Interação Pessoa-Máquina

2022/2023

Deadline Savers

Stage 2: User and task analysis

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September 2022

Problem description

Brief description of the problem.

Users analysis

**Identify the characteristics of the target user population.
Multiple user classes may exist, identify each one of them.
Description of each user class.**

Tasks analysis

**Description of the 3-6 (or more) identified tasks. Every task should
have an objective, pre-conditions, sub-tasks and exceptions (what can go
wrong). You should also point out other characteristics, such as time
constraints or frequency of use.**

Scenario design

**Create 3 different scenarios (a concrete example of tasks performed in a
hypothetical interface) that include the tasks considered in the task analysis.
Description of scenarios involving at least the 3 most relevant
high-level tasks. While task descriptions are abstract (ex: buy grocery),
scenarios are concrete (ex: Mr. Jones went to the supermarket, in his way
home, to buy bread, milk, ...). These scenarios will be used later during user
evaluation.**