To: Gaetan Abessolo

+33754537458 Tel: Date: 04 August 2016

Subject: Confirmation reservation for 05 August 2016

Abessolo,

Thank you for the interest you have shown towards B-Aparthotels. We are pleased to confirm following reservation:

Name of guest: Gaetan Abessolo

Date of arrival: 05/08/2016 Date of departure: 06/08/2016

Room Type: 1 Apartment 1 bedroom

# persons: 2 Adults **Total stay rate:** 80.00€

Services:

**Confirmation Number:** 128468

All our rates are taxes, vat and service included.

In case of cancellation or "no show" please refer to the cancellation policy below.

The check-in time is as from 2 p.m. and check-out time is 11 a.m. Your room key will be available as from 2 p.m. Early check in or late check out can be requested upon payment and upon availability

Our office is located on 28 Square Ambiorix in 1000 Brussels and is open from Monday to Friday from 8am until 8 pm.

# Please use following access code to enter the building: #6446

You'll find the device next to the door

Once inside, you'll find the key box

# To open the safe and retrieve your key, dial the code: 8446#

Building address: **B** Aparthotels Ambiorix

**Square Ambiorix 28** 1000 Brussels

In case of emergency you may call the Duty Manager on the following number: +32 472 32 95 84

We thank you for your reservation.

Yours Sincerely,

Reservation Department

T: 0032.2.743.51.11 - F: 0032.2.743.51.12

reservations@b-aparthotels.com



#### **Payment Conditions:**

The guest commits to pay B-APARTHOTELS Brussels at the latest upon departure.

#### **Guarantee:**

All reservations need to be guaranteed by credit card, a written guarantee of the company or pre-payment.

B-Aparthotels reserves the right to pre-authorize your credit card prior to arrival.

### Payment and identification procedure:

Please, be informed that B-Aparthotels remains the right to check the guest identification and validity of the payment method throughout your stay. Please make sure that you have your ID card or passport as well as the credit card used upon reservation with you.

If the credit card cannot be provided on the spot, you will be asked for an alternative payment by credit card or a cash payment. If the name of the reservation is not the one of the guest who is occupying the room, the reservation will be updated with the correct information provided by the guest.

# **General Cancellation Conditions:**

Please note that for reservations for more than 30 consecutive nights these conditions are available upon request.

# I. Cancellation Costs – no show

#### For a reservation between 1 and 6 nights

The guest can cancel without charges till 2days before the day of arrival. In case of no show or cancellation within 2 days prior to arrival, the first night will be charged.

#### For a reservation between 7 to 30 nights

The guest can cancel without charges until 3 days prior to the day of arrival. In case of no show or cancellation within 3 days prior to arrival, a cancellation fee of 25 % of the total amount will be automatically charged.

B-Aparthotels reserves the right to create occasional promotions, non-cancellable, non refundable offers or minimum stays on which these conditions aren't applicable.

# I. Reduction of number of nights:

In case the guest leaves the apartment before the end date of the contract, the following conditions will apply:

### For a reservation between 1 and 6 nights

1The guest can shorten his stay at the same rate within a written notice of 2 working days. If this is not the case, two room nights will be charged as late cancellation.

# For a reservation between 7 and 14 nights

2The guest can shorten his stay at the same rate within a written notice of 3 working days. If this is not the case, three room nights will be charged as late cancellation. In case the stay is reduced to less than 7 consecutive room nights the daily rate will be increased with 20% for all nights stayed in the apartment.

### For a reservation between 15 and 30 nights

The guest can shorten his stay at the same rate within a written notice of 4 working days. If this is not the case, four room nights will be charged as late cancellation. In case the stay is reduced to less than 15 consecutive room nights the daily rate will be increased with 20% for all nights stayed in the apartment.

We thank you for your reservation. Meanwhile we remain at your entire disposal for any further information you might require. Please visit our website to discover our check in procedure and terms and conditions: www.b-aparthotels.com

