Observing Cloud Resources

*SRE Assessment Template*

# Categorize Responsibilities

|  |  |
| --- | --- |
| **Prometheus and Grafana Screenshots** | |
| Provide a screenshot of the Prometheus node\_exporter service running on the EC2 instance. Use the following command to show that the system is running: sudo systemctl status node\_exporter | |
|  | |
| **Host Metric**  **(CPU, RAM, Disk, Network)** | **Dashboard** |
| *CPU* |  |
| *RAM* |  |
| *Disk* |  |
| *Network* |  |
| **Responsibilities** | |
| 1. The development team wants to release an emergency hotfix to production. Identify two roles of the SRE team who would be involved in this and why. | |
| Infrastructure Engineer and Release Manager, Infrastructure Engineer is responsible for planning system patches or updates. Release Manager Executes the release, and verify everything is correct. | |
| 2. The development team is in the early stages of planning to build a new product. Identify two roles of the SRE team that should be invited to the meeting and why. | |
| Team Lead Forms workflows of the team. System Architect create the base infrastructure. | |
| 3. The emergency hotfix from question 1 was applied and is causing major issues in production. Which SRE role would primarily be involved in mitigating these issues? | |
| Release Manager is responsible for rolled back the system. | |

# 

# Team Formation and Workflow Identification

|  |
| --- |
| **API Monitoring and Notifications** |
| Display the status of an API endpoint: Provide a screenshot of the Grafana dashboard that will show at which point the API is unhealthy (non-200 HTTP code), and when it becomes healthy again (200 HTTP code). |
|  |
| Create a notification channel: Provide a screenshot of the Grafana notification which shows the summary of the issue and when it occurred. |
|  |
| Configure alert rules: Provide a screenshot of the alert rules list in Grafana. |
|  |

# 

# Applying the Concepts

|  |
| --- |
| **Graph 1** |
|  |
| 4a. Given the above graph, where does it show that the API endpoint is down? Where on the graph does this show that the API is healthy again? |
| 1. About 15:27:30 2. About 15:36:30 |
| 4b. If there was no SRE team, how would this outage affect customers? |
| Customers will not be able to use the service, they have to call the engineer to fix the service. |
| 4c. What could be put in place so that the SRE team could know of the outage before the customer does? |
| We can enable the synthetic monitoring, using some tools like Blackbox exporter that help us to monitor the status of our endpoints. |

|  |
| --- |
| **Graph 2** |
|  |
| 5a. Given the above graph, which instance had the increase in traffic, and approximately how many bytes did it receive (feel free to round)? |
| 1. *10.0.0.68:9100* 2. *More than 4000 bytes, upper bound is about 4500 bytes* |
| 5b. Which team members on the SRE team would be interested in this graph and why? |
| Monitoring Engineer, Because Monitoring Engineer have to create alert rules with this dashboard. |

# 

# 