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Hunk Performance and Troubleshooting best practice

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### Who are you?

- Raanan Dagan Sr. SE, Big Data specialist
- Praveen Burgu Sr. Software Engineer

### Agenda

- Performance
  - 10 ways to optimize Hunk search performance: MR Jobs,
     Timestamp Extraction, Caching
- Troubleshoot
  - Inspect search job issues: MR Jobs, Performance, Timestamp



### **Hunk Performance Main Points**

- 1. Run MR Jobs
- 2. HDFS Storage
- 3. VIX with Timestamp / indexes.conf
- 4. File Format
- 5. Compression types / File size
- Event breaking / Props.conf
- 7. Report Acceleration
- 8. Hardware
- Search Head Clustering
- 10. Other Flags (Threads, Splits)

### #1: Make Sure you use MR Jobs

Not MR Jobs – Just Splunk

• Index=xyz

Not MR Jobs – Just Splunk

Index=xyz | stats count and using Verbose Mode

Allows you to use the Power of Hadoop MR Jobs parallel processing

Yes, this will run MR Jobs

Index=xyz | stats count and using Smart Mode

### # 2: HDFS Storage

#### This is BAD

/data/root/dir/...

#### This is GOOD

- /data/root/dir/2014/10/01/....
- /data/root/dir/2014/10/02/....

#### This is BETTER

- /data/root/dir/2014/10/01/app=apache/...
- /data/root/dir/2014/10/01/app=mysql/...

Allows you to bring subset of data from HDFS based on time extraction

## # 3: VIX with Timestamp / Indexes.conf

#### HDFS = /user/splunk/data/20141123/14/SFServer/myfile.gz

```
[hadoop]
```

```
vix.provider = MyHadoopProvider
```

vix.input.1.path = /user/splunk/data/\*/\*/\${server}/...

vix.input.1.accept = \.gz\$

vix.input.1.et.regex =  $.*?/data/(\d+)/(\d+)/.*?.gz$ 

vix.input.1.et.format = yyyyMMddHH

vix.input.1.et.offset = 0

vix.input.1.lt.regex =  $.*?/data/(\d+)/(\d+)/.*?.gz$ 

vix.input.1.lt.format = yyyyMMddHH

vix.input.1.lt.offset = 3600

Time extraction will enable you to use the Time Picker in the Hunk UI to bring Subset of the data

### #4: File Format

- Don't add multiple sources into one file
- Use a self-describing format for the data whenever possible; e.g. json, avro, csv, Parquet, ORC, RC, etc.
- Hunk will benefit if the file has some structure. Otherwise we will need to use REGEX to extract fields
- If using a log file, look at this list for Splunk Known Source Types (sourcetype=access\_combined) <a href="http://docs.splunk.com/Documentation/Splunk/latest/Data/Listofpretrainedsourcetypes">http://docs.splunk.com/Documentation/Splunk/latest/Data/Listofpretrainedsourcetypes</a>
- Look at the Splunk App Store for 600 other options to break the events / fields <a href="http://apps.splunk.com">http://apps.splunk.com</a>

### #5: Compression type / File size

This is BAD (Large Non-splittable)

500MB GZ file

This is BAD (too many MR Jobs)

• 10,000 X 1kb files

This is GOOD (Large spilittable)

500MB LZO or Snappy file

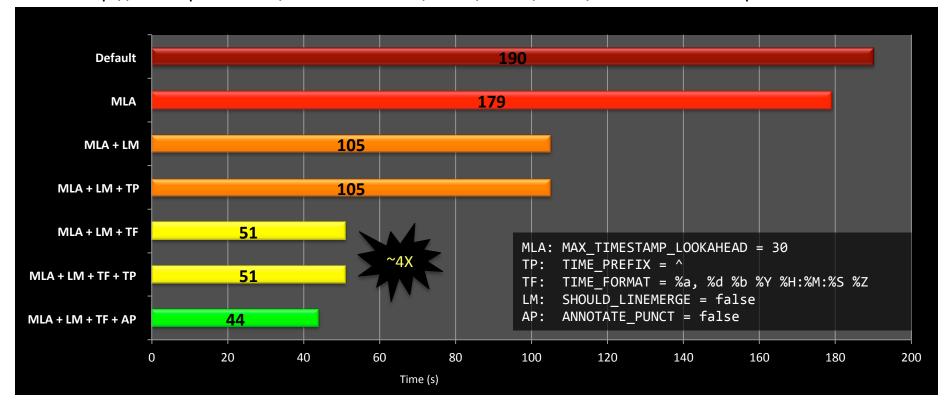
This is GOOD (Non-splittable, but 1 MR per file)

127MB or 63MB GZ file

To avoid too many MR Jobs, or running out of memory make sure to use the correct compression or file size

# #6: Index-time pipeline processing

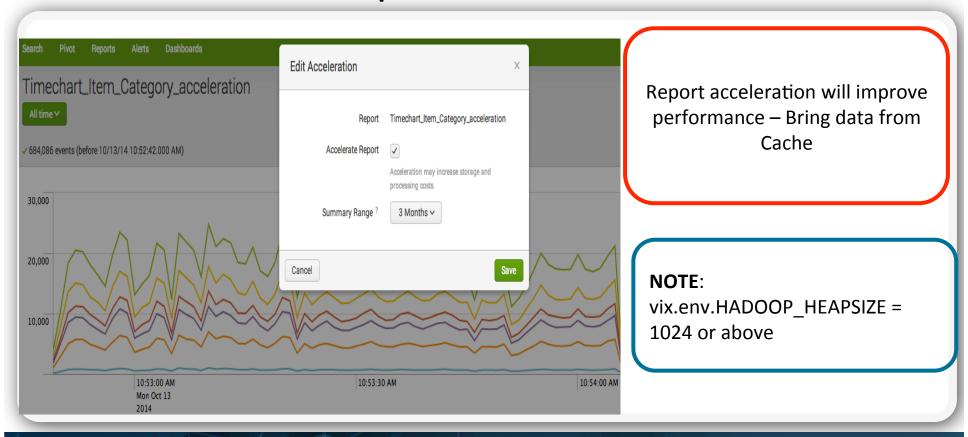
http://docs.splunk.com/Documentation/Hunk/latest/Hunk/Performancebestpractices



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### **#7: Report Acceleration**



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## Splunk and Hadoop - Caching options



### #8: Hardware

#### **Dedicated search head**

- Intel 64-bit chip architecture
- 4 CPUs, 4 cores per CPU, at least 2 Ghz per core
- 12 GB RAM
- 2 x 300 GB, 10,000 RPM SAS hard disks, configured in RAID 1
- Standard 1Gb Ethernet NIC, optional 2nd NIC for a management network
- Standard 64-bit Linux

**Data Nodes** = The SplunkD indexer is installed, by default, on each data node '/tmp/splunk' directory. You just need to make sure you have about 40MB, or more, space in that directory

A good Hardware with multiple cores can be very beneficial to interact with hundreds of end users

### #9: Search Head Clustering



Add Many Concurrent Users

- 1. No Single Point of Failures = Dynamic Captain
- 2. "One Configuration" across SH = Automatic Config replication
- 3. Horizontal Scaling = Ability to add / remove SH nodes on running cluster

### #10: Other Optimization Flags

#### Number of Jobs:

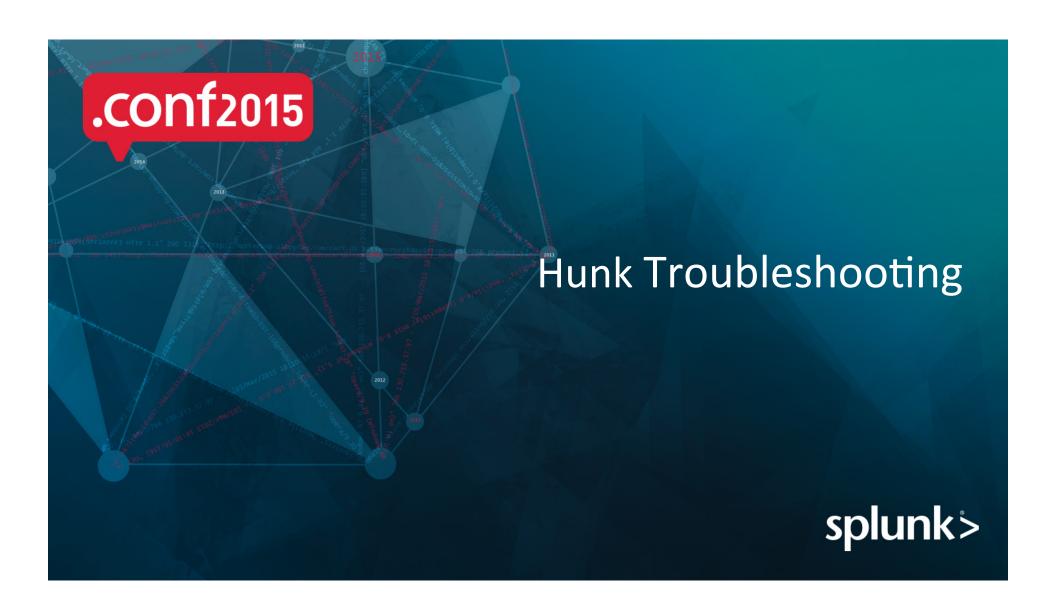
- vix.splunk.search.mr.threads # of threads to use when reading map results from HDFS
- vix.splunk.search.mr.maxsplits maximum number of splits in an MR job (Default to 10000)

#### Number of copies to each data node:

- vix.splunk.setup.bundle.setup.timelimit time limit in ms for setting up bundle on TT
- vix.splunk.setup.bundle.replication set custom replication factor for bundle on hdfs
- vix.splunk.setup.package.replication set custom replication factor for splunk package on hdfs

#### VIX overrides:

- vix.input.[N].recordreader list of recordreaders to use when processing this input, these RR are tried before those at the provider level. For example, ImageRecordReader – PCapRecordReader – ZipRecordReader – EncryptionRecordReader
- vix.input.[N].splitter For example, ParquetSplitGenerator
- vix.input.[N].required.fields For example, In smart mode always extract Timestamp field



# **Troubleshooting Main Points**

- 1. Hunk UI shows errors
- Search.log to debug Hunk / Hadoop client issues
- 3. Hadoop logs to debug Hadoop Server issues
- 4. Job -> Inspect Job to debug many performance issues

# Troubleshooting – Enable Debugging

Each log line in the file that involves Hunk ERP operations is annotated with ERP.cprovider>... and contains links for spawned MR job(s). You may need to follow these links to troubleshoot MR issues.

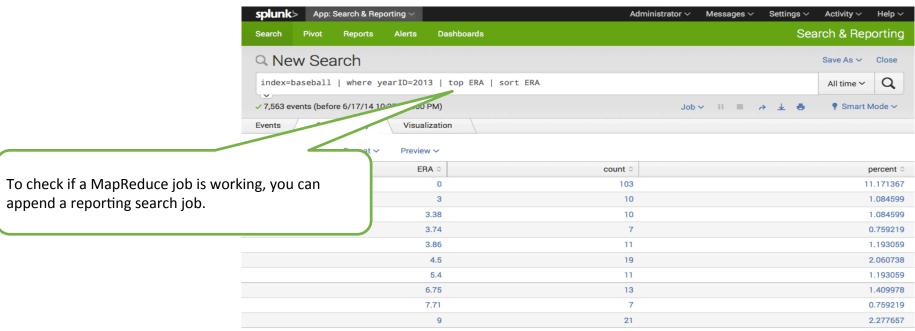
To enable more detailed logging and monitoring flow modes, edit the following parameters in the provider setting:

| By default, Hunk makes the best effort to prune unnecessary columns/fields to improve search performance. For debugging, you can turn this off and have ERP return all columns to Hunk to do the filtering and final processing at the search head. |                                 |   |   |  |
|---|---------------------------------|---|---|--|
| By setting to <b>1</b> , search.log will have DEBUG level logging events.   | vix.splunk.search.column.filter | 1 | € |  |
| By default, Hunk searches run in mixed mode.<br>To disable, set the value to <b>0</b> .   | vix.splunk.search.mixedmode     | 1 | 6 |  |

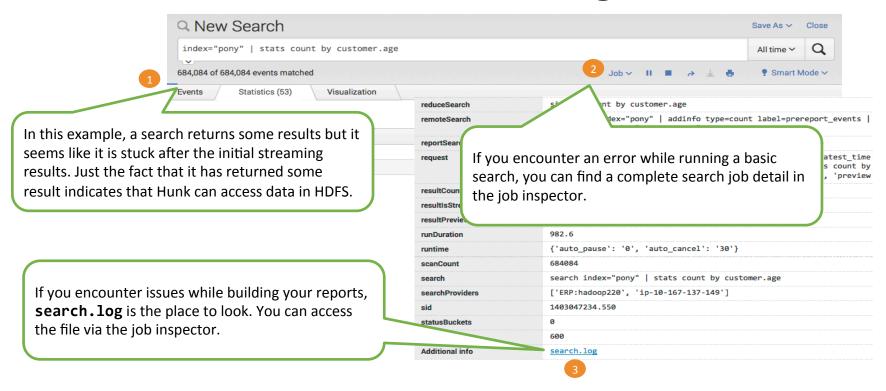
20

Example # 1, No MapReduce Job in Hadoop

# Troubleshooting – No Map Reduce Job



### Find search.log



### In Search.log – Pinpoint the error

```
10-166-41-118.ap-northeast-1.compute.internal 1403047234.550 0
                                      06-17-2014 23:20:41.352 INFO ERP.hadoop220 - AsyncMRJob - AsyncMRJob job.name=SPLK_ip-10-166-41-118.ap-northeast-1.compute.internal_1403047234.550_0 running ...
                                      06-17-2014 23:20:41.352 INFO ERP.hadoop220 - AsyncMRJob - Submitting job.name=SPLK_ip-10-166-41-118.ap-
                                       northeast-1 compute internal 1403047234.550 0 ...
                                                               [NFO] SearchOperator:stdin - Initializing from configuration
                                                                    ERP.hadoop220 - RMProxy - Connecting to ResourceManager at
Hunk log lines are denoted with ERP. followed by a
                                                                    PipelineComponent - registering timer callback name=triggerCollection
provider name. In this example, a job was
                                                               17ba085cf80
                                                               NFO LineBreakingProcessor - Initializing
                                                                    regexExtractionProcessor - Initializing
submitted and Hunk is contacting
                                                                    PipelineComponent - Launching the pipelines.
                                                                    SearchOperator:stdin - setting up new preview state and writer ...
ResourceManager (YARN).
                                                                    ConfPathMapper - /home/splunker/hunk/etc/system/local: Skipping on-disk
                                                               inges in memory only for write of: /nobody/system/props/source::/user/splunker
                                      06-17-2014 23:20:41.662 INFO ConfObjectManagerDB - /home/splunker/hunk/etc/system/metadata/local.meta:
                                      Skipping flush, keeping changes in memory only
                                      06-17-2014 23:20:41.663 INFO pipeline - Registering metrics callback for: Pipeline:vix
                                                                    SearchParser - PARSING: typer | tags
                                      06-17-2014 23:20:41.737 INFO
                                      06-17-2014 23:20:41.738 INFO FastTyper - found nodes count: comparisons=6, unique_comparisons=5, terms=4,
                                      unique_terms=4, phrases=12, unique_phrases=12, total leaves=22
                                      06-17-2014 23:20:41.809 INFO SearchOperator:stdin - setting _need_timestamp_fields=0, required time field
                                      06-17-2014 23:20:41.809 INFO SearchOperator:stdin - required fields list =
                                      Message, _time, customer.age, host, index, prestats_reserved_*, psrsvd_*, source, sourcetype
                                      06-17-2014 23:20:41.823 INFO UserManager - Setting user context: splunk-system-user
                                      06-17-2014 23:20:41.823 INFO UserManager - Done setting user context: NULL -> splunk-system-user
                                      06-17-2014 23:20:41.823 INFO UserManager - Unwound user context: splunk-system-user -> NULL
                                      06-17-2014 23:20:41.823 INFO SearchOperator:stdin - started writer thread, conf=source::/user/splunker
                                      /data/Hunkdata.json.gz|host::ip-10-166-41-118|preprocess-gzip| ...
```

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### In Search.log – Pinpoint the error

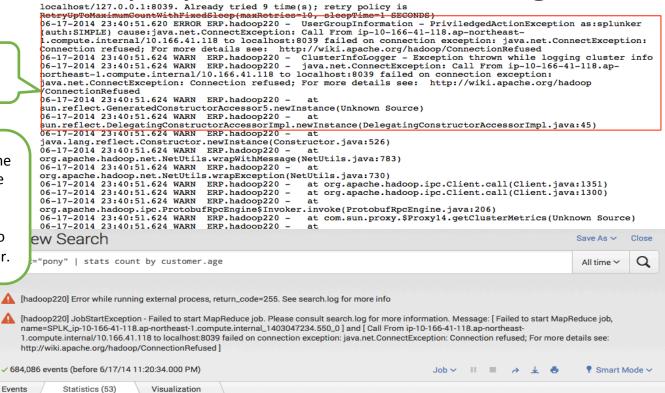
```
06-17-2014 23:20:41.829 WARN SearchOperator:kv - source is an indexed field, ignoring TOKENIZER
06-17-2014 23:20:41.829 WARN SearchOperator:kv - sourcetype is an indexed field, ignoring TOKENIZER
06-17-2014 23:20:42.302 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
ocalhost/127.0.0.1:8039. Already tried 0 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:42.824 INFO DispatchThread - Generating results preview took 1 ms
06-17-2014 23:20:43.458 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 1 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:44.090 INFO DispatchThread - Generating results preview took 1 ms 06-17-2014 23:20:44.304 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 2 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
6-17-2014 23:20:45.306 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 3 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:45.672 INFO DispatchThread - Generating results preview took 1 ms
06-17-2014 23:20:46.306 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 4 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:47.583 INFO DispatchThread - Generating results preview took 1 ms 06-17-2014 23:20:47.587 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
ocalhost/127.0.0.1:8039. Already tried 5 time(s); retry policy is
ketryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:48.328 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 6 time(s); retry policy is
RetryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:40.857 INFO DispatchThread - Generating results preview took 1 ms 06-17-2014 23:20:49.383 INFO ERP.hadoop220 - Client$Connection - Retrying connect to server:
localhost/127.0.0.1:8039. Already tried 7 time(s); retry policy is
etryUpToMaximumCountWithFixedSleep(maxRetries=10, sleepTime=1 SECONDS)
06-17-2014 23:20:50.122 INFO DispatchThread - Generating results preview took 1 ms
```

However, it looks like Hunk cannot connect to the ResourceManager.

### Error will be display in UI and search.log

Eventually repeated attempts failed and the ERP throws an exception.

And the error message is shown on the partial results page indicating that the MapReduce job was unable to start. You suspect that maybe the ResourceManger node is down and so you contact the Hadoop administrator.



### **Troubleshoot Hadoop Server issues**



→ Cluster

**About** 

**Nodes** 

**Applications** 

**NEW SAVING** 

SUBMITTED

ACCEPTED RUNNING

REMOVING

FINISHING FINISHED

**FAILED** 

KILLED

ools

#### **NEW Applications**

A Hadoop administrator checks the ResourceManager and finds that the node is running and no job from Hunk has been queued.

With that information, you can narrow down the issue to a network connection or a Hunk configuration error.



In this example, the culprit was misconfigured address to the ResourceManager. After fixing the address, the job was able to complete successfully. For more examples of error message, check:

http://docs.splunk.com/Documentation/Hunk/latest/Hunk/TroubleshootHunk

Example # 2, Real World - Bad Performance

# No MapReduce Job = Not a Good start

|   | 3.23                 | dispatch.fetch  | 21                    | -           | -                         |
|---|----------------------|---|-----------------------|-------------|---------------------------|
| I | 0.00                 | dispatch.localSearch  | 1                     | -           | -                         |
| I | 0.00                 | dispatch.preview  | 3                     | -           | -                         |
| I | 0.01                 | dispatch.readEventsInResults  | 1                     | -           | -                         |
| I | 0.00                 | dispatch.stream.local   | 1                     | -           | -                         |
|   | 0.85                 | dispatch.timeline   | 21                    | -           | -                         |
|   | 0.02                 | dispatch.writeStatus  | 11                    | -           | -                         |
| · |                      |   |                       |             |                           |
|   | 1.60                 | erp.hortonworks.stream.bytes  | 7                     | 239,522,304 | 17,790,151                |
|   | 1.60<br>0.16         |   | 7                     | 239,522,304 | 17,790,151<br>-           |
|   | 0.16                 | erp.hortonworks.stream.bytes  | 7                     | 239,522,304 | 17,790,151<br>-<br>-      |
|   | 0.16<br>0.16         | erp.hortonworks.stream.bytes erp.hortonworks.vix.hadoop.dirs.listed   | 7 1 - 1               | 239,522,304 | 17,790,151                |
|   | 0.16<br>0.16<br>0.16 | erp.hortonworks.stream.bytes erp.hortonworks.vix.hadoop.dirs.listed erp.hortonworks.vix.hadoop.files.listed   | 7<br>1<br>-<br>1      | 239,522,304 | 17,790,151<br>-<br>-<br>- |
|   | 0.16<br>0.16<br>0.16 | erp.hortonworks.stream.bytes erp.hortonworks.vix.hadoop.dirs.listed erp.hortonworks.vix.hadoop.files.listed erp.hortonworks.vix.hadoop.splits.generation.time | 7<br>1<br>-<br>1<br>1 | 239,522,304 | 17,790,151                |

Steam.bytes = Splunk generate results

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# Yes, MapReduce Job = Better

| 52.90 | erp.hortonworks.MR   | 29 | 8     | 8      |
|-------|--|----|-------|--------|
| 32.04 | erp.hortonworks.MR.SPLK_ubuntu_1436386697.388_0  | 17 | 5     | 5      |
| 20.86 | erp.hortonworks.MR.SPLK_ubuntu_1436386697.388_1  | 12 | 3     | 3      |
| 0.00  | erp.hortonworks.MR.failed.tasks  | 2  | -     | -      |
| 0.00  | erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436386697.388_0   | 1  | -     | -      |
| 0.00  | erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436386697.388_1   | 1  | -     | -      |
| 52.56 | erp.hortonworks.report.wait  | 9  | -     | -      |
| 22.26 | erp.hortonworks.report.delay   | 1  | -     | -      |
| 0.08  | erp.hortonworks.setup  | 1  | -     | -      |
| 0.02  | erp.hortonworks.report.bytes   | 8  | 7,300 | 21,898 |
| 0.00  | erp.hortonworks.setup.bundles  | 1  | -     | -      |
| 0.01  | erp.hortonworks.setup.splunk   | 1  |       | -      |
| •     |  |    | -     |        |
| 0.21  | erp.hortonworks.vix.hadoop.dirs.listed   | 5  |       | -      |
| 0.21  |  | 5  |       | -      |
|       | erp.hortonworks.vix.hadoop.dirs.listed<br>erp.hortonworks.vix.hadoop.files.listed  |    | -     | -      |
| 0.21  | erp.hortonworks.vix.hadoop.dirs.listed erp.hortonworks.vix.hadoop.files.listed erp.hortonworks.vix.hadoop.splits.generation.time | 8  |       | -      |

report.bytes = Hadoop generate results
MR.SPLK = Leverage Hadoop

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## **Examine HDFS Storage**

|   | 52.90 | erp.hortonworks.MR   | 29 | 8     | 8      |
|---|-------|--|----|-------|--------|
|   | 32.04 | erp.hortonworks.MR.SPLK_ubuntu_1436386697.388_0              | 17 | 5     | 5      |
|   | 20.86 | erp.hortonworks.MR.SPLK_ubuntu_1436386697.388_1              | 12 | 3     | 3      |
|   | 0.00  | erp.hortonworks.MR.failed.tasks                              | 2  | -     | -      |
|   | 0.00  | erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436386697.388_0 | 1  | -     | -      |
|   | 0.00  | erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436386697.388_1 | 1  | -     | -      |
|   | 52.56 | erp.hortonworks.report.wait                                  | 9  | -     | -      |
|   | 22.26 | erp.hortonworks.report.delay                                 | 1  | -     | -      |
|   | 0.08  | erp.hortonworks.setup  | 1  | -     | -      |
|   | 0.02  | erp.hortonworks.report.bytes                                 | 8  | 7,300 | 21,898 |
|   | 0.00  | erp.hortonworks.setup.bundles                                | 1  | -     | -      |
|   | 0.01  | erp.hortonworks.setup.splunk                                 | 1  | -     | -      |
|   | 0.21  | erp.hortonworks.vix.hadoop.dirs.listed                       | 5  | -     | -      |
|   | 0.21  | erp.hortonworks.vix.hadoop.files.listed                      | 8  | _     | -      |
| I | 1.19  | erp.hortonworks.vix.hadoop.splits.generation.time            | 2  | -     | -      |
|   | 0.22  | startup.configuration  | 9  | -     | -      |
|   |       |  | 9  | -     | -      |

Hadoop.dirs / files .listed = How many directories Splunk need to scan

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### VIX with Timestamp on the files = Not great

| 1,140.31 | erp.hunky_erp-1482.MR   | 10    | 72     | 72      |
|----------|---|-------|--------|---------|
| 678.77   | erp.hunky_erp-1482.MR.SPLK_apatil-centos65x64-001_1435613899.334_0              | 2     | 40     | 40      |
| 461.54   | erp.hunky_erp-1482.MR.SPLK_apatil-centos65x64-001_1435613899.334_1              | 8     | 32     | 32      |
| 0.00     | erp.hunky_erp-1482.MR.failed.tasks  | 1     | -      | -       |
| 0.00     | erp.hunky_erp-1482.MR.failed.tasks.SPLK_apatil-centos65x64-001_1435613899.334_1 | 1     | -      | -       |
| 657.74   | erp.hunky_erp-1482.report.wait  | 7     | -      | -       |
| 579.74   | erp.hunky_erp-1482.report.delay   | 1     | -      | -       |
| 6.55     | erp.hunky_erp-1482.setup  | 1     | -      | -       |
| 0.09     | erp.hunky_erp-1482.report.bytes   | 72    | 84,551 | 240,343 |
| 0.50     | erp.hunky_erp-1482.setup.bundles  | 1     | -      | -       |
| 2.01     | erp.hunky_erp-1482.setup.splunk   | 1     | -      | -       |
| 376.59   | erp.hunky_erp-1482.vix.hunky_erp-1482.dirs.listed                               | 365   | -      | -       |
| 0.00     | erp.hunky_erp-1482.vix.hunky_erp-1482.files.filter.time                         | 8,688 | -      | -       |
| 376.59   | erp.hunky_erp-1482.vix.hunky_erp-1482.files.listed                              | 8,760 | -      | -       |
| 570.39   | erp.hunky_erp-1482.vix.hunky_erp-1482.splits.generation.time                    | 223   | -      | -       |
| 1.73     | startup.configuration   | 73    | -      | -       |
| 0.06     | startup.handoff   | 73    | -      |         |

Scan 8,760 files – filter out 8,688 = Only 72 files used for search Recommendation is to build Timestamp on Directories

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# No-Splittable Very Large File = Bad

| 32.01 | erp.hortonworks.MR   | 17 | 1      | 1       |
|-------|--|----|--------|---------|
| 32.01 | erp.hortonworks.MR.SPLK_ubuntu_1436227204.315_0              | 17 | 1      | 1       |
| 0.00  | erp.hortonworks.MR.failed.tasks                              | 1  | -      | -       |
| 0.00  | erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436227204.315_0 | 1  | -      | -       |
| 32.75 | erp.hortonworks.report.delay                                 | 1  | -      | -       |
| 32.03 | erp.hortonworks.report.wait                                  | 2  | -      | -       |
| 0.09  | erp.hortonworks.setup  | 1  | -      | -       |
| 0.04  | erp.hortonworks.report.bytes                                 | 1  | 39,306 | 135,058 |
| 0.00  | erp.hortonworks.setup.bundles                                | 1  | -      | -       |
| 0.01  | erp.hortonworks.setup.splunk                                 | 1  | -      | -       |
| 0.15  | erp.hortonworks.vix.orders.dirs.listed                       | -  | -      | -       |
| 0.15  | erp.hortonworks.vix.orders.files.listed                      | 1  | -      | -       |
| 0.23  | erp.hortonworks.vix.orders.splits.generation.time            | 2  | -      | -       |
| 0.10  | startup.configuration  | 2  | -      | -       |
| 0.02  | startup.handoff  | 2  | -      | -       |

1 MR Job for very large file is not ideal

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## Yes-Splittable Very Large File = Good

| 140.9 | 6 erp.hortonworks.MR   | 76 | 20      | 20        |
|-------|--|----|---------|-----------|
| 39.5  | 9 erp.hortonworks.MR.SPLK_ubuntu_1436226266.312_0              | 21 | 5       | 5         |
| 34.9  | 5 erp.hortonworks.MR.SPLK_ubuntu_1436226266.312_2              | 19 | 5       | 5         |
| 33.0  | erp.hortonworks.MR.SPLK_ubuntu_1436226266.312_1                | 18 | 5       | 5         |
| 33.0  | 0 erp.hortonworks.MR.SPLK_ubuntu_1436226266.312_3              | 18 | 5       | 5         |
| 0.0   | 0 erp.hortonworks.MR.failed.tasks                              | 4  | -       | -         |
| 0.0   | 0 erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436226266.312_0 | 1  | -       | -         |
| 0.0   | 0 erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436226266.312_1 | 1  | -       | -         |
| 0.0   | 0 erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436226266.312_2 | 1  | -       | -         |
| 0.0   | 0 erp.hortonworks.MR.failed.tasks.SPLK_ubuntu_1436226266.312_3 | 1  | -       | -         |
| 140.1 | 3 erp.hortonworks.report.wait                                  | 21 | -       | -         |
| 18.7  | 4 erp.hortonworks.report.delay                                 | 1  | -       | -         |
| 0.2   | 5 erp.hortonworks.report.bytes                                 | 20 | 639,038 | 2,435,196 |
| 0.0   | 8 erp.hortonworks.setup  | 1  | -       | -         |
| 0.0   | 0 erp.hortonworks.setup.bundles                                | 1  | -       | -         |
|       |  | 1  | -       | -         |

Multiple Jobs means we leverage Hadoop parallel system

.conf2015

splunk>

# Report Acceleration = Great

|   | 0.00 | dispatch.localSearch                              | 1 | -     | -      |
|---|------|---|---|-------|--------|
|   | 0.00 | dispatch.preview                                  | 1 | -     | -      |
|   | 0.00 | dispatch.preview.stats.execute_output             | 1 | -     | -      |
|   | 0.00 | dispatch.preview.write_results_to_disk            | 1 | -     | -      |
| l | 0.00 | dispatch.stream.local                             | 1 | -     | -      |
| l | 0.01 | dispatch.writeStatus                              | 7 | -     | -      |
|   | 0.02 | erp.hortonworks.cache.bytes                       | 8 | 7,249 | 21,800 |
|   | 1.66 | erp.hortonworks.cache.delay                       | 1 | -     | -      |
|   | 1.00 | erp.hortonworks.report.wait                       | 2 | -     | -      |
|   | 0.14 | erp.hortonworks.vix.hadoop.dirs.listed            | 5 | -     | -      |
|   | 0.14 | erp.hortonworks.vix.hadoop.files.listed           | 8 | -     | -      |
|   |      | erp.hortonworks.vix.hadoop.splits.generation.time | 2 | -     | -      |
|   | 0.34 | erp.nortonworks.vix.nadoop.apiita.generation.time |   |       |        |
|   | 0.34 | startup.configuration                             | 1 | -     | -      |

cache.bytes = HDFS results (No need for MR)

.conf2015



### **Summary - Performance**

- 1. Run MR Jobs
- 2. HDFS Storage
- 3. VIX with Timestamp / indexes.conf
- 4. File Format
- 5. Compression types / File size
- Event breaking / Props.conf
- 7. Report Acceleration
- 8. Hardware
- 9. Search Head Clustering
- 10. Many Other Flags (Threads, Splits)

## **Summary - Troubleshooting**

- 1. Hunk UI shows errors
- Search.log to debug Hunk / Hadoop client issues
- 3. Hadoop logs to debug Hadoop Server issues
- 4. Job -> Inspect Job to debug many performance issues



### Common Issues We See

| Issue  | Clue for Issue  | Potential Solution   |
|--|---|--|
| Performance  | Job takes a long time   | Most likely customer is not running MR Jobs  Change to index = xyz   stats count by xyz + smart mode |
| Memory   | No Error! Job is just hanging   | Lower vix.mapred.job.map.memory.mb = 1024 OR Increase the memory on the Hadoop side                  |
| Heartbeat  | In the search.log you will see "operation took longer than the heartbeat interval"            | vix.splunk.heartbeat = 0   |
| Timestamp / Fields<br>Extraction in Smart<br>Mode        | Events are not showing correctly  | vix.input.[N].required.fields = Timestamp Or Props.conf  |
| Hive Jars missing or Hive issues                         | In search.log you will see Exception in thread "main" java.lang.NoSuchFieldError              | Add Jars to vix.env.HUNK_THIRDPARTY_JARS Or Look in answers for Hive                                 |
| Data nodes /tmp<br>directory will not install<br>SplunkD | In Hadoop logs (not in Splunk logs) you will see permission or issues writing to / tmp/splunk | Change vix.splunk.home.hdfs Or Fix permission / size   |