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# **Lessons Learned From Real World CISOs**

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SANS

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#### Connect **to** Protect

#### PANELISTS:

#### **Tom Baltis**

VP/CISO

Blue Cross Blue Shield Michigan

#### **Randy Marchany**

CISO

Virginia Tech

#### **Pavel Slavin**

Tech Director, Medical Device Security Baxter Healthcare

#### Don Smyczynski

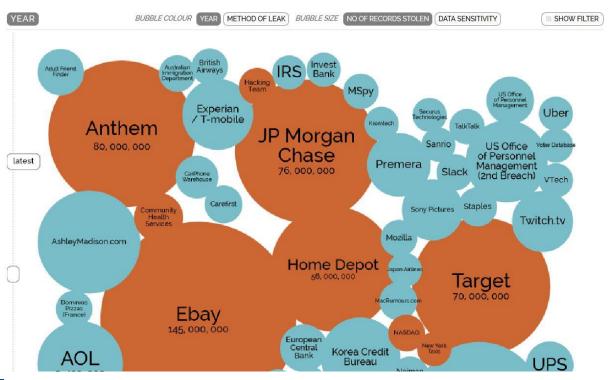
CISO

Rich Products



## Breaches Dominate the News – by size



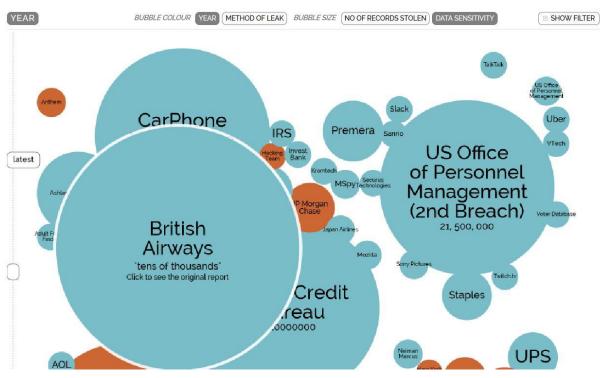




Source: Informationisbeautiful.net

## **Business Impact Often Looks Different**







Source: Informationisbeautiful.net

#### **CISO Real World Hot Topics**



- Balancing demands
  - Reduce threat impact to business
  - Reduce security impact to business
- Demands of particular industry/vertical
- Organizational drivers
- Almost invariably, the organizations with the least cyber incident impact have the strongest CISOs and security teams.



#### **Learning from Real World CISOs**



- I've asked each CISO to open with:
  - What are their top cybersecurity issues are for 2016 in their vertical, and how they plan to attack them.
  - What advice they have for the audience.
- We will then open up for audience questions. This is your opportunity to get specific and bring home information to apply when you get back.





Randy Marchany

**CISO VA Tech** 

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#### Who Am I?



- CISO at VA Tech
  - 40+K node network. dual stack IPV4, IPV6 network since 2005
  - Multi-national Main campus (Blacksburg, VA), Remote campuses NOVA
- My IT Security Philosophy
  - All Security is Local, all Monitoring is Central
  - The Business Process trumps the Security Process
  - Learn the business process before imposing security requirements
  - Restrictive security practices cause worse problems overall



#### It Takes a Team







## **VT Cyber Security Strategy**



- University has 3 main business processes
  - Academic, Administrative, Research
- Academic
  - Open access needed The ISP model
- Administrative
  - Traditional corporate security model
- Research
  - Hybrid
    - Open access
    - Restricted research, e.g. ITAR



## **VT Cyber Security Strategy**



- BYOD
  - All students required to purchase their own computers, bring their own smartphones. We've been doing this since 1984
- The 20 Critical Controls are the foundation of VT cybersecurity strategy
- Security architecture must blend traditional corporate security with ISP security architecture
- Don't care what comes in, worry about what leaves the net
- Protect the sensitive data regardless of where it's located







#### RICH PRODUCTS CORPORATION

HEADQUARTERED IN BUFFALO, N.Y. SINCE 1945

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#### **BUSINESS SUMMARY**

\$3.5B

10,000+

**ASSOCIATES** 

4,000+

**PRODUCT CODES** 

36
GLOBAL MANUFACTURING
FACILITIES

#### **PRODUCTS**

- Toppings & Icings
- Cakes & Desserts
- Pizza & Flatbreads
- Bakery Products
- Breads & Rolls
- Nut-Free Cookies
- Shrimp & Seafood
- Appetizers & Snacks

- Bar-B-Q
- Meatballs & Pasta
- Gluten-Free
- Syrups &
   Soaked Cakes
- Frozen Beverages



# Global Food Manufacture Information Risk Management Program Profile





Don Smyczynski Information risk management leader

- 5,000 knowledge workers operating in over 100 countries
- 36 discrete manufacturing plants in 10 different countries
- Federated IT / Security organization over 120 professionals supporting a common strategy
- Leverage Managed Services to scale program



## 2016 Top Five IT Security Concerns:

- 1. Theft of IP
- 2. Compromise of Industrial control systems
- 3. Breach of Energy management systems
- 4. The IoT wave
- 5. Management of Vendor access





## Strategy to Address Top Concerns

- 1. Identify and prioritize risks, Implement controls, and continually test for compliance
- 2. Well-structured and tested data backup program
- 3. Isolate access and encrypt data
- 4. Privileged account management that incorporates a structured vendor management posture
- 5. Defined and adherence to standards
- 6. Audit for compliance
- 7. Segregation of the production network and office network

## **Lessons Learned/What Works**



#### By three methods we may learn Wisdom:

- 1. By reflection, which is noblest
- 2. By imitation, which is easiest
- 3. By experience, which is the bitterest

Confucius

