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SESSION ID: SPO2-W03

Healthcare Case Study: Beating Cybercrime, Nation-states & Insider Threats

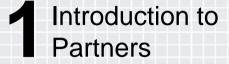


Jigar Kadakia

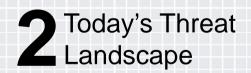
Chief Information Security and Privacy Officer
Partners HealthCare



Agenda



3 Overview of Partners' Security Strategy











Learning Objectives

- Gain insight on healthcare-specific cyber security concerns
- Discover methods of how to gain more visibility and control in your network
- Understand the technology components behind Partners' SOC strategy
- Learn the best practices for a successful security program deployment







What comes to mind when you think of....?









'Wicked good' sports...Ha'vahhd...and everybody's favorite brand of coffee.











The next thing that comes to mind is healthcare...



















Partners = Integrated Healthcare Network











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Two academic, research oriented medical centers



Home health & long-term care services



Community & specialty hospitals



Physician network



Managed care organization



Community health centers



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What Attracts Cyber Criminals to Healthcare?







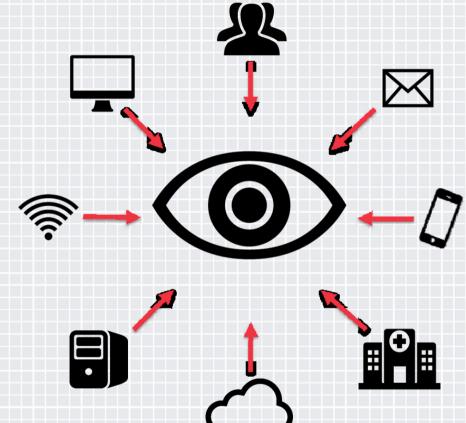
Abundance of Highly Valuable Data







Numerous Points Of Entry











\$150-\$250

Average cost per breached medical record.



Increase in reports of large data breaches from healthcare organizations since 2010.



\$5.6 billon

Yearly cost to the healthcare industry, due to breaches.



94% Of healthcare organizations have reported being victims of a cyber attack.





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The Lone Hacker Is A Thing Of The Past

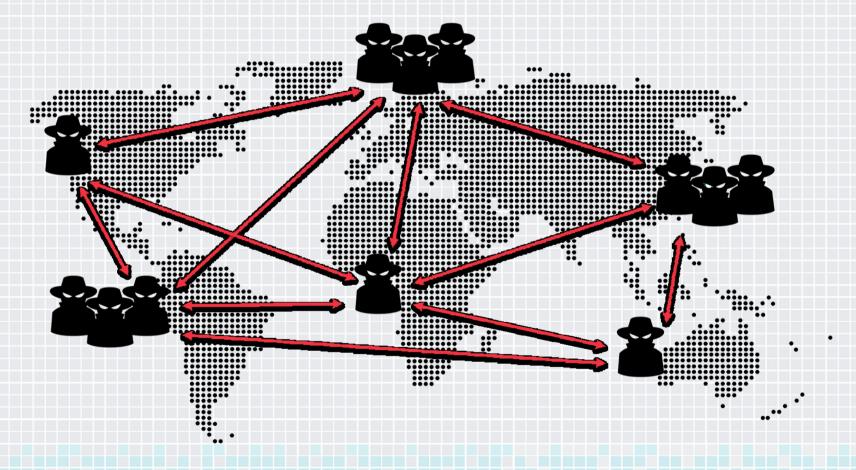








Cyber Criminals Are Well Connected

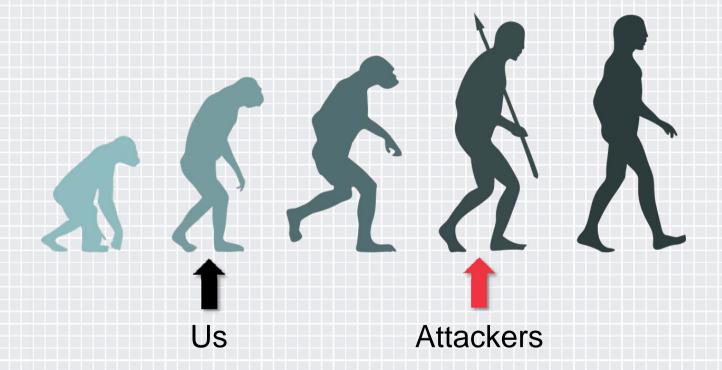








Always Two Steps Ahead of Us





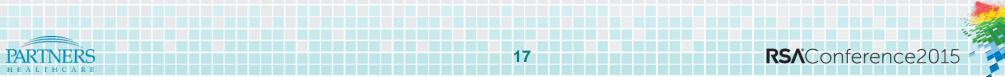




...And Their Attacks Are Deadly

- Advanced persistent threats
- DDoS and TDoS
- Zero-day exploits
- Spear phishing
- Social engineering
- Trojans
- Anonymous proxies (i.e. TOR)

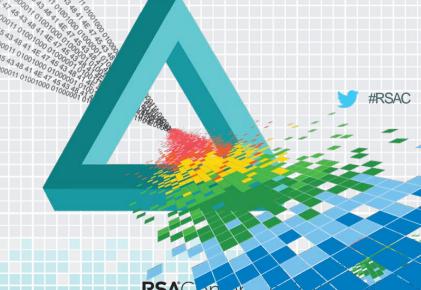




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The Ideal Security Solution











Traditional Approach To Security

Isolated Security Solutions

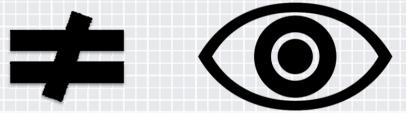
Signature-Based ID Solutions

Inability to Decipher Machine Data

Lack of Focus on **Crown Jewels**

Non-Integrated Approach









Tiered Security Approach

Internal
Security
Operations

 Advanced Investigations, Network Forensics, and Proactive Threat Analysis

Internal Security
Monitoring

Deep Investigation and Monitoring

External MSSP

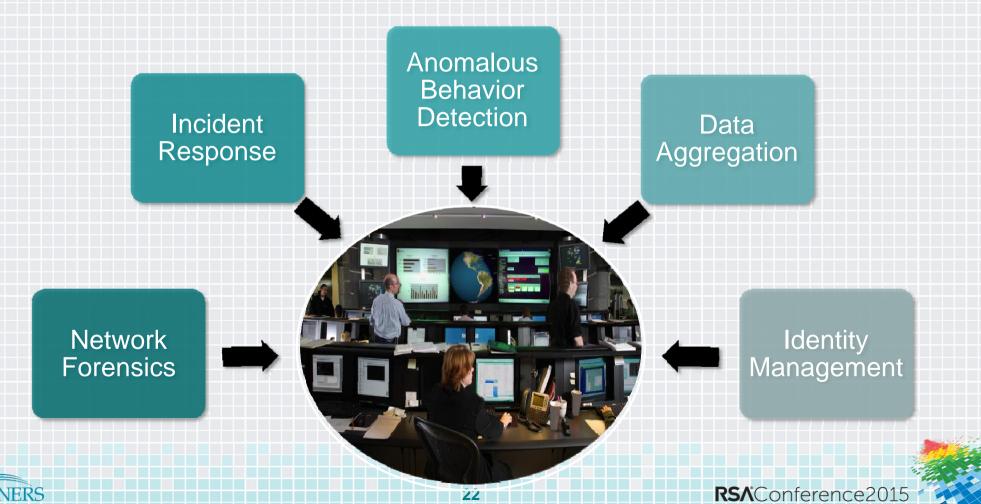
 Advanced Investigations, Forensics, and Proactive Threat Analysis





Partners' Security Operations Center Strategy

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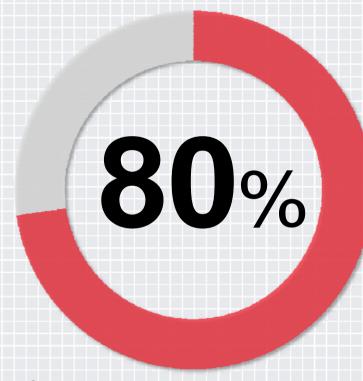
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Impact of Partners' SOC Strategy



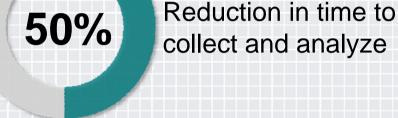


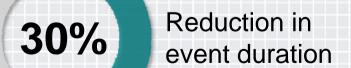
Incident Response



Of incidents are detected through automation









Increased Visibility



11 billon

Logs per month in 2014

24 billon

Logs per month in 2015





Reducing Risk Over Time



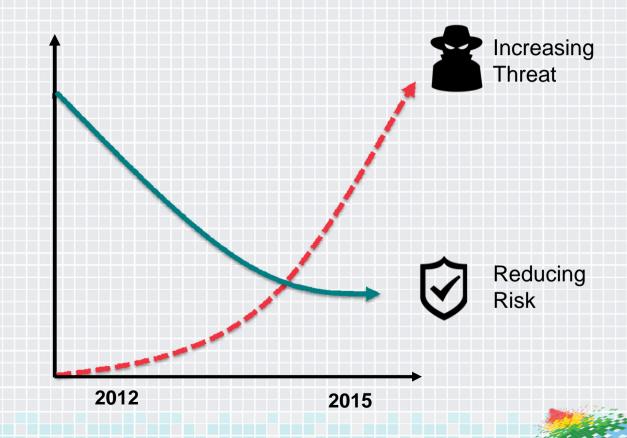


Processes

People

Business

Technology









Apply What You Have Learned Today

- Next week you should:
 - Review your enterprise security strategy.
 - Re-assess your current technology solutions.
- Within three months you should:
 - Identify gaps in technology, policies, and processes.
 - Enhance or leverage solutions to full capabilities.
- Within six months you should:
 - Integrate select security solutions which allow visibility and interoperability amongst all enterprise systems.
 - Create policies and processes to compliment those solutions.







QUESTIONS?









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