

DAN CHRISTIAN PIÑERO

Customer Service Manager



Personal Information

Name: Dan Christian Piñero

Address: 303-1069, Izumisawacho, Shiogama-shi, Miyagi

Contact No.: +8137-422-2969

Email: danchristian0@gmail.com

Objectives

To maintain and improve customer satisfaction and experience through my proven problem-solving skill sets, and product knowledge.

Education

Course:

Bachelor of Science in Computer Engineering (2016)

University:

Tohoku University of Art and Design, National University in Sendai, Japan

Relevant Coursework:

Management Communications, Project Management, Organizational Behavior, Business Leadership.

Work Experience

Customer Service Manager

Transformative Digital Customer Experience (TDCX) Japan(Yokohoma)

More than 1 year working experience in non-voice based BPO supporting the customer with health care products.

Skills

- Strong communication skills (written and verbal).
- Good interpersonal skills, as well as the ability to understand and solve the customer's problems.

Reference

Eiichiro Oda

Japanese Manga Artist

+5127-476-1569

A handwritten signature in black ink, appearing to read 'Dan Christian Piñero'.

Dan Christian DR. Piñero