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# **Shadow IT – Protecting Data and Applications Outside of Your Control**



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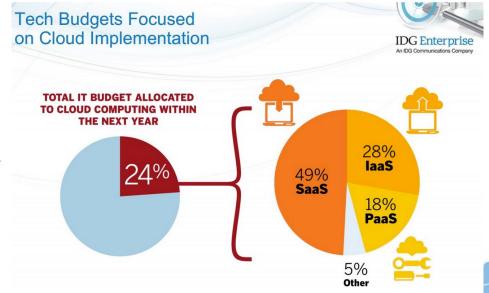


## Why Cloud

#### **Adoption Drivers**

- Faster to colaboration
- Ease of trying something new
- Leveraging other experiences
- Operational efficient, focus on the business

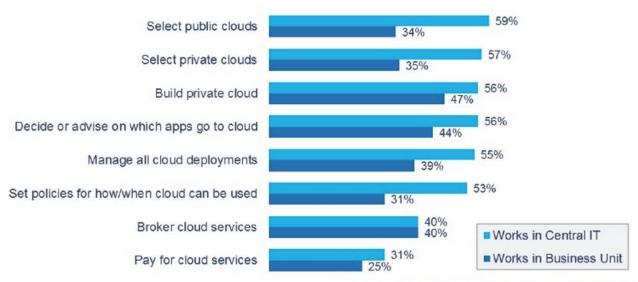
#### **Adoption Rate**







#### Enterprise Views of Role of IT in Cloud



Source: RightScale 2015 State of the Cloud Report

#### **Shadow IT Exists**







### **Shadow IT**

#### **Adoption Drivers**

- Faster to colaboration
- Ease of trying something new
- Leveraging other experiences
- Operational efficient, focus on the business

#### **Risks**

- No visibility
- Data exposure
- Lack insight into vendor policies and posture
- Compromise leads to greater compromises





### **Reducing Shadow IT**

#### **Adoption Drivers**

- Faster to colaboration
- Ease of trying something new
- Leveraging other experiences
- Operational efficient, focus on the business

#### **Response / Action**

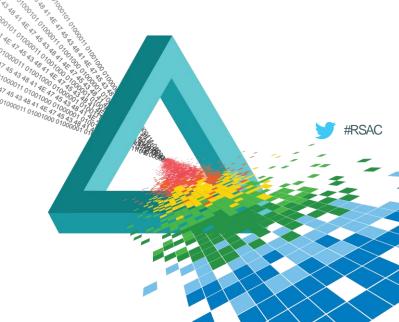
- Provide supported alternative
- Provide accessible environments ( laaS, PaaS) IT needs to shift to provider role
- Select products that provide hybrid offerings
- Be an enabler



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**Cloud Security Strategy** 





### What is the Cloud?

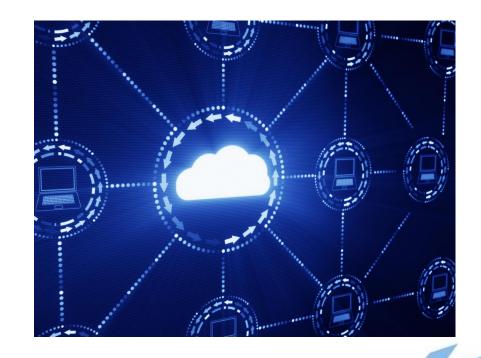
- Becoming aware
- Inherent risks and implications?
- What needs protection?





# Awareness – Additional strategies to minimize \*\*\* Shadow IT

- Discovery includes:
  - Who
  - For what purpose
  - Why







## **Risks and Implications**

- Is sensitve content involved
- How secure is the provider / environment
- Who has access
- What are they doing with the data
- Where are are they accessing it from
- Can they take (download) data







### What to protect?

- Who needs protection
- What should be protected
- Balance / Usability







- Awareness
  - Discovery
    - Who + What = Why = Alternatives
  - Discover risk
    - How secure is vendor / provider
  - Be ready to propose alternatives







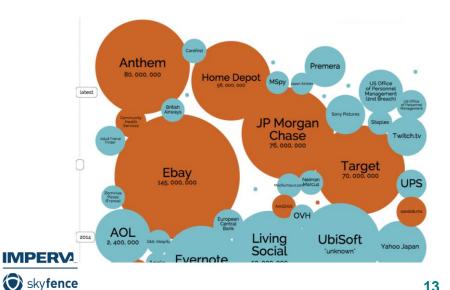
- Risk
  - Data Classification
  - Know your true risk
    - Identify configuration weaknesses
    - Privileged user monitoring
  - Control who has access
    - Least privillege model
  - Understand where the data can go

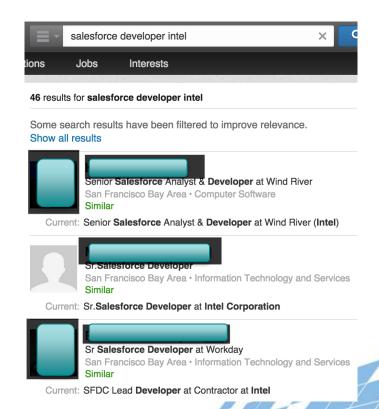






- Protection objective
  - Users
  - **Devices**







### **Use Case – Shadow IT**

- Users using personal Box accounts to collaborate and share files
  - Risk
    - No control over what data is shared
    - No control where shared data is going
    - No control over who is able to share
  - Response
    - Limit who has access to data DRM
    - Limit where data can go file share ACL
    - Evaluate what existing alternatives exist; Adopt Box enterprise
    - Implement controls for cloud application





## **Use Case – Enterprise cloud protection**

- Adopted enterprise cloud email solution
  - Risks
    - No visibility into user activities
    - No method to limit what devices can connect
    - No method to verify user identity
  - Response
    - Deploy cloud security solution that can
      - Audit user activities
      - Block and control on a per device level
      - Enforce risk based identity verification





## **Apply**

- A new model to address challenges in the cloud
  - Can't apply existing models and methods to the cloud
  - Develop a framework for SaaS, PaaS, laaS

- Discover and evaluate
  - Multiple free offerings for cloud application discovery
  - Measure vendor risk
  - Understand usage intentions
  - Identify / propose/ support alternatives





### **Apply**

- Reduce risk
  - Passive
    - Monitor all
    - Regular assessments, know your weaknesses
  - Active
    - Protect accounts
    - Limit where data can be accessed
    - Limit where data can be stored
    - Allow but verify
    - Block, block, block





- Focus on the big problem
- Build a solid foundation
- Derive better value
- Build the stack









### **Cloud Access Security Brokers**

- CASB named #1 in top 10 technologies for IT Security in 2014
- By 2017, those making a strategic decision to invest in cloud apps for mission-critical workloads will consider CASB essential
- The CASB market will reach \$500 million by year-end 2017





### **CASB Use Cases**

- Risk Assessment
  - Most of the market in 2014, enterprise customers, all verticals
  - Offline deployment
  - 3<sup>rd</sup> party logs, API, or web-access

**Gartner** 

- Monitoring and Enforcement
  - Rapidly catching-up, expected 100% penetration by 2017
  - Inline deployment
  - Forward / reverse proxies, SWG integrations, endpoint agents





## **Developing Technologies**

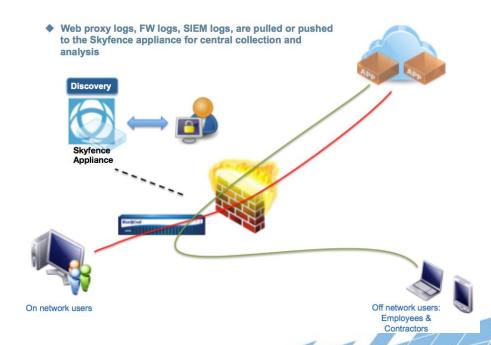
- Existing and developing solutions to address -
  - Shadow IT
    - Common approach log data analysis
    - Stronger on network controls
    - Blind spot BYOD





## **CASB Deployment Architecture**

- Risk Assessment
  - Common approach log data analysis
  - Stronger on network controls
  - Blind spot BYOD

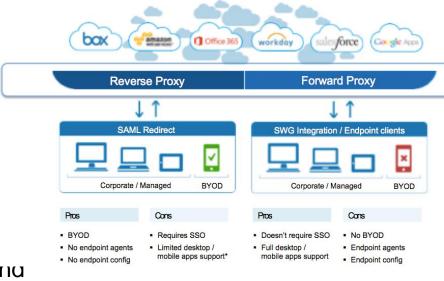






### **CASB Deployment Architectures**

- SaaS monitoring and protection
  - API based analysis
    - SaaS vendor specific
    - Not inline zero risk
    - No ability to interact or block
  - Inline based analysis
    - SaaS vendor specific
    - Inline risk account for latency and availability
    - Ability to interact and block





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