Internal Memo

From: bb.morgan@rustykey.htb

To: support-team@rustykey.htb

Subject: Support Group - Archiving Tool Access

Date: Mon, 10 Mar 2025 14:35:18 +0100

Hey team,

As part of the new Support utilities rollout, extended access has been temporarily granted to allow testing and troubleshooting of file archiving features across shared workstations.

This is mainly to help streamline ticket resolution related to extraction/compression issues reported by the Finance and IT teams. Some newer systems handle context menu actions differently, so registry-level adjustments are expected during this phase.

A few notes:

- Please avoid making unrelated changes to system components while this access is active.
- This permission change is logged and will be rolled back once the archiving utility is confirmed stable in all environments.
- Let DevOps know if you encounter access errors or missing shell actions.

Thanks,

BB Morgan

IT Department