From: Parker, Philip I (IDSS Services Manager) Sent: Wednesday, October 15, 2014 4:21 PM Subject: IDSS PSG Newsletter, October 2014

FY15 BEGINS 1 Nov 2014!!



Communication from

IDSS Project Support Group

October 2014 edition



Feedback & **Submissions**

Click here to provide feedback on the newsletter or to submit a story!



MP Training Grow@hp Please update your training courses.

Quality matters

Learn about Quality at HP from the Skills for the Turnaround program



HP University has the learning and development resources you need to develop in your role and prepare for your next career move at HP. Click on the link above for more information.

HP Quote

"Careful attention to quality . . . has a direct and substantial effect on our operating costs and profitability. HP Annual Report, 1982



Ethics & Compliance

Ethics is about doing the right thing, and is based on values.

Compliance is about following

They go hand in hand in a

Welcome Aboard!

We are pleased to announce that the DOC and CC Teams have identified resources that will be part of the Team as HP Full Time Employees.

DOC – Kristy Hernandez

She joined the DOC Team back in August, 2013 as a Contingent. She has worked for the International Hotel Group Project, which is a Refresh project and includes hardware installation. She has developed an expertise in different areas inside this project: DOA (Defective on Arrival), Returns, Licenses, Asset Tracking, and Care packs

DOC – Engerly Espinoza

She has been working with the DOC Team since June, 2013 as a Subcontractor. She has experienced in PC Refresh, Deployment, Reporting projects.

DOC - Manfred Jaen

He started working at the DOC Team as a Subcontractor in April, 2013. He has developed his experience on PC Refresh activities since then. He has experience in Order Entry and Financial tasks

CC – Mercedes McReynolds

Mercedes has been with the HP Command Center since May 20, 2013 working as a contingent worker. She started at the CC working on the IHG project on the scheduling team where she scheduled sites for their refresh. She recently went to the Morgan Stanley project as a lead.

DOC – Yerlin Rosales

Yerlin joined the DOC Team in January, 2014 as a Subcontractor. She started working in Refresh programs, where she became well knowledgeable about the project processes

DOC - Christian Salas

Christian has been working with the DOC Team since August, 2013 as a Subcontractor. Christian has actively participated in refresh projects since then. He has obtained a lot of experience on post installation services, quotes and purchase order entry, as well as on financial tasks and care packs.

DOC - Herbert Gonzalez

Herbert started working in the DOC team in August 2013 as a Subcontractor. He has been working in Refresh Projects handling procurement orders and assisting the MWP ordering for the Americas region. He has actively participated in the project meetings for the revision of the progress of the projects.

corporate environment.

• A glance at the <u>Ethics and</u> <u>Compliance Portal</u>



 Standards of Business Conduct (SBC) Policy DOC – Grettel Alfaro

Grettel joined HP back in August, 2006. She worked for six years for the Onsite Coordination department. In her duties, she was in charge of providing assistance to HP field engineers for the United States and Canada.

DOC – Luis Diego Monge

Luis Diego joined HP in 2008, starting off his career as a Customer Service Rep. for the Onsite Coordination Department.

HP in the News

HP announced plans to separate into two new publicly traded Fortune 50 companies: one comprising HP's market-leading enterprise infrastructure, software and services businesses, which will do business as Hewlett-Packard Enterprise, and one that will comprise HP's market-leading printing and personal systems businesses, which will do business as HP Inc.

For more information please copy and paste the link below into your browser.

http://hpnn.hp.com/LandingPages/Breaking-News.aspx



Featured Stories

Release 1 SRM Pilot Final Reminders Before Go-Live!

SRM Pilot Participants,

As our Pilot Go-Live approaches, here are final things to know:

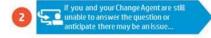
Where do I log in on Monday?

Log in via http://hp.my.salesforce.com, following the instructions on the site.

How do I get support if I have questions?



- Reference training materials to see if your question and answer is covered
- If not, speak to your Change Agent to see if they can assist you & address your question



Contact the "Go-Live Virtual Support Room"

Please note – This support process may be shorted to less than 2 weeks, or extended, based on go-live progress.

- Link to "Go-Live Virtual Support Room"
- <u>Dial in numbers</u> for Audio Conference and Bridge Access #: 50 35 27
 Audio Conference will only be open when announced in Virtual Support Room

Thank you for all of your continued attention to prepare for our Pilot! Best.

GSD Workflow Transformation Team

Note:

Wondering what happens after you submit your self-evaluation?

Take some time to learn what happens in the FPR process after you submit your self-evaluation. Learn more about how ratings are reviewed for an organization and see the steps managers take to ensure fair and objective ratings for employees.

- FPR Quick Reference Guide
- Watch the "What is performance calibration?" video

Working at HP, we get to see it all the time: HP innovation at work.

Now our Printing and Personal Systems group wants to tell the world through a fun marketing campaign in the United States and Australia. It kicks off this weekend with a 60-second TV spot during Sunday's Cincinnati Bengals vs. New England Patriots football game and continues with the ad running during Major League Baseball playoff games, popular primetime TV series, and late-night TV. And then on to Australia

For more information about the campaign and additional videos copy and paste the link below into your browser.

visit hp.com/go/findralph

Learn How to Defend HP and Yourself from Cybercrime

Cyber criminals have received a lot of media attention over the past year. Did you know the most valuable cybercrime fighter is you? You are the first line of defense when it comes to protecting company and personal data. Participate in Cyber Security Week today through 26 September, and learn how to prevent cybercrime on any device. Not only will you pick up good habits that protect your information at work and at home, but you will also have the chance to win Recognition Mercognition @hp points. Subscribe to the Global Cyber Security OneHP group and complete Cyber Security Awareness courses to learn more about cyber security at HP.





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