Bus	49,196	33,178	246,709	66,228	12,021	63,520	90,952	132,597	694,401	Transit Bus	929	(273)	14,004	151	(38)	23,331	(619)	824	38,056
FY2011	Crossroads	Chesapeake	Norfolk	Portsmouth	Suffolk	Virginia Beach	Hampton	Newport News	Total	FY2010	Crossroads	Chesapeake	Norfolk	Portsmouth	Suffolk	Virginia Beach	Hampton	Newport News	Total	FY2011 vs FY2010	Crossroads	Chesapeake	Norfolk	Portsmouth	Suffolk	Virginia Beach	Hampton	Newport News	Total



# FY2011 SERVICE HOUR COMPARISON

FY2011 HOURS BY MODE

