



# Cloud Sprint

Auth0 Customer Onboarding Program

30 days



## Phase 1 - Ready?

### Welcome & Orientation

1

Meet the team; confirm key details of subscription; receive guidance on accessing your account & navigating resources such as support; help us understand high level info about your company & specific project; agree on first value goal. Get excited!

### Who

Auth0 and your business manager; project manager; program owner.

### Time Required / Included

45 minutes

### Technical Discovery & Guidance

2

A deeper technical dive into your project. Overview of your architecture and planned Auth0 integration. Opportunity to ask questions of our expert team, seek guidance on technical aspects and ensure you're set up for a successful integration.

### Who

Auth0 and your project manager; program owner; lead developer; systems architects.

### Time Required / Included

1 - 4 hours Consulting depending on subscription level.



## Phase 2 - Set...

### Management Dashboard Training

3

Sometimes your developers have been trialing Auth0 for a while and are already dashboard ninjas, other times not so much - either way we'll get them up to speed with live overviews and/or self service videos and documentation as required.

### Who

Auth0 and your program owner; developers; systems architects.

### Time Required / Included

Self-service, or 1 hour Consulting depending on subscription level.

### Customer Integration

4

Your team works on integrating Auth0 with your apps, supported by our resources including our support team, documentation, SDKs and code examples. You're going to nail it.

### Who

Your development team.

### Time Required / Included

Not applicable.



## Phase 3 - Go!

### Integration Best Practices Review

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Post integration, often during testing/beta, we'll meet and review your implementation to ensure any best practices have been applied or catch anything that just doesn't look quite right.

### Who

Auth0 and your project manager; program owner; lead developer; systems architects.

### Time Required / Included

1 - 4 hours Consulting depending on subscription level.

### Achieve First Value Goal

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Remember the goal we agreed on in step 1? We'll keep guiding you until we've arrived there and once you have you'll have completed the Sprint Onboarding Program. Nice work!

### Who

Us together!

### Time Required / Included

Not applicable.

Hours allocated as "consulting" are delivered by our services team of system architects and software engineers for the purpose of guiding you through the common technical requirements, questions, advice and best practices to get successfully started with Auth0. If you have complex requirements needing deeper consulting and advice from our experts than the time allocated here will allow then ask your Sales Executive about purchasing Professional Services hours. These hours can be used for services including: Systems architecture design consulting; software development assistance related to integration of your application to Auth0; data migration from 3rd party/proprietary databases; performance & load testing.