

CONFIDENTIALITY CLAUSE: All Information concerning the Candidate is furnished to the Client in strict confidence. The Client may not divulge this information to any third party, nor contact the Candidate's present employer, nor take references without prior consultation with MPC Recruitment

Position Applied For:

POS Technician

Candidate Name:

Rudolph Arno Kaywa

MPC Consultant Name:

Gizyle Bezuidenhout

MPC Consultant's Contact Details:

(021) 552 8048

Date Referred:

3 June 2016

Personal Details

Surname :

Kaywa

First Names :

Rudolph Arno

Nationality :

South African

Language Proficiencies :

English and Afrikaans

EE/AA Status :

Coloured Male

Availability :

1 Month

Current Salary :

R12 000 CTC pm

Expected Salary :

R15 000 CTC pm

Career Summary

Company

Position

Duration

Stowe Holdings

Systems Engineer

2012 - Current

STS (Superior Technical Services)

FME Monitor

2011 - 2012

Academic History

Qualification :

NDIP Information Technology

Date Completed :

Current (3rd year)

Institution :

UNISA (University of South Africa)

Qualification :

Matric

Date Completed :

2003

Institution :

William Pescod High School - Kimberley



Computer Skills
Programs/Systems :
A+ Software
A+ Hardware
MCSE Professional
MCSE Server
MCSE Infrastructure
MCSE Active Directory
MCSE Security Design
MCSE Exchange Server 2000
MCSE ISA Server
Linux
CCNA
Novell

Rudolph Arno Kaywa
Resumé of Career to Date
Company Name :
Stowe Holdings
Type of Industry :
Software Development Solutions
Period of Employment :
2012 - 2016
Position :
Systems Engineer
Duties :

To provide first-line and second-line POS support to clients at the Fuel/ Gas service stations
To log, manage and resolve all incidences and service requests from end to end, including escalations to third parties, follow up and feedback to customers.
To communicate and liaise effectively with end-users, colleagues and other service providers at all levels.
To manage and evolve processes, and provide management information when required .
To compile and manage IT service-related documentation, administration and reporting where applicable.

Achievements And Awards■■■■

Employee of the month - 2012

Award of Excellence - 2013 (in dealing with customers from Namibia)

Reason for Leaving :

He has been with the company for some time now; he would like to put his skills gained to use with another organization.

Company Name :
Superior Technical Services / ESKOM
Type of Industry :
Energy
Period of Employment :
2011 - 2012
Position :
FME Monitor
Duties :

Manage and maintain designated FME area.
Log and track all equipment and materials assigned to FME area.
Ensure that all clean conditions are enforced and adhered to.
Reason for Leaving :
Got an opportunity to join a company where we will be able practise his technical skills set.

MPC Recruitment Group | [Insert Consultant's Name Here]
[Insert Position Applied For Here] | [Insert Applicant's Name Here]
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■Candidate Name ■|■Rudolph Arno Kaywa XE
■MPC Consultant Name ■| ■Gizyle Bezuidenhout (021) 552 8048