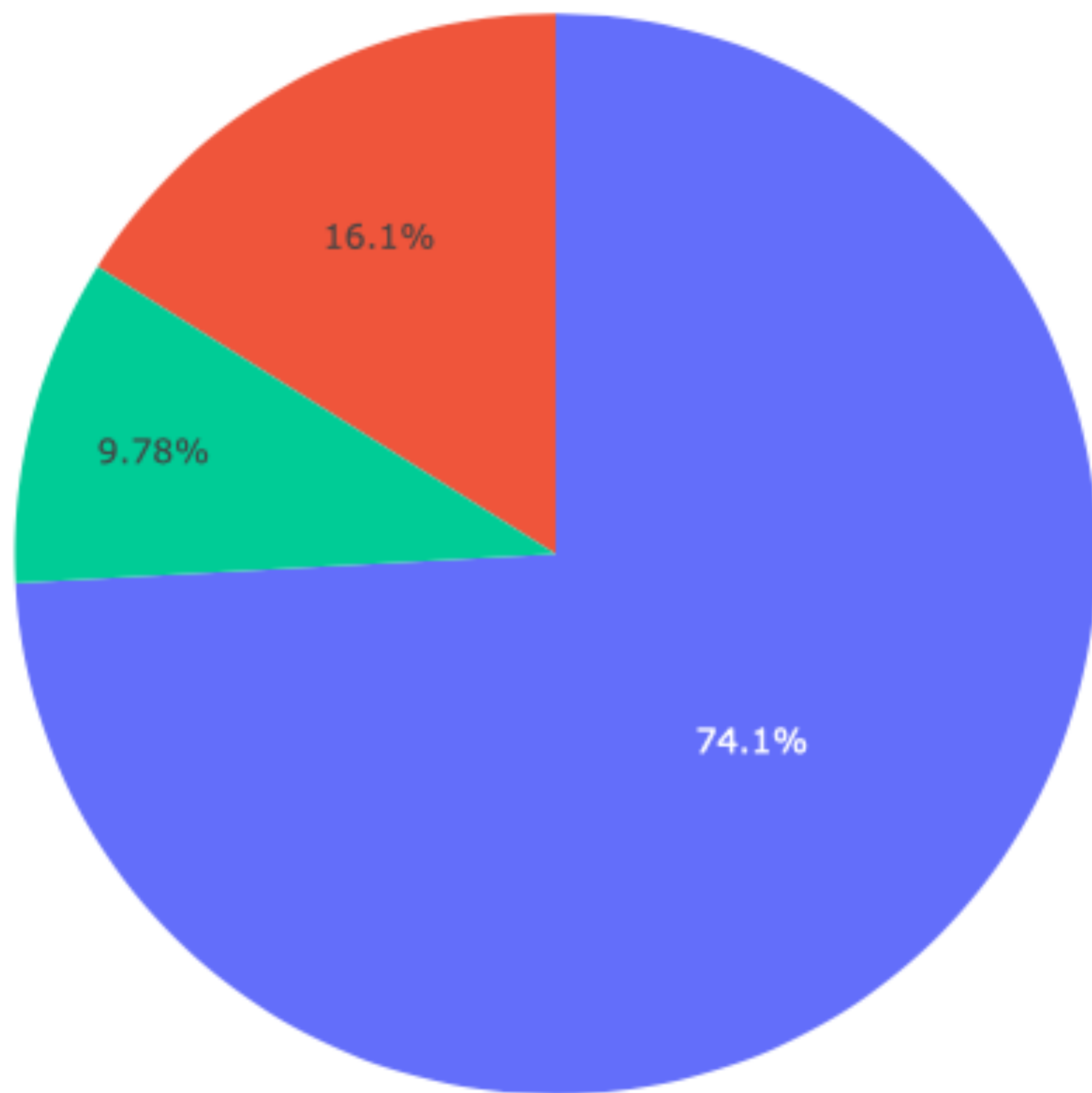


# DATA ANALYST

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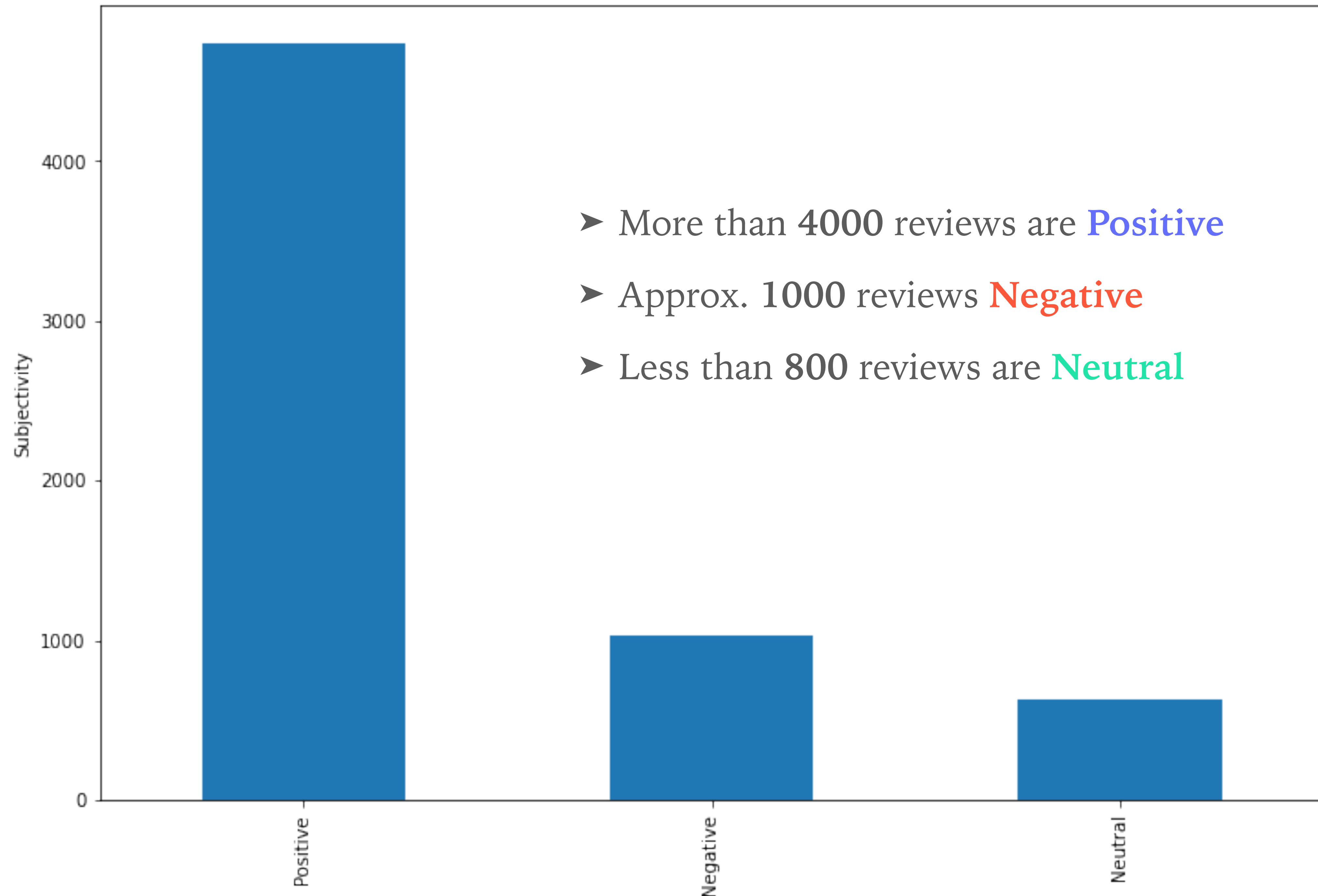
*"Data Analyst - Task Test"*

- 
- Given a data file that contain the **6448** reviews of customer about a Major Room Stay Firm
  - From the data after cleaning and performing deep analysis ,I have come across *more than 5* major points that may help the firm in future to perform better at this business



- From 6448 reviews 74.1% are **Positive**
- From 6448 reviews 16.1% are **Negative**
- From 6448 reviews 9.78% are **Neutral**

## Sentiment Analysis









# TOP REVIEWS POSITIVE

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- Perfect hotel if you are attending an event at madison square garden
- The location of the hotel was perfect close to the pennstation and timesquare is close by and the empire statebuilding the rooms are a bit dated but neat and clean we had a great view on the th floor in the hotel is tick tock dinner but we found that expensive nice and really american opposite the hotel is mc donalds and a pizzeria and in the neighborhood there are many eateries where you can have breakfast only downside was when we left the suitcases away on the last day because we were going to fly in the evening and had to check out that hour we had to pay per suitcase and bag and that adds up if you are with your family you even had to pay for a small bag
- Perfect location   excellent staff and accommodations
- The location and the wonderful staff at the reception
- This place was everything i thought it would be   simply awesome
- I had a wonderful time and the staff was wonderful to
- The front desk team and all of the workers were awesome   thank you for all of you
- The bar staff are awesome   i stayed at the hotel for a while and that was the best part
- It was a beautiful property   restaurants were on site with wonderful menus   there was a bus shuttle to take us to the disney parks
- Perfect   staff and service are awesome   convenient location   amenities and nearby necessities   would stay here again





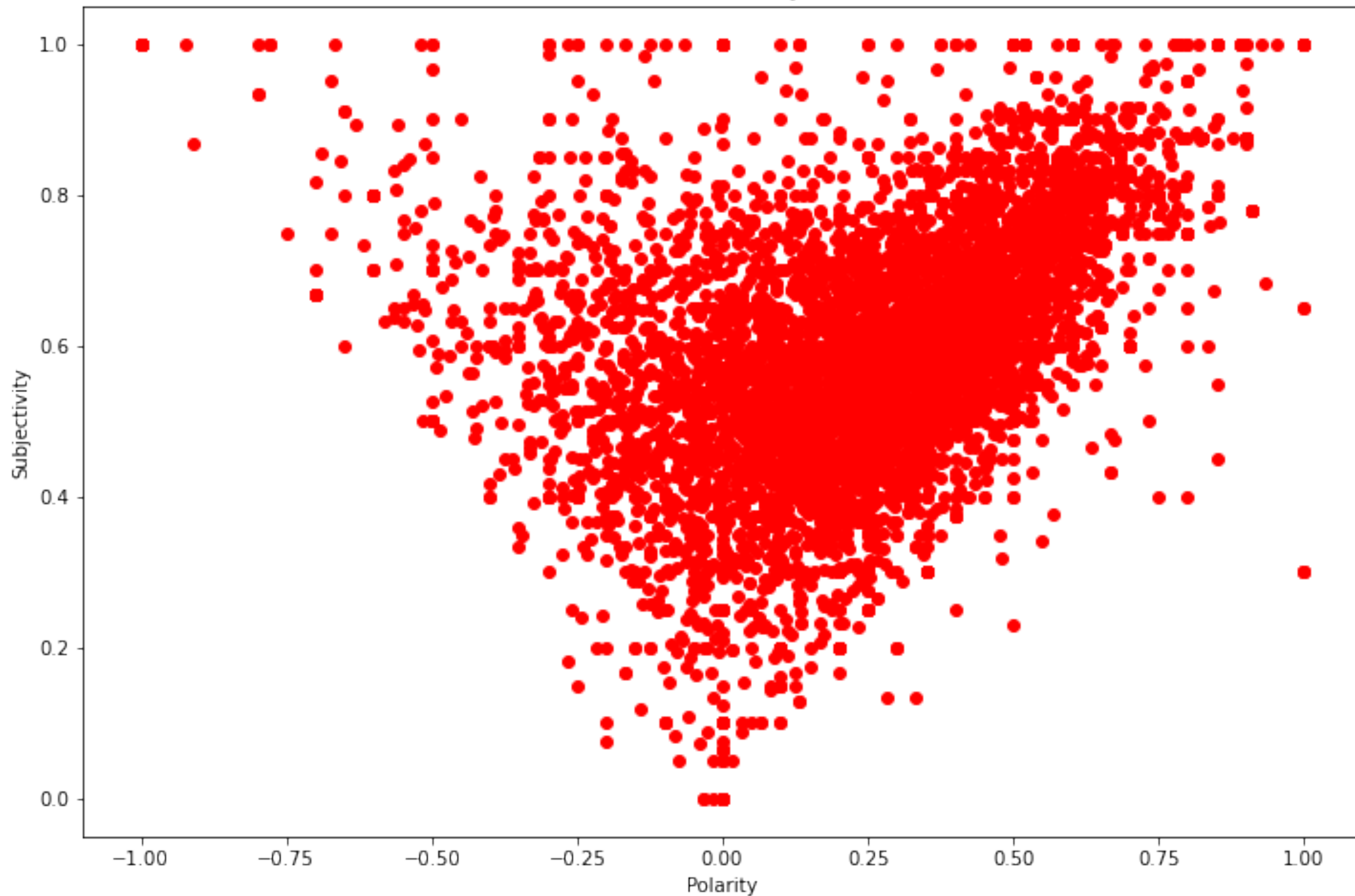
# TOP REVIEWS NEGATIVE

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- The hotel is very well located but parking is terrible you spend more than minutes looking for a place and far away a little expensive
- Horrible do not stay here air didn t work shower would not drain service horrible we checked out before even staying one night still waiting for my refund
- The receptionist was terrible i lost a lot of time to give me the room i did not give the parking pass i lost my dinner reservation in disney spring for that situation
- Our rooms tv didn t work the shower was horrible the water sprayed everywhere and the breakfast overcharged us
- It is the worst resort that I have bought in expedia the room is bad, it was terrible my stay, they will have to return the money
- The worst experiance to find
- Disgusting rooms
- The bathrooms were nasty even after room service came
- The property needs renovation and the restaurant is terrible
- Insanely noisy



Sentiment Analysis



## TOP LOCATIONS BASED ON REVIEWS

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- US
- San Jose, Ca
- Orlando
- China
- San Diego
- Ulm
- Modesto ca
- NYC
- Houston, us
- Los Angeles, us

## WORST LOCATIONS BASED ON REVIEWS

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- Brewster, NY
- Huissen
- Singapore
- Maryland
- Philadelphia
- White sulphur springs wv
- Cincinnati, Oh
- Irvine
- Palm Coast FL
- Maine