RTS Print Server Removal and Installation Guide

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⚠ Power off the RTS Kiosk and unplug prior to maintenance.
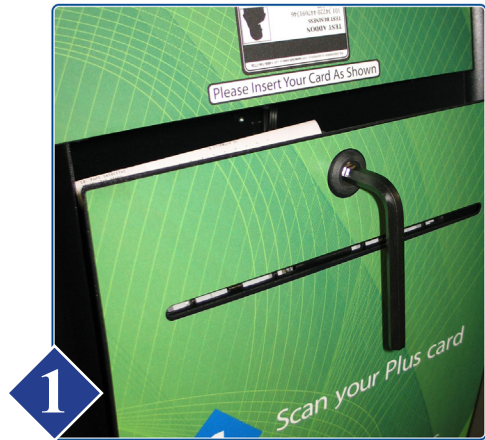
Tools Needed:

- Magnetic Phillips head screw driver
- 3/8" Wrench

Timeframe:
Approximatley 25 minutes for print server removal/installation process.
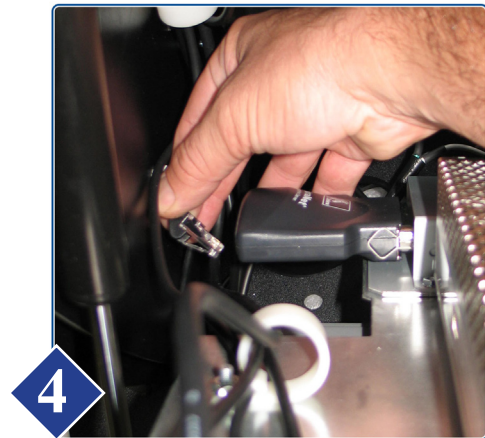
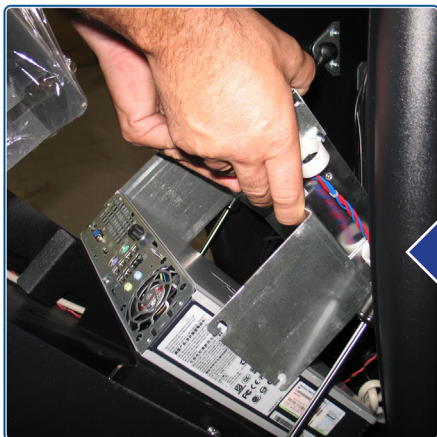# STEPS FOR REMOVAL

1 Open the door of the kiosk.

2 Unplug all cables and power from PC.

3 Use wrench to loosen nuts (but do not remove) securing the power supply mount.

4 Unplug ethernet cable from printer server.

5 Gently lift power supply mount from PC bracket.
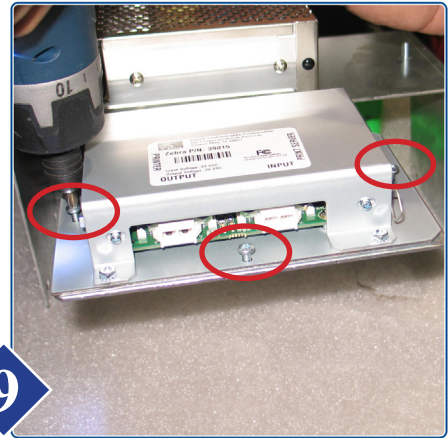
STEPS FOR INSTALLATION

6 Unplug printer cable from right side of unit.

7 Unplug input & output connections and remove power supply mount from kiosk.

8 Disconnect ZebraNet from print server and plug into replacement print server.

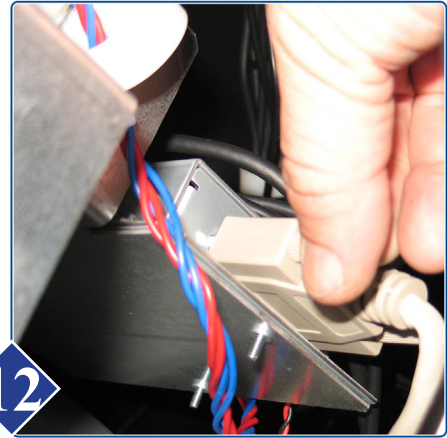**9** Unscrew 3 screws and remove print server from power supply mount.

10 Position replacement print server on power supply mount and replace 3 screws removed in step 9.
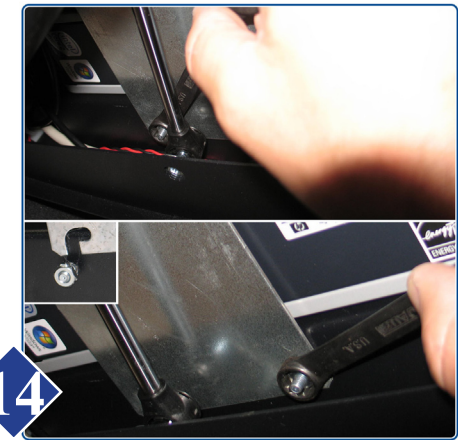
STEPS FOR INSTALLATION

Plug input & output connections to power supply.

Plug in printer cable.

Gently place power supply mount back into kiosk.

Tighten the 4 nuts securing the power supply mount to the PC bracket.

Plug ethernet cable into printer server.

Plug in all remaining cables and power into PC.

Close and secure kiosk.

FINAL STEP

Use return shipping label included inside the replacement printer box and drop off package to UPS Center for return shipping no later than the following day.

Please do not remove, damage, or marker over the Serial Label on the box. This information is used to catalog completion of replacement install and return.