## Big Data: Challenge and Opportunities

### Big Data Society Seminars

https://data-science-group.github.io/BigDataSociety/

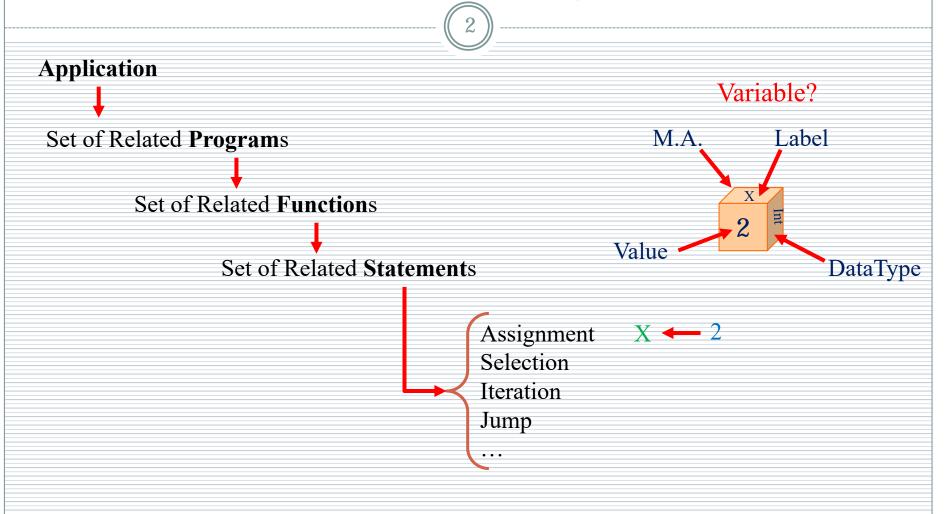
Dr. Amin Beheshti

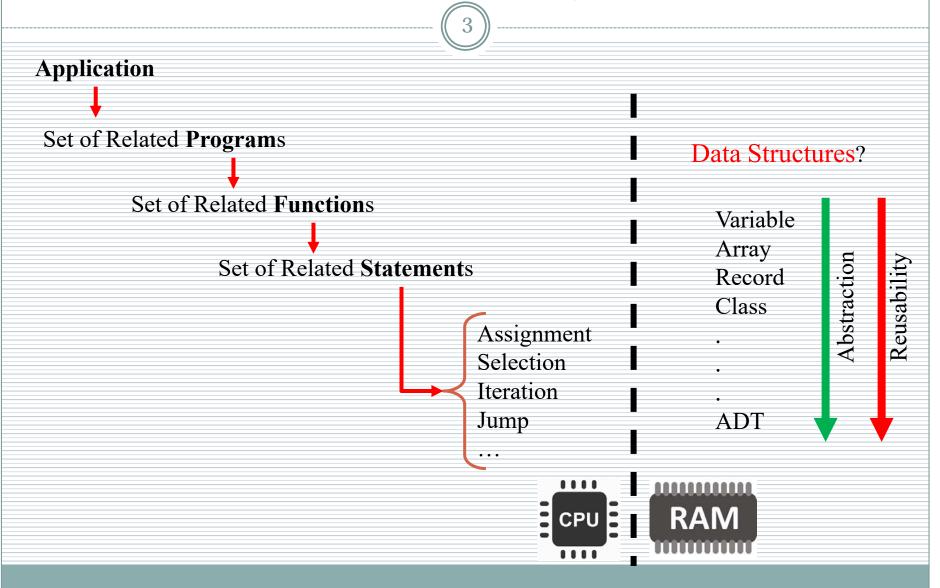
Data Analytics Research Group

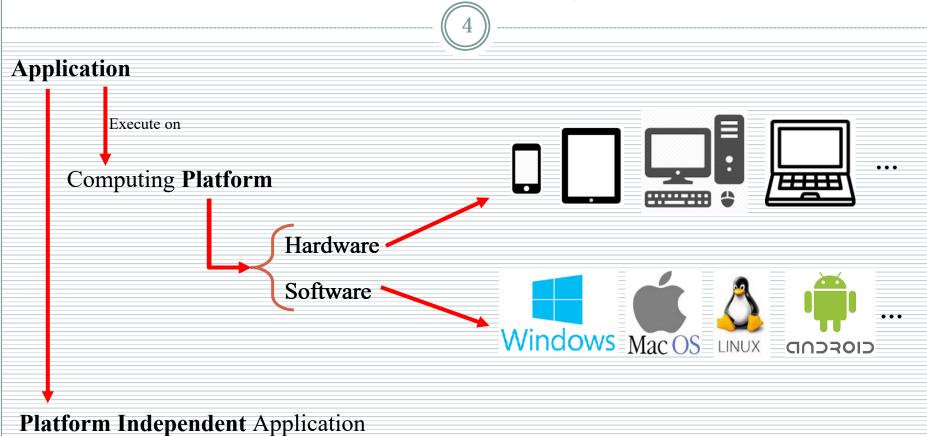
Department of Computing Macquarie University

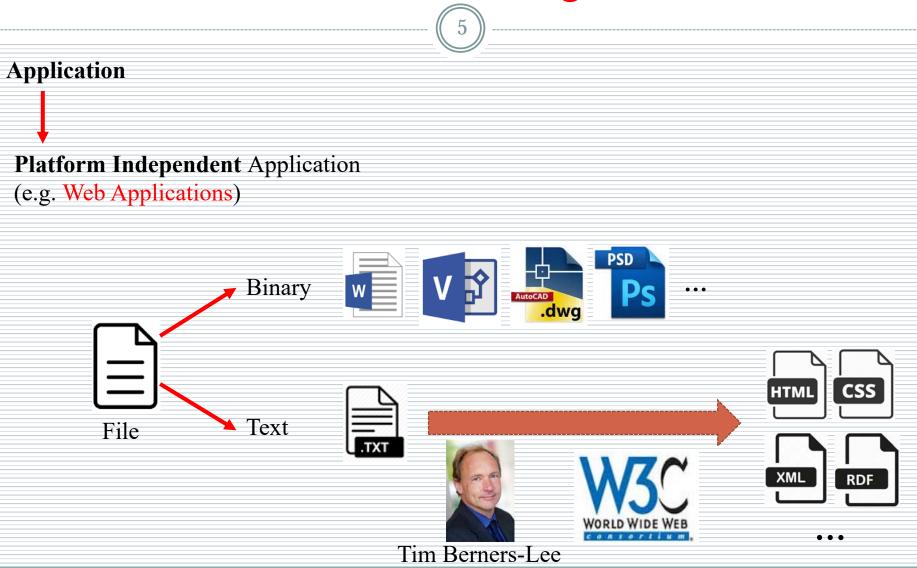
26 May 2018

https://data-science-group.github.io/

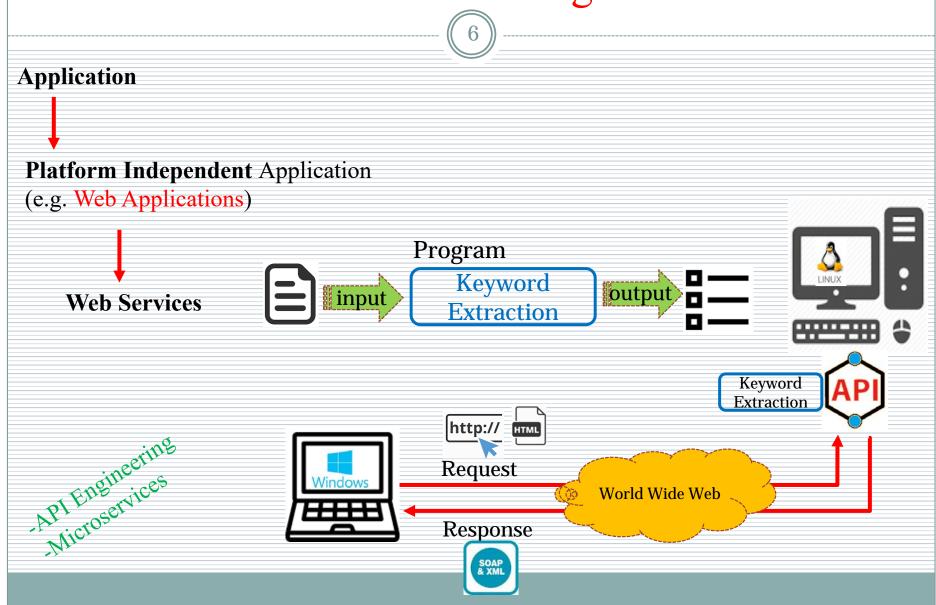


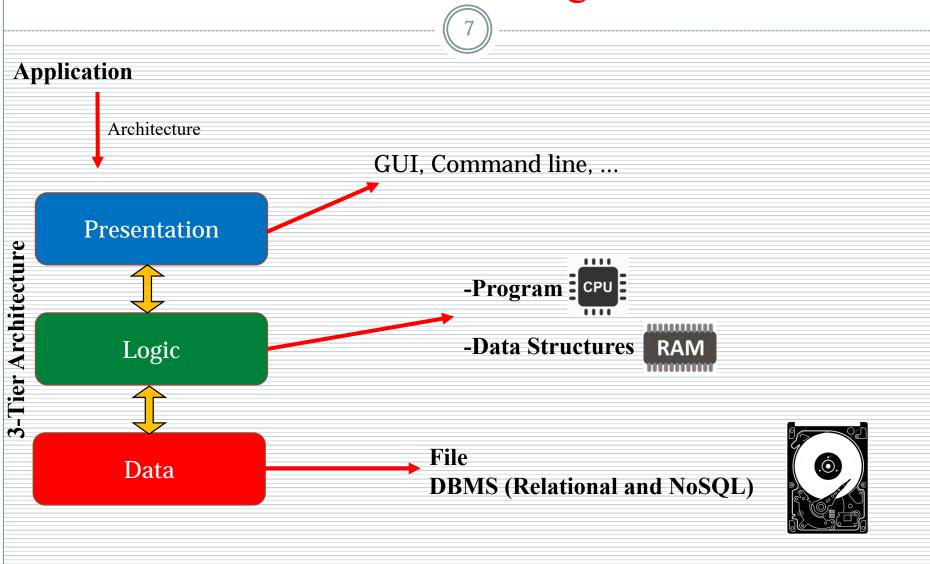












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## What is Data?

### What is Data?

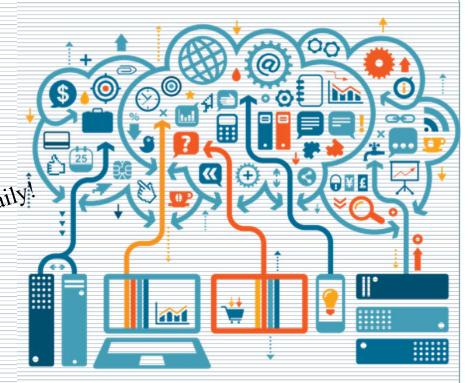


Every day, we create **2.5 quintillion** bytes of data.

- posts to social media sites
- sensors used to gather climate information
- digital pictures and videos
- purchase transaction records
- cell phone GPS signals

500 Million Tweets sent each day! 5.75 BILLION Facebook likes every day. 4.3 BILLION Facebook messages posted daily! 3.6 Billion Instagram Likes each day.

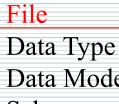
- 6 BILLION daily Google Searches!



### What is **Data**?



In computing, data is information that has been translated into a form that is efficient for storage and/or processing.



Data Modelling Schema Granularity

#### Database

Data Management Data Warehouse Data Lake **Data Curation** 

#### Data Structure

Data Analysis Data Mining

Data Analytics

Data Visualization



**RAM** 

Preparing the Data for Processing (Organizing and Curating)

### What is Metadata?



**Cross-Cutting** 

Aspects

### We are **Tracing** everything:

- What is happening?
- Who is doing that?
- Where it is happening?
- When?
- Why?
- How?

# • Smart Phones, tracks:

- o Our location,

  - o Our speed, What apps we are using,
  - What music we listen to,
  - O •••

## Smart TVs, tracks:

- O Channels we watch,
- O Time and duration,
- O Apps we use,
- 0 ...

#### Provenance

- Versioning
- Privacy
- Security

# Smart Watches, tracks:

- Our health signs,
  - o Our activity,

  - o Location,
    - O •••

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## What is Big Data?

## Big Data and Big Big Metadata











share, comment, review, crowdsource, etc.

## What is Big Data?



Beheshti et al. "ProcessAtlas: A scalable and extensible platform for business process analytics", Software: Practice and Experience, 2018

## What is Big Data?



- Big data refers to our ability to collect and analyse the ever expanding amounts of data and meta-data that we are generating every second!
- Big data can be seen as a massive number of small data islands from Private (Personal/Business), Open and Social Data.

Organizing, Curating, Analysing and Presenting this data is *challenging* and of high interest.

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# Organizing Big Data



• How to store vast amount of noisy data (varying from structured entities to unstructured documents) being generated on a continuous basis?

### The Four V's of Big Data

Volume the vast amounts of data generated every second.

Variety the increasingly different types of data.

Velocity the speed at which new data is generated and moves around.

Veracity the reliability and predictability of imprecise data types.

### Big data - Volume



Volume, the quantity of data to be stored, is a key characteristic of Big Data.

How to deal with storing large volume of data?

### Scale Up:



Keep the same number of Systems, but migrating each system to a larger System.

e.g. Changing from a server with 16 CPU cores and 1 TB storage system to a server with 64 CPU cores and a 100 TB storage system.

#### **Scale Out:**



When the workload exceeds the capacity of a server, the work load is spread out across a number of servers.

This is also referred to as **Clustering**.

#### **Notice:**

It is cheaper to buy ten 100 TB storage systems than it is to buy a single 1 PB storage system

Database Systems, Design, Implementation, & Management, 13th Edition, Carlos Coronel – Steven Morris

## Big data - Velocity



Velocity, refers to the rate at which new data enters the system as well as the rate at which the data must be processed.

#### Example:

**Past** 

Amazon used to capture only the data about the final transaction of a customer making a purchase!



Present

Amazon captures **NOT ONLY** the final transaction **BUT ALSO** every click of the mouse in searching, browsing, comparing, as well as the purchase process.

Instead of capturing 1 event it might capture data on more than 30 events.

 $30\times$  increase in the velocity of the data.

Database Systems, Design, Implementation, & Management, 13th Edition, Carlos Coronel – Steven Morris

## Big data - Velocity



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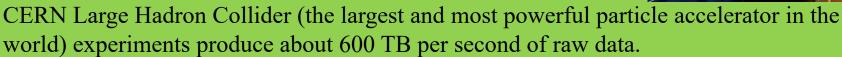


The velocity of processing can be broken down into: **Stream** and **Feedback Loop** Processing

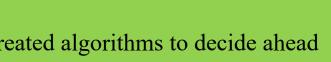
Stream Processing, requires analysis of the data stream as it enters the system.

(Focus on the INPUT)





All this data can not be processes, accordingly scientists created algorithms to decide ahead of time which data will be kept; and to filter the data down to only about 1 GB per second.



## Big data - Velocity

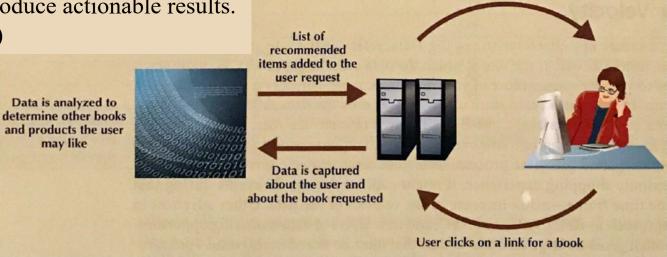


Velocity, refers to the rate at which new data enters the system as well as the rate at which the data must be processed.



The velocity of processing can be broken down into: Stream and Feedback Loop Processing

**Feedback Loop Processing**, refers to the analysis of the data to produce actionable results. (Focus on the OUTPUT)



Information requested by user plus information on recommendations are

returned

 $Database\ Systems,\ Design,\ Implementation,\ \&\ Management,\ 13^{th}\ Edition,\ Carlos\ Coronel-Steven\ Morris$ 

## Big data - Variety



Variety, refers to the vast array of formats and structures in which the data may be captured: structured, unstructured and semi-structured.

**Structured Data,** is data that has been organized to fit a predefined data model.

**Unstructured Data,** is data that is not organized to fit into a predefined data model.

**Semi-structured Data,** combines elements of both Structured and Unstructured.

## Big data – Veracity



Veracity, refers to the trustworthiness of the data.

#### **Challenge:**

Given the automation of data capture and some parts of the analysis, can decision makers reasonably rely on the accuracy of the data and the information generated from it?

#### **Example:**

Uncertainty about the data can arise from several causes, such as having to capture only selected portions of data due to high velocity! E.g. in CERN





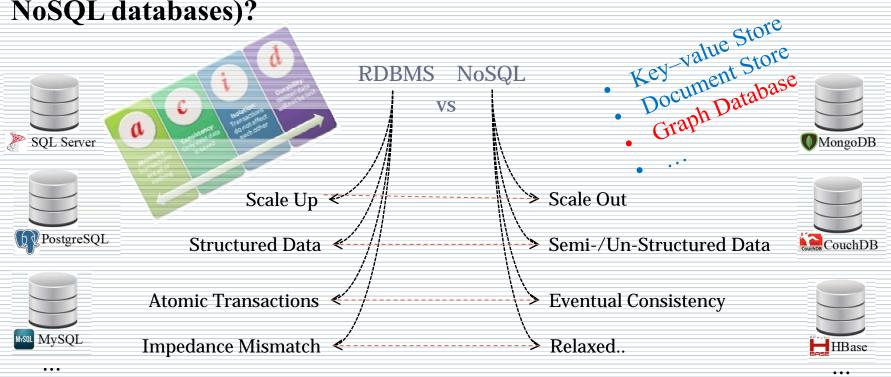


http://www.internetlivestats.com/

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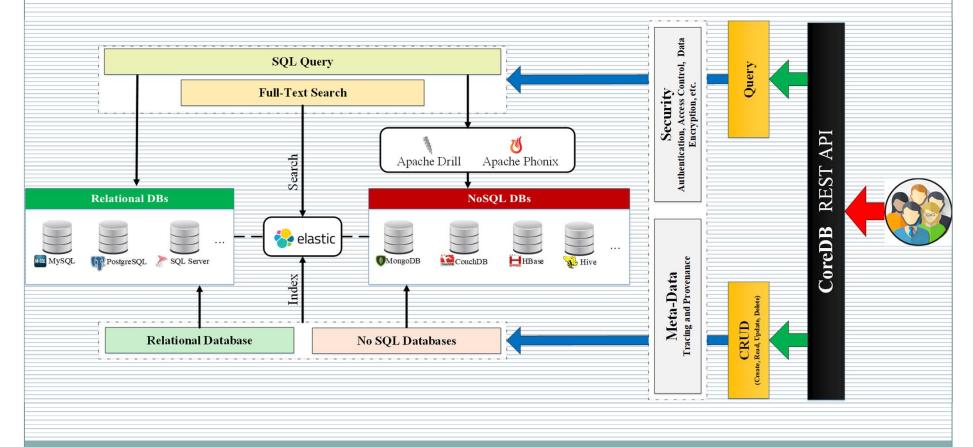
• How to store vast amount of noisy data (varying from structured entities to unstructured documents) being generated on a continuous basis?

What technology to use for persisting the data (from Relational to NoSQL databases)?



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A **Data Lake** is a storage repository that holds a vast amount of raw **data** in its native format, including structured, semi-structured, and unstructured **data**.



Beheshti et al., CoreDB: a Data Lake Service, https://github.com/unsw-cse-soc/CoreDB

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# Curating Big Data

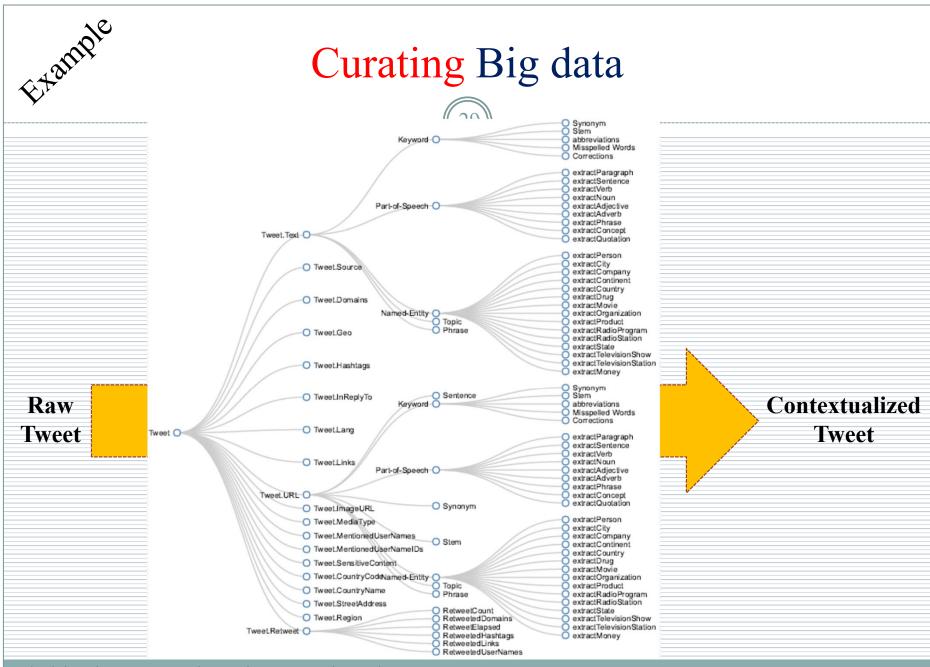
## **Curating Big data**



Data Curation is the process of transforming raw data into **Curated Data**.

Curated Data is the **Contextualized data and knowledge** that is maintained and made available for use by endusers and applications.

Data curation involves identifying relevant data sources, **extracting** data and knowledge, **cleaning**, **maintaining**, **merging**, **enriching** and **linking** data and knowledge.



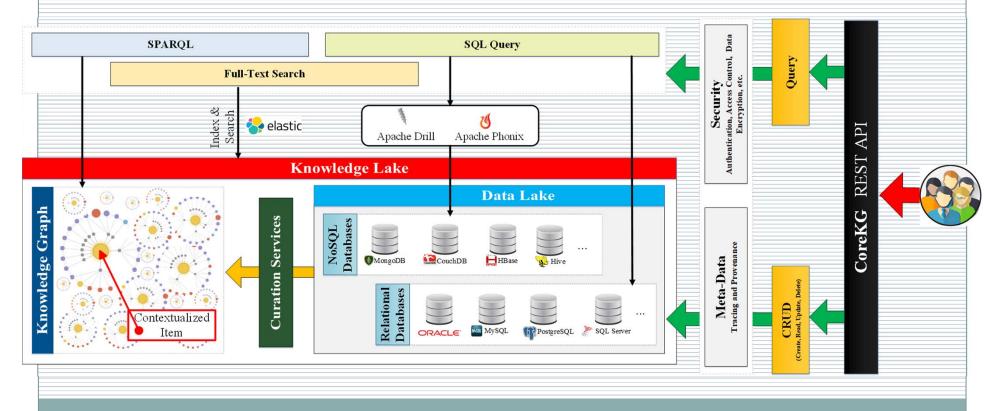
Beheshti et al., "On Automating Basic Data Curation Tasks". WWW 2017. https://github.com/unsw-cse-soc/Data-curation-API

Lacateles

### **Curating Big data**

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A **Knowledge Lake**, i.e. a contextualized Data Lake, is a centralized repository containing virtually inexhaustible amounts of both data and contextualized data that is readily made available to perform analytical activities.



Beheshti et al., CoreKG: a Knowledge Lake Service (VLDB'18), https://github.com/unsw-cse-soc/CoreKG

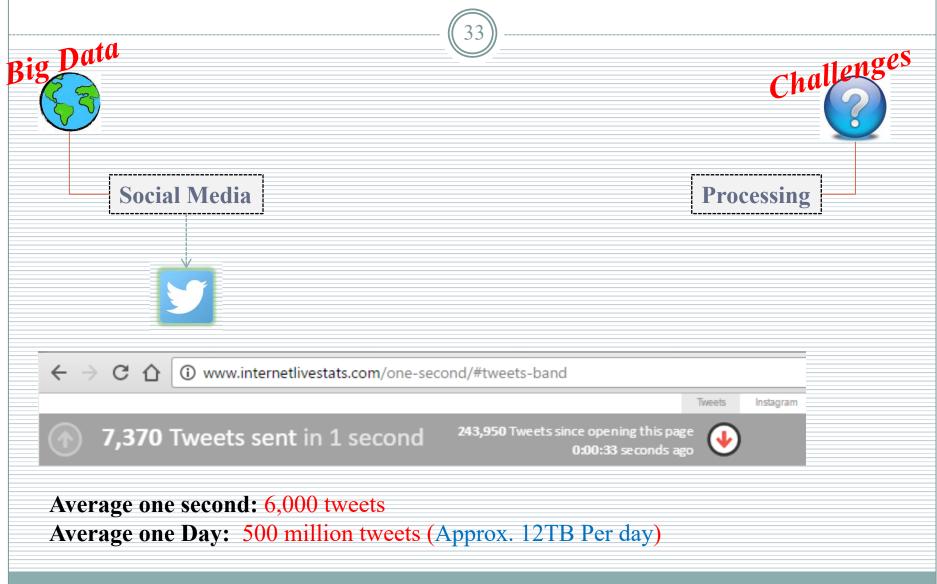
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# Processing Big Data

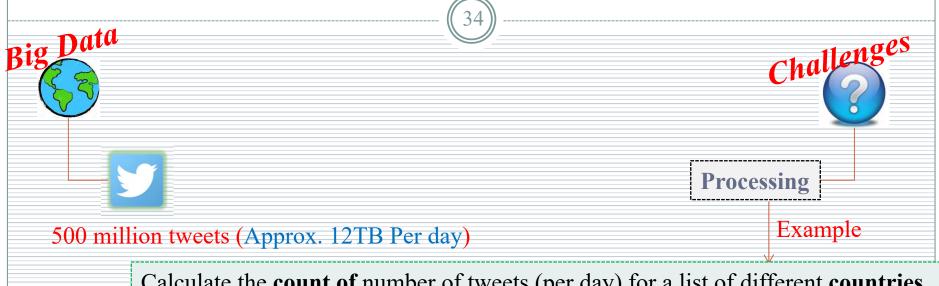






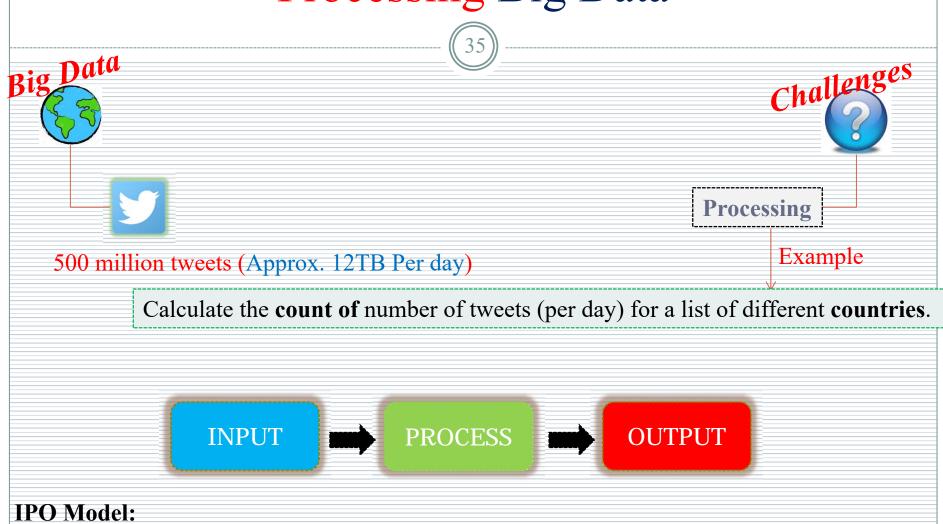






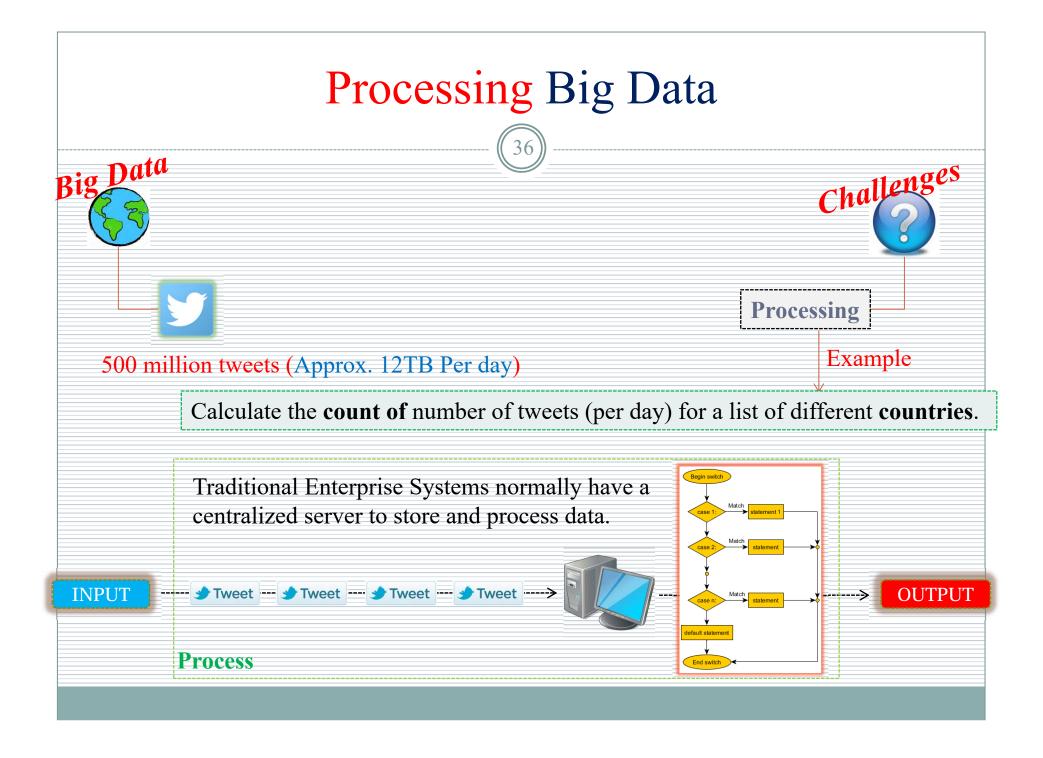
Calculate the **count of** number of tweets (per day) for a list of different **countries**.

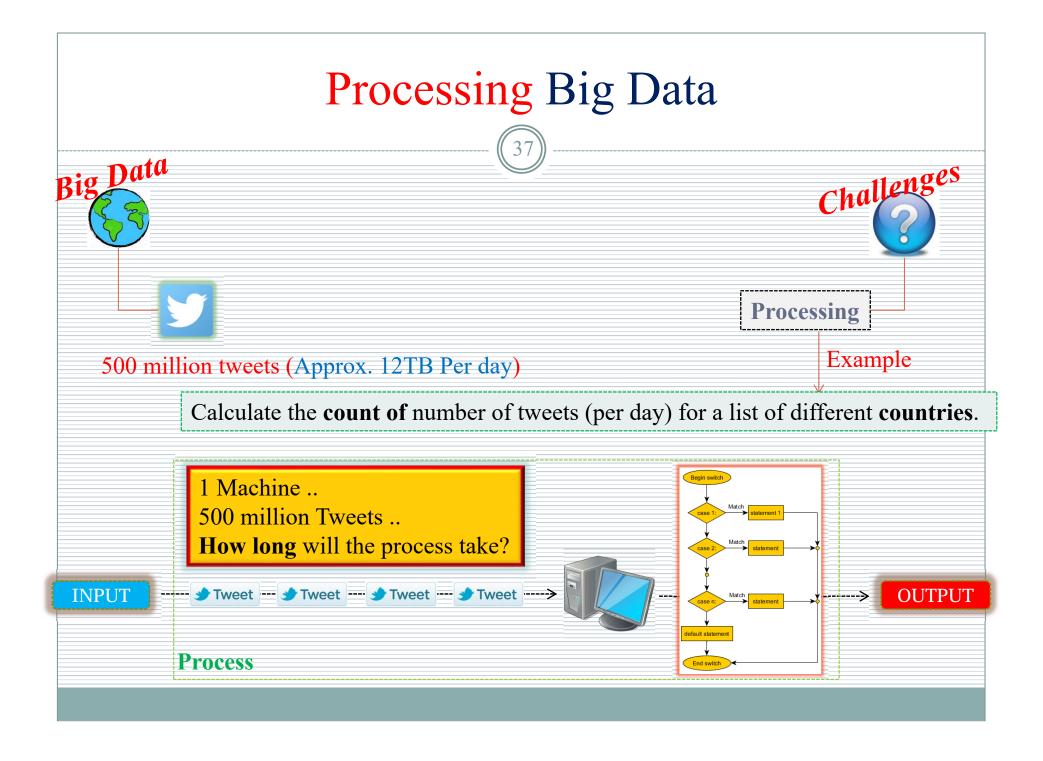


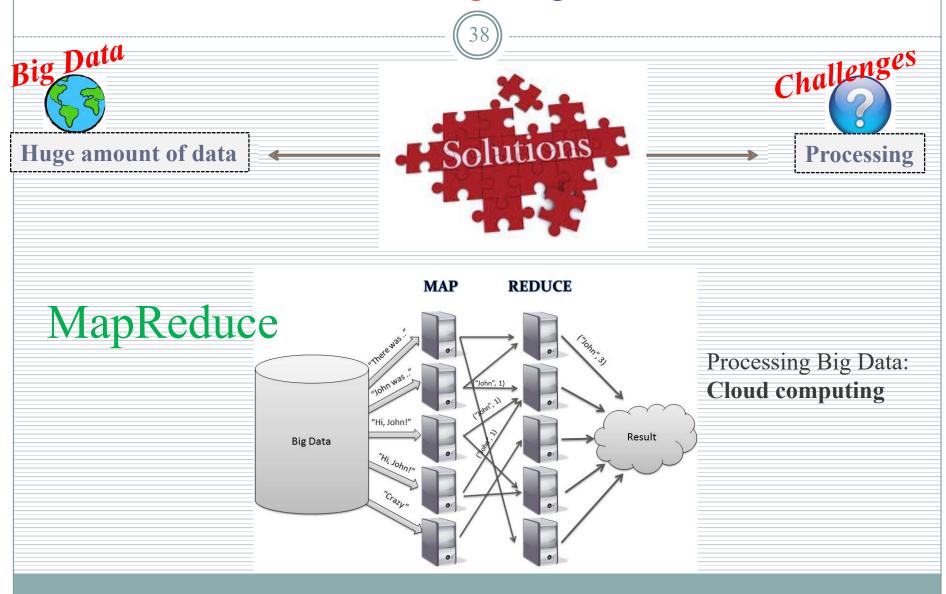


An approach in software engineering for describing the structure of an information processing program.

https://en.wikipedia.org/wiki/IPO model









### **Apache Hadoop**

Hadoop is an open source framework that uses a simple programming model to enable distributed processing of large data sets on clusters of computers.

Apache Hadoop solution:

- Distributed File System (HDFS)
- MapReduce
- Pig
- HCatalog

olution:

System (HDFS)

Who Use Hadoop?

Amazon

Facebook

Google

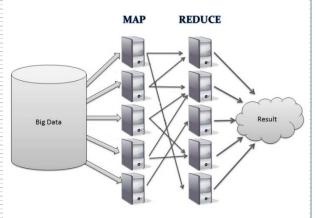
TBM

Vew

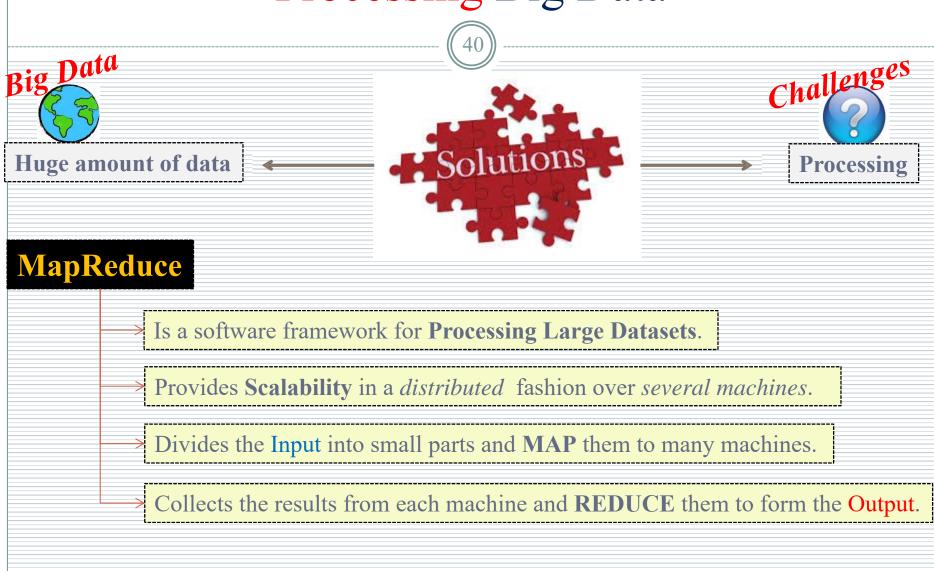
New

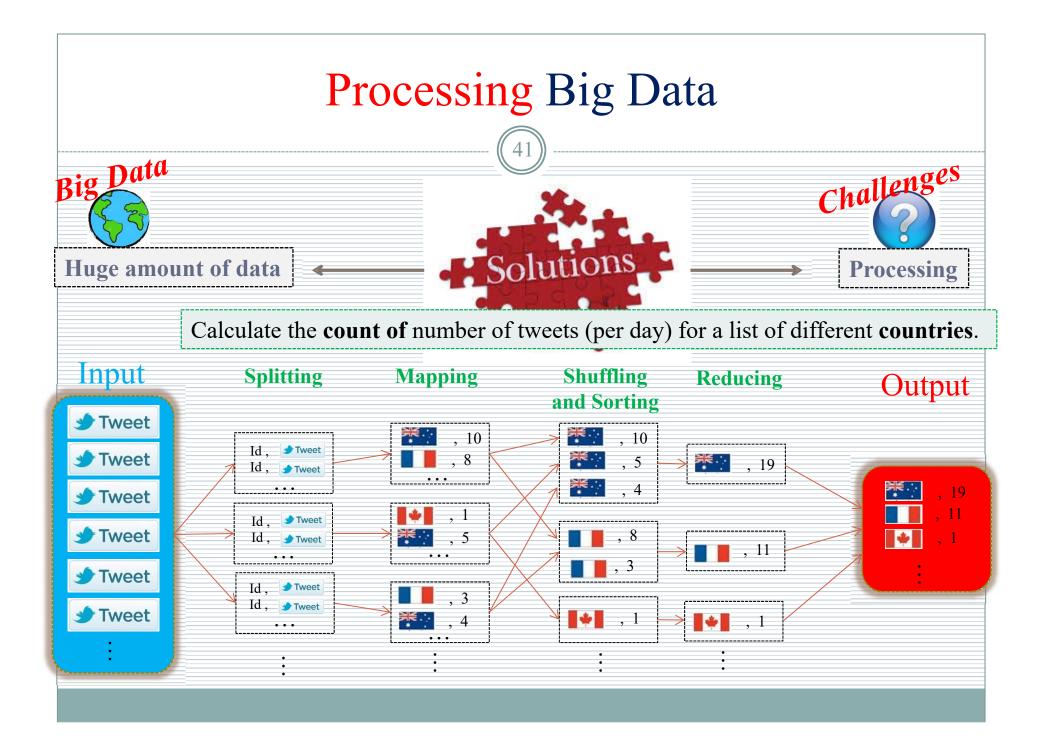
Vahoo!

Vahoo!

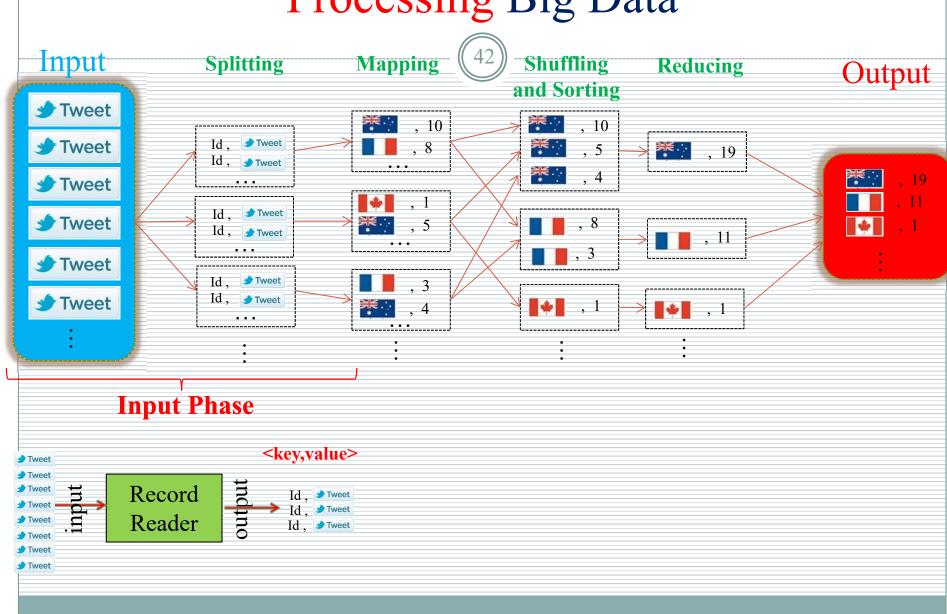


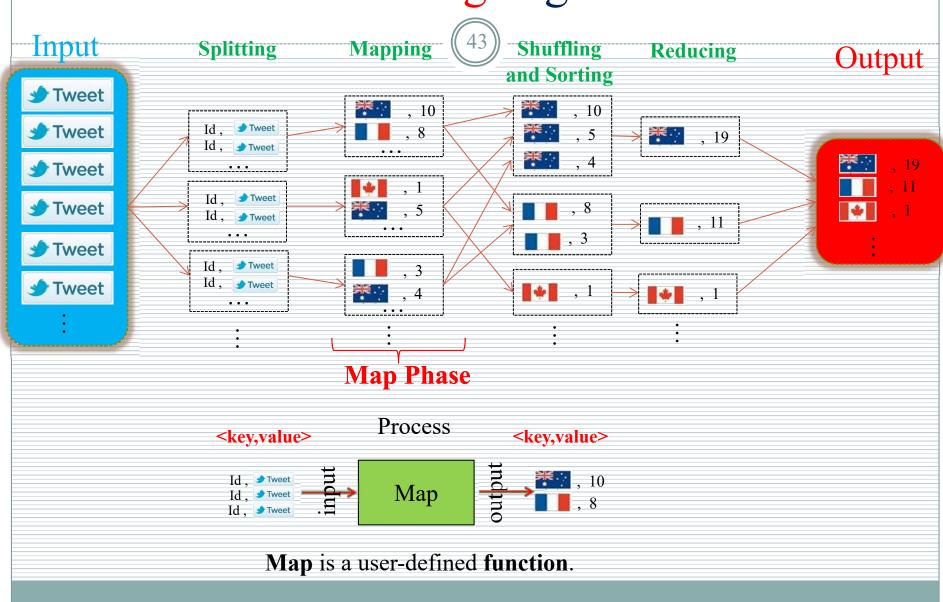
http://hadoop.apache.org/

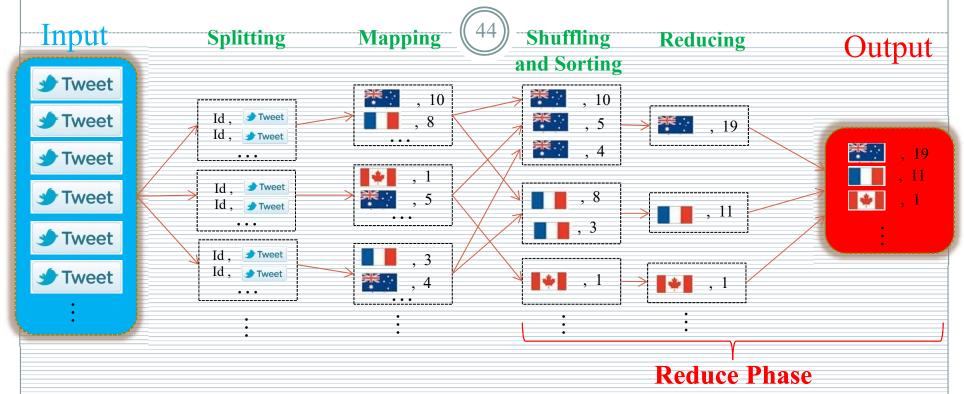












### **Shuffling**:

- is the process of transferring data from the mappers to the reducers, using HTTP
- it can start even before the map phase has finished, to save some time.

### **Sorting**:

• Sorting saves time for the reducer...

Example

# **Processing Big Data**



# MapReduce, **Example Program**

```
package hadoop;
import java.io..
import org.apache.hadoop..
public class ProcessUnits
   //Mapper Class
    public static class E Emapper..
       //Map function
   //Reducer Class
    public static class E Emapper..
       //Reduce function
   //Main function
    public static void main(String args[])throws Exception
       //Create and Run the job
```

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# Big Data Analytics

## Big Data Analytics



Analytics is used to gain insights from data in order to make better decisions, using mathematical or scientific methods.

#### **Retail/Consumer**

- Merchandizing and market basket analysis
- Campaign management and customer loyalty programs
- Supply-chain management and analytics
- Event- and behavior-based targeting
- Market and consumer segmentations

#### **Finances & Frauds Services**

- Compliance and regulatory reporting
- Risk analysis and management
- Fraud detection and security analytics
- Credit risk, scoring and analysis
- High speed arbitrage trading
- Trade surveillance
- Abnormal trading pattern analysis

#### Web and Digital media

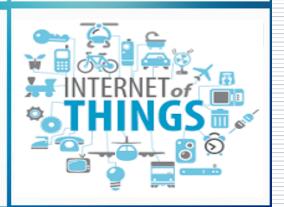
- ❖ Large-scale clickstream analytics
- Ad targeting, analysis, forecasting and optimization
- Abuse and click-fraud prevention
- Social graph analysis and profile segmentation
- Campaign management and loyalty programs

#### **Health & Life Sciences**

- Clinical trials data analysis
- \* Disease pattern analysis
- Campaign and sales program optimization
- \* Patient care quality and program analysis
- Medical device and pharmacy supply-
- chain management
- Drug discovery and development analysis

#### **Telecommunications**

- Revenue assurance and price optimization
- Customer churn prevention
- Campaign management and customer loyalty
- \*Call detail record (CDR) analysis
- Network performance and optimization
- Mobile user location analysis



https://www.greycampus.com/opencampus/big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer/applications-of-big-data-developer-data-develop

# Big Data Analytics





Decisions at the **point of impact** 

### Cognitive

Tell me the best course of action?

#### **Prescriptive**

How can we achieve the best outcome?

Business

Value

#### **Predictive**

What could happen?

#### **Descriptive**

What has happened?

#### **Information Layer**

How is data managed and stored?

https://www.ibm.com/power/solutions/bigdata-analytics

## Big Data Analytics



**OLAP**, is an approach to answering multi-dimensional analytical queries swiftly.



#### **Problem:**

- extension of existing OLAP techniques to analysis of graphs is not straightforward.
- key business insights remain hidden in the interactions among objects.

#### **Solution:**

On-Line Analytical Processing on Graphs

Big Data Analytics HP Report Linkedin ICDE CAISE Tumbir University Authors Publications Modelling Big Process Data object: edge attributes type: collaboration collaboration-frequency: 1 attributes University of collaboration-degree: 1 Node Types New South contribution-degree: 1 ies to analysis Wales (UNSW) amiated-with Boualem author-of object: edge VLDB'10 Paper1 cited type: author-of Affiliation author-order: 1 Venue in the object: entity-node HP Labs SIGMOD'11 Paper2 type: author affiliated-with ID: Alex Adam publications:16 Author citations:112 collaboration G-Index:0 H-Index:0 ICDE'12 interests: database. collaborated-with: 12 IBM Labs affiliated-with Process Analytics Graphs Number of publications? Number of citations of a paper? Number of citations of an author? reputation of a book?

> reputation of an author? G-index and H-index of an author? Collaboration patterns among researchers?

Beheshti et al., "Scalable Graph-based OLAP Analytics over Process Execution Data", **DAPD** Journal (2016).

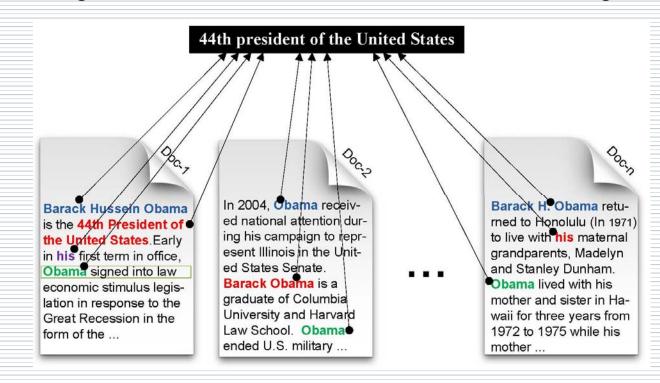
Example

## Big Data Analytics



### **Big Data Analytics benefits from:**

- NLP and Machine Learning
  - Pattern recognition, Extraction, Classification, Enrichment, Linking, Similarity, etc.



Beheshti et al., "A Systematic Review and Comparative Analysis of Cross-Document Coreference Resolution Methods and Tools", Computing Journal, 2017.

Example

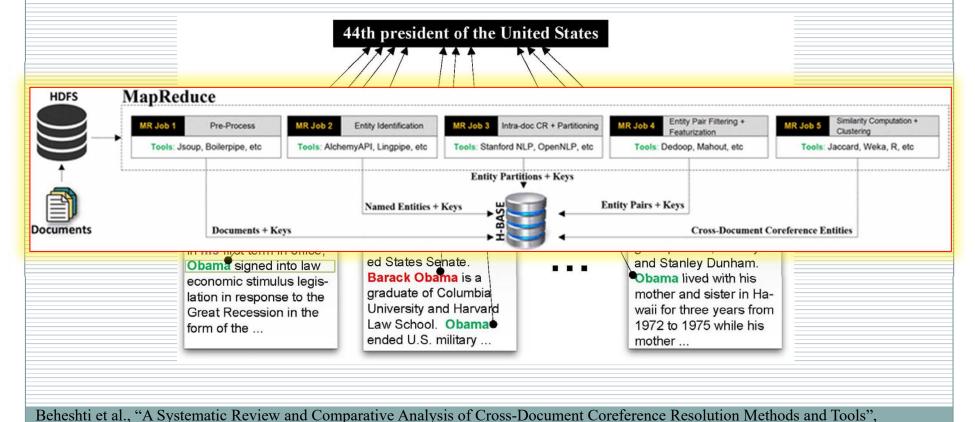
Computing Journal, 2017.

## Big Data Analytics

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- NLP and Machine Learning
  - Pattern recognition, Extraction, Classification, Enrichment, Linking, Similarity, etc.



### **Big Data Applications**



# DATA ANALYTICS RESEARCH GROUP MACQUARIE UNIVERSITY, SYDNEY, AUSTRALIA

Our mission is to significantly improve people's lives through our work in Data Science, Predictive Analytics and Big Data!

### **PROJECTS**



iLife
Organizing, Curating and Analyzing Personal &
Social Data.



iBusiness
Organizing, Curating and Analyzing Business
Data.



iStory
Storytelling with Data: Intelligent Narrative
Discovery.



Developing learning systems that perform automatic mental-health-disorders detection from social networks. Applications include Suicide Prevention and (School) Bullying Detection.



iCOP Enabling IoT in Policing



iLearn

Cognitive Assistance to help students and teachers.

https://data-science-group.github.io/

## **Big Data Applications**



#### BigDataSOC:

https://data-science-group.github.io/BigDataSociety/

#### Hackathon:

https://data-science-group.github.io/BigDataSociety/Hackathon/2018-07/index.html

### BIG DATA SOCIETY DATA ANALYTICS RESEARCH GROUP

MACQUARIE UNIVERSITY, SYDNEY, AUSTRALIA
July 4-6, 2018

### **CHALLENGES**

Big Data is changing the life of our kids! Engagement with Web, social media, smart devices (phones, TVs, watches, etc) and video game is bombarding our younger ones with huge amount of information. This in turn may affect the mental behaviour of young kids and teenagers and influence on suicide-related behavior, Cyber-/Online-bullying (when someone, typically teens, bully or harass others on social media sites) and even extremist and criminal behaviour (e.g. Radicalization and illegal drug trade).

The challenges in this hackathon will focus on techniques to analyze the Big Data generated on Social Networks to **Save Lives**: proactive detection to understand patterns of suicidal thoughts, online bullying and criminal behaviour.

https://data-science-group.github.io/

### Big Data: Opportunities

# (55)

### Varieties of Data

- Text
- Social Media
- Networks
- Multimedia
- Machine Data
- Sensors

#### Curation

• Include tasks for data creation, maintenance, and management, together with the capacity to add value to data (e.g. extraction. Enrichment, linking, etc)

### Integration

- Integrating enterprise/public data
- Linked Data and Knowledge Graphs

### Big Data Performance

- In memory
- New Benchmarks and Architecture

### Analytics

- Summarizing
- Querying
- Analyzing
- Data Mining
- Machine Learning
- Deep Learning
- Cognitive Computing

### User Experience

- Cognitive Assistants
  - Automation and intelligent guidance
- Visualizing with Analytics
- Interacting with Analytics
- Storytelling

Book: Beheshti et al., "Process Analytics: Concepts and techniques for querying and analysing big process data", Springer, 2016.

### Summary



- Why Big Data is different from past Very Large Datasets?
   Metadata, Potentially related Data Islands...
- Having the ability to analyse Big Data is of limited value if users cannot understand the analysis.
- How can the industry and academia collaborate towards solving Big Data challenges!!
- What is big today maybe not be big tomorrow!
- COMP336 Big Data
  - o http://unitguides.mq.edu.au/unit\_offerings/88983/unit\_guide

# Questions?



