

Transit Operations

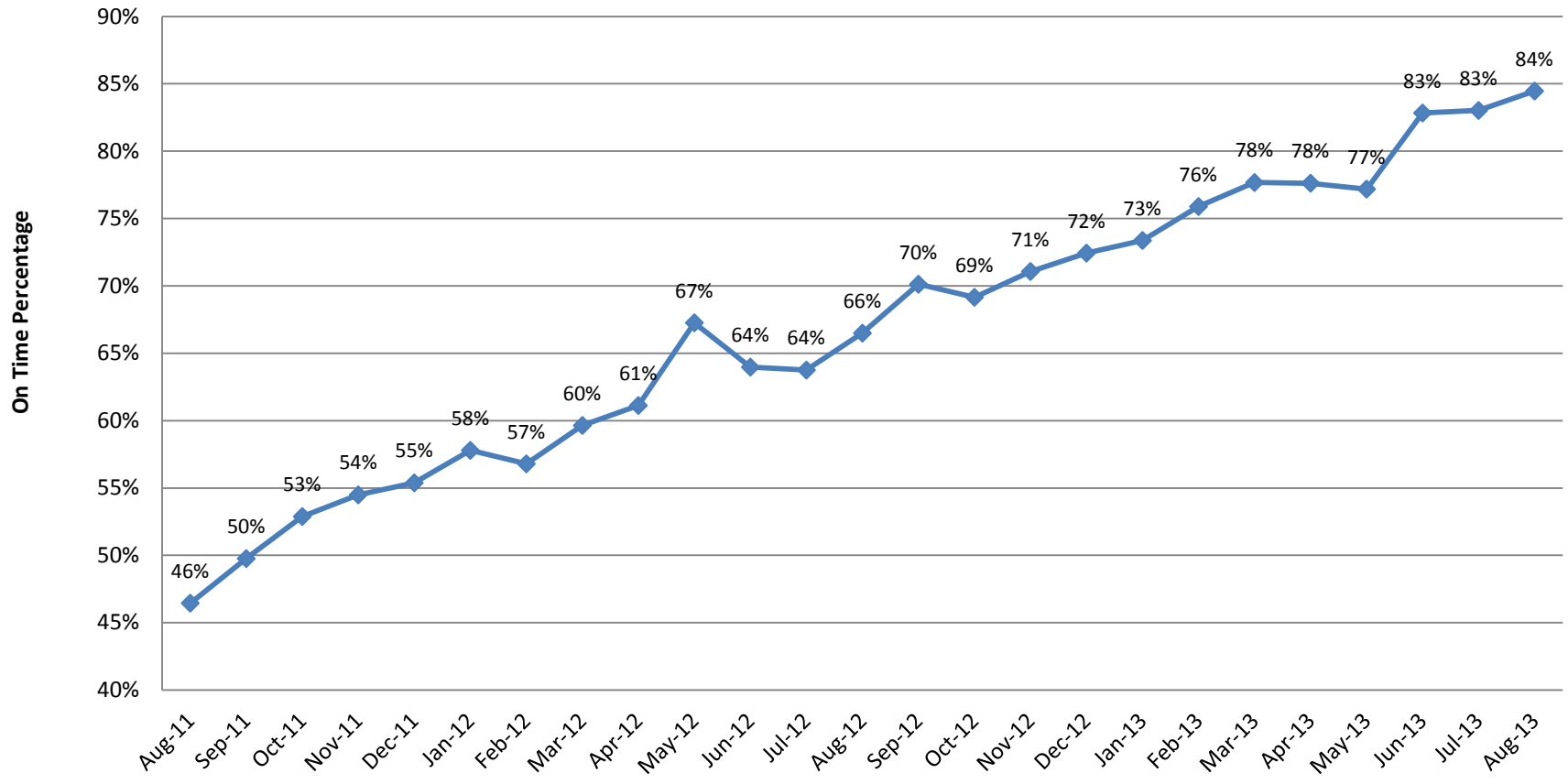
Key Performance Indicator Report

August 2013



HAMPTON ROADS TRANSIT

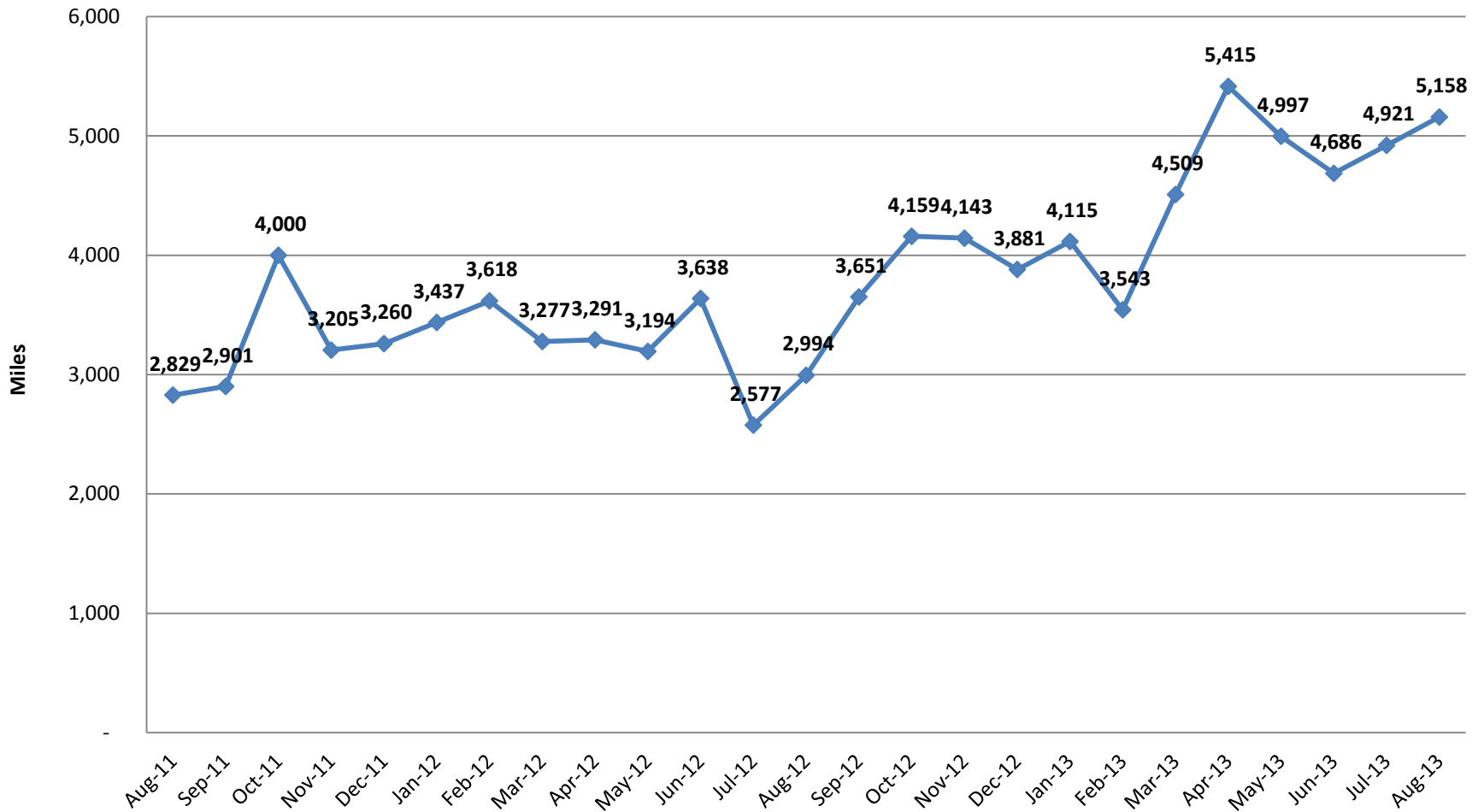
Bus Transportation
On Time Performance
August 2011 - August 2013





HAMPTON ROADS TRANSIT

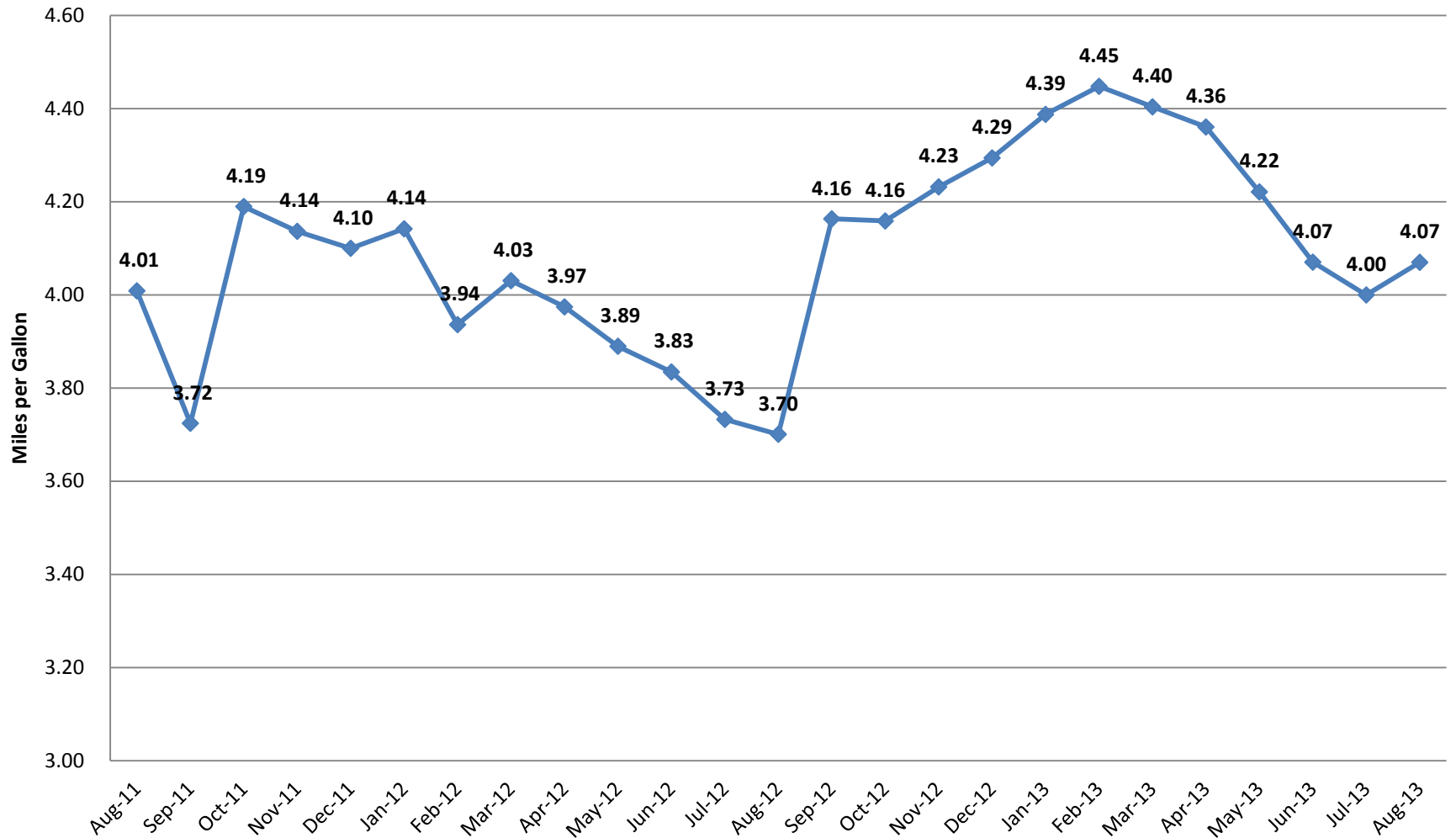
Bus Maintenance
Mean Distance Between Service Interruptions
August 2011 - August 2013





HAMPTON ROADS TRANSIT

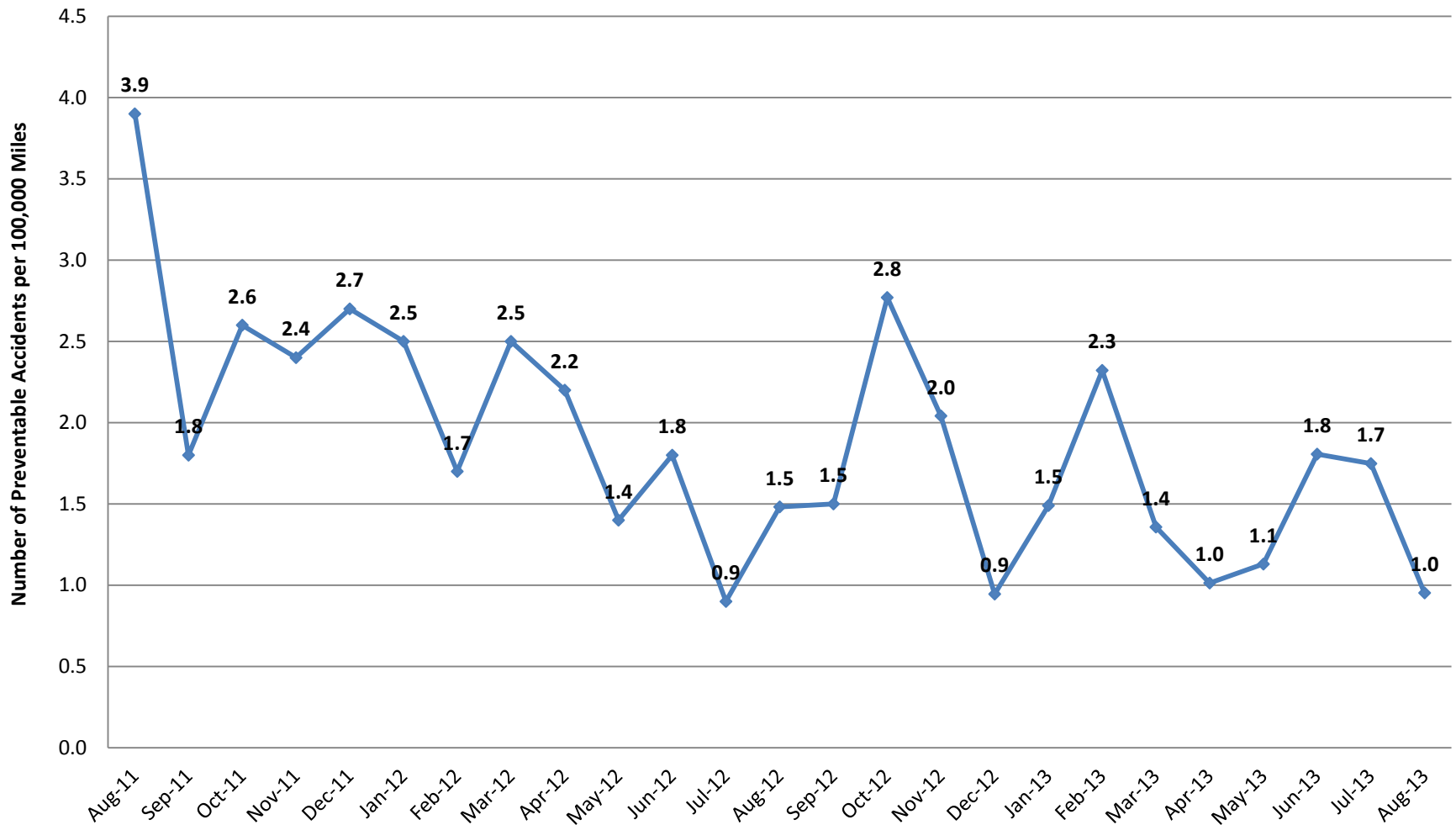
Bus Transportation
Fleet Fuel Efficiency (MPG)
August 2011 - August 2013





HAMPTON ROADS TRANSIT

Bus Transportation
Preventable Accidents per 100,000 Miles
August 2011 - August 2013





HAMPTON ROADS TRANSIT

Bus Transportation
Valid Customer Complaints per 100,000 Boardings
July 2011 - July 2013

