.conf2015

Taming Your Data

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splunk>

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Agenda

- OSU Splunk Deployment Environmental Background
- Quick Look at Data Curator Overview Dashboard
- Props & Field Extraction Score Methodology
- Views to help Splunk admins prioritize time

FYI - Splunk Admin Focused Presentation

About Me

- Using Splunk for 3 years
- ArcSight admin for 3 years
- Worked in InfoSec for 10 yrs+
- Motto Solve for 80% and move on
- Getting data into Splunk isn't the end game



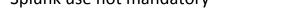
On ferry going to Survivor open casting call

Some Background & Program Drivers

OSU Environment

135 Distributed IT units around OSU

- Each group is autonomous
- No standardization
- Huge variety of technologies
- Splunk use not mandatory



Desired lightweight onboarding process

For units & for SecOps team



Incredible roll-on/adoption rate



Fast Forward 3 Years +/-

- 2TB of data
- 2,800+ Splunk agents
- 16k devices
- 12 types of firewalls
- Multiple OS
- 90+ teams with data in Splunk
- 900+ sourcetypes many 'learned'
- 550+ accounts provisioned

Fast Forward 3 Years +/-

- 2TB of data
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Is data being ingested correctly?

What fields have been defined?; where?

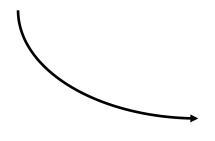
What types of data are in Splunk?

What's not configured correctly?

Issue Overview

Out of the box Splunk will generally ingest data correctly

- Host names
- Sourcetypes
- Timestamp
- Line breaking
- Auto key-value fields



At best this isn't efficient.

At worst it can strain your deployment and may drop/lose events

Factors in play

- Hardware
- Data distribution
- Sourcetype velocity
- Ratio of indexers to total log volume
- Weird date/time information in your logs
- etc



Data Curator App

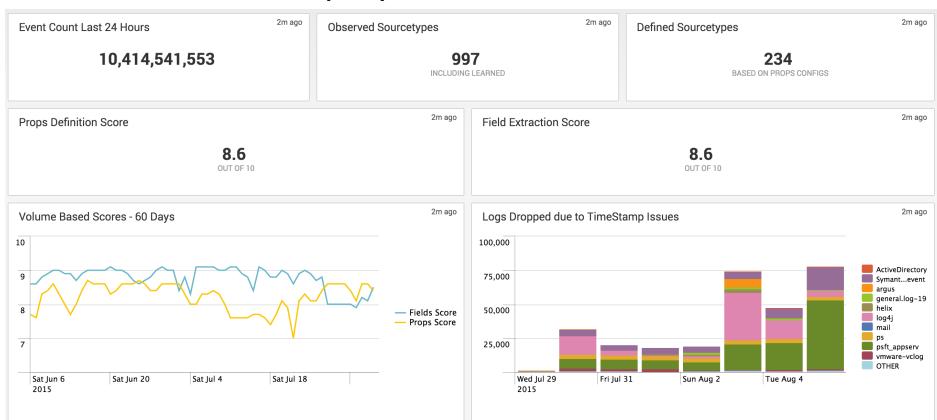
Goals

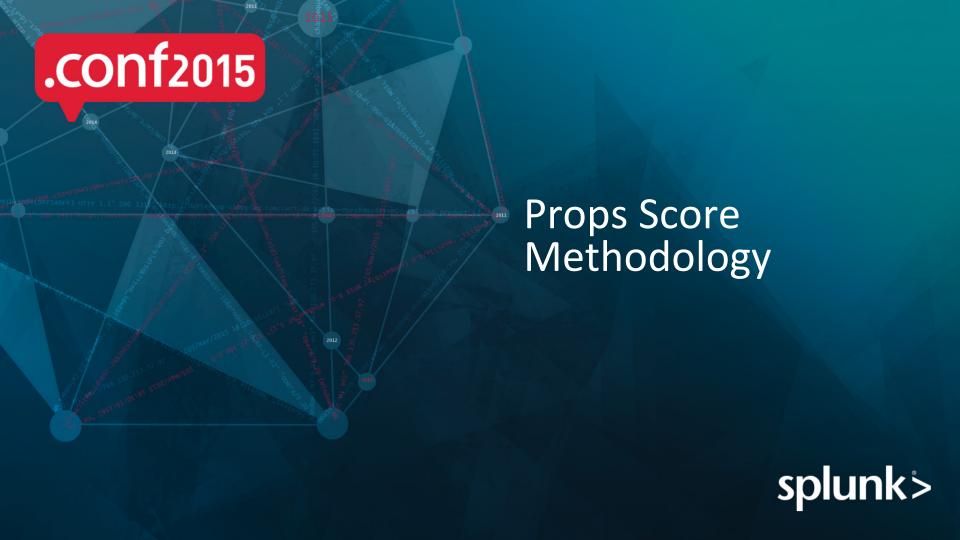
- Generate aggregate data onboarding maturity scores
- Generate ~accurate individual sourcetype maturity score
- Show what app/package contains props settings
- Show current props settings
- Highlight issues related to/solvable by props settings
 - Line breaking
 - Timestamp
 - Transforms issues

Take Note!

- App will NOT tell you what the settings should be
- Requires Splunk 6x search head
- Only able to work through issues I saw in my environment - you may have others.
- I can troubleshoot my app not your deployment=)

Deployment At A Glance





Props Score Methodology

- Based on *Getting Data in Correctly* presentation
- Individual scores reference the 7 primary props settings each sourcetype should have
- Aggregate score takes individual scores and factors in sourcetype volume
- Score converted to a 10 point scale (customizable)

```
[mah_data_stanza]
TIME_PREFIX =
MAX_TIMESTAMP_LOOKAHEAD =
TIME_FORMAT =
SHOULD_LINEMERGE =
LINE_BREAKER =
TRUNCATE =
TZ =
```

```
[mah_data_stanza]
TIME_PREFIX =
MAX_TIMESTAMP_LOOKAHEAD =
TIME_FORMAT =
SHOULD_LINEMERGE = False +1
LINE_BREAKER =
TRUNCATE =
TZ =
....but what if my data should be merged?
```

```
[mah_data_stanza]

TIME_PREFIX =

MAX_TIMESTAMP_LOOKAHEAD =

TIME_FORMAT =

SHOULD_LINEMERGE = True

LINE_BREAKER =

TRUNCATE =

TZ = +1
```

One of these is populated
BREAK_ONLY_BEFORE
MUST_BREAK_AFTER
MUST_NOT_BREAK_BEFORE
MUST_NOT_BREAK_AFTER

```
[mah_data_stanza]

TIME_PREFIX =

MAX_TIMESTAMP_LOOKAHEAD =

TIME_FORMAT =

SHOULD_LINEMERGE =

LINE_BREAKER = +1

TRUNCATE =

TZ =
```

Default is ([\r\n\]+)

Don't want to line break?

((?!)) or ((*FAIL)) are a couple options*

```
[mah_data_stanza]

TIME_PREFIX =

MAX_TIMESTAMP_LOOKAHEAD =

TIME_FORMAT =

SHOULD_LINEMERGE =

LINE_BREAKER =

TRUNCATE = +1

TZ =
```

Default is 10000 +0

Game your score!

> Set this to anything other than the default i.e. 10001 or 999999

```
[mah_data_stanza]
TIME_PREFIX =
MAX_TIMESTAMP_LOOKAHEAD =
TIME_FORMAT =
SHOULD_LINEMERGE =
LINE_BREAKER =
TRUNCATE =
TZ = +1
```

If setting this across your environment isn't possible/practical reduce the max score macro in the app. It's used as a variable.

Macro: props_score_upper_bounds = 🛪 🄞

```
[mah_data_stanza]
TIME_PREFIX =
MAX_TIMESTAMP_LOOKAHEAD =
TIME_FORMAT =
SHOULD_LINEMERGE =
LINE_BREAKER =
TRUNCATE =
TZ =

Max Score = 7

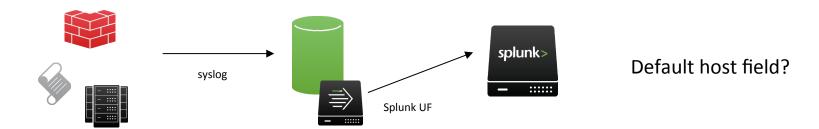
(st_score * `props_score_scale`) / `props_score_upper_bounds`

10
```

Props Score Caveats

There are a lot of additional props settings that could be applicable for your data/environment.

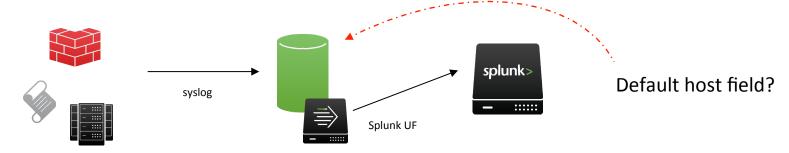
This method/app doesn't address host fields that are incorrect



Props Score Caveats

There are a lot of additional props settings that could be applicable for your data/environment.

This method/app doesn't address host fields that are incorrect

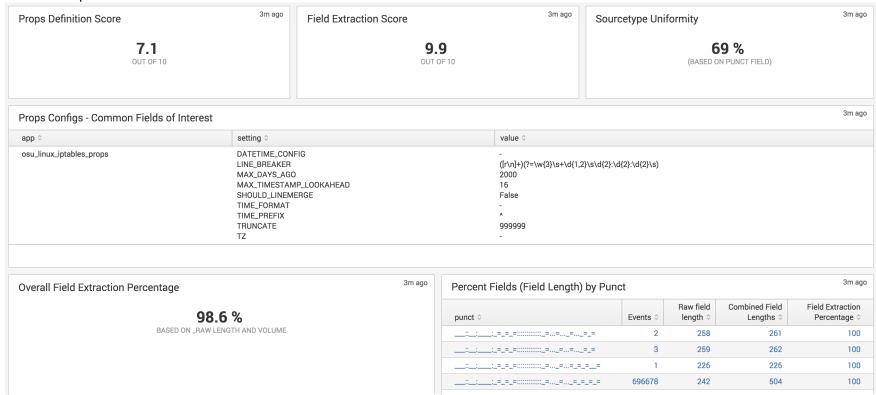


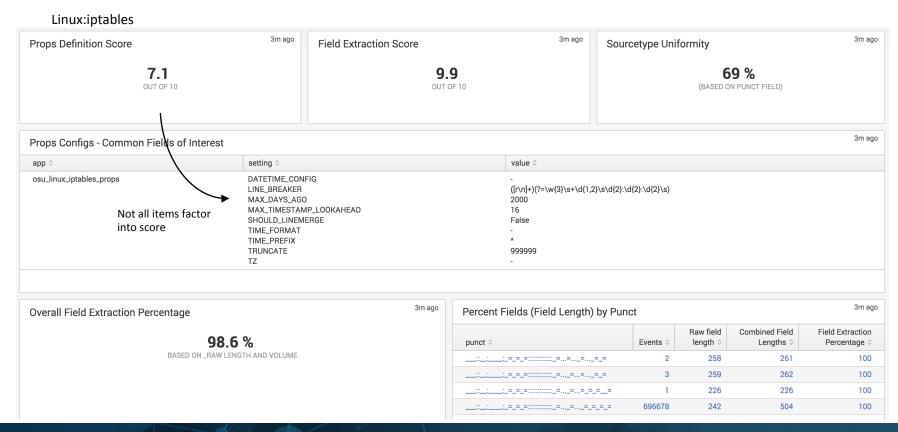
Props Score Macro'ed Query

```
rest splunk server=local /servicesNS/-/-/configs/conf-props
 eval sourcetype = if(isnull(sourcetype) OR len(sourcetype)<1, title, sourcetype)
 rename eai:appName as App
 search App!=system App!=learned TIME_FORMAT=* OR TIME_PREFIX=* OR MAX_TIMESTAMP_LOOKAHEAD=* OR
LINE BREAKER=* OR TZ=* OR TRUNCATE=* OR DATETIME CONFIG=*
 eval datetime set = if(DATETIME CONFIG!="/etc/datetime.xml", "yes", "no")
| foreach TIME FORMAT TIME PREFIX LINE BREAKER TZ BREAK ONLY BEFORE MUST BREAK AFTER MUST NOT BREAK AFTER
MUST NOT BREAK BEFORE [eval <<FIELD>> = if(isnull(<<FIELD>>) OR <<FIELD>>="","0","1")]
eval multiline settings = BREAK ONLY BEFORE +MUST BREAK AFTER +MUST NOT BREAK AFTER
+MUST NOT BREAK BEFORE
 eval line merge = case(SHOULD LINEMERGE=0, 1, SHOULD LINEMERGE=1 AND multiline settings=0, 0,
SHOULD LINEMERGE="1" AND multiline settings>0, 1)
 eval max timestamp lookahead = if(MAX TIMESTAMP LOOKAHEAD=150, 0, 1)
 eval truncate = if(TRUNCATE=10000, 0, 1)
 eval time score = if(datetime set ="no", max timestamp lookahead + TIME FORMAT+ TIME PREFIX, 3)
 eval props score raw = time score + LINE BREAKER + TZ + truncate + line merge
 table sourcetype props score raw
```

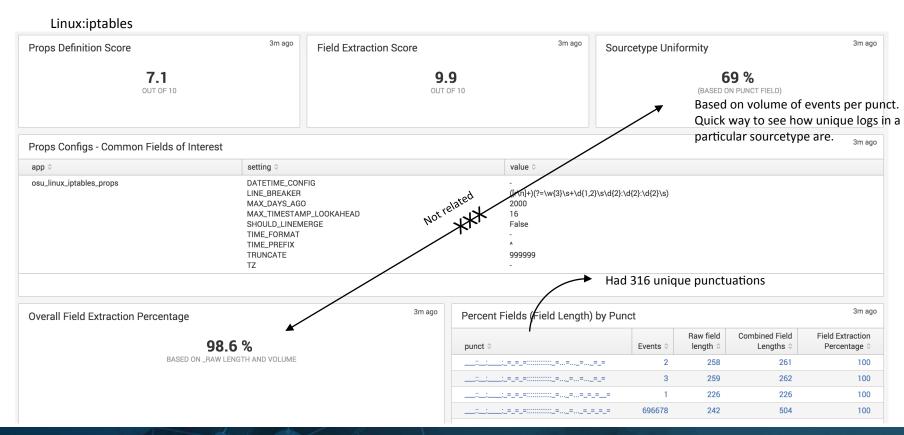


Linux:iptables





Linux:iptables 3m ago 3m ago **Props Definition Score** Field Extraction Score Sourcetype Uniformity 7.1 9.9 69 % (BASED ON PUNCT FIELD) OUT OF 10 OUT OF 10 3m ago Props Configs - Common Fields of Interest setting 0 value 0 app 0 osu_linux_iptables_props DATETIME_CONFIG $([r\n]+)(?=\w{3}\s+\d{1,2}\s\d{2}:\d{2}\s)$ LINE BREAKER MAX DAYS AGO 2000 MAX_TIMESTAMP_LOOKAHEAD 16 SHOULD_LINEMERGE False TIME_FORMAT TIME PREFIX TRUNCATE 999999 ΤZ 3m ago 3m ago Percent Fields (Field Length) by Punct Overall Field Extraction Percentage Combined Field Field Extraction Raw field 98.6 % Events lenath 0 Lenaths 0 Percentage 0 punct 0 BASED ON _RAW LENGTH AND VOLUME 2 258 261 100 _;__;__;_=_=_=;;;;;;;;;_=..=...=.._=_= 3 259 262 100 __:_=_=_=:::::::::_=..._=...=...=_= 226 226 100 _;;__;__;_=_=_=::::::::::=..._=...=..=_=_= 696678 242 504 100





10.10.10.10 - - [20/Aug/2014:13:44:03.151 -0400] "POST /services/broker/phonehome/ connection_10.10.10.10_8089_10.10.10.10_TEST-TS_68D82260-CC1D-4203-83CA-6E24F9FE6538 HTTP/1.0" 200 24 - - - 1ms

Length of Fields

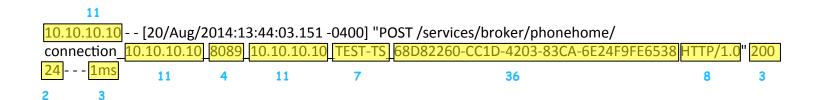
- 1. Account for any autoky field names
- 2. Do convoluted search to get length of fields
- 3. Account for timestamp in log
- 4. Get total length

_raw length

- Remove spaces
- 2. Remove newline characters
- 3. Get _raw length

% of Event has

Fields Defined



Length of Fields

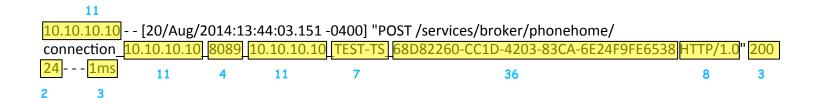
- 1. Account for any autoky field names
- 2. Do convoluted search to get length of fields
- 3. Account for timestamp in log
- 4. Get total length

raw length

- Remove spaces
- 2. Remove newline characters
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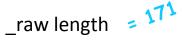
% of Event has

Fields Defined



= 96 Length of Fields

- Account for any autoky field names 1.
- Do convoluted search to get length of fields
- 3. Account for timestamp in log
- Get total length



- Remove spaces
- Remove newline characters
- Get _raw length



% of Event has

Fields Defined

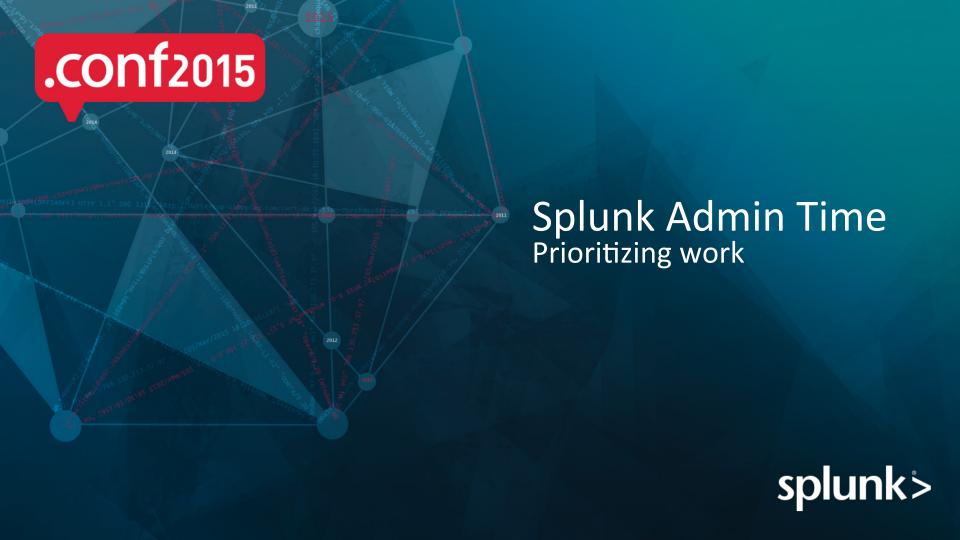
^{*} Not a great example – Splunk forwarder phonehome logs actually have +100% field length compared to raw

Caveats / Considerations

- Doesn't account for field alias (will artificially inflate score)
- If field extraction % is over 100 the score is set to 100
- Directionally correct is about the best this will get
- > Fields extracted != field value

Field Extraction Macro'ed Query

fields - date_* linecount eventtype source host splunk_server timestartpos timeendpos tag* index | rex max_match=100 "(?:\n|\s)? (?<key_value_fields>\S+)=\s?" | nomv key_value_fields | rex mode=sed field=key_value_fields "s///g" | rex mode=sed field=key_value_fields "s/\n//g" | eval kv_field_len = len(key_value_fields) | eval kv_field_len = if(isnotnull(kv_field_len), kv_field_len, 0) | rex mode=sed field=_raw "s/\n//g" | rex mode=sed field=_raw "s/\n//g" | eval raw_len=len(_raw) | eval time_len = if(isnull(timestamp), 19, 0) | fields - timestamp_time key_value_fields | stats count first(*) as * by sourcetype punct | eval total_field_len = if(isnotnull('<<FIELD>>'), len('<<FIELD>>') + total_field_len, 0 + total_field_len)] | eval raw_len_len = len(raw_len) | eval st_len=len(sourcetype) | eval t_len = len(time_len) | eval punct_len = len(punct) | eval count_len = len(count) | eval total_field_len = total_field_len - st_len - raw_len_len - punct_len - count_len - t_len + kv_field_len | table sourcetype punct count raw_len total_field_len | eval perc_fields = round((total_field_len/raw_len)*100) | eval perc_fields = case(perc_fields>100,"100", perc_fields<0, "0", 1=1, perc_fields) | eventstats sum(count) as total by sourcetype | eval loaded_perc_fields = count*perc_fields | stats sum(loaded_perc_fields) as loaded_perc_fields by sourcetype total | eval loaded_perc_fields = round(loaded_perc_fields/total, field_extraction_percentage_round_int') | table sourcetype loaded_perc_fields



Data Import/Definition Pipeline

(Mark's View)

Index Time Processing

Search Time Processing

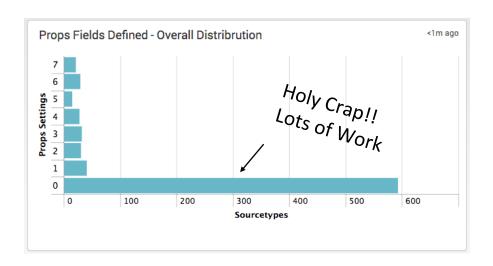
Data Management

Knowledge Management

- Sourcetyping
- Line breaking
- Timestamp
- Host field
- etc

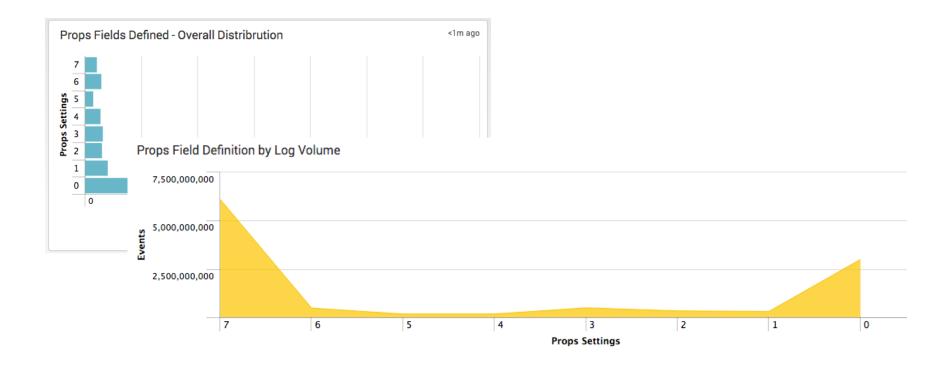
- Base level field extraction
- Normalized field names
- Field name alignment within Common Information Model (CIM)
- Knowledge Objects

Props Score Breakdown

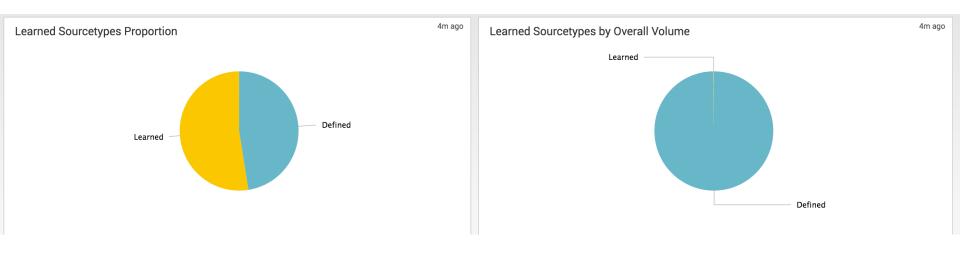


....but before you slit your wrists

Props Score Breakdown



Learned Sourcetypes Quickview

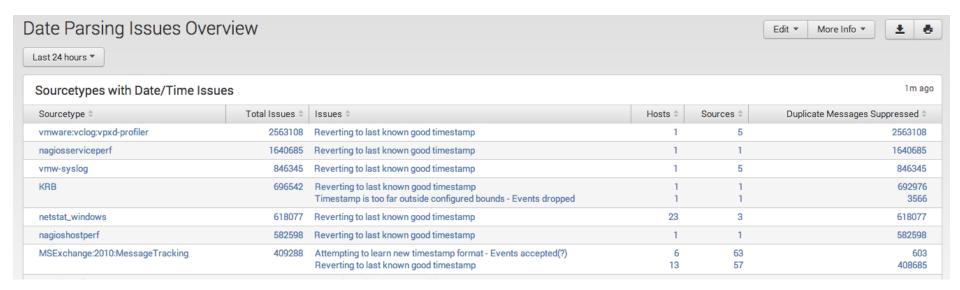


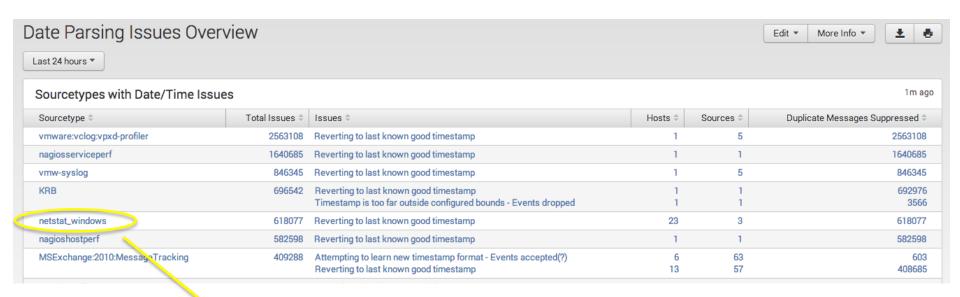
Learned = "too_small" OR -\d+\$
Defined = not the above

Sourcetype Running Score List

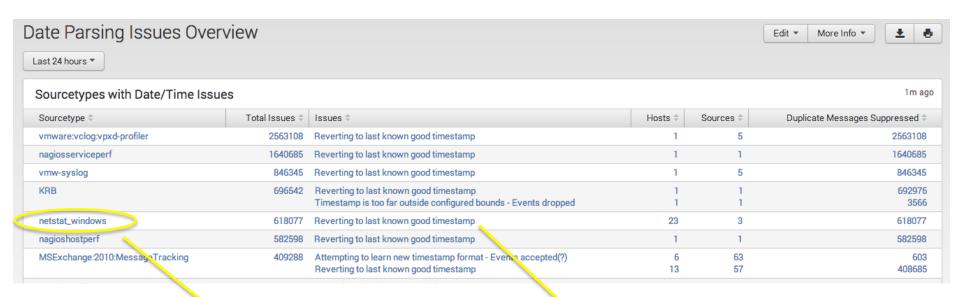
Events and Scores from the last 24 hours										
sourcetype \$	Data Family \$	Data Subtype \$	Props Score \$	Fields Score \$	Running Props Score \$	Running Fields Score \$	% of Total Logs ‡	Running % of Total Logs ‡	Events 0	
argus	Networking	Netflow	10.0	9.7	10.0	9.7	40.6	40.6	2,990,379,648	
WinEventLog:Security	Windows	Security Event Viewer	7.1	10.0	9.2	9.8	15.7	56.3	1,159,097,684	
cisco:asa	Firewall	Cisco	10.0	9.5	9.3	9.7	10.2	66.5	754,456,318	
cisco:testtest	Uncategorized	Uncategorized	10.0	0.2	9.4	9.0	5.9	72.4	437,800,652	
sonicwall	Firewall	Dell	8.6	9.8	9.3	9.0	5.2	77.6	385,144,841	
kern	Uncategorized	Uncategorized	1.4	3.1	9.1	8.9	2.0	79.6	148,810,275	
syslog	(syslog)	Various - Cleanup if possible	1.4	5.7	9.0	8.8	1.7	81.3	122,951,868	
netscreen:firewall	Firewall	Juniper	10.0	9.3	9.0	8.8	1.5	82.8	109,169,132	
citrix:netscaler:syslog	Uncategorized	Uncategorized	2.9	0.1	8.9	8.7	1.2	84.0	88,482,709	
bro2-dns	Uncategorized	Uncategorized	10.0	9.9	8.9	8.7	1.1	85.1	84,538,718	
smtp_receive	Email	SMTP	7.1	6.2	8.9	8.7	1.0	86.1	74,502,704	

Good weekly/bi-weekly/monthly admin report



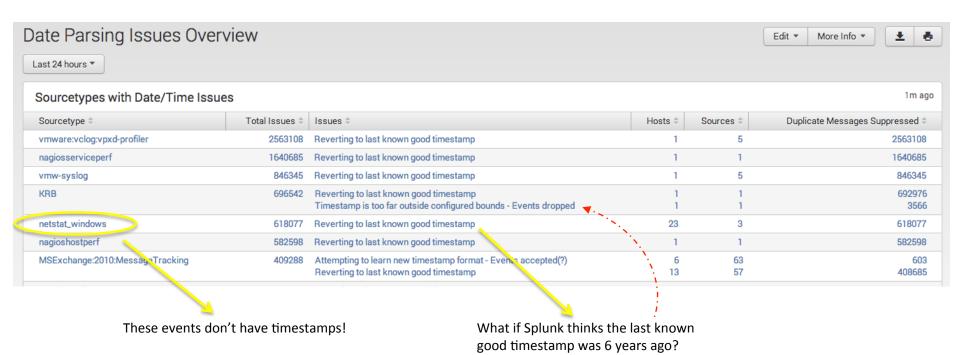


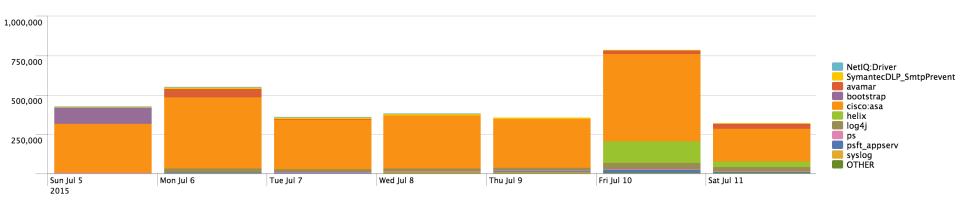
These events don't have timestamps!



These events don't have timestamps!

What if Splunk thinks the last known good timestamp was 6 years ago?





Cisco: ASA Logs

45 Firewalls

1 couldn't reach NTP servers > 2 month time skew



Data Taxonomy

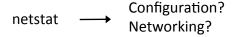
Version 1 – deprecated out of the box

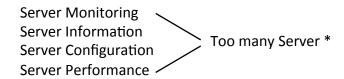
Designed to answer "What type of data is in Splunk?"

Created a 2 field classification csv for several hundred sourcetypes

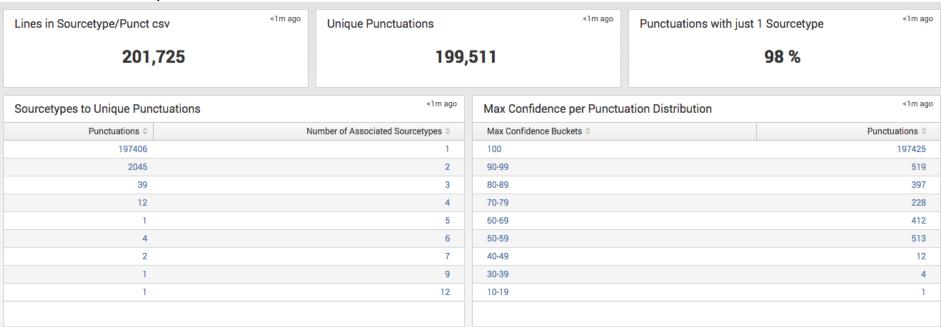
- Data Family
- Data Subtype

Very useful but too many one-to-many relationships based on data use





30 Minute Sampled Data



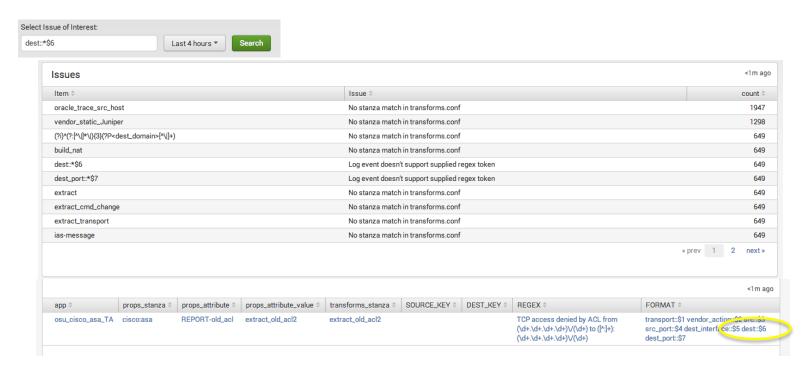
punct \$	sourcetype 0	index 0	hosts 🗘	events 🗘	total_sourcetypes 🗘	total_events 🗘	0	sampled_sourcetype 0	sampled_logs \$	confidence 0
;_,=_=_=";;"_==_=_=_="_"_=_=_=;;_=	sonicwall	as bf cc ne or wi	21	416785	2	440639	===	sonicwall syslog ns_log	1537241 510061 134542	70.5 23.4 6.2
=_=_="::"_==_=_=_="_"_====::_=	syslog	cc cc nt	3	23854	2	440639	===	sonicwall syslog ns_log	1537241 510061 134542	70.5 23.4 6.2
New Punct										
=_=":i"_==_=_=""_===.:i:_=.	sonicwall	as bf oc or wi	17	364249	2	396589	===	sonicwall syslog	2237313 561825	79.9 20.1
=_=_=":"_==_=_=_="_"_=_=:_=	syslog	cc nı	2	32340	2	396589	===	sonicwall syslog	2237313 561825	79.9 20.1
New Punct										

punct \$	sourcetype \$	index \$	hosts 🗘	events 🗘	total_sourcetypes \$	total_events ‡	≎	sampled_sourcetype \$	sampled_logs \$	confidence 🜣
=_==":"_======="_"_======	sonicwall	as bf cc ne of oc vr	21	416785	2	440639	===	sonicwall syslog ns_log	1537241 510061 134542	70.5 23.4 6.2
	syslog	ec ec nu	3	23854	2	440639	===	sonicwall syslog ns_log	1537241 510061 134542	70.5 23.4 6.2
New Punct									· - · - · - · - · - · - · - · -	
=_==":"_==_=_=_="_"_=_=:_=	sonicwall	as bf oc or w	17	364249	2	396589	===	sonicwall syslog	2237313 561825	79.9 20.1
:=_=="::"_==_=_="_"_=_=:_=.	syslog	cc nı	2	32340	2	396589	===	sonicwall syslog	2237313 561825	79.9 20.1
New Punct										

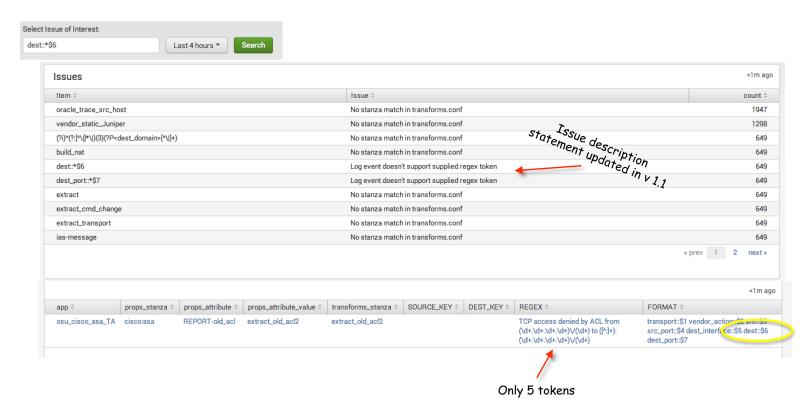
Anecdotal Uses

- We have lots of data coming in via syslog receivers with sourcetype of "syslog". Able to pull out cases where that data is actually set correctly elsewhere.
- Juniper firewall data collected by syslog receiver sourcetype set on inputs. Someone deployed a Dell Sonicwall and pointed it to the Juniper syslog destination since "it would automatically come into Splunk"
- Unit standardized on iptables data being logged along a specific path. Quickly able to spot 3 systems that were still logging the data in /var/log/messages.

Extract / Report / Transforms Issues



Extract / Report / Transforms Issues



Other Focus Areas / Dashboards

Data Management

- Line Breaking
- Date Parsing
- Time zone issues
- Learned Sourcetypes

Knowledge Management

- Field Extraction
- Field Lookup (what sourcetypes have particular fields)
- Compare fields across multiple sourcetypes
- Extract, Transforms, Report

App Roadmap

Now

- Props maturity scores
- Field extraction scores
- Issues workspaces
- Mis-sourcetyped data
- Data Taxonomy
 Relatively non scaling

Next

- Dashboard optimization (ie searchTemplate)
- Tag based Data Taxonomy
- Any initial app bug fixes

After Next

- Tie in Data Model fields
- Field value?
- Expand issue troubleshooting Based on community feedback



.conf 14 Getting Data in Correctly presentation— Andrew Duca

Blog: runals.blogspot.com

Check out the Forwarder Health & Splunk Internal Change Mgmt app in Splunkbase

