

# **RSA**Conference2022

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**TRANSFORM**

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## **The Steps to Successfully Baking Privacy into an IAM Implementation**

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# Agenda



**Our Preparation**

**Our Recipe**

**Your Journey Towards a  
More-Secure, Privacy-Enhanced  
Network**



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## Our Preparation



# Current Regulatory Landscape



**GDPR**



**CCPA**



**Privacy Act of 1974**



**EXECUTIVE ORDER  
ON IMPROVING THE NATION'S  
CYBERSECURITY**



# Identity and Privacy Are Key for a Successful Zero Trust Implementation



**The Perimeter Is Identity**



**Remote and Biometric Identity Proofing Enhances Identities**



**Phishing-resistant MFA and Contextual Authentication Are Critical**

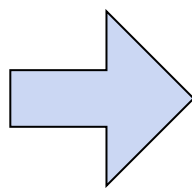
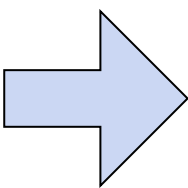


**Automated Identity Governance Rules Control Access**



**Loss Prevention Protects Data and Privacy**

# Privacy Risk and Organizational Risk



**Problem**

**Arises from data processing**

**Individual**

**Experiences direct impact**  
(e.g., embarrassment, discrimination, economic loss)

**Organization**

**Resulting impact**  
(e.g., customer abandonment, noncompliance costs, harm to reputation or internal culture)

Source: NIST



# Stakeholder Management





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## Our Recipe



# Privacy Preserving IAM/ZTA Implementation Recipe

#RSAC

## Recipe

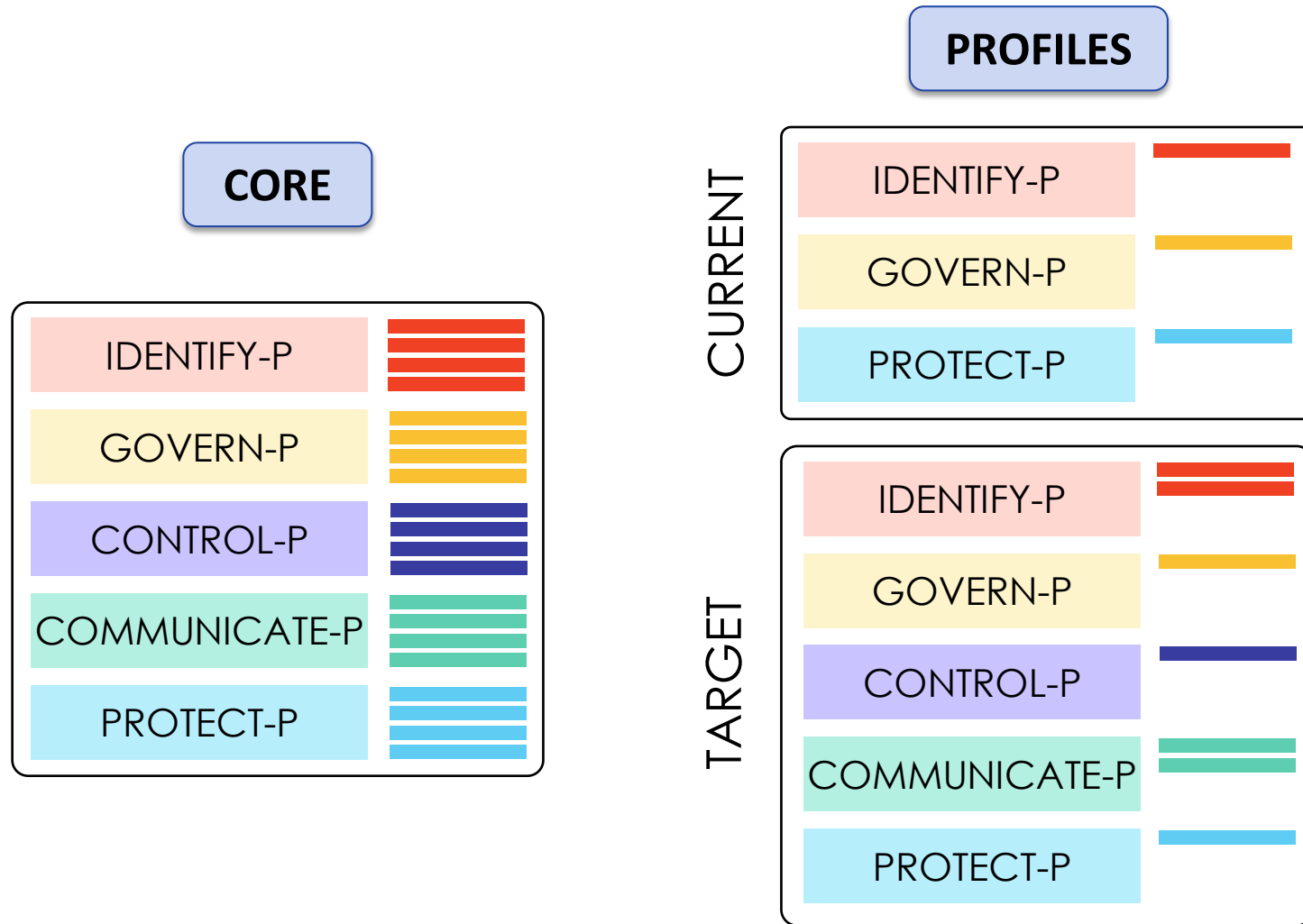
### Ingredients:

- Stakeholders
- NIST guidance
- Lots of assessments
- Contract clauses
- Extensive testing
- Massive amount of patience
- A sprinkle of grace

**Instructions:** *Assemble stakeholders; identify and categorize your identities, systems, applications and data; conduct a privacy risk assessment and apply mitigations; test and refine and migrate and enjoy.*

*\*For an optimal experience, apply NIST Guidance liberally.*

# Our Best Kept Secret Recipe: The NIST Privacy Framework

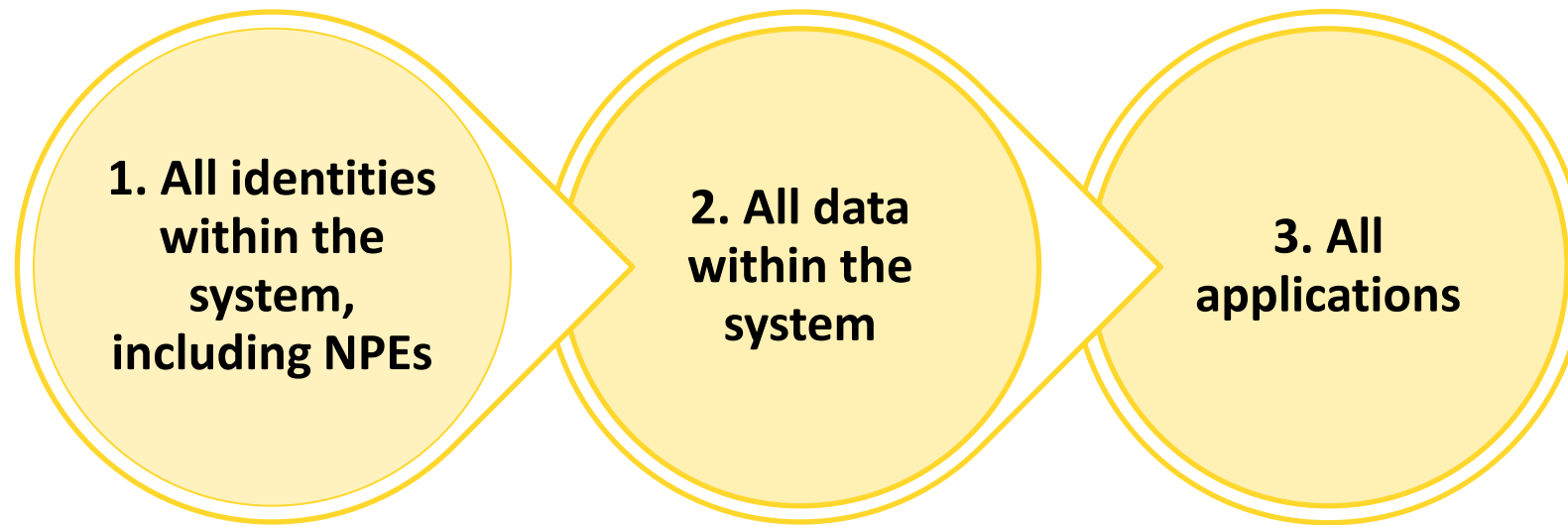


## \*Consider:

- Organizational goals
- Role(s) in the data processing ecosystem or industry sector
- Legal/regulatory requirements & industry best practices
- Organization's risk management priorities
- Privacy needs of individuals

Source: NIST

# Identify & Categorize



**\*Privacy Pro tip:** Leverage the NIST Privacy Framework's Inventory and Mapping Category



# Privacy Pro's Favorite Categories for IAM: Mini Profile



ID-P

## Risk Assessment (ID.RA-P)

The organization understands the privacy risks to individuals and how such privacy risks may create follow-on impacts on organizational operations, including mission, functions, other risk management priorities

ID-P

## Inventory and Mapping (ID.IM-P)

Data processing by systems, products, or services is understood and informs the management of privacy risk.

CT-P

## Disassociated Processing (CT.DM-P)

Data processing solutions increase dissociability consistent with the organization's risk strategy to protect individuals' privacy and enable implementation of privacy principles (e.g., minimization).

CM-P

## Data Processing Awareness (CM.AW-P)

Individuals and organizations have reliable knowledge about data processing practices and associated privacy risks, and effective mechanisms are used and maintained to increase predictability consistent with the organization's risk strategy to protect individuals' privacy.

PR-P

## Data Security (PR.DS-P)

Data are managed consistent with the organization's risk strategy to protect individuals' privacy and maintain data confidentiality, integrity, and availability.

# Research & Prepare

1. Create use cases and requirements

2. Perform market research

3. Conduct pilot to test use cases and requirements.  
Iterate testing.

4. Procure and implement products throughout the system

**\*Implementation Pro tip:** To learn where the weaknesses are, develop, test, and iterate steps 2 & 3 to find breakage within the system and develop solutions.

# What Could Possibly Go Wrong?



# Migrate Users & Apps – Enjoy!





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# Your Journey Towards a More-Secure, Privacy-Enhanced Network

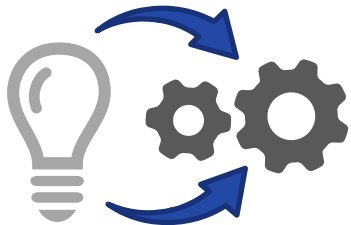


# Where to Begin



## Immediately

Schedule a privacy/security meetup next week to discuss the privacy requirements for your IAM and Zero Trust integrations



## Short Term

Assess your current IAM posture  
Implement phishing resistant MFA



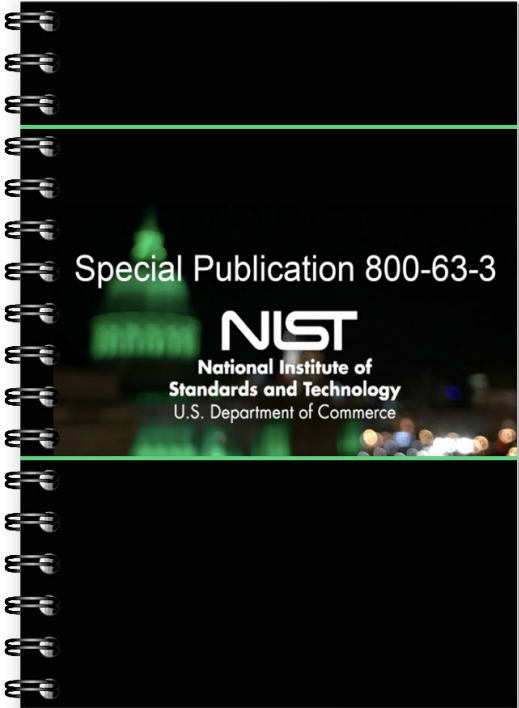
## Long Term

Apply the recipe and make note of your own variations; document success and recipe fails and share with others!

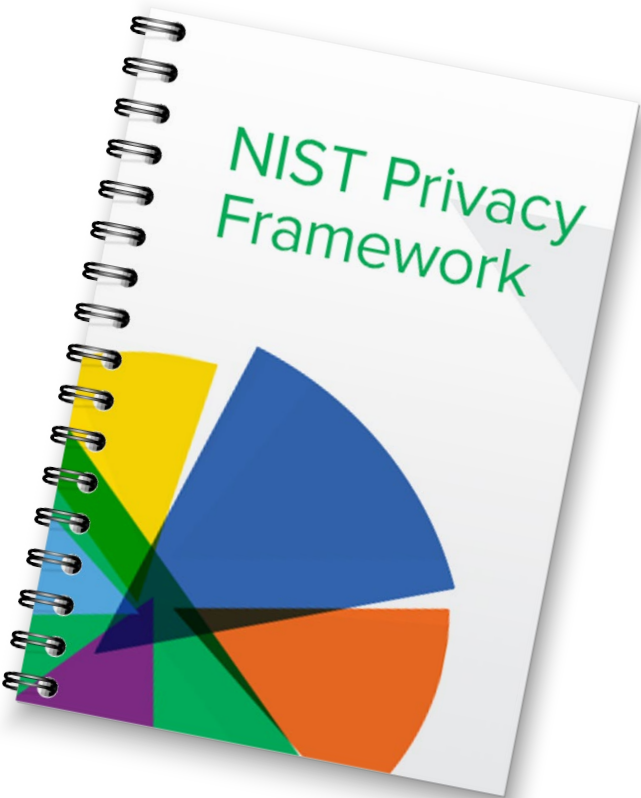
# Recipe Book Recommendations



[NIST SP 800-207](#)



[NIST SP 800-63-3](#)



[NIST Privacy Framework](#)



# Thank you!

# Questions?

