

RSA®Conference2019

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BETTER.

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The Industry of Social Network Manipulation: from Botnets to Hucksters

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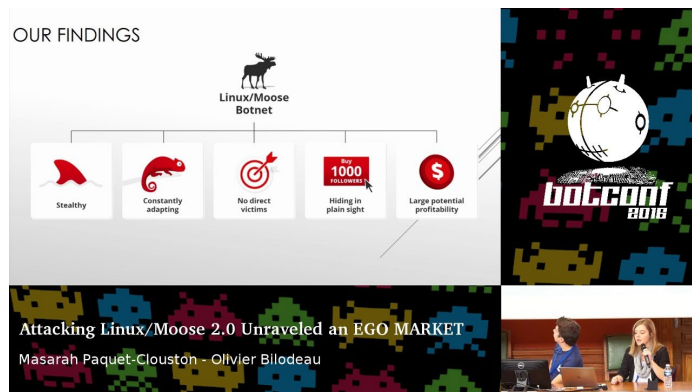
#RSAC

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Research Context



From 2016 to 2018...



ABSTRACT

The size of a social media account's audience – in terms of followers or friends count – is believed to be a good measure of its influence and popularity. To gain quick artificial popularity on online social networks (OSN), one can buy likes, follows and views, from social media fraud (SMF) services. SMF is the generation of likes, follows and views on OSN such as Facebook, Twitter, YouTube, and Instagram. Using a research method that combines computer sciences and social sciences, this paper provides a deeper understanding of the illicit market for SMF.

1. INTRODUCTION

Online social networks (OSN) are primary outlets for many activities such as advertising, personal communications, news broadcasts, political announcements and advocating social causes. They now engage a large portion of the world's population, making it possible for individuals, companies and governments to reach a large audience through the acquisition of a fan base, also known as 'followers' and/or 'friends'. In most cases, attracting new followers and friends is done by publishing interesting

Research Context

New York Attorney General to Investigate Firm That Sells Fake Followers

By Nicholas Confessore

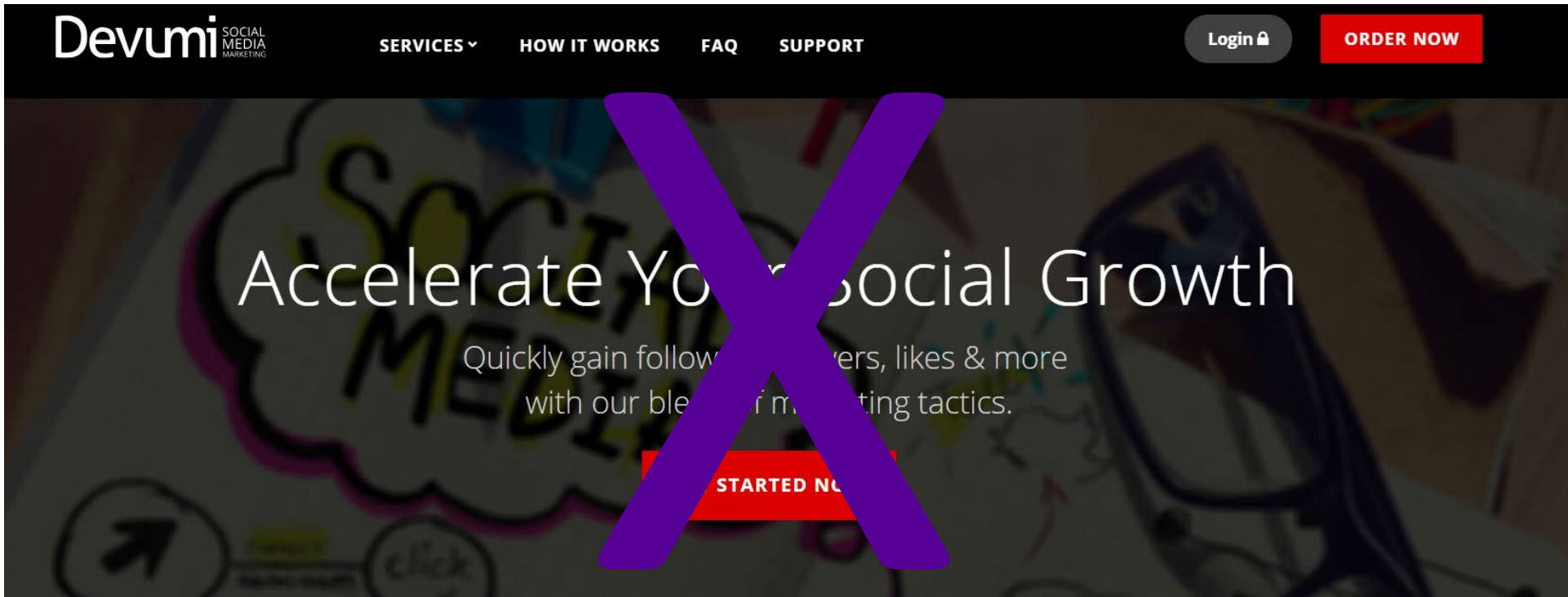
Jan. 27, 2018



The New York attorney general, Eric T. Schneiderman, on Saturday opened an investigation into a company that sold millions of fake followers on social media platforms, some of them copying real users' personal information.

The company, Devumi, and its sale of automated followers to a swath of celebrities, sports stars, journalists and politicians, was [detailed in a New York Times article](#) published earlier on Saturday. While based in Florida, Devumi claims on its website to be based in New York City.

The Followers' Factory (New York Times Inv.)



We thought...

Targeting Devumi!



There is so much more behind this industry

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The Beginning: Uncovering a Provider of Social Media Fraud

A short recap



The Main Providers

Linux/Moose

An IoT botnet that conducts social media fraud

Recap of Linux/Moose

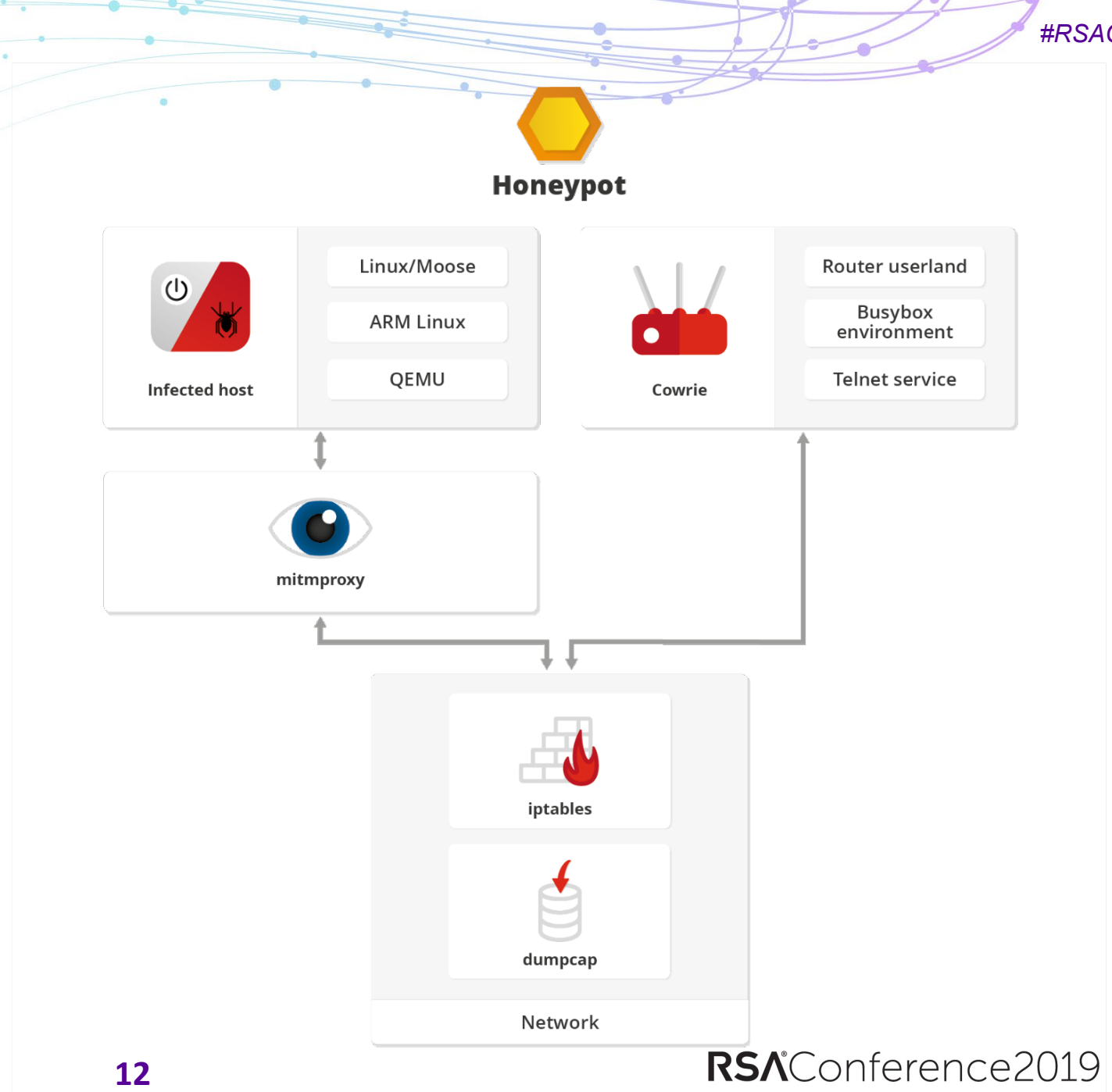
- Affects routers / Internet of Things (IoT)
 - Embedded Linux systems with busybox userland
- Worm-like behavior
 - Telnet credential brute force
- Payload: Proxy service
 - SOCKSv4/v5, HTTP, HTTPS
- Used to proxy traffic to social media sites (mainly Instagram)

LIKE

Catching Linux/Moose

Using Honey pots

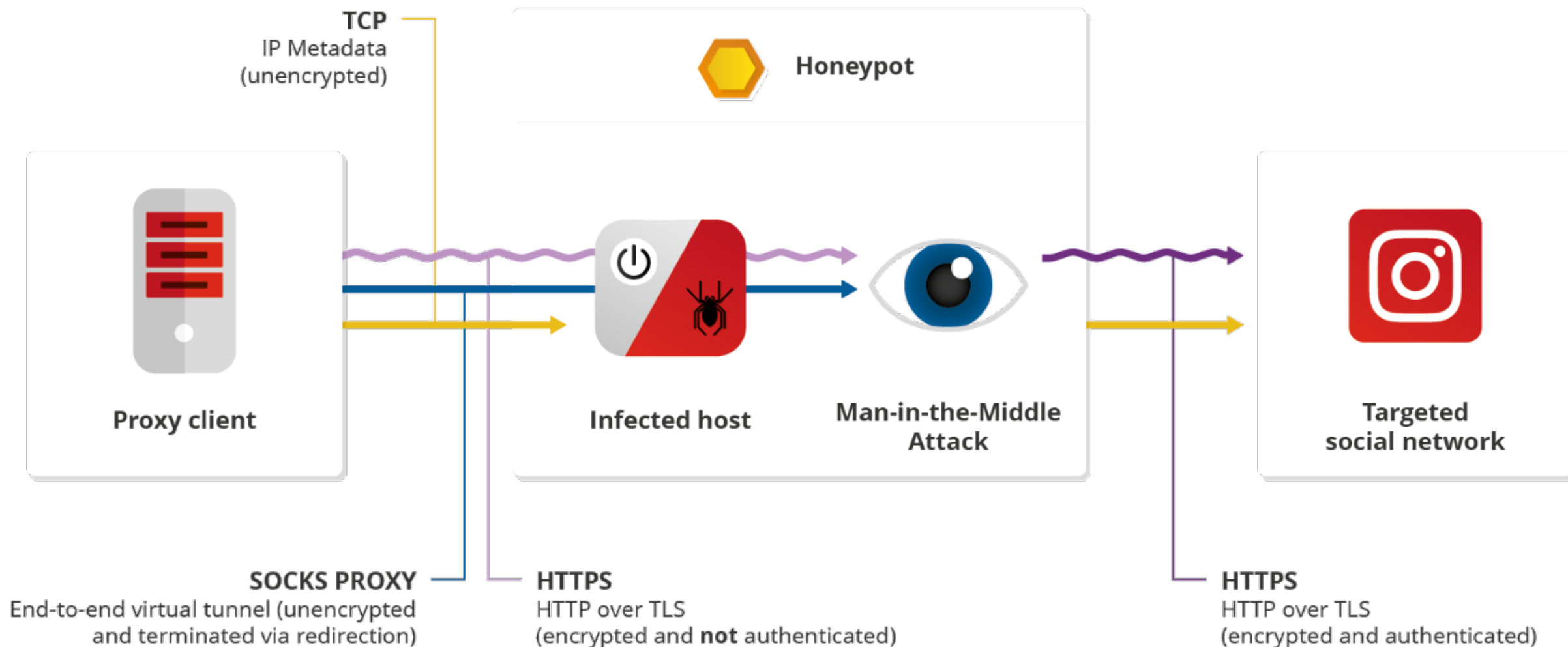
- Software-based
- Low interaction
- Side-loaded an ARM virtual machine
 - Which we infected



Linux/Moose Honeypots



HTTPS Man-in-the-Middle (MITM) Attack





Accessed the raw traffic

At the time...



**Linux/Moose
Botnet**



Stealthy



**Constantly
adapting**



**No direct
victims**



**Hiding in
plain sight**



**Large potential
profitability**

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Whitelisted IP Addresses

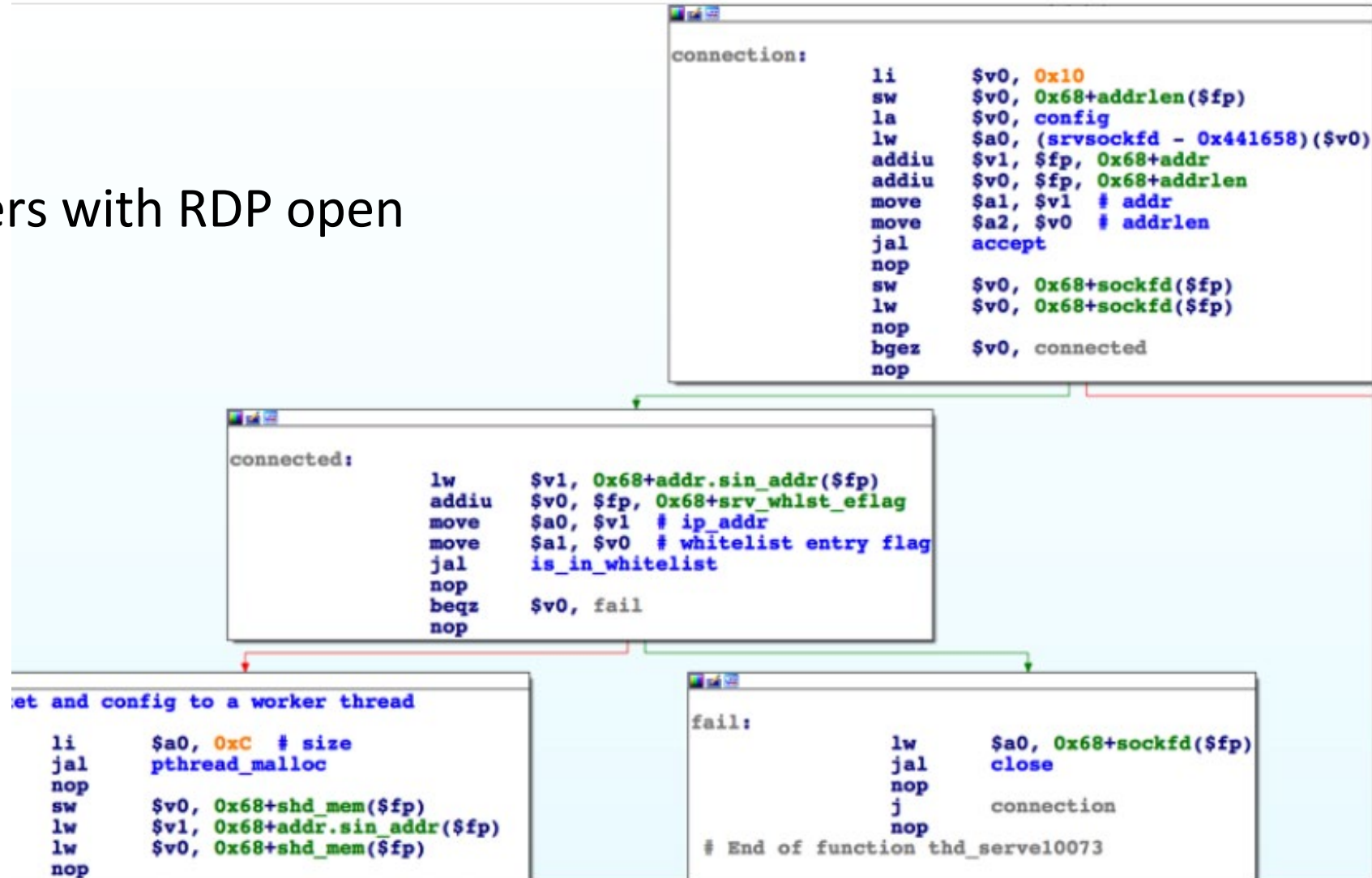
The Untold Feature of Linux/Moose



Untold Feature of Linux/Moose

Seven whitelisted IPs

- Seven Windows Servers with RDP open
- Reseller model?



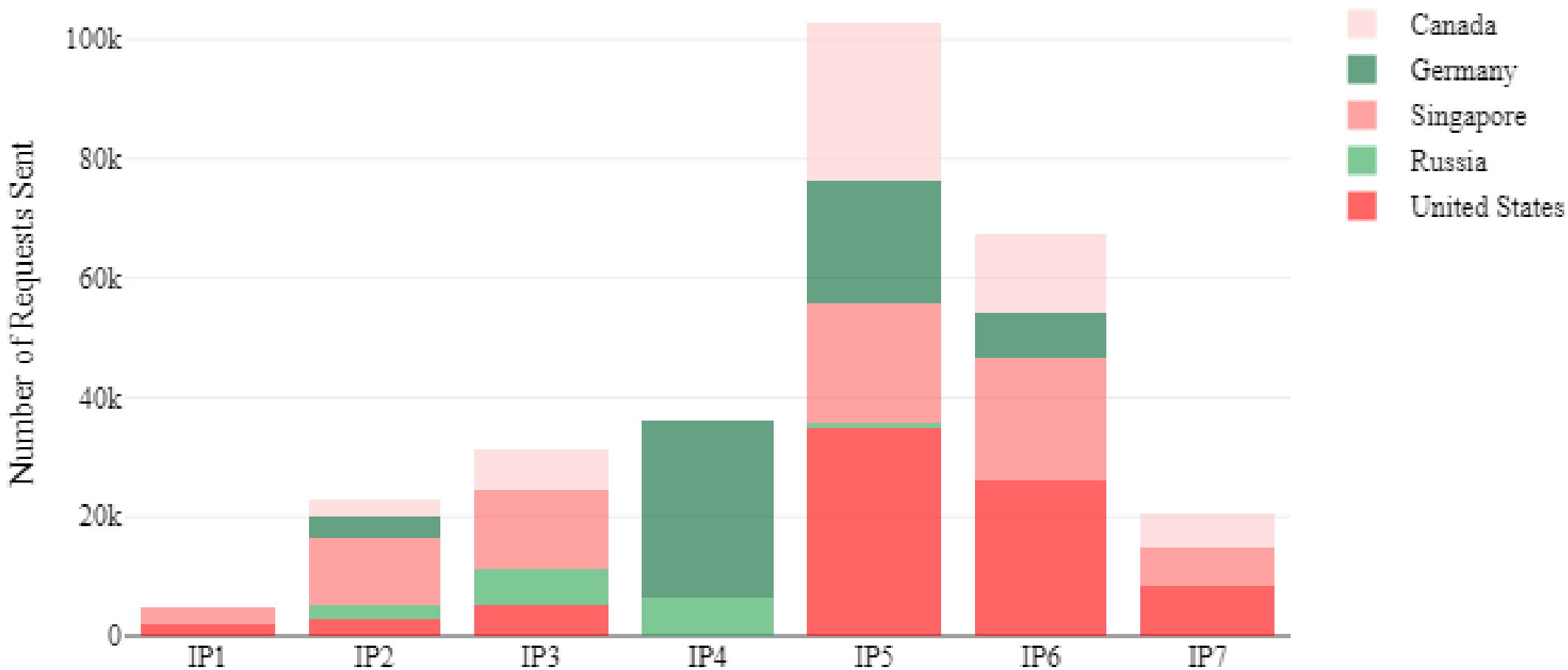
Testing the Reseller Model Hypothesis

Investigate similarities in traffic sent by each whitelisted IP based on these variables:

- Honeypots used
- Websites targeted
- TLS fingerprints
- User agents
- API calls
- Timestamps
- Accounts created on social networks
- Accounts followed on social networks

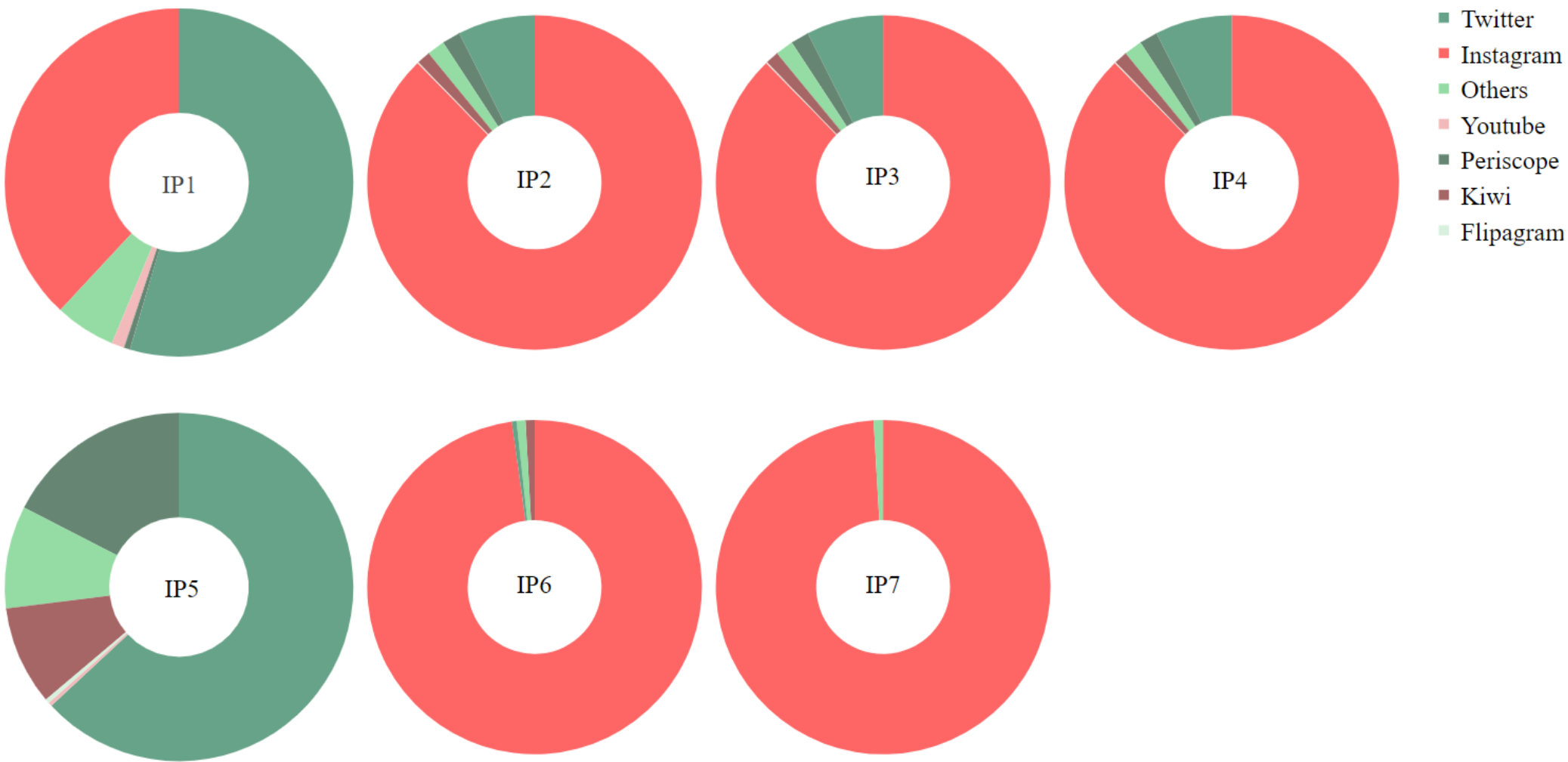
Honeypots Used

Where Whitelisted IP addresses sent Traffic Requests in the World



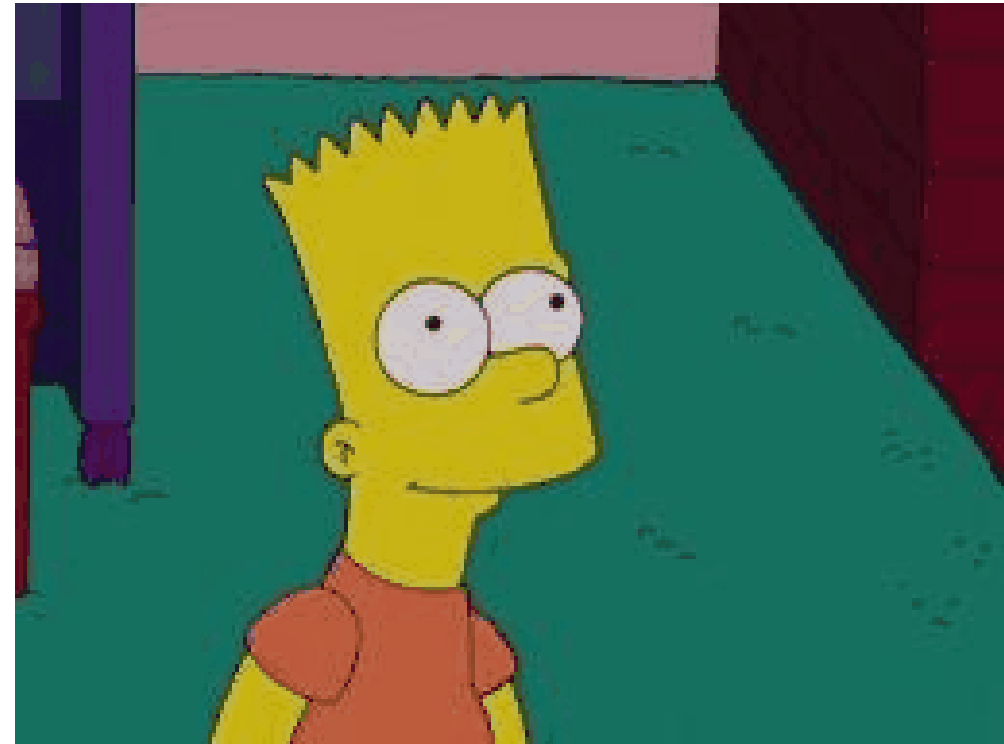
Websites Targeted

OSN Targeted per Whitelisted IP Address



Other Options

- TLS fingerprinting
 - Lee Brotherston's TLS Fingerprinting project
 - Salesforces' JA3 project
- User agents
- API calls

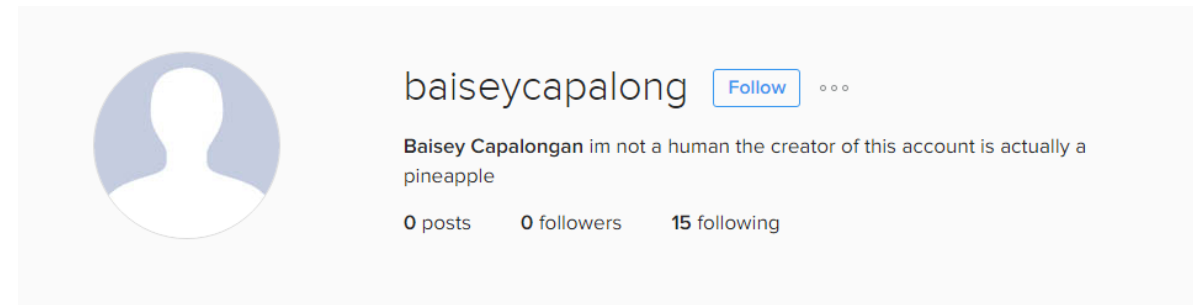
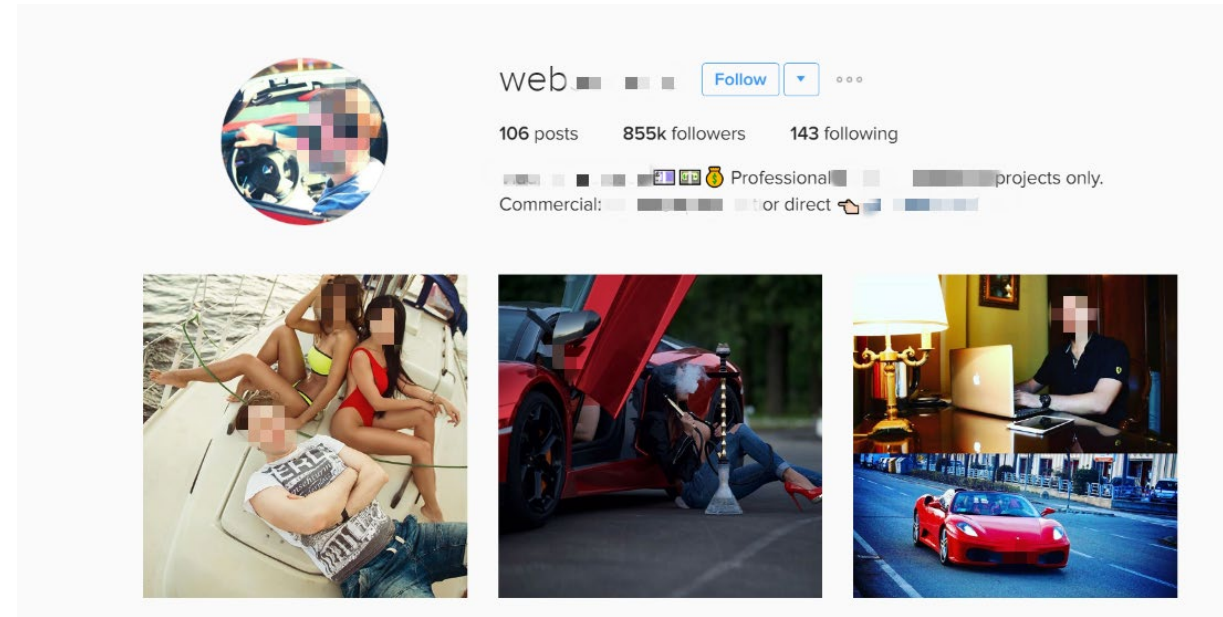


Accounts Created and Accounts Followed

Different whitelisted IPs followed
the same accounts →

AND

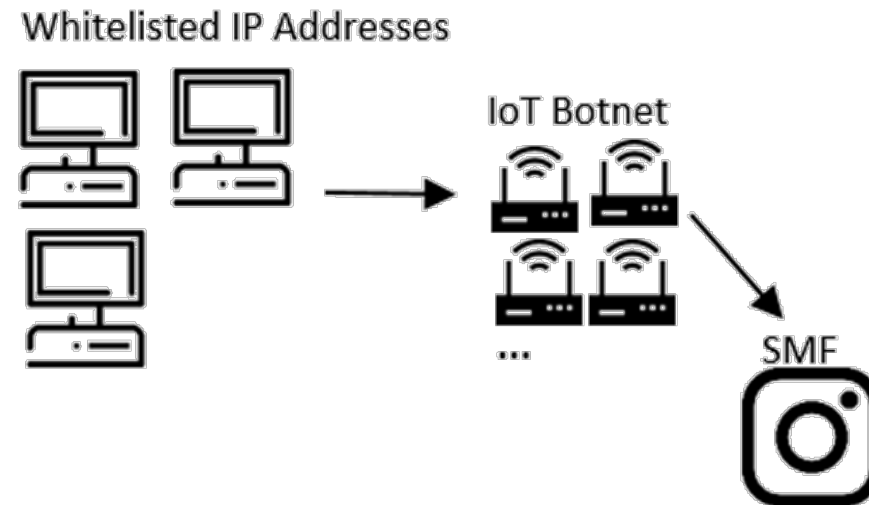
List of fake accounts per
whitelisted IP →



Purpose of the Whitelisted IPs

Fake account management!

Most likely: windows servers with proxy-aware Instagram fat-client are used to manage fake accounts and the flows of interactions with social networks



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Moving on to Bulk Reseller Panels



Bulk Reseller Panels

Found in the decrypted traffic: reseller panels

```
<HTTPFlow
  request = Request(GET 173.252.91.17:443/medianesia.panel/)
  response = Response(200 OK, text/html, 4.43kB)>
[REDACTED]
{  'client_conn': {  'address': {  'address': ([REDACTED],
                                     'use_ipv6': False},
    'clientcert': None,
    'ssl_established': True,
    'timestamp_end': None,
    'timestamp_ssl_setup': 1466824317.305581,
    'timestamp_start': 1466824315.828804},
```


Bulk Reseller Panels

Socialnavy.com[Sign in](#)[Services](#)

Username

Password

☐ Remember me

[Sign in](#)

Do not have an account? [Sign up](#)

SMM Reseller Panel For Freelancers

Socialnavy.com is the best worlds #1 Automated and cheapest SMM Panel for Resslerer.We provide most of the social media marketing service. you can buy instagram followers , buy twitter followers and all other safe social media services.

*** We are the main Provider of all Social Media Services ***

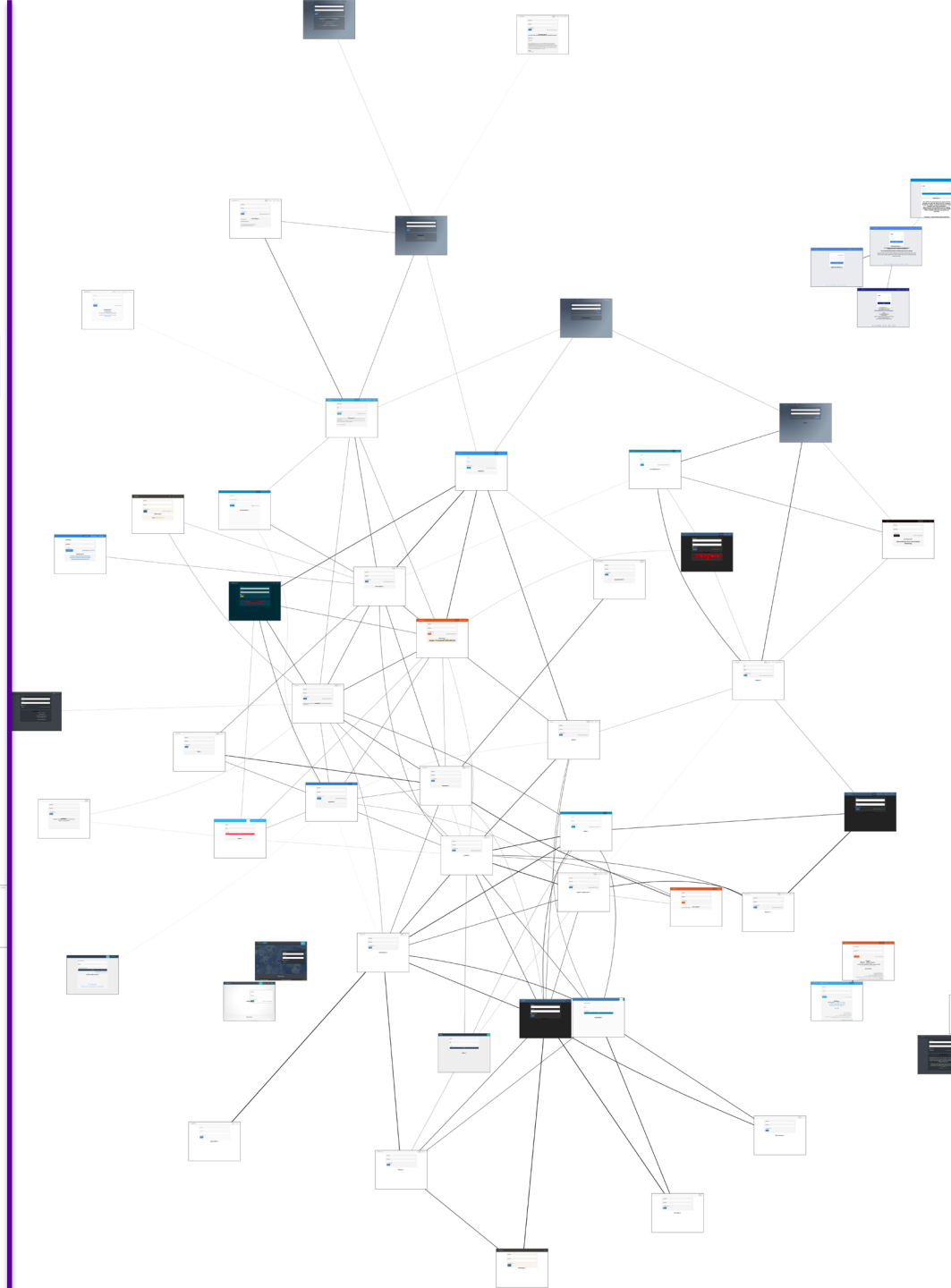
You can resell our social media marketing (SMM) services to your own panel or resell on Fiverr ,Seoclerks and more others social stores.

We offer:-

- Fully automated panel service with API
- Instant start and process and same day delivery
- Confidentially 100 %
- One Click Deposit via Paypal, Perfect Money, Bitcoin, Web Money, Payza
- Easy to Order/ Mass Orders Tab
- Full API Support for Panel and Website Owners.
- Trusted SMM Service Provider
- 24 / 7 customer support

Reseller Panels (N=343)

- Fingerprint of the web application
- Domain registration information
- IP address
- HTML content



2/3 of the Dataset

- Coded in PHP
- Used similar combinations of client-side JavaScript libraries
- Hosted on the same IP address belonging to OVH



OVH IP

| | Resolve | First | Last | Source |
|--------------------------|--------------------------------------|------------|------------|----------------|
| <input type="checkbox"/> | ip228.ip-54-37-92.eu | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | takipcidestegim.com | 2018-06-24 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | bayimarket.com | 2018-04-30 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | takipdeposu.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | turuncubayi.com | 2018-10-02 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | privatesmm.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | smmfollows.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | smmlite.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | auto-sm.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | medyabayim.com | 2018-05-03 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | viasmm.com | 2018-05-15 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | vinasocial.com | 2018-09-05 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | sosyalbayin.com | 2018-09-05 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | sosyalbayilik.com | 2018-04-19 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | buzpromoter.com | 2018-05-30 | 2018-10-03 | riskiq |
| <input type="checkbox"/> | perfectpanel.com | 2018-04-18 | 2018-10-03 | pingly, riskiq |

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Introducing Software Panel Sellers



The Software Panel Seller

Perfect Panel

[Features](#)

[Pricing](#)

[Demo](#)

[FAQ](#)

[Sign in](#)

[Get started](#)

The best SMM panels platform

All-in-one solution for reselling or providing SMM services.

Service

All in one solution :

- Ready to go software
- Provides web hosting
- You only need a domain name

Features:

- API to receive orders
- API to send orders
- Track your workers

Monthly price based on the number of orders made, ranging from \$50 up to \$200 per month.

Finding the Main Provider

Nov 11, 2017

#1



mateuszmah1

Newbie

Joined: Sep 18, 2016

Messages: 6

Likes Received: 1

Hi, who is the first SMM Services Provider?

Panels like followiz or instant fans are only resellers of... who? Where can I get info about that?

DON'T ADVERTISE RESELLER PANELS ON THIS THREAD



Thanks x 1

Finding the Main Provider

Apr 16, 2017

#29



SMMSnab
Registered Member

Joined: Mar 30, 2017
Messages: 91
Likes Received: 21
Gender: Male
Occupation: SMM aficionado
Home Page: <http://smmeta.com>

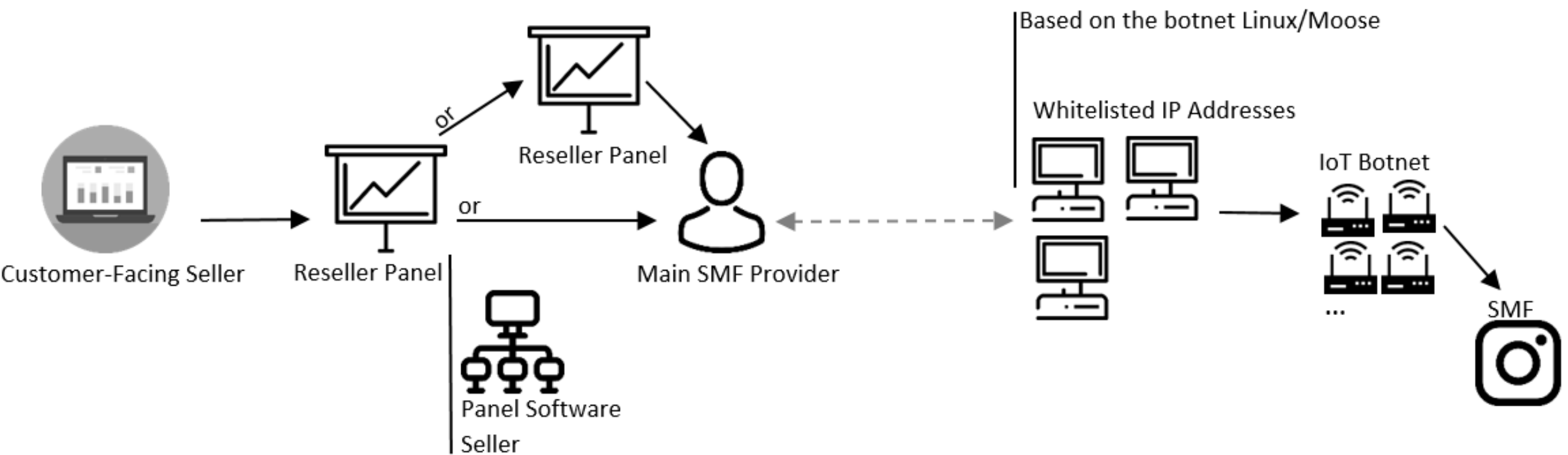
Guys, unless you're spending \$1k/day on smm panels, you don't need to search for the original supplier: a) he wouldn't be interested in your volumes; b) you just need to find the most reliable reseller from the most cheap resellers - and get it on with it, that would be enough =)

In this market you have to put your efforts not in buying cheaper, but in selling more.

👍 Thanks x 4

Summary

Social Media Fraud Supply Chain



Revenue Division in the Chain

| | Customer-Facing Websites | Reseller Panels |
|--|-----------------------------|-----------------|
| Medium Price for 1,000 followers on Instagram | \$ 13 | \$ 1 |

Customer-facing sellers: 92% of profit margin (if no other costs incurred)

Reseller panel owners: \$1 per 1,000 followers

Main SMF provider: Revenue < \$1 per 1,000 followers

Key Takeaways

- This study goes from malware analysis to market ecosystem understandings
- We find that botnets are at the end of the supply chain: many actors are involved in reselling social media fraud
- We conclude that potential targets to disrupt social media fraud are **software panel sellers**

Apply

- **Next week, you should:**
 - Contact NY's Attorney General office and tell them to get in touch with us ;-)
 - Be more skeptical of online popularity
- **Within the next year, you should:**

Educate your family about such threats and ensure other individuals do not only use “followers” as indicators of credibility

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Thank you! Questions?

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