

RSAConference2016

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Converging IT and OT for Secure, Reliable, Resilient Industrial Networks



Connect **to**
Protect

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Industrial Control Systems



Industrial Internet of Things

Transportation



❖ Positive Train Control & Safety

Discrete



❖ Industry 4.0 / Smart Factory

Energy



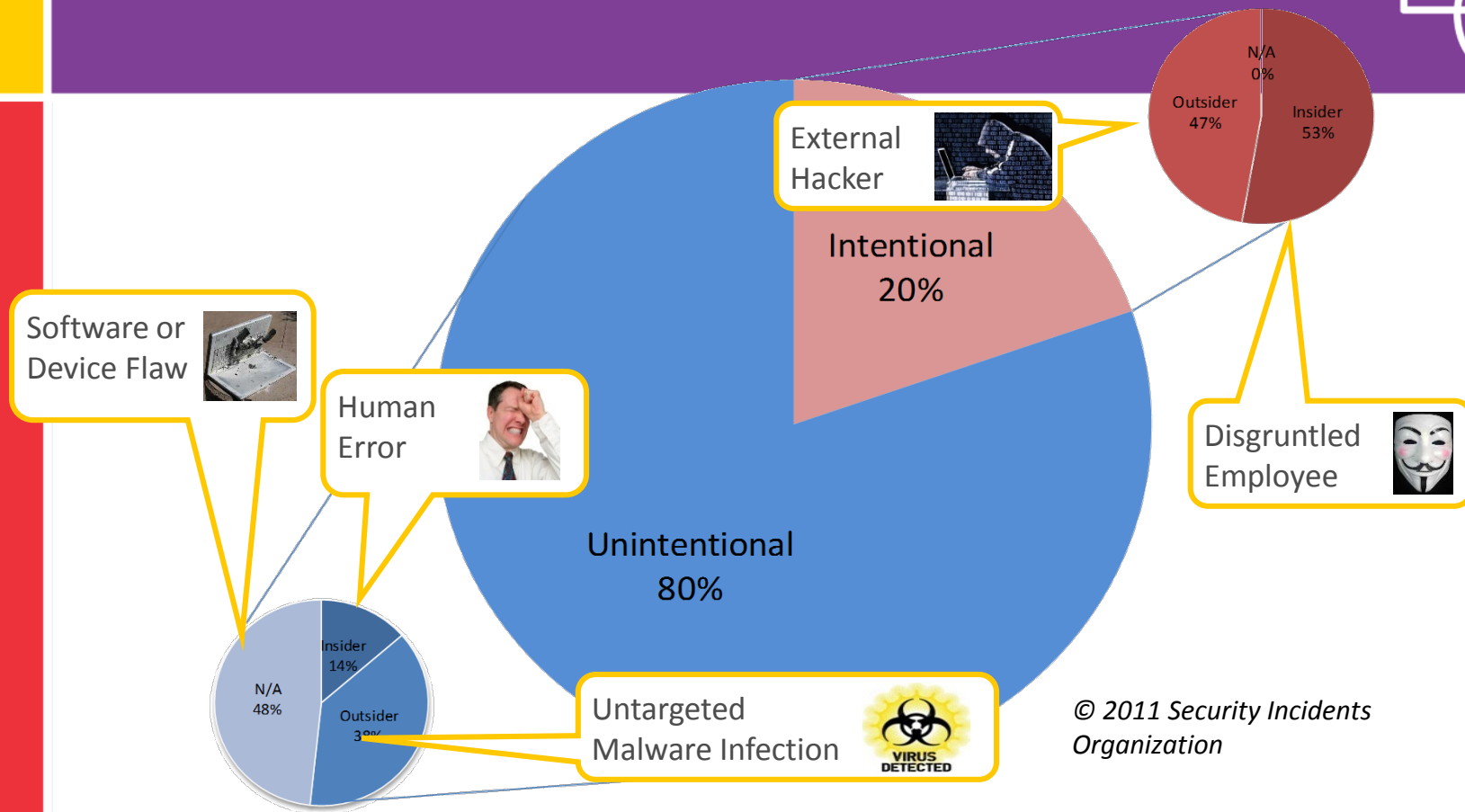
❖ Smart Grid / Energy Management

Process



❖ Remote Management & Optimization



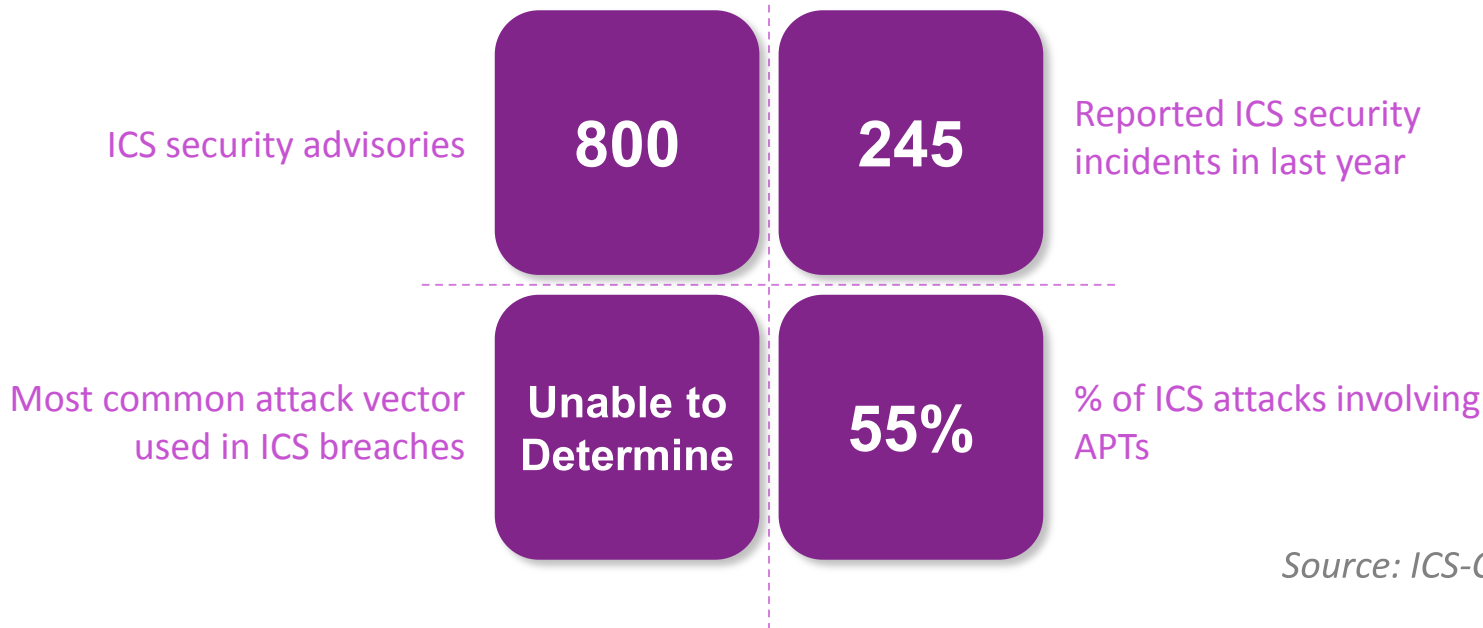


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Organization

Industrial Security Incidents Are Real



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Source: ICS-CERT

Telegraph.co.uk

Event: A Polish teenager modifies a TV remote and hacks Lodz Tram system

Impact: 12 people injured, 4 derailments

Specifics: The 14-year-old modified a TV remote control so that it could be used to change track points. Local police said the youngster trespassed in tram depots to gather information needed to build the device. The teenager told police that he modified track setting for a prank.



The boy, described as a 'genius' and some of the equipment he used

Lessons learned:

- Do not rely on protocol obscurity for security
- Apply appropriate access controls to all field devices

Source: DHS

Maroochy Waste Water



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Lessons learned:

- Suspend all access after terminations
- Investigate anomalous system behavior
- Secure radio and wireless transmissions

Event: More than 750,000 gallons of untreated sewage intentionally released into parks, rivers, and hotel grounds

Impact: Loss of marine life, public health jeopardized, \$200,000 in cleanup and monitoring costs

Specifics: SCADA system had 300 nodes (142 pumping stations) governing sewage and drinking water

- Used OPC ActiveX controls, DNP3, and ModBus protocols
- Used packet radio communications to RTUs
- Used commercially available radios and stolen SCADA software to make laptop appear as a pumping station
- Caused as many as 46 different incidents over a 3-month period (Feb 9 to April 23)

Source: DHS

Browns Ferry Power Plant



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Event: Two circulation pumps at Unit 3 of the nuclear power plant failed

Impact: The unit had to be shut down manually

Specifics: The failure of the pumps was traced to excessive traffic on the control system network, possibly caused by the failure of another control system device



Lessons learned:

- Provide adequate network segmentation
- Place controls on multiple segments to limit congestion and cascading effects
- Provide active network monitoring tools

Source: DHS

Ukraine Power Outage



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Event: Power went out for 80,000 customers in Ukraine (Dec 23, 2015)

Impact: 7 substations had to be manually restarted

Specifics: Email spear-phishing introduced “BlackEnergy” malware into computer networks. This likely enabled remote access that took down the substations. Phone systems were attacked, preventing customers from reporting outages. A component of the malware wiped computers, covering the perpetrators’ tracks.

Recovery time:

- 6 hours



Lessons learned:

- Employees need ongoing training e.g., spear-phishing
- Implement good network design and segmentation
- Incorporate active network monitoring tools

Source: DHS



Now Let's Talk About Solutions...

Actually, What Are NOT Solutions....

Telling Control Engineers they:

- Just don't "get" security
- Are decades behind IT when it comes to security
- Need IT security to fix their networks to make them secure



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I.T. Security

CONFIDENTIALITY
INTEGRITY
AVAILABILITY

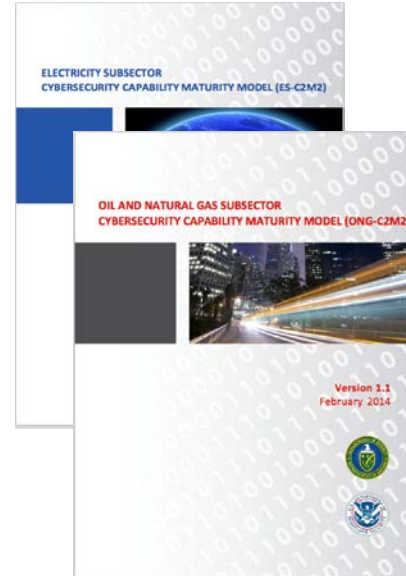
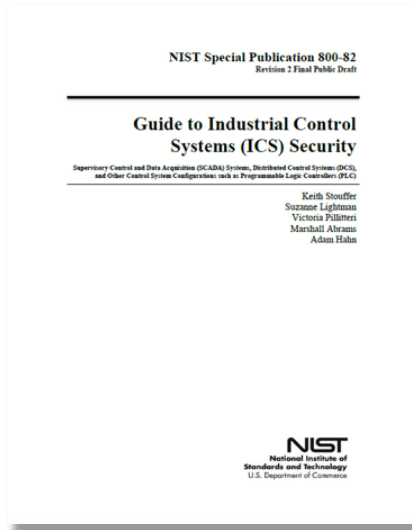
I.C.S. Security

AVAILABILITY
INTEGRITY
CONFIDENTIALITY

+ Safety

Standards and Best Practices

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1-2-3 Approach to Industrial Cybersecurity



1. Secure the Industrial Network
2. Secure the Industrial Computers
3. Secure the Industrial Controls



Industrial CyberSecurity 1-2-3 Approach



Industrial Network

- Segmentation
- Zoning
- Monitoring
- Secure wired infrastructure
- Secure wireless access

Industrial PCs

- Inventory connected assets
- Identify unauthorized & malicious change
- Identify vulnerable & exploitable systems
- Ensure proper configurations

Industrial Controls

- Detect and respond to attacks
- Identify unauthorized & malicious change
- Identify vulnerable & exploitable controls
- Ensure proper configurations

Real World Example: The Problem



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- Regional wastewater treatment plant
 - Mid-sized city in the Eastern U.S.
 - 24 buildings / 500 pieces of equipment
 - 15 treatment processes
 - 13 million gallons of wastewater daily
 - Runs 24 hours a day every day
- Little protection or separation of the SCADA network from the city's IT network
 - Even the city's high school students could gain access if they tried



The Requirements

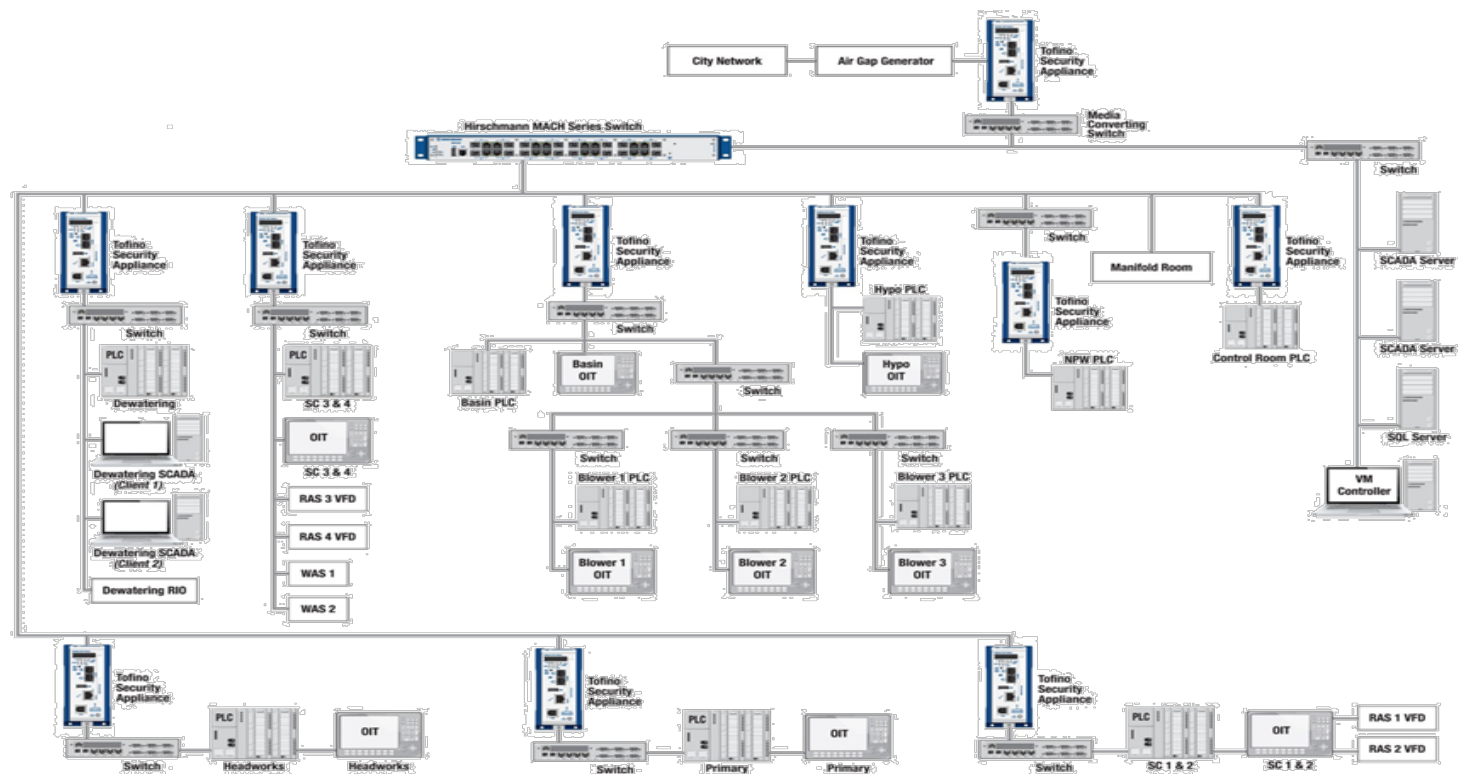


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- Protect critical plant infrastructure from malware, traffic storms, error and attacks
- Without giving up the ability to share data interdepartmentally or remote support and maintenance capability
- While increasing system reliability by following ISA/IEC 62443 cybersecurity standards
 - Partition into zones; secure through conduits
 - Security embedded throughout the system, not just as the perimeter



The Solution: Final Application





Assessing and monitoring control systems with purpose-built, non-invasive technology

- ◆ Connect to Industrial Automation Asset Management Products
- ◆ Gather inventory of configuration – including PLC, firmware, programs
- ◆ Identify out-of-date firmware and associated vulnerabilities
- ◆

Next week:

- Commit to Improving your ICS security skills
 - Take a course, read a book, get a PLC training kit

Over the next three months:

- Build relationships with OT staff (coffee and lunches)

Within six months:

- Drive or support efforts to create a collaborative environment and metrics that emphasize teamwork



www.tripwire.com

www.belden.com