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No bullshit, only Linux stuff

Disable HiLink mode and force tty modem on NEW Huawei E3272

Posted on **2016/08/17**

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There's plenty of documentation on Internet related to this issue but none of them works with recents firmware. They all talk about using the embedded web interface and force serial mode through some call and then send an AT command to choose default mode.

It's not working ANYMORE on 22.470.07.00.00 firmware.

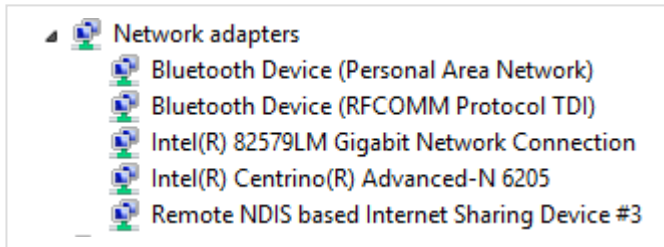
And sorry, you'll need a Windows computer for this... (probably a clean pre-Windows 8 one)

First you need to confirm that your modem is actually working correctly in HiLink mode.

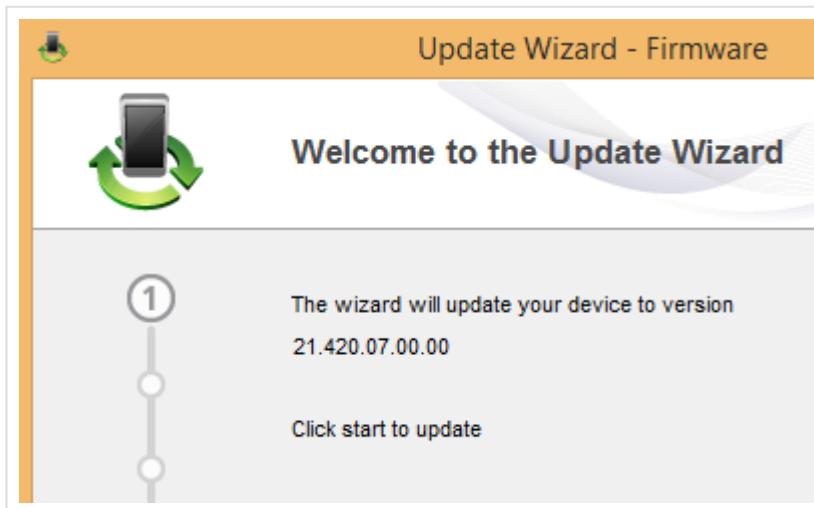
Plug it and wait for the browser to open automatically:



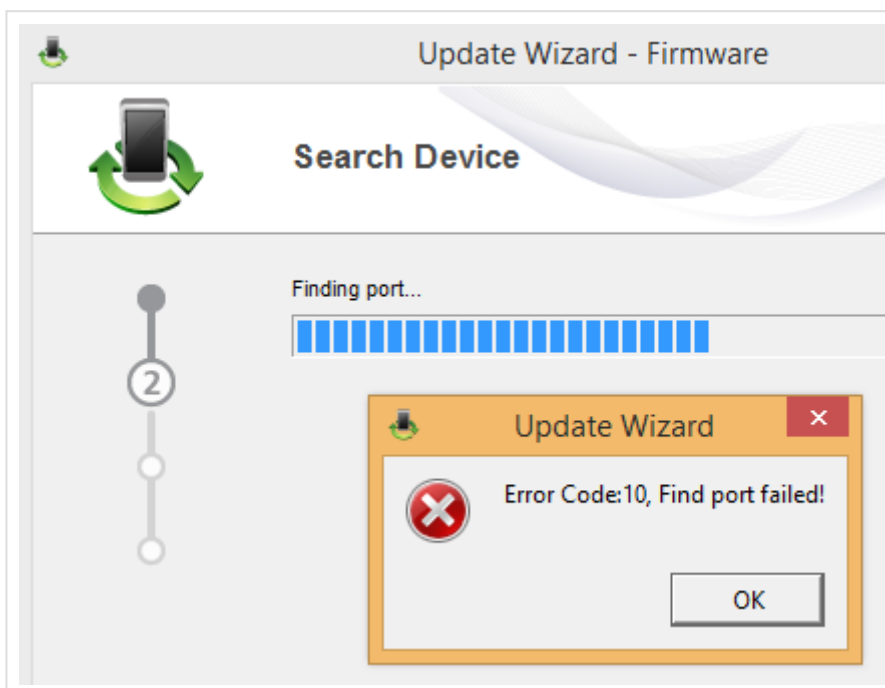
You should confirm from device manager that there's a new NDIS network interface



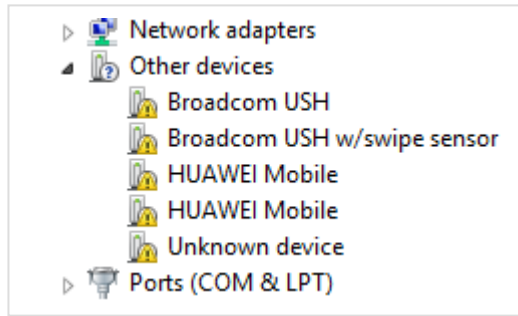
Run E3272s_Update_21.420.07.00.00.exe which is a firmware installer containing an older version that permits default mode change



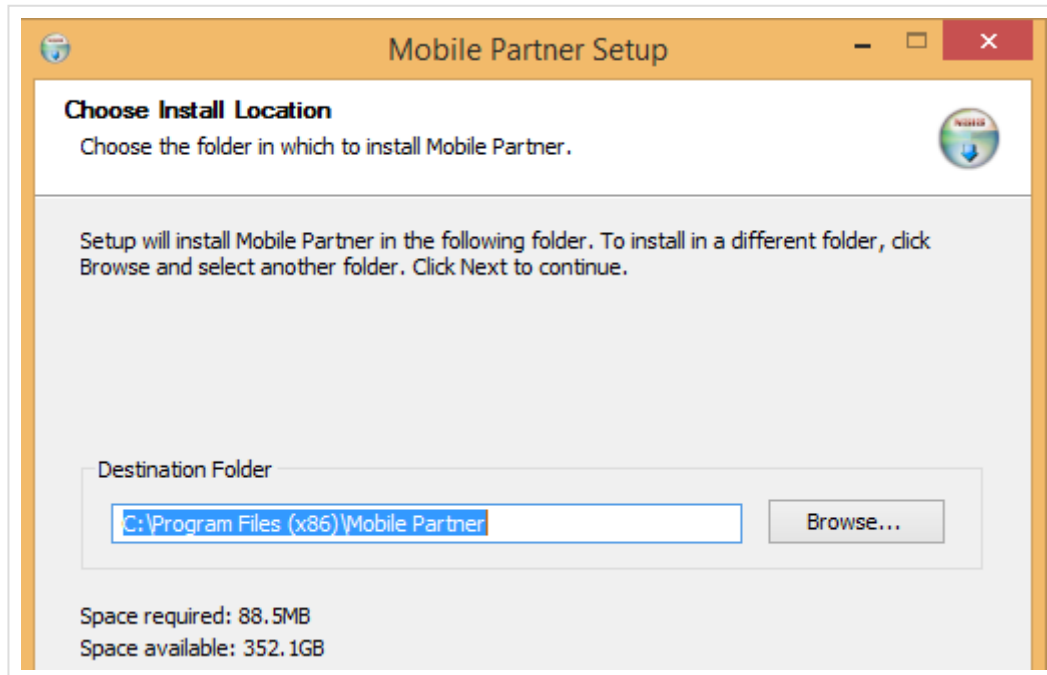
After a while it will fail with the error below. The firmware updater turned the device into serial mode but there's no driver available



Confirm from device manager that there're some unknown devices



Install Mobile Partner from Huawei and fix the driver file because it doesn't contain the IDs for this device

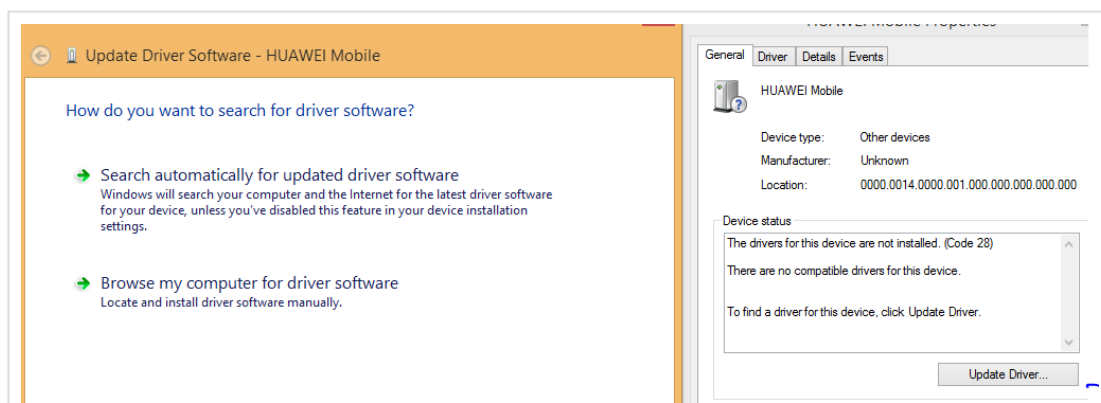


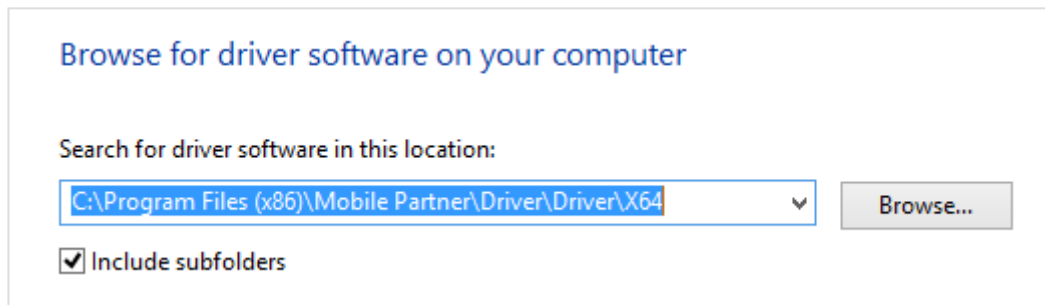
Go to C:\Program Files (x86)\Mobile Partner\Driver\Driver\X64 (for 64 bits system) and edit ewser2k.inf file.

In the [QcomSerialPort.NTamd64], add the two following lines

```
%QcomDevice00% = QportInstall01, USB\VID_12d1&PID_1442&MI_00
%QcomDevice01% = QportInstall00, USB\VID_12d1&PID_1442&MI_01
```

Now go back to device manager and update driver by choosing the path containing the inf file

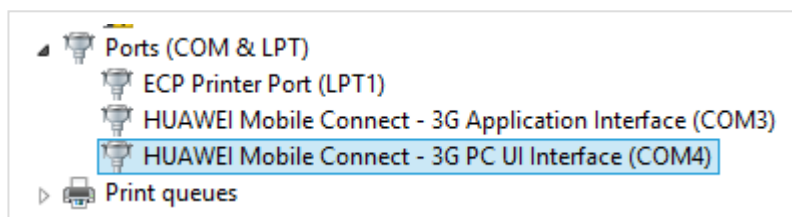




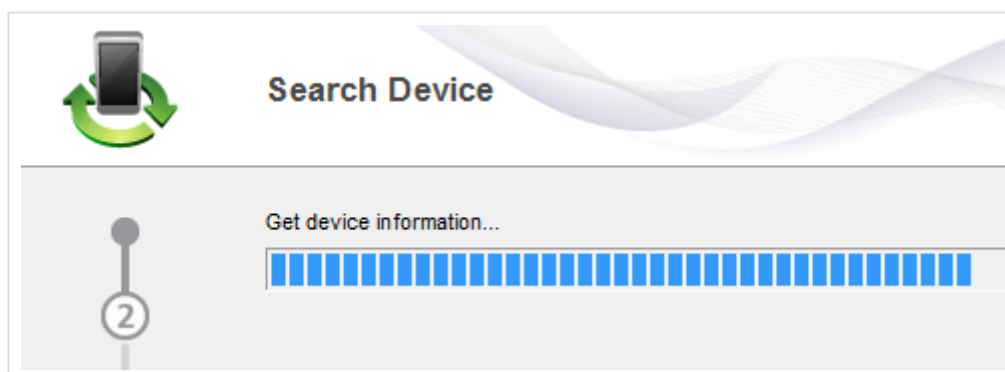
If you get this error, you need to disable driver signature verification first (google for it).
BE SURE TO RESTART FIRMWARE UPDATER BEFORE TRYING TO FIX THE DRIVERS
AGAIN OTHERWISE IT WON'T BE TURNED INTO SERIAL MODE.



After a successful installation you should now see two additional COM ports

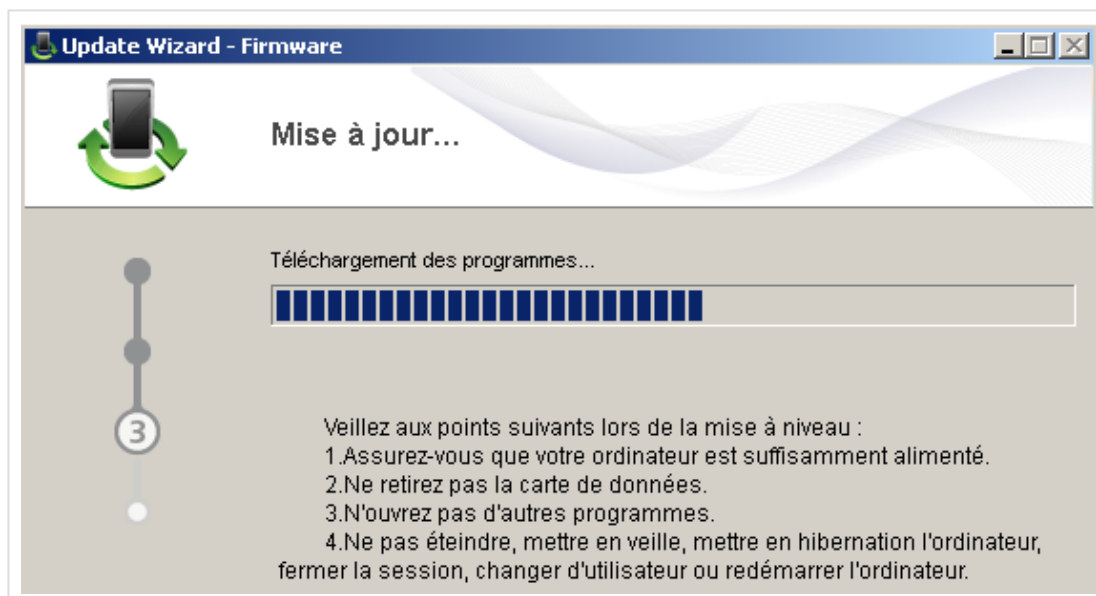


Start the firmware updater and wait a bit

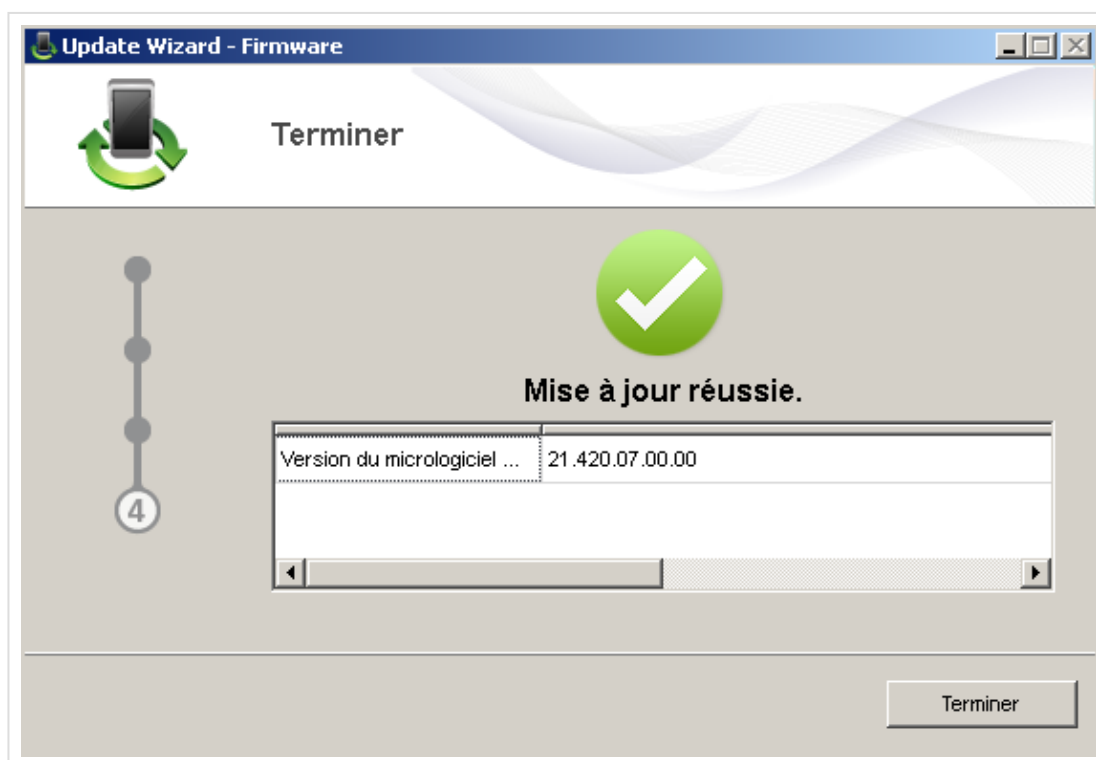


On my Windows 8.1 computer it gets stuck here and fails with an error but it worked correctly on Windows 7...

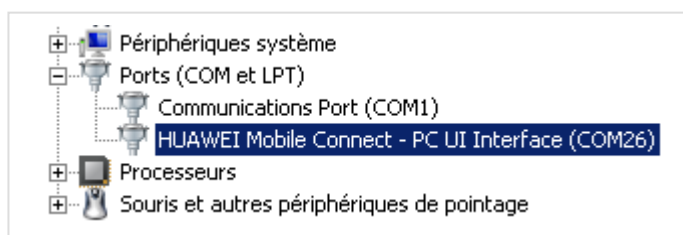
Here is what you should see if it's working correctly



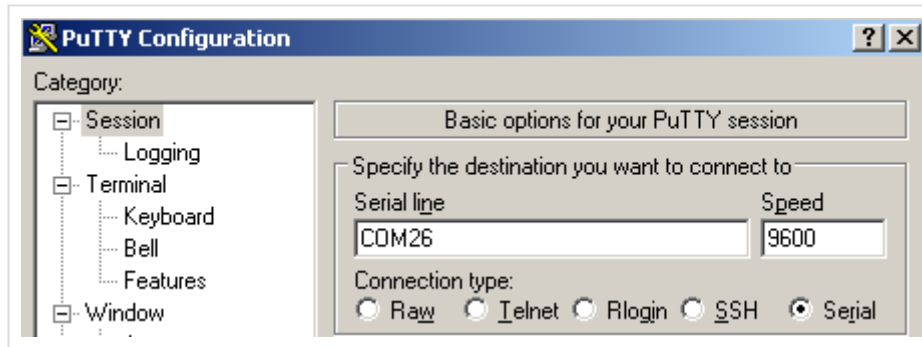
Finally, the success message saying you firmware has been downgraded to 21.xx



Now we have access to the serial port and we'll have to issue a few AT command to set a new default mode. Find the COM port used by your modem now



And start Putty on it



Now we can send a few command (press Enter key at the end)

AT: Will reply "OK", it means your actually talking to someone understanding AT commands

AT^FHVER: Confirm you are running firmware 21.xx

AT^SETPORT?: Show current modem default config

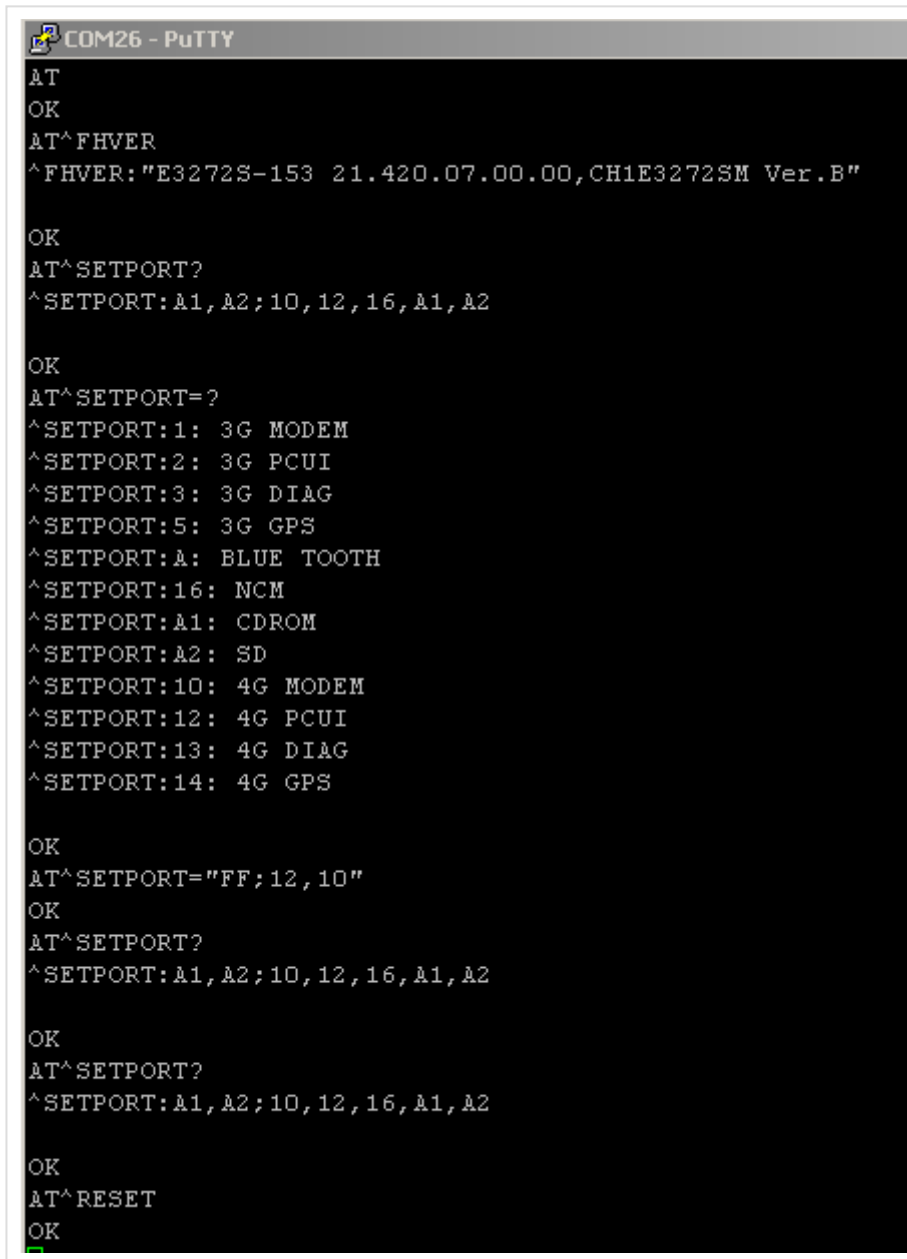
AT^SETPORT=?: Display available modes

AT^SETPORT="FF;10,12": Enable diag interface and classic serial based modem emulation (this is what we need to use with wvdial)

AT^RESET: Restart the modem

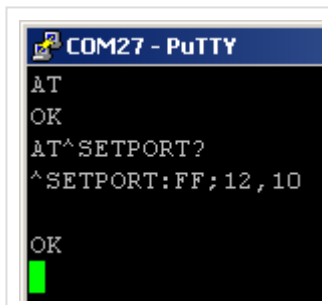
Screenshot below are a bit wrong: I used AT^SETPORT="FF;12,10" instead of AT^SETPORT="FF;10,12" so the modem is on ttyUSB1 instead of ttyUSB0 !

Here you can see my AT session (please note that AT^SETPORT? won't refresh until the modem is restarted)



```
COM26 - PuTTY
AT
OK
AT^FHVER
^FHVER: "E3272S-153 21.420.07.00.00,CH1E3272SM Ver.B"
OK
AT^SETPORT?
^SETPORT: A1, A2; 10, 12, 16, A1, A2
OK
AT^SETPORT=?
^SETPORT: 1: 3G MODEM
^SETPORT: 2: 3G PCUI
^SETPORT: 3: 3G DIAG
^SETPORT: 5: 3G GPS
^SETPORT: A: BLUE TOOTH
^SETPORT: 16: NCM
^SETPORT: A1: CDROM
^SETPORT: A2: SD
^SETPORT: 10: 4G MODEM
^SETPORT: 12: 4G PCUI
^SETPORT: 13: 4G DIAG
^SETPORT: 14: 4G GPS
OK
AT^SETPORT="FF;12,10"
OK
AT^SETPORT?
^SETPORT: A1, A2; 10, 12, 16, A1, A2
OK
AT^SETPORT?
^SETPORT: A1, A2; 10, 12, 16, A1, A2
OK
AT^RESET
OK
```

After issuing AT^RESET the COM id will change (probably increased by 1), you can restart Putty and check default mode is now the one expected.



```
COM27 - PuTTY
AT
OK
AT^SETPORT?
^SETPORT: FF; 12, 10
OK
```

You can now restart Linux and enjoy the stick being detected correctly now:

```
Aug 18 22:58:23 thrall kernel: [ 283.080966] usb 5-1.2: new high-speed USB
device number 5 using xhci_hcd
```

```
Aug 18 22:58:23 thrall kernel: [ 283.173491] usb 5-1.2: New USB device found,
idVendor=12d1, idProduct=1506
```

```
Aug 18 22:58:23 thrall kernel: [ 283.173496] usb 5-1.2: New USB device
```

```
strings: Mfr=2, Product=1, SerialNumber=0
Aug 18 22:58:23 thrall kernel: [ 283.173497] usb 5-1.2: Product: HUAWEI Mobile
Aug 18 22:58:23 thrall kernel: [ 283.173499] usb 5-1.2: Manufacturer: HUAWEI
Technology
Aug 18 22:58:23 thrall kernel: [ 283.184269] usbcore: registered new interface
driver usbserial
Aug 18 22:58:23 thrall kernel: [ 283.184280] usbcore: registered new interface
driver usbserial_generic
Aug 18 22:58:23 thrall kernel: [ 283.184287] usbserial: USB Serial support
registered for generic
Aug 18 22:58:23 thrall kernel: [ 283.186411] usbcore: registered new interface
driver option
Aug 18 22:58:23 thrall kernel: [ 283.186422] usbserial: USB Serial support
registered for GSM modem (1-port)
Aug 18 22:58:23 thrall kernel: [ 283.186513] option 5-1.2:1.0: GSM modem (1-
port) converter detected
Aug 18 22:58:23 thrall kernel: [ 283.186597] usb 5-1.2: GSM modem (1-port)
converter now attached to ttyUSB0
Aug 18 22:58:23 thrall kernel: [ 283.186613] option 5-1.2:1.1: GSM modem (1-
port) converter detected
Aug 18 22:58:23 thrall kernel: [ 283.186656] usb 5-1.2: GSM modem (1-port)
converter now attached to ttyUSB1
```

Modem is on /dev/ttyUSB0.

Bonus stuff:

Udev rules that will create /dev/gsm0 (in case you have other /dev/ttyUSBx):

```
SUBSYSTEM=="tty", ATTRS{idVendor}=="12d1", ATTRS{idProduct}=="1506",
SYMLINK+="gsm%n"
```

And a working wvdial configuration (PIN code disabled, POST.lu APN so you probably want to change this, no user, no password):

```
[Dialer Defaults]
Init1 = ATZ
Init2 = AT+CGDCONT=1,"IP","web.pt.lu"
Stupid Mode = 1
MessageEndPoint = "0x01"
Modem Type = Analog Modem
ISDN = 0
Phone = *99#
Modem = /dev/gsm0
Username = { }
Password = { }
Baud = 460800
Auto Reconnect = on
```


Finally, a systemd service file with autorestart

```
[Unit]
Description=wvdial

[Service]
Type=simple
ExecStart=/usr/bin/wvdial
RestartSec=2
Restart=always

[Install]
WantedBy=multi-user.target
```

This entry was posted in **Uncategorized** by **Le_Vert**. Bookmark the **permalink** [<http://blog.le-vert.net/?p=196>] .

6 THOUGHTS ON "DISABLE HILINK MODE AND FORCE TTY MODEM ON NEW HUAWEI E3272"



PIUS

on **2016/11/30 at 16:26** said:

Please, How can i perform this on Windows?



Le_Vert

on **2016/12/08 at 12:22** said:

Well, it's done on Windows.



Chris

on **2017/01/01 at 15:51** said:

Hi,

I found your tuto very interesting but, unfortunately, the link to dowload the old E3272 firmware installer doesn't work.

Would you please correct it or give me the good one ?

Happy New Year.

Chris.

**Le_Vert**on **2017/01/23 at 07:48** said:

Hey,

I just fixed the links, sorry I missed your comment. Can you confirm it's working fine ?

Regards, Adam.

**Dafi**on **2017/02/06 at 19:06** said:

work for windows 7 only?

**Le_Vert**on **2017/02/08 at 10:39** said:

How I am suppose to know ? It did fail on company Windows 8, but it has quite a lot of weird stuff, so it doesn't mean anything