

```
In [1]: import numpy as np # linear algebra
import pandas as pd # data processing, CSV file I/O (e.g. pd.read_csv)
import seaborn as sns
import matplotlib.ticker as mtick
import matplotlib.pyplot as plt
%matplotlib inline
```

```
In [2]: df = pd.read_csv('telecom_churn_data.csv')
df.head()
```

```
Out[2]:
```

	mobile_number	circle_id	loc_og_t2o_mou	std_og_t2o_mou	loc_ic_t2o_mou	last_date_c
0	7000842753	109	0.0	0.0	0.0	
1	7001865778	109	0.0	0.0	0.0	
2	7001625959	109	0.0	0.0	0.0	
3	7001204172	109	0.0	0.0	0.0	
4	7000142493	109	0.0	0.0	0.0	

5 rows × 226 columns

```
In [3]: print(df.circle_id.value_counts())
df.drop('circle_id', axis=1, inplace=True)
109    99999
Name: circle_id, dtype: int64
```

```
In [4]: numbers = df.mobile_number
df.drop('mobile_number', axis=1, inplace=True)
```

```
In [5]: df.drop(df.loc[df.isnull().sum(axis=1)>150].index, axis=0, inplace=True)
```

```
In [6]: df.reset_index(inplace=True)
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Columns: 225 entries, index to sep_vbc_3g
dtypes: float64(179), int64(34), object(12)
memory usage: 170.7+ MB
```

```
In [7]: df.isnull().sum()
```

```
Out[7]: index                0
loc_og_t2o_mou            432
std_og_t2o_mou            432
loc_ic_t2o_mou            432
last_date_of_month_6       0
...
aon                        0
aug_vbc_3g                 0
jul_vbc_3g                 0
jun_vbc_3g                 0
sep_vbc_3g                 0
Length: 225, dtype: int64
```

```
In [8]: #plt.figure(figsize=(12,12))
#sns.heatmap(df.corr(), cmap="Paired")
```

```
In [9]: df['Churn'] = np.where((df['total_ic_mou_9']==0) & (df['total_og_mou_9']==0), 1, 0)
```

```
In [10]: df.Churn.unique()
```

```
Out[10]: 2
```

```
In [11]: df[(df['total_ic_mou_9']==0) & (df['total_og_mou_9']==0) & (df['vol_2g_mb_9']==0) & (df['vol_3g_mb_9']==0)]
```

```
Out[11]:
```

	total_ic_mou_9	total_og_mou_9	vol_2g_mb_9	vol_3g_mb_9	Churn
0	0.0	0.0	0.0	0.0	1
7	0.0	0.0	0.0	0.0	1
29	0.0	0.0	0.0	0.0	1
32	0.0	0.0	0.0	0.0	1
35	0.0	0.0	0.0	0.0	1
...
99335	0.0	0.0	0.0	0.0	1
99377	0.0	0.0	0.0	0.0	1
99398	0.0	0.0	0.0	0.0	1
99410	0.0	0.0	0.0	0.0	1
99412	0.0	0.0	0.0	0.0	1

9605 rows × 5 columns

```
In [12]: col_9 = [i for i in df.columns if i.endswith('_9')]
col_9
df9 = df[col_9]
df_churn = df['Churn']
df9_churn = pd.concat([df9, df_churn], axis=1)
df9_churn.head()
```

```
Out[12]:
```

	last_date_of_month_9	arpu_9	onnet_mou_9	offnet_mou_9	roam_ic_mou_9	roam_og_mou_9
0	9/30/2014	21.100	NaN	NaN	NaN	NaN
1	9/30/2014	86.285	18.34	53.76	0.00	0.00
2	9/30/2014	290.714	74.81	118.91	38.49	38.49
3	9/30/2014	389.500	241.71	113.54	0.00	0.00
4	9/30/2014	163.426	58.78	45.81	0.00	0.00

5 rows × 7 columns

```
In [13]: df9_churn.fillna(0, inplace=True)
```

```
In [14]: #for i, predictor in enumerate(df9_churn.drop(columns=['Churn'])):
# plt.figure(i)
# sns.countplot(data=df9_churn, x=predictor, hue='Churn')
```

```
In [15]: df = df.drop(col_9, axis=1)
```

In [16]: `df.info()`

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Columns: 172 entries, index to Churn
dtypes: float64(136), int64(27), object(9)
memory usage: 130.5+ MB
```

In [17]: `df[['av_rech_amt_data_7', 'total_rech_num_7', 'total_rech_amt_7', 'total_rech_data_7']]`

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Data columns (total 4 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   av_rech_amt_data_7                    25567 non-null  float64
1   total_rech_num_7                      99413 non-null  int64
2   total_rech_amt_7                      99413 non-null  int64
3   total_rech_data_7                    25567 non-null  float64
dtypes: float64(2), int64(2)
memory usage: 3.0 MB
```

In [18]: `col_7 = ['av_rech_amt_data_7', 'total_rech_num_7', 'total_rech_amt_7', 'total_rech_data_7']`
`df[col_7].head()`

Out[18]:

	av_rech_amt_data_7	total_rech_num_7	total_rech_amt_7	total_rech_data_7
0	252.0	3	252	1.0
1	154.0	9	384	1.0
2	NaN	4	315	NaN
3	NaN	11	310	NaN
4	NaN	6	350	NaN

In [19]: `col_6 = ['av_rech_amt_data_6', 'total_rech_num_6', 'total_rech_amt_6', 'total_rech_data_6']`
`df[col_6].head()`

Out[19]:

	av_rech_amt_data_6	total_rech_num_6	total_rech_amt_6	total_rech_data_6
0	252.0	4	362	1.0
1	NaN	4	74	NaN
2	NaN	5	168	NaN
3	NaN	10	230	NaN
4	56.0	5	196	1.0

In [20]: `print(df[col_7].info())`
`print(df[col_6].info())`

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Data columns (total 4 columns):
#   Column                Non-Null Count  Dtype
---  ---
0   av_rech_amt_data_7    25567 non-null  float64
1   total_rech_num_7      99413 non-null  int64
2   total_rech_amt_7      99413 non-null  int64
3   total_rech_data_7     25567 non-null  float64
dtypes: float64(2), int64(2)
memory usage: 3.0 MB
None
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Data columns (total 4 columns):
#   Column                Non-Null Count  Dtype
---  ---
```

```
In [21]: df[col_7]=df[col_7].fillna(0)
df[col_6]=df[col_6].fillna(0)
```

```
In [22]: print(df[col_7].info())
print(df[col_6].info())
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Data columns (total 4 columns):
#   Column                Non-Null Count  Dtype
---  ---
0   av_rech_amt_data_7    99413 non-null  float64
1   total_rech_num_7      99413 non-null  int64
2   total_rech_amt_7      99413 non-null  int64
3   total_rech_data_7     99413 non-null  float64
dtypes: float64(2), int64(2)
memory usage: 3.0 MB
None
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99413 entries, 0 to 99412
Data columns (total 4 columns):
#   Column                Non-Null Count  Dtype
---  ---
0   av_rech_amt_data_6    99413 non-null  float64
1   total_rech_num_6      99413 non-null  int64
2   total_rech_amt_6      99413 non-null  int64
3   total_rech_data_6     99413 non-null  float64
dtypes: float64(2), int64(2)
memory usage: 3.0 MB
None
```

```
In [23]: df['total_amount_7'] = df['total_rech_data_7'] + (df['total_rech_data_7'] * df['total_rech_amt_7'])
```

```
In [24]: df['total_amount_6'] = df['total_rech_data_6'] + (df['total_rech_data_6'] * df['total_rech_amt_6'])
```

```
In [25]: df['avg_amt_7_6'] = (df['total_amount_7'] + df['total_amount_6']) / 2
```

```
In [26]: per_70 = (df['avg_amt_7_6'].quantile(0.7))
```

```
In [27]: df = df[df['avg_amt_7_6'] >= per_70]
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 30448 entries, 0 to 99412
Columns: 175 entries, index to avg_amt_7_6
dtypes: float64(139), int64(27), object(9)
```

```
In [28]: high_null = df.columns[df.isnull().sum()>=9000]
high_null
```

```
Out[28]: Index(['date_of_last_rech_data_8', 'total_rech_data_8', 'max_rech_data_8',
               'count_rech_2g_8', 'count_rech_3g_8', 'av_rech_amt_data_8',
               'arpu_3g_8',
               'arpu_2g_8', 'night_pck_user_8', 'fb_user_8'],
              dtype='object')
```

```
In [29]: df[high_null]=df[high_null].fillna(0)
```

```
In [30]: col = df.columns[df.isnull().sum()>=1500]
df[col] = df[col].fillna(0)
```

```
In [31]: sum(df.isnull().sum(axis=1)>50)
```

```
Out[31]: 540
```

```
In [32]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 30448 entries, 0 to 99412
Columns: 175 entries, index to avg_amt_7_6
dtypes: float64(139), int64(27), object(9)
memory usage: 40.9+ MB
```

```
In [33]: df.reset_index(inplace=True,drop=True)
df.head()
```

```
Out[33]:
```

	index	loc_og_t2o_mou	std_og_t2o_mou	loc_ic_t2o_mou	last_date_of_month_6	last_da
0	0	0.0	0.0	0.0	6/30/2014	
1	1	0.0	0.0	0.0	6/30/2014	
2	4	0.0	0.0	0.0	6/30/2014	
3	8	0.0	0.0	0.0	6/30/2014	
4	9	0.0	0.0	0.0	6/30/2014	

5 rows × 175 columns

```
In [34]: df.drop('index',inplace=True,axis=1)
```

```
In [35]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 30448 entries, 0 to 30447
Columns: 174 entries, loc_og_t2o_mou to avg_amt_7_6
dtypes: float64(139), int64(26), object(9)
memory usage: 40.4+ MB
```

```
In [36]: df[df.isnull().sum(axis=1)>60].head()
```

```
Out[36]:
```

	loc_og_t2o_mou	std_og_t2o_mou	loc_ic_t2o_mou	last_date_of_month_6	last_date_of_m
203	NaN	NaN	NaN	6/30/2014	
688	NaN	NaN	NaN	6/30/2014	
715	NaN	NaN	NaN	6/30/2014	
717	NaN	NaN	NaN	6/30/2014	
975	NaN	NaN	NaN	6/30/2014	

5 rows × 174 columns

```
In [37]: df.fillna(0,inplace=True)
df.head()
```

```
Out[37]:
```

	loc_og_t2o_mou	std_og_t2o_mou	loc_ic_t2o_mou	last_date_of_month_6	last_date_of_m
0	0.0	0.0	0.0	6/30/2014	7/30/2014
1	0.0	0.0	0.0	6/30/2014	7/30/2014
2	0.0	0.0	0.0	6/30/2014	7/30/2014
3	0.0	0.0	0.0	6/30/2014	7/30/2014
4	0.0	0.0	0.0	6/30/2014	7/30/2014

5 rows × 174 columns

```
In [38]: df.to_csv('telChurn.csv',index=False)
```

```
In [ ]:
```