

RSA®Conference2015

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“Sophisticated Attacks” The New Normal for Security Programs

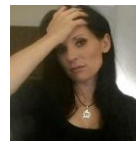
Defining the Irari Rules

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CHANGE

Challenge today's security thinking

Preamble

The Media loves a good story, and we give them what they want

We the People

- ◆ Spoon-feed it to them
- ◆ Want to know who is responsible for attacks
- ◆ Confuse the “who” with the “how”
- ◆ We love a bad drama
- ◆ We love a good conspiracy!



Why This Matters to Us

- ◆ It destroys our focus
- ◆ It changes the story
- ◆ It asks questions that shouldn't be asked
- ◆ It deflects blame
 - ◆ Bad security vs unstoppable enemy
- ◆ “If the top organizations can be hit, there is no way anyone will expect us to stop the attacks”

The Question That Should Be Asked

Was it really a “sophisticated” attack, or just bad security?





The Proclaimed “Sophisticated Attacks”

- ◆ Sony
- ◆ Target
- ◆ CENTCOM and TV5 Monde
- ◆ You name it, it’s sophisticated according to someone

*Super
Sophisticated*

Internationalization

- ◆ We fully realize that the featured attacks are generally US targets
- ◆ However, the attacks are launched by nation-states, as well as international criminals
 - ◆ These attacks have been well researched
 - ◆ Similar attacks are less frequently disclosed to this extent
- ◆ Same attack vectors used throughout the world
- ◆ Same criminals attacking companies around the world
- ◆ The victims are irrelevant, except they are notable

It Can Also Help You

- ◆ It gets people talking about security
- ◆ Use the narrative to help your cause
 - ◆ If management is concerned about the hype, use it
- ◆ Highlighting the common vulnerabilities exploited during attacks can get you funding to mitigate similar vulnerabilities
- ◆ Stating how your security would have stopped the attacks would give you kudos

Looking at Target

- ◆ Went in through phishing message to vendor
- ◆ Worked through vendor network to compromise business network
- ◆ Identified targeted systems
- ◆ Set up exfiltration servers
- ◆ Exfiltrated data
- ◆ Went undetected





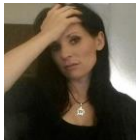
Sophisticated?

- ◆ Attackers were disciplined
- ◆ Attackers were persistent
- ◆ Preventable? HELL YES!
 - ◆ Network monitoring tools ignored
 - ◆ Phishing messages expected
 - ◆ Improper network segmentation
 - ◆ Lack of whitelisting on POSs
 - ◆ No monitoring
 - ◆ Etc.

Examining Sony

- ◆ Attackers were North Korean
 - ◆ Get over it
- ◆ Likely spearphishing attack
- ◆ Used credentials in established malware
- ◆ Accessed critical systems with credentials
- ◆ Destroyed key systems
- ◆ Downloaded lots of data





Sophisticated?

- ◆ Attackers were fairly disciplined
- ◆ Attackers were very good at getting in the network
- ◆ Preventable: HELL YES!
 - ◆ Malware should have been detected
 - ◆ No multifactor authentication
 - ◆ Passwords were static
 - ◆ Etc.



CENTCOM/TV5Monde

- ◆ The world was talking about how advanced ISIS was
- ◆ The media questioned the security of US Government systems and classified data
- ◆ Issues with how they can take down a major media source
- ◆ Politicians were horrified and wanted answers
 - ◆ “An unacceptable insult to freedom of information and expression”
- ◆ It was their Twitter feed
- ◆ It was their YouTube feed
- ◆ They put their passwords on TV



Sophisticated?

- ◆ It does take some work to figure out who has access to the accounts
- ◆ But again, it was likely a spearphishing attack, or more likely an easily guessed password
- ◆ All you had to do was watch TV
- ◆ From there it was just a free-for-all



IRS Breach

- ◆ 104,000 records compromised through Get Transcript function
 - ◆ 200,000 attempted breaches
- ◆ Compromised authentication scheme
- ◆ Required “information only the taxpayer had”
 - ◆ Hmmmm....
- ◆ Criminal downloaded records, filed false tax returns
 - ◆ Stole \$50 Million
- ◆ IRS Commissioner said it couldn’t be stopped citing
 - ◆ Smart criminals with lots of advanced computers, hiring smart people
 - ◆ OMG



Sophisticated?

- ◆ All the criminals needed was credit reports
- ◆ IRS used commercial system that asked questions with answers available through credit reports
- ◆ Went undetected for 200,000 relatively intensive attempts



Preventing the Target Attack

- ◆ Management who knew not to ignore network monitoring tools
- ◆ Warnings to vendors
- ◆ Proper segmentation of business networks
- ◆ Configuration monitoring
- ◆ Whitelisting
- ◆ Better monitoring



Should any of this not have been in place?



Preventing the Sony Attack

- ◆ Multifactor authentication for admin accounts
- ◆ Changing admin passwords on a periodic basis
- ◆ Network monitoring for unusual activity
- ◆ Anti-malware tools in place
- ◆ DLP for critical files...like movies

Preventing the ISIS Attacks

- ◆ Better passwords
- ◆ Multifactor authentication
- ◆ Maybe not putting passwords on TV?

Preventing the IRS Attack

- ◆ Frankly authentication might not be feasible to strengthen
- ◆ Better detection
- ◆ IP analysis
- ◆ Rapid increase in requests
- ◆ Etc
- ◆ Focus on misuse detection

Operation Lotus Blossom

- ◆ Just to prove the point
- ◆ More than 50 attacks against governments and military organizations across Southeast Asia
- ◆ Launched with a spearphishing attack
- ◆ Exploits well-known Microsoft Office vulnerability
- ◆ Installs “Elise” backdoor
- ◆ All preventable

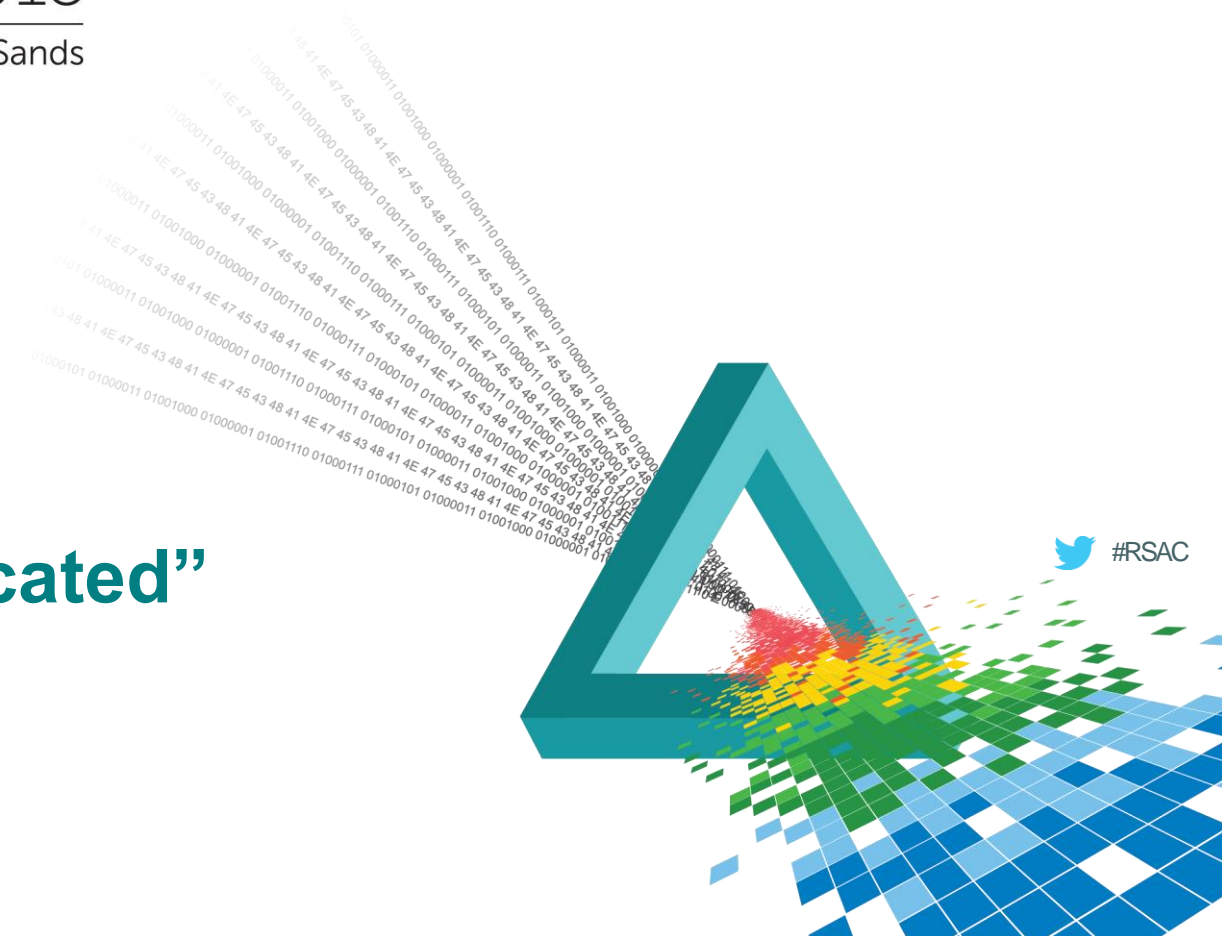
The Common Threads

- ◆ Lack of multifactor authentication
- ◆ Poor or lack of network monitoring
- ◆ Poor user awareness
- ◆ Poorly configured access controls
- ◆ Lack of or outdated anti-malware
- ◆ No DLP

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A Real “Sophisticated” Attack





The Equation Group

- ◆ Sup
- ◆ Exp
vuln
- ◆ Insta
- ◆ Und
look
- ◆ Req
hardw

*Super
Sophisticated*

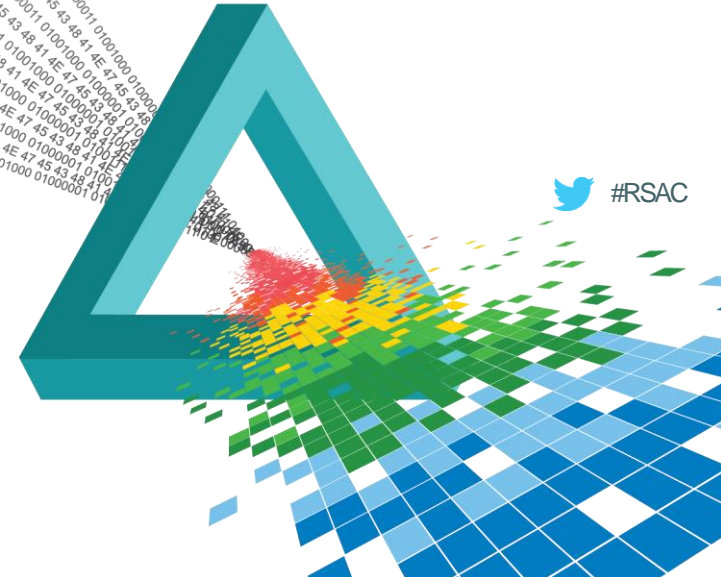
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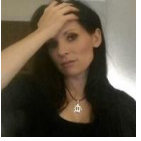
What Constitutes a “Sophisticated” Attack?



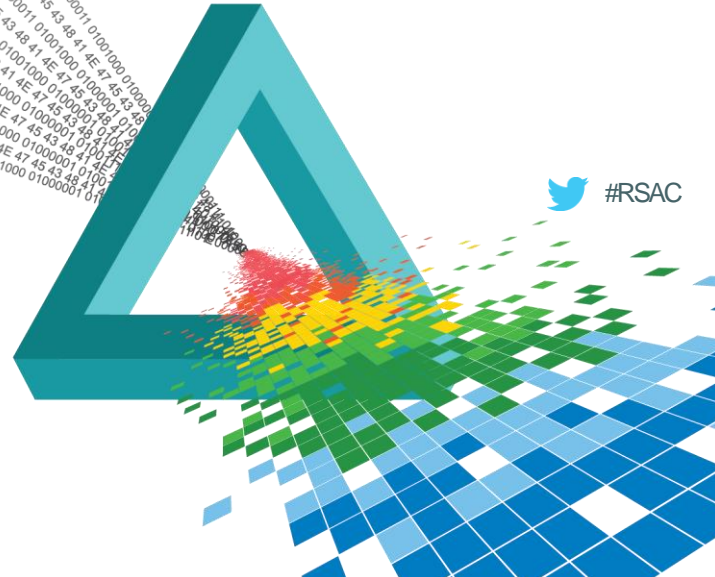


You Know It When You See It

- ◆ It's like pornography
- ◆ It is complicated
- ◆ It can't be stopped with security countermeasures that "Should" be in place
- ◆ Methods are what make attacks sophisticated
- ◆ It is not based upon the damage or results
- ◆ It is not based upon the "persistence" of the attacker
 - ◆ APT attacks are persistent, but not necessarily sophisticated
- ◆ It is easier to say what is NOT "Sophisticated"

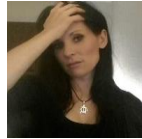


The Irari Rules: It Is NOT A Sophisticated Attack If...



...The Attack Began With A Phishing Message

- ◆ There are limited advanced techniques against people
- ◆ Stupidity/Ignorance doesn't take a lot to exploit
- ◆ The “Stupidity” is often on the part of the security team for assuming Common Knowledge (common sense?) among users
- ◆ The default cause is that awareness programs are insufficient
- ◆ For a phishing message to be successful, it has to go through many layers of security countermeasures, not just a user
 - ◆ Refer to Ira's other presentation on the phishing kill chain (TECH-R01)



...The Malware Used Should Have Been Detected

- ◆ Too many attacks, such as Sony, used known malware
- ◆ The failure to detect known malware is a sign of a poor security program
- ◆ There really isn't much more to discuss
- ◆ Sadly, this needs to be said

...Passwords Were Likely Guessed

- ◆ Easily guessed passwords are way too common
- ◆ Usually results from account access being shared or poor security policies
- ◆ Again, this is just indicative of a poor security program



...User Awareness Exploited With Poor Awareness Program In Place



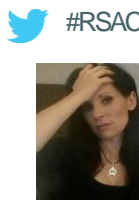
- ◆ CBT is not an awareness program, it is training
- ◆ Phishing simulations are not awareness programs, they are usually teaching people to detect simulated phishes



...Known Vulnerabilities Were Exploited

- ◆ If a known vulnerability was exploited, the attack could have been prevented, and likely should have been prevented...
 - ◆ It is another indicator of a poor security program in place
- ◆ If a string of known vulnerabilities were exploited, the attack clearly could have been prevented...
 - ◆ Even if a patch was not available, other mitigations can be put in place, such as turning off unnecessary services and ports

...Multifactor Authentication Was Not Used On Critical Systems



- ◆ Critical systems, and especially admin accounts, should have this basic protection in place
- ◆ Stops password reuse, bad passwords, password sniffing, etc.



Props to JPMorgan Chase for acknowledging a recent hack resulted from not having multifactor authentication in place



...Passwords Were Hardcoded Into Malware

- ◆ Just like the Sony Attack
- ◆ It demonstrates that even if there is no multifactor authentication, they don't regularly change passwords, which demonstrates bad security programs

...Detection Mechanisms Were Ignored Or Not In Place



- ◆ There should be IDS/IPS in place
- ◆ There should be DLP in place on critical systems
- ◆ There should be network monitoring in place
- ◆ You should see movies go out of your organization
- ◆ You should see 100,000,000 credit cards go out of your network
- ◆ If you're not looking for that, shame on you
- ◆ Most important, you should not ignore the warnings when they occur



...Poor Network Segmentation Was In Place

- ◆ Vendor networks should not connect to POS
- ◆ Business networks should not be connected to SCADA systems
- ◆ There should be a conscious network design in place that incorporates risk, not just cost



...User Accounts Had Excessive Privileges

- ◆ Low level account compromises should not lead to critical data
- ◆ It demonstrates poor administrator procedures
- ◆ Indicative of a poor security program in place



The Irari Rules of Sophisticated Attacks

- ◆ Must not actualize because of a Phishing message
- ◆ Malware must have been undetectable
- ◆ Passwords were not easily guessed
- ◆ User awareness exploited with poor awareness program in place
- ◆ Known vulnerabilities cannot have been exploited
- ◆ Multifactor authentication in use on critical systems
- ◆ Passwords were not hardcoded into the systems
- ◆ Detection capability was in place and not ignored
- ◆ Proper network segmentation in place
- ◆ User accounts had minimum privileges

Apply Slide

- ◆ They hype does impact our ability to be effective
- ◆ Make use of the hype
- ◆ “How” dictates sophistication; “how” first, “who” later
- ◆ Unsophisticated attack vectors tell you where countermeasures are required
- ◆ If it happens to someone else, it is likely happening to your organizations, so get countermeasures in place quickly

For More Information

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