

# Lean Canvas – AI Hospital Receptionist System

**Problem:** Manual hospital reception causes delays, long queues, and inefficient emergency handling.

**Customer Segments:** Hospitals, Clinics, Patients, Medical Staff

**Unique Value Proposition:** AI-powered receptionist to automate patient intake and ward classification.

**Solution:** Chat-based AI system with automated data collection and classification.

**Channels:** Web application, hospital kiosks, internal systems

**Revenue Streams:** Subscription-based SaaS model

**Cost Structure:** Cloud hosting, development, maintenance

**Key Metrics:** Patients processed, waiting time reduction

**Unfair Advantage:** Scalable AI-driven automation