



# The Vulnerability Lifecycle

Leveraging Qualys and ServiceNow to drive vulnerability remediation

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# The Beginning



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# 18 Months Later...



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# Cooperation

*The “Real” Beginning*

Form relationships with the IT Ops teams



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# Cooperation

*The “Real” Beginning*

“Put work  
where people  
Work”

**servicenow**™

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# Governance

*The “Real” Work*

Provide IT Operations...



Visibility to the Work



A Way to Manage the Work



Understanding of the Risk

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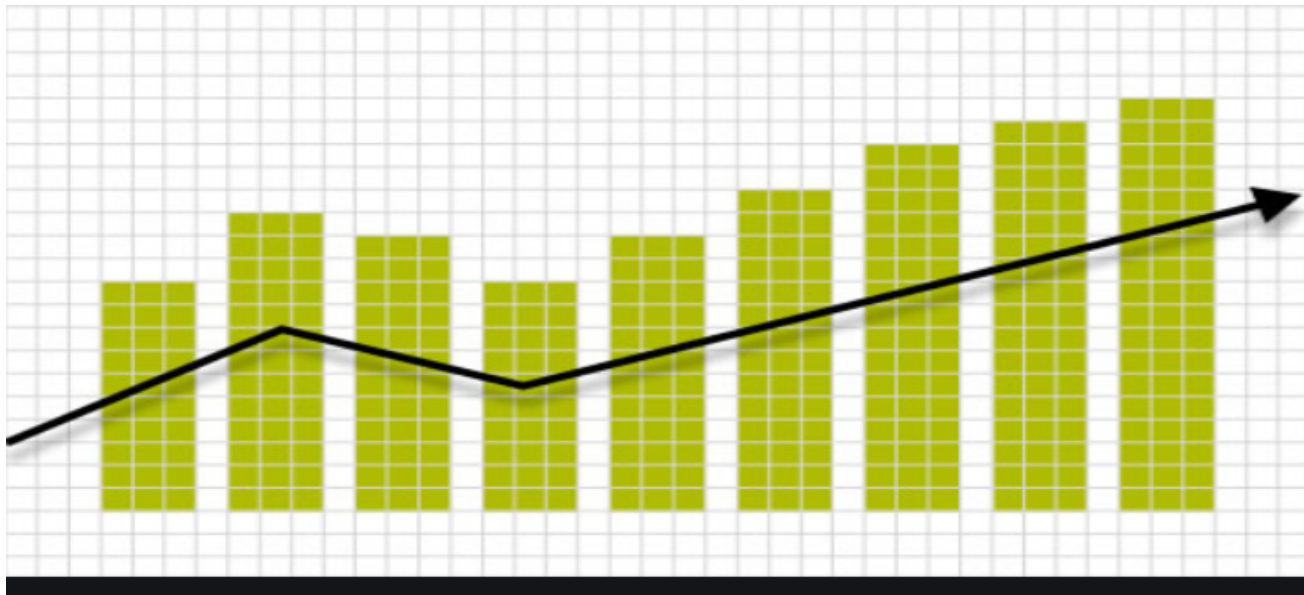
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# Governance

*The “Real” Beginning*

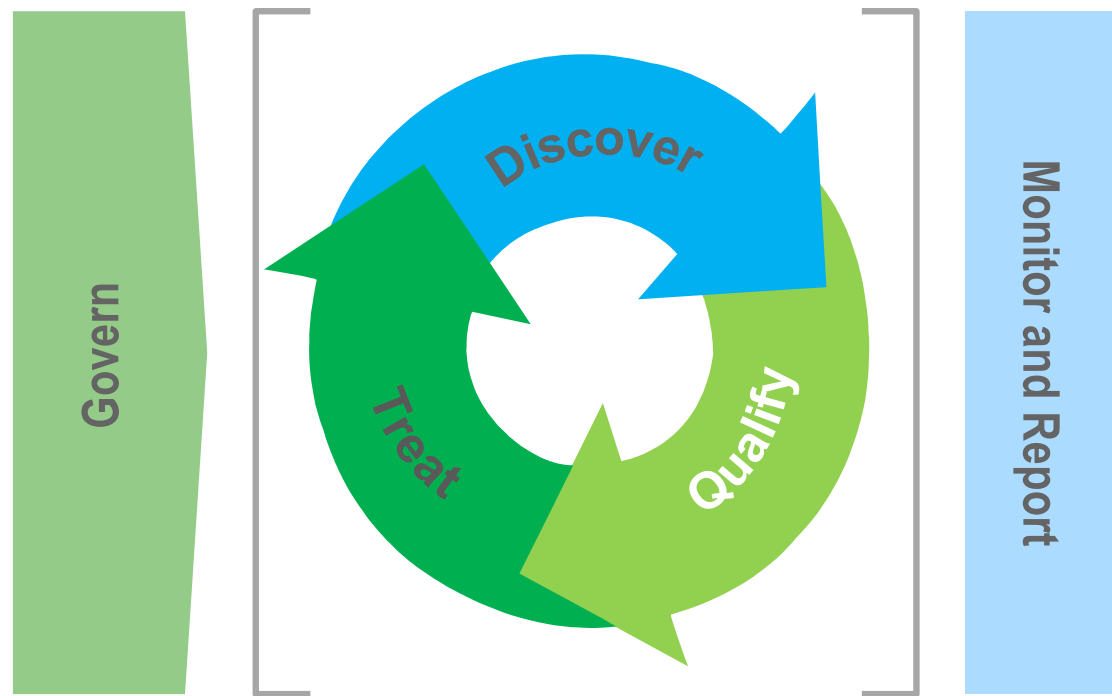
Set realistic and achievable goals



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# The End....or Still the Beginning?



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