The University of London is committed to providing an accessible web presence.

We want everyone who visits the University of London website to feel welcome and find the experience rewarding.

This statement applies only to content hosted on the sub-domain www.london.ac.uk.

This website is run by University of London. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen

- Adjust line height and word spacing using browser plugins like ReaderView for FireFox or ReaderView for Chrome

- Navigate most of the website using just a keyboard

- Navigate efficiently through the site using breadcrumb trails, consistent menus or the search features

- Navigate long pages by headings/subheadings using assistive technology tools or plugins

- 'Skip to main content' using tab on your keyboard

- Listen to most of the website using assistive technologies – for example text to speech tools and plugins, screen readers, and inbuilt phone and/or tablet functionality

- Navigate most of our online forms using just a keyboard

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability. AbilityNet is a UK charity that exists to change the lives of disabled people by helping them to use digital technology at work, at home or in education.

How accessible this website is

We know some parts of this website aren't fully accessible:

- Some of our *older* embedded videos do not have captions or audio description

- A small number of older PDFs may not fully meet accessibility standards

- Embedded third-party widgets do not meet accessibility standards – where possible, we remove these or replace them.

    - For example, Disqus commenting, Google maps, YouTube

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF or large print etc:

- Email: Web.accessibility@london.ac.uk

We'll consider your request and get back to you in 5-7 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: web.accessibility@london.ac.uk

When contacting us, please provide:

- Page URL (web page address)

- Issue encountered (and if on mobile or desktop)

- Any particular software or assistive technology being used (for example browser, screen reader)

We will aim to respond as quickly as possible and, if applicable, add a fix to our website bug fix schedule.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

University of London is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the AA standard, due to the non-compliances listed below.

The items below were identified in the most recent testing (6 November 2023). They have been fixed as of 14 November 2023 and awaiting retesting by AbilityNet.