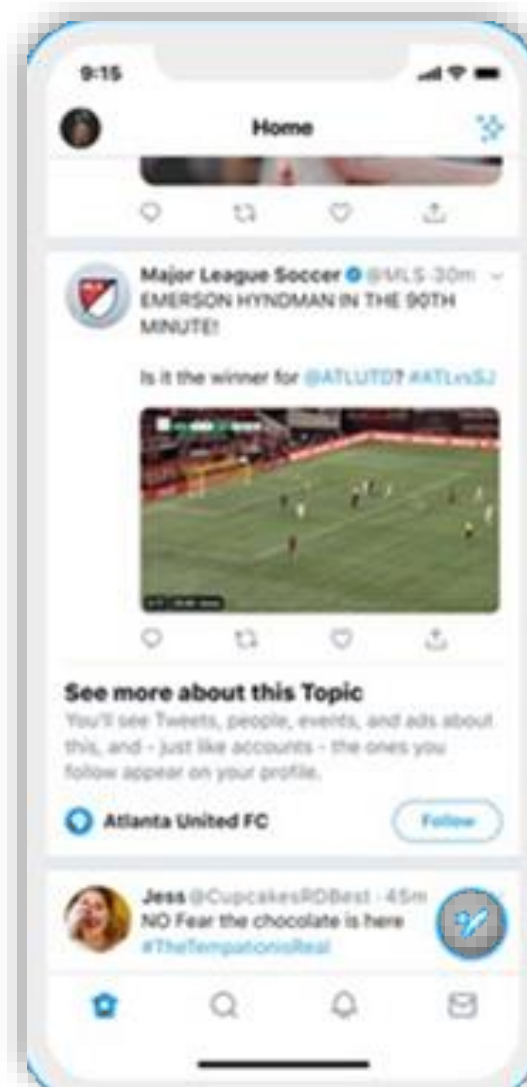


Evaluation

Experimental protocols, datasets, metrics

Information Retrieval

Topic feeds



Search

The screenshot shows a Google search interface. The search bar contains the text 'conversational search'. Below the search bar, there are tabs for 'All', 'Images', 'News', 'Videos', 'Maps', and 'More'. The 'All' tab is selected. The search results show 'About 32,700,000 results (0.58 seconds)'. The first result is a featured snippet from Techopedia, titled 'What is Conversational Search? - Definition from Techopedia'. The snippet explains that conversational search is a new kind of philosophy for human/computer interaction, where users can speak a sentence into a device and receive a full sentence response. The second result is from Zoovu, titled 'What is Conversational Search & How Does it Work? | Zoovu', explaining that conversational search is used to convert searchers into buyers by leveraging AI. The third result is from searchengineland.com, titled 'Google's Impressive "Conversational Search" Goes Live On ...', mentioning that Google's conversational search is allowing searchers to get casual with the service. The fourth result is from Algolia Blog, titled 'What is conversational search? | Algolia Blog', mentioning that it allows users to submit queries typically through voice.

Google

conversational search

× |

All Images News Videos Maps More Settings Tools

About 32,700,000 results (0.58 seconds)

Conversational search is a new kind of philosophy for human/computer interaction. The principle behind **conversational search** is that a user can speak a sentence into a device, and that device can respond with a full sentence. Mar 14, 2017

www.techopedia.com › definition › conversational-search

[What is Conversational Search? - Definition from Techopedia](#)

About Featured Snippets Feedback

zoovu.com › conversational-search ▼

[What is Conversational Search & How Does it Work? | Zoovu](#)

Conversational search is the ultimate way to convert searchers into buyers by leveraging AI to optimize every step of the buyer's journey. Using AI to understand and predict what the customer needs to increase conversion and customer satisfaction.

searchengineland.com › googles-impressive-conversati... ▼

[Google's Impressive "Conversational Search" Goes Live On ...](#)

May 22, 2013 - Now Google's **conversational search** is allowing searchers to get casual with the service, plus it sets things up to entice searchers to share more ...

blog.algolia.com › conversational-search ▼

[What is conversational search? | Algolia Blog](#)

Dec 1, 2019 - It allows users to submit queries typically through voice and receive answers in

Answer generation

Human

Generative BST 2.7B

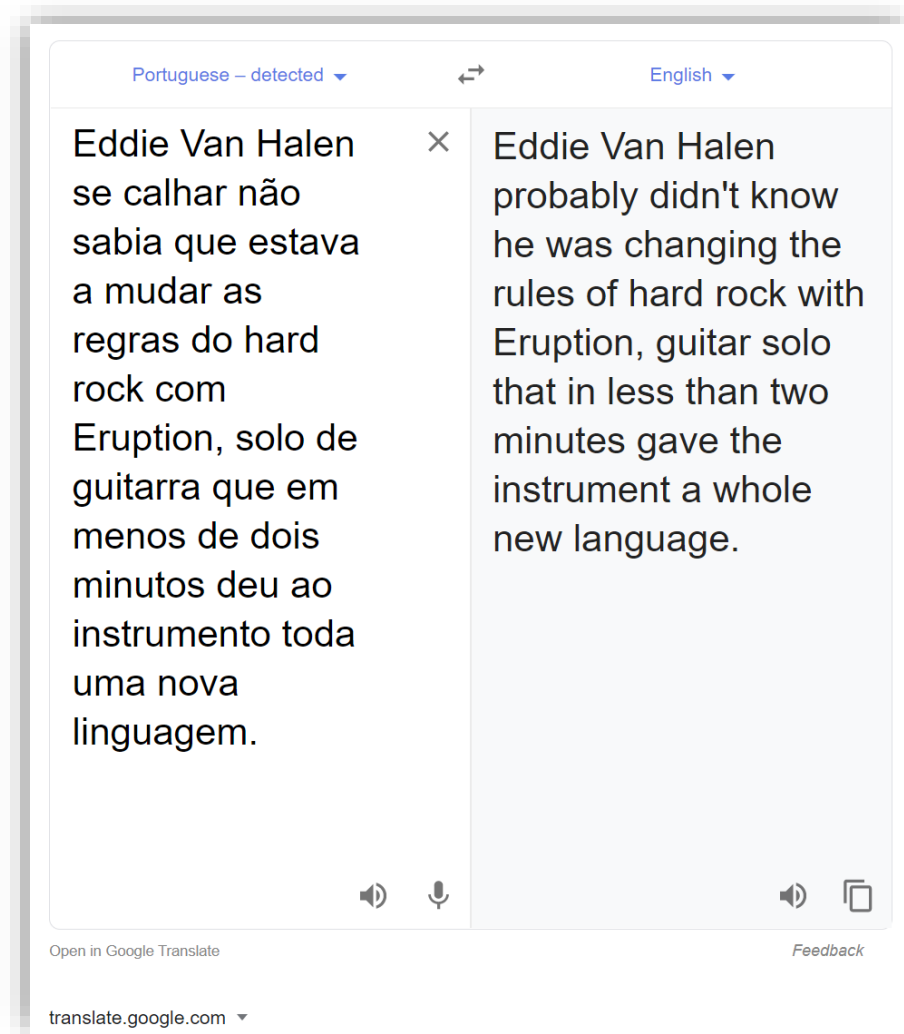
I like rap. It's probably not good for fishing.

I listen to rap when I go fishing too! What kind of rap do you listen to?

Really? I am from the south so I like trap music

I'm from the south too! I live in louisiana. What part of the south are you from?

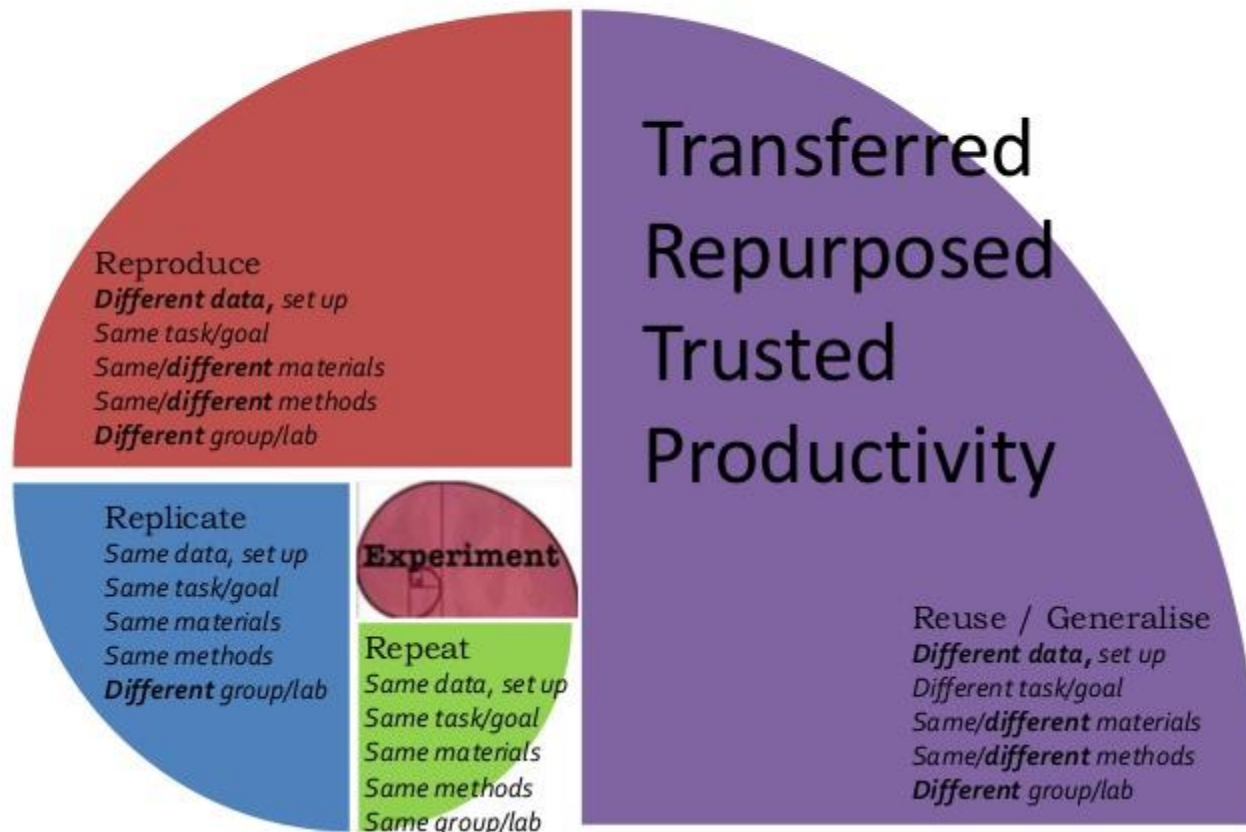
Machine translation



How to benchmark the correctness of
natural language processing and
information retrieval algorithms?

The R* Nautilus

with thanks to Nicola Ferro for the visualisation



Organizations dedicated to **replicable** and **reproducible** benchmarks

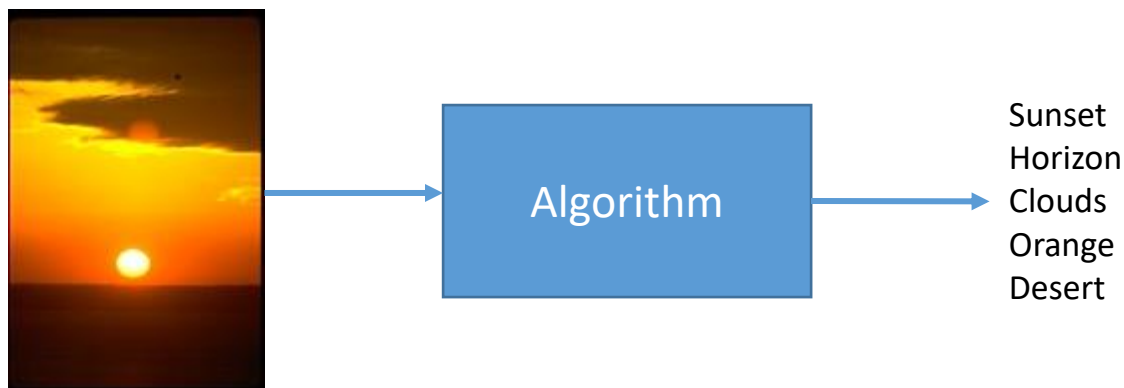
- There are several organizations dedicated to the definition of reproducible benchmarks:
 - TREC: <http://trec.nist.gov/tracks.html>
 - CLEF: <http://clef2017.clef-initiative.eu/>
 - SemEVAL: <http://alt.qcri.org/semeval2017/>
 - Visual recognition: <http://image-net.org/challenges/LSVRC/>
- These experimental setups define:
 - a **protocol**
 - a **dataset** (documents and relevance judgments)
 - a set of **metrics** to evaluate performance.

Reproducible experimentation

- Experimental protocol
 - Is the task/problem clear? Is it a standard task?
 - Detailed description of the experimental setup:
 - identify all steps of the experiments.
- Reference dataset
 - Use a well known dataset if possible.
 - If not, how was the data obtained?
 - Clear separation between training and test set.
- Evaluation metrics
 - Prefer the commonly used metrics by the community.
 - Check which statistical test is most adequate.

What is your task?

- Experimental setups are designed to develop a *algorithm* to address a specific task

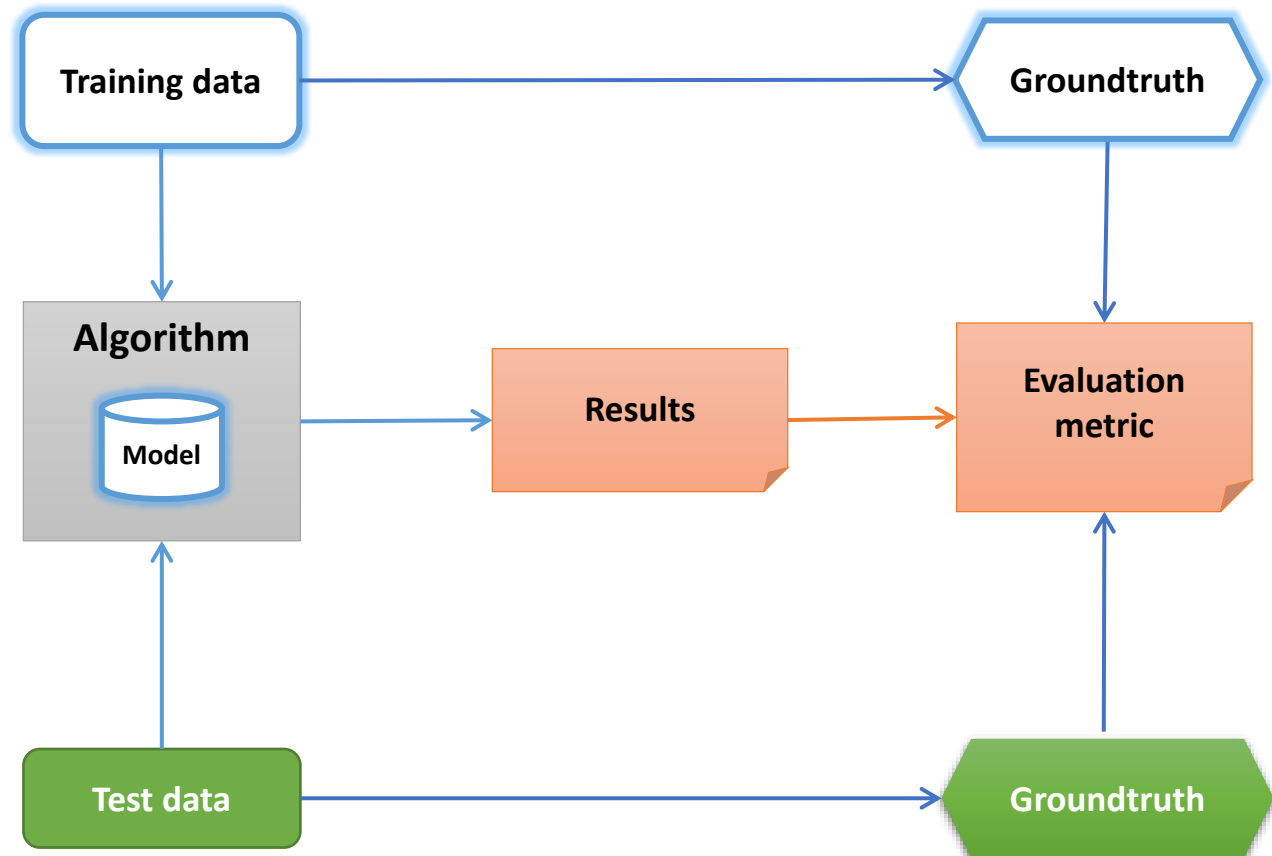


- Topic detection; Search by exemple; Ranking annotations; Real-time summarization; Conversational search
- Benchmarks exist for all the above tasks.

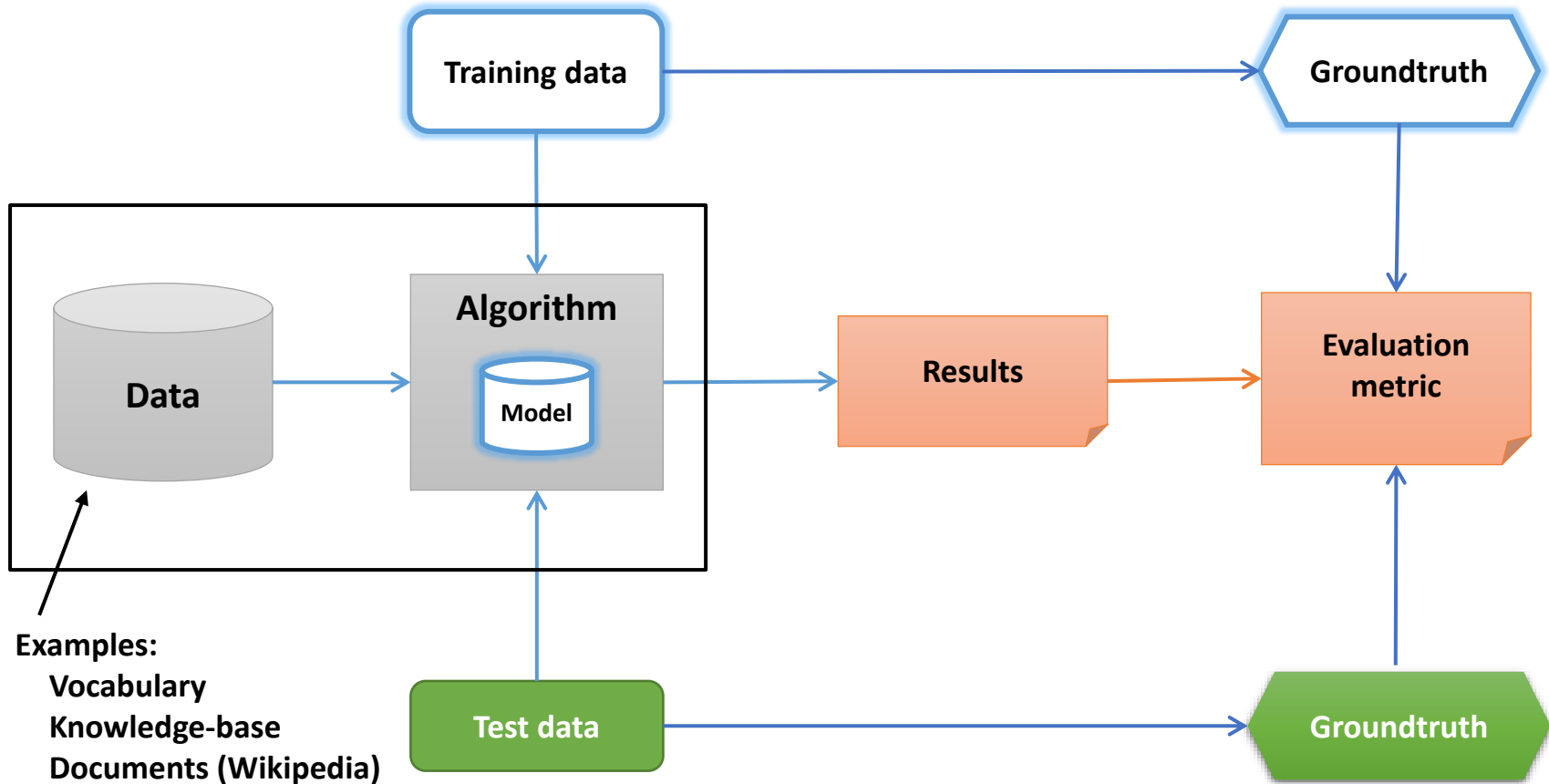
Examples of standard tasks

- For example, current “hot” tasks:
 - Conversational recommendation
 - Conversational search: <http://www.treccast.ai/>
 - Medical Visual QA: <https://www.imageclef.org/2019/medical/vqa>
 - Health misinformation: <https://trec-health-misinfo.github.io/>
- Several forums specialize in particular tasks (and region specific challenges):
 - TREC: Blog search, opinion leader, patent search, Web search, document categorization...
 - CLEF: Plagiarism detection, expert search, wikipedia mining, multimodal image tagging, medical image search...
 - Others: Japanese, Russian, Spanish, etc...

Traditional training setup



Extended training setup



Essential aspects of a sound evaluation

- Experimental protocol
 - Is the task/problem clear? Is it a standard task?
 - Detailed description of the experimental setup:
 - identify all steps of the experiments.
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 - Use a well known dataset if possible.
 - If not, how was the data obtained?
 - Clear separation between training and test set.
- Evaluation metrics
 - Prefer the commonly used metrics by the community.
 - Check which statistical test is most adequate.

Reference datasets

- A reference dataset is made of:
 - a collection of documents
 - a set of training data
 - a set of test data
 - the relevance judgments or groundtruth.
- Reference datasets are as important as metrics for evaluating the proposed method.
 - Many different datasets exist for standard tasks.
 - Reference datasets set the difficulty level of the task.
 - Allow a fair comparison across different methods.

Example of relevance judgments

- Category of a document/image/video
- Query-document pair
 - Q1,D2 TRUE
 - Q1,D7 FALSE
 - Q2,D3 FALSE
 - Q2,D9 TRUE
- Reference translations
 - “Good Morning” -> “Bom dia”



Categories

comedy, cars, explosions

Types of evaluation

- With groundtruth
- A/B testing
- A combination of the two

Ground-truth

- The theoretical “ultimate goal” is to devise a method that produces exactly the same output as the ground-truth.
 - Ground-truth tells the scientist how the algorithm *should* behave.

		Ground-truth		
		True	False	
Method	True	True positive	False positive	Type I error
	False	False negative	True negative	

Type II error

- The practical “ultimate goal” can be very different:
 - ground-truth is incomplete, incorrect and only mirrors a small portion of reality.

Obtaining groundtruth/relevance judgments

- Crowdsourcing system
 - DefinedCrowd, Amazon Mechanical Turk, ...
 - Limesurvey: <https://github.com/LimeSurvey/LimeSurvey>
 - Relevation: <https://github.com/ielab/relevation>
- Quality annotations
 - Redundant annotations
- Cost reduction strategies
 - Convergence
 - Pooling strategies

Annotate these pictures with keywords:



Groundtruth

- Examine the groundtruth:



People
Nepal
Mother
Baby
Colorful dress
Fence



Sunset
Horizon
Clouds
Orange
Desert



Flowers
Yellow
Nature



Beach
Sea
Palm tree
White-sand
Clear sky

- Groundtruth is incomplete
- Not all groundtruth is of equal importance/relevance.

From user annotations to ground-truth

- Judgments can be obtained by **experts** or by **crowdsourcing**
 - Human relevance judgments can be incorrect and inconsistent
- How do we measure the quality of human judgments?

$$\kappa = \frac{p(A) - p(E)}{1 - p(E)}$$

$p(A)$ -> proportion of times humans agreed

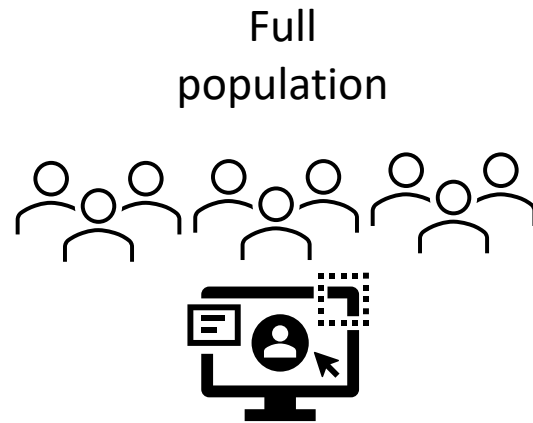
$p(E)$ -> probability of agreeing by chance

- Values above 0.8 are considered good
- Values between 0.67 and 0.8 are considered fair
- Values below 0.67 are considered dubious

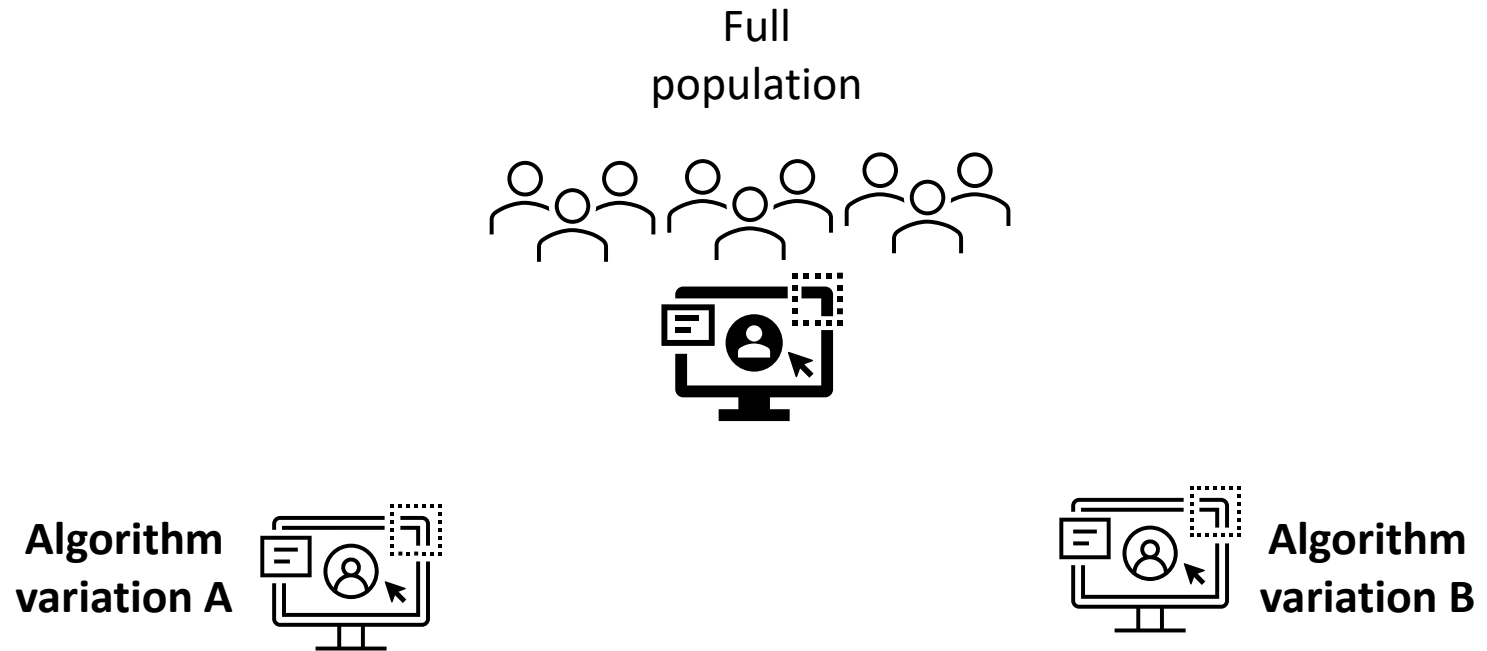
System quality and user utility

- The discussed evaluation procedures only measure the system performance on a given task
 - It can overfit
 - It might be distant from what users expect
- Only real users actually assess the system
 - How expressive is its query language?
 - How large is its collection?
 - How effective are the results?
- A/B testing
 - Make small variation on the system and direct a proportion of users to that system
 - Evaluate frequency with which users prefer one system to the other

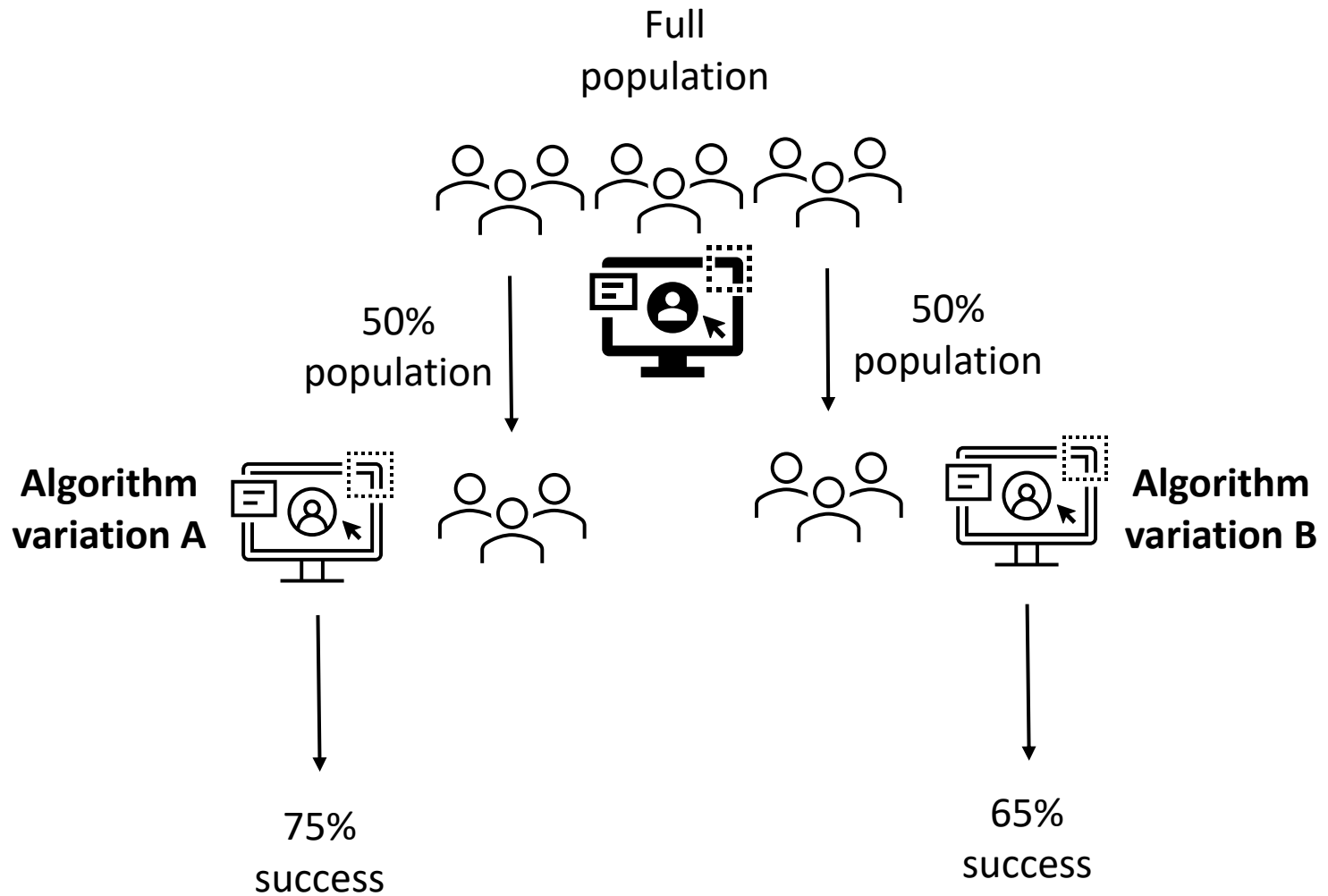
A/B testing



A/B testing



A/B testing

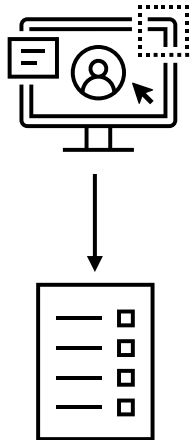


Results pooling

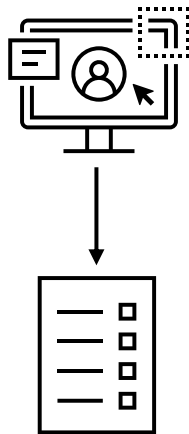
- This technique is used when the dataset is too large to be completely examined.
- Considering the results of 10 systems:
 - Examine the top 100 results of each system
 - Label all documents according to its relevance
 - Use the labeled results as ground-truth to evaluate all systems.
- **Drawback: can't compute recall, AP and MAP**

Results pooling

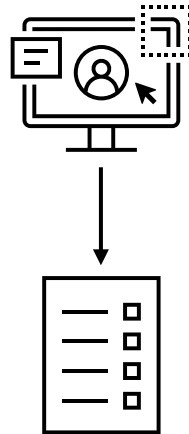
**Algorithm
variation A**



**Algorithm
variation B**

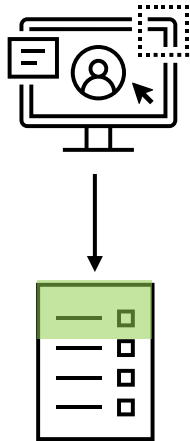


**Algorithm
variation C**

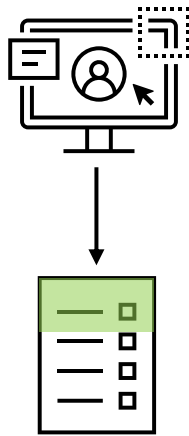


Results pooling

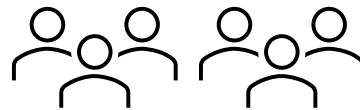
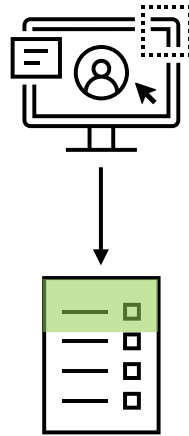
**Algorithm
variation A**



**Algorithm
variation B**



**Algorithm
variation C**

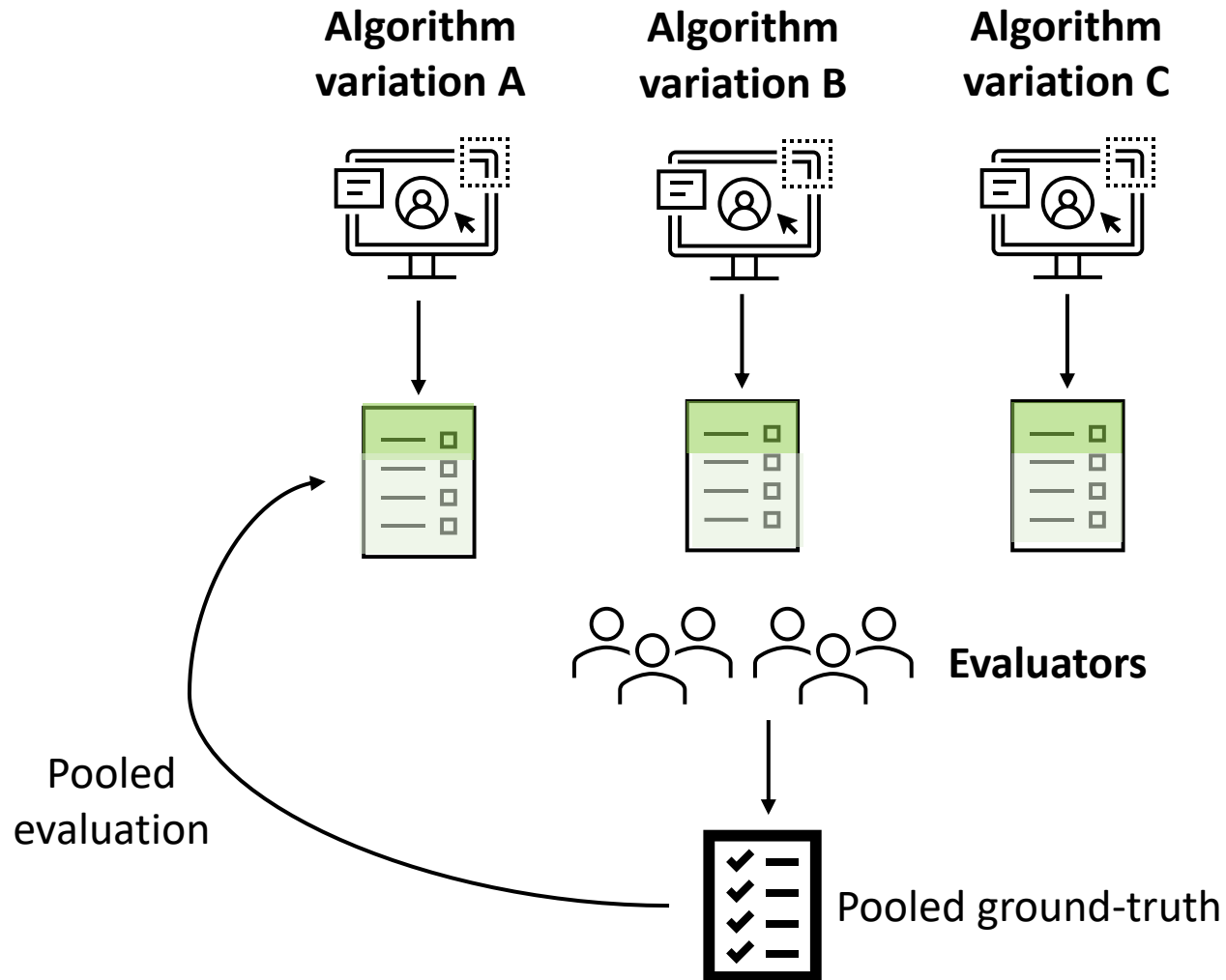


Evaluators



Pooled ground-truth

Results pooling



Essential aspects of a sound evaluation

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 - Is the task/problem clear? Is it a standard task?
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Evaluation metrics

- Utility metrics are focused in evaluating the results that are presented to the user
 - Usually, this is done with relevance judgments on the top results
 - Common metrics for binary relevance judgments: Top Precision and Recall
 - Common metrics for binary relevance judgments : NDCG
- Stability metrics are focused in evaluating the robustness of the system results.
 - Usually, this is done with binary relevance judgments across a wide range of data
 - Common metrics: MAP, AP, Precision-Recall curves

Binary relevance judgments

$$Accuracy = \frac{truePos + trueNeg}{truePos + falsePos + trueNeg + falseNeg}$$

$$Precision = \frac{truePos}{truePos + falsePos}$$

$$Recall = \frac{truePos}{truePos + falseNeg}$$

$$F_1 = \frac{2}{\frac{1}{P} + \frac{1}{R}}$$

		Ground-truth	
		True	False
Method	True	True positive	False positive
	False	False negative	True negative

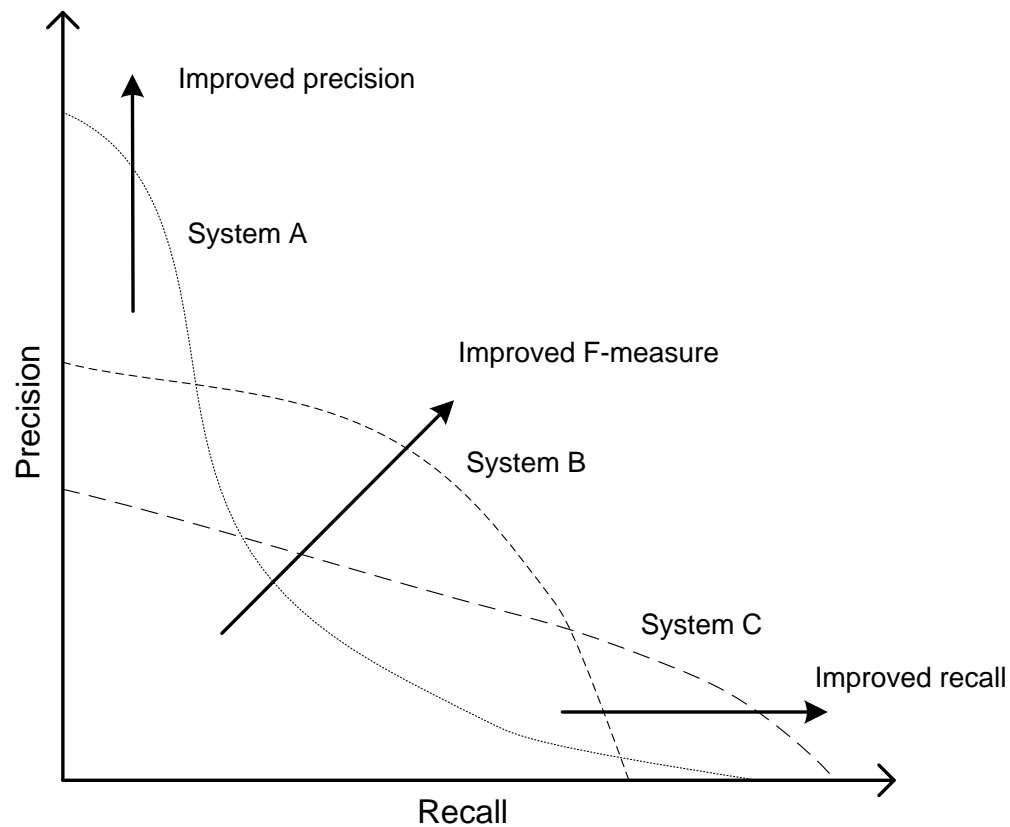
Em PT: exatidão, precisão e abrangência.

Why not accuracy?

You easily get 99.999999% by not retrieving non-relevant results!!!

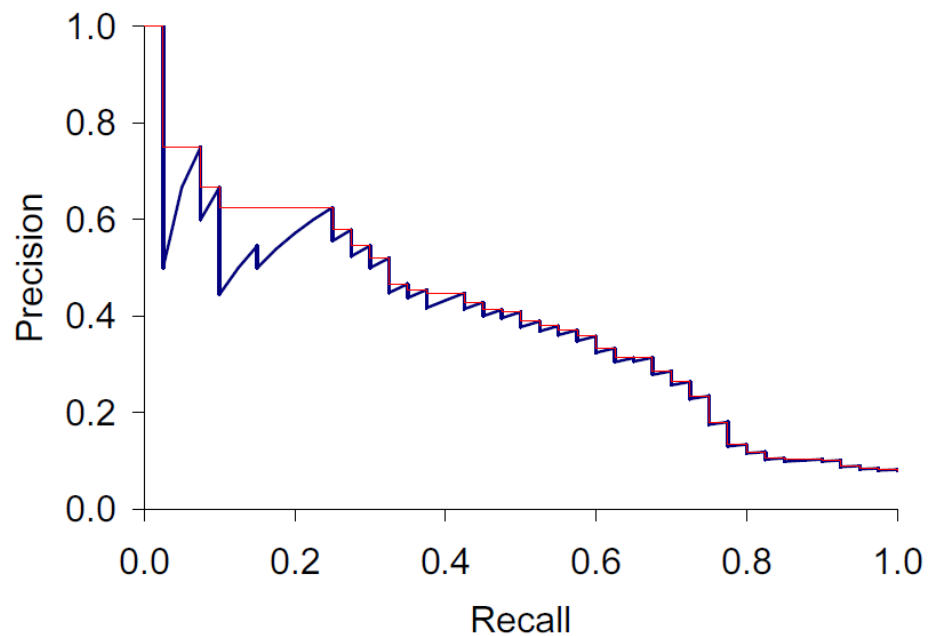
$$Accuracy = \frac{truePos + trueNeg}{truePos + falsePos + trueNeg + falseNeg}$$

Precision-recall graphs for ranked results



S1	S2	S3
A
B	A	...
...
...	B	A
...	...	B
...	C	C
...	...	D
...

Interpolated precision-recall graphs



S1	S2	S3
A
B	A	...
...
...	B	A
...	...	B
...	C	C
...	...	D
...

Average Precision

- Web systems favor high-precision methods (P@20)
- Other more robust metric is AP:

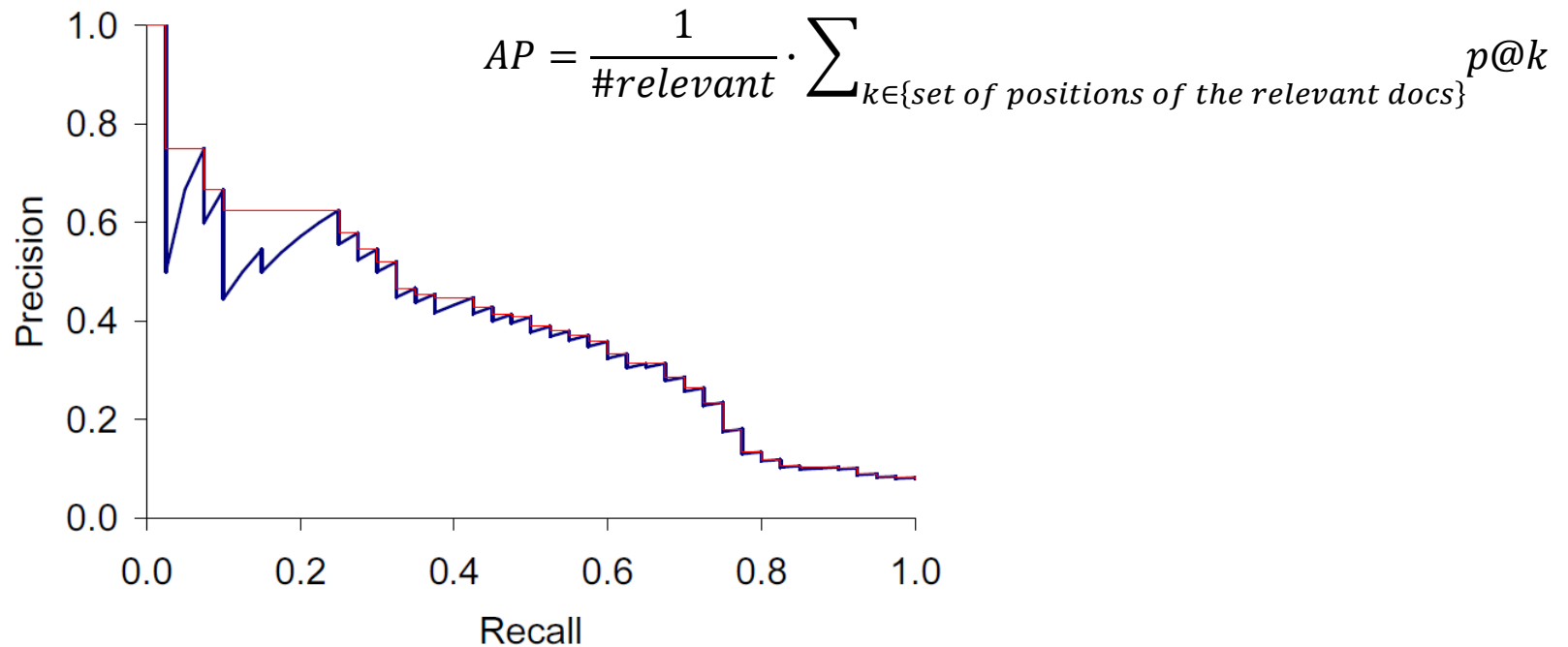
$$AP = \frac{1}{\#relevant} \cdot \sum_{k \in \{set\ of\ positions\ of\ the\ relevant\ docs\}} p@k$$

$$AP = \frac{1}{4} \cdot \left(\frac{1}{2} + \frac{2}{4} + \frac{3}{6} \right) = 0.375$$

1
2
3
4
5
6
7
8

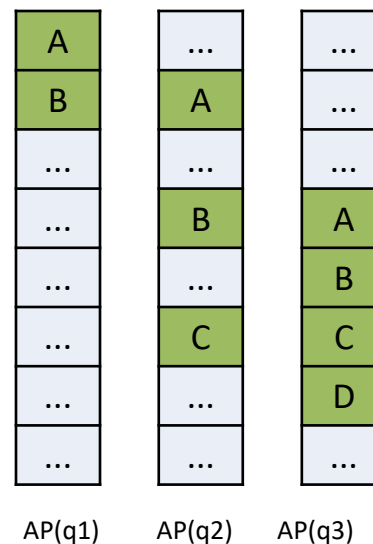
Average Precision

- Average precision is the area under the P-R curve



Mean Average Precision (MAP)

- MAP evaluates the system for a given range of queries.
- It summarizes the global system performance in one single value.
- It is the mean of the average precision of a set of n queries:



$$MAP = \frac{AP(q_1) + AP(q_2) + AP(q_3) + \dots + AP(q_n)}{n}$$

Web scale evaluation

- It is impossible to know all relevant documents.
 - It is too expensive or time-consuming.
- nDCG, BPref and Inferred AP are three measures to evaluate a system with incomplete ground-truth.
- These metrics use the concept of pooled results

Relevance

- Some documents are more relevant than others.
 - Documents have different levels of relevance.
- The position of a document in the rank is also important to the user.
 - Relevant documents ranked top count more.



DCG: Incomplete multi-level relevance

- The Discounted Cumulative Gain measure, considers the notion of multi-level relevance:

$$DCG_m \propto 2^{rel_i} - 1 \quad rel_i = \{0,1,2,3, \dots\}$$

- The DCG measure, also considers the position where the document is on the rank:

$$DCG_m = \sum_{i=1}^m \frac{2^{rel_i} - 1}{\log_2(1 + i)} \quad rel_i = \{0,1,2,3, \dots\}$$

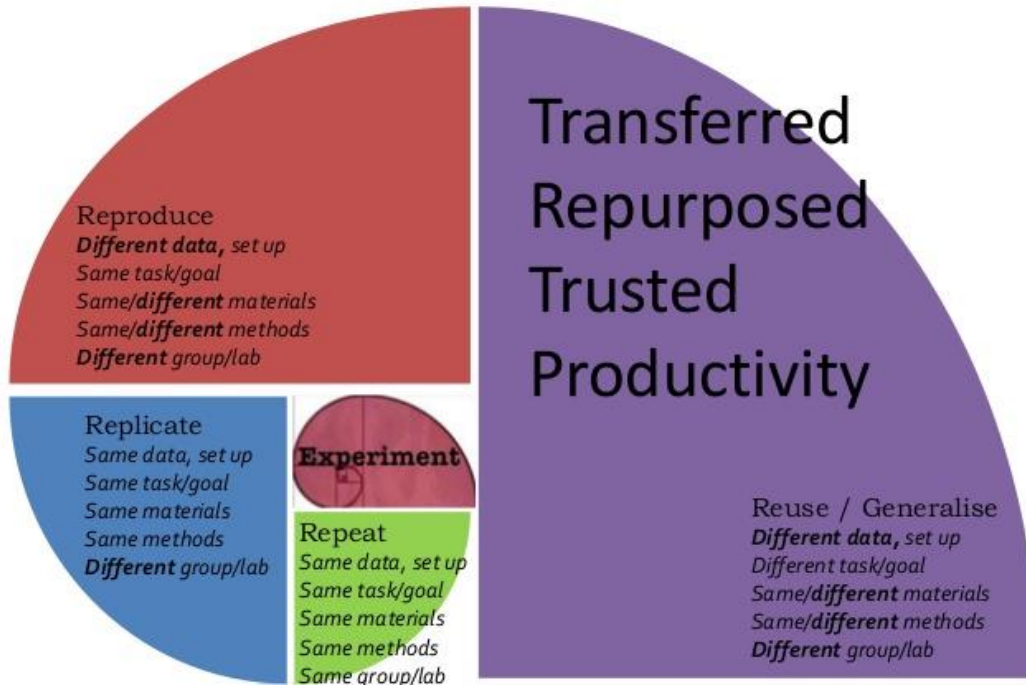
...
A
...
B
...
C
...
...

- The normalized metric measures the deviation from the optimal sort order:

$$nDCG_m = \frac{DCG_m}{bestDCG_m}$$

The R* Nautilus

with thanks to Nicola Ferro for the visualisation



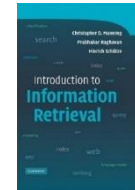
Experimental protocol

Reference dataset

Evaluation metrics

Summary

- Experimental benchmarks: Protocol, Dataset, Metrics
- The quality of groundtruth
 - Incomplete, incorrect, ambiguous
 - Kappa statistics
- Measuring success
 - Metrics (for replicable+repeatable experiments)
 - A/B testing is the best way of measuring success, but is by far the most expensive
 - Results pooling is a balanced strategy
- Evaluation collections / resources
 - See TRECVID and ImageCLEF for multimedia datasets.
 - See TREC and CLEF forums for large-scale datasets
 - Others exist for Biomedical domain, Geographic IR, Plagiarism,...



Chapter 8