

ENABLING BUSINESS FLOW
INTELLIGENCE POWERED BY SPLUNK

October 2018





Our Vision



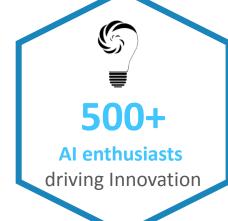


Who are we?

















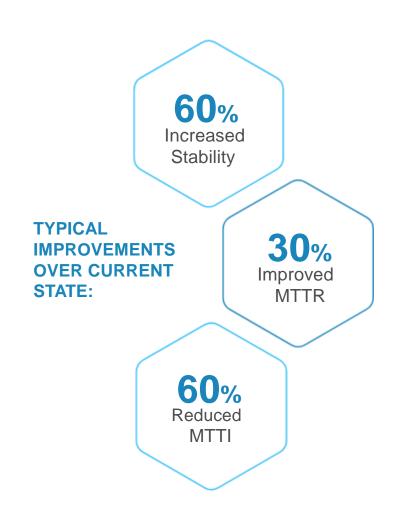
Priorities for Clients

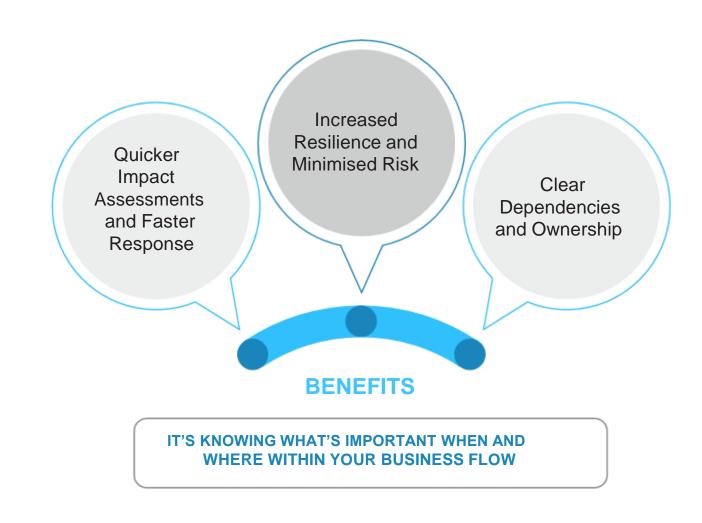


Customer Benefits

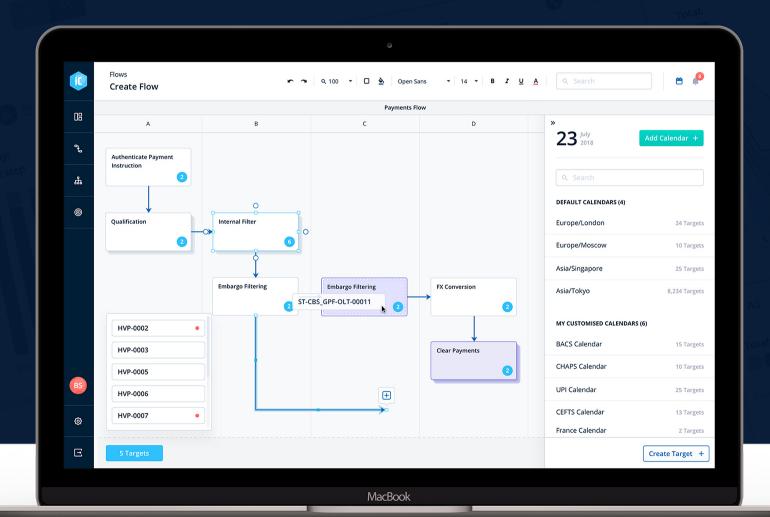


Delivering a collaborative view across business and IT





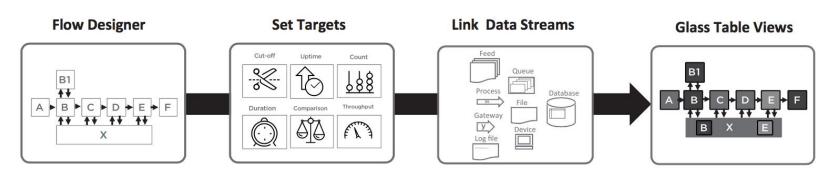


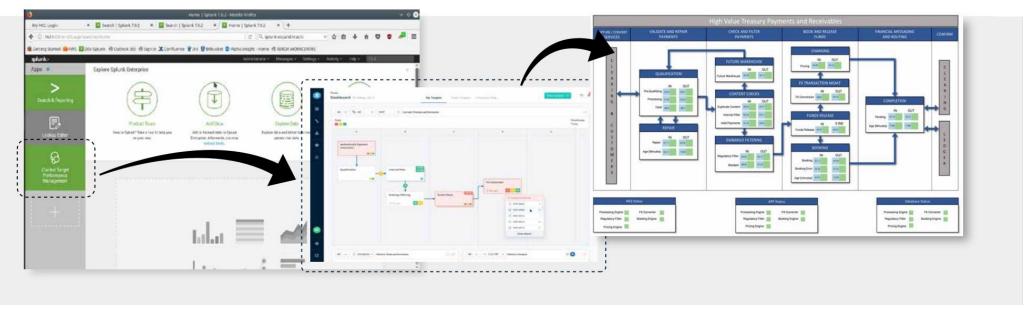






Our secret – Linking data to business target





Key Features



Flow Designer Create and store business **Standard KPIs/Target Types** flows and process steps Six standard KPIs/target types to measure impact of IT performance on business outcomes **Business Schedule** > Set daily, monthly, rolling processing cycles > Set custom calendars based on timezone. region and business profile **DRYICE** iControl Powered by splunk> **Real-time Performance** > Set thresholds for different time periods ▶ Rules engine to calculate real-time performance **Operational Reporting Control Measures** Provide reporting of KPI performance for flows and dimensions over time. Operators and owners linked to business KPI's to provide Create views of business operations by user type transparency on responsibilities

Anomaly Detection

- ▶ Periodic behaviour monitoring
- ▶ Flagging of unusual deviations/patterns

Dashboarding

▶ Glass table dashboarding for real-time end-to-end visibility

Impact Drilldown

- ▶ Identify impacted clients
- Analyze and understand extent of breaks

Service Intelligence

- ▶ Visualize performance of the business flow
- Provide additional business context reporting

New Features – coming soon....

Domain Packs within Flow Designer

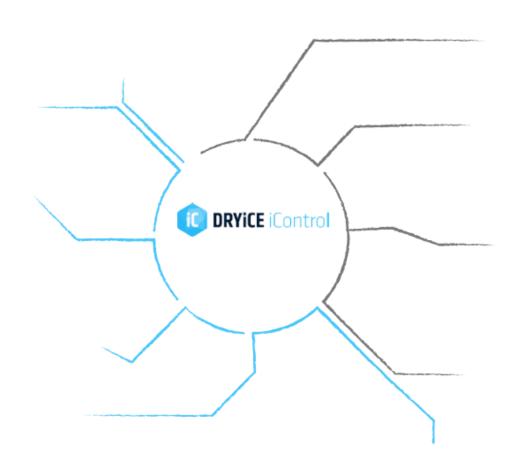
- > Solution accelerators to quickly define flow and associated KPIs
- Based on flows created in areas already covered in industry

Predictive Analytics

Use machine learning algorithms to predict potential breaches indicated by 'amber' status

Self Service Dashboard

- Widgets to allow creation of visuals depending on user profile
- ▶ Reporting of target status by type directly within the flow designer





THANK YOU



Come and see us at our Booth T9... Control