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Onboarding with Product Tours in Splunk Enterprise 6.3

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Wax On, Wax Off

- Karate Kid

Nachiket Mistry

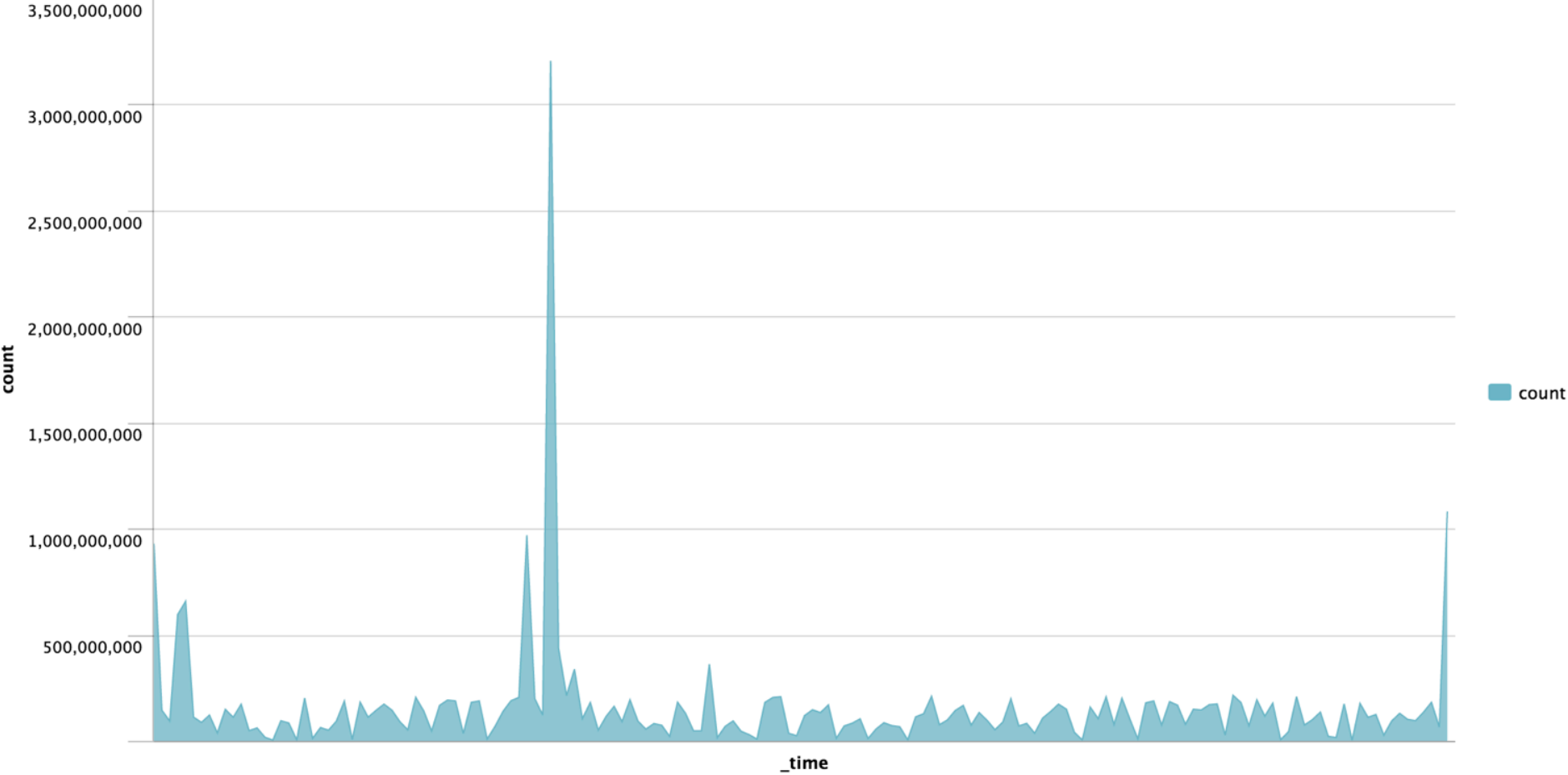
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Splunk As A Platform

- Unique Deployments
- Individual Data
- Personalized Insights



Existing Onboarding Techniques

- Mentoring
- Documentation
- Online Training

Product Tours

- Orient your users to the deployment

Product Tours

- Orient your users to the deployment
- Highlight the Do's

Product Tours

- Orient your users to the deployment
- Highlight the Do's
- Emphasis the Don't

Type Of Product Tours

1. Slide Tour
2. Step by Step Tour

Slide Tour

- Images and texts

Slide Tour

- Images and texts
- Highlights features

Slide Tour

- Images and texts
- Highlights features
- Deployment workflows

Step by Step Tour

- Guidance for complex application

Step by Step Tour

- Guidance for complex application
- Hand holding while emphasizing best practices

Step by Step Tour

- Guidance for complex application
- Hand holding while emphasizing best practices
- Introduce deployment terminologies

Product Tour Features

- Conf driven
- Package tours as app

Product Tour Features

- Auto tour activation
- User tracking
- Tours by license
- Tours by instance type

Product Tour Features

- Support of localization
- Html formatting
- Trigger mouse events on the dashboard
- Pre-populate dashboard forms

Product Tour Features

- App to build & manage the tours

Product Tours Adoption

Splunk Enterprise 6.3

Splunk Light 2.0

Splunk Cloud

Enterprise Security

Splunk ITSI

MINT

Question & Answers

Reach us at :

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Thank you

First learn balance. Balance good, karate good, everything good.
Balance bad, might as well pack up, go home.
- Mr. Miyagi



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THANK YOU

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