

EXP NO: 7
14/3/24

Case Study on Food Delivery applications - Negative Test Cases

Item to be searched	Features	Approach	Test Data Set	Test environment	Tools/Plugins needed	Risk	Test Case	Expected result	Pass/Fail
Home	offers Delivery Dining money	Manual approach	username password	operating System / Browser	Not required	No	→ Open website http://Zomato 2. Enter username & password opened (or) not	other tab opened incorrect email (or) password	Pass
Food orders	your Order favourate order Address Book	Manual approach	username password	operating System / Browser	Not required	NO	Click on food order Favorite order Address is there or not	wrong item appear	pass

Restaurant Awards	Winning Restaurant	Manual approach	username password	operating system/ browser	not required	No	1. Click on restaurant awards 2. Check whether winning restaurant is there or not	Fake restaurant name	pass
Zomato UPI	Activity Zomato UPI Zomato gold	Manual approach	username password	operating system/ browser	not required	No	1. Click on Zomato UPI 2. check activity UPI and Zomato gold is there (or) not	wrong accept Insufficient balance will appear on wallet or bank	pass

Events	Your events tickets event help	Manual approach	Username Password	Operating System	Not required	NO	1. Click on the events your event ticket 2. Event help is visible not	wrong tickets display on the screen	Pass
Dining	Your transaction on your dining reward	Manual approach	Username Password	Operating System	Not required	NO	1. Click on the dining disk on travel, your dining reward slot booking	After debited money from bank will fail order is blocked	Pass
Money	Buy gift card choose gift card zomato credit card	Manual approach	Username Password	Operating System	Not required	NO	Click on money btn and check buy gift cards	Not access for claiming the gift card	Pass

Events	Your events tickets event help	Manual approach	Username Password	Operating System	Not required	NO	1. Click on the events your event ticket 2. Event help is available not	wrong tickets display on the screen	pass
Dining	Your transaction on your dining reward	Manual approach	Username Password	Operating System	Not required	NO	1. Click on the dining disk on frame, your dining reward slot booking	After debited money from bank of all food order is booked	pass
Money	Buy gift card Create gift card Zomato credit card	Manual approach	Username Password	Operating System	Not required	NO	Click on money btn and check buy gift cards	Not access for claiming the gift card	pass

Choose language and send	Manual approach	Username Password	Operating System	Not required	NO	Choose language and send	Unable to send feedback layout	pass
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Have	Choose language send feedback	Manual approach	username Password	operating system/ browser	Not required	NO	choose language and send feedback	unable to send feedback layout	pass
profile view activity	layout add review Add Photo Edit profile review	Manual approach	username Password	operating system/ Browser	Not required	NO	preview add review	unable to send the review of users (proxi review)	pass