

Thomas VanNorman

Director of Application Engineering Veracity Industrial Networks @Tom_VanNorman





Today you will learn:

- Get an introduction to ICS SOCs.
- Learn from a sandbox demonstration.
- Understand the effects of attacks on ICS systems.





What is a OT Security Operations Center anyway? Do I really need one?





- Are they...
- Anomaly Detection Solutions?
- Security Information and Event Management (SIEM)?
- Intrusion Detection Systems (IDS)?
- Cyber Attack Maps aka Pew Pew Maps?





Or are they really a unicorn?







- No they are not unicorns, they really do exist.
- But who has them?
- Many fortune 1000 companies operate OT SOCs.
- Some companies have multiple OT SOCs.
- Some companies outsource Enterprise SOC and operate OT SOCs in house.





Ok so what exactly is an OT SOC?



 A SOC is a combination of people, processes, and technology that proactively search for abnormalities in the environment to identify and respond to security incidents.





The people part:

- Throwing people at a problem is never a solution.
- Good people at various skill level are needed with unique talents
- Three tiers of people are a must!





Tier 1 analysts who search logs and process, alerts, and other categorized events to identify and escalate abnormalities.

Tier 2 analysts are the incident responders who triage the events, analyze the accompanying activity, and apply appropriate mitigations.

Tier 3 analysts are there to act as subject matter experts when deeper analysis is required; especially against new threats. <u>These are the people that are the closest to the process</u>.





The processes part:

- Documentation and procedures are a must!
- Document everything that happens
- Follow procedures every time. If one does not exist make one.





The technology part:

NO SILVER BULLET

- Problem- Complete network visibility
- Solution- Software Defined Networking
- Problem- What do I do with this data now?
- Solution- Input to a threat detection solution





- Problem- Coloration of data from multiple systems
- Solution- Integrate the various platforms to a SIEM





Important take away:

- 100% of detection should be a false positive or detection.
- Many options are available for running an OT SOC
 - Managed Security Services Provider (MSSP)
 - In house
 - Hybrid, Tier 1-2 MSSP, Tier 3 in house
- More data the better
- Technology is not a replacement for people.





What are we doing in the ICS Sandbox?

- We have built an area where you can interact with SME's on this topic and many other OT / IOT topics.
- You can test your skills at several challenges.
- You can can avoid sales pitches and see how things actually work.







Thank you for your time!

Tom VanNorman

@Tom_VanNorman

info@icsvillage.com

Reference for this presentation can be found at: https://dragos.com/media/Dragos-Insights-into-Building-an-ICS-Security-Operations-Center.pdf

