SHUBHAM MOURYA

UI/UX Designer II

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UI/UX Designer with over 4 years of expertise in crafting intuitive, user-centric interfaces for enterprise-level applications.
Combining a keen eye for aesthetics with a deep understanding of user behavior, I excel at translating complex business requirements into visually appealing and highly functional designs.

My approach, rooted in comprehensive user research and iterative prototyping, consistently drives engagement and satisfaction. Adept at creating cohesive design systems and optimizing information architecture, I ensure seamless user experiences across multiple products and platforms.

As a collaborative team player, I thrive on aligning cutting-edge design solutions with business objectives, delivering impactful digital experiences that not only meet but exceed both user needs and stakeholder expectations.

WORK EXPERIENCE

Verizon Communications Inc.
Hyderabad, India

Engineer II - UI/UX Designer
Jan 2024 - Present

- Led UX/UI design initiatives for critical internal products, including **VAST APM** (Enterprise Portfolio Management System) and **Unified Portal** .
- Led the design and implementation of intuitive interfaces for complex enterprise applications, resulting in a **30% increase in user productivity** and a **25% reduction in training time** .
- Collaborate with cross-functional teams to develop and maintain a cohesive design system, ensuring consistency across multiple products and platforms.
- Conduct comprehensive user research and usability testing to inform data-driven design decisions, resulting in a **40% improvement in user satisfaction scores** .
- Optimize information architecture and navigation patterns for VAST APM, improving efficiency in managing application inventory, security, and compliance.
- Design interactive dashboards and data visualizations for the Unified Portal, enabling stakeholders to make informed decisions based on real-time insights.
- Implement accessibility standards across all designs, ensuring WCAG 2.1 AA compliance and inclusive user experiences.

RightData Labs Private Limited
Hyderabad, India

UX Desginer
Dec 2022 - Dec 2023

- Led end-to-end UI/UX design for **DataFactory** and **DataMarket** , comprehensive data management platforms covering migration, orchestration, DataOps, and reporting.
- Simplified complex data tasks by designing intuitive visual interfaces for ETL, ELT, and lake house operations, resulting in a **35% reduction in time-to-insight** for end-users.
- Integrated machine learning capabilities into the user interface, enabling non-technical users to perform advanced data segmentation and categorization tasks.
- Designed and implemented a natural language search feature and data quality assessment tools, improving data accessibility and actionability by **50%** .
- Collaborated with product managers and engineers to prioritize feature development and ensure seamless integration of design with technical requirements.
- Created and maintained a comprehensive design system, improving design consistency and development efficiency across multiple products.

Tata Consultancy Services Limited
Hyderabad, India

UI/UX Designer
Feb 2020 - Oct 2022

- Played a key role in improving the user experience of an international **CITI Bank application** , resulting in a **20% increase in customer satisfaction** and a **15% reduction in support tickets** .
- Conducted comprehensive user research, created user flows, wireframes, and high-fidelity prototypes for new features and product enhancements.
- Collaborated with cross-functional teams to ensure consistent branding and visual design across multiple products and touchpoints.
- Implemented data-driven design iterations based on user feedback and analytics, Leding to a **25% improvement in key performance indicators** .
- Mentored junior designers and facilitated design thinking workshops to foster a user-centric culture within the organization.
- Contributed to the development of responsive web interfaces using HTML, CSS, and JavaScript, ensuring seamless experiences across devices.

SKILLS & COMPETENCIES

UI/UX Design

- Accessible design
- Prototyping
- User testing
- Information architecture
- Visual design
- Interaction design
- Wireframing
- Design system
- Responsive web design
- Figma

Web Development

- HTML
- CSS
- JavaScript
- ReactJS
- Responsive UI
- Web Accessibility

CERTIFICATIONS

Google UX Design Certificate
Credly link

Issued Apr 2022

EDUCATION

Bachelors of Science
Osmania University, Hyderabad

2016 - 2019