## RS/Conference2022

San Francisco & Digital | June 6 – 9

SESSION ID: AFD-RO3

## How Fraudsters Scale Payment System Attacks

**Michael Lemberger** 

SVP of North America Risk Visa @mikelemberger



#### Disclaimer



Presentations are intended for educational purposes only and do not replace independent professional judgment. Statements of fact and opinions expressed are those of the presenters individually and, unless expressly stated to the contrary, are not the opinion or position of RSA Conference LLC or any other cosponsors. RSA Conference does not endorse or approve, and assumes no responsibility for, the content, accuracy or completeness of the information presented.

Attendees should note that sessions may be audio- or video-recorded and may be published in various media, including print, audio and video formats without further notice. The presentation template and any media capture are subject to copyright protection.

©2022 RSA Conference LLC or its affiliates. The RSA Conference logo and other trademarks are proprietary. All rights reserved.



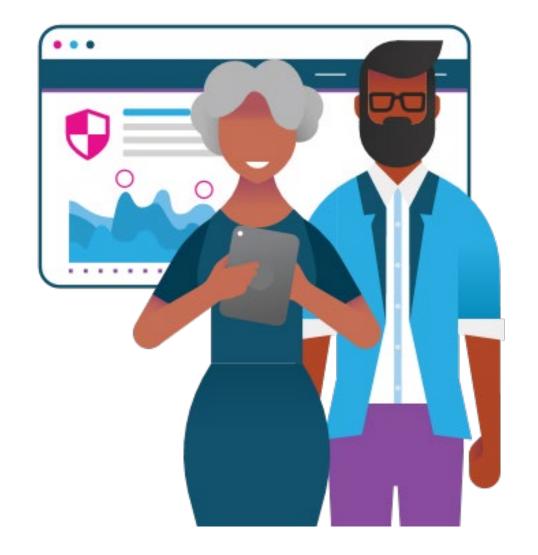




## **Protecting the Post-Pandemic Digital Economy**

+50.5%

**E-commerce Volume** 





## Fraudsters are targeting Card Not Present Transactions



11 Seconds



90%





89%





## **3DS EMV**



+27%

**YoY Adoption Rate** 

## **Tokenization**



+98%

YoY Card not Present Adoption Rate

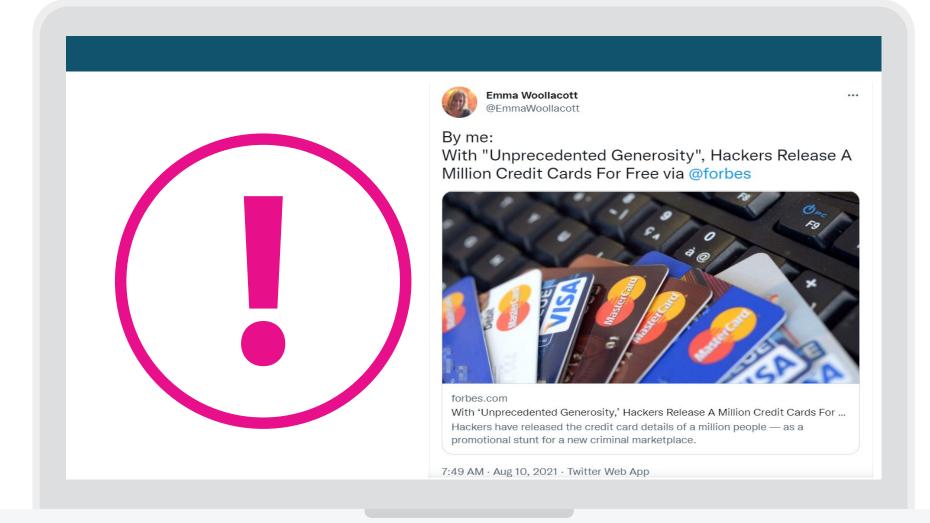


- Data
- People
- Infrastructure
- Rules & Governance





#### **Data**

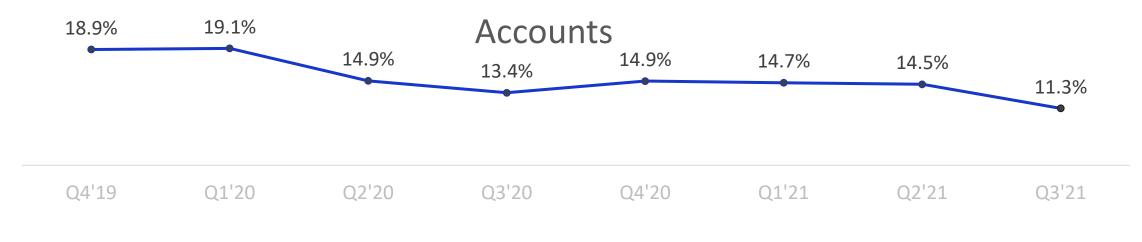




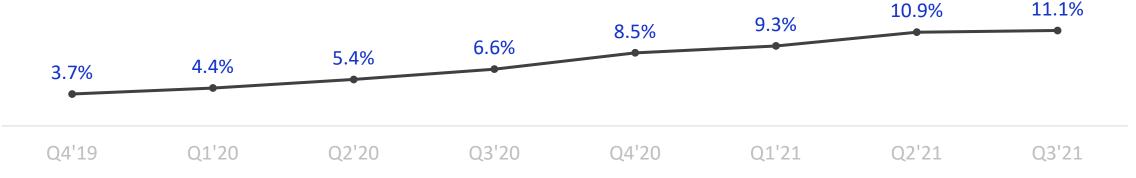
#### **Data**



#### % Share of Total Card Not Present Fraud Loss from At-Risk



#### Card Not Present Token Adoption Rate

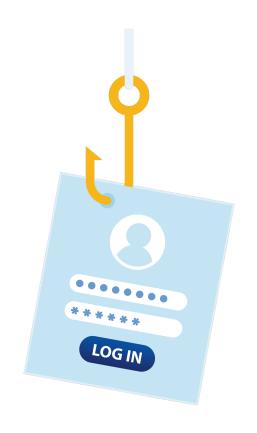


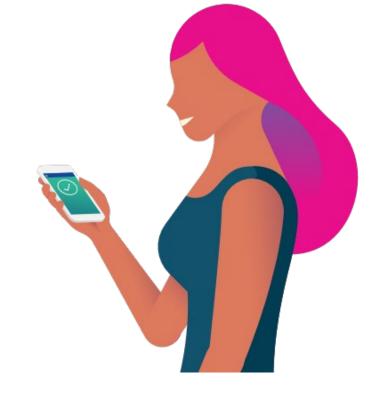


## People



51%





**PHISHING ATTACKS** 

22%

**UNSOLICITED LINKS** 

78%





## People



## Account Takeover Fraud Rising









#### Infrastructure











1

Initial attack

2

Victim unknowingly executes

3

Network reconnaissance



Sensitive data accessed and removed from victim network





Ransomware deployed





Extortion



#### Infrastructure



## eCommerce Skimming





#### Infrastructure



Visa blocked 24M Transactions valued at over \$5B(1)

**Enumeration** (Brute Force Attack) **Account Testing** (BIN attacks)

**Account Testing** (BIN attacks)





#### **Rules & Governance**

# #RSAC

### **First Party Misuse/Fraud**

- Unrecognized transactions
- Financial hardship
- Buyers' remorse
- Purposeful abuse
- Friendly/family fraud



\$800M

Cost of disputes to exceed in 2021 (PYMNTS.COM)

39%

Merchants sighting First Party Misuse

(Merchant Risk Council)





## **Securing the Future of Money**













## **Future Proof Your Security Strategy**

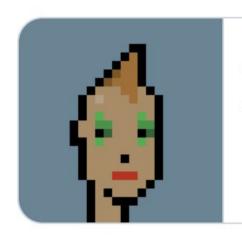
- 1 week: Identify vulnerabilities
- 3 months: Educate & understand
  - 6 months: Implement & invest







Over the last 60 years, Visa has built a collection of historic commerce artifacts - from early paper credit cards to the zip-zap machine. Today, as we enter a new era of NFT-commerce, Visa welcomes CryptoPunk #7610 to our collection.



CryptoPunks: Details for Punk #7610

CryptoPunks are 10,000 collectible characters on the Ethereum blockchain. These are the details for Punk #7610  $\mathscr{S}$  larvalabs.com

