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Position Applied For:

Desktop Engineer Agent

Candidate Name:

Byron Kirchoff

MPC Consultant Name:

Nwabisa Nkwinti

MPC Consultant's Contact Details:

(021) 552 8048

Date Referred:

17 August 2017

Personal Details

Surname :

Kirchoff

First Names :

Byron

Nationality :

South African

Language Proficiencies :

English, Afrikaans

EE/AA Status :

White, Male

Availability :

30 Days

Current Salary :

R11 250pm

Expected Salary :

R15 000pm

Career Summary

Company

Position

Duration

BT Global

Support Agent

Jan 2015 - Current

Tsogosun Hemingways Casino

Onsite I.T Support Operator

Mar 2012 - Dec 2014

Academic History

Qualification :

MCSE 2012

Date Completed :

Jun 2014 - Current

Institution :

Self-study

Qualification :

HP Desktop and Laptop Support

Date Completed :

June 2010

Institution :

In House Study (Simo Solutions)

Qualification :
HP Laserjet Fundamentals
Date Completed :
April 2008
Institution :
In House Study

Qualification :
CompuTIA A+
Date Completed :
October 2007
Institution :
CCS IT

Qualification :
CompuTIA N+
Date Completed :
November 2007
Institution :
CCS IT

Qualification :
Matric
Institution :
Buffalo City Public FET College

Byron Kirchoff
Resumé of Career to Date
Company Name :
BT Global
Period of Employment :
Jan 2015 - Current
Position :
Support Agent
Duties :

1st line support on Cisco IPT and switch's.
Ticket logging and processing through Remedy application.
Follow up on tickets, assigning and router/switch monitoring for Cisco devices.
Network troubleshooting.
Working in an ITIL environment.
Microsoft Office troubleshoot and assist

Reason for Leaving :
Contract position

Company Name :
Tsogosun Hemingways Casino
Period of Employment :
Mar 2012 - Dec 2014
Position :
Onsite IT Support Operator
Duties :

IT Desktop/server support in a Microsoft environment for back of house offices,
casino floor and Southern Sun hotel.
Responsible for backups and server logs.
Hardware and software support.
Assisting users and guest with IT Related issues,
HP Printer support and monitoring Cisco Switch's and devices.
Creating users on AD Have experience server 2008 and server 2012, Office 2007, 2
013, Hyper-V and VMware

Reason for Leaving :
Relocated to Cape Town

Company Name :
Advocate Solutions
Period of Employment :
Mar 2011 - Feb 2012
Position :
IT Technician
Duties :

Acer Warranty and Sahara Hardware.
Repairs on laptops and desktop pc's.
Contracted to Dimension Data for the Dep of Justice on PC desktop support for th
e Court House's in the Eastern cape Region,

PC installations,
Configurations and support.
Cisco Router installation's and testing for Internet Solutions.
IT Support Contract for Parmalat SA for I.T Desktop support in a Microsoft environment.
Assisting user's with IT related issues and doing weekly site visits

Reason for Leaving :
Career opportunity

Company Name :
Simo Solutions
Period of Employment :
Mar 2008 - Mar 2011
Position :
IT Technician
Duties :

Desktop/Server support for customers and businesses.
HP/Xerox Jnr Printer Technician.
Sub contract work for Datacentrix doing IT desktop.
Server and printer support.
I.T Desktop and printer support for Buffalo City Municipality in a Microsoft environment,
Assisting users with IT related issues and installing PC hardware, software, Routers and switches.
Reason for Leaving :
Company lost a big client

Dec 2007 - Feb 2008: Looking for work

Company Name :
ADWCS
Period of Employment :
Feb 2007 - Nov 2007
Position :
Junior IT Technician
Duties :

Repairing/troubleshooting computers,
Software installing and assisting customers with I.T issues

Client: Bytes.

Doing Joshua door rollout project,
Replacing new computers configuring windows vista and server 2008 in retail environment

Reason for Leaving :
Looking for IT roles to gain more experience

MPC Recruitment Group | [Insert Consultant's Name Here]
[Insert Position Applied For Here] | [Insert Applicant's Name Here]
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■Candidate Name ■|■Byron Kirchoff XE
■MPC Consultant Name ■| ■Nwabisa Nkwinti (021) 552 8048