"All Information concerning the Candidate is furnished to the Client in strict c onfidence. The Client may not divulge this information to any third party, nor c ontact the Candidate's present employer, nor take references without prior consu ltation with MPC Recruitment" Position Applied For: FORMTEXT Enter Position Here Candidate Name: Nontuthuko Mdletshe MPC Consultant Name: Elmarie Muhl MPC Consultant's Contact Details: (031) 562 8001 Date Referred: 21/06/2016 Personal Details Surname : Mdletshe First Names : Nontuthuko (Known as Nu) Nationality: South African Language Proficiencies : English, Zulu and Afrikaans EE/AA Status : AA / Black Female Availability: Two weeks Career Summary Company Position Duration Beiersdorf HR Business Partner Dec 2016 - Sep 2017 CHEP HR Business Partner Dec 2015 - Jul 2016 Aspen Pharmacare (Holdings) Group HR Officer June 2015 - Sept 2015 Aspen Pharmacare (Holdings) Group Talent Development Officer Nov 2014 - May 2015 Unilever HR Operations Specialist / HRBP Call Centre Mar 2013 - Nov 2014 Quest Staffing Solutions Account Manager (Unilever Account) Jan 2011 - Feb 2013 Quest Staffing Solutions HR Administrator (Unilever Account) Jan 2009 - Dec 2010 Quest Staffing Solutions Recruitment Consultant

Jan 2008 - Dec 2009

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Academic History
Qualification :
B.Tech Degree in Human Resources Management
Date Completed :
2014
Institution:
Durban University of Technology
Qualification :
National Diploma in Human Resources Management
Date Completed :
2013
Institution:
Durban University of Technology
Qualification :
Matric
Date Completed :
2000
Institution :
Durban Girls' High School
Computer Skills
Programs/Systems :
MS Office (Word, Excel, PowerPoint and Outlook), AX, Adapt, SAP, BAAN, Peoplesof
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Resumé of Career to Date

Company Name :
Beiersdorf
Type of Industry :
FMCG
Period of Employment :
December 2016 - September 2017
Position :
HR Business Partner
Duties :

Nontuthuko Mdletshe

Recruitment and Training and Development

Designs, develops and maintain the recruitment process in the organization (including its description, recruitment measurement definitions, regular measurement reporting, taking proper actions to close gaps)

Designing the selection matrix for choosing the optimum recruitment channel and recruitment source

Exploring the market best practices in recruitment and staffing ,implement appropriate best practices within the organization ${\sf prop}$

Builds a quality relationship with the internal customers and external recruitme nt agencies

Monitors and constantly reduces the costs of the recruitment process

Sets the social media communication strategy for different job profiles and functions in the organization

Conducts job interviews for the managerial job positions (or key jobs in the org anization)

Monitors the labor legislation and implements required changes to keep the proce ss compliant

Manages and develops the team of HR Recruiters

Acts as a single point of contact for managers regarding recruitment topics Designs training recruitment for HR Recruiters and line managers Key Skills

Excellent communication skills

Excellent negotiation skills

Job Interviewing Skills

Managerial and leadership skills

Compensation and Benefits

Effectively manage the monthly payroll process for our South African affiliate with the support of our external payroll service provider

Oversee statutory compliances

Manage the ESS portal - monitoring all leave & claim requests in line with polic y and maintaining technical setup of workflows in the system

Respond to all employee-related queries around their salary payments

Preparing the monthly Salaries Journal for Finance

Act as Key User & Quality Responsible to ensure the accurate tracking & timeous updates of employee data for the MU on SAP PCO

Spearhead the company's participation in all relevant, annual Salary Benchmark S urveys (Deloitte, Hay, Mercer) and ensure pay packages are competitive, in line with statutory requirements and industry standards, making recommendations where appropriate.

Managing relationships with current Service Providers to ensure smooth running of monthly schedules, payments & query resolutions with Medical Aid, Gap Cover, P ension Fund etc

Supporting the annual total increase exercise in providing strategic thoughts & relevant data in line with Performance Management strategy

Preparing, updating & recommending HR Policies & procedures together with the HR Team to support compliance within the business

Support with logistics and coordination of all Expat Assignments in to/out of So uth Africa

Managing the Debit Note process for Host Countries

Annual Workplace Skills Plan and Training Report to Services SETA

Bi-annual HR Audit with EY

Monthly recon & payments of invoices, headcount reporting for CIS

Quarterly Employment Stats to DoL

Ad hoc requests from Senior Managers and Exec Team members

Maintenance of Employee Files including filing and contract administration

Providing general employees, senior Managers & Exec Team members with support, guidance and regular updates around all HR-related issues

Reason for Leaving :

Maternity leave contract role.

Company Name :
CHEP
Type of Industry :
Manufacturing
Period of Employment :
December 2015 - July 2016
Position :
HR Business Partner

Duties :

Owns the internal business unit relationship, Supply Chain, Asset Mgt, Forestry, Global IT

Owners of employees and line managers (first point of contact)

Day to day manager advice - coach and empower line managers to manage

Supporting managers to drive employee engagement

Facilitate Talent Management Processes with line management in order to ensure a high

Calibre of talent in line with the business objectives.

Develop an understanding of the business recruitment needs.

Consult with management on job analysis and job description.

Provide the Recruitment Specialist with criteria for sourcing candidates

Facilitate interviews with line management

Responsible for HR related employee on boarding activities and setting Candidates up for success.

Ensuring that the skills, knowledge, abilities, and performance of the workforce meet the

Current and future organizational needs through the administration of individual Development plans by:

Identifying development needs

Provide employees with development opportunities, and ensure that they are Able to meet current and future performance standards

Identify performance short comings

Define clear short and longer term actions for improvement and take appropriate Remedial steps to address performance issues.

Partnering with the L&D team to agree training and development initiatives that contribute to improving individual and organisation effectiveness.

Act as change agent and support the business with organizational change and deve lopment as necessary, influencing leaders to address organizational design issue

where required for business success.

In accordance with organisational policies, government regulations and labour contracts, administer:

Compensation

Pension and savings benefits

Health and welfare benefits

Statutory compliance

Input to HR framework and strategy creation

Manage HR projects as required from time to time

Reason for Leaving:

Maternity cover contract role.

Company Name :

Aspen Pharmacare (Holdings)

Type of Industry:

Pharmaceutical Industry

Period of Employment:

June 2015 - September 2015

November 2014 - May 2015

Position:

Group HR Officer

Group Talent Development Officer

Duties :

As Group HR Administrator / Officer

(June 2015 - September 2015):

Draft HR business Plan in line with relevant business unit

Ensure Implementation as per plan within relevant time lines

Ensure alignment of HR plans to HR Strategy

Ensure effective delivery of advice relating to all industrial relations issues

Ensure that all Aspen policy and procedures are implemented

Ensure that all users are informed of policy

Ensure that IR training is conducted where applicable

Manage and coordinate internal processes and disciplinary action where required

Assist in the development of Head Office Targets

Ensure through effective recruitment implementation of these targets

Monthly reporting on EE movement and tracking to plan ensuring that plan is achi eved

Assist in the culture and values roll out per division

Assist with development and implementation of climate survey interventions

Climate survey results communicated and relevant action plans developed

Facilitate Head Office succession planning process

Assist management through ensuring performance reviews are conducted and facilit ate individual development plans

Ensure an open and professional consultative dialogue with all employees & line managers

Facilitate all contact and exchanges between management and employees, & where n ecessary, acting in a conciliatory or mediatory role; conduct meetings and report back to management.

Ensure HIV & Aids policy awareness and understanding in division

Co-ordinate effective counselling of staff in all situations

Monitor employee well being framework

Ensure effective recruitment practices

Effective communication with Group Recruitment relating to recruitment support

Information is gathered regarding development needs

Personal training and development is negotiated with manager

Learning solutions are identified, proposed and implemented according to ongoing personal and team development plans.

Best practice is encouraged to ensure expertise. Up skilling and multiskilling a re co-ordinated in line with staff development.

Advises line managers on coaching and development plans, to ensure that staff ar e properly coached, given the opportunity to develop and be continually motivate d to handle the demands of their jobs and achieve their objectives.

As Group Talent Development Officer

(November 2014 - May 2015):

Administer skills audit processes to identify the skills needs of the organisati on and report on it

Skills Development facilitator

Consolidation of results of needs analysis into a formatted WSP (nationally)

Compile WSP and ATR in accordance with CHIETA requirements Consolidation of mont hly training reports (nationally).

Coordinate Talent Development activities and maintain Talent Development databas e using the company systems

Understand mandatory and discretionary grant criteria and grant claim forms procedure for Chieta

Track and reconcile levy payments and grant rebates

Comply with grant claim requirements

Training information collection and reporting

Process invoices

Assist with travel bookings

Assist with diary management of Group Talent Development Manager

Necessary documents filed accurately and sufficiently

Coordination of the strategic training and development initiatives

Proper alignment of information and report formats to meet all reporting require ments

Monitor training calendar to determine planned training

Compile monthly variance reports as a comparative analysis between planned and d elivered training

Quantify and report on training provided for succession pool

Manage the submission process for Performance contracting in July of each year,

Mid-Year reviews and final Appraisal in June

Reason for Leaving:

Contract Position / Resigned / Did not find her last contract role very stimulating

Company Name :

Unilever

Type of Industry:

FMCG Industry

Period of Employment :

March 2013 - November 2014

Position:

HR Operations Specialist (Supply Chain Department) / HRBP Call Centre

Duties :

To support specific performance improvement initiatives, eg through the implemen tation of a new behavioural competency framework and 360 degree feedback process

To identify opportunities for performance improvement through, for example, under taking internal diagnosis, process/system reviews in order to understand barriers and possible solutions; conducting external research into good practice and new ideas.

To commission and manage additional internal or external resources as and when r equired in order to ensure cost-effective delivery of agreed OD initiatives.

To design and facilitate in-house events (e.g. workshops, away days) as required

Analyse the skills and qualities required for each particular job and develop job descriptions and duty statements

Assess applications, interview applicants, administer selection tests, prepare r eports and make recommendations to management about staff appointments

Maintain the personal records of employees on matters such as wages, leave and t raining, and prepare associated management reports

Arrange and conduct staff training

Number of management information systems to record, maintain, plan and manage the organisation's human resources

Advice and information to management and employees on human resource policies an d procedures, including equal opportunity, anti-discrimination and occupational

health and safety programmes

Assist employees with work matters, career development, personal problems and in dustrial matters

Organise employee welfare services such as health and wellbeing programmes and s ocial activities

Help implement organisational changes (such as those following from industrial r elations legislation, revised job classification structures or technological changes)

Take part in strategic management.

Supporting the HRBP with implementing Organizational Development

Ensure change management is effectively implemented in all areas of the business

Assisting Employees with creating attainable yet stretching PDP (Personal development Plans)

Educating Line Managers on correct disciplinary procedures

IR training for Line Managers

Issuing warnings and facilitating counselling sessions

Compiling racial diversity stats and identifying trends

Running turnover stats and identifying trends

Determine staffing numbers, skills and needs to meet the organization's objectives

Ensure that Line Managers adhere to the recruitment policy by recruiting employe es from previously disadvantaged background

Educating and professionally advising Line Managers on the benefits of following the correct recruitment selection

Recruitment and suitability matching

Educating the business on HR policies ,procedures and Labour Law

Performance Management along with career guidance and counseling

Project Management on all new initiatives that are rolled out at head office

HR contact person for all hr related queries

Ensure that employee data is correct and attainable to the HRBP

Compiling job description, interviews alongside Managers

Ensure that all offers made are inline the companies salary bands

Reason for Leaving:

Retrenched

Company Name :

Quest Staffing Solutions

Type of Industry:
Recruitment Industry
Period of Employment:

January 2008 - February 2013

Position :

Account Manager (Unilever Account)

Promoted from

HR Administrator (Unilever Account)

Recruitment Consultant

Duties :

As Account Manager (Unilever Account)

(January 2011 - February 2013):

Human Resources Business Partner to Unilever with 76 direct reports

Staffing the organization including selection process

Training and development

Manpower planning and external recruitment transfer and promotion of talent Supervise required training programs to ensure sufficient development of organiz ational operations

Performance reviews, succession planning and identification of high potentials)

and monitors employee development plans

Performance management by monitoring employees objectives yearly performance appraisal

Career development

Recognition of performance related salary reviews variable compensation schemes Drafting job descriptions, policies & procedures

Manage internal communication to improve awareness and motivation of employees, monitoring' satisfaction

Manage personnel cost budget

Heading disciplinary enquiries

CCMA representation

As HR Administrator (Unilever Account)

(January 2009 - December 2010):

Capturing payroll

Generating IRP5's for all temp staff

Issuing payslips

Assisting with all hr queries that arise

Be the first point of contact for all HR-related queries

Administer HR-related documentation, such as contracts of employment

Ensure the relevant HR database is up to date, accurate and complies with legisl ation

Assist in the recruitment process

Liaise with recruitment agencies

Set up interviews and issue relevant correspondence

Processing and capturing payroll

Updating employee information on the system

As Recruitment Consultant

(January 2008 - December 2009):

Sales, business development, marketing techniques and networking in order to att ract business from client companies

Managing client relations

Developing a good understanding of client companies, their industry, what they do and their work culture and environment

Advertising vacancies by drafting and placing adverts in a wide range of media, for example newspapers, websites, magazines

Social media to advertise positions attract candidates and build relationships \boldsymbol{w} ith candidates and employers

Headhunting - identifying and approaching suitable candidates who may already be in work

Ensure an updated Candidate databases to match the right person to the client's vacancy

Receiving and reviewing applications, managing interviews and tests and creating a shortlist of candidates for the client

Requesting references and checking the suitability of applicants before submitting their details to the client

Briefing the candidate about the responsibilities, salary and benefits of the jo b in question

Preparing CVs and correspondence to forward to clients in respect of suitable applicants $\frac{1}{2}$

Organizing interviews for candidates as requested by the client

Informing candidates about the results of their interviews

Negotiating pay and salary rates and finalising arrangements between client and candidates

Offering advice to both clients and candidates on pay rates, training and career progression

Working towards and exceeding targets that may relate to the number of candidate s placed, a value to be billed to clients or business leads generated

Reviewing recruitment policies to ensure effectiveness of selection techniques a nd recruitment programmes

Reason for Leaving : Headhunted

MPC Recruitment Group | [Insert Consultant's Name Here] [Insert Position Applied For Here] | [Insert Applicant's Name Here] PAGE * MERGEFORMAT 2

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■Candidate Name ■ ■Nontuthuko Mdletshe XE

■MPC Consultant Name ■ ■Elmarie Muhl