



H&R Block Used Quick Wins to Build a Long-term GRC Program in Onspring

OVERVIEW

H&R Block's comprehensive GRC vision was comprised of 13 wide-ranging programs spanning all three verticals of Governance, Risk & Compliance. These robust programs included training and awareness, vulnerability management, third-party risk, metrics, enterprise policies, and regulatory compliance.

Moving all 13 programs out of ServiceNow legacy software system and into Onspring required a strategy that not only delivered quick implementations with immediate ROI but a long-term approach for enterprise-wide value.

H&R Block successfully launched their first program in Onspring within 30 days while building rapport across teams and creating continuous support from executives to sustain long-term success.

PROFILE

Company:

H&R Block

Industry:

Financial Services

Solutions:

Governance, Risk & Compliance Suite

RESULTS

70% time savings in processes

100% connectivity & visibility created across GRC

40% reduction in hours to complete audits

30 DAYS to launch first program in Onspring



[View the full case study](#)