

# DAN CHRISTIAN PIÑERO



## Personal Information

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**Name:** Dan Christian Piñero

**Address:** 303-1069, Izumisawacho, Shiogama-shi, Miyagi

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## Objectives

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To maintain and improve customer satisfaction and experience through my proven problem-solving skill sets, and product knowledge.

## Education

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**Course:**

**Bachelor of Science in Computer Engineering (2016)**

**University:**

**Tohoku University of Art and Design, National University in Sendai, Japan**

**Relevant Coursework:**

**Management Communications, Project Management, Organizational Behavior, Business Leadership.**

## Work Experience

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**Customer Service Manager**

**Transformative Digital Customer Experience (TDCX) Japan(Yokohoma)**

**More than 1 year working experience in non-voice based BPO supporting the customer with health care products.**

## Skills

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- Strong communication skills (written and verbal).
- Good interpersonal skills, as well as the ability to understand and solve the customer's problems.

## Reference

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**Eiichiro Oda**

**Japanese Manga Artist**

**+5127-476-1569**

A handwritten signature in black ink, appearing to read 'Dan Christian Piñero'.

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Dan Christian DR. Piñero