Hong Phuc DANG

Personal information

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Blog:	blog.fossasia.org/author/hong-phuc/
Nationality	Vietnamese
Date of birth	17th Feb. 1987
Gender	female

Work experience

Dates	Since June 2009
Position held	**Founder at FOSSASIA**
Main responsibilities and achievements	- Supporting Free and Open Source community and establishing FOSSASIA network around the world - Managing organization's operational activities: 1) software development 2) training and education 3) events - Building up a network of more than 15,000 people worldwide. - Conducting free knowledge education programs using wikis throughout Asia - Organizing developer events with more than 3000 attendees throughout Asia including FOSSAISA, GNOME.Asia, Linux for Girls, Barcamp Mekong, OpenDesignWeeks Vietnam, Science Hack Day India - Establishing local developer meet-up groups in China, India, Dubai, Singapore, Vietnam - Handling vendors' contracts, coordinating volunteers and implementing media strategy - Facilitating agreements with government agencies and donors - Establishing partnership with sponsors including Google, Red Hat, GitHub, HP, MySQL and Intel. - Presenting projects at conferences like Chaos Computer Congress, Libre Graphics Meetings, Science Hack Day San Francisco, OpenTechSummit Berlin and many others
URL	http://fossasia.org
Name and contact of reference	Red Hat, Inc., Singapore, redhat.com Harish Pillay, Head Community Architecture & Leadership at Red Hat, hpillay@redhat.com | Linkedin
Dates	Since 2011
Position held	**Administrator at Google Summer of Code/Code-In**
Main responsibilities and achievements	- Coordinating a team of 50 international mentors/developers under FOSSASIA Org (Google Summer of Code 2016 Mentor Organization) - Supporting a multi-national group of 700 pre-university students at Code-In program - Organizing local meetups in China, Dubai, India and Vietnam - Developing student guidelines and workflow for various open source projects.

Name and contact of reference	Google Inc., USA, San Francisco, Google.com Ms. Cat Allman, Open Source Program Manager at Google, allman@google.com	Linkedin
Code-In URL	codein.withgoogle.com/archive/2015/organ...
Dates	Since 2010
Position held	**Senior Project Manager at MBM**
	Provide business consultancy to international clients from companies and non-profit organisations. - 2016: Designed and implemented UNESCO YouthMobile Program in Singapore including online awareness campaign, exhibition and hand-on workshops - 2013 - 2015: In charge of recruitment and content marketing for in-house start-up project, Loklak.net - 2011 Facilitated a development team of 20 people for mobile development projects with large Japanese IT company. - 2010 Implemented large contract with Swiss Post Solutions Vietnam, supervised team, designed and implemented R&D activities including extensive hardware and software performance tests
Name and contact of employer	MBM International, Vietnam, Ho Chi Minh City, mbm.asia, Mr. Andre Rebentisch, ar@mbm.asia, Mobile +49 163 6992309
Name and contact of reference	UNESCO, Paris, France, unesco.org Mr. Davide Storti, FOSS Program Manager at UNESCO, d.storti@unesco.org	Linkedin
Dates	Since 2012
Position held	**Partner at Hotel Xoai/Mekong Tours Ltd.**
Main responsibilities and achievements	- Co-founded eco travel company and build eight-storey hotel with solar panels and energy saving PCs in largest city of the Mekong-Delta - Supported design of building and supervised building activity - Set up hotel and tour operations from procurement, accounting and HR to taking responsibility of IT infrastructure and network setup - Coordinating a team of 21 staff members - Introducing IT management tools and implementing digital workflow
URL	hotelxoai.com	mekongtours.info
Name and contact of reference	Mario Behling, Co-Founder, Germany, mb@mariobehling.de	Linkedin
Dates	Mar. 2011 – June 2013
Position held	**ICT Consultant at GIZ**
Main responsibilities and achievements	- Developing and implementing a 2-year ICT plan to facilitate Environmental Education Program and conducting ICT trainings for teachers in the Mekong region with Mediawiki-Tools (foss.vn) - Designing project documentation and training materials. - Establishing partnership with Ministry of Education, Ministry of Information and Communications. - Organizing online photography contest for social change in Vietnam and Indonesia - Managing project communication channels and website (mailing list, wiki)
Name and address of Employer	GIZ (German Development Agency), giz.de Mr. Joachim Hofer, Country Manager East Asia at GIZ, joachim.hofer@giz.de	Linkedin
Dates	Dec. 2009 - Feb. 2011
Position held	**Chief Marketing Manager at Phuong Chau International Obstetrics Hospital**

Main responsibilities and achievements	- Developing and implementing a marketing plan with budget of more than 100k USD - Building a customer database of more than 10,000 women in the Mekong region - Organizing press conferences and public events - Creating successful partnerships with more than 200 pharmacies in 11 provinces - Gaining oversea partnerships with Westminster Surgery, US and Thomson Medical, Singapore
Name and contact of employer	Phuong Chau International Obstetrics Hospital, Cantho, Vietnam, phuongchau.com Doctor Nguyen Ngoc Ho, Hospital Manager, dr.ngocho@phuongchau.com, Mobile +84 913973973
Dates	Jan – May 2008
Position held	**Customer Service Representative at Walt Disney World Resort**
Main responsibilities and achievements	Gathering customers feedback, conducting computerized surveys, developing performance report based on primary data.
Name and contact of employer	Coral Reef Epcot, Walt Disney World Resort, Florida, United States, Mr. Louis Neijenhuis, Manager Coral Reef Epcot, louis.neijenhuis@disney.com, Phone +15165727956
Dates	Oct – Nov 2007
Position held	**Interpreter (Freelancer)**
Main responsibilities and achievements	Translating and assisting in IT related matchmaking events with EU funded project FOSS Bridge, Vietnamese Institute of IT, InWent Germany and INRIA France
Name and contact of reference	FOSS-Bridge EU-Vietnam, Balthas Seibold, Senior Project Manager - ICT for development, Friedrich-Ebert-Allee 40, 53113 Bonn, Germany, Phone: +49-228-4460-1253, balthas.seibold@inwent.org

Education and training

Completion	Sep 2009
Title of qualification awarded	**Honors Bachelor of Marketing and Communication**
Principal subjects covered	Business Management and Online Marketing. Final Thesis on Online Marketing with Google Ads
Name of organisation	University of Wales, Singapore Campus
Completion	May 2008
Title of qualification awarded	**Higher Education Certificate Marketing and Hospitality**
Principal subjects covered	Digital Marketing, Direct Marketing, Customer Relationship Management
Name of organisation	Walt Disney University, Florida
Completion	December 2007
Title of qualification awarded	**Business and Marketing, Advanced Diploma**
Principal subjects covered	International Business, E-Marketing, Customer Behaviour, Public Speaking
Name of organisation	Singapore Hartford Institute, Hanoi
Dates	2004-2006
Title of qualification awarded	**US High School Advanced Diploma (B19)**
Name of organisation	Shadow Ridge High School, Las Vegas, Nevada

		Personal skills and competences

Mother tongue | **Vietnamese**

Other languages

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient	C2	Proficient	C2	Proficient	C2	Proficient	C2	Proficient
C1	Advanced	B2	Intermediate	C1	Advanced	C1	Advanced	B2	Intermediate
B1	Intermediate	B1	Intermediate	B1	Intermediate	A2	Beginner	A2	Beginner
* Due to the relations across languages and my participation in the Polyglot community I have good basic understanding skills of a number of Asian Languages.									

English
Chinese (Mandarin)
German
Asian Languages

Social skills and competences

- **Team leadership:** Lead various types of teams from research teams to event teams with more than 150 volunteers; extensively coach team members on project-flows and time management;

- **Mediating skills:** Worked beyond the borders between young people, start-ups, business executives and government officials.

Organisational skills and competences

- As the organizer of events such as FOSSASIA.org, GNOME.Asia, Barcamp Mekong, OpenDesignWeeks and many others, I successfully cooperated with high level Government partners on ministry level in Vietnam, Cambodia and Singapore.

- I am supporting the development of a viable FOSS ecosystem by cooperating with global enterprises.

- Using a number of BI tools to conduct market research, such as a quantitative study of young women health and beauty in the Mekong Delta with more than 1200 participants.

ICT and technical competences

- Extensive experience in agile development processes and specifically SCRUM
- Expert user in Linux familiar with commandline
- Knowledge in PHP, Python, Javascript, HTML, CSS, NodeJS
- Adapted volunteer software Engelsystem written in PHP and greatly expanded the feature set to support decentralized volunteering at different kinds events as well as implemented support of many languages.
- Experience with number of content management system (CMS) - Wordpress, Drupal, Mediawiki, Code Igniter
- Advanced user of image programs including GIMP, Inkscape, Scribus
- Successful projects internationally distributed teams by using cloud centric workflow in mixed teams (Github, Heroku, Owncloud/Dropbox, Google Drive, Etherpad, Issue tracking)
- Coordinated projects for internationalization of software using tools such as Pootle

Other skills and competences

Presentations at international conferences including:
- OpenTechSummit 2016, Berlin, Germany
- German Government IT Summit 2015, Berlin, Germany
- Libre Graphics Meeting 2015, Toronto, Canada
- 31C3 Chaos Computer Congress 2014, Hamburg, Germany [Video: Fashiontec]
- Google Summer of Code Reunion 2014, San Jose, US
- GNOME.Asia 2012, Hong Kong
- Google Mentor Summit 2012, Mountain View, US
- The World Summit on Internet and Multimedia 2011, Shenyang China
- Libre Graphics Meeting 2011, Montreal, Canada
- Libre Graphics Meeting 2010, Brussels, Belgium [Video "How to engage Asian Contributors"]
- Software Freedom Day 2009, Singapore