

RSA®Conference2020

San Francisco | February 24 – 28 | Moscone Center

HUMAN
ELEMENT

SESSION ID: STR-W01

Cloud Powered Compromise Blast Analysis: In the trenches with Microsoft IT



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#RSAC

To many, Microsoft is a vendor for security solutions to mitigate compromise...

...to some, Microsoft is their target



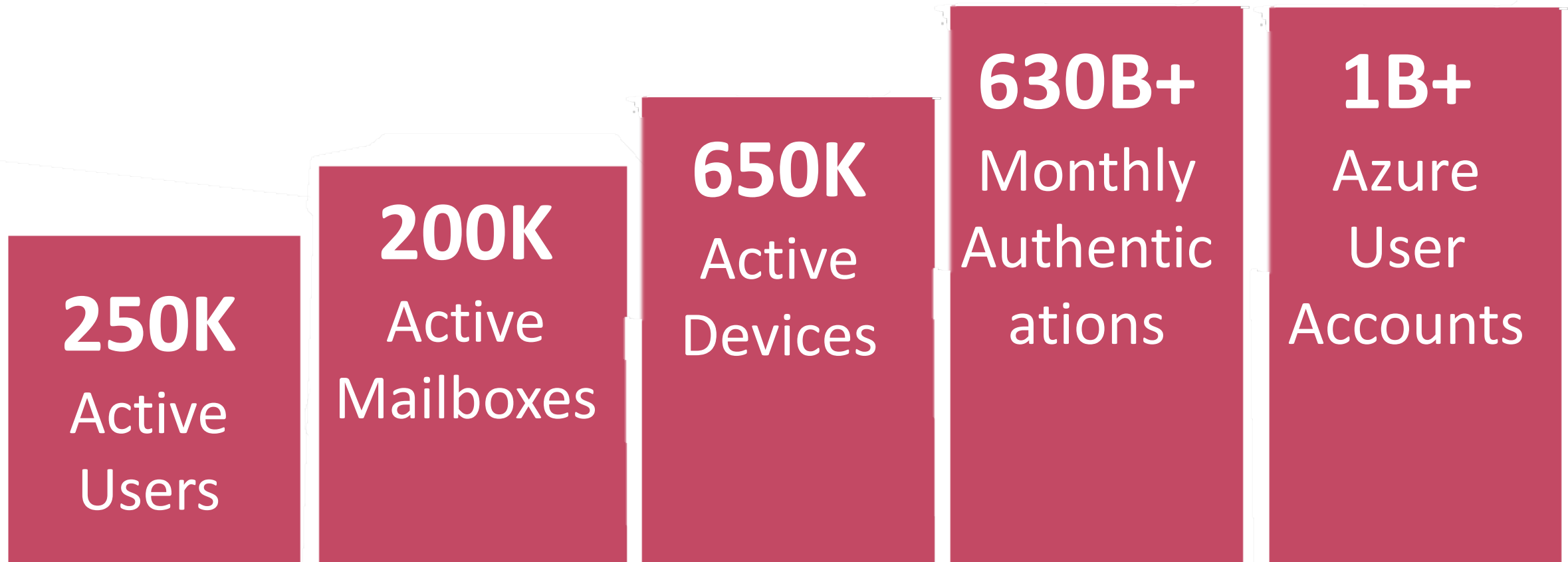
Security world view

- 63% of workers report **using the same password** for multiple work devices and/or applications
- According to the 2019 Verizon data breach investigation report, 34% of breaches involved an internal actor
- Microsoft has seen a **300% increase in identity attacks** over the past year
- More than half of US companies protect IP and company financial info using only passwords
- Multifactor authentication can help **reduce the risk of identity compromise by more than 99.9%**
- According to the Verizon data breach report, 81% of security breaches leverage stolen or weak passwords
- 90% of all cyberattacks, both incidents and breaches, are delivered **via phishing emails**
- Microsoft SOC volume of identity related incidents is....

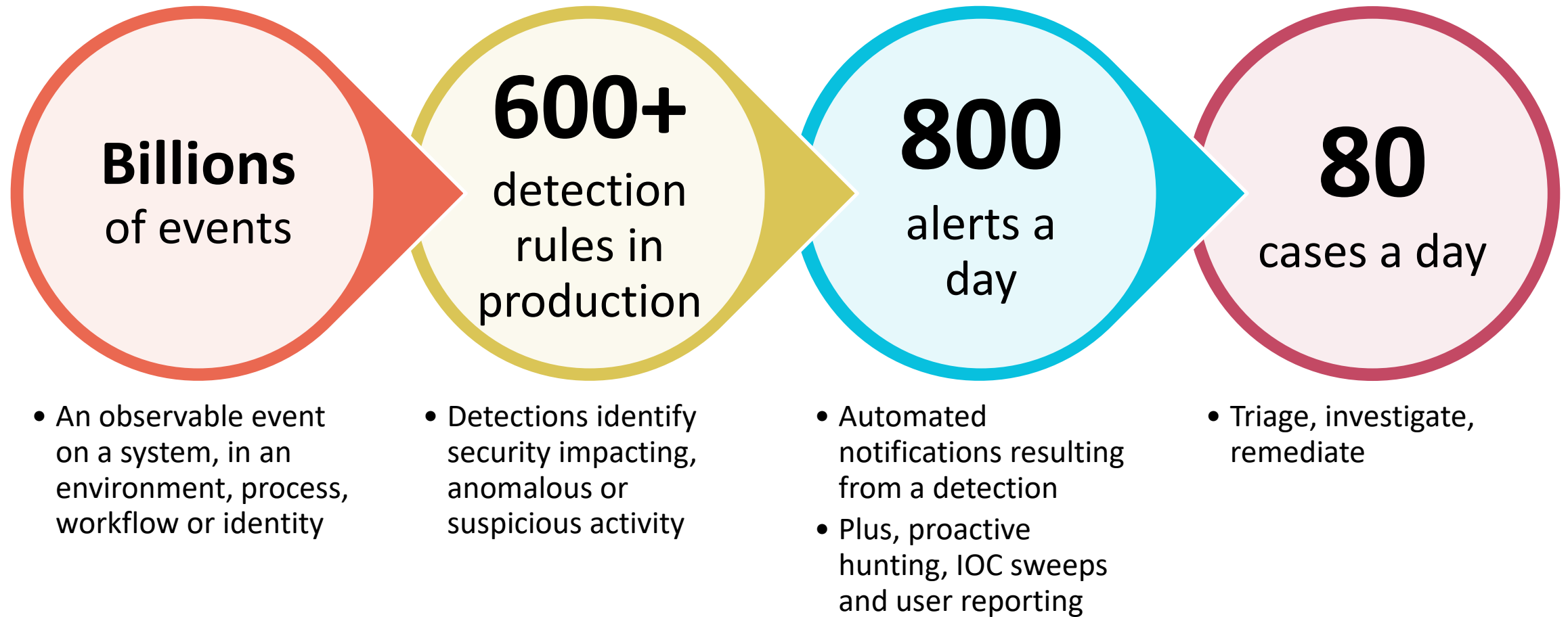
Persistent and expanding cyberattacks are the new normal. The World Economic Forum ranks cyberattacks near “natural disasters” as a top risk for 2019.

Signal at scale

Microsoft's SOC operates on a massive scale to support a highly dynamic, mobile workforce



Events, detections, alerts, cases



Microsoft SOC

Enforce Quality + Apply Technology

Detect

Respond

Billions of events per month



Identity



Endpoint



Cloud



Network

And More



Machine Learning
(Artificial Intelligence)



Behavioral Analytics (UEBA)
(User and Entity)

Number	Name	State	Substate	Date created	Severity	Last modified	Date occurred
SI0055016	20190515 - CS-30 Mailbox - Malware - glen [Auto-created]	Analysis	Email response received	2019-05-15 11:16:47	1 - High	2019-05-15 10:22:13	2019-05-15 11:08:00
SI0055049	GO:GBAL - 4728 - Global Group Addition - b2amwcd11AME.GBL - 5/16/2019 4:43:29 PM	Contain	Email sent awaiting response	2019-05-16 09:05:10	1 - High	2019-05-16 10:05:39	2019-05-16 09:03:29
SI00546474	[CDG] Scuba NRT - CIS-ForensicsEvent: Forensics-DefenderScan	Review		2019-05-02 18:51:23	2 - Medium	2019-05-14 10:19:06	2019-05-02 18:01:08
SI00546403	Scuba NRT - CIS-ForensicsEvent: Forensics-DefenderScan	Review		2019-05-03 02:27:18	2 - Medium	2019-05-10 00:38:34	2019-05-03 02:13:06
SI00545638	Scuba NRT - CIS-ForensicsEvent: Forensics-DefenderScan	Review		2019-05-01 04:10:05	2 - Medium	2019-05-10 00:37:05	2019-05-01 02:45:58
SI00545610	Scuba NRT - CIS					2019-05-10 00:37:44	2019-05-02 22:33:11
SI00544858	[AI & Research G DefenderScan					2019-05-15 20:37:05	2019-04-30 20:52:58

Enforce 90% true positive
on alert feeds



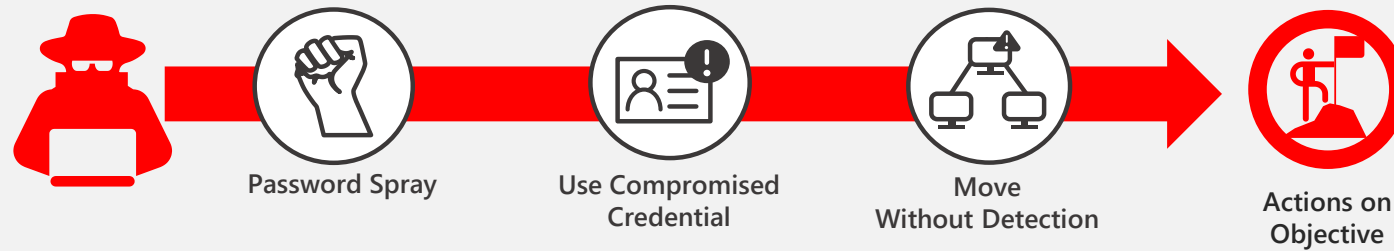
Focus on time to acknowledge and remediate



Security Orchestration, Automation,
and Remediation (SOAR)

Attacker Driven Identity Events

Common Approaches That Work Broadly Across Environments



Tactics, techniques, procedures

Initial access

Persistence

Action on objective

Prevention: protecting identities

- Technical controls

- Uniqueness filter protection for non-predictable passwords
- Passwordless or Multi-Factor Authentication
- Zero Trust / Least Persistent Admin
- Block legacy authentication
- UEBA detections

- Assessments

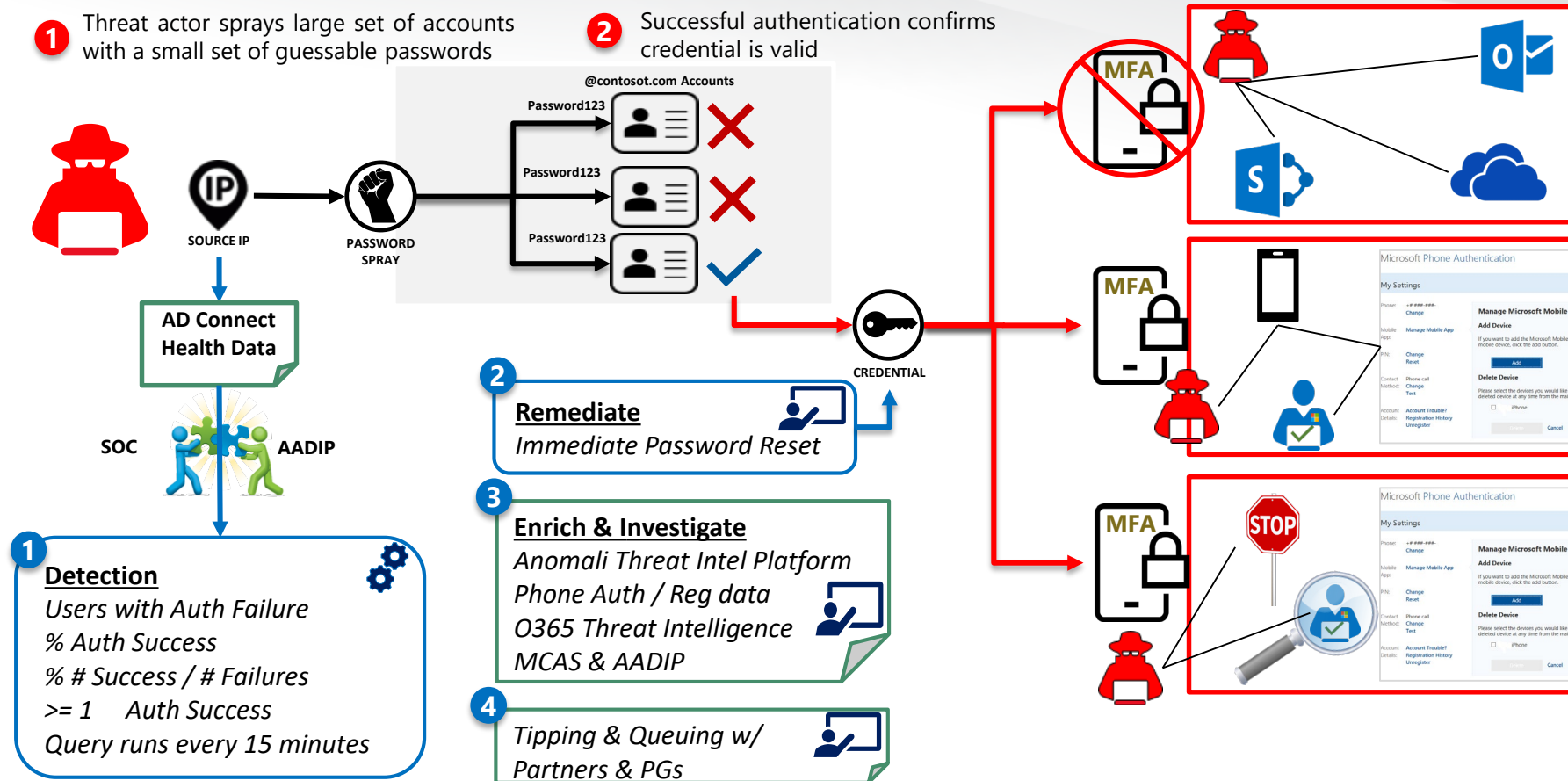
- Password spray to identify potentially guessable passwords
- Risk scoring framework
- User education and awareness
- Penetration testing

- Protect your privileged identities!

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Identifying the existence and extent of attacks

Password Spray Scenario



3 Adversary has access to resources due to credential successfully guessed during spray attack.

4 Password filter needs to be implemented for guessable passwords.

4 Credential plus trusted device allows access to corporate assets and services

5 Better proofing methods are needed for Manager approvals.

5 While guessable passwords continue to create risk, MFA with strong proofing would prevent further access.

Key + Magnifying Glass = More Secure

Solving for Detections

- Applied value of cloud learning and local knowledge
- Developed custom algorithm based on 1 known bad IP
- Tuned and tested detection to remove false positives

Next Steps

- Enforce password filter
- Enable MFA
- Enhance manager approval proofing
- **PASSWORDS.** = Goal

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Demo: Querying Connect Health logs to discover password spray attacks

Discovering password spray

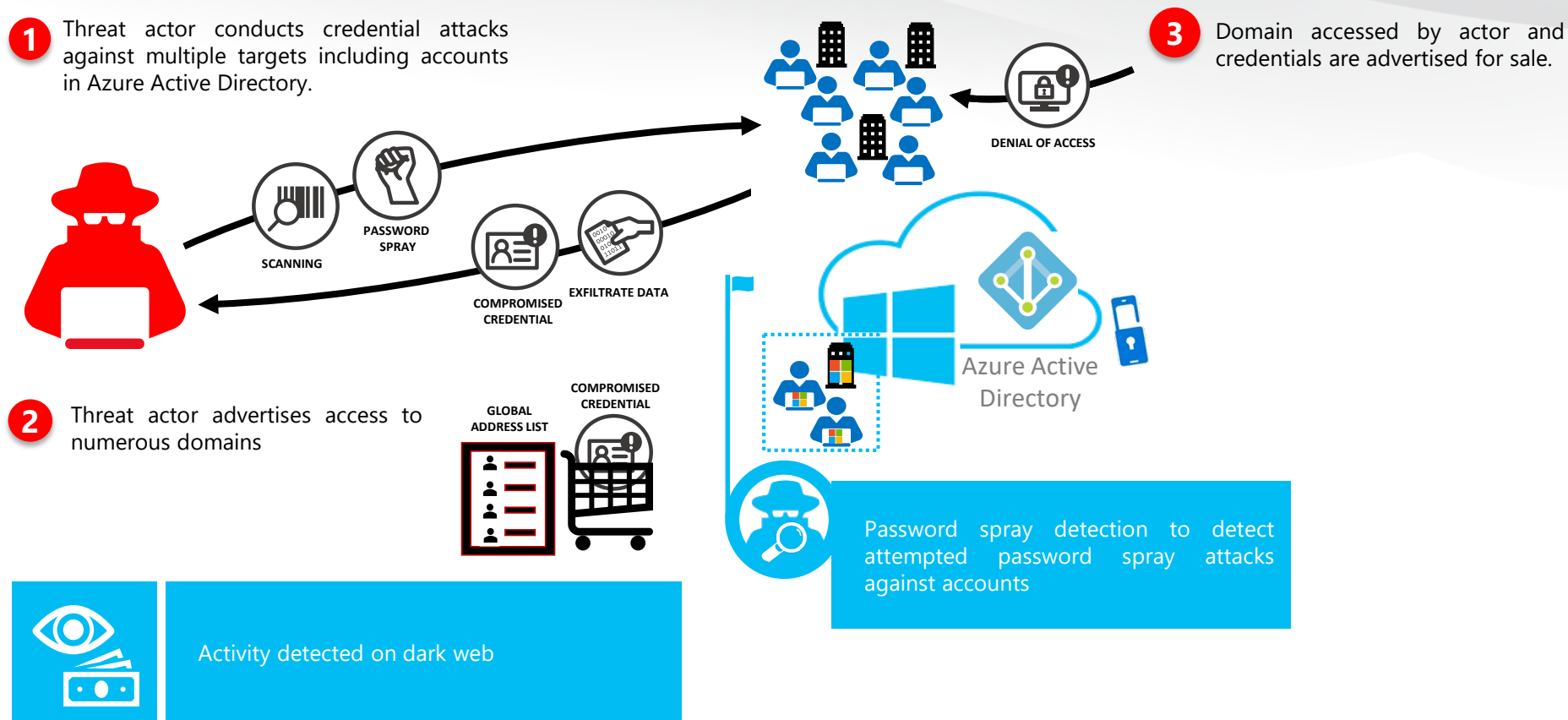
```

let valid_logons = (OfficeActivity
  | where TimeGenerated > ago(30d)
  | where Operation == 'UserLoggedIn'
  | summarize by ClientIP);
let only_invalid_logons = (OfficeActivity
  | where TimeGenerated > ago(30d)
  | where Operation == 'UserLoginFailed'
  | summarize by ClientIP)
  | join kind=anti (valid_logons) on ClientIP;
OfficeActivity
  | where TimeGenerated > ago(30d)
  | join kind=inner (only_invalid_logons) on ClientIP
  | extend UserAgent=tostring(parse_json(ExtendedProperties)[0].Value)
  | where (UserAgent matches regex 'Microsoft Office/\\d+\\.\\.d+ \\(Windows NT \\d+\\.\\.d+; Microsoft
Outlook \\d+\\.\\.d+\\.\\.d+; Pro\\)'
    or UserAgent == 'CBAInPROD'
    or UserAgent matches regex '^[\\w\\.\\.d\\-\\_]{4,15}\\\\/[\\.\\.w\\.d\\-\\_]{4,30}$')
  | summarize by ClientIP, UserAgent

```

@JohnLaTwC

Credentials on the Dark Web



Attack Services are Inexpensive

- **Spearphishing services** range from \$100 to \$1,000 per successful account take over
- **Compromised accounts** As low as \$150 for 400M. Averages \$0.97 per 1k.
- **Compromised accounts** usually come in bulk in very large blocks. Prices average around \$1 USD per 1k accounts and quality varies significantly (from 0.1% up to 20% of the username/password pairs may be valid)

1

- Detections related to password spray attacks and password reset activity
- Risk scoring and NRT credential reset/token roll. authentication bypass in the wild.
- This type of attack underscores the importance of two-factor authentication and decommissioning of legacy authentication methods.

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[Placeholder for story/demo of recent attack we saw]

Waiting for final internal approval to share details

Lessons from our battles- and what's next

- Event logging and data retention
 - Tenant view of all login events, user permissions and detail on applications being requested by those identities
 - Data retention strategy consistent with legal and contractual requirements
- Separate and protect privileged accounts
 - Separate identity, secure device, closely monitored
- Detect threats through user behavior anomalies
 - Leverage large security-related data sets to evolve from deterministic alerts
 - Use risk scoring to surface highest priority alerts

What to do next in your battle against compromise

- Next week you should:
 - Evaluate data sets to identify potential gaps
 - Assess your data retention strategy
- In the next three months you should:
 - Reduce persistent admins
 - Implement conditional access control policies
- Within six months you should:
 - Implement access control policies
 - Apply zero trust policy to access requests

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Q&A