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# One-Time Password "OTP" Bot Attacks

TRANSFORM

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## RSA Conference 2022

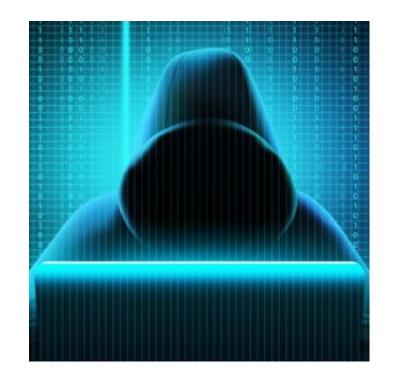
## **OTP Bot Attacks**



#### **Telegram OTP Bots**

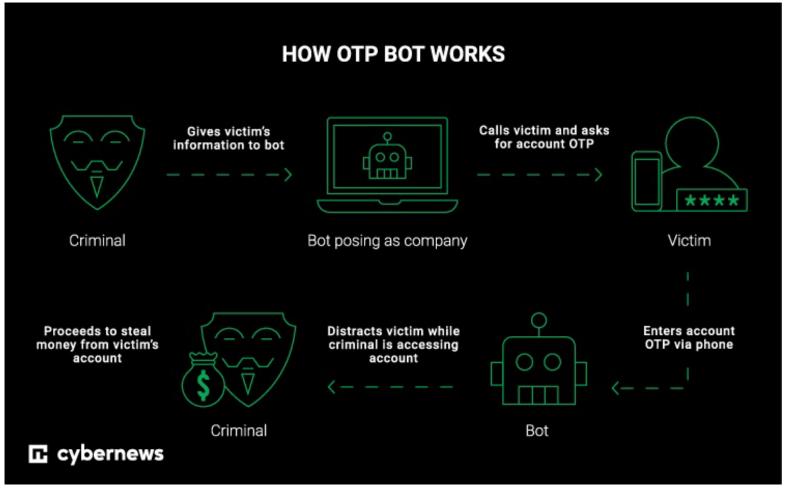
- Began services in early 2021, popularized in July 2021
- Sells on average for \$500-700 USD
- Targets financial services
- Bot makes a robocall to the victim, tricking them into providing their OTP
- OTP is sent back to the bot user
- Threat actor then commits ATO





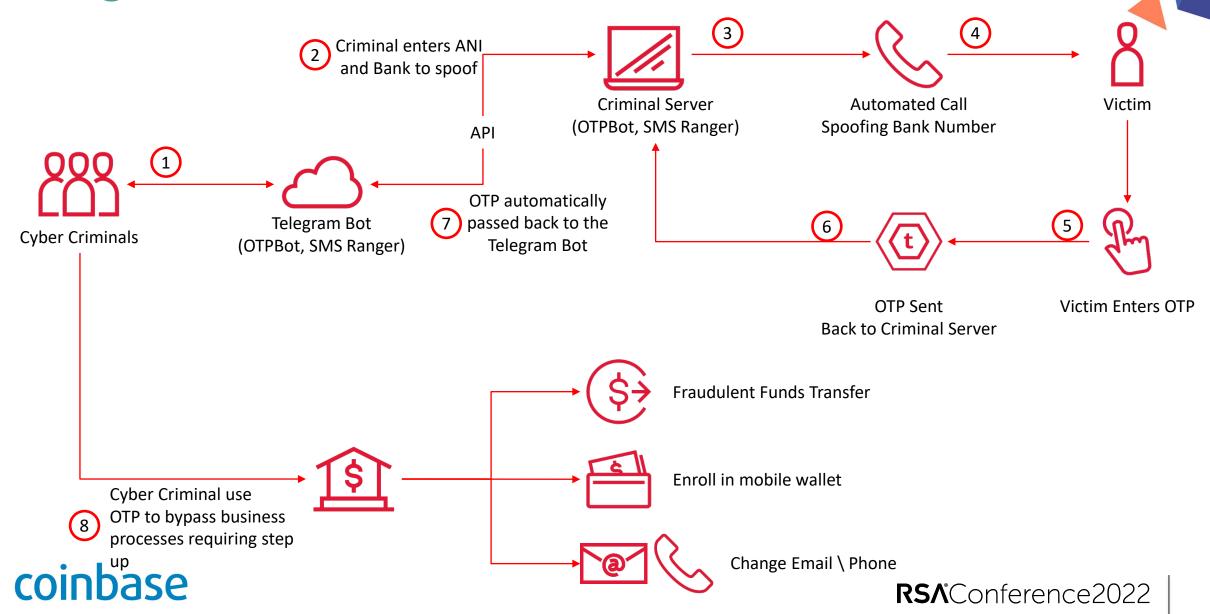








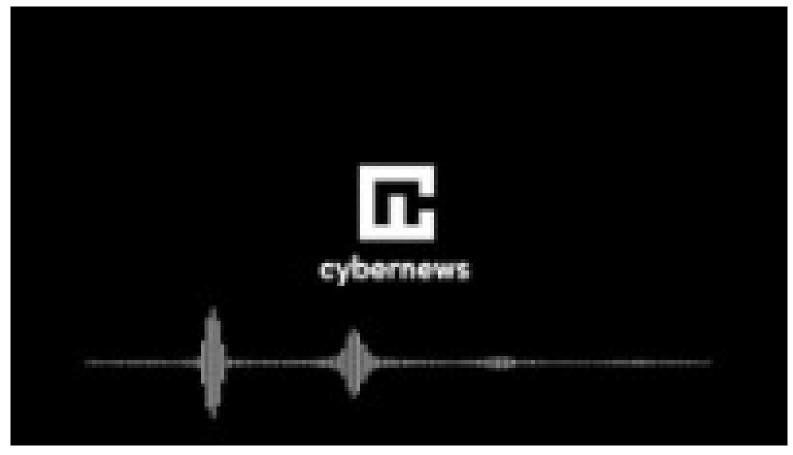
#### **Telegram OTP Bot Architecture**



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## **Telegram OTP Bot Example**





Source: https://www.youtube.com/watch?v=GNXhHAh67DQ







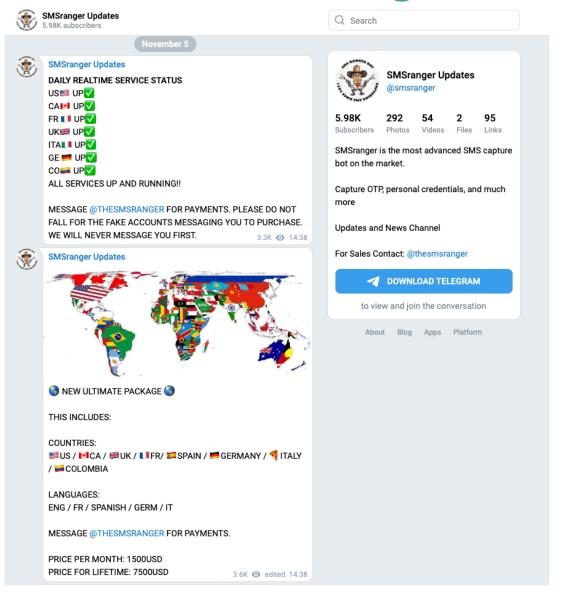
#### Sms Ranger

@thesmsranger

BEWARE OF SCAMMERS PUTTING @ in bio.
ONLY USE SMSRANGER.io

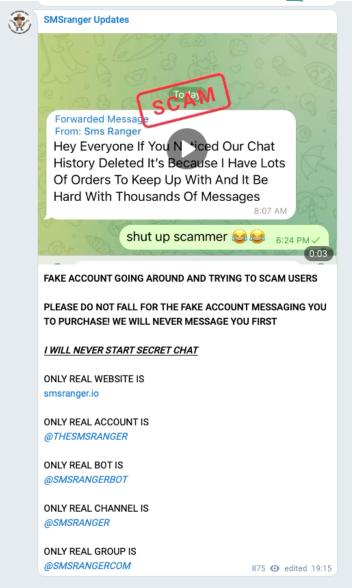
**SEND MESSAGE** 







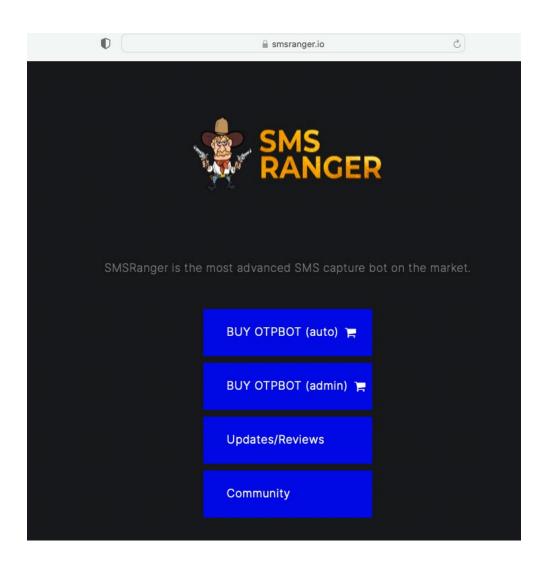






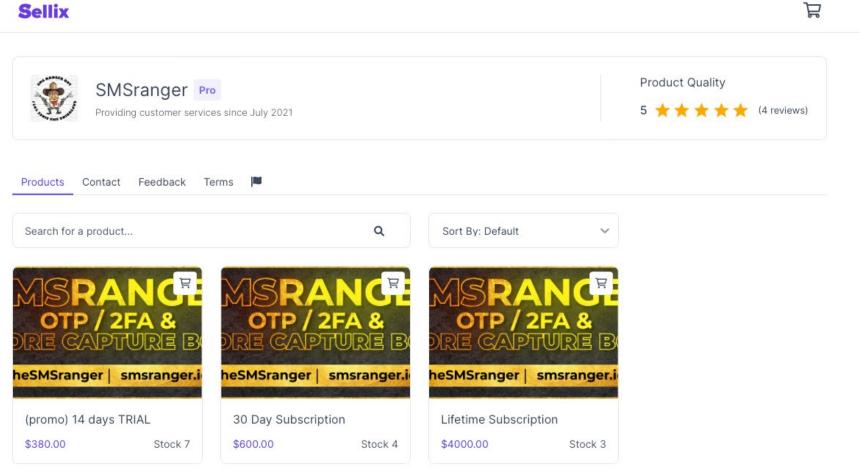
















- Easy to use
- Those who pay for access can use the bot by entering commands similar to how bots are used on popular workforce tools, like Slack
- Entering commands enables various modes, scripts aimed at services and specific institutions
- Once a target phone number has been entered, the bot does the rest of the work
- 80% efficacy rate if the victim answers the call (Intel 471)

## **Telegram OTP Bot Detection**



- Hard to proactively prevent attacks
- Hard to retroactively identify takeovers
- Bot is sold as a service to threat actors by threat actors; can lead to thousands of suspects and victims
- Not every attempt is successful
  - The tool is widely promoted in Telegram channels, but scammers occasionally use false advertisement of successful takeovers



#### **OTP Bots and Coinbase**



- Coinbase has been the target of many OTP Bots, especially in Telegram and WhatsApp advertisements
- Most activity seen on the platform has been in relation to the purchasers of the bot for attacks on other institutions
- Identified bot attacks on Coinbase accounts have not been successful financially
- Purchasers have typically been using their Coinbase account to buy access to the bot, then committing ATO's at other traditional financial institutions



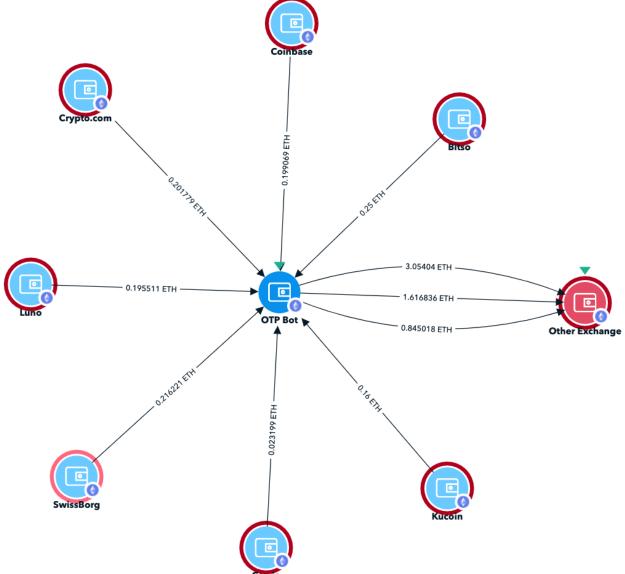




- The public ledger creates a big intel gathering opportunity to trace and identify attackers buying the OTP bot and the OTP architects selling their bot
- Typical purchase amount is \$500-\$700 USD, accepted in BTC, ETH and LTC
- Can be multiple transfers of crypto to numerous exchanges before cashout
- Proceeds of takeover are sent in crypto and then usually withdrawn to fiat currency



## **Payment Infrastructure**





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#### Issues to FinTech



- Victim association
  - Hard to determine users that are victims of these specific attacks
  - Credentials usually obtained in darknet market dumps, not always leading to active and valuable accounts
- Attack anticipation
- Identification of attack patterns
  - Pattern of sending activity
  - Pattern of login activity
  - Timing of password cracking



### **Industry Best Practices**



- Enabling and familiarizing users with security keys
- Use a different method of 2FA, such as biometrics
- Consistent monitoring of attack patterns by confirmed data
- Pro-active threat landscape monitoring
- Communication between financial institutions
- Educating users about current threat landscapes
  - Coinbase Earn campaign regarding account safety



# Gathering Intel on OTP Bots Targeting Your Company



- Keywords: "OTP bot" "SMS bulk" "SMS%" "authenticator"
  - Bot" may be too broad
  - These keywords are typical of PURCHASERS of the bot
  - Further analysis can be made from those accounts, using IP and device data
- Telecos can search for spammed landlines or spammed nonworking numbers
- Analysis on user accounts that have customer service outreach