



## L'evoluzione del Security Operation Center tra Threat Detection e Incident Response & Management

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### Universe of cyber security threats is constantly expanding

Drivers:

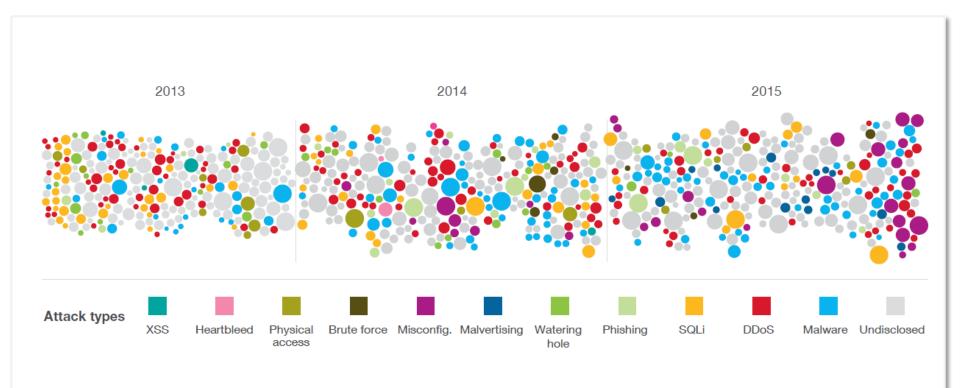
### **Future A** Threats **Current Threats** More hackers and attackers Better exploit tools Increased sourcing options for attackers Rise of the hacking entrepreneur (Hacktrepeneurs) Organized crime loves cyber crime (OCC) Attacks are well funded and managed like a program







## Attacks are relentless, aggressive and constantly evolving



Size of circle estimates relative impact of incident in terms of cost to business.

Source: IBM X-Force Threat Intelligence Report 2016







### Is your security team prepared?

#### **Broad Attacks**

Indiscriminate malware, spam and DoS activity

### **Tactical Approach**

Compliance-driven, reactionary

- Build multiple perimeters
- Protect all systems
- Use signature-based methods
- Periodically scan for known threats
- Read the latest news
- Shut down systems



Advanced, persistent, organized, politically or financially motivated

### **Strategic Approach**

Intelligence-driven, continuous

- Assume constant compromise
- Prioritize high-risk assets
- Use behavioral-based methods
- Continuously monitor activity
- Consume real-time threat feeds
- Gather, preserve, retrace evidence

New threats require a new approach to security, but most are defending against yesterday's attacks, using **siloed**, **discrete defenses** 







## What is a Security Operations Center, or SOC?

A Security Operations Center is a highly skilled team following defined definitions and processes to manage threats and reduce security risk.

### **Security Operations Centers (SOC) are designed to:**

- protect mission-critical data and assets
- prepare for and respond to cyber emergencies
- help provide continuity and efficient recovery
- fortify the business infrastructure

### The SOC's major responsibilities are:

- Monitor, Analyze, Correlate & Escalate Intrusion Events
- Develop Appropriate Responses; Protect, Detect, Respond
- Conduct Incident Management and Forensic Investigation
- Maintain Security Community Relationships
- Assist in Crisis Operations







# A Security Operations Center is key to keeping up with a perpetually evolving cyber security environment

### **Objectives**

- 1 Manage risk
- 2 Meet compliance and regulatory requirements
- 3 Safeguard critical data
- 4 Protect business against attacks
- 5 Increase cyber security visibility
- 6 Move from reactive response to proactive mitigation









# To achieve these objectives, IBM Security looks at the whole span of the threat management lifecycle

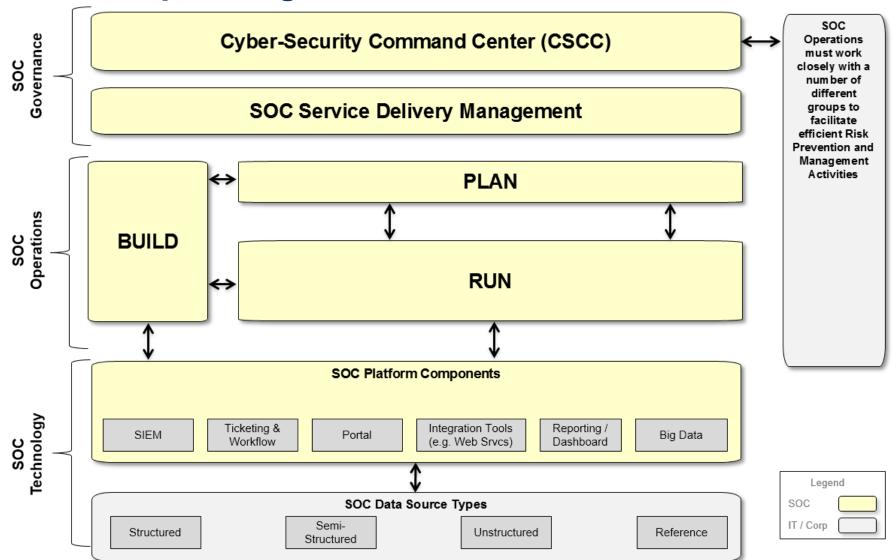
#### Threat management lifecycle







## **SOC Operating Model**









## **Cybersecurity Incident Response Planning**

At least 50 percent of the CSIRPs evaluated by IBM security consultants show no evidence of a formal document lifecycle or a history of continual revisions.

Having an incident response plan in place saved U.S. organizations on average USD1.2 million per data breach in 2013.



<sup>1</sup>CSIRP = Computer Security Incident Response Plan

- An incident response plan is the foundation on which all incident response and recovery activities are based:
  - ✓ It provides a framework for effectively responding to any number of potential incidents
  - ✓ It specifically defines the organization, roles and responsibilities of the computer security incident response ream (CSIRT)
  - It should have criteria to assist an organization determine types and priorities of each security incident
  - ✓ It defines escalation and communication procedures to management, executive, legal, law enforcement, and media depending on incident conditions and severity
  - It must be regularly updated and fully tested via dry runs

CSIRP Review and Gap Assessment

CSIRP Development

Incident Mock Tests and Table Top Exercise







## **Incident Response: Prepare proactively and respond instantly**

Around-the-clock access to incident response and forensics experts

Combat a significant intrusion, sophisticated attack or other security incident for faster recovery and forensic analysis



Worldwide, around-the-clock coverage to enable faster recovery and reduce business impact from incidents

- Incident planning
- Proactive preparation
- Periodic reviews

### **Cyber Emergency Hotline**

Italy +39 02 99953631 US 1-888-241-9812 Worldwide 1-312-212-8034

- Incident triage
- Containment, eradication and recovery
- Post-incident analysis

Helps manage incident response across multiple stages including prevention, intelligence gathering, containment, eradication, recovery, and compliance management







## **IBM Security Services Portfolio**

Security Strategy, Risk and Compliance	Security Intelligence and Operations	Cyber Security Assessment and Response	Identity and Access Management	Data and Application Security	Infrastructure and Endpoint Security
Security Essentials and Maturity Consulting Security Strategy and Planning Security Architecture and Program Design Critical Infrastructure Security Services PCI Compliance Advisory Services Information Security Assessment Security Framework and Risk Assessments Integrated Account Security Management	Security Operations Consulting SIEM Design and Deploy  Managed SIEM Security Intelligence Analyst Advanced Cyber Threat Intelligence Services  Intelligent Log Managemnt IBM® XForce® Hosted Threat Analysis Service	Emergency Response Services Incident Response Planning Active Threat Assessment Penetration Testing Smart and Embedded Device Security APT³ Survival Kit  Executive Protection	Identity and Access Strategy and Assessment Access Management Design and Deploy Multifactor Authentication Design and Deploy Identity and Access Solution Migration Identity Governance and Administration, Design and Deploy  Managed Identity  Cloud Identity	Critical Data Protection Program  Data Discovery and Classification  Data Security Strategy and Architecture  Data Loss Prevention and Encryption  Application Security Assessment  Application Source Code Security Assessment  Hosted Application Security Management	Deployment and Migration Staff Augmentation Services  Firewall Management Unified Threat Management Intrusion Detection and Prevention System Management Managed Protection Services Secure Web Gateway Management Malware Defense Management
Cloud Security Strategy  Consulting and Systems Integration  Cloud Security Services  Cloud Security Services					Managed Web Defense Hosted Email and Web Security Hosted Vulnerability Management







### **Key components for a SOC initiative**

## Consulting Services

- Security Intelligence & Operations Consulting
  - SOC Strategy & Planning
  - SOC Maturity Assessment
  - SOC Build & Transformation
  - SIEM Activation & Tuning
  - Integrations

## SIEM platform

- QRadar SIEM (software, virtual, appliances, SaaS)
- Security Intelligence feed
- QRadar additional modules (QVM, QFlow)

### Managed Security Services

- Managed SIEM service
- Security Monitoring
- Security Service Manager
- Emergency Response Services
- Early Warning (XForce Threat Analysis Services)







## **Thank You**

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