

ioXtreme User Guide for Linux

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Introduction

Overview

Congratulations on your purchase of a Fusion-io ioXtreme. This guide explains how to install, troubleshoot, and maintain your ioXtreme.

Designed around a revolutionary silicon-based storage architecture, the ioXtreme is the world's most advanced NAND flash storage device, with performance comparable to DRAM and storage capacity on par with today's hard disks—giving you the power to improve storage performance by orders of magnitude. The ioXtreme allows every modern computer to exceed the I/O performance of any local hard-drive-based solution.

The ioXtreme is a data accelerator designed specifically to improve the bandwidth for I/Obound applications. The ioXtreme is a no-compromise solution for the toughest computational challenges faced by users today, putting it in a league of its own.

Performance Attributes

- 700 MB/s read
- 280 MB/s write
- 80µs read access latencies
- Advanced ECC technology
- Field upgradeability
- Green footprint, 7.5 watts nominal per drive



System Requirements

Supported Operating Systems

The ioXtreme supports the following Linux distributions:

- Red Hat Enterprise Linux 4 and 5
- SUSE Linux Enterprise Server (SLES) 10 and 11
- openSUSE 10 and 11
- Debian 4 and 5
- Fedora Core 6, 8, 9, 10, and 11
- Ubuntu 8 and 9
- CentOS 4 and 5

Only certain kernels within distributions are supported. See http://support.fusionio.com for the latest list to ensure that Fusion-io supports your particular kernel.

All operating systems must be 64-bit architecture to support the ioXtreme.

Hardware Requirements

The ioXtreme requires at least:

- An open x4 (or higher) PCI-Express slot*
- 300 LFM of airflow at no higher than 50°C
- Sufficient RAM to operate. The amount of RAM that the driver requires to manage the NAND flash varies according to the block size you select when formatting the device (filesystem format, not low-level format). The following table shows the amount of RAM required *per 80GB* of storage space, using various block sizes:



Average Block Size (bytes)	RAM Usage (megabytes)
8192	400
4096**	800
2048	1500
1024	2900
512	5600

^{*} Using PCIe slots greater than x4 does not provide additional performance.

In the Box

Your ioXtreme package comes with:

- The ioXtreme or ioXtreme Pro Solid State Storage Device
- Quick Start Instructions

Product Description

The Fusion-io ioXtreme and ioXtreme Pro PCI Express Solid State Storage Devices are the best storage solution for boosting application performance on workstations. With 80GB of high performance, non-volatile storage you can edit, copy, or save massive files five times faster. Built using ioMemory and MLC NAND flash technology, the ioXtreme performs better than its SATA counterparts, with an average bandwidth of 520 MB/s.

The ioXtreme and ioXtreme Pro were created as a scalable storage solution to help you to get ideal performance from your workstation. Fusion-io took advanced supercomputer storage technology and scaled it down to create the 80 GB ioXtreme. It fits on a single PCI Express card, preserving enough strength to meet almost all performance needs. With a throughput of 700 MB/s read and 280 MB/s write, one 80 GB ioXtreme card supplies more than enough speed and reliability for most users. However, the simplified NAND flash controller architecture required to fit this kind of phenomenal performance onto a single PCIe card allows only one 80 GB ioXtreme to function in a computer.

For those users who need even more performance for their demanding workstation applications, Fusion-io has created the ioXtreme Pro with proprietary X-Link scalability technology. X-Link Technology allows you to aggregate multiple solid state state storage devices over the PCI Express bus enabling you to scale up your storage performance to meet

^{**} Recommended block size



application demands. If you do heavy rendering of high-resolution images, frequent highresolution video playback, or scientific computing you may find you want the extra boost for your system that only a multi-card storage solution can provide. Add an ioXtreme Pro to your 80 GB ioXtreme base to enhance performance even more. You can layer in as many ioXtreme Pros as needed until you reach optimal performance.

Technical Details

- 80GB of solid state storage on a PCIe card, with unmatched performance
- Read speeds of over 700 MB/s and write speeds of up to 280 MB/s
- PCI Express x4 interface provides up to 8 Gb/s of throughput
- Three-year manufacturer warranty, with registration, for the ioXtreme or ioXtreme Pro
- Flash controller supports one 80GB ioXtreme in a computer
- X-Link Technology supports an unlimited number of ioXtreme Pro devices in a computer



Installation Overview

To install your ioXtreme drive, you need to complete these tasks:

- 1. Download the Fusion-io driver for the ioXtreme.
- 2. Install the ioXtreme drive into your computer (hardware installation).
- 3. Install the Fusion-io driver (software installation).
- 4. Perform a low-level format of the ioXtreme.
- 5. Format the ioXtreme with a filesystem.
- 6. Mount the ioXtreme drive.

The topics in the following sections explain how to complete each of these tasks.

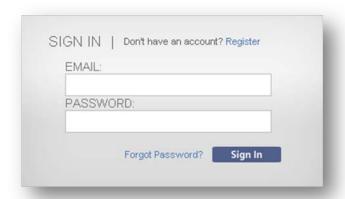


Task 1: Downloading the Driver

To download the Fusion-io driver for your ioXtreme,

- 1. Using a web browser, go to www.fusionio.com/ioXtreme/
- 2. Click the link to download the driver.

The Sign In dialog appears.



3. If you have already signed up for an ioXtreme account, type your e-mail address and password and click **Sign In**. If you don't have an account yet, click **Register**, fill in the required fields, and click the **Register** button.

The Fusion-io End User License Agreement appears.



Fusion-io End User License Agreement

Your use of Fusion-io branded hardware and software products is based on this End-User License Agreement (EULA). The products are protected by patent and copyright laws and international copyright treaties, as well as other intellectual property laws and treaties.

Your purchase is also subject to the particular agreement that accompanied the software and hardware products at the time of purchase and you must agree to the terms and conditions of that agreement when you install the software or set up the products. That agreement may differ from the version of the agreements you can review here.

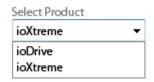
By clicking the acceptance button or installing the products, you are consenting to be bound by and are becoming a party to this end-user license agreement.

I have read and agree to the terms and conditions of the Fusion-io End User License Agreement.



4. Check the Agreement box and click **Accept**.

The Select Product list appears.



5. Select the ioXtreme from the Select Product list.

The Select Version list appears.

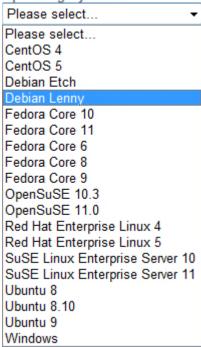


6. Select the most recent driver version from the Select Version list.

The Operating System list appears.



Operating System



7. Select the host operating system that best matches your Linux Distribution.

The file download list appears.

You have selected the following drivers for download.

Documentation		
ioDrive_ReleaseNotesErrata_1.2.7.pdf	227.71KB	30 Nov 2009
ioXtreme_UserGuide_Linux_v2.pdf	1.40MB	30 Nov 2009
Driver		
Source		
iodrive-driver-source_1.2.7.2-1.0_amd64.deb	927.55KB	24 Nov 2009
Binaries		
iodrive-driver_1.2.7.2-1.0-2.6.25_2_amd64_amd64.deb	236.32KB	24 Nov 2009
iodrive-driver_1.2.7.2-1.0-2.6.26_1_amd64_amd64.deb	236.26KB	24 Nov 2009
iodrive-driver_1.2.7.2-1.0-2.6.26_2_amd64_amd64.deb	236.34KB	24 Nov 2009
iodrive-driver_1.2.7.2-1.0-2.6.26_2_xen_amd64_amd64.deb	237.20KB	24 Nov 2009
Utilities		
iodrive-snmp_1.2.7.2-1.0_amd64.deb	91.68KB	24 Nov 2009
iodrive-util_1.2.7.2-1.0_amd64.deb	326.04KB	24 Nov 2009
ioAdministrator		
ioadministrator-gui_2.1.0.38930-1.1_all.deb	5.42MB	24 Nov 2009
ioadministrator-jre_2.1.0.38930-1.1_amd64.deb	28.20MB	24 Nov 2009
iodrive-jni_1.2.7.2-1.0_amd64.deb	16.26KB	24 Nov 2009
Firmware		
iodrive-firmware_1.2.7.2-1.0_all.deb	16.22MB	24 Nov 2009



The Fusion-io Software Set for Linux is divided into individual packages that must be downloaded separately and then installed separately. The software set is comprised of these areas:

- Documentation
- Driver
- Utilities
- ioAdministrator
- Firmware

Using a Pre-Compiled Binary Package for Your Kernel

The Driver section lists pre-compiled binary packages that work only for specific Linux kernels. The Fusion-io ioXtreme software driver creates a standard block storage device for the selected operating system. Due to the varied architectures and storage standards employed in the different distributions of Linux, the Fusion-io ioXtreme driver cannot be compiled once in a package that would function for all distributions. Consequently, the Fusion-io driver must be individually complied to match the exact kernel version for a particular Linux system.

Many pre-compiled binaries have been created to match a majority of the kernels currently in use for a particular distribution. These pre-built binaries use the following naming convention:

```
iodrive-driver_a-b-c_d.deb

a.a.a.a - Fusion-io driver revision number

b.b - Fusion-io driver release build number

c.c.c_c - Linux Kernel version of the pre-compiled binary

d - CPU architecture (e.g., amd64)
```

To check whether a pre-compiled binary installer package is available for your particular Linux Kernel, you need to determine the exact Kernel version of your Linux OS.

1. Open a terminal window and execute the following command:

```
# uname -r

Example output is show below:

root@fusionio:~# uname -r

2.6.26-2-amd64

root@fusionio:~#
```



The kernel version for this example system is 2.6.26-2-amd64.

2. Inspect the pre-built driver binaries listed.

In this example, the iodrive-driver_1.2.7.2-1.0-2.6.26_2_amd64_amd64.deb file matches the specific kernel of this example system, so it should be downloaded.

- 3. Download the driver package that matches your OS kernel.
- 4. If there is no match for your particular kernel version, then you must update or downgrade your particular OS kernel to match an existing pre-build driver package listed here. Then you can download and install the matching pre-compiled driver installation package.
- 5. Download the remaining install packages, as listed in these sections:
 - Documentation
 - Utilities
 - ioAdministrator
 - Firmware



The iodrive-snmp package installs an SNMP remote monitoring service on your Linux System. This is primarily used to allow remote monitoring of your ioXtreme device in an enterprise network installation. Only download and install this package if you specifically need SNMP support. If you are not sure whether you need this, you can skip downloading and installing the iodrive-snmp package.

At this point, the following package files would be downloaded for this example installation:

- iodrive-driver 1.2.7.2-1.0-2.6.26 2 amd64 amd64.deb
- iodrive-firmware 1.2.7.2-1.0 all.deb
- iodrive-jni 1.2.7.2-1.0 amd64.deb
- iodrive-util_1.2.7.2-1.0_amd64.deb
- ioadministrator-gui 2.1.0.1545-1.1 all.deb
- ioadministrator-jre_2.1.0.1545-1.1_amd64.deb

These files will be used later in *Task 3: Installing the Software*.

6. Proceed to *Task 2: Installing the Hardware*.



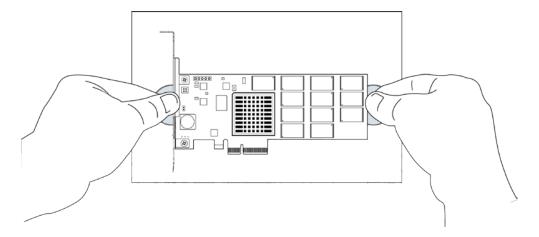
Task 2: Installing the Hardware



Electrostatic discharge (ESD) can damage electronic components. Be sure you are properly grounded before beginning any hardware installation procedure.

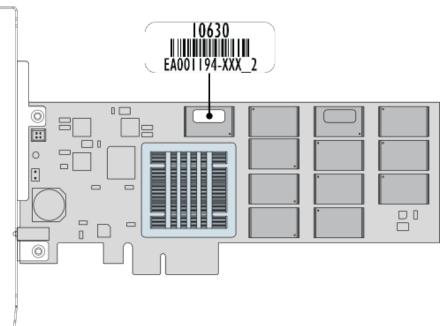


Do not touch or handle the heat sink or flash memory chips on the card, as this may damage the components. See the illustration below for proper way to handle the ioXtreme.



1. Locate the serial number on your ioXtreme and record it for future reference.



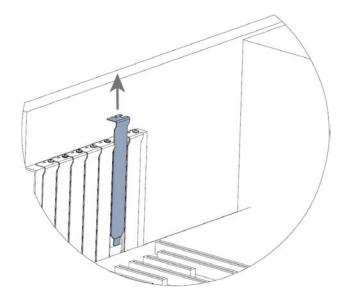


- 2. Power off the computer and disconnect the power cable.
- 3. Remove the computer's access panel. Locate an available x4 PCIe slot. (Consult your computer's documentation for details on removing the panel and identifying PCIe slots.)



Your ioXtreme is designed for use in an x4 PCIe slot. It works in x8 and x16 slots, but this does not improve performance. Your ioXtreme can also work in a x1 or x2 slot but with diminished performance.

4. Remove the slot cover (if applicable).

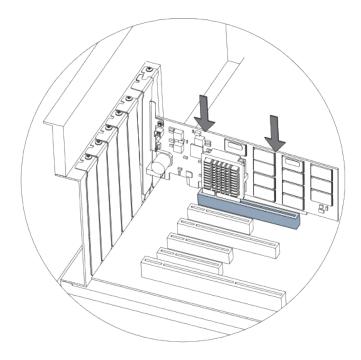




5. Grasp the ioXtreme by the top edge and seat it gently but firmly in the available PCIe slot.

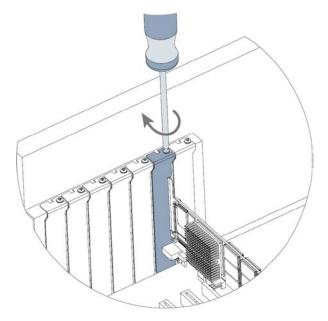


Do not touch or handle card using the heat sink or flash memory chips as this may damage the components.



6. Secure the ioXtreme's retaining bracket using a screw or lever (depending on how your hardware is configured).





You now have the option to install the external HDD LED connection. If you choose to do this, proceed to the *External Hard Drive LED* section of this guide. Otherwise, continue with these steps to complete the hardware installation.

- 7. Replace the computer's access panel.
- 8. Plug in the power cable and power on the computer.
- 9. Your operating system may detect the ioXtreme and ask if you want it to install a driver for the device. Click **Cancel**.

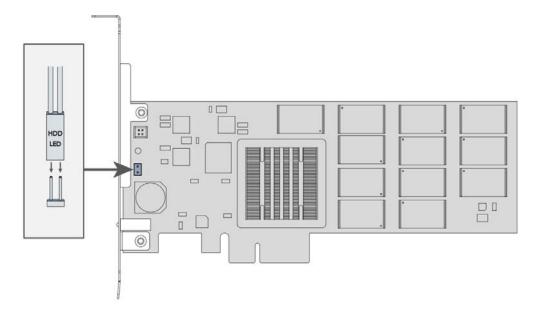
You are now ready to install the driver and utilities software. Proceed to <u>Task 3: Installing the Software</u> in this guide.

External Hard Drive LED (optional)

The ioXtreme includes a two-pin LED pinout for attaching to an external HDD access light. To attach the LED:

1. Locate the two-pin pinout at the left of the ioXtreme and plug in the connector.







The pin closest to the bottom of the card is the positive pin.

- 2. Replace the computer's access panel.
- 3. Plug in the power cable and power on the computer.

The external LED can now indicate a combination of both the reads and writes executing on the ioXtreme.

4. Your operating system may detect the ioXtreme and ask if you want it to install a driver for the device. Click **Cancel**.

You are now ready to install the driver and utilities software. Proceed to *Task 3: Installing the Software* in this guide.



Task 3: Installing the Software

If any other Fusion-io software exists on the computer, be sure to *uninstall it* before proceeding. For details on uninstalling previous versions of Fusion-io software, see the *Maintenance* section of this guide.

This section is divided into two sub-tasks, according to the packaging system you are using.

- Task 3A: DEB (Debian) Package Software Installation
- Task 3B: RPM (RedHat Package Manager) Software Installation

Complete *only* the task that matches your package management system. All commands require administrator privileges. Log in as "root" or use sudo to run these install commands

Task 3A: DEB (Debian) Package Software Installation

The following are the Debian packages that are used as part of this installation:

- iodrive-driver 1.2.7.2-1.0-2.6.26 2 amd64 amd64.deb
- iodrive-firmware 1.2.7.2-1.0 all.deb
- iodrive-jni 1.2.7.2-1.0 amd64.deb
- iodrive-util 1.2.7.2-1.0 amd64.deb
- ioadministrator-qui 2.1.0.1545-1.1 all.deb
- ioadministrator-jre 2.1.0.1545-1.1 amd64.deb

To install all the packages at once,

- 1. Change to the directory where you downloaded the packages.
- 2. Run this command:
 - # dpkg -i *.deb



The following output is produced:

```
root@fusionio:~# dpkg -i *.deb
Selecting previously deselected package ioadministrator-gui.
(Reading database ... 96710 files and directories currently installed.)
Unpacking ioadministrator-gui (from ioadministratorgui
2.1.0.1545-1.1 all.deb)...
Selecting previously deselected package ioadministrator-jre.
Unpacking ioadministrator-jre (from
ioadministrator-jre 2.1.0.1545-1.1 amd64.deb) ...
Selecting previously deselected package iodrive-driver.
Unpacking iodrive-driver (from
iodrive-driver 1.2.7.2-1.0-2.6.26 2 amd64 amd64.deb) ...
Selecting previously deselected package iodrive-firmware.
Unpacking iodrive-firmware (from iodrivefirmware
1.2.7.2-1.0 all.deb) ...
Selecting previously deselected package iodrive-jni.
Unpacking iodrive-jni (from iodrive-jni 1.2.7.2-1.0 amd64.deb) ...
Selecting previously deselected package iodrive-util.
Unpacking iodrive-util (from iodrive-util 1.2.7.2-1.0 amd64.deb) ...
Setting up ioadministrator-jre (2.1.0.1545-1.1) ...
Setting up iodrive-driver (1.2.7.2-1.0-2.6.26 2 amd64) ...
Setting up iodrive-jni (1.2.7.2-1.0) ...
Setting up iodrive-util (1.2.7.2-1.0) ...
Setting up ioadministrator-gui (2.1.0.1545-1.1) ...
Processing triggers for man-db ...
Setting up iodrive-firmware (1.2.7.2-1.0) ...
root@fusionio:~#
```

Or, to install each package sequentially, to ensure that there were no errors during the installation of any package, install each package in the following order as shown below:

```
    # dpkg -i iodrive-driver_1.2.7.2-1.0-2.6.26_2_amd64_amd64.deb
    # dpkg -i iodrive-util_1.2.7.2-1.0_amd64.deb
    # dpkg -i iodrive-firmware_1.2.7.2-1.0_all.deb
    # dpkg -i iodrive-jni_1.2.7.2-1.0_amd64.deb
    # dpkg -i ioadministrator-jre_2.1.0.1545-1.1_amd64.deb
```

6. # dpkg -i ioadministrator-gui 2.1.0.1545-1.1 all.deb







Installation Results: Debian

Debian packages have now been installed with the following names:

- iodrive-driver
- iodrive-util
- iodrive-firmware
- iodrive-jni
- ioadministrator-jre
- ioadministrator-qui

All device driver software, utilities, firmware and user applications have now been installed, as shown below.

Package Type	Installation Location
Drivers	/lib/modules/ <kernel-version>/fusionio/</kernel-version>
Utilities	/usr/bin
Firmware	/usr/share/fusionio/images
SNMP MIB	/usr/share/fusionio

Now skip ahead to *Loading the ioXtreme Driver* at the end of this section.

Task 3B: RPM Package Software Installation

The Red Hat packages used for this installation include:

- ioadministrator-gui-2.1.0.1545-1.1.noarch.rpm
- ioadministrator-jre-2.1.0.1545-1.1.x86 64.rpm
- iodrive-driver-1.2.7.2-1.0_2.6.18_128.e15.x86_64.rpm
- iodrive-firmware-1.2.7.2-1.0.noarch.rpm
- iodrive-jni-1.2.7.2-1.0.x86 64.rpm
- iodrive-util-1.2.7.2-1.0.x86 64.rpm

To install all the packages at once,



- 1. Change to the directory where you downloaded the packages.
- 2. Run this command:

```
# rpm -Uvh *.rpm
```

The following output is produced:

```
root@fusionio:~# rpm -ivh *.rpm
Preparing... [100%]
1:iodrive-util ############# [ 17%]
2:iodrive-jni ############# [ 33%]
3:ioadministrator-jre ######## [ 50%]
4:ioadministrator-gui ######## [ 67%]
5:iodrive-driver ########### [ 83%]
6:iodrive-firmware ########## [100%]
root@fusionio:~#
```

If the installation was successful, skip to <u>Installation Results: Red Hat</u> later in this section. If the installation failed due to missing dependencies, proceed to the section below.

Handling Missing Dependencies

The sample output below shows an installation that failed because of missing dependencies:

```
root@fusionio:~# rpm -ivh --aid *.rpm
error: Failed dependencies:
libXaw is needed by ioadministratorjre-2.1.0.1545-1.1.x86_64
libXtst is needed by ioadministratorjre-2.1.0.1545-1.1.x86_64
root@fusionio:~#
```

1. Use yum to search for and install the missing dependencies, as shown below:



```
libXaw.x86_64 : X.Org X11 libXaw runtime library
libXaw-devel.i386 : X.Org X11 libXaw development package
libXaw-devel.x86_64 : X.Org X11 libXaw development package
root@fusionio:~# yum install libXaw libXtst
....
Installed: libXaw.i386 0:1.0.2-8.1 libXaw.x86_64 0:1.0.2-8.1
Dependency Installed: libXmu.i386 0:1.0.2-5 libXpm.i386 0:3.5.5-3
Complete!
```

root@fusionio:~#

2. With all the dependencies installed, try to install the rpm packages again by running this command:

```
# rpm -Uvh *.rpm
```

Or, to install each package sequentially, to ensure that there were no errors during the installation of any package, run the following commands in the specified order:

```
1. # rpm -Uvh iodrive-driver-1.2.7.2-1.0_2.6.18_128.el5.x86_64.rpm
```

6. # rpm -Uvh ioadministrator-gui-2.1.0.1545-1.1.noarch.rpm

Installation Results: Red Hat

RPM packages have now been installed with the following names:

- iodrive-driver
- iodrive-util
- iodrive-firmware
- iodrive-jni
- ioadministrator-jre
- ioadministrator-qui

All device driver software, utilities, firmware and user applications have now been installed, as shown below.

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Package Type	Installation Location
Drivers	/lib/modules/ <kernel-version>/fusionio/</kernel-version>
Utilities	/usr/bin
Firmware	/usr/share/fusionio/images
SNMP MIB	/usr/share/fusionio

Loading the ioXtreme Driver

The ioXtreme driver will automatically load the next time you start your computer.

1. Reboot now to load the driver, or manually load the driver to continue with the installation process. To manually load the driver, run the following command:

```
$ modprobe fio-driver
```

2. To verify that the Fusion-io device driver has been loaded, run the following command:

```
# lsmod | grep fio
```

If the Fusion-io device driver has been loaded, it displays the following output:

```
root@fusionio:~# lsmod | grep fio
fio driver 486704 0
fio port 49920 1 fio driver
root@fusionio:~#
```

3. To verify that your ioXtreme has been identified by the operating system as a physical device, run this command:

```
# ls /dev/fct*
```

If the ioXtreme has been successfully attached by the operating system, you'll see the following output:

```
root@fusionio:~# ls /dev/fct*
/dev/fct0
```

root@fusionio:~#

As shown above, the ioXtreme has been successfully attached as /dev/fct0.

4. To verify that the ioXtreme is attached as a block storage device, use this command:

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\$ ls /dev/fio*

The output should include: /dev/fioa, as shown below. This shows that the block device is attached.

root@fusionio:~# ls /dev/fio*

/dev/fioa

root@fusionio:~#

5. Proceed to *Task 4: Low-level Formatting your ioXtreme*.



Task 4: Low-Level Formatting your ioXtreme

Checking the Attach Status

Before performing the low level format on your ioXtreme, you first need to determine if the ioXtreme is currently attached to the OS. If it is attached, you need to perform a detach command before proceeding. To determine if your ioXtreme device is attached,

1. Run the fio-status utility:

```
# fio-status
```

Output similar to the following appears:

```
root@fusionio:~# fio-status
Found 1 ioDrive in this system
Fusion-io driver version: 1.2.7.2
fct0 Attached as 'fioa' (block device)
    Fusion-io ioXtreme 80GB, Product Number:FS4-002-081-CS
    SN:16161
    Alt PN:FS4-0S2-081-CS
    Firmware v36867
    80.46 GBytes block device size, 99 GBytes physical device size
    Internal temperature: avg 57.6 degC, max 58.1 degC
    Media status: Healthy; Reserves: 100.00%, warn at 10%
```

root@fusionio:~#

2. If the first status line (next to fct0 in this example) says "Not attached", skip to *Starting the Low-Level Format* below.



3. If the first status line says "Attached", you need to detach the drive by running the following command:

```
# fio-detach /dev/fct0
Output:
root@fusionio:~# fio-detach /dev/fct0
Detaching: [============] (100%) /
root@fusionio:~#
```

Starting the Low-Level Format

1. With the ioXtreme unattached, perform the low-level format function by issuing the following command:

```
# fio-format /dev/fct0
```

The low-level format utility asks you if you really want to low-level format the drive, as it will delete all user data on the drive.

2. Type 'y' to continue.

The following output should be seen:

```
root@fusionio:~# fio-format /dev/fct0
WARNING: formatting will destroy any existing data on the device!
Do you wish to continue [y/n]? y
data channel: geometry: 2048x256x189056 (25 pads, 2 planes, 2 banks)
Creating a device of size 74.93GiB (80.46GB)
Formatting: [===========] (100%) /
Format successful.
root@fusionio:~#
```

3. Now that your ioXtreme has been low-level formatted, reattach it to the OS by issuing the following command:

```
# fio-attach /dev/fct0

Output:
root@fusionio:~# fio-attach /dev/fct0
Attaching: [=========] (100%) \
```

fioa



root@fusionio:~#

The ioXtreme has been attached and shows up as a block device called fioa.

Your ioXtreme is now ready to receive a file system. Proceed to *Task 5: Installing a File System*.



Task 5: Installing a Filesystem



Unless your target application for the ioXtreme requires a raw block device, you need to format your ioXtreme with a file system as explained below, before it can be used as a regular drive. Continue with the instructions below unless you are certain that you need a raw block device for your application; in that case you are finished with the installation.

1. To determine the device name of your ioXtreme that the OS recognizes, run this command:

fio-status

Output:

```
root@fusionio:~# fio-status

Found 1 ioDrive in this system

Fusion-io driver version: 1.2.7.2

fct0 Attached as 'fioa' (block device)

    Fusion-io ioXtreme Pro 80GB, Product Number:FS5-001-081-CS
    SN:16135
    Alt PN:FS5-0S1-081-CS
    Firmware v36867
    80.46 GBytes block device size, 99 GBytes physical device size
    Internal temperature: avg 58.1 degC, max 59.1 degC
    Media status: Healthy; Reserves: 100.00%, warn at 10%
```

As shown above, the ioXtreme card has been given the physical device name of 'fct0'. This name is used when Fusion-io utilities such as fio-attach and fio-format are run on the card. The block storage device on the ioXtreme that the OS uses is called 'fioa'.

root@fusionio:~#



Therefore, when you format the ioXtreme block device you use the 'fioa' name. The 'fioa' device is typically located in the /dev/ folder, which implies that the full block device name for the ioXtreme is '/dev/fioa'.

2. To format your ioXtreme with a file system using the ext3 filesystem format (the most common Linux file system), run this command:

mkfs -t ext3 /dev/fioa

```
Output:
root@fusionio:~# mkfs -t ext3 /dev/fioa
mke2fs 1.41.3 (12-Oct-2008)
Filesystem label=
OS type: Linux
Block size=4096 (log=2)
Fragment size=4096 (log=2)
4915200 inodes, 19642944 blocks
982147 blocks (5.00%) reserved for the super user
First data block=0
Maximum filesystem blocks=4294967296
600 block groups
32768 blocks per group, 32768 fragments per group
8192 inodes per group
Superblock backups stored on blocks:
32768, 98304, 163840, 229376, 294912, 819200, 884736, 1605632,
2654208,
4096000, 7962624, 11239424
Writing inode tables: done
Creating journal (32768 blocks): done
Writing superblocks and filesystem accounting information: done
This filesystem will be automatically checked every 29 mounts or
180 days, whichever comes first. Use tune2fs -c or -i to override.
```

Your ioXtreme has been successfully been formatted with a filesystem. You can now proceed to *Task 6: Mounting your ioXtreme Drive*.

root@fusionio:~#



Task 6: Mounting your ioXtreme Drive

Once your ioXtreme has been formatted with a file system, it can be mounted to a folder just like hard disk devices. The primary filesystem is mounted as the "/" directory, which everything is appended to. Secondary filesystems, such as those on the ioXtreme, are conventionally placed in the /mnt/ directory.

Before mounting can occur, you must first create an empty folder as a target for the mount. In this example, the folder /mnt/ioxtreme is used as the mount point.

To create this folder, run this command:

mkdir /mnt/ioxtreme

This command should produce no output.

Manually Mounting the ioXtreme

Manually mounting the ioXtreme enables the drive to be used until the machine is rebooted or turned off. This is a temporary mount; the drive does not automatically remount when the system boots again. When the computer is shut down or rebooted, no data is lost – it is all safely stored on the ioXtreme. To access the data on the ioXtreme again after a reboot, remount the ioXtreme with the same mount command.

To manually mount the ioXtreme, run this command:

mount -t ext3 /dev/fioa /mnt/ioxtreme

This command should produce no output.



Auto-Mounting the ioXtreme

If you have a *newer* Linux distribution, follow the instructions in *Systems with udev* below.

The udev device manager automatically finds and load the ioXtreme driver for your installed hardware at boot time.

If you are using an *older* Linux distribution without udev functionality, skip to the <u>Systems</u> <u>without udev (e.g., RHEL 4)</u> section below. That section explains how to set up a boottime init script needed to load the ioXtreme driver.

Systems with udev

1. Open the /etc/fstab file in your preferred text editor. It should look something like the following:

```
# /etc/fstab: static file system information.
# <file system> <mount point> <type> <options> <dump> <pass>
             /proc
                                       defaults
                                                           0
                                                                 0
proc
                           proc
/dev/sda1
                                       errors=remount-ro
                                                           0
                           ext3
/dev/sda5
                                                                 Λ
            none
                           swap
                                                           0
/dev/scd0
          /media/cdrom0 udf, iso9660 user, noauto
                                                           0
                                                                 0
```

2. At the bottom of the file, add a new line entry for the ioXtreme as shown below.

```
# <file system> <mount point> <type> <options> <dump> <pass>
/dev/fioa /mnt/ioxtreme ext3 defaults 0 0
```

Your updated /etc/fstab file should look like the example below:

```
# /etc/fstab: static file system information.
# <file system> <mount point> <type> <options> <dump> <pass>
proc
             /proc
                          proc
                                       defaults
/dev/sda1
                          ext3
                                       errors=remount-ro 0
/dev/sda5
            none
                          swap
                                                           \cap
/dev/scd0
            /media/cdrom0 udf,iso9660 user,noauto
                                                           0
                                                                 0
/dev/fioa
             /mnt/ioxtreme ext3
                                       defaults
                                                           Ω
```

3. Reboot your computer to automatically mount the drive.



You have successfully configured your ioXtreme. Enjoy!

Systems without udev (e.g., RHEL 4)

Fusion-io provides an init script in /etc/init.d/iodrive to load the Fusion-io driver in RHEL4 and SLES10 distributions. To set up auto-mounting of a filesystem hosted on an ioXtreme you need to:

- Configure the /etc/fstab file
- Configure the init script

Configuring the /etc/fstab File

1. Open the /etc/fstab file in your preferred text editor. It should look something like the following:

```
# /etc/fstab: static file system information.
# <file system> <mount point> <type> <options> <dump> <pass>
                                                          0
            /proc
                         proc
                                      defaults
/dev/sda1
                          ext3
                                      errors=remount-ro
                                                          0
/dev/sda5
            none
                         swap
/dev/scd0
          /media/cdrom0 udf, iso9660 user, noauto
                                                          0
                                                                 0
```

2. At the bottom of the file, add a new line entry for the ioXtreme as shown below.

3. Your updated /etc/fstab file should look like the example below:

/etc/fstab: static file system information.

```
# <file system> <mount point> <type> <options> <dump> <pass>
            /proc
                                      defaults
proc
                         proc
/dev/sda1
                         ext3
                                     errors=remount-ro 0
/dev/sda5
            none
                         swap
                                                         0
                                                                0
/dev/scd0
          /media/cdrom0 udf,iso9660 user,noauto
                                                                0
                                                         0
/dev/fioa
            /mnt/ioxtreme ext3
                                      defaults, noauto
                                                                0
                                                         0
```



The noauto option in the /etc/fstab file entry for the ioXtreme is important, because the Fusion-io device driver must load first before attempting to mount the ioXtreme. The fstab mount actions are typically carried out in the boot initialization process prior to the loading of device drivers. This would cause a failure if an attempt was made to mount the ioXtreme prior to loading the device driver. By using noauto, the ioXtreme will not mount prior to the Fusion-io device driver loading.

Configuring the init Script

To enable the ioXtreme to be automatically mounted after the Fusion-io device driver has been loaded, you must add an entry in the iodrive init options script located in the /etc/sysconfig/iodrive file.

1. Open /etc/sysconfig/iodrive in your favorite text editor and locate the following section of the file:

```
# An IFS separated list of mount points to mount once the driver is
# loaded. These mount points should be listed in /etc/fstab with
# "noauto" as one of the mount options.
# Example /etc/fstab:
#/dev/fioa /mnt/fioa ext3 defaults,noauto 0 0
#/dev/fiob /mnt/firehose ext3 defaults,noauto 0 0
# Example: MOUNTS="/mnt/fioa /mnt/firehose"
MOUNTS=""
```

2. Edit the "MOUNTS" entry to this file to be:

```
MOUNTS="/mnt/ioxtreme"
```

If you have multiple Fusion-io Drives (e.g., an ioXtreme Pro or ioDrive in addition to your ioXtreme), they can also be automatically mounted by adding them to the MOUNTS variable as shown below, where each drive in the list is separated by a space.

```
MOUNTS="mnt/ioxtreme /mnt/ioxtremepro /mnt/iodrive"
```

Your /etc/sysconfig/iodrive settings file should now look like this:

```
# -*- sh -*-
# Timeout in seconds when waiting for an operation
TIMEOUT=15
# Set VERBOSE=1 for more information, VERBOSE=0 for quiet mode.
VERBOSE=1
# Set KILL_PROCS_ON_UMOUNT=1 to kill any active processes
# that might prevent unmounting of the filesystems.
```



```
KILL PROCS ON UMOUNT=1
# Any special module parameters for fio-driver: "modinfo fio-driver"
# for a listing of driver parameters.
FIO DRIVER MOD OPTS=""
# Any special module parameters for fio-port: "modinfo fio-port"
# for a listing of driver parameters.
FIO PORT MOD OPTS=""
# An IFS separated list of md arrays to start once the driver is
# loaded. Arrays should be configured in the mdadm.conf file.
# Example: MD ARRAYS="/dev/md0 /dev/md1"
MD ARRAYS=""
# An IFS separated list of LVM volume groups to start once the
# driver is loaded. Volumes should be configured in lvm.conf.
# Example: LVM VGS="/dev/vg0 /dev/vg1"
LVM VGS=""
# An IFS separated list of mount points to mount once the driver is
# loaded. These mount points should be listed in /etc/fstab with
# "noauto" as one of the mount options.
# Example /etc/fstab:
#/dev/fioa /mnt/fioa
                               ext3
                                            defaults, noauto
                                                                      0
#/dev/fiob /mnt/firehose
                                ext3
                                             defaults, noauto
# Example: MOUNTS="/mnt/fioa /mnt/firehose"
MOUNTS="/mnt/ioxtreme"
```

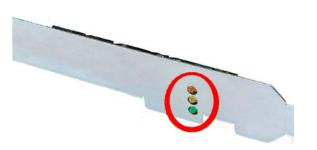
3. Reboot your computer, and the ioXtreme should automatically be mounted.

You have successfully configured your ioXtreme. Enjoy!

Recognizing the ioXtreme LED Indicators

The ioXtreme includes three LEDs showing drive activity or error conditions. The lights and their functions are described in the table below. You can also use the fio-beacon utility to turn the lights off or on for testing (see <u>Appendix A: Command-Line Utilities</u>).





Green	Yellow	Amber	Indicates	Notes
О	О	О	Power off	
	O		Power on (driver not loaded)	Load driver
	О	O	Power on (driver loaded)	
	(flashing)	O	Writing (rate indicates volume of writes)	Can appear in combination with the Read LED
(flashing)	O	О	Reading (rate indicates volume of reads)	Can appear in combination with the Write LED
			Location beacon	Also appears during a firmware update



Maintenance

This <u>Maintenance</u> section helps you perform various tasks that can ensure the performance and reliability of your ioXtreme device. The following maintenance tasks are described:

Task	Reasons to Use
Using the ioAdministrator Console	You want to perform tasks such as updating firmware, formatting the ioXtreme, and attaching or detaching the device.
Uninstalling the ioXtreme Driver and Other Fusion-io Software	The driver or other Fusion-io software was incorrectly installed or has become damaged.
Upgrading the ioXtreme Driver	You want to use the latest driver version for your ioXtreme device.
Checking for Outdated Firmware	You want to find out whether the currently installed firmware is out of date and should be replaced.
Upgrading the ioXtreme Firmware	You want to upgrade your firmware to the latest version.
Using the ioXtreme Command-Line Utilities	You want to see additional information about your ioXtreme, such as drive status or PCI errors.
Setting Up Multiple Partitions	You prefer to have several partitions available on your ioXtreme to organize your files.



Handling Unmanaged Shutdown Issues	You want to avoid consistency checks on the ioXtreme when the computer does not shut down properly.
Disabling Auto-Attach	You want to prevent the ioXtreme from automatically attaching during startup, in order to facilitate troubleshooting.
Enabling Auto-Attach	You want the ioXtreme to resume its normal auto-attach mode during startup.
Enabling SNMP Support	You want to enable SNMP capabilities for the ioXtreme, typically useful in an enterprise environment.
Creating a RAID0 Configuration	You want to RAID multiple devices (an ioXtreme and one or more ioXtreme Pros, or multiple ioXtreme Pros) into a single logical device.

Using the ioAdministrator Console

Your ioXtreme software includes the ioAdministrator console application, which performs the most common operations for the ioXtreme. In addition, it provides a detailed information screen on each of your installed ioXtreme devices.

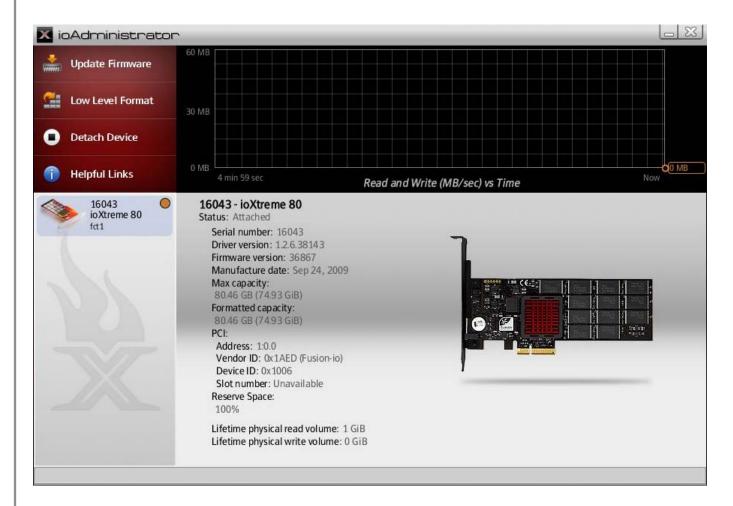
ioAdministrator can perform:

- Firmware upgrades
- Low-level formatting
- Attach and detach actions

To start ioAdministrator, run this command:

ioadministrator





Viewing Data with ioAdministrator

ioAdministrator includes a real-time graph that displays read/write performance (MB/s) over time. It also displays the following informational items below the graph:

- Attach status
- Serial number
- Driver version Firmware version
- Manufacture date
- Maximum capacity
- Formatted capacity
- PCI information: PCI address, vendor ID, device ID and slot number



- Reserve space percentage
- Lifetime amount of physical reads
- Lifetime amount of physical writes

Uninstalling the ioXtreme Driver and Other Fusion-io Software

To uninstall Fusion-io Software you must 'de-select' each package that was installed. Each package can be removed individually in reverse order from how they were installed. Or, they can all be removed with a single command as shown below.

Debian

dpkg -r ioadministrator-gui ioadministrator-jre iodrive-jni iodrivefirmware
iodrive-util iodrive-driver

Output:

```
root@fusionio:~# dpkg -r ioadministrator-gui ioadministrator-jre
iodrive-jni iodrive-firmware iodrive-util iodrive-driver
(Reading database ... 97434 files
and directories currently installed.) Removing ioadministratorgui
dpkg - warning: while removing ioadministrator-gui, directory `/var/
log/fusionio' not empty so not removed.
Removing ioadministrator-jre ...
dpkg - warning: while removing ioadministrator-jre, directory `/usr/
share/fusionio/ioAdministrator' not empty so not removed.
Removing iodrive-jni ...
Removing iodrive-firmware ...
dpkg - warning: while removing iodrive-firmware, directory `/usr/
share/
fusionio' not empty so not removed.
Removing iodrive-util ...
Removing iodrive-driver ...
Processing triggers for man-db ...
root@fusionio:~#
```



Red Hat

rpm -e ioadministrator-gui ioadministrator-jre iodrive-jni iodrive-firmware
iodrive-util iodrive-driver

This should produce no output.

1. After de-selecting the Fusion-io software packages, reboot the computer so the Fusion-io device driver is fully removed from the kernel.

Your Fusion-io software installation should now be fully uninstalled.

Upgrading the ioXtreme Driver

To upgrade the ioXtreme driver:

- 1. Refer to the "Release Notes and Errata" document for the new version of the driver for details on any additional steps in performing the upgrade. To get the latest Release Notes and Errata, log in to http://support.fusionio.com/.
- 2. Follow the steps in the previous section to uninstall the existing driver.
- 3. Download the latest driver from http://www.fusionio.com/ioxtreme
- 4. To complete the upgrade, follow the instructions in <u>Task 3: Installing the Software</u>.

When the process completes, you may need to restart your computer so the new driver recognizes any installed ioXtreme device.

The OS should now detect your ioXtreme.

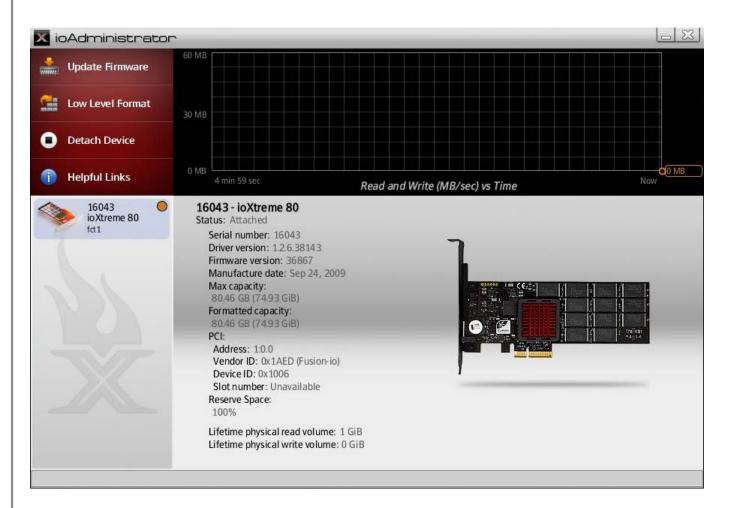
Upgrading the ioXtreme Firmware



You should upgrade the firmware only if ioAdministrator reports out-of-date firmware, or if instructed to do so by Fusion-io Customer Support, or if the *Release Notes and Errata* document recommends doing so.

After you install the ioXtreme software, the ioAdministrator tool may report that the installed version of the firmware is out of date. You can see the current firmware version on the main ioAdministrator screen for your installed ioXtreme:





You can also view the firmware version by using the fio-status utility, as shown below:

```
root@fusionio:~# fio-status

Found 1 ioDrive in this system

Fusion-io driver version: 1.2.7.2

fct0 Attached as 'fioa' (block device)

   Fusion-io ioXtreme 80GB, Product Number:FS4-002-081-CS
   SN:16161
   Alt PN:FS4-0S2-081-CS
   Firmware v36867
   80.46 GBytes block device size, 99 GBytes physical device size
   Internal temperature: avg 57.6 degC, max 58.1 degC
   Media status: Healthy; Reserves: 100.00%, warn at 10%

root@fusionio:~#
```



To upgrade your firmware, follow the steps in the next section.

Performing the Firmware Upgrade



It is extremely important that the power *not be turned off* during a firmware upgrade. Power loss during a firmware upgrade could cause device failure. Consider adding a UPS (Uninterruptible Power Supply) to the system prior to performing a firmware upgrade to prevent this from happening.



As a precaution, you should back up the data on the ioXtreme prior to any upgrade.



You may be required to upgrade the ioXtreme driver if you upgrade the device firmware. Check the *Release Notes and Errata* for details.



Upgrading the firmware may take several minutes. The update command displays a progress bar to indicate the pace of the upgrade.

There are two ways to upgrade the ioXtreme firmware:

- Using ioAdministrator
- Using fio-update-iodrive (a command-line utility)

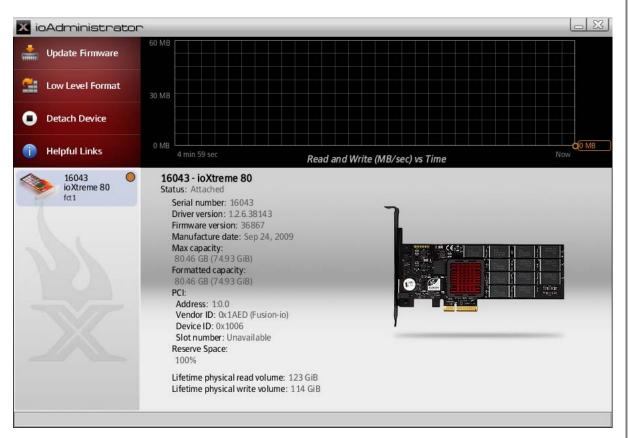
To use fio-update-iodrive to upgrade the firmware, see <u>Appendix A: Command-Line</u> Utilities.

To use ioAdministrator to upgrade the firmware, follow the steps below.

1. Launch io Administrator (run the # ioadministrator command).

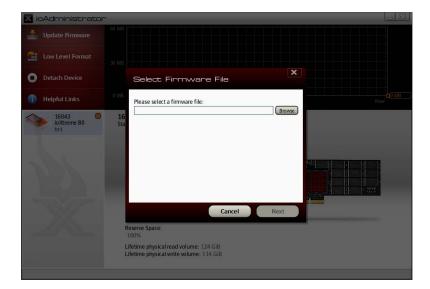
The ioAdministrator console screen appears.





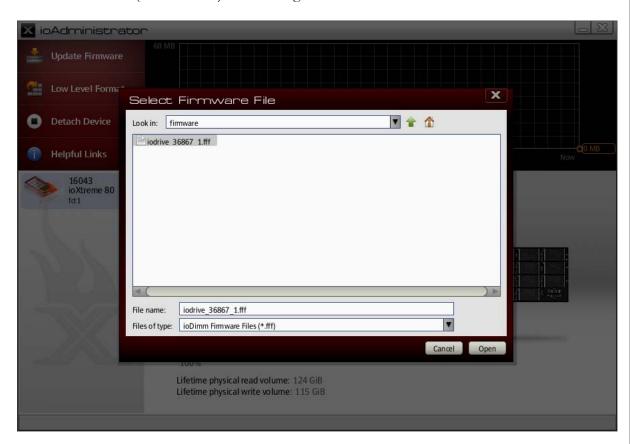
- 2. Select the ioXtreme device in the left pane that needs the firmware upgrade.
- 3. Click **Update Firmware**.

The Select Firmware File dialog appears.

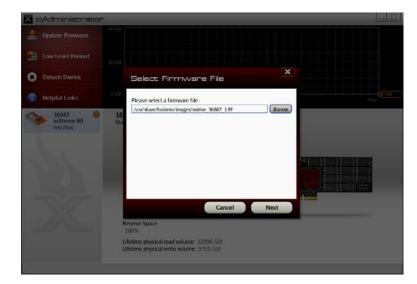




- 4. Click **Browse** and navigate to the to the /usr/share/fusionio/images directory.
- 5. Select the "fff" file (firmware file) with the highest numerical revision number.



6. Click **Open**. The Select Firmware dialog returns.





7. Click **Next**.



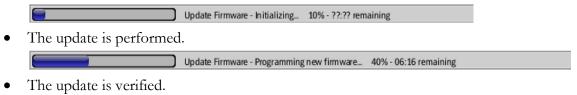


Be sure to read the warning on the Confirm Update Firmware dialog and follow the instructions carefully.

8. Click **Update** to update the firmware in the ioXtreme device. A progress bar displays the firmware update status, and all three LEDs light up during the update.

Three phases of the update are displayed:

• The firmware update initializes the device.



Update Firmware - Verifying new firmware... 87% - 00:16 remaining

9. When the progress bar finishes, click **OK** and restart the computer to finish the firmware upgrade, as shown below.





Using ioXtreme Command-Line Utilities

The Fusion-io Setup package also includes several command-line utilities for managing your ioXtreme. They include:

- fio-attach
- fio-beacon
- fio-bugreport
- fio-detach
- fio-format
- fio-pci-check
- fio-status
- fio-update-iodrive

Each of these is described in detail in *Appendix A: Command-Line Utilities*.

Handling Unmanaged Shutdown Issues

Unmanaged shutdowns due to power loss or other circumstances force the ioXtreme to perform a consistency check during the reboot. This may take several minutes or more to complete.

You can cancel this consistency check by pressing **Esc** during the first 15 seconds after the consistency check message appears at the prompt. If you choose to cancel the check, however, the ioXtreme(s) remains unavailable to users until the check is done. You can perform this check later on by using ioAdministrator's Attach function or by running the fio-attach utility (see *Appendix A: Command-Line Utilities*.

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Although data written to the ioXtreme is not lost due to unmanaged shutdowns, important data structures may not have been properly committed to the drive. This consistency check repairs these data structures.

Disabling/Enabling Auto-Attach

When the Fusion-io driver is installed, it is configured to automatically attach any devices when the driver is loaded. Sometimes you may want to disable the auto-attach feature. To do so:

1. Edit the following file:

/etc/modprobe.d/iodrive

2. Add the following line to that file:

```
options fio-driver auto attach=0
```

3. Save the file.

To re-enable auto-attach, simply edit the file and either remove that line or change it to:

```
options fio-driver auto attach=1
```

Using the ioXtreme as Swap

To safely use the ioXtreme as swap space requires passing the 'swap_mode=1' kernel module parameter. The recommended method for providing this parameter is to add the following line to the /etc/modprobe.d/iodrive file:

```
options fio-driver swap mode=1
```

Using the Logical Volume Manager

The Logical Volume Manager (LVM) volume group management application handles mass storage devices such as the ioXtreme, if you add the ioXtreme as a supported type:

- 1. Locate and edit the /etc/lvm/lvm.conf configuration file.
- 2. Add an entry similar to the following to that file:

```
types = [ "fio", 16 ]
```

The parameter "16" represents the maximum number of partitions supported by the drive. For the ioXtreme, this can be any number from 1 upwards, with 16 as the recommended setting. Do *not* set this parameter to 0.





Disabling the Driver

The ioXtreme driver automatically loads by default when the operating system starts. You can disable driver auto-load for diagnostic or troubleshooting purposes.

To disable driver auto-load:

1. Append the following parameter at the kernel command line of your boot loader:

iodrive=0

The ioXtreme driver won't load, so the device won't be available to users, but all other services and applications will now be available.

You can also uninstall the driver to keep it from loading, or move it out of the /lib/modules/<kernel version> directory.

Proceed with troubleshooting to correct the problem. If the problem is outdated firmware, use iodrive=1 to place the driver in minimal mode. You can then use the fio-update-iodrive utility or the ioAdministrator application to update the firmware.

Use either the fio-attach utility or the ioAdministrator application to attach the drive to the operating system.

Enabling SNMP Support

The ioXtreme Setup program provides the option to install support for SNMP. If you chose this option, the Setup program installs the components. You must also have the SNMP Service installed and running on the computer to receive reports.

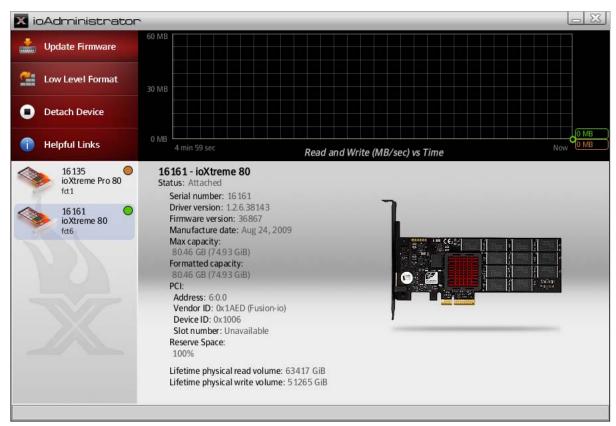
Once you run the ioXtreme Setup program, it stops and restarts the SNMP Service to recognize the ioXtreme's agent.

If you did not choose to install the SNMP support at Setup and want to do so later, rerun the Setup program. Choose to install *only* the SNMP support from the list of items. Once the Setup program completes the install, it stops and restarts the SNMP Service.

Creating a RAIDO Configuration

You can configure two or more devices into a RAID array using standard Linux procedures. The ioAdministrator image below shows an ioXtreme and an ioXtreme Pro included in the RAID volume.







If you are using RAID1/Mirrored and one device fails, be sure to run fio-format on the replacement device (not the existing good device) before rebuilding the RAID.

Before you create a RAID set, you need to use the fio-format utility to low-level format each drive to be included in the RAID set. To create a RAID 0,1 or 10 set, follow the procedures outlined below.

RAIDO/Striped

Enter this command:

```
$ mdadm --create /dev/md0 --chunk=4 --level=0 --raid-devices=2 /dev/ fioa
/dev/fiob
```

to create a striped set where fioa and fiob are the two drives you want to stripe. (Use fiostatus to view your specific names.)



RAID1/Mirrored

Enter this command:

\$ mdadm --create /dev/md0 --level=1 --raid-devices=2 /dev/fioa /dev/ fiob

to create a mirrored set using the two drives fioa and fiob. (Again, use fio-status to view your specific names.)

RAID10

Enter this command:

- \$ mdadm --create /dev/md0 -v --chunk=256 --level=raid10 --raiddevices=
- 4 /dev/fioa /dev/fiob /dev/fioc /dev/fiod

to create a RAID10 array using four drives: fioa, fiob, fioc, and fiod. (Use fio-status to view your specific names.)

After you have created the RAID set, you can add a filesystem to the aggregate drive just as you would for a single drive. Follow the installation steps in <u>Task 5: Installing a Filesystem</u> and <u>Task 6: Mounting your ioXtreme</u> to add a filesystem and configure the automatic mounting of your RAIDed ioXtreme storage solution.



Appendix A: Command-Line Utilities

The ioXtreme installation packages include various command line utilities, installed by default to /usr/bin. These provide a number of useful ways to access, test, and manipulate your device. They include:

Utility	Purpose
fio-attach	Makes an ioXtreme available to the OS
fio-beacon	Lights the ioXtreme's external LEDs
fio-bugreport	Prepares a detailed report for use in troubleshooting problems
fio-detach	Temporarily removes an ioXtreme from OS access
fio-format	Used to perform a low-level format of an ioXtreme
fio-pci-check	Checks for errors on the PCI bus tree, specifically for ioXtremes
fio-status	Displays information about the device
fio-update-iodrive	Update's the ioXtreme's firmware



There are -h (Help) and -V (Version) options for all of the utilities.



fio-attach

Description

Attaches the ioXtreme and makes it available to the operating system. This creates a block device in /dev named fiox (where x is a, b, c, etc.). You can then partition, format, or set up the ioXtreme as part of a RAID array. The command displays a progress bar and percentage as it operates.



In most cases, the ioXtreme driver automatically attaches the device on load. You only need to run fio-attach if you ran fio-detach or if you set the ioXtreme's auto_attach parameter to 0.

Syntax

```
fio-attach <device> [-q, -h, -v]
```

where <device> is the name of the device node (/dev/fctx), where x indicates the board number: 0, 1, 2, etc. For example, /dev/fct0 indicates the first ioXtreme installed on the system.

Option

-q Quiet: disables the display of the progress bar and percentage.

fio-beacon

Description

Lights the ioXtreme's three LEDs to locate the device. Be sure to detach theioXtreme before running fio-beacon.

Syntax

```
fio-beacon <device> [-1, -0, -h, -v]
```

where <device> is the name given by the ioXtreme driver to your device. This name is /dev/fctx where x indicates the device number. (The number reflects the PCIe bus for the ioXtreme.) For example, the name /dev/fct4 refers to the ioXtreme installed in PCIe Bus 4 in your system. (Use ioAdministrator or fio-status to view this number.)

Option

- -1 On (default): Lights the three LEDs
- -0 Off: Turns off the three LEDs





fio-bugreport

Description

Prepares a detailed report of the device for use in troubleshooting problems. The results are saved in the /tmp directory in a file that indicates the date and time the utility was run.

Example:

/tmp/fio-bugreport-20090921.173256-sdv9ko.tar.bz2

Syntax

fio-bugreport [-h, -v]

fio-detach

Description

Detaches and removes the corresponding /dev/fiox ioXtreme block device. The fio-detach command waits until the device completes all read/write activity before executing the detach process. The command displays a progress bar and percentage as it completes the process.



Before using this utility, ensure that the device you want to detach is not currently mounted and in use.

Syntax

```
fio-detach <device> [-i, -q, -h, -v]
```

where <device> is the name of the device node (/dev/fctx), where x indicates the board number: 0, 1, 2, etc. For example, /dev/fct0 indicates the first ioXtreme installed on the system.

Options

- -i Immediate: Causes a forced immediate detach (does not save metadata)
- -q Quiet: disables the display of the progress bar and percentage.

fio-format

Description

Performs a low-level format of the ioXtreme. (This format is distinct from a format performed by the operating system.) The utility displays a progress bar and percentage as it completes the



format.



The ioXtreme ships pre-formatted and does not require the use of fio-format except to change the logical size of the device.



Use this utility with care, as it deletes all user information on the ioXtreme.

Syntax

```
fio-format <device> [-q, -u, -h, -v]
```

where <device> is the name of the device node (/dev/fctx), where x indicates the board number: 0, 1, 2, etc. For example, /dev/fct0 indicates the first ioXtreme installed on the system.

Options

- -q Quit on erase error.
- -u Quiet: disables the display of the progress percentage and spinning activity icon.

fio-pci-check

Description

Checks for errors on the PCI bus tree, specifically for ioXtremes. This utility displays the current status of each ioXtreme. It also prints the standard PCI Express error information and resets the state.

It is perfectly normal to see a few errors (perhaps as many as five) when fio-pci-check is initially run. Subsequent runs should reveal only one or two errors during several hours of operation.



The driver must *not* be loaded to run this utility. To unload the driver, at a command prompt run the following command:

modprobe -r fio-driver

Syntax

```
fio-pci-check [-d <value>, -f, -i, -r, -v, -y, -h]
```

Options

-d $\langle value \rangle$ 1 = Disable the link; 0 = bring the link up

-f Scan every device in the system



- -i Print the device serial number.
- -r Force the link to retrain
- -v Verbose: Print extra data about the hardware.
- -y "Yes" is forced when user is asked to continue.

fio-status

Description

Provides detailed information about the ioXtreme board(s) installed. This utility operates on either fctx or fiox devices. The utility depends on running as root and having the driver loaded. If no driver is loaded, a smaller set of status information is returned. fio-status provides information about any installed ioXtreme devices.

Syntax

```
fio-status <device> [-c, -d, -a, -h, -v]
```

where <device> is the name of the device node (/dev/fctx), where x indicates the board number: 0, 1, 2, etc. For example, /dev/fct0 indicates the first ioXtreme installed on the system.

Options

- **-c** Count: Report only the number of ioXtremes installed.
- **-d** Show basic information set plus the total amount of data read and written (lifetime data volumes). This option is not necessary when the -a option is used.
- -a Print all available information for each device. The following information is reported:
 - Number and types of boards installed in the system
 - Attach status
 - Serial number
 - Part number
 - Manufacturer's code
 - Manufacturing date
 - Firmware version
 - Size of the device, out of total capacity
 - Low-level format GUID
 - PCIe information, including the bus ID, vendor ID, device ID, and PCI slot

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number

- Internal temperature (avg. and max., since driver load) in degrees Centigrade
- Board temperature, in degrees Centigrade
- Internal voltage, avg. and max.
- Auxiliary voltage:, avg. and max.
- Health status: healthy, nearing wearout, write-reduced or read-only
- Percentage of good blocks

Basic Information: If no options are used with fio-status, the following basic information is reported:

- Number and type of boards installed in the system
- Attach status
- Product name
- Product number
- Firmware version
- Size of the device, out of total capacity
- Internal temperature (avg. and max., since driver load) in degrees Centigrade
- Health status: healthy, nearing wearout, write-reduced or read-only

Data Volume Information: If the -d option is used, the following basic information is reported in addition to the basic information:

- Physical bytes written
- Physical bytes read

Error Mode Information: If the driver is in minimal mode, read-only mode, or writereduced mode when fio-status is run, the following differences occur in the output:

- Attach status is "Status unknown: Driver is in MINIMAL MODE:"
- The reason for the minimal mode state is displayed (such as "Firmware is out of date.
- Update firmware.")
- "Geometry and capacity information not available." is displayed.
- No media health information is displayed.



fio-update-iodrive

Description

Updates the ioXtreme's firmware. This utility scans the PCIe bus for all ioXtremes and updates them. It shows a progress bar and completion percentage for each drive as the update continues. To update one or more specific drives, use the -d option with the device number (shown in fio-status) if the driver is loaded or the -s option along with the PCIe bus address (viewed using lspci) if the driver is unloaded, to identify the device(s).



The default action (without using the -d or -s option) is to upgrade all ioXtreme devices with the firmware contained in the <iodrive_version.fff> file. Confirm that all devices need the upgrade prior to running the update. If in doubt, use the -p (Pretend) option to view the possible results of the update.

Syntax

```
fio-update-iodrive <iodrive version.fff> [-d, -f, -l, -p, -q, -s, -h, -v]
```

where *<iodrive_version.fff>* is the path and firmware archive file provided by Fusion-io. The default path is /usr/share/fusionio/images.

Options

- -d Updates the specified devices (by fctx where x is the number of the device shown in fiostatus).
- -1 List firmware available in the archive.
- -p Pretend shows what updates would be done. However, the actual firmware is not modified.
- -q Runs the update process without displaying the progress bar or percentage.
- -s Updates the devices in the specified slots using '*' as a wildcard for devices. The slots are identified in the following PCIe format (as shown in lspci):

```
[[[[<domain>]:]<bus>]:][<slot>][.[<func>]]
```



Use the –d or -s options with care, as updating the wrong ioXtreme could damage your device.



All three external LED indicators light up during the update process.



Appendix B: Setting Up SNMP

The fio-snmp-agentx SNMP agent is an RFC 2741-compliant AgentX sub-agent. (Optionally, you can use any RFC-compliant SNMP agent.) The master SNMP agent defers queries to fio-snmp-agentx for supported MIBs.

SNMP Master Agent

The fio-snmp-agentx, installed if you chose to enable SNMP during ioXtreme installation, requires an already-installed SNMP master agent. The SNMP master agent must support and be configured for AgentX connections (see http://www.irtf.org/rfc/rfc2741.txt). The fio-snmp-agentx is tested and verified with net-snmp, which is the typical SNMP agent provided with most Linux distributions.

There are many agents available that support this functionality. If you choose to use net-snmp, use the instructions in the following sections to configure and launch it.

Launching the SNMP Master Agent

Install the net-snmp package using the package manager for your version of Linux.

Red Hat

Use the following command to install Net-SNMP on Red Hat:

yum install net-snmp

Other Linux Versions

Use the standard system package manager to install the Net-SNMP package on your Linux distribution. The Linux ioXtreme installer places MIB files in /usr/share/fusionio.





Configuring the Master Agent

Configure the Net-SNMP master agent daemon to set the network communications parameters, security, and other options using the snmpd.conf text file. The location of this file is system-dependent; often it is in /etc/snmp or /usr/share/snmp.

A simple snmpd configuration file might include the following:

```
# set standard SNMP variables
syslocation "Data room, third rack"
syscontact itguy@example.com
# required to enable the AgentX protocol
master agentx
agentxsocket tcp:localhost:705
#set the port that the agent listens on (defaults to 161)
agentaddress 161
# simple access control (some form of access control is required)
rocommunity public
```

Running the Master Agent

Once you install and configure the master agent, you must start or restart the snmpd daemon for the new parameters to take effect. You can simply run snmpd from its installed location (often /usr/sbin – see the snmpd man page for options). It typically needs root privileges to run properly. You can also use the snmpd startup script in /etc/init.d or /etc/rc.d/init.d. If you are concerned about security, use the more advanced SNMPv3 access control instead of the rocommunity and rwcommunity access control directives as outlined in the relevant man page.

Running and Configuring the Fusion-io SNMP Subagent

Configure the subagent by creating a fio-snmp-agentx.conf file. Store this conf file in the directory where the snmpd.conf file is located for the master agent. At a minimum, set the agent network parameters in this file similar to the following:

```
# required to enable the AgentX protocol
agentxsocket tcp:localhost:705
```

This must match the AgentX network parameters in the snmpd.conf file for the master agent. For further AgentX configuration information, please consult the man pages or visit



http://www.net-snmp.org.

Once the SNMP master agent is started, you can start the subagent by running this command:

/usr/bin/fio-snmp-agentx.exe -c < Path to Net-SNMP config file>

where the -c Path parameter includes the name and location of the subagent's .conf file. For example, the command:

/usr/bin/fio-snmp-agentx.exe -c /usr/snmp/fio-snmp-agentx.conf

would launch the ioXtreme subagent using the fio-snmpagentx.conf file found in the /usr/snmp directory. Once you launch the subagent, you can view your ioXtreme management information using an SNMP MIB browser or by using a network management system accessing FIOioDrv.MIB.

Subagent Log File

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The ioXtreme SNMP subagent can maintain a log file regarding its own activities. This file is separate from the MIB as it includes entries on the subagent's communications with the master agent including any errors or intermittent issues.

To have the subagent maintain this log file, include the -1 parameter and a path to the log file as part of the command in running the subagent. For example, the command:

fio-snmp-agentx.exe /usr/snmp/fio-snmp-agentx.conf -1 /usr/snmp/subagent.log

would keep the subagent log file in the file subagent log in the directory /usr/snmp.

Your ioXtreme's SNMP subagent is now ready to monitor your device.



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We offer ioXtreme Customer Support by e-mail and on the Web.

E-Mail

Our support e-mail address is: support@fusionio.com

E-mail is the fastest way to get simple questions answered, and is imperative for making bug reports. Please give as detailed a description of your problem as you can along with your complete contact information.

Web

Go online to find tips, FAQs, and troubleshooting help at:

http://www.fusionio.com/ ioxtreme/community

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warranty does not apply to any third party software provided with the ioXtreme and you are responsible for all service and repair needed for such software. This warranty is void if Fusion-io determines that the ioXtreme was damaged as a result of improper installation, misuse, unauthorized repair, modification or accident or was not used in accordance with the ioXtreme instructions.

The ioXtreme utilizes NAND flash technology which is a commodity consumable silicon chip. Each piece of NAND Flash silicon used in the manufacture of the ioXtreme has a finite expected life. Fusion Multisystems, has designed the ioXtreme, using this technology, specifically for a useable life and workload typical of most computer workstations. ioXtreme is explicitly not designed to work under server type workloads which will greatly shorten the life expectancy of your device. Fusion Multisystems does not warrant the ioXtreme against device wearout related to use beyond which the product is designed to work. Unusual or rapid wear or use in an unsuitable physical or operating environment voids this warranty.

To obtain warranty service contact Fusion-io at 877-816-5740 or send an email to: support@fusionio.com during the Warranty Period. You must obtain a tracking confirmation number and return the ioXtreme in secure packaging, freight prepaid, as instructed by Fusionio. If the ioXtreme is found to be defective during the first fifteen (15) days of the Warranty Period, Fusion-io will replace the ioXtreme with a new ioXtreme of equal or greater functionality as the returned ioXtreme. If the ioXtreme is found to be defective due to catastrophic failure after the first fifteen (15) days of the Warranty Period until the expiration of the Warranty Period, Fusion-io will, at its option, repair or replace the ioXtreme with a new or refurbished ioXtreme of equal or greater functionality as the returned ioXtreme, or refund your purchase price, less any rebates you may have received. The warranty duration on any replaced ioXtreme will be that portion of the Warranty Period remaining on your original ioXtreme. If the ioXtreme becomes unusable due to unusual or rapid wear during the term of this limited warranty it will be replaced with a comparable ioXtreme on a pro rata basis. When more than fifty (50%) percent of the usable product has been worn, you will pay the cost of a comparable new ioXtreme on a pro rata basis to get a replacement. Fusion-io shall make the final determination as to the existence and cause of any defect and what any pro rata cost may be. Fusion-io is not responsible for any tariffs or duties that may be incurred by you in transferring the ioXtreme. Transfer of the ioXtreme may be subject to export control laws of the United States or other jurisdictions.

Fusion-io does not warrant, and shall not be responsible for, any lost or damaged data contained in any ioXtreme (including in any returned ioXtreme), regardless of the cause of the loss or damage. The ioXtreme is not warranted to operate in an error-free or uninterrupted manner or without failure. This Limited Warranty covers only defects arising under normal use and does not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with product instructions, acts of nature, or improper installation or repairs made by anyone other than Fusion-io or a Fusion-io-authorized third-party service provider. Fusion-io reserves the right to substitute functionally equivalent new or serviceable used parts. The ioXtreme must not be used in life support systems or other applications where failure could threaten injury or life, and any such use voids



this warranty.

This Limited Warranty is applicable in all countries throughout the world and may be enforced in any country or region where Fusion-io or its authorized service providers offer warranty service for the ioXtreme. ioXtremes purchased in one country/region may be transferred to another country/region without voiding the warranty, provided that warranty terms, service availability, and service response times may vary between different countries and regions.

THIS LIMITED WARRANTY CONSTITUTES FUSION-IO'S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. FUSION-IO DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IF FUSION-IO CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE MAXIMUM EXTENT POSSIBLE, SUCH IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. IN NO EVENT SHALL FUSION-IO, IT'S SUPPLIERS OR ANY AFFILIATED OR SUBSIDIARY COMPANY BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, ANY FINANCIAL LOSS OR ANY LOST DATA, EVEN IF FUSION-IO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. IN NO EVENT WILL FUSION-IO'S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE IOXTREME.

COVERED PRODUCT:

ioXtreme 80GB | ioXtreme PRO 80GB

Overclocking (running your system faster than the speed for which it was designed or the published speed), or otherwise modifying your system timing may result in damage to computer components, and Fusion-io disclaims any and all liability for such damage.

ioXtreme Replacement Policy

The ioXtreme family warranty covers catastrophic device failure only. To be clear, it does not cover wearout or device failure due to regular or excessive use.

An ioXtreme that fails will invariably have some level of "wear" on the drive. The state of the wear of the drive will affect warranty replacement policy according to the following table:







Condition	Resolution
Less than 50% wear (i.e. newer drive)	Fusion-io will send a replacement card to the customer.
More than 50% wear (i.e. older drive)	Customer will pay \$295 to buy a replacement drive;
	or,
	customer will receive a \$295 discount toward the purchase of a new ioXtreme.
	This can be done only once.
Drive failed due to wearout.	Fusion-io will not replace this drive.