

# Pooja Jangra

LinkedIn: pooja-jangra-117964285

Email: jangrapooja577@gmail.com

Mobile: +91-8708152923

## SKILLS SUMMARY

- **Languages & Frameworks:** Apex, Python, C++, JavaScript, SQL, HTML/CSS, React, Lightning Web Component
- **Tools & Platforms:** Git/GitHub, Copado, Postman, VScode, Salesforce, Azure, Salesforce Flows, Confluence
- **Methodologies & Soft Skills:** SDLC, Scrum, Agile, Communication, Technical Writing, Problem Solving, Test-driven development

## EXPERIENCE

- **Cloud Analogy** Jul 2024 – Present  
*Software Developer* Noida, India
  - Designed and implemented scalable, custom **Salesforce** solutions using **Apex**, **Lightning Web Components**, **Flows**, and **REST APIs**, driving automation, enhancing performance, and elevating **UI/UX** for global enterprise clients in **Automobile** and **Chemical** industries.
  - Collaborated in **Agile/Scrum** teams throughout the full **SDLC**, from requirements gathering, user story refinement, and sprint-based development to code reviews, deployment, and **UAT** support, ensuring timely delivery of high-quality features.
  - Achieved **90%+ code coverage** through comprehensive **Apex test classes**, reducing defects, maintaining compliance with deployment standards, and ensuring robust and reliable functionality across complex business processes.
  - Migrated **100K+ records** seamlessly between Salesforce orgs, utilizing **Data Loader** tool while maintaining data integrity, deduplication and relationship mapping, resulting in zero data discrepancies after migration.
  - Implemented **multi-language support** (translating **500+ labels** into **Chinese/Portuguese/Italian** via **Translation Workbench**) and achieved **40% reduction in support tickets** through strategic **UI localization** and intuitive design, ensuring global compliance and enhanced UX for non-English users.
  - Applied **bulkification patterns**, asynchronous processing (**Batch Apex**, **Queueable**), and **governor limit** best practices, optimizing system performance and scalability for enterprise-scale data volumes.
  - Developed and consumed **REST** and **SOAP APIs** to integrate Salesforce with external systems, including **SAP** and payment platforms, enabling real-time data exchange and process automation.
  - Leveraged Salesforce tools like **Custom Metadata Types**, **Custom Settings**, and **Platform Events** to create configurable, reusable architectures, reducing future development costs and time-to-market.
- **AWARENESS BEYOND BORDERS** Nov 2022 – Jan 2023  
*Developer (Internship)* Remote
  - Developed and maintained website features, including **WhatsApp integration**, resulting in a **20% increase in user engagement** and improved communication.
  - Improved responsiveness using **CSS media queries**, ensuring **cross-device compatibility** for over **95%** of users accessing the site on various devices.
  - Performed UI updates and bug fixes, enhancing overall **user experience** and reducing reported issues by **30%**.

## EDUCATION

- **Kurukshetra University** Nov 2020 – June 2024  
*Bachelor of Technology - Computer Science and Engineering; GPA: 8.63* Kurukshetra, India  
*Courses:* Operating Systems, Data Structures, Analysis Of Algorithms, Theory of Computation, Computer Networks, Database

## PROJECTS

- **Banking CRM Automation** May 2025  
*Software Developer*
  - Built a custom banking CRM platform to manage customer accounts and loan applications, automating email alerts for low balances and enforcing business validations. Achieved 90%+ test coverage while following best practices for scalability.
  - **Technologies:** Salesforce, Apex, Lightning Web Components, Flows, Automation
- **Real-Time Notification Framework** Jan 2025  
*Software Developer*
  - Architected a real-time notification system in Salesforce to instantly alert users about critical business events, reducing response times by 45% and improving scalability without reliance on batch jobs.
  - **Technologies:** Salesforce, Platform Events, Lightning Web Components, Pub/Sub APIs

## HONORS AND AWARDS

- Solved 500+ DSA problems on GeeksforGeeks, HackerRank, and LeetCode
- Top 4% globally on TryHackMe with 5 cybersecurity badges
- Finalist at Smart India Hackathon for a legal assistance app
- Cybersecurity Team Lead at GirlScript Kurukshetra, organized workshops