

# RSA<sup>®</sup>Conference2016

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SESSION ID: PDAC-W04

## How Poorly Managed Keys and Certificates Impact the Trust Model



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Connect **to**  
Protect

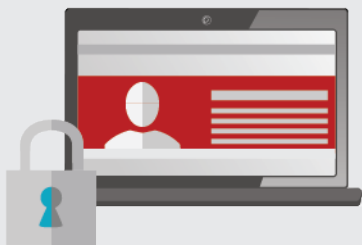
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# Key and Certificate Trust Model



- Used for secure communications, authentication, and authorization
- But when poorly managed, they jeopardize the trust they are meant to establish

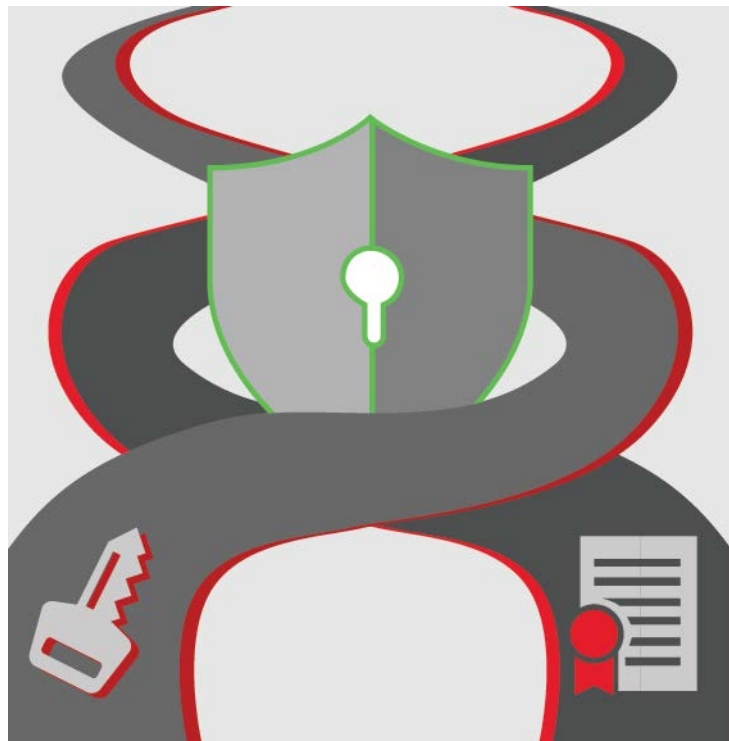


- SSL/TLS
- SSH
- Mobile devices
- WiFi & VPN access
- Etc.

# Security Gaps



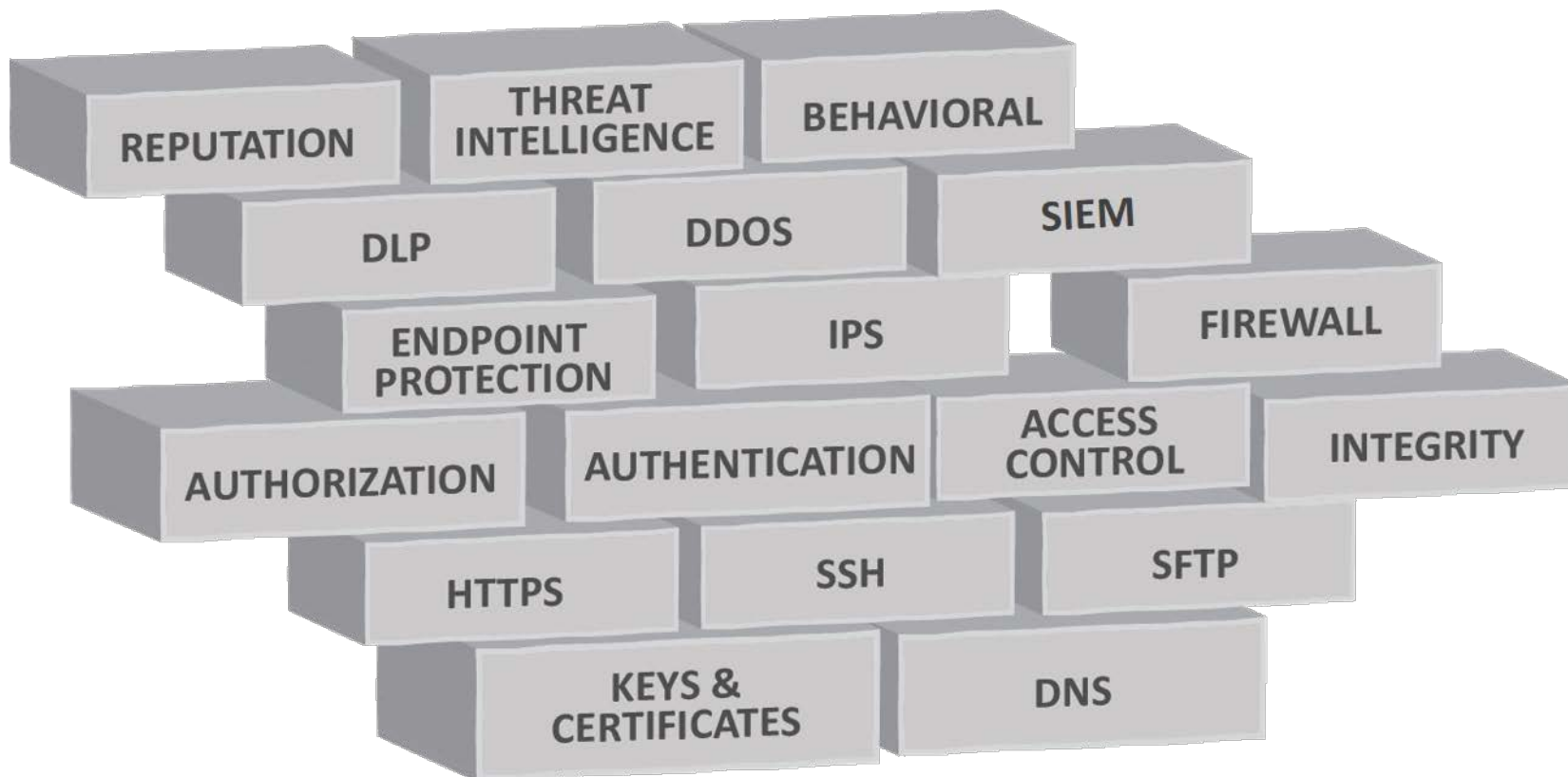
- Most security controls blindly trust keys and certificates
- Cyber criminals misuse keys and certificates to bypass security controls
- Do you trust all keys and certificates?



# Foundation of Layered Security



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# When the Foundation Isn't Protected



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## Cyber Criminals Misuse Unmanaged / Unprotected Keys and Certificates:

- Abuse their trusted status
- Hide in encrypted traffic—e.g., transmit malware or steal data
- Eavesdrop using man-in-the-middle (MITM) attacks
- Code-sign malware
- Spoof websites in phishing attacks



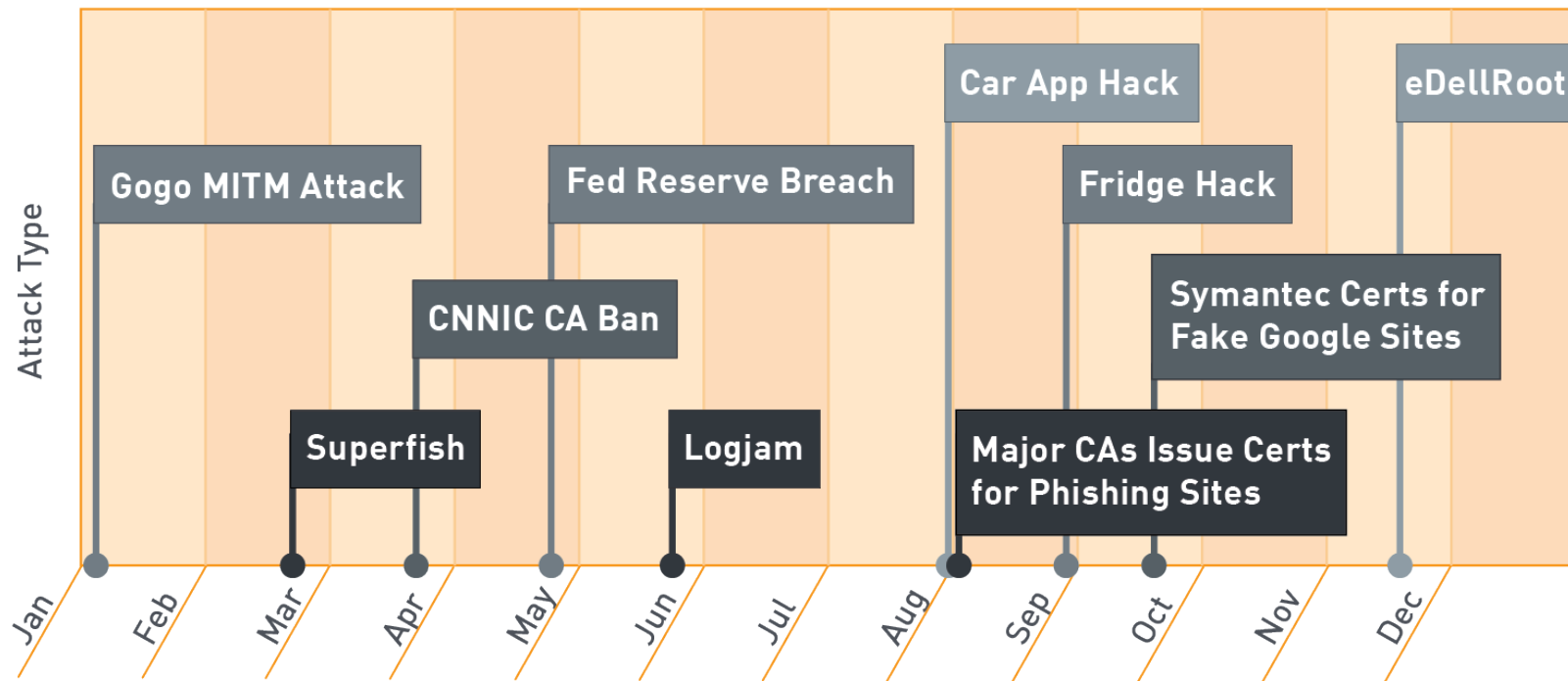
# Increasing Attacks



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## 2015 Timeline: Attacks Abusing Keys and Certificates

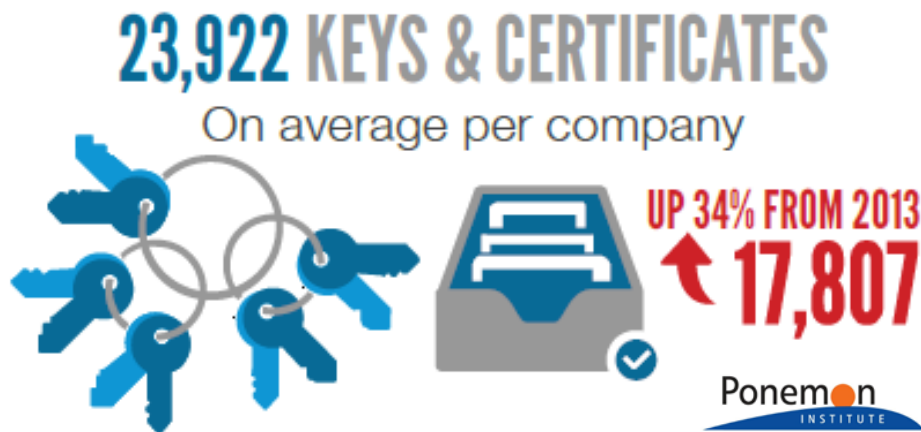
Source: Venafi



# The Problem



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- Increased management complexity
- Lack of knowledge/management of the trust model
- Human error/lack of education





Gartner Press Release. *Gartner Says 4.9 Billion Connected "Things" Will Be in Use in 2015*. Nov. 11, 2014.

# Real-world Case Study #1



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As reported by Time, Bloomberg, and others, known Chinese cyber-espionage operator, APT18, compromised a Fortune 200 American health services organization and stole data on 4.5 million patients.

Reconstructed by:  **Raxis**  
CYBER SECURITY

# Attack Stage 1: Stole Private Keys



Attackers used

## HEARTBLEED

To compromise private keys.



**MANY STILL VULNERABLE**

All those that did not replace all keys and certificates following Heartbleed



## ATTACKERS BYPASSED SECURITY CONTROLS

In addition to Heartbleed, they could have used any of millions of malware variants that steal keys and certificates to bypass security controls.

## Attack Stage 2: Gained Access



### ATTACKERS BREACHED THE COMPANY

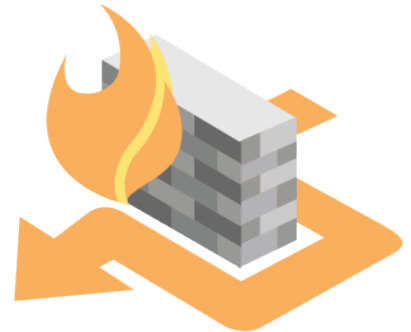
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Using stolen private keys and VPN credentials. The private keys were used to decrypt live data.

### ATTACKERS BYPASSED SECURITY CONTROLS

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Circumventing firewalls, authentication, and other security controls.



## Attack Stage 3: Expanded Foothold



ONCE IN, ATTACKERS WORKED  
TO ELEVATE PRIVILEGES  
AND EXPAND ACCESS

Stole or created new SSH keys and certificates  
for future backdoor access and exfiltration of data.



ATTACKERS BYPASSED  
SECURITY CONTROLS

Including firewall, authentication, VPN, and  
privileged access controls by using stolen  
keys and certificates to hide their activity.

## Attack Stage 4: Exfiltrated Data



### ATTACKERS EXFILTRATED DATA USING SSL

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Most security controls do not conduct SSL inspection or have ALL of the keys necessary to decrypt ALL traffic, leaving a huge blind spot

### ATTACKERS BYPASSED SECURITY CONTROLS

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Used encrypted SSL/TLS communications to bypass security controls, including DLP, IDS/IPS, threat detection, sandboxing, etc.



# Real-world Case Study #2



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Russian hacking group stole an SSL private key to conduct an effective phishing campaign of a Fortune 100 bank.

The attack went undetected for months and led to the loss of account information for tens of millions of customers.

Reconstructed by:  **Raxis**  
CYBER SECURITY

## Attack Stage 1: Getting a Private Key

### PURCHASED ON THE UNDERGROUND

Attackers purchased an SSL private key for a wildcard certificate for a Fortune 100 bank



**\$1000 PRICE TAG**

For a stolen certificate in the underground marketplace



### ABUSING TRUST

How did the private key wind up for sale on the underground marketplace? Most likely it was stolen by malware or it might have been sold by an employee.

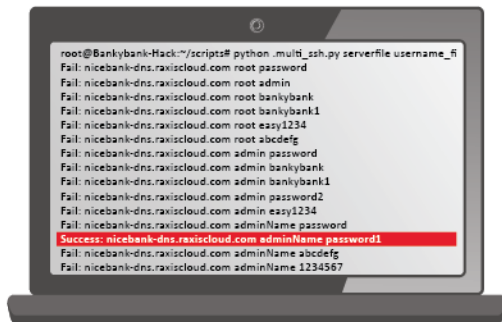


# Attack Stage 2: Gain Access to DNS



## SSH BRUTE FORCE:

Conducted an SSH brute force attack to get a username & password.



## PRIVATE KEY WITH ROOT

**ACCESS:** Searched the home directory tree and revealed a tarfile with a system backup, containing an SSH private key for root access.



## MATCHING DOMAIN NAME

**TO CERTIFICATE:** Inserted a DNS entry into the system zone file and the IP Address of a hacked server into the production DNS system.



## Attack Stage 3: Build a Phishing Website



### A BELIEVABLE PHISHING WEBSITE

Attackers cloned a legitimate, reputable production website, but used the phishing URL.



### ABUSING TRUST

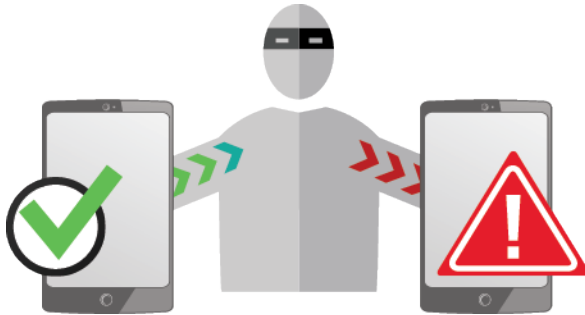
Using the stolen SSL certificate enabled the phishing site to display a valid certificate—along with a valid domain name and SSL/TLS encryption, this made a convincing phishing site.

## Attack Stage 4: Lure Victims



### ROUTING USERS TO PHISHING SITE

Emails were sent to harvested email addresses for the bank's customers and employees.



### ABUSING TRUST

When a user and password combination were entered, the fake site then redirected the end user to the legitimate site through a MITM approach.



## Protect Your Business

- Establish visibility, awareness, and a centralized inventory of keys and certificates
- Get control with enforced policies & workflows for certificate management
- Automate certificate lifecycle actions
- Educate, educate, educate



# Benefits of Better Management



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- Increase operational efficiencies
  - Avoid outages—increase system uptime
  - Reduce certificate lifecycle timeline



- Improve security
  - Know what should and shouldn't be trusted
  - Strengthen investment in other security controls
  - Reduce attack vector with tighter control
  - Leverage trust model → don't blindly trust everything

# Apply What You Have Learned Today



## ■ Next week:

- Identify your current key and certificate management approaches
- Read the full Raxis attack reconstructions to better understand vulnerabilities

## ■ Within three months:

- Conduct a full inventory of all keys and certificates, including a vulnerability assessment
- Develop a management strategy, including policies and workflow
- Evaluate tools to help automate key and certificate management & security

## ■ Within six months:

- Implement management & security tools
- Begin phased approach to vulnerability remediation

### Tips

- Don't boil the ocean, it is a journey, one step at a time
- Educate, educate, educate
- Rinse and repeat—this is not a one time event

## Case Study #1

Real-world Attack Case Study: Misuse of Keys and Certificates Bypass Critical Security Controls

<http://research.crn.com/content51270>

## Case Study #2

Real-world Attack Case Study: Private Keys and Digital Certificates Used for Phishing and Breach of a Global Bank

<http://whitepapers.fiercecio.com/content50888>

