## RS∧Conference2018

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# BUILDING CAPACITY IN GLOBAL INCIDENT RESPONSE



MODERATOR: Peter Allor

Chair, Education Advisory Board, Forum of Incident Response and Security Teams (FIRST)

PANELISTS: **Jean-Robert Hountomey** 

Director, AfricaCERT

**Thomas Millar** 

Chief of Communications, Department of Homeland Security **Roziah Mohd Kassim** 

Specialist, Cybersecurity Malaysia

### FIRST.Org



- Forum for Incident Response and Security Teams
- 409 Teams (Incident Response) in 84 Countries
- Founded in 1990

 Mission: FIRST Enables incident response teams to more effectively respond to security incidents by providing access to best practices, tools and trusted communication with member teams



## **Education Advisory Board**



- Best Practices
  - Computer Incident Response Security Team (CSIRT) Services Framework
  - Product Incident Response Security Teams (PISRT) Services Framework
- Training Programs for IR Teams
- Capacity building efforts



#### Themes for Panel Discussion



- Trusted exchanges common practices
- Regional approaches and differences
- Expand past the current vertical industries
- Race to the top labor market workforce shortage
- What about the 'soft skills'
- Government Technology Industry how do we best move forward
- Facilitation and retention



#### Questions for the Panel



- What is government's role in Capacity Building?
  - Should it provide Free training; develop the training; certify the trainers?
- Can you avoid well qualified people leaving the country once they are trained?
- What experience keeps them 'at home'?
- What is missing from Capacity Building?
- What is meant by Capability; Proficiency / Maturity; or Capacity?



#### Questions for the Panel



- There is a lot of technical training available. What are the gaps?
- Do you see sufficient group versus individual training?
- Overall, organizations are showing an interest in investing. Do you see them investing in tools or in hiring high quality people?
  - What would you do to change that? Why?





## **QUESTIONS**