## RS∧°Conference2016

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Security Monitoring in the Real World with Petabytes of Data



#### **Mike Mellor**

Director, Information Security, Adobe



## The Adobe Advantage





Make



Manage



Measure



Monetize



Adobe
Document Cloud



Adobe Creative Cloud



Adobe Marketing Cloud

## **Broad Use Across Industries**



World's largest media companies 10/10



America's largest corporations

America's largest financial services companies 10/10





World's biggest

World's biggest auto companies 10/10







America's top wealth management firms 10/1



**Adobe Marketing** Cloud



World's most valuable telecom brands 10/10



Highest revenue pharmaceutical companies

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## **Marketing Cloud at Scale in 2015**





**Transactions** 















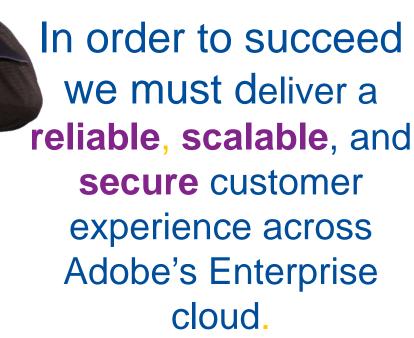








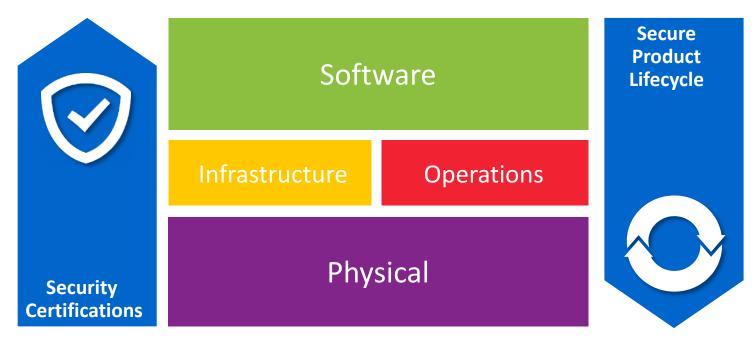




# The Priority for Hosted Services: Protect Customers and Their Data



#### **Hosted Services**



# Security Certifications: Common Controls Framework (CCF)



Started with 10+ standards, with a total of ~1000 Control Requirements (CRs)....

...rationalized into ~ 200 common controls across 11 control domains tailored to Adobe' s Environment

#### SOC 2 (5 Principles) – 116 CRs Service Organization Controls ISO 27001 – 26 CRs International Organization for Standardization PCI DSS – 247 CRs Rationalization Payment Card Industry - Data Security Standard FedRAMP - 325 CRs Federal Risk and Authorization Management Program ISO 27002 – 114 CRs International Organization for Standardization SOX 404 (IT) – 63 CRs

Sarbanes Oxley 404

Asset Management - 12 Controls

Access Control - 30 Controls

BCM – 10 Controls

Cryptography - 11 Controls

Data Privacy - 10 Controls

Incident Response- 6 Controls

Operations Management - 70 Controls

Physical and Env. Security - 16 Controls

People Resources- 11 Controls

SDLC – 11 Controls

Security Governance - 31 Controls

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## Size and Scale Require a Novel Approach



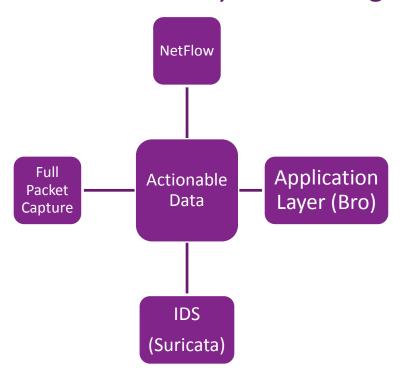
- Spend \$\$\$ on what matters
- Automation & workflow efficiency gains pay dividends
- Use open source where possible to enable better scalability
- Intelligence and technology
- Maximize the impact of resources
- Map to security compliance (business support and \$\$\$)
- Math and security economics favor the attacker



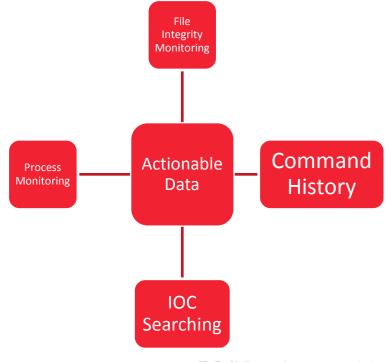
## **Different Types of Data Are Needed**



#### **Network Security Monitoring**



### **Host Security Monitoring**



## A "Big Data" Approach



- Centralize all data for rapid searching
- Use a hybrid analytics approach
- Use consolidated logging
- Log only what is needed and actionable
- Prioritize traffic
- Do not rely too heavily on public listening data
- Avoid large data flows that have no real actionable data
- Map data to severity alerts so it is actionable by teams
- Getting this right will require close coordination between engineering, monitoring, IR, and threat analytics teams



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**Good Threat Intelligence is Key to Security Program Maturity** 

## **Threat Intelligence Maturity Model**

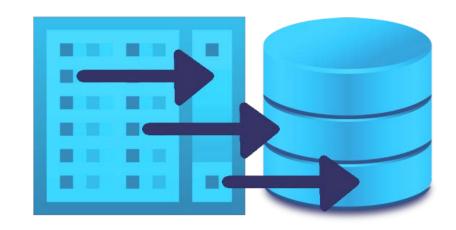


- **001** Basic security operations maturity
- 002 Not all Indicators of Compromise (IOC) are created equal
- 101 Pay vendors for threat intel (spoiler: this doesn't work)
- **201** Collect & curate threat intel
- **301** Applied threat research

## 001 – Start here

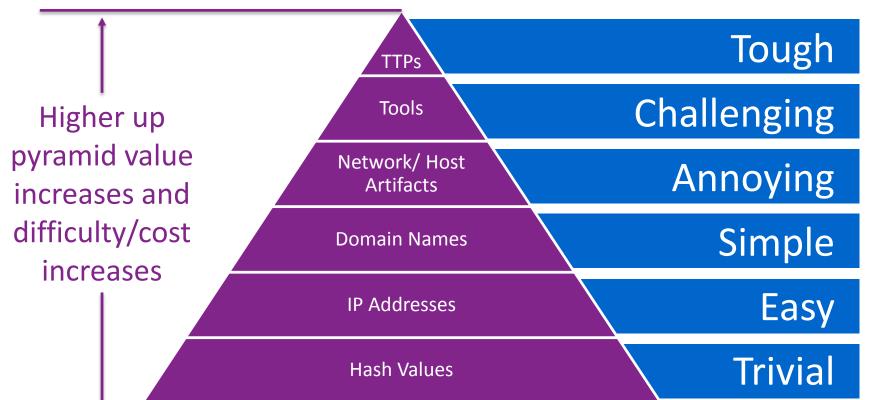


- Data & environment
- Visibility at right places (constantly test)
- Right data in the right places
- Prioritize alerts by criticality, context, and multiple matches
  - Incoming traffic to webserver
  - Outgoing data (SSH/IRC/wget/curl)
  - Unique processes
  - Non-standard traffic (non-SSL on 443, etc)
  - Threat intel
- Understand that 95% of breaches are not using 0 days
- Cyber security is hard security economics favors the attackers



# 002 - Not all Indicators of Compromise (IOC) are created equal





## 101 – Paying Vendors for Threat Intel = FAIL



- Too many data points (internet minus 2 hosts)
- You need tight correlation with your own good data
- Context is key
- Most intrusions do not use obscure attacks
- Vendors that aid in removing noise are worth consideration
- There is no "magic list" you can buy



### 201 - Collect & Curate Threat Intel



- Each piece of threat intel has 1) value level and 2) shelf life
- A smaller amount of "high value and fresh" threat intel is extremely valuable
  - Curate the intel
  - Keep the intel fresh
  - Prioritize alerts by criticality, context, and multiple matches
  - Focus on highest value systems
- Make interesting use of one-off projects that can collect less traditional intel



## 301 - Applied Threat Research (ATR)



- Research and apply TTPs from real world attackers
- Is attack successful against our systems?
- Did security monitoring detect the attack?
- DANGER! Extremely skilled security professionals required
- Almost all of your security program work should be focused on fixing issues found here – by far highest value
- ATR levels of 'stealth' challenge and collaborate with security monitor team
- Auditors loves this shows high degree of security program maturity



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### Resources



- Security portal
- http://adobe.com/security
- Security @ Adobe blog
- http://blogs.adobe.com/security/
- Advisories and updates
- http://www.adobe.com/support/security
- Twitter: @AdobeSecurity
- Brad: @BradArkin

# Thank you



