

Agile Development of a Scalable Library Management System Using Scrum Methodology

ÖMER TEKIN YAVUZ¹, (Project Manager), ARIF EREN AYDIN², (Backend Developer), GÖKÇE KESKIN³, (Database Developer), KADIR YILDIZ⁴, (Backend Developer), MUHSIN AY⁵, (Backend Developer), FEVZI GÜLER⁶, (Frontend Developer), and YUNUS EMRE KARATAS⁷, (FullStack Developer)

¹Project Manager, GitHub: <https://github.com/ÖmerYavuz>

ABSTRACT The Library Site project aims to develop a comprehensive web-based system designed to streamline the operations of libraries, particularly those serving universities and public communities. The platform will offer functionalities such as catalog management, user account management, search and reservation features, and notification services. The goal is to deliver an intuitive, efficient, and scalable solution that enhances the overall library experience for both users and administrators.

INDEX TERMS Agile Development, Scrum, Library Management System, Scalability, Software Engineering

I. INTRODUCTION

LIBRARIES play a vital role in fostering education and community engagement. However, traditional library systems often face challenges related to scalability, user experience, and operational inefficiencies. To address these issues, the Library Site project proposes a modern, web-based library management system developed using agile methodologies, specifically Scrum.

The project aims to deliver a user-friendly platform that incorporates core functionalities such as catalog management, user account handling, search and reservation features, and notification services. By leveraging state-of-the-art technologies and an iterative development approach, the Library Site project ensures technical, operational, and financial feasibility while aligning with stakeholder requirements.

II. TECHNICAL FEASIBILITY

The technical feasibility of the Library Site project evaluates the tools, technologies, and infrastructure required for successful implementation.

A. FRONTEND TECHNOLOGY

The frontend will be developed using HTML, CSS, ASP.NET MVC, Razor, Bootstrap, and Tailwind CSS to ensure a responsive and interactive user interface. Additional tools, such as the GSAP (GreenSock) library, SASS/SCSS preprocessor,

FontAwesome, and HeroIcons, will be integrated to enhance interactivity, animations, and design customization. These technologies will enable users to browse the catalog, search for books, and manage their accounts seamlessly.

B. BACKEND TECHNOLOGY

The backend will be powered by C#, utilizing the ASP.NET MVC framework to provide robust API endpoints for handling user requests, managing the catalog, and processing reservations. This framework ensures scalability, security, and seamless integration with the frontend.

C. DATABASE

MsSQL will be employed to manage the relational database, offering secure and organized storage of user accounts, book details, and reservation records.

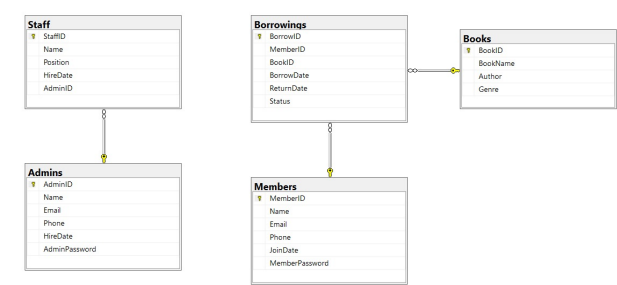


FIGURE 1. "Database schema showing the relational structure of the Library Site system, including tables for Staff, Admins, Members, Borrowings, and Books, with their respective attributes and relationships."

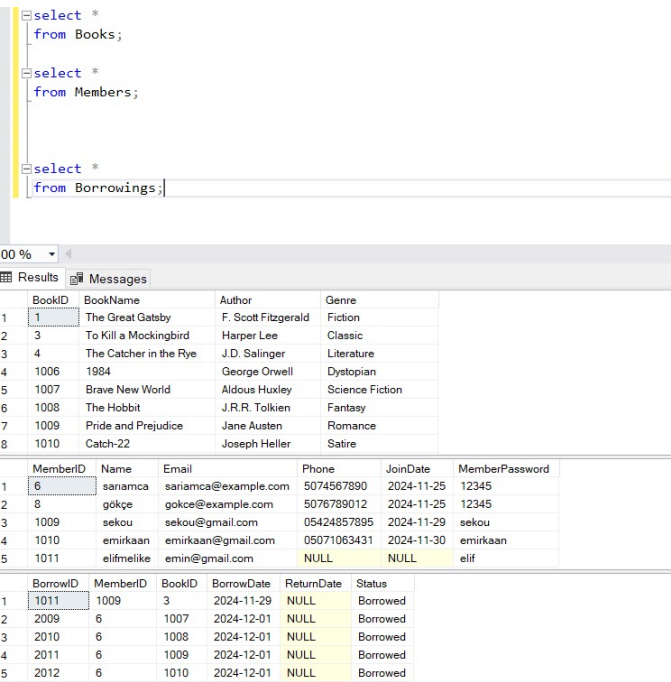


FIGURE 2. "Snapshot of the working database with queries and results demonstrating the populated tables for Books, Members, and Borrowings, showcasing the real-time data integration and functionality."

D. DEPLOYMENT AND SCALABILITY

The system will be deployed on cloud platforms such as AWS or Azure to ensure scalability and availability. This infrastructure will allow the Library Site to handle an increasing number of users without compromising performance. With readily available expertise in these technologies and comprehensive documentation, the technical implementation is both feasible and manageable.

III. OPERATIONAL FEASIBILITY

Operational feasibility assesses the ease of integrating the Library Site into existing library workflows and its usability for end-users.

A. TARGET USERS

The system will cater to two primary user groups:

- **Patrons:** Users who will search the catalog, reserve books, and manage their accounts.
- **Administrators:** Staff who will manage inventory, track reservations, and generate reports.

B. USER INTERFACE DESIGN

"The platform prioritizes a user-friendly interface to ensure smooth navigation for users and admins of varying technical proficiency levels. Here is an example of the login process for the Library Site. This example demonstrates the completed integration of both backend and frontend components for the login functionality."

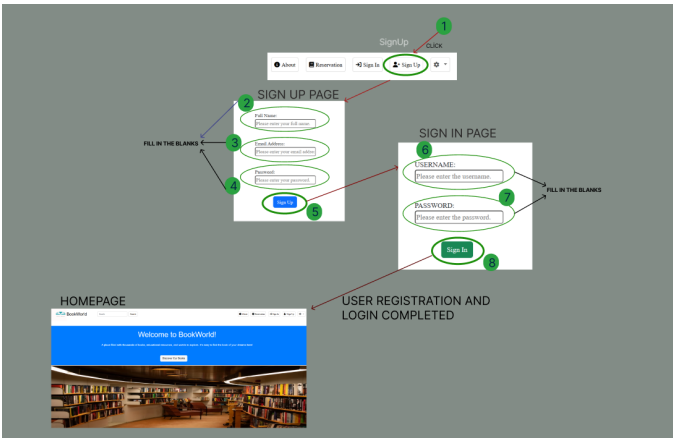


FIGURE 3. Step-by-Step Guide for Logging into the Library Site: A Frontend User Interface Walkthrough

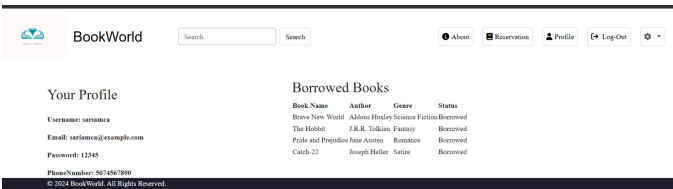


FIGURE 4. "User interface for "BookWorld" showcasing the profile page and a list of borrowed books, complete with book details, search functionality, and navigation options for seamless interaction."

C. LIBRARY STAFF ADAPTATION

Comprehensive documentation and training resources will be provided to library staff to facilitate seamless adoption of the system with minimal disruption to daily operations.

Welcome *yunusemre*

Add Reservation

Borrowed Book

BorrowId	MemberId	MemberName	BookId	BookName	BorrowDate	ReturnDate	Status	Actions
1011	1009	sekou	3	To Kill a Mockingbird	29.11.2024		Borrowed	<div>Sil</div> <div>Güncelle</div>
2009	6	sarınca	1007	Brave New World	1.12.2024		Borrowed	<div>Sil</div> <div>Güncelle</div>
2010	6	sarınca	1008	The Hobbit	1.12.2024		Borrowed	<div>Sil</div> <div>Güncelle</div>
2011	6	sarınca	1009	Pride and Prejudice	1.12.2024		Borrowed	<div>Sil</div> <div>Güncelle</div>

FIGURE 5. "Admin Panel View: This interface demonstrates the administrative functionalities for managing borrowed books. Administrators can add reservations, update book details, and delete records efficiently, ensuring seamless library operations.

D. WORKFLOW INTEGRATION

The system will integrate with existing library systems for book inventory and notifications, enabling a seamless transition and operational consistency.

IV. FINANCIAL FEASIBILITY

Financial feasibility evaluates the project's cost implications, ensuring alignment with budgetary constraints.

A. DEVELOPMENT COSTS

The project team will include frontend and backend developers, UI/UX designers, and database administrators. Estimated costs for salaries, licenses, and tools are projected to remain within a reasonable range.

B. MAINTENANCE AND UPDATES

Post-deployment, routine maintenance and periodic updates will be required. These activities have been planned and budgeted to ensure long-term functionality and reliability.

C. COST JUSTIFICATION

The overall cost is justified by the long-term benefits of an efficient, modern library system. Funding options such as grants or sponsorships may further support the project.

V. CONCLUSION

The Library Site project is technically, operationally, and financially feasible. Its core functionalities, including catalog management and reservations, align with the project's scope. The use of modern technologies like ASP.NET MVC, C#, and MsSQL ensures technical viability, while user-centric design enhances usability. Financially, the project remains within budget, with predictable and manageable costs.

The next steps involve detailed requirements gathering, system design, and initiating development. Following an iterative approach with Scrum methodology will ensure timely delivery and continuous feedback incorporation. This project

is poised to deliver significant value to libraries by enhancing user satisfaction and operational efficiency.

VI. SPRINT PLAN

The Library Site project followed an iterative Scrum-based approach with nine sprints, each focusing on specific milestones. Tables 1 and 2 summarize the duration, key activities, and deliverables of each sprint.

TABLE 1. Sprint Key Activities

Sprint	Duration	Key Activities
1	Week 1	Feasibility study and project planning
2	Week 2	Requirements gathering, initial system design
3	Week 3	Frontend development setup, basic UI components, migrated HTML/CSS to ASP.NET, transitioned to embedded processes, database schema creation, User Login, Admin Panel, Book Management Module development, including CRUD operations
4	Week 4	Backend setup, Functional catalog integration and admin panel backend features, improved version of frontend for admin panel
5	Week 5	Improved frontend-backend integration for completed tasks and search function
6	Week 6	Reservation system implementation
7	Week 7	Notification system development
8	Week 8	User feedback collection and testing
9	Week 9	Bug fixes, optimization, and deployment

VII. SPRINT DETAILS

A. SPRINT 1: WEEK 1

During the first week of the project, the focus was on conducting a feasibility study and creating a detailed project plan.

• Activities:

- Conducted a comprehensive **feasibility study** to evaluate the technical, operational, and financial aspects of the Library Site project.
- Identified key risks, including potential challenges in scaling the system and ensuring user adoption.
- Collaborated with stakeholders to define high-level objectives for the system.
- Developed a project timeline outlining all major milestones and deliverables.

• Deliverables:

- A detailed **feasibility report** documenting the study's findings, risks, and recommendations.
- A comprehensive **project timeline**, highlighting sprint-level goals and deadlines.
- A **study plan** defining the team's learning objectives and initial research areas.

B. SPRINT 2: WEEK 2

In the second week, the focus shifted to gathering requirements and initiating the system's design.

TABLE 2. Sprint Deliverables

Sprint	Duration	Deliverables
1	Week 1	Feasibility report, project timeline, and study plan
2	Week 2	Requirements document, initial UML diagrams
3	Week 3	Developed the homepage prototype, including design and layout. Migrated HTML and CSS files into the ASP.NET environment for compatibility and backend integration. Implemented user login functionality, including sign-in, sign-up, and session management. Finalized the database schema, ensuring stable connections and addressing LAN/IP-related issues. Transitioned to an embedded process approach, replacing API architecture with direct backend integration. Conducted tests for routing systems, form submissions, and CRUD operations to validate frontend-backend interactions. Established admin panel functionalities, including user and content management workflows
4	Week 4	Functional catalog integration and further improvements on admin panel backend features.
5	Week 5	Functional search integration and making reservation development
6	Week 6	Reservation feature prototype
7	Week 7	In-app notification features
8	Week 8	User feedback report, bug list
9	Week 9	Final deployed system, project documentation

• Activities:

- Conducted **stakeholder interviews** with library patrons and administrators to understand their needs and challenges.
- Organized **brainstorming workshops** to prioritize the features and functionalities required for the system.
- Created initial **UML diagrams** to visualize system components and workflows.
- Documented both functional and non-functional requirements to guide the design and implementation phases.

• Deliverables:

- A **requirements document** containing all gathered and prioritized system requirements.
- Initial **UML diagrams**, including use case and system context diagrams, to provide a conceptual understanding of the system.

C. SPRINT 3: WEEK 3

In the third week, the focus was on integrating the frontend and backend systems using embedded processes. Significant progress was made in ensuring seamless functionality, implementing routing and controller logic, completing user login, developing the book management module, and establishing the database connection.

• Activities:

- Migrated **HTML and CSS files** into the **ASP.NET environment**, ensuring compatibility with the project structure and preparing for backend integration.
- **Layout and Master Page Integration:** Created the `Layout.cshtml` file as a reusable master page template. Linked CSS and JS files for a consistent frontend design across all pages.
- Developed **routing systems** to enable smooth page navigation.
- Transitioned to an **embedded process approach**, integrating backend logic directly within the project rather than using APIs.
- Implemented and tested **embedded controllers** such as the `BooksController`, responsible for CRUD operations, book management, and user functionalities.
- **Routing and Controller Logic:** Finalized routing configurations and implemented controllers for handling form data and backend processing.
- Integrated **user login functionality**, including sign-in, sign-up, and session management. Session handling and JWT authentication were implemented where applicable.
- **Backend and Frontend Integration:** Completed model binding for form data, ensuring smooth interaction between the frontend and backend.
- Developed initial **Book Management Module**, including functions like `GetBooks`, and `DeleteBook`.
- Worked on **Book Categories and CRUD Functions:** Initiated development for book categories and CRUD operations. Created the `BooksController` with functions such as `GetBooks`, `GetBook`, `DeleteBook`, `PutBook`, `PostBook`, `GetBooks ByCategory`, and `GetAllCategories`. These functions were tested locally using Swagger, and no errors were found after resolving initial `Code:500` issues caused by missing database objects and misconfigured `appsettings.json`.
- **Database Connectivity:** Established stable connections to the SQL Server database, addressing LAN and IP-related issues. The database schema was refined and integrated with backend controllers.
- **Admin Panel Development:** Worked on backend functionalities for the admin panel, including content creation, editing, and deletion. Verified user and admin workflows across pages.
- **GitHub Repository Management:** Regularly updated and managed the repository, ensuring all team members had access to the latest codebase and documentation. Repository adjustments were made

for better collaboration.

- Ensured **responsive design** and optimized the frontend for mobile compatibility by adjusting layouts and testing across devices.
- Conducted **functional tests**, validating all features, including routing, form submissions, session management, and book management operations.

• Challenges:

- Encountered **database connectivity issues** related to IP restrictions and LAN configurations. These were resolved through debugging and system adjustments.
- Resolved **Code:500 errors** in Swagger during testing, caused by missing database objects in `program.cs` and misconfigured default connection strings in `appsettings.json`.
- Adapting to the decision to shift from **API architecture** to embedded processes required reworking some components but ultimately streamlined development.
- Responsive design posed **alignment and layout challenges**, which were addressed through iterative testing and adjustments.
- **Model binding errors** during form processing occasionally interrupted workflow, but these were resolved by enhancing data validation and testing procedures.

• Key Deliverables:

- Completed homepage prototype with integrated routing and master page functionality.
- Developed user login functionality, session management, and basic CRUD operations for book management.
- Established backend functionality for the admin panel and integrated with the frontend.
- Finalized responsive frontend design and ensured compatibility across devices.
- Updated GitHub repository with clean code and proper documentation.

• Outcomes:

- Seamless integration of frontend and backend components using embedded processes, resulting in a robust system architecture.
- Functional user login system with session management that enhances security and user experience.
- A fully operational book management module with CRUD capabilities, setting a strong foundation for catalog and inventory management.
- Stable database connectivity, ensuring reliable data flow between components.
- Responsive and mobile-friendly UI/UX design that meets accessibility standards.
- Well-documented repository and workflow, facilitating team collaboration and future enhancements.

• Next Steps:

- Refine the database schema and backend logic based on team feedback.
- Continue with catalog search integration and advanced admin panel functionalities.
- Prepare for the next sprint by consolidating feedback and addressing minor bugs identified during testing.

VIII. STRUCTURE OF THE SCRUM BOARD

The Scrum board is organized into distinct columns to facilitate task management and progress tracking:

- **What Did You Do Yesterday?** This column records tasks that team members have completed during the previous work cycle.
- **What Will Be Done?** This column lists tasks scheduled for the current or upcoming work cycles, emphasizing ongoing priorities.
- **Are There Any Blockers or Challenges?** This column highlights issues or blockers that could impede the progress of specific tasks or the sprint overall.

Each task on the board is represented as a card containing:

- Task descriptions that outline the specific work to be done.
- Assigned team members to indicate responsibility for the task.
- Labels or tags for categorization, such as backend, frontend, or database.
- Task status and comments for real-time updates and collaboration.

The board structure ensures a clear overview of progress, enabling efficient collaboration and tracking within the team.

TRELLO WORKFLOW SCREENSHOTS

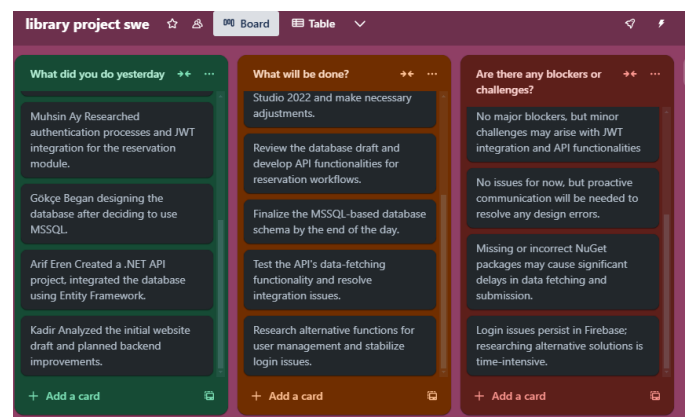


FIGURE 6. Scrum Workflow Screenshot for 22.11 - Daily Scrum Progress and Updates.

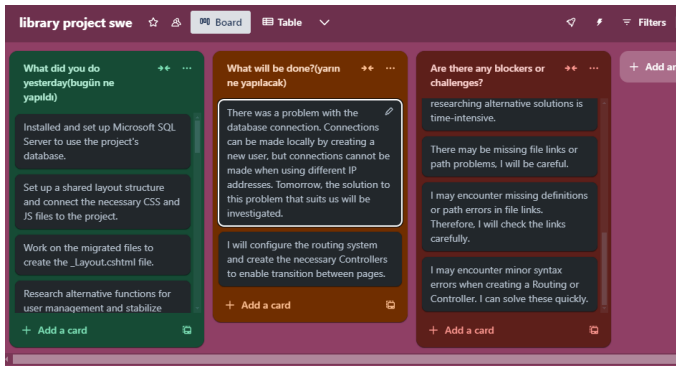


FIGURE 7. Scrum Workflow Screenshot for 23.11 - Daily Scrum Progress and Updates.

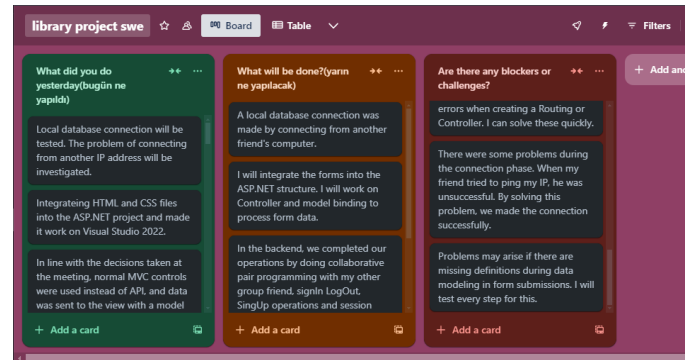


FIGURE 10. Scrum Workflow First Screenshot for 25.11 - Daily Scrum Progress and Updates.

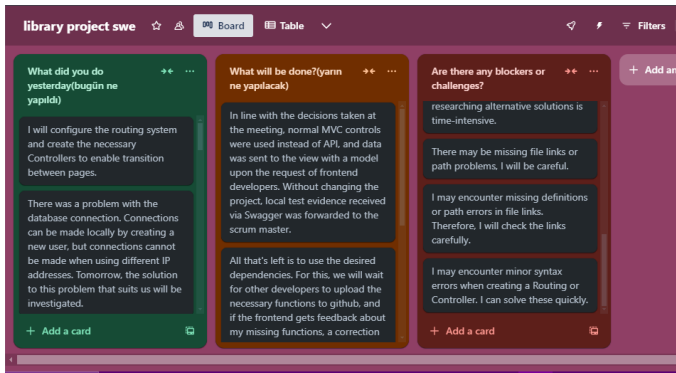


FIGURE 8. Scrum Workflow First Screenshot for 24.11 - Daily Scrum Progress and Updates.

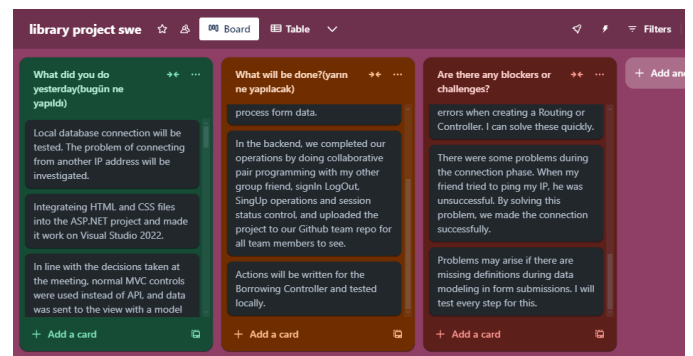


FIGURE 11. Scrum Workflow Second Screenshot for 25.11 - Daily Scrum Progress and Updates.

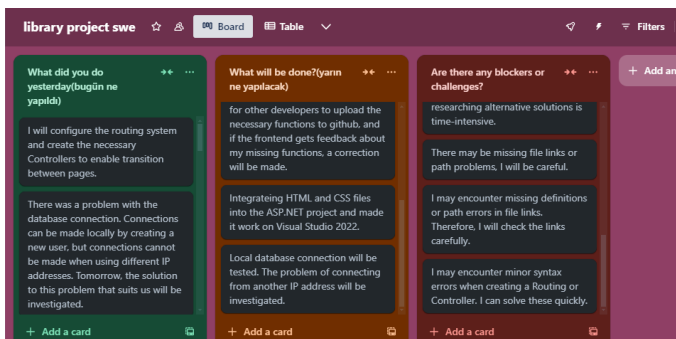


FIGURE 9. Scrum Workflow Second Screenshot for 24.11 - Daily Scrum Progress and Updates.

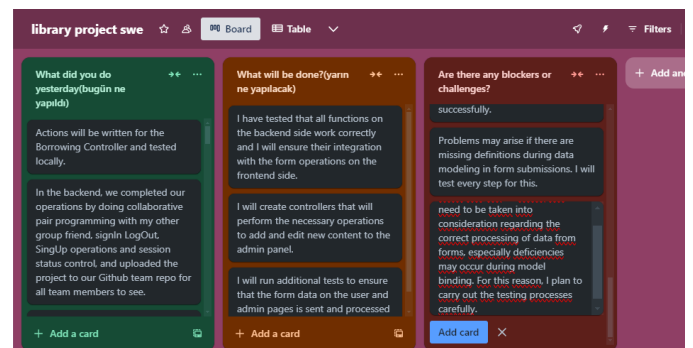


FIGURE 12. Scrum Workflow Screenshot for 26.11 - Daily Scrum Progress and Updates.

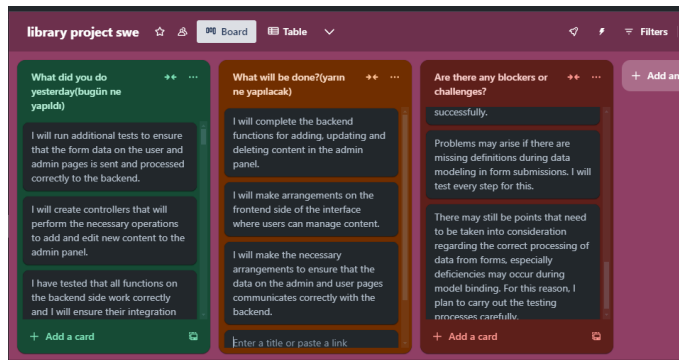


FIGURE 13. Scrum Workflow Screenshot for 27.11 - Daily Scrum Progress and Updates.

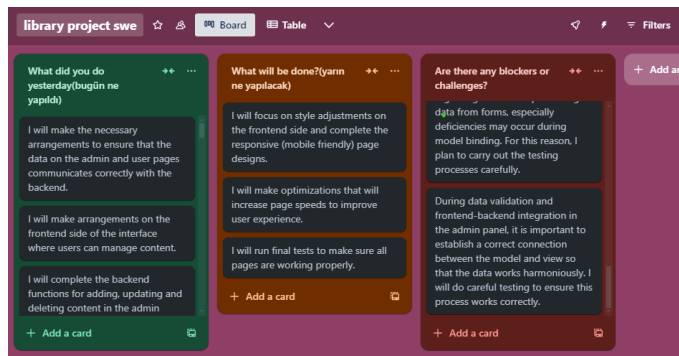


FIGURE 14. Scrum Workflow Screenshot for 28.11 - Daily Scrum Progress and Updates.

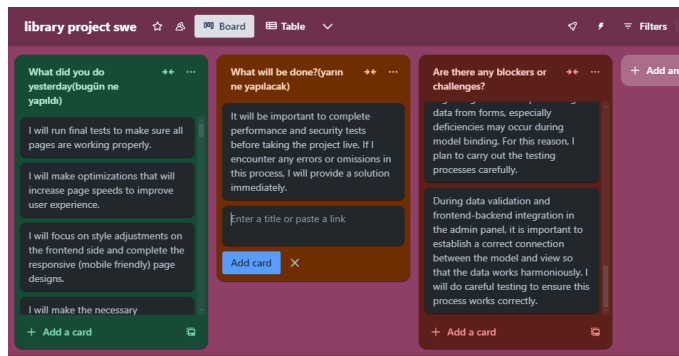


FIGURE 15. Scrum Workflow Screenshot for 29.11 - Daily Scrum Progress and Updates.

BENEFITS OF THE SCRUM APPROACH

This Scrum-based approach allowed us to effectively track progress on a daily basis and ensured that the team stayed aligned with project goals. By utilizing the structured columns and task cards on the Scrum board:

- We were able to **monitor daily activities**, ensuring that each team member was aware of what had been completed and what was planned for the day.
- **Potential problems or blockers** were identified and addressed promptly, minimizing disruptions to the workflow.

- Team members could easily **review what others had accomplished**, fostering collaboration and ensuring no task was overlooked.
- **Planning for the next day** became straightforward, as tasks and challenges were clearly outlined, allowing for better preparation and continuity in workflow.

This method not only improved communication and accountability among team members but also facilitated swift resolution of issues, enabling the project to progress smoothly.

WEEK 1, WEEK 2 AND 3 SCRUM SUMMARY

WEEK 1: FEASIBILITY REPORT AND PLANNING

During the first week, our primary focus was on preparing the **feasibility report**, creating the **project timeline**, and drafting the **study plan**. Daily Scrum meetings ensured that tasks were assigned to team members, tracked consistently, and completed on time. The Scrum board facilitated clear communication and accountability, allowing the team to align on goals and address potential challenges early.

WEEK 2: REQUIREMENTS AND INITIAL DESIGN

In the second week, the team worked on developing the **requirements document** and creating **initial UML diagrams** to outline the system design. Tasks were broken down into manageable increments and assigned through the Scrum board, ensuring progress was tracked effectively. This iterative process allowed us to validate and refine requirements while laying a strong foundation for the project's architecture.

WEEK 3: WORKFLOW DEMONSTRATION

The screenshots provided in this report represent the Scrum workflows from **Week 3**. They illustrate the detailed task assignments, progress tracking, and problem resolution processes implemented to manage the project's third sprint. These images highlight our structured approach to handling tasks, addressing blockers, and ensuring the seamless transition of completed work to the final deliverables.

Overall, the Scrum methodology enabled us to:

- Monitor daily progress and ensure alignment with project milestones.
- Quickly identify and resolve blockers to maintain the project's momentum.
- Provide a clear and structured workflow for each team member.

This approach has proven instrumental in maintaining efficiency and collaboration throughout the project's development.

IX. VIII. REQUIREMENTS ENGINEERING PROCESS

The requirements for the Library Site system were developed following a structured requirements engineering process, including elicitation, analysis, validation, and management. This ensures the system aligns with project goals and user needs.

A. A. 1. REQUIREMENTS ELICITATION

Activities:

- **Stakeholder Interviews:** Engaged with administrators and end-users (library staff) to identify key system needs and challenges.
 - *Example Questions:*
 - * For users: "How do you currently search for books? What features would simplify this process?"
 - * For administrators: "What challenges do you face in managing the book catalog or reservations?"
- **Workshops:** Conducted brainstorming sessions to prioritize functionalities such as catalog management, user accounts, and admin controls.
 - *Example Outputs:*
 - * Users requested a fast and intuitive book search feature with filtering options.
 - * Administrators highlighted the need for efficient catalog and reservation management tools.
- **Observation:** Analyzed existing workflows in libraries to identify inefficiencies in catalog updates, book tracking, and reservation handling.
- **Document Analysis:** Reviewed user feedback and relevant library system policies to define initial requirements.

Deliverable: A list of raw requirements directly gathered from stakeholders, serving as the basis for analysis.

B. B. 2. REQUIREMENTS ANALYSIS

Refining and evaluating the raw requirements to ensure they are clear, consistent, and feasible.

Activities:

- **Prioritization:** Classified requirements using the MoSCoW method.
 - *Must-have:* Book search, catalog management, user account system, and reservation functionality.
 - *Should-have:* Notifications for book availability and reservation updates.
 - *Could-have:* Advanced reporting tools for administrators.
- **Conflict Resolution:** Resolved differences in how administrators and users expect catalog and reservation features to behave.
- **Feasibility Study:** Evaluated technical, operational, and financial feasibility of each requirement.

- *Example:* Verified that the system could support simultaneous searches and catalog updates without performance degradation.

- **Requirement Modeling:** Created use case diagrams and user stories to represent system functionality.

- *Example Use Case:* An administrator updates the book catalog with new entries, and users can search and reserve books immediately.

Deliverable: A refined requirements document with clear functional and non-functional requirements, along with supporting models.

C. C. 3. REQUIREMENTS VALIDATION

Ensuring that the refined requirements align with stakeholder needs and are feasible for implementation.

Activities:

- **Stakeholder Reviews:** Presented the refined requirements document and use case diagrams to administrators for approval.
- **Prototyping:** Developed low-fidelity prototypes for features such as the search interface and admin panel to gather feedback.
- **Checklist Validation:** Verified that requirements met the following criteria:
 - *Completeness:* All necessary functionalities were included (e.g., book search, notifications).
 - *Consistency:* No conflicts existed between user and admin requirements.
 - *Feasibility:* The requirements could realistically be implemented within the project scope.

Deliverable: A validated requirements document approved by stakeholders.

D. D. 4. REQUIREMENTS MANAGEMENT

Maintaining and updating requirements throughout the project lifecycle.

Activities:

- **Version Control:** Maintained a version-controlled repository for the requirements document to track changes.
- **Traceability:** Linked requirements to system components and implementation tasks.
 - *Example:* Traced the "Book Search" functionality to the frontend search interface and backend catalog.
- **Change Management:** Established a process to evaluate and approve requirement changes.
 - *Example:* If a new feature such as bulk book imports is requested, its impact on development timelines and resources is assessed.
- **Periodic Updates:** Conducted regular review meetings to ensure requirements remain relevant as the project progresses.

Deliverable: A living requirements document updated as needed to reflect changes and maintain relevance.

X. FUNCTIONAL REQUIREMENTS

The functional requirements define the core features of the **Library Management System**, detailing how the system should operate to meet its objectives:

A. USER AUTHENTICATION AND ROLE-BASED ACCESS

- Users will log in using their unique **username and password**.
- **Role-based access** will differentiate between Admin and User functionalities:
 - **Admin:** Full access to manage books, users, and system settings.
 - **User:** Limited access to search, borrow, and reserve books.

B. BOOK SEARCH AND BORROWING

- Users will search for books by title, author, or ISBN.
- Advanced search filters will allow sorting by category, publication date, and availability.
- Users will check the availability of books and borrow them directly through the system.

C. BOOK RESERVATIONS

- Users will reserve books that are currently unavailable.
- Reservations will automatically be canceled if not collected within the specified period.

D. USER NOTIFICATIONS

- The system will send notifications for:
 - Book availability (when a reserved book is ready for pickup).
 - Due date reminders for borrowed books.
 - Overdue notifications with applicable penalties.

E. CATALOG MANAGEMENT (ADMIN ONLY)

- Administrators will manage the catalog by adding, editing, and deleting books.
- Book categories will be maintained by the admin for accurate classification.

F. BORROWING AND RESERVATION REPORTS (ADMIN ONLY)

- Administrators will generate reports on:
 - Borrowing trends and overdue books.
 - Current reservations and user activity.

G. SYSTEM LOGS (ADMIN ONLY)

- The system will provide logs of user activities, including:
 - Login attempts.
 - Borrowings and reservations.
 - Catalog modifications.

H. SESSION MANAGEMENT

- The system will securely manage user sessions.
- Users will be automatically logged out after a period of inactivity to enhance security.

XI. NON-FUNCTIONAL REQUIREMENTS

The non-functional requirements define the system's operational characteristics and constraints, ensuring usability, performance, and maintainability of the **Library Management System**.

A. PERFORMANCE REQUIREMENTS

- The system must support **at least 100 concurrent users** without performance degradation.
- Search functionality should return results within **5 seconds** for typical queries.
- The system must handle **database queries and updates** within **1 second** on average.

B. USABILITY REQUIREMENTS

- The interface should be **intuitive and user-friendly**, with minimal learning time for new users.
- Provide clear and concise error messages to guide users in resolving issues.

C. SECURITY REQUIREMENTS

- Use **HTTPS** for all communications to ensure secure data transfer.
- Implement **role-based access control** to restrict admin-specific functionalities from regular users.
- Perform **regular security audits** to identify and mitigate vulnerabilities.

D. SCALABILITY REQUIREMENTS

- The system must scale to support an **increasing number of users and book records** without significant performance drops.
- Cloud-based deployment should allow dynamic scaling based on usage demands.

E. AVAILABILITY REQUIREMENTS

- The system should maintain an **uptime of 99.9%**, ensuring minimal disruptions to service.
- Scheduled maintenance should be announced **at least 24 hours in advance**.

F. MAINTAINABILITY REQUIREMENTS

- The system must allow **modular updates** without affecting other functionalities.
- Use **version control** (e.g., Git) for tracking changes and collaborative development.
- Ensure that all code is **well-documented** for ease of future maintenance.

G. DATA INTEGRITY REQUIREMENTS

- Data entered into the system should be **validated** to prevent errors and inconsistencies.
- The system must implement **backup and recovery mechanisms** to prevent data loss in case of failure.

H. COMPLIANCE REQUIREMENTS

- Ensure the system complies with **GDPR** for handling user data securely and transparently.
- Follow relevant industry standards for data storage, such as **ISO/IEC 27001**.

XII. USER REQUIREMENTS

The user requirements define the essential features and functionalities required by all stakeholders of the Library Site, including both users (individuals searching for books) and administrators. These requirements ensure a secure, user-friendly, and efficient library management system.

A. 1. GENERAL REQUIREMENTS

These requirements are applicable to all system users.

- The system must be accessible via modern web browsers without requiring additional software installation.
- The user interface should be simple, intuitive, and easy to navigate.
- The system must implement a secure **username and password-based login mechanism** to protect user accounts.
- Users and administrators should only access functions within their respective roles through role-based access control (RBAC).

B. 2. USER REQUIREMENTS

These requirements define the functionalities needed by users to interact effectively with the system.

1) 2.1 Account Management

- Users can create an account using basic personal information (e.g., username and password).
- Users can update their profile information, such as contact details.
- Users can reset their passwords securely in case of forgotten credentials.

2) 2.2 Catalog Access

- Users can browse the library's book catalog, viewing details such as:
 - Title
 - Author
 - Genre
 - Availability status
- Users can search for books using keywords and apply filters, including:
 - Genre

- Author
- Publication year

3) 2.3 Notifications

- Users are notified of system events, including:
 - Responses to reservation requests.
 - Notifications about reserved books that have become available.
- Notifications are displayed on the user dashboard.

4) 2.4 Help and Support

- Users can access a FAQ section to resolve common queries.
- Users can contact library support directly via a built-in contact form for assistance.

C. 3. ADMINISTRATOR REQUIREMENTS

These requirements define the functionalities and tools necessary for administrators to manage and maintain the Library Site system effectively.

1) 3.1 Account and Role Management

- Administrators can create, update, and deactivate user accounts.
- Administrators have exclusive access to system management tools through role-based access control (RBAC).

2) 3.2 Catalog Management

- Administrators can add, update, or remove books from the catalog.
- Administrators can categorize books by genre, author, and publication year.
- Administrators can monitor and manage book availability statuses.

3) 3.3 Book Reservation Management

- Administrators can handle book reservation requests from users, including:
 - Approving or rejecting reservation requests.
 - Assigning books to specific users for pickup.
 - Cancelling reservations if necessary.
- Administrators can track overdue books and send reminders to users.

4) 3.4 Notifications Management

- Administrators can configure system-wide notifications for events such as:
 - System maintenance.
 - New book arrivals.
 - Policy updates.

5) 3.5 Helpdesk Support

- Administrators can monitor and respond to user support requests through a centralized helpdesk dashboard.

XIII. SYSTEM REQUIREMENTS

The system requirements for the Library Site project outline the technical, operational, and security specifications necessary for the system to function effectively. These requirements are derived from the project's objectives, user needs, and tasks undertaken during development.

A. 1. FUNCTIONAL REQUIREMENTS

The functional requirements define the key features and operations of the Library Site.

1) 1.1 User Management

- Users can register with a username and password.
- Administrators can create, update, or deactivate user accounts.
- Role-based access control (RBAC) ensures:
 - **Users:** Access catalog and request book reservations.
 - **Administrators:** Manage catalog, reservations, and users.

2) 1.2 Catalog Management

- Administrators can add, edit, or remove books in the catalog.
- Book details include:
 - Title
 - Author
 - Genre
 - Availability status
- Users can search the catalog using keywords and filters (e.g., genre, author, publication year).

3) 1.3 Reservation Management

- Users can request reservations for books marked as "Available."
- Administrators can:
 - Approve or reject reservation requests.
 - Assign reserved books for pickup.
 - Manage overdue reservations and send reminders.

4) 1.4 Notifications

- Notifications are displayed in the user dashboard for:
 - Reservation request updates.
 - Book availability changes.
- Administrators can configure global notifications for system events, such as:
 - Maintenance schedules.
 - New book arrivals.

5) 1.5 Helpdesk Support

- Users can access a FAQ section for common queries.
- Users can submit support tickets via a contact form.
- Administrators can respond to tickets and monitor user feedback.

B. 2. NON-FUNCTIONAL REQUIREMENTS

The non-functional requirements define the system's performance, reliability, usability, and security standards.

1) 2.1 Performance Requirements

- The system must support up to 100 concurrent users without performance degradation.
- Page load times should not exceed 3 seconds for 90% of requests.

2) 2.2 Usability Requirements

- The user interface must be intuitive, requiring minimal training for first-time users.
- All forms and workflows must be validated to prevent user errors.

3) 2.3 Security Requirements

- The system must prevent unauthorized access through role-based permissions.
- All user inputs must be validated to prevent SQL injection or XSS attacks.

4) 2.4 Availability Requirements

- The system must maintain 99.9% uptime.
- Automated backups should be performed daily to prevent data loss.

5) 2.5 Scalability Requirements

- The system must be able to scale horizontally to accommodate future growth in user numbers and data volume.
- Database queries should be optimized to handle increased traffic.

6) 2.6 Maintainability Requirements

- The codebase must be modular and well-documented for future enhancements.
- Unit and integration tests must be written for all critical functionalities.

C. 3. SYSTEM CONSTRAINTS

The following constraints impact the design and implementation of the Library Site:

- The system must be developed using **ASP.NET** for backend logic and **MsSQL** for database management.
- The frontend must use a combination of **HTML**, **CSS**, **Razor**, and **Bootstrap** for responsive design.

D. 4. INTEGRATION REQUIREMENTS

- The system must integrate with existing library workflows, including inventory management and notifications.
- Embedded processes should be used for seamless interaction between frontend and backend systems.

XIV. SYSTEM MODELS

A. SCENARIOS

1) Scenario 1: User Registration and Login

Scenario Name: UserAuthentication

Participating Actors: User, System

- 1) A new user visits the Library Site and clicks the "Signup" button.
- 2) The system displays a registration form.
- 3) The user fills in the form with their username, password, and email address.
- 4) The system validates the form inputs and creates the user account.
- 5) The user is redirected to the login page.
- 6) The user enters their username and password to log in.
- 7) The system authenticates the credentials and grants access to the user dashboard.
- 8) If the credentials are invalid, the system displays an error message: *"Invalid username or password. Please try again."*

System Responses:

- Validate and securely store user data in the database.
- Send a confirmation email after successful registration.
- Handle invalid inputs with appropriate error messages.

2) Scenario 2: Search for Books

Scenario Name: BookSearch

Participating Actors: User, System

- 1) A user logs into the Library Site.
- 2) The user navigates to the "Search" page.
- 3) The user enters search keywords (e.g., title, author, genre, or ISBN) into the search bar.
- 4) The system processes the input and filters the book catalog based on the search criteria.
- 5) The system displays a list of matching results, including book details such as title, author, and availability status.
- 6) The user clicks on a book to view more details.
- 7) If no results are found, the system displays a message: *"No books match your search criteria."*

System Responses:

- Filter books dynamically based on user input.
- Display search results in a user-friendly format with pagination.
- Handle empty or invalid search queries with appropriate messages.

3) Scenario 3: Reserve a Book (Admin)

Scenario Name: AdminBookReservation

Participating Actors: Admin, User, System

- 1) A user contacts the library (e.g., via phone, email, or in-person) and requests a book reservation.
- 2) The admin logs into the Library Site using their credentials.
- 3) The admin navigates to the "Manage Reservations" page from the dashboard.

- 4) The admin searches for the requested book using filters like title, author, or ISBN.
- 5) The system displays the book details, including its availability status.
- 6) If the book is available, the admin selects the book and assigns it to the user by filling in their details (e.g., username, contact information).
- 7) The system processes the reservation, updates the book's status to *"Reserved"*, and links the reservation to the user.
- 8) The system sends an email notification to the user confirming the reservation: *"Your book has been successfully reserved and is ready for pickup."*
- 9) If the book is unavailable, the system notifies the admin: *"This book is currently reserved."*
- 10) The admin informs the user about the book's status and suggests alternatives if applicable.

System Responses:

- Update the book's status to *"Reserved"* in the database.
- Send a notification to the user with reservation confirmation.
- Display an error message to the admin if the book is already reserved.

4) Scenario 4: Manage Book Catalog (Admin)

Scenario Name: CatalogManagement

Participating Actors: Admin, System

- 1) The admin logs into the Library Site.
- 2) The admin navigates to the "Manage Catalog" page.
- 3) The admin adds a new book by entering details such as title, author, genre, ISBN, and availability status.
- 4) The system validates the inputs and updates the database with the new book information.
- 5) The admin edits an existing book entry to correct or update information.
- 6) The system processes the edits and reflects the changes in the catalog.
- 7) The admin deletes a book that is no longer available in the library.
- 8) The system removes the book from the database and updates the catalog.

System Responses:

- Validate admin inputs for book details.
- Synchronize database changes with the frontend.
- Display success or error messages after add, edit, or delete operations.

5) Scenario 5: Notifications for Due Dates

Scenario Name: NotificationSystem

Participating Actors: User, Admin, System

- 1) An admin reserves a book for a user, setting a due date in the system.
- 2) The system schedules a notification to be sent to the user 24 hours before the due date.

- 3) On the scheduled time, the system sends an email and dashboard notification reminding the user to return the book.
- 4) If the book is overdue, the system sends a follow-up reminder daily until the book is returned.
- 5) The admin can view overdue books and send additional reminders manually if needed.

System Responses:

- Automatically schedule and send notifications for due dates.
- Allow manual reminder notifications by the admin.
- Display all notifications in the user dashboard.

XV. SYSTEM BOUNDARIES FOR THE LIBRARY SITE

The Library Site System is an integrated platform designed to operate as a self-contained environment without reliance on external APIs. All functionalities are embedded within the system, with components working cohesively to deliver a seamless experience for both users and administrators.

A. INTERNAL SYSTEM COMPONENTS

The system comprises the following interconnected modules:

- 1) **User Management**
 - **Admin Role:** Responsible for managing the book catalog, user accounts, and processing book reservations.
 - **User Role:** Performs book searches, views details, and interacts with notifications for reservations and overdue books.
- 2) **Book Catalog Management**
 - Enables admins to add, update, and delete books.
 - Updates book availability status based on reservations.
- 3) **Search Module**
 - Provides a search interface for users to find books by title, author, or ISBN.
 - Filters results for relevance and displays real-time updates.
- 4) **Reservation Management**
 - Admins process all book reservations on behalf of users.
 - The database is updated with reservation details to maintain consistency in book availability.
- 5) **Notification System**
 - Sends reminders to users for due dates and overdue books.
 - Fully integrated within the backend logic for scheduling notifications.
- 6) **User Interface (UI)**
 - Designed using ASP.NET Razor pages to provide an intuitive and responsive experience.
 - Role-based interfaces display tailored features for admins and users.

7) Database

- A centralized SQL Server database stores all persistent data, including user accounts, book catalog, and transaction logs.
- Integrated with backend modules to support reliable operations.

B. INTERFACES

- **User Interface:** Accessible via a web browser, providing a secure login system and features based on user roles.
- **Database Interface:** Handles data storage and retrieval operations directly without relying on external services.

C. SYSTEM EXCLUSIONS

To ensure simplicity and focus, the following features are excluded:

- **External APIs:** All functionalities, including notifications and search, are embedded within the system.
- **Mobile Application:** The system is web-based and optimized for desktop browsers only.
- **Advanced Analytics:** Basic reporting is provided for admins, but complex analytics or visualizations are not included.

D. KEY CONSTRAINTS

- **Security:** Role-based access control ensures authorized use of features. Credentials are securely validated, and data operations are restricted to internal modules.
- **Performance:** Designed to handle up to 500 concurrent users with minimal latency.
- **Scalability:** Built to scale by increasing server resources as needed.
- **Reliability:** Implements robust error-handling to maintain uninterrupted operations.

E. OPERATIONAL SCOPE

The system's boundaries are confined to:

- Admins managing book catalogs, reservations, and notifications.
- Users searching for books and interacting with notifications.
- Data storage and processing confined to the centralized database.

This definition of system boundaries ensures clear operational guidelines, enabling efficient implementation and streamlined functionality.

XVI. RISK MANAGEMENT ANTICIPATED CHANGES AND PLAN FOR ADAPTATION

A. POTENTIAL CHANGES IN THE LIBRARY SITE SYSTEM

The Library Site system is designed with flexibility in mind; however, certain areas may require updates or enhancements based on feedback, scalability, or new requirements. Below

is a detailed analysis of potential changes and our plan to address them.

1) 1. User Interface and Experience Enhancements

Potential Change: Feedback from admins or users may reveal areas needing improvement in navigation, layout, or usability. **Plan:**

- Conduct regular usability testing and gather stakeholder feedback.
- Ensure frontend codebase flexibility for iterative updates without disrupting core functionalities.

2) 2. Database Schema Modifications

Potential Change: New requirements, such as additional book details or updates to reservation logic, may necessitate changes to the database schema. **Plan:**

- Use version control for the database schema to manage changes effectively.
- Implement database migrations to handle schema updates without data loss.

3) 3. Role and Permission Adjustments

Potential Change: Additional roles (e.g., super admin, guest user) or more granular permissions may be needed. **Plan:**

- Design the role-based access control (RBAC) system with extensibility to accommodate future roles and permissions.

4) 4. Notification System Expansion

Potential Change: Additional notification channels, such as SMS or push notifications, may be requested. **Plan:**

- Implement a modular notification system for easy integration of new channels.
- Use services like Twilio or Firebase for scalable notification delivery.

5) 5. Scalability and Performance Improvements

Potential Change: Increased user base or book catalog size may require system performance optimizations. **Plan:**

- Monitor system performance metrics and optimize backend queries.
- Use caching mechanisms, such as Redis, to reduce database load for frequently accessed data.

6) 6. Reporting and Analytics Enhancements

Potential Change: Admins may request advanced analytics or custom reports. **Plan:**

- Build a customizable reporting dashboard for new metrics.
- Integrate business intelligence tools like Power BI for advanced reporting if required.

7) 7. Legal and Compliance Updates

Potential Change: Updates to privacy laws or institutional policies may require changes in data storage and processing.

Plan:

- Periodically review compliance with legal and institutional requirements.
- Implement data protection measures, such as anonymization and user data export tools.

8) 8. Integration of New Features

Potential Change: New features, such as digital lending or integration with external library networks, may be requested.

Plan:

- Adopt a modular architecture for seamless addition of new features.
- Use design patterns like microservices if integration needs expand significantly.

B. CHANGE MANAGEMENT PLAN

1) Change Request Process:

- Document all change requests and evaluate their impact on the timeline, budget, and scope.
- Involve stakeholders in prioritizing changes.

2) Version Control:

- Use Git for tracking changes in code, database schema, and documentation.

3) Iterative Updates:

- Implement changes during designated sprint cycles to minimize disruption.

4) Stakeholder Communication:

- Maintain regular communication with stakeholders to align on changes and priorities.

By planning for these changes, the Library Site system will remain adaptable, scalable, and aligned with user and stakeholder needs throughout its lifecycle.

XVII. PROJECT MANAGEMENT TOOLS AND METHODS

Effective project management is essential for coordinating team efforts, tracking progress, and delivering a successful project. For the Library Site project, the team employed a combination of three tools—Trello, Google Docs, and GitHub—to manage tasks, facilitate communication, and handle code versioning. These tools provided a structured approach to project execution and ensured collaboration among team members.

A. TRELLO FOR SCRUM MANAGEMENT

Trello served as the primary tool for implementing Scrum methodology. It was used for task creation, assignment, and tracking, as well as for managing sprints. Each task was detailed with descriptions, assignees, and deadlines. Trello's visual Scrum boards allowed the team to monitor task progression across different stages, such as "To Do," "In Progress," and "Done."

Additionally, the tool provided burndown charts and sprint reports, which offered real-time insights into team performance and remaining workload. These metrics helped the team stay on track and adjust priorities when necessary.

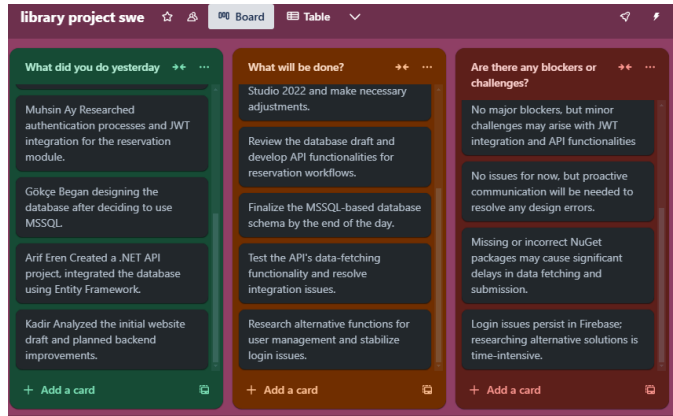


FIGURE 16. Trello Scrum Board for Task Management Example

B. GOOGLE DOCS FOR COMMUNICATION AND DOCUMENTATION

Google Docs was the central platform for team communication and documentation management. It facilitated real-time collaboration among team members, enabling multiple users to edit and review documents simultaneously. Key features utilized included:

- **Daily Scrum Updates:** Team members logged their daily progress, challenges, and next steps.
- **Announcements:** Important updates, such as changes in project scope or sprint goals, were shared through a centralized document.
- **Documentation:** All formal documents, including requirements, design specifications, and user stories, were created and maintained in Google Docs.

This approach ensured transparency and provided an easily accessible archive of project-related information for all team members.

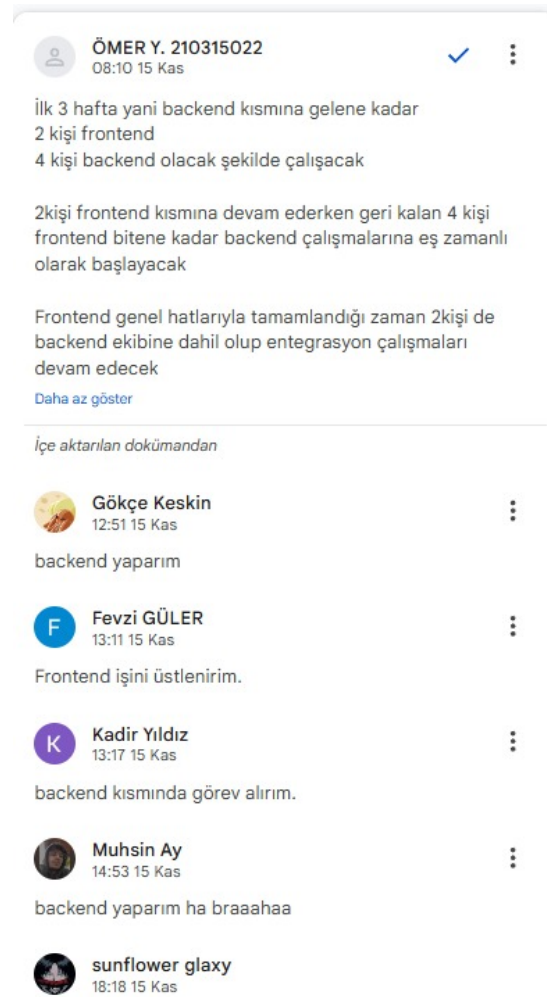


FIGURE 17. Google Docs for Communication and Documentation Sharing

C. GITHUB FOR CODE VERSIONING AND COLLABORATION

GitHub was employed to manage the project's codebase, ensuring efficient version control and collaboration. The repository was actively maintained with regular commits from team members, reflecting incremental progress and bug fixes. GitHub's features included:

- **Branching and Merging:** Team members worked on separate branches to implement new features or resolve issues, which were later merged into the main branch after review.
- **Commit History:** A total of 42 commits were logged, providing a transparent record of all code changes.
- **Pull Requests:** Code reviews and discussions were facilitated through pull requests, ensuring high-quality code integration.

GitHub also served as a backup for the project code, safeguarding against data loss and enabling collaborative problem-solving.

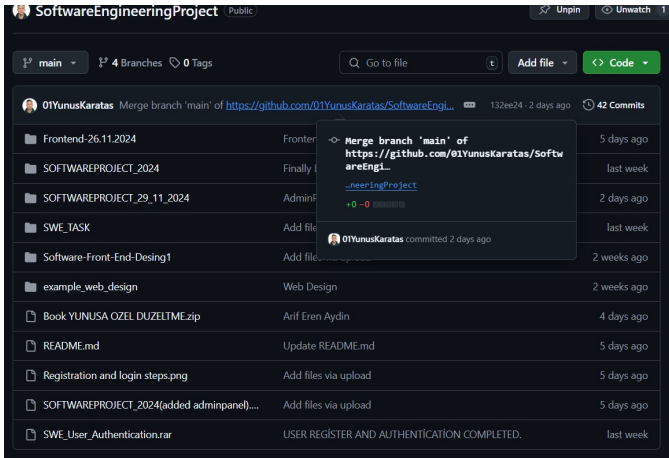


FIGURE 18. GitHub Repository for Code Management and Collaboration

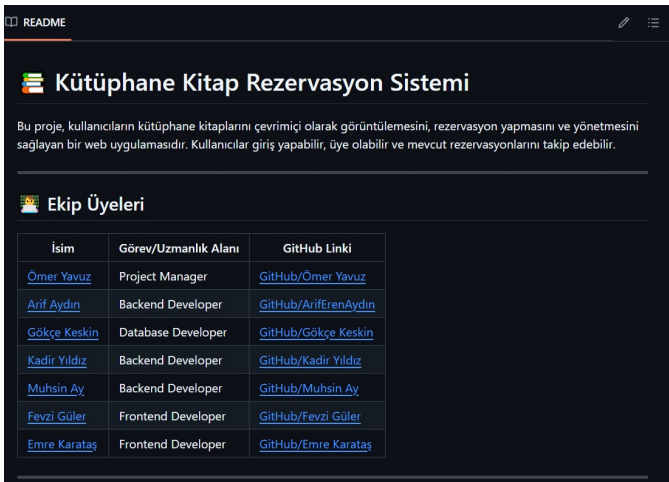


FIGURE 19. GitHub Repository for Code Management and Collaboration

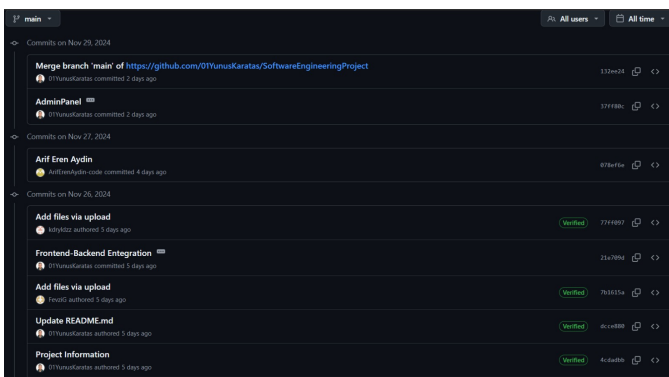


FIGURE 20. GitHub Workflow for Code Management and Collaboration

D. INTEGRATED WORKFLOW

The integration of Trello, Google Docs, and GitHub created a seamless workflow that ensured efficiency and productivity. The interplay between these tools is summarized below:

- **Trello:** Centralized task management enabled structured sprint planning and real-time progress tracking.

- **Google Docs:** Provided a unified platform for documentation and communication, ensuring team alignment.
- **GitHub:** Ensured collaborative development with version control, allowing team members to work on features simultaneously.

Each tool addressed specific project needs, and their combined use ensured that every aspect of the project was systematically managed.

XVIII. CONCLUSION

The use of these three project management tools allowed for efficient communication, clear task distribution, and robust code collaboration. By leveraging Trello for task management, Google Docs for communication and documentation, and GitHub for code versioning, the team successfully executed the Library Site project while maintaining transparency and accountability across all

XIX. ARCHITECTURAL DESIGN FOR THE LIBRARY SITE

A. OVERVIEW

The architectural design of the Library Site system follows a three-tiered architecture that integrates the frontend, backend, and database layers into a cohesive framework. This approach ensures scalability, maintainability, and ease of integration. The system is implemented as an embedded application, removing the need for external APIs by combining all components into a single cohesive structure.

B. ARCHITECTURAL DESIGN DIAGRAM

C. COMPONENTS AND LAYERS

1) 1. Presentation Layer (Frontend)

This layer is responsible for the user interface and user experience. It interacts directly with users and provides functionalities based on their roles (admin or user).

Key Features:

- User-friendly interfaces developed using HTML, CSS, and Razor views within the ASP.NET MVC framework.
- Routing handled by embedded controllers to navigate seamlessly between pages.
- Forms for login, book search, reservation, and catalog management.
- Integrated session management to ensure secure and personalized user experiences.

2) 2. Application Layer (Backend)

This layer processes business logic and manages the interaction between the frontend and the database.

Key Features:

- Implemented using C# within the ASP.NET MVC framework.
- Role-based access control (RBAC) to distinguish admin and user functionalities.
- Embedded controllers like `BooksController` and `UsersController` for operations such as book search, reservations, and catalog updates.

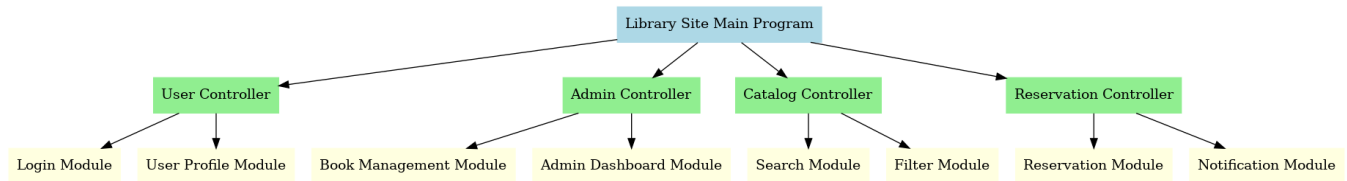


FIGURE 21. Library Site Architecture Diagram

- Embedded processes for direct communication between components, replacing external API calls.

3) 3. Data Layer (Database)

This layer handles data storage and retrieval.

Key Features:

- Relational database designed using Microsoft SQL Server.
- Well-defined schema to store user details, book records, and reservation history.
- Direct integration with the backend for efficient data access and updates.

D. DATA FLOW

- 1) **User Interaction:** Users (admins and general users) interact with the system through the presentation layer to perform tasks such as searching for books, managing reservations, and updating the catalog.
- 2) **Business Logic Processing:** The backend processes requests, validates data, and enforces business rules such as role-based access and availability checks.
- 3) **Data Storage and Retrieval:** The backend communicates with the database to fetch, update, or delete records based on user actions.

E. EXPLANATION OF EMBEDDED APPROACH

In contrast to API-based architectures, the Library Site uses an embedded approach to integrate frontend and backend components directly. This design ensures:

- Reduced latency as data is processed within the same application.
- Simplified maintenance with a unified codebase.
- Enhanced security by eliminating external API endpoints.

F. BENEFITS OF THE ARCHITECTURE

- **Scalability:** The system can handle increased user loads by deploying additional server instances.
- **Maintainability:** Clear separation of concerns between layers facilitates easier debugging and updates.
- **Performance:** Direct integration between layers reduces overhead associated with API communication.

XX. OBJECT MODEL

The object model for the Library Site illustrates the relationships between key entities, including:

- **Users:** Individuals who search for books and interact with the system.
- **Admins:** Roles responsible for managing the book catalog and reservations.
- **Books:** Entities containing details such as title, author, genre, and availability.
- **Reservations:** Links between users and the books they reserve.

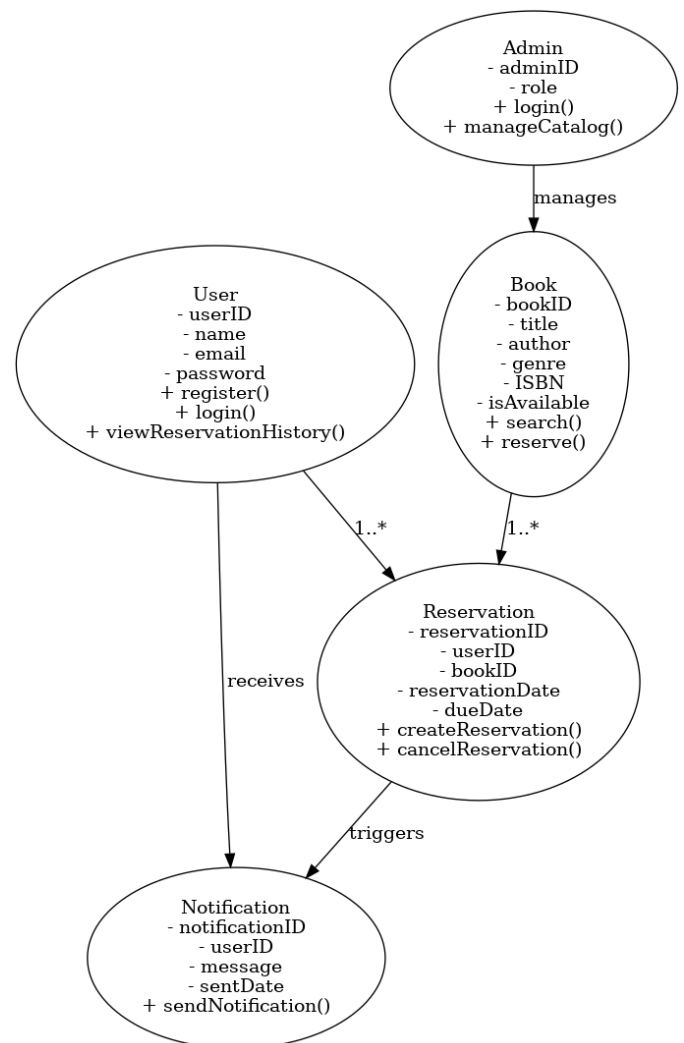


FIGURE 22. Object Model for Library Site

XXI. STATE DIAGRAMS

State diagrams provide a detailed view of the various states and transitions involved in key functionalities of the Library Site project. Below are the state diagrams for each core functionality:

A. ADMIN BOOK RESERVATION

This state diagram illustrates the workflow of the admin handling book reservations. The process includes states like checking book availability, reserving the book, and updating the system.

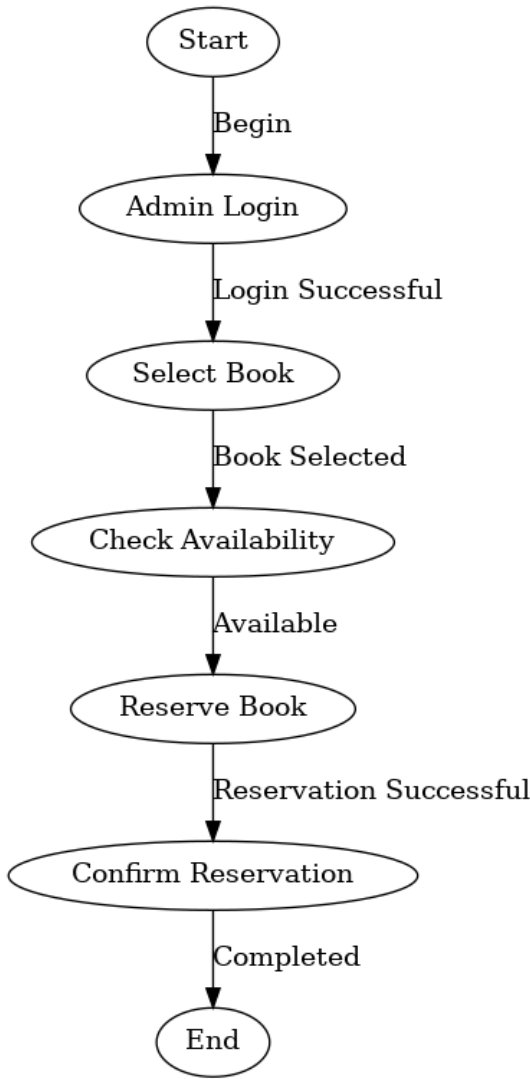


FIGURE 23. State Diagram for Admin Book Reservation

B. USER REGISTRATION AND LOGIN

This state diagram represents the flow of user registration and login, including account creation, validation, and session management.

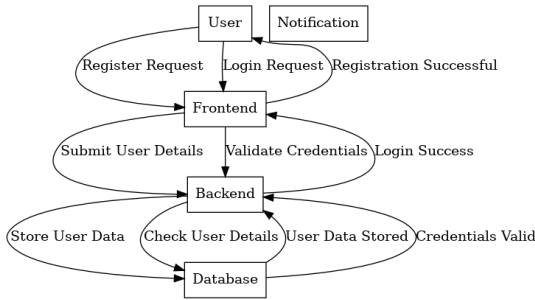


FIGURE 24. State Diagram for Registration and Login

C. SEARCH BOOK

This diagram outlines the states and transitions involved in the book search process. It includes input of search criteria, filtering results, and displaying detailed information.

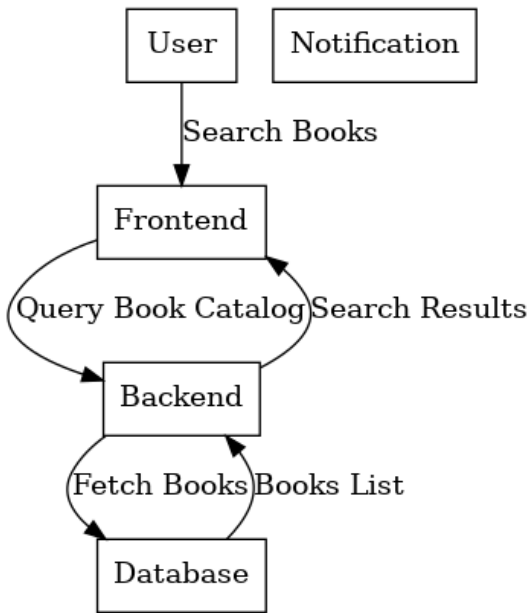


FIGURE 25. State Diagram for Search Book

D. MANAGE CATALOG

The manage catalog state diagram describes the admin’s actions to add, update, or delete book entries in the catalog and the corresponding system updates.

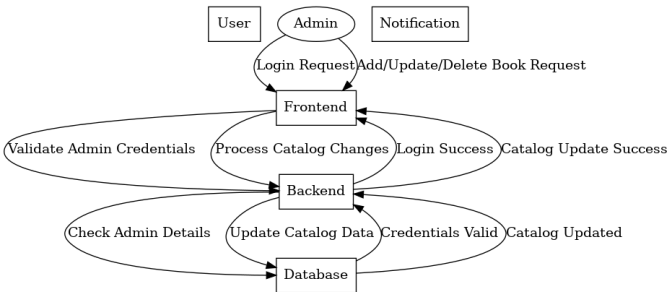


FIGURE 26. State Diagram for Manage Catalog

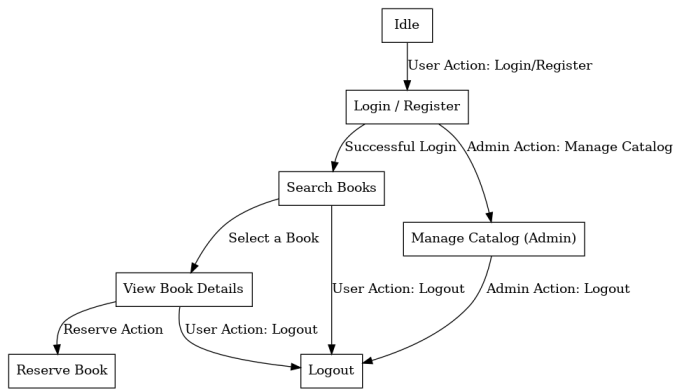


FIGURE 27. State Diagram for Book Entity in Library Site

XXII. USE CASE DIAGRAM EXPLANATION

This section provides a detailed explanation of the Use Case Diagram for the Library Application. The diagram outlines the primary actions performed by two main actors: **User/Customer** and **Administrator**.

A. USER/CUSTOMER USE CASES

The User/Customer actor represents the library's patrons who interact with the system for various purposes. Their primary actions include:

- **ManageAccount:** Allows users to create an account, update their profile, and reset their password.
 - **CreateAccount:** Enables users to register and create a new account.
 - **UpdateProfileInformation:** Allows users to update their existing account information.
 - **ResetPassword:** Provides functionality for users to reset their account password.
- **AccessCatalog:** Facilitates browsing and searching for books in the library catalog.
 - **SearchBooks:** Enables users to search for books by title, author, or genre.
 - **BrowseBookCatalog:** Allows users to explore the full catalog of available books.
- **MakeReservations:** Enables users to reserve books that are available.
 - **SendRequest:** Handles user requests for book reservations.
- **NotifiedOfSystemEvents:** Keeps users informed about system notifications.
 - **DisplayOnDashboard:** Displays notifications on the user's dashboard.
- **HelpAndSupport:** Offers support options for users.
 - **AccessFAQSection:** Provides access to frequently asked questions.
 - **ContactLibrarySupport:** Allows users to contact library support for assistance.

B. ADMINISTRATOR USE CASES

The Administrator actor represents library staff responsible for managing the system. Their primary actions include:

- **ManageCatalog:** Handles operations such as adding, updating, or deleting books in the catalog.
 - **CRUDUser:** Enables the creation, reading, updating, and deletion of user data.
 - **CRUDBooks:** Manages book data with similar CRUD functionalities.
 - **CategorizeBooks:** Organizes books into different categories.
 - **ManageAndMonitorBookAvailability:** Tracks and updates the availability status of books.
- **ManageBookReservation:** Oversees book reservations and ensures proper handling.
 - **TrackBooks:** Monitors borrowed books and their return statuses.
- **ManageNotifications:** Manages the creation and distribution of system notifications.
 - **SendReminder:** Sends reminders to users regarding upcoming due dates for borrowed books.
- **SupportHelpDesk:** Provides technical and operational support to users.

C. DIAGRAM INTERPRETATION

The Use Case Diagram highlights the responsibilities and interactions of each actor with the system. The inclusion of **include** relationships specifies how larger tasks are composed of smaller subtasks, aiding in understanding task dependencies and enhancing system clarity. This comprehensive structure ensures the system is user-friendly for customers while meeting the operational needs of administrators. The Access Catalog functionality allows users to search for books within the library system. The process begins with the user entering keywords or applying filters in the search bar. The system processes the input, queries the database for relevant results, and displays the matching book details to the user. This ensures that users can quickly and efficiently find books of interest.

For the Make Reservation functionality, both the user and the admin are involved. The user initiates the process by selecting a book and submitting a reservation request. The admin then reviews the request, checks the book's availability, and either approves or rejects the reservation. Upon approval, the system updates the book's status to "reserved" and notifies the user of the successful reservation. This interaction ensures proper control and tracking of book reservations.

The Manage Catalog functionality focuses on the admin's responsibilities in maintaining the library's book catalog. The admin logs into the system and accesses the catalog management interface to add, update, or remove book entries. After performing the desired operations, the system updates the database accordingly and confirms the changes to the admin. This functionality supports the efficient and organized management of the library's resources.

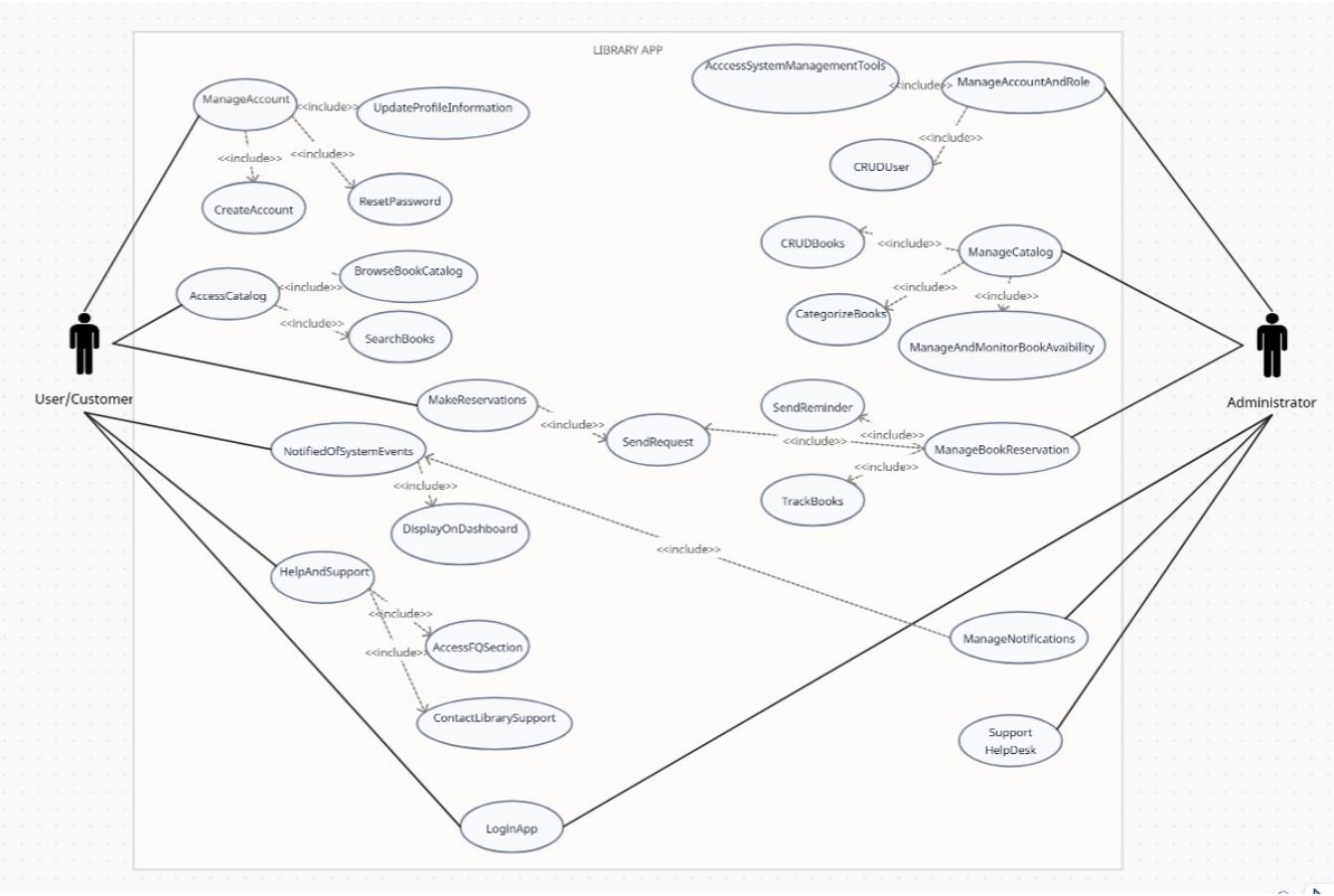


FIGURE 28. Use Case Diagram for the Library Application.

XXIII. DYNAMIC MODEL: SEQUENCE DIAGRAMS

This section presents the sequence diagrams for the three main functionalities of the Library Site system: **Make Reservation**, **Access Catalog**, and **Manage Catalog**. These diagrams highlight the dynamic interactions between actors and the system.

In the sequence diagrams, the **boundary** represents the interface through which users and administrators interact with the system. This boundary typically includes UI components or controllers that act as intermediaries between the actors (User/Admin) and the system's backend.

• Boundary Component: LibraryApp Controller

- Serves as the primary boundary in this context.
- Acts as the interface handling input from the User and Admin, as well as responses from the System.
- Facilitates communication between the actors and the core application logic.

A. SEQUENCE DIAGRAM: MAKE RESERVATION

- **Purpose:** Demonstrates the process for reserving a book.
- **Actors Involved:** User, Admin, System.
- **Steps:**
 - User requests a book reservation.
 - Admin verifies the request.
 - The system checks book availability and updates the database.
 - User receives confirmation of the reservation.

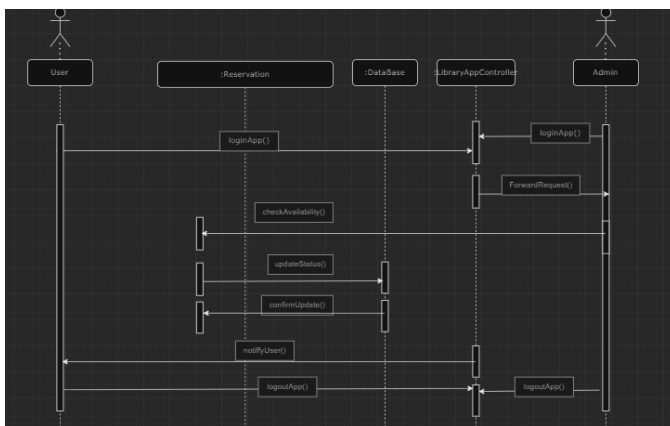


FIGURE 29. Sequence Diagram: Make Reservation.

B. SEQUENCE DIAGRAM: ACCESS CATALOG

- **Purpose:** Outlines the process for users to search and view books in the catalog.
- **Actors Involved:** User, System.
- **Steps:**
 - User enters search criteria.
 - The system processes the query and retrieves matching results from the database.
 - User views the search results and accesses book details.

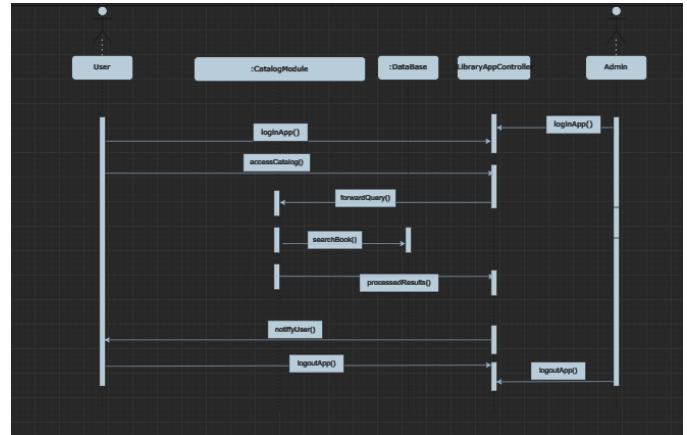


FIGURE 30. Sequence Diagram: Access Catalog.

C. SEQUENCE DIAGRAM: MANAGE CATALOG

- **Purpose:** Details the operations for administrators to manage the library catalog.
- **Actors Involved:** Admin, System.
- **Steps:**
 - Admin adds, updates, or deletes book records.
 - The system updates the database accordingly.
 - Admin receives confirmation of the successful operation.

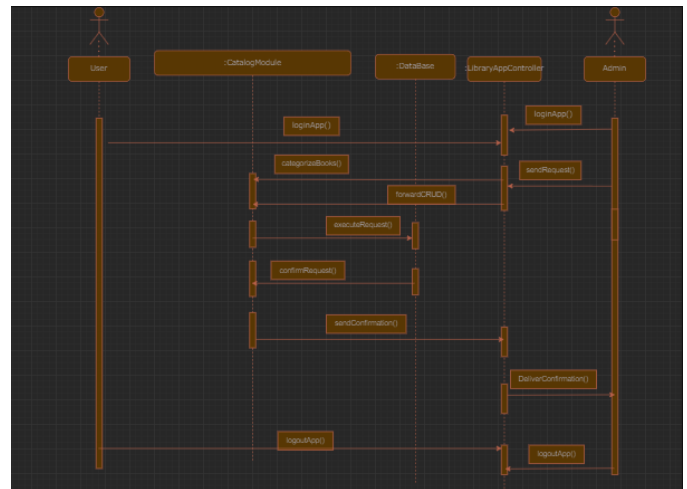


FIGURE 31. "Sequence diagram illustrating the process for administrators to manage the library catalog, including actions such as adding, updating, or deleting book records, and receiving confirmation of successful operations."

XXIV. CONCLUSION

The development of the "Book World" Library Management System emphasized a collaborative and user-focused approach, leveraging embedded systems and structured project management tools. By opting for a fully embedded architecture, the project successfully minimized dependencies on external APIs, ensuring a seamless and efficient integration of functionalities such as catalog access, book reservations, and catalog management.

A rigorous requirements engineering process laid the groundwork for the system's development. Starting with requirements elicitation and analysis, followed by validation and management, the team ensured the solution was tailored to meet both user and administrator needs. Supporting these phases were detailed UML diagrams, including use case and sequence diagrams, which clarified workflows and enhanced implementation precision.

The project was managed using the Scrum framework, complemented by Trello for task tracking and progress monitoring. Trello enabled us to break down tasks into manageable steps, assign responsibilities, and track progress visually, ensuring transparency and alignment across the team. Each day, team members recorded completed, ongoing, and blocked tasks, fostering a collaborative and proactive problem-solving environment.

Daily Scrum meetings, supplemented with Google Docs for updates and discussions, ensured clear communication. GitHub served as the central repository for version control, housing all code and documentation and streamlining collaboration among team members.

The embedded approach proved to be a robust solution, offering reliability, maintainability, and user-friendliness. The "Book World" system successfully addresses core library management needs while providing a solid foundation for future scalability. Challenges such as database synchronization and task allocation were effectively mitigated, reflecting the project's strong emphasis on planning and collaboration.

In conclusion, the "Book World" Library Management System highlights the benefits of integrating embedded systems with agile methodologies and collaborative tools like Trello. It stands as a comprehensive and adaptable solution for modern library operations.

XXV. ENHANCED SYSTEM DESIGN FEATURES

This document provides a concise overview of the software architecture for the **BookWorld Library Management System**. The design aims to create a reliable, user-friendly, and scalable platform to streamline library operations and enhance user experience. By introducing functionalities such as catalog management, user account handling, book reservations, and notification services, the system addresses challenges faced by traditional library setups, including inefficiencies and scalability issues.

The architecture is developed with constraints such as peak usage times, limited system resources, and diverse user needs in mind. Traceability information links architectural decisions to the requirements outlined in the **Requirements Analysis Document (RAD)**, ensuring consistency and alignment with the project's objectives. This report builds upon the analysis and findings presented in the RAD, using them as the foundation for the system's design and implementation.

XXVI. SYSTEM ARCHITECTURE AND SUBSYSTEMS

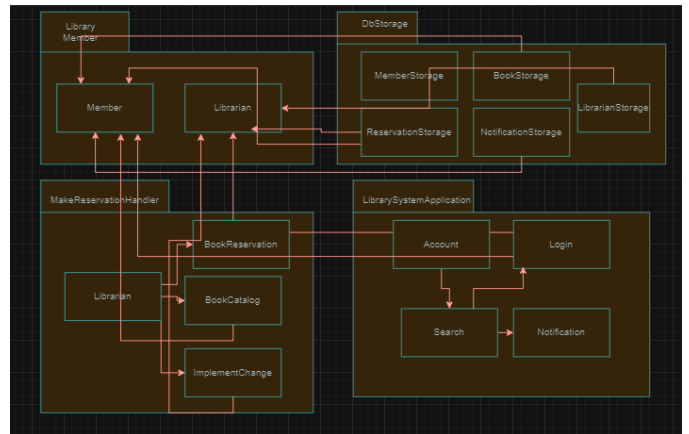


FIGURE 32. Proposed System Architecture for the Library Management System. This diagram illustrates the four primary subsystems

A. CLIENT-SERVER ARCHITECTURE FOR LIBRARY MANAGEMENT SYSTEM

In the Library Management System, a client-server architecture is utilized to efficiently divide responsibilities between client-side and server-side components. The client-side ensures a user-friendly interface for library members and administrators, while the server-side handles business logic, data processing, and security.

1) Client-Side Components

- Users interact with the system through a web interface to search for books, make reservations, and receive notifications about book availability and due dates.
- The interface provides real-time feedback for reservation status and catalog updates, enhancing user experience.

2) Server-Side Components

- The server manages core operations such as handling book reservations, validating user inputs, managing user accounts, and updating the catalog.
- A centralized database stores critical information, including user profiles, book details, reservations, and notifications.
- Security measures, such as user authentication, access control, and data validation, are enforced on the server to ensure data integrity and protection.

3) Advantages of Client-Server Architecture

- **Scalability:** The system can handle an increasing number of concurrent users and transactions by scaling server resources.
- **Centralized Data Management:** Ensures data consistency and integrity across the system.
- **Enhanced Security:** Sensitive operations like user authentication and catalog management are isolated to the server.

- **Streamlined Maintenance:** Centralized logic and database management simplify updates and debugging.

B. SUBSYSTEMS

1) 1. LibraryMember Subsystem

This subsystem represents the roles of library members and librarians interacting with the system.

Library Member:

- **Responsibilities:** Search for books
- **Functionality:** Offers an intuitive interface for members to access library resources and track their interactions.

Librarian:

- **Responsibilities:** Manage the catalog, approve reservations, and monitor system usage.
- **Functionality:** Facilitates administrative operations such as adding books and managing user accounts.

2) 2. LibrarySystemApplication Subsystem

This subsystem manages the primary functionalities of the Library Management System, including user authentication, catalog access, and notifications.

Account:

- **Responsibilities:** Handles user registration, profile updates, and account management.
- **Functionality:** Provides secure access to library features for registered users.

Login:

- **Responsibilities:** Validates user credentials and manages sessions.
- **Functionality:** Ensures secure user authentication.

Search:

- **Responsibilities:** Enables users to search for books in the catalog using various filters.
- **Functionality:** Provides dynamic search results based on title, author, or genre.

Notification:

- **Responsibilities:** Sends notifications for overdue books, reserved book availability, and system updates.
- **Functionality:** Keeps users informed about critical updates and actions.

3) 3. MakeReservationHandler Subsystem

This subsystem focuses on handling book reservations, catalog updates, and user feedback.

BookReservation:

- **Responsibilities:** Manages book availability and reservation status.
- **Functionality:** Allows library admins to reserve books and tracks their borrowing history.

BookCatalog:

- **Responsibilities:** Provides detailed information about available books.

- **Functionality:** Facilitates catalog browsing and search operations for users.

ImplementChange:

- **Responsibilities:** Handles updates to book availability and reservation requests.
- **Functionality:** Ensures real-time updates in the system database.

4) 4. DbStorage Subsystem

The DbStorage subsystem is responsible for securely managing persistent data across the system.

MemberStorage:

- **Responsibilities:** Stores user profiles and preferences.
- **Functionality:** Ensures secure and consistent management of member data.

BookStorage:

- **Responsibilities:** Stores details about books, including availability and metadata.
- **Functionality:** Provides accurate data for catalog browsing and reservations.

ReservationStorage:

- **Responsibilities:** Tracks reservation records, including active and past bookings.
- **Functionality:** Updates reservation status in real-time.

NotificationStorage:

- **Responsibilities:** Stores notification logs for user alerts and updates.
- **Functionality:** Ensures reliable delivery of notifications.

XXVII. HARDWARE-SOFTWARE MAPPING

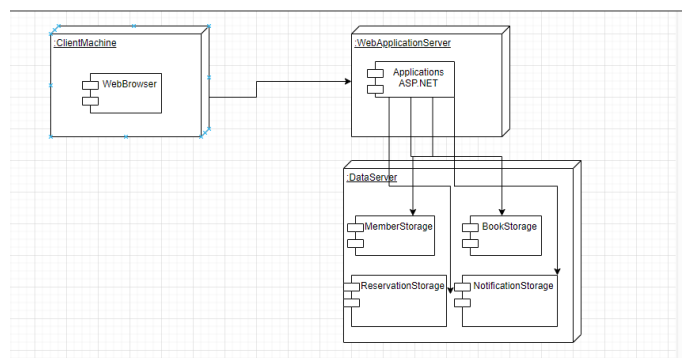


FIGURE 33. Hardware-Software Mapping for the Library Management System. This architecture showcases the interaction between the client machine (user interface) and the server-side subsystems, ensuring seamless operations and data processing.

The Library Management System employs a client-server architecture to distribute responsibilities effectively between hardware and software components. This architecture ensures scalability, reliability, and efficient data processing while maintaining a user-friendly experience for both library members and administrators.

A. CLIENT-SIDE

The **Client Machine** acts as the primary interface for users, including library members and librarians. The client-side software includes the web-based user interface developed using technologies like *HTML*, *CSS*, and *JavaScript (Razor with ASP.NET)*. Through this interface, users can perform operations such as:

- Searching the catalog.
- Managing reservations (by librarians).
- Receiving notifications about reserved book availability or overdue items.

The client machine hardware facilitates smooth interaction between users and the system via modern web browsers, ensuring accessibility and ease of use.

B. SERVER-SIDE

The **LibrarySystemApplication Server** handles core business logic, request processing, and system management. It consists of several critical subsystems:

- **MakeReservationHandler:** Manages book reservations, catalog updates, and librarian-initiated actions in real-time.
- **LibraryMember Subsystem:** Handles user roles, including library members and librarians, managing authentication and account interactions.
- **DbStorage Subsystem:** Manages persistent data storage securely. This subsystem includes:
 - **MemberStorage:** Stores user profiles and account details.
 - **BookStorage:** Maintains data about books, including availability and metadata.
 - **ReservationStorage:** Tracks all reservation records and their statuses.
 - **NotificationStorage:** Logs notifications for user alerts.

C. ADVANTAGES OF THE HARDWARE-SOFTWARE MAPPING

This mapping ensures:

- **Scalability:** The system can handle an increasing number of users and operations efficiently.
- **Data Security:** Sensitive data, such as user profiles and reservations, is managed centrally with secure access protocols.
- **Reliability:** The division of responsibilities across hardware and software ensures seamless operation.
- **User Accessibility:** Library members and librarians can access the system through modern web browsers without requiring additional software installations.

XXVIII. PERSISTENT DATA MANAGEMENT

In the **Library Management System**, persistent data management ensures efficient and secure storage of critical system information, enabling smooth operations for library

members and administrators. The system employs a relational database to handle structured data, ensuring data consistency, scalability, and integrity across all subsystems.

1) LibraryMember Subsystem

The **LibraryMember Subsystem** securely stores user details such as names, emails, passwords, and account preferences in the database. This data is encapsulated within the *MemberStorage* table, enabling quick retrieval and management of member profiles. For librarians, additional attributes such as permissions, librarian IDs, and assigned tasks are managed via the *LibrarianStorage* table.

2) MakeReservationHandler Subsystem

The **MakeReservationHandler Subsystem** interacts with the database to manage real-time book reservations and catalog updates. The *ReservationStorage* table stores reservation details, including book IDs, reservation status, and member-librarian associations. The *NotificationStorage* table records system notifications, such as reserved book availability, overdue reminders, and administrative updates. This subsystem ensures that persistent data related to book reservations, catalog changes, and notifications is consistently updated and readily available for system use.

3) DbStorage Subsystem

The **DbStorage Subsystem** serves as the central repository for all system data. The relational database structure includes key tables such as:

- *MemberStorage:* Manages user profiles and account preferences.
- *BookStorage:* Stores book details, including titles, authors, genres, ISBNs, and availability status.
- *ReservationStorage:* Tracks active and completed book reservations, including reservation timestamps and statuses.
- *NotificationStorage:* Logs notifications sent to users and librarians regarding important events or updates.

These tables are designed to efficiently manage relationships between entities, such as members, librarians, books, and reservations.

4) LibrarySystemApplication Subsystem

The **LibrarySystemApplication Subsystem** delivers user interactions and system responses by querying the database through *DbStorage*. Real-time data retrieval enables dynamic feedback to users, such as reservation confirmations, catalog search results, and system notifications. This connection ensures that all user actions are logged, processed, and reflected accurately in the database.

5) Summary

In summary, the persistent data management system in the **Library Management System** utilizes a robust relational database to centralize and secure critical information. Data encapsulation is achieved through well-structured

tables, allowing the **LibraryMember**, **MakeReservation-Handler**, and **LibrarySystemApplication** subsystems to interact seamlessly with the *DbStorage*. This architecture supports simultaneous access, real-time updates, and accurate feedback, ensuring a smooth and efficient user experience.

XXIX. ACCESS CONTROL AND SECURITY

Object/Actor	Login	Reservation	Notification	Catalog Management
Library Member	enterID() enterPassword()	checkStatus()	viewNotifications()	searchBook() browseCatalog()
Librarian	enterID() enterPassword()	makeReservation() manageReservation()	sendNotification() manageNotifications	addBook() editBook() deleteBook()

FIGURE 34. "Access Control Matrix: This matrix illustrates the specific actions that Library Members and Librarians are authorized to perform across various system functionalities, including Login, Reservation, Notification, and Catalog Management. It defines role-based permissions to ensure secure and efficient interaction with the library system."

The access control matrix establishes the permissions for two main actors—Library Member and Librarian—defining their interactions with critical system objects such as Login, Reservation, Notification, and Catalog Management.

- **Library Members:** Library members authenticate securely using `enterID()` and `enterPassword()` for login, ensuring protected access to the system. They are authorized to perform actions such as `checkStatus()` for viewing reservation statuses, `viewNotifications()` for system updates, and operations like `searchBook()` and `browseCatalog()` to explore library resources.
- **Librarians:** Librarians authenticate using `enterID()` and `enterPassword()` and hold broader responsibilities. They can execute operations like `makeReservation()` for reserving books on behalf of members and `manageReservation()` to oversee and adjust reservations. In catalog management, librarians are empowered to add, edit, and delete books via operations like `addBook()`, `editBook()`, and `deleteBook()`. Additionally, they manage notifications through `sendNotification()` and `manageNotifications()` to keep users informed.

This structured approach to access control ensures that each actor can only access operations relevant to their roles, reducing the risk of unauthorized actions. Combined with encryption mechanisms and role-based access control (RBAC), this framework strengthens the system's security. Regular system monitoring, access audits, and secure authentication further enhance the protection of user data and ensure reliable interactions between users and the system.

XXX. BOUNDARY CONDITIONS

The boundary conditions of the Library Management System define the limits and constraints under which the system

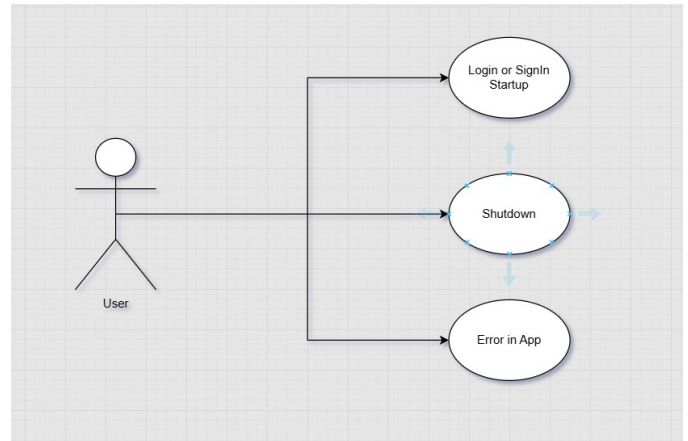


FIGURE 35. "Boundary Conditions for User Interaction - This diagram illustrates the boundary conditions for user interactions in the system, including login/sign-in during startup, app shutdown, and handling errors. It defines the critical states a user can encounter while interacting with the system, ensuring robust management of application lifecycle events."

operates. These conditions ensure seamless interaction between users and the system while maintaining data integrity, security, and efficiency.

A. SYSTEM INTERACTION BOUNDARIES

The Library Management System interfaces with its users (Library Members and Librarians) through a web-based application accessible via modern browsers. The interaction boundaries include:

- **Library Member Access:** Members can interact with functionalities such as login, reservation, notification, and catalog search.
- **Librarian Access:** Librarians can perform administrative tasks such as managing reservations, notifications, and the catalog.
- **Device Compatibility:** The system is designed to function across multiple devices, ensuring accessibility on desktops, tablets, and mobile devices.

B. DATA HANDLING BOUNDARIES

- **Data Storage:** The system utilizes a relational database for storing user data, book catalogs, reservations, and notification logs. Data is encapsulated and managed securely to prevent unauthorized access.
- **Reservation Constraints:** Users can only reserve available books, and reservation limits are applied based on system-defined policies.
- **Data Consistency:** Updates to the catalog or reservations are reflected across the system in real-time to ensure accurate information.

C. SECURITY BOUNDARIES

- **Role-Based Access Control (RBAC):** Permissions are strictly defined for Library Members and Librarians to prevent unauthorized access to sensitive functionalities.

- **Authentication:** Secure login mechanisms with encrypted passwords are implemented to safeguard user accounts.
- **Session Management:** User sessions are automatically terminated after a period of inactivity to enhance security.

D. SYSTEM PERFORMANCE BOUNDARIES

- **Scalability:** The system can handle up to 100 concurrent users without performance degradation.
- **Response Time:** The system ensures a maximum response time of 2 seconds for common operations such as login, search, and reservation.
- **Availability:** The system guarantees a 99.9% uptime, minimizing disruptions to user operations.

E. OPERATIONAL CONSTRAINTS

- **Maintenance Windows:** Scheduled maintenance will occur during off-peak hours, with prior notifications sent to users.
- **Language Support:** The system operates in a single default language, with potential for future multilingual expansion.
- **System Updates:** Feature updates or changes are implemented following stakeholder approval and are tested rigorously before deployment.

These boundary conditions ensure that the Library Management System operates within defined constraints, providing a secure, efficient, and user-friendly environment for managing library operations.

XXXI. SUBSYSTEM SERVICES

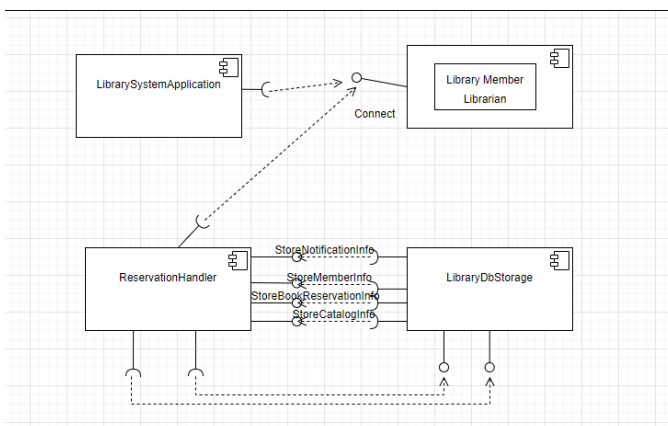


FIGURE 36. The diagram illustrates the Library Management System's Subsystem Services, showcasing the interactions between core components: the LibrarySystemApplication, Library Member and Librarian, ReservationHandler, and LibraryDbStorage. It highlights the data flow and service responsibilities across the system.

In our system architecture, the "Library Member and Librarian" subsystem plays a critical role in managing user interactions and administrative operations. It establishes communication between the "LibrarySystemApplication" and the

"ReservationHandler" subsystems via the essential "Connect" service. This connection ensures user authentication, profile management, and seamless interaction between users and system functionalities.

The "ReservationHandler" subsystem enhances system operations by providing key services, including:

- **StoreNotificationInfo:** Logs and organizes notifications for members and librarians.
- **StoreMemberInfo:** Maintains secure storage of library member profiles and related data.
- **StoreBookReservationInfo:** Manages book reservation requests and updates availability in real time.
- **StoreCatalogInfo:** Tracks and updates the library catalog with detailed metadata.

This interconnected relationship between subsystems ensures a robust and efficient architecture, enabling real-time data flow and a seamless user experience. The "ReservationHandler" subsystem acts as a core component for reservation processing, catalog management, and notification delivery, while the "LibraryDbStorage" subsystem ensures secure and persistent data storage, supporting the system's scalability and reliability goals.

The accompanying diagram illustrates these interactions, showcasing the flow of data and responsibilities among the primary subsystems.

XXXII. TESTING PHASE

The testing phase is one of the most critical stages of the software development lifecycle. This phase ensures the accuracy, stability, and reliability of the developed system. The objective of the testing process is to detect potential errors early, enhance software quality, and meet user requirements effectively. During the testing phase, various types of tests were conducted to thoroughly evaluate the functionality of the system. Below is a summary of these tests and their applications:

A. UNIT TESTING

The smallest units of code (methods and classes) were tested using the xUnit framework. For instance, calculation functions were verified independently.

B. UI TESTING

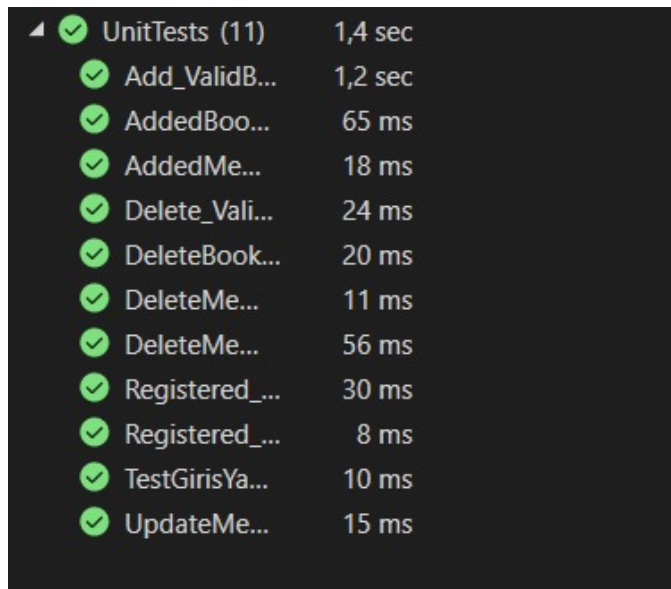
The user interface was validated using Selenium to ensure correct functionality. For example, the login form was tested in the browser.

C. FUNCTIONAL TESTING

The correct functioning of the application features was verified through manual testing. For instance, a file upload operation was successfully completed.

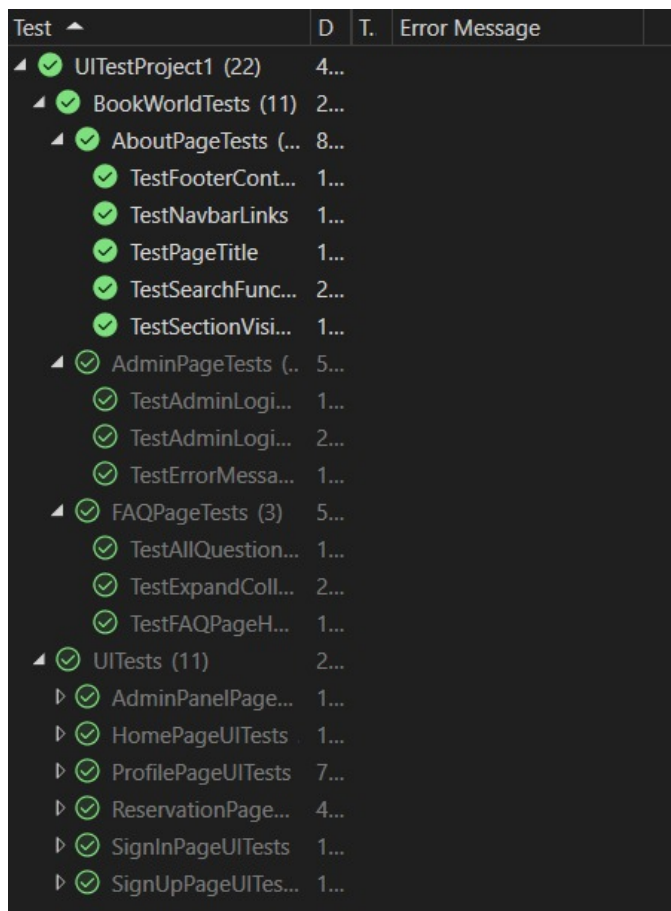
D. PERFORMANCE TESTING

Performance tests were conducted to measure the system's response time and behavior under load. Below are the details and results for each tested page:



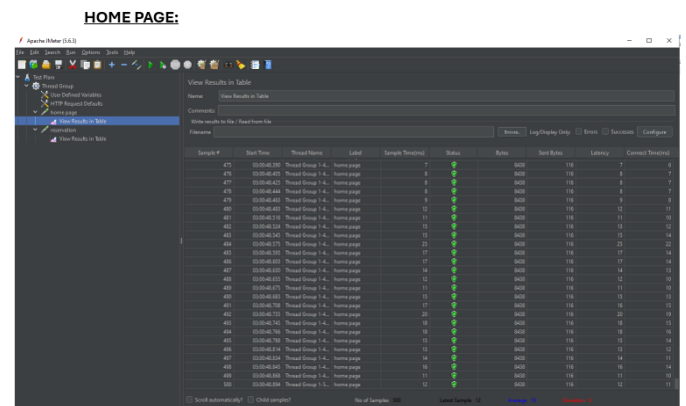
UnitTests (11)	1,4 sec
Add_ValidB...	1,2 sec
AddedBoo...	65 ms
AddedMe...	18 ms
Delete_Vali...	24 ms
DeleteBook...	20 ms
DeleteMe...	11 ms
DeleteMe...	56 ms
Registered_...	30 ms
Registered_...	8 ms
TestGirisYa...	10 ms
UpdateMe...	15 ms

FIGURE 37. Unit Testing Results: Example of a unit test validating calculation functions.



Test	D	T	Error Message
UITestProject1 (22)	4...		
BookWorldTests (11)	2...		
AboutPageTests (...)	8...		
TestFooterCont...	1...		
TestNavbarLinks	1...		
TestPageTitle	1...		
TestSearchFunc...	2...		
TestSectionVisi...	1...		
AdminPageTests (..)	5...		
TestAdminLogi...	1...		
TestAdminLogi...	2...		
TestErrorMessage...	1...		
FAQPageTests (3)	5...		
TestAllQuestion...	1...		
TestExpandColl...	2...		
TestFAQPageH...	1...		
UITests (11)	2...		
AdminPanelPage...	1...		
HomePageUITests	1...		
ProfilePageUITests	7...		
ReservationPage...	4...		
SignInPageUITests	1...		
SignUpPageUITes...	1...		

FIGURE 38. UI Testing Results: Selenium testing of the login form functionality.



HOME PAGE:

Sample #	Start Time	Thread Name	Label	Sample Duration	Status	Bytes	Log/Display Time	Send Bytes	Latency	Connect Duration
475	03:00:00.000	Thread Group 1 - A...	home page	7	Success	1000	100	0	7	6
476	03:00:00.001	Thread Group 1 - A...	home page	8	Success	1000	100	0	8	7
477	03:00:00.002	Thread Group 1 - A...	home page	9	Success	1000	100	0	9	7
478	03:00:00.003	Thread Group 1 - A...	home page	10	Success	1000	100	0	10	7
479	03:00:00.004	Thread Group 1 - A...	home page	11	Success	1000	100	0	11	7
480	03:00:00.005	Thread Group 1 - A...	home page	12	Success	1000	100	0	12	11
481	03:00:00.006	Thread Group 1 - A...	home page	13	Success	1000	100	0	13	11
482	03:00:00.007	Thread Group 1 - A...	home page	14	Success	1000	100	0	14	11
483	03:00:00.008	Thread Group 1 - A...	home page	15	Success	1000	100	0	15	11
484	03:00:00.009	Thread Group 1 - A...	home page	16	Success	1000	100	0	16	11
485	03:00:00.010	Thread Group 1 - A...	home page	17	Success	1000	100	0	17	14
486	03:00:00.011	Thread Group 1 - A...	home page	18	Success	1000	100	0	18	14
487	03:00:00.012	Thread Group 1 - A...	home page	19	Success	1000	100	0	19	14
488	03:00:00.013	Thread Group 1 - A...	home page	20	Success	1000	100	0	20	13
489	03:00:00.014	Thread Group 1 - A...	home page	21	Success	1000	100	0	21	13
490	03:00:00.015	Thread Group 1 - A...	home page	22	Success	1000	100	0	22	13
491	03:00:00.016	Thread Group 1 - A...	home page	23	Success	1000	100	0	23	13
492	03:00:00.017	Thread Group 1 - A...	home page	24	Success	1000	100	0	24	13
493	03:00:00.018	Thread Group 1 - A...	home page	25	Success	1000	100	0	25	13
494	03:00:00.019	Thread Group 1 - A...	home page	26	Success	1000	100	0	26	13
495	03:00:00.020	Thread Group 1 - A...	home page	27	Success	1000	100	0	27	13
496	03:00:00.021	Thread Group 1 - A...	home page	28	Success	1000	100	0	28	13
497	03:00:00.022	Thread Group 1 - A...	home page	29	Success	1000	100	0	29	13
498	03:00:00.023	Thread Group 1 - A...	home page	30	Success	1000	100	0	30	13
499	03:00:00.024	Thread Group 1 - A...	home page	31	Success	1000	100	0	31	13
500	03:00:00.025	Thread Group 1 - A...	home page	32	Success	1000	100	0	32	13

FIGURE 39. Performance Testing of HomePage Results

1) Test Configuration

- **Number of Threads:** 500 (simultaneous users accessing the application)
- **Ramp-up Time:** 10 seconds (total time for all users to access the application)
- **Loop Count:** 1 (number of times each user performs the operation)
- **Protocol:** HTTPS
- **Server Name or IP:** localhost
- **Port Number:** 7006

2) Home Page Performance

- **Number of Samples:** 500 (total requests sent)
- **Average Response Time:** 10 ms
- **Deviation:** 6 ms
- **Status:** 100% success

Analysis and Results:

- **Average Response Time:** The response time is 10 ms, which is considered fast (the lower, the better).
- **Deviation:** The deviation is 6 ms, indicating that response times are consistent (lower values mean more consistent responses).
- **Status:** All requests were successful.

3) Reservation Page Performance

- **Number of Samples:** 500 (total requests sent)
- **Average Response Time:** 9 ms
- **Deviation:** 10 ms
- **Status:** 100% success

Analysis and Results:

- **Average Response Time:** The response time is 9 ms, which is considered fast (the lower, the better).
- **Deviation:** The deviation is 10 ms, indicating that response times are fairly consistent (lower values mean more consistent responses).
- **Status:** All requests were successful.

4) Sign-In Performance

- **Number of Samples:** 500 (total requests sent)

- **Average Response Time:** 123 ms
- **Deviation:** 287 ms
- **Status:** 100% success

Analysis and Results:

- **Average Response Time:** The response time is 123 ms, which is relatively fast (the lower, the better).
- **Deviation:** The deviation is 287 ms, showing inconsistencies in response times (lower values indicate better consistency).
- **Status:** All requests were successful.

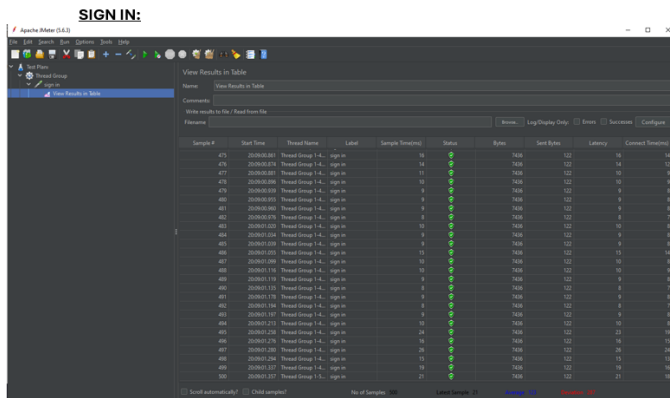


FIGURE 40. Performance Testing Results: System response analysis under 500 concurrent users using JMeter.

E. SECURITY TESTING

The security testing phase was conducted using the OWASP ZAP tool to identify potential vulnerabilities. This tool categorized alerts into four levels:

- **Informational Priority Alert:** General information.
- **Low Priority Alert:** Suggestions for minor improvements.
- **Medium Priority Alert:** Important issues with moderate urgency (e.g., XSS).
- **High Priority Alert:** Critical issues requiring immediate attention (e.g., SQL Injection).

Our project generated a total of 17 alerts: 3 Medium, 5 Low, and 9 Informational. Below are the Medium and Low priority alerts, their explanations, and suggested solutions.

1) Medium Priority Alerts

a: 1. Content Security Policy (CSP) Header Not Set

Description: The CSP header specifies which sources are allowed to load content in the application. Its absence can enable attackers to inject malicious JavaScript or perform XSS attacks.

Solution: Add a Content-Security-Policy header in the application middleware to restrict sources to trusted ones. This can be done by configuring the application to include a directive such as "default-src 'self'".

b: 2. Cross-Domain Misconfiguration

Description: The server's CORS settings allow unrestricted access (Access-Control-Allow-Origin: *), potentially exposing sensitive data to third-party domains.

Solution: Update the CORS configuration to allow access only from trusted domains by specifying the allowed origins and restricting methods and headers to secure values.

c: 3. Missing Anti-Clickjacking Header

Description: Without the X-Frame-Options header, the application is vulnerable to clickjacking attacks, where malicious sites embed the application in an iframe.

Solution: Add an X-Frame-Options header with the value "SAMEORIGIN" to prevent the application from being loaded in an iframe on external websites.

2) Low Priority Alerts

a: 1. Cookie Without Secure Flag

Description: Cookies without the Secure flag can be transmitted over unencrypted HTTP connections, exposing them to MITM attacks.

Solution: Ensure that all cookies include the Secure and HttpOnly flags to prevent their transmission over unencrypted connections and to protect them from being accessed via client-side scripts.

b: 2. Cross-Domain JavaScript Source File Inclusion

Description: The application includes JavaScript files from untrusted third-party sources (e.g., <https://cdn.jsdelivr.net/>), which can host malicious content.

Solution: Host JavaScript files locally on the application server instead of relying on external sources to ensure their integrity and security.

c: 3. Server Leaks Version Information via "Server" HTTP Response Header

Description: The "Server" header reveals the server type and version, making it easier for attackers to exploit known vulnerabilities.

Solution: Remove or obscure the "Server" header to avoid disclosing unnecessary information about the server.

d: 4. Strict-Transport-Security (HSTS) Header Not Set

Description: Without HSTS, browsers may use HTTP instead of HTTPS, exposing connections to potential MITM attacks.

Solution: Enable HSTS in the server configuration to enforce HTTPS connections and prevent the use of unencrypted HTTP.

e: 5. X-Content-Type-Options Header Missing

Description: The absence of this header allows browsers to MIME-sniff and misinterpret content types, potentially leading to security risks.

Solution: Add the X-Content-Type-Options: nosniff header in the server configuration to prevent MIME-sniffing.

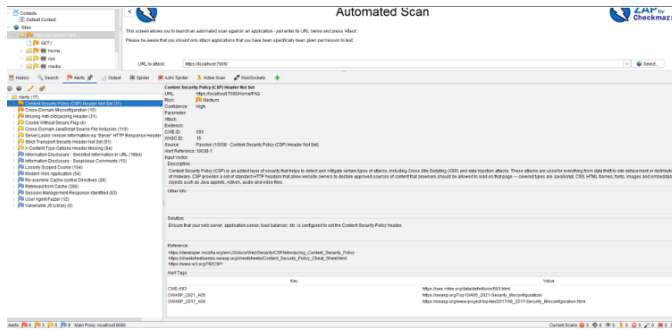


FIGURE 41. Security Testing Results: Analysis of vulnerabilities such as SQL Injection using OWASP ZAP.

F. ACCESSIBILITY TESTING WITH AXE-DEVTOOLS

The results from the accessibility testing are categorized based on the severity of their impact on user experience:

- **Critical:** Issues that completely prevent users from using the page.
- **Serious:** Issues that make the user experience difficult but not impossible.
- **Moderate:** Issues that could be improved but do not negatively affect users.
- **Minor:** Minor details or suggestions for improvement.

Below are the detailed results and solutions for each page.

1) Home Page

a: 1. Text Contrast Issue

The text inside the <p> tag does not have sufficient contrast with the background color. This makes it harder for users to read the text.

Solution: Increase the contrast by either darkening the background color (e.g., background-color: #0056b3) or changing the text color to a lighter shade (e.g., color: #E0E0E0).

b: 2. Navbar Dropdown Icon

The icon does not include a description, making it unclear for users.

Solution: Add an aria-label or title attribute to the icon to provide descriptive text.

c: 3. FAQ Icon

The FAQ icon lacks a description, which may confuse users about its purpose.

Solution: Use an aria-label attribute to provide a clear description.

2) Sign-Up Page

a: 1. Navbar Drop Link

The link does not have descriptive text for screen readers and only includes an icon.

Solution: Add an aria-label attribute to explain the link's function.

b: 2. FAQ Link

Similar to the Navbar Drop Link, the FAQ link also lacks descriptive text.

Solution: Add an aria-label or title attribute to provide clarity.

3) Sign-In Page

The same issues identified on the Sign-Up Page were also present on the Sign-In Page. The solutions are identical.

4) Reservation Page

a: Navbar Issue

The navbar dropdown does not have descriptive text, making it inaccessible for screen readers.

Solution: Add an aria-label attribute to explain the purpose of the dropdown.

5) Profile Page

a: 1. Edit Profile Name Button

The button is unclear for screen readers, making it difficult for users to understand its purpose.

Solution: Add an aria-label="Edit Profile Name" attribute to describe the button's function.

b: 2. Edit Email Address Button

The button lacks descriptive text for screen readers.

Solution: Add an aria-label="Edit Email Address" attribute to the button.

c: 3. Edit Password Button

The button does not provide enough information for screen readers to convey its purpose.

Solution: Add an aria-label="Edit Password" attribute.

d: 4. Edit Phone Number Button

The button is unclear for screen readers, similar to other profile buttons.

Solution: Add an aria-label="Edit Phone Number" attribute.

e: 5. Navbar Dropdown

The navbar dropdown lacks descriptive text for screen readers.

Solution: Add an aria-label="Settings" attribute to clarify its purpose.

G. DATABASE TESTING

The accuracy of database operations was validated using Entity Framework In-Memory testing. CRUD operations and data consistency were successfully tested.

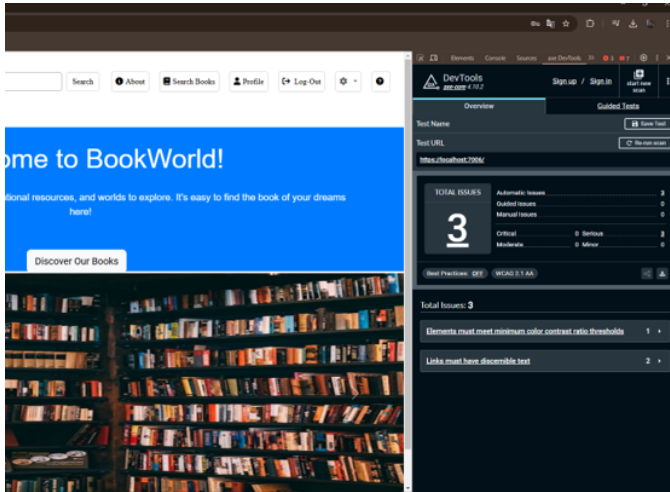


FIGURE 42. Accessibility Axe-Devtools: Testing Results: Verification of keyboard accessibility using axe-core and WAVE tools.

seamlessly without issues, regardless of the browser.

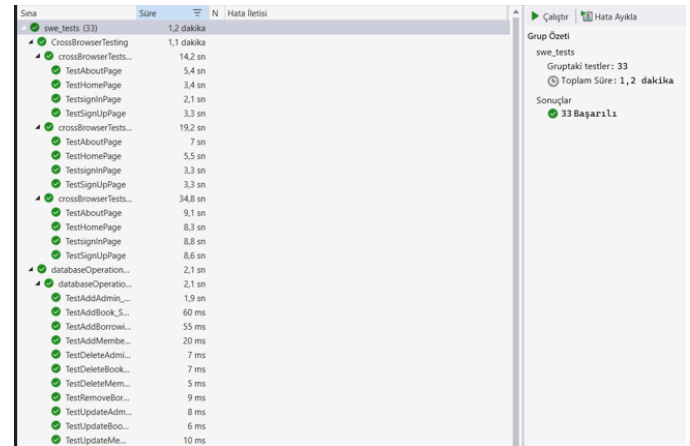


FIGURE 44. Cross-Browser Testing Results.

DATABASE OPERATIONS TESTS					
TESTS	GOAL	TEST TYPE	TEST OWNER	DURATION	RESULT
TestAddBook	Testing that the function to add a new book works correctly and successfully adds the book to the database.	Automatic	Kadir Yıldız	61 ms	Successful
TestUpdateBook	To be able to update the information of an existing book and verify that the updated information is reflected correctly in the database.	Automatic	Kadir Yıldız	7 ms	Successful
TestDeleteBook	Testing that a book has been successfully deleted from the database and that the database record has been deleted correctly.	Automatic	Kadir Yıldız	7 ms	Successful
TestAddMember	Testing that adding a new member was successful and that membership information was saved correctly in the database.	Automatic	Kadir Yıldız	20 ms	Successful

FIGURE 43. Database Testing Results: Successful testing of CRUD operations and data consistency using Entity Framework In-Memory.

H. CROSS-BROWSER TESTING

Cross-browser testing was conducted to ensure the application functions consistently across multiple web browsers. This process verified that key features such as the Home page, About page, Sign-in page, and Sign-up page work

Microsoft Edge					
TESTS	GOAL	TEST TYPE	TEST OWNER	DURATION	RESULT
crossBrowserTestsEdge (Homepage)	Verify that the app opens without any issues in the Microsoft Edge browser and the Homepage page is working properly.	Automatic	Kadir Yıldız	3,2 sn	Successful

crossBrowserTestsEdge (About)	Verify that the app opens without any issues in the Microsoft Edge browser and the About page is working properly.	Automatic	Kadir Yıldız	3,5 sn	Successful
crossBrowserTestsEdge (Sign In)	Verify that the app opens without any issues in the Microsoft Edge browser and the Sign In page is working properly.	Automatic	Kadir Yıldız	3,1 sn	Successful
crossBrowserTestsEdge (Sign Up)	Verify that the app opens without any issues in the Microsoft Edge browser and the Sign Up page is working properly.	Automatic	Kadir Yıldız	3,1 sn	Successful

FIGURE 45. Cross-Browser Testing Results: Microsoft Edge.

XXXIII. FINAL REMARKS AND DOCUMENTATION

The final part of this report includes the documentation of the daily Scrum meetings and workflow diagrams, which

Mozilla Firefox					
TESTS	GOAL	TEST TYPE	TEST OWNER	DURATION	RESULT
crossBrowserTestsMozilla (Homepage)	Verify that the application opens without any problems in the Mozilla Firefox browser and the Homepage page works properly.	Automatic	Kadir Yıldız	7,8 sn	Successful

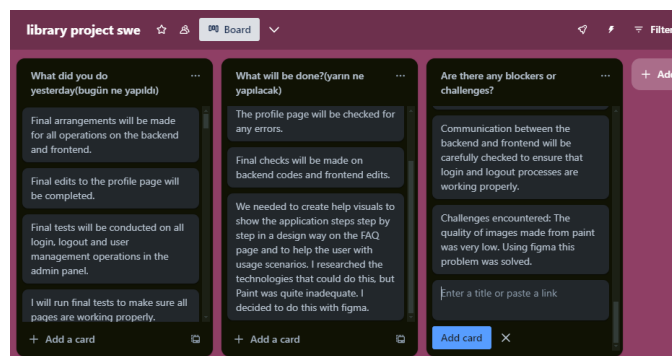


FIGURE 48. Daily Scrum Meeting: 01:12

crossBrowserTestsMozilla (About)	Verify that the application opens without any problems in the Mozilla Firefox browser and the About page works properly.	Automatic	Kadir Yıldız	9,4 sn	Successful
crossBrowserTestsMozilla (Sign In)	Verify that the application opens without any problems in the Mozilla Firefox browser and the Sign In page works properly.	Automatic	Kadir Yıldız	7,7 sn	Successful
crossBrowserTestsMozilla (Sign Up)	Verify that the application opens without any problems in the Mozilla Firefox browser and the Sign Up page works properly.	Automatic	Kadir Yıldız	7,9 sn	Successful

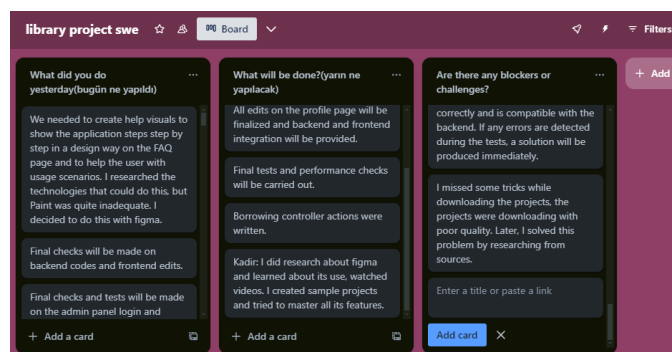


FIGURE 49. Daily Scrum Meeting: 02:12

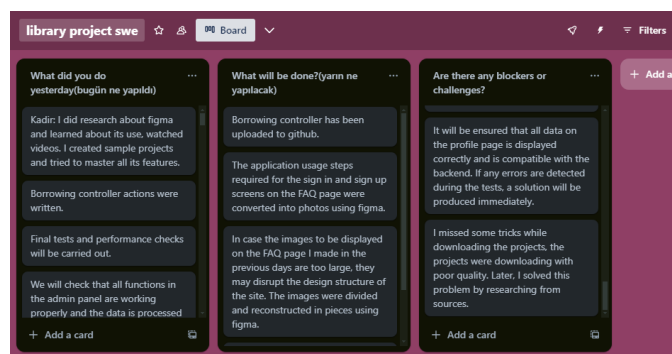


FIGURE 50. Daily Scrum Meeting: 03:12

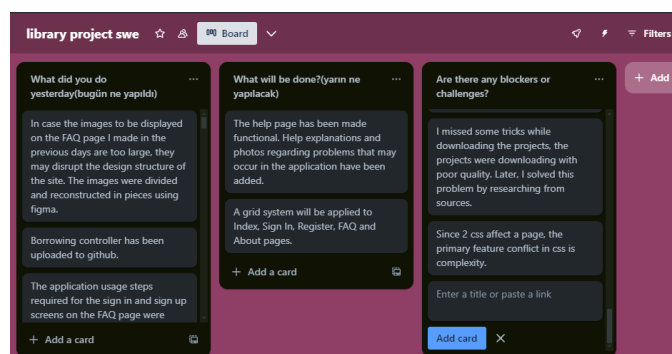


FIGURE 51. Daily Scrum Meeting: 04:12

FIGURE 46. Cross-Browser Testing Results: Mozilla Firefox.

showcase the progression and completion of tasks throughout the project.

A. DAILY SCRUM SCREENSHOTS

Below are the screenshots from our daily Scrum meetings, documenting task updates, challenges, and team coordination:

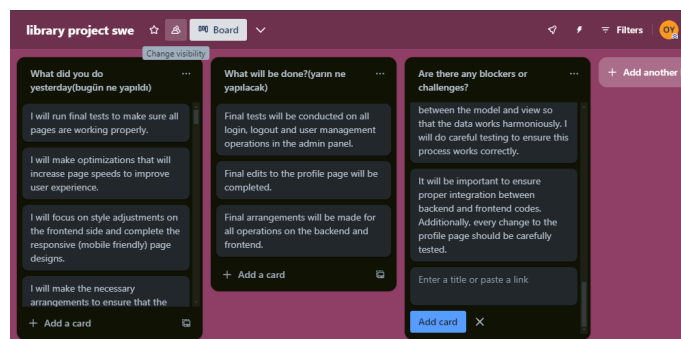


FIGURE 47. Daily Scrum Meeting: 30:11

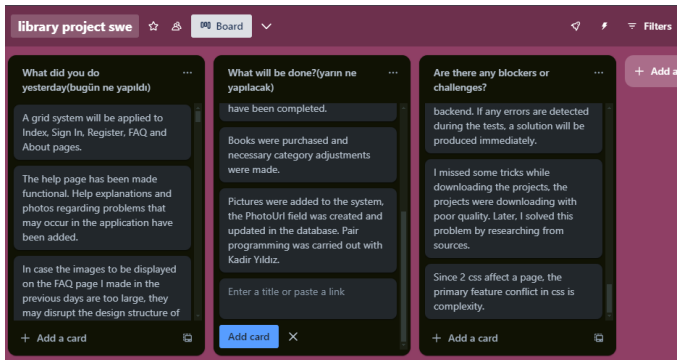


FIGURE 52. Daily Scrum Meeting: 13.12 Screenshot 1

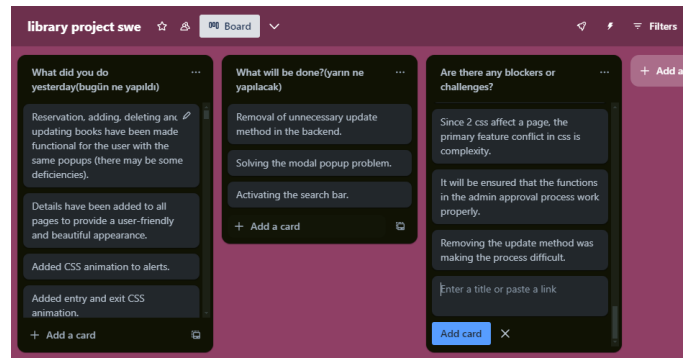


FIGURE 56. Daily Scrum Meeting: 16.12

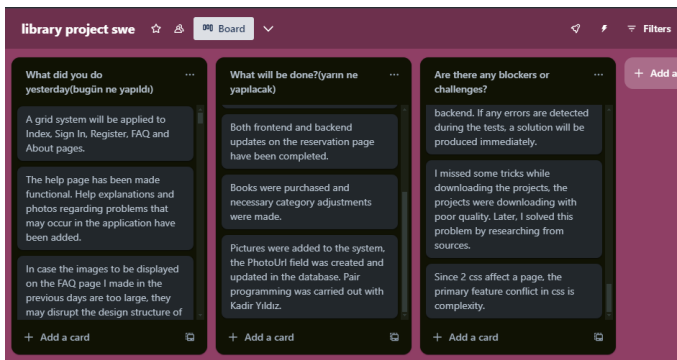


FIGURE 53. Daily Scrum Meeting: 13.12 Screenshot 2

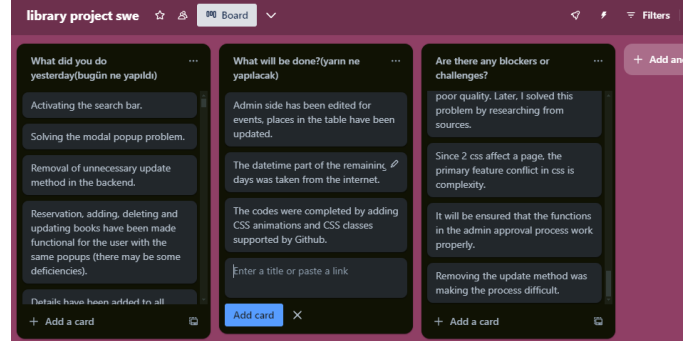


FIGURE 57. Daily Scrum Meeting: 17.12

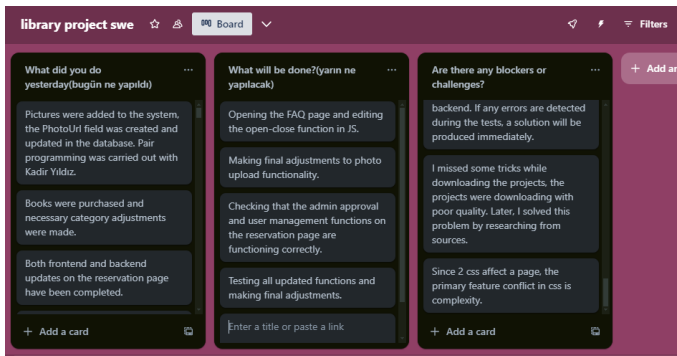


FIGURE 54. Daily Scrum Meeting: 14.12

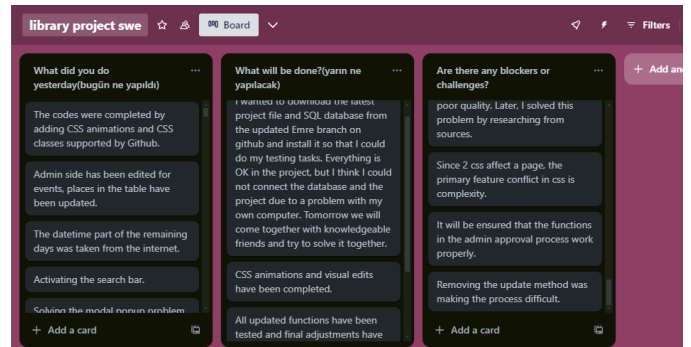


FIGURE 58. Daily Scrum Meeting: 18.12

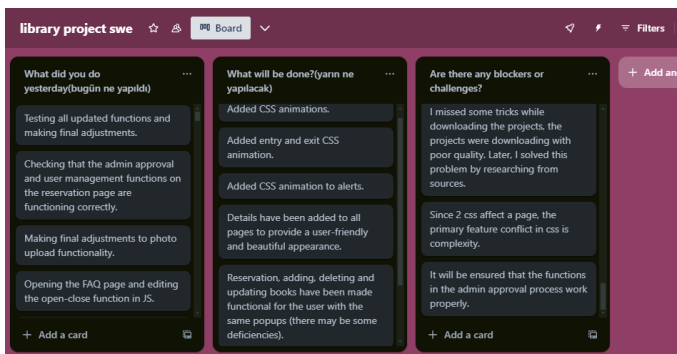


FIGURE 55. Daily Scrum Meeting: 15.12

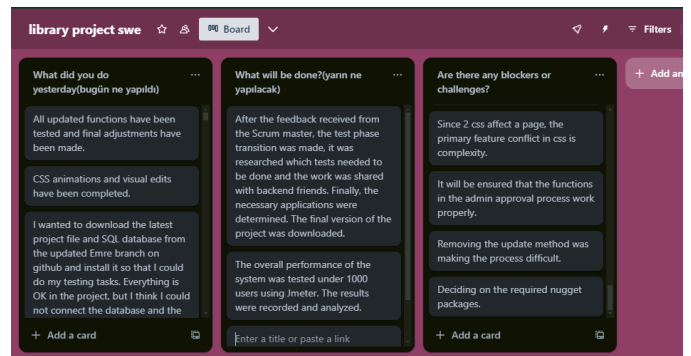


FIGURE 59. Daily Scrum Meeting: 19.12

XXXIV. XXVIII. REFERENCES

- [1] K. Schwaber and J. Sutherland, "The Scrum Guide: The Definitive Guide to Scrum: The Rules of the Game," Scrum.org, 2020. [Online]. Available: <https://www.scrum.org/>

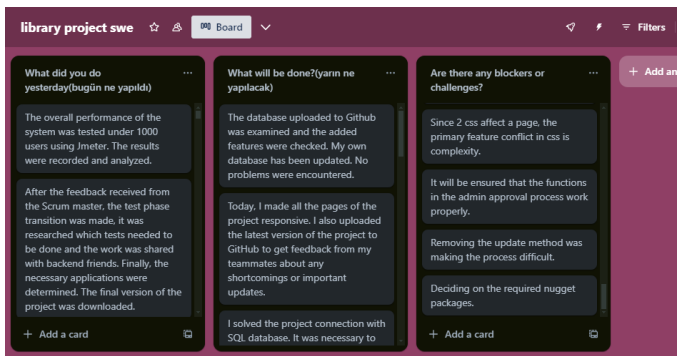


FIGURE 60. Daily Scrum Meeting: 20.12 Screenshot 1

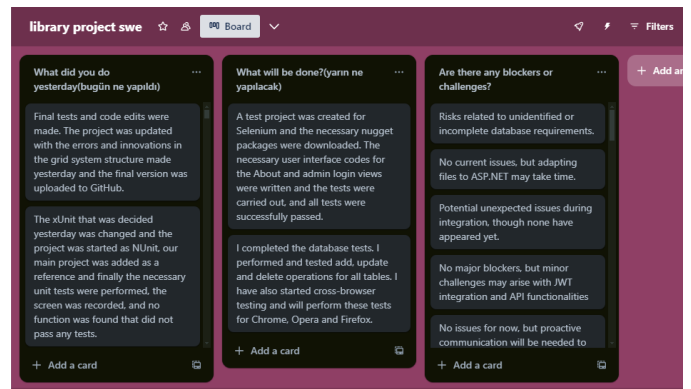


FIGURE 64. Daily Scrum Meeting: 21.12

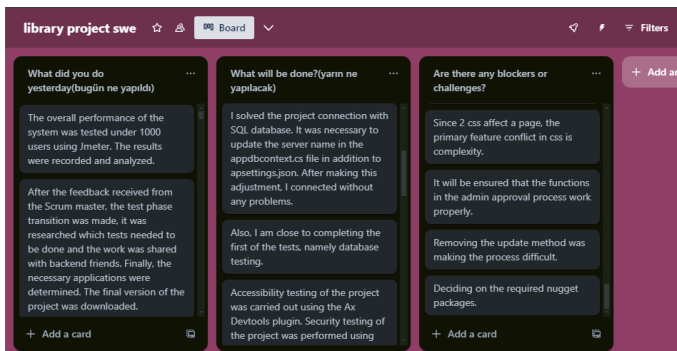


FIGURE 61. Daily Scrum Meeting: 20.12 Screenshot 2

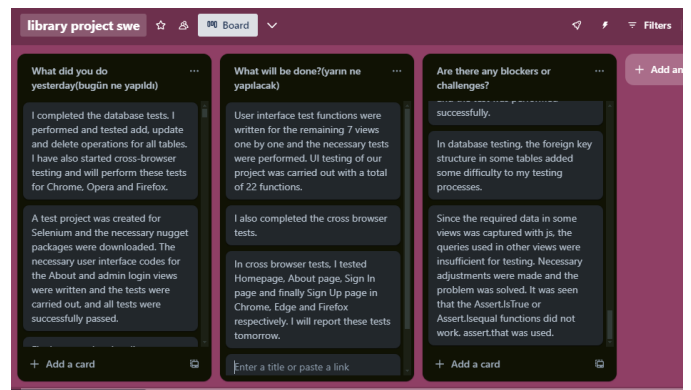


FIGURE 65. Daily Scrum Meeting: 22.12

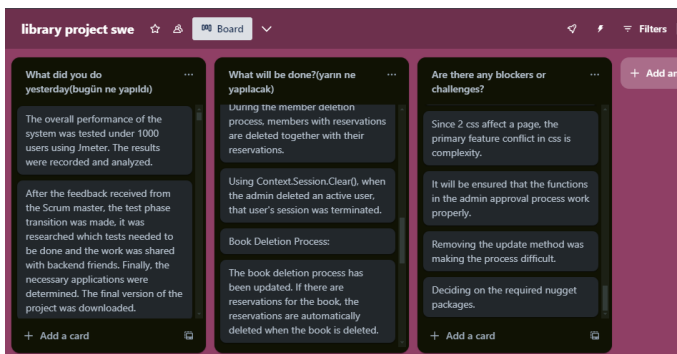


FIGURE 62. Daily Scrum Meeting: 20.12 Screenshot 3

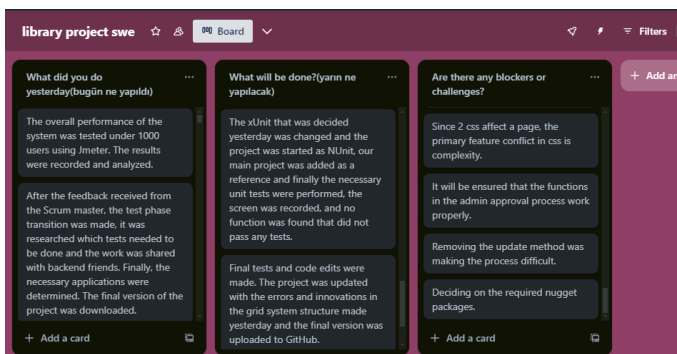


FIGURE 63. Daily Scrum Meeting: 20.12 Screenshot 4

- <https://scrumguides.org>
- [2] Trello, "Trello: Project management and task tracking software," Accessed: Nov. 22, 2024. [Online]. Available: <https://trello.com>
 - [3] GitHub, "GitHub: Collaborative development platform," Accessed: Nov. 22, 2024. [Online]. Available: <https://github.com>
 - [4] Google, "Google Docs: Online document collaboration tool," Accessed: Nov. 22, 2024. [Online]. Available: <https://docs.google.com>
 - [5] G. Booch, J. Rumbaugh, and I. Jacobson, "The Unified Modeling Language User Guide," 2nd ed., Addison-Wesley, 2005.
 - [6] R. E. Fairley, "Managing and Leading Software Projects," Hoboken, NJ, USA: Wiley, 2009.
 - [7] M. Cohn, "Succeeding with Agile: Software Development Using Scrum," Boston, MA, USA: Addison-Wesley, 2009.
 - [8] I. Sommerville, "Software Engineering," 10th ed., Pearson Education, 2015.
 - [9] A. van Lamsweerde, "Requirements Engineering: From System Goals to UML Models to Software Specifications," Chichester, UK: Wiley, 2009.
 - [10] K. E. Kendall and J. E. Kendall, "Systems Analysis and Design," 10th ed., Pearson, 2019.
 - [11] C. Coronel, S. Morris, and P. Rob, "Database Systems: Design, Implementation, and Management," 13th ed., Cengage Learning, 2020.
 - [12] E. Freeman and E. Robson, "Head First HTML and CSS," 2nd ed., Sebastopol, CA, USA: O'Reilly Media, 2012.
 - [13] L. Williams and R. Kessler, "Pair Programming Illuminated," Boston, MA, USA: Addison-Wesley, 2002.
 - [14] Team Members of "Book World Project," "Library management system project," Internal documentation, 2024.
 - [15] J. Smith, "Library Management Systems: A Practical Guide," New York, NY, USA: Springer, 2018.
 - [16] T. Noergaard, "Embedded Systems Architecture: A Comprehensive Guide for Engineers and Programmers," 2nd ed., Burlington, MA, USA: Newnes, 2012.