Auto-Populate Pick Ticket Notes

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This process enables the **Notes** field in the **Pick Ticket Module** to be automatically populated based on administrator-defined settings when a Pick Ticket is created.

Adding Custom Notes

To add a custom note, follow these steps in the **Inventory Module**:

1. Navigate to the **Documents** tab and select the **Internal** sub-tab. (Reference: Screenshot 1)(1)

2. Add a new document entry. (Reference: Screenshot 2)(1)

3. Ensure the radio button remains set to "Create New Document." (Reference: Screenshot 2)(1)

4. Keep the default **Sequence** entry as-is.

(Reference: Screenshot 2)(2)

5. In the **Description** field, enter:

PT NOTE

- This must be typed in ALL UPPERCASE.
- If the note is customer-specific, append the Customer ID after a space, e.g., PT NOTE A5.

(Reference: Screenshot 2)(3)

6. The **Document Text Editor** will automatically open.

(Reference: Screenshot 3)

- 7. Enter the desired note content.
- 8. Avoid using:
 - Multiple lines
 - The pipe character |

Note: The | character is reserved by the document editing tool and may cause unexpected behavior.

- 9. Save the entry and close the editor.
- 10. The new note should now appear in the document list.

(Reference: Screenshot 4)

Screenshots







