

Andrew Malcolmson 161 George St, #3 Belleville, ON K8N 3H1 Statement Date November 12, 2007

Due Date November 27, 2007

Bullfrog ID 100 00034410 9

Contact us at

Service Period

1-877-360-3464

www.bullfrogpower.com

Jul 21 to Oct 18, 2007

# Your Electricity Charges

| Electricity                               |        |
|---|--------|
| 323.850 kWh EcoLogo Certified @ 9.1¢/kWh  | 29.47  |
| 379.760 kWh EcoLogo Certified @ 9.1¢/kWh  | 34.56  |
| Subtotal Electricity Charge               | 64.03  |
| Administration Charges                    |        |
| Delivery                                  | 81.52  |
| Regulatory                                | 4.37   |
| Debt retirement charge                    | 4.67   |
| Provincial Benefit                        | 2.80   |
| Subtotal Administration Charges           | 93.36  |
| Your Total Charges                        | 157.39 |
| G.S.T. (Registration # 85927 5232 RT0001) | 9.44   |
| Balance forward                           | 0.00   |
| Amount to be withdrawn Nov 27 2007        | 166.83 |

## **Emission Reductions**

| Pollutants                  | This Bill | Total since<br>Apr 23, 2007 |
|-----------------------------|-----------|-----------------------------|
| Greenhouse Gas CO2 (tonnes) | 0.5       | 1.0                         |
| Nitric Oxide (kg)           | 2.1       | 4.4                         |
| Sulphur Dioxide (kg)        | 0.4       | 0.9                         |



"We had never really considered how our home electricity use was impacting the environment. Once we realized the extent of that impact, we wanted to find ways to reduce our emissions footprint. Now we're excited that we can make a real difference as a Bullfrog Power customer." Joelly Lang (and Aidan)
Calgary, AB
Alberta Bullfrog 100

# Historical Usage



# Local Utility

Veridian Connections Inc.

Account number 80005131-09
Service address 161 George St
Meter number VC00146606

Measure Type kWh Used Loss Adj. Factor Adj. kWh Used
Read 666.992 1.0549 703.610

In the event of a power outage

please call your local utility emergency number

1-866-579-6819

### Go Paperless!

If you would like to conserve paper, you can switch to e-bills online at mybullfrog available through our web site at www.bullfrogpower.com. For more information, please contact customer service at 1.877.360.3464.

### **Contact Us**

Business hours: Monday to Friday 9:00 a.m. to 5:30 p.m.

Main: 416-360-3464 Tollfree: 1-877-360-3464 Fax: 416-360-8385

**Web:** www.bullfrogpower.com **Email:** info@bullfrogpower.com

## **Understanding Your Bill**

### **Electricity**

This is the cost of the electricity supplied to you. This is the only portion of your bill that goes to Bullfrog Power, and is the only portion that changes when you sign up with Bullfrog Power.

Your local utility multiplies the electricity you actually consumed by an adjustment factor. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

The charges for the remaining three components of your bill remain the same when you switch to Bullfrog Power from your current utility. Bullfrog Power does not keep any portion of the delivery, regulatory, or debt retirement charges. These are passed on to the appropriate entities.

### **Delivery**

These are the costs of delivering electricity from generating stations across the Province to your distributor then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems.

A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

#### Regulatory

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

#### **Debt Retirement Charge**

The debt retirement charge pays down the debt of the former Ontario Hydro.

#### **Provincial Benefit**

The price of generation in Ontario is set by a competitive market. Certain generators receive payments through regulation or contract that differ from the market price. Your portion of the net adjustment arising from these different payments is included on your bill.

### **Power Outage?**

Your local utility remains responsible for maintaining the power lines in your area. In the event of a power outage, please contact your local utility. The emergency number for your utility is provided on the front page of your billing statement in the bottom right corner.

### **Emission/Waste Reduction**

A detailed explanation of the emission/waste reduction calculation can be found on the Bullfrog Power website.

**Footprint:** An estimate of how your personal emission/waste footprint is reduced by choosing Bullfrog Power instead of the default system power.

**System:** An estimate of the emission and waste that would have been produced if the renewable power you purchased had not been created.

**CO<sub>2</sub>:** Carbon dioxide is the primary greenhouse gas that results from electricity generation. Greenhouse gases are linked to climate change.

Nitric Oxide (NO) and Sulphur Dioxide (SO<sub>2</sub>): Nitric oxide and sulphur dioxide are key components of ground-level air pollution, including smog, which has been linked to serious respiratory disease. These gases are also responsible for acid precipitation that adversely affects both aquatic and terrestrial ecosystems.

**High-level Radioactive Waste:** High-level radioactive waste is primarily used reactor fuel which remains radioactive for thousands of years.

# **Making Payments**

Your account will have funds automatically withdrawn on the withdrawal date shown on the front page of your billing statement. In order to change your banking account information on file, please contact customer service at Bullfrog Power.

# **Bullfrog Specific Information**

#### **Bullfrog Identity Number**

The Bullfrog Identity number provides us with a quick way to access your customer records.

NOTE: For a detailed explanation of electricity terms, please visit www.oeb.gov.on.ca.