# FSAR Group Assignment

## Fall 2024/2025

#### Deadline for Assignment 1: Friday, October 11th, 11:59PM.

#### Instructions

- Upload your assignment in **.Rmd format** to Moodle using the appropriate **submission link**. Ensure that **only one** member of your group submits the assignment.
- R Markdown is mandatory. The grader will compile your .Rmd file for grading. Ensure that your file compiles correctly to Word, HTML, or PDF with no errors.
- The generated report should have a **maximum length of 12 pages** (including all text, tables, and figures). Use **12-point** professional font for the main text (e.g., Times New Roman, Arial, or Calibri). Use **1-inch (2.54 cm) margins** on all sides and **1.5 line spacing** for the main text. Non-compliance with these specifications will result in grade penalties.
- Use comments (#) to organize, explain, and label your code clearly. Good coding practices and directory organization will be considered in grading.
- The .Rmd document should include all relevant R code but R code should not appear in the final report.
- Presentation matters: Your report should be styled like a research paper professional, clear, and concise. Use professional language and structure, focusing on clarity and precision. Key findings should be highlighted, with brief interpretations focused on the most relevant insights, not an exhaustive presentation of all details.
- Tables, figures, and results should be concise and relevant to the analysis; they should be properly labeled, sized, and consistently formatted.
- Citing your sources is essential. If you use external resources, cite them properly. Use APA citation style for any references. Ensure that all sources are cited correctly, both in the text and in the reference list.

#### AI Tool Use Guidelines:

- You may use AI tools like ChatGPT to support your work (e.g., for brainstorming, clarifying concepts, or proofreading). However, you are fully responsible for all the content in your submission.
- Be critical and thoughtful in how you use AI-generated suggestions. Ensure that your analysis, interpretation, and discussion reflect your own understanding and work.
- Any misuse of AI tools that results in plagiarism will be treated as a violation of academic integrity.

# Exploring the Impact of Airbnb Plus

## **Project Overview**

In recent years, peer-to-peer (P2P) platforms like Airbnb have revolutionized the way people consume services. What began as a grassroots movement of sharing underutilized resources has now evolved into highly commercialized platforms catering to a wide array of consumer demands. As these markets shift from their early roots to more elite offerings, the question arises: can distinguishing high-quality services improve performance on these platforms?

Airbnb, the world's leading P2P accommodation platform, launched the Airbnb Plus program in 2018 to address the growing demand for premium accommodations. Listings under the Plus program are verified to meet higher quality standards, such as exceptional cleanliness, design, and comfort, offering guests an experience akin to a high-end hotel stay. This program aims to reduce search frictions for consumers by helping them easily identify premium offerings. But does quality differentiation through programs like Airbnb Plus lead to better matching between guests and hosts? Furthermore, does it impact all listings equally, or does it disproportionately favor higher-end listings?

In this project, you will analyze the Airbnb Plus program's impact on market-level performance, specifically examining whether the introduction of the program increased the number of booked nights in the affected areas. The focus will be on conducting an exploratory data analysis (EDA), visualizing trends, and testing hypotheses.

#### **Dataset Description**

The dataset for this project consists of Airbnb data from various U.S. cities **aggregated at the zip-code** and month level. This structure allows for the analysis of market-level trends and the impacts of the Airbnb Plus program on local markets before and after its introduction.

The variables include monthly measures of booking performance, pricing, and host characteristics, as well as socioeconomic and demographic indicators derived from the American Community Survey (ACS).

Below is the data dictionary for this dataset, containing the full variable list and descriptions:

| Variable Name                 | Description   |
|-------------------------------|---|
| listing_avg_review            | The average review rating of all listings           |
| listing_count_exit            | The number of leaving listings (i.e., exits)        |
| listing_count_entrant         | The number of new listings (i.e., entrants)         |
| listing_review_std            | The standard deviation of listing review ratings    |
| price_mean                    | The average listing price                           |
| <pre>price_mean_exit</pre>    | The average listing price of leaving listings       |
| <pre>price_mean_entrant</pre> | The average listing price of new listings           |
| price_std                     | The standard deviation of the average listing price |
| timeperiod                    | The year-month of an observation                    |
| total_listing                 | The number of total listings                        |
| zipcode                       | The ID of a zip code                                |
| ${	t total\_population}$      | Population  |
| med_household_income          | The median income of households                     |
| housing_units                 | Number of housing units                             |
| rent                          | The median rent of households                       |
| plus_booking                  | Average booked nights of Plus listings              |
| plus_price                    | The average listing price of Plus listings          |
| close2plus_booking            | Average booked nights of close-to-Plus listings     |
| close2plus_price              | The average listing price of close-to-Plus listings |

| Variable Name  | Description  |
|--|--|
| regular_booking  | Average booked nights of regular listings  |
| regular_price  | The average listing price of regular listings  |
| close2plus_rating  | The average review rating of close-to-Plus listings  |
| regular_rating   | The average review rating of regular listings  |
| search_trend_airbnb  | Airbnb Google search trend   |
| search_trend_hotel   | Hotel Google search trend  |
| cancellation_flexible_rate   | The ratio of listings that offer a flexible cancellation   |
| treated  | Treatment indicator for policy effect  |
| policy_entry   | Availability of the Plus program in a zip code in the current month (DID variable)   |
| city_number  | The ID of the city where a zip code belongs to   |
| average_booked_nights  | Average booked nights of all listings in a zip code in the current month   |
| log_pop  | The natural log format of total population   |
| log_median_income  | The natural log format of the median household income  |
| log_median_rent  | The natural log format of the median rent  |
| log_housing_units  | The natural log format of housing units  |
| renter_occupied_rate   | Percentage of renter-occupied housing units  |
| above_college_rate   | Percentage of the population with a high school degree or higher   |
| <pre>year_built_to_now</pre>   | The median age of all constructions  |
| percent_income_spent_on_rent   | Percentage of the median rent relative to the median household income  |
| employment_rate  | Percentage of the employed population  |
| relative_time_m4   | Relative time leads 4 months before the treatment period   |
| relative_time_m3   | Relative time leads 3 months before the treatment period   |
| relative_time_m2   | Relative time leads 2 months before the treatment period   |
| relative_time_m1   | Relative time lead 1 month before the treatment period   |
| relative_time_0  | The treatment period   |
| relative_time_p1   | Relative time lags 1 month after the treatment period  |
| relative_time_p2   | Relative time lags 2 months after the treatment period   |
| relative_time_p3   | Relative time lags 3 months after the treatment period   |
| relative_time_p4   | Relative time lags 4 months after the treatment period   |
| log_pop_mean   | Mean of the natural log of population over all time periods in a zip code  |
| employment_rate_mean   | Mean of the employment rate over all time periods in a zip code  |
| log_median_income_mean   | Mean of the natural log of median income over all time periods in a zip code   |
| log_median_rent_mean   | Mean of the natural log of median rent over all time periods in a zip code   |
| log_housing_units_mean   | Mean of the natural log of housing units over all time periods in a zip code   |
| renter_occupied_rate_mean  | Mean of the percentage of renter-occupied housing units over time  |
| PISOR_mean   | Mean percentage income spent on rent over all time periods   |
| above_college_rate_mean  | Mean percentage of population with higher education across all time periods  |
| year_built_to_now_mean   | -  |
|  |  |
|  | The number of listings in a zip code in October 2018   |
|  | -  |
| ln_total_hosts   | The natural log format of total hosts  |
| entire_ratio   | The ratio of listings that provide an entire property  |
| business_ratio   | The ratio of business listings   |
| instant_ratio  | The ratio of listings that are instantly bookable  |
| <pre>average_listing_price_201810</pre>  | The average listing price in a zip code in October 2018  |
| above_college_rate_mean  year_built_to_now_mean average_booked_nights_201810 total_listing_201810 ln_total_listings ln_total_hosts entire_ratio business_ratio instant_ratio | Mean percentage of population with higher education across all time periods  Mean construction age over all time periods  The number of booked nights in a zip code in October 2018  The number of listings in a zip code in October 2018  The natural log format of total listings  The natural log format of total hosts  The ratio of listings that provide an entire property  The ratio of business listings  The ratio of listings that are instantly bookable |

| Variable Name   | Description  |
|---|--|
| market_thickness  | Market thickness measured by the number of listings                    |
| high_thickness  | Dummy variable indicating if market thickness is high                  |
| policy_entry_low_thickness  | Interaction of policy entry and low market thickness                   |
| policy_entry_high_thickness   | Interaction of policy entry and high market thickness                  |
| normalized_ln_market_thicknessNormalized market thickness                           |  |
| high_dispersion   | Dummy variable indicating if rating dispersion is high                 |
| normalized_rating_dispersion  | Normalized rating dispersion   |
| policy_entry_low_dispersion   | Interaction of policy entry and low rating dispersion                  |
| policy_entry_high_dispersion  | Interaction of policy entry and high rating dispersion                 |
| plus_total_listing  | The number of total Plus listings                                      |
| <pre>close2plus_total_listing</pre>   | The number of total close-to-Plus listings                             |
| regular_total_listing   | The number of total regular listings                                   |
| availability_future_two_monthsFuture available nights in the next two months        |  |
| plus_rating   | The average review rating of Plus listings                             |
| super_host_ratio  | The ratio of super hosts   |
| super_host_std  | The standard deviation of being super hosts or not                     |
| total_bookings  | The number of total booked nights                                      |
| <pre>ln_total_bookings</pre>  | The natural log format of total booked nights                          |
| newly_added_reviews   | The average number of newly-added reviews                              |
| <pre>previous_listing_avg_review</pre>  | The value of listing_avg_review in the previous time period            |
| <pre>previous_price_mean</pre>  | The value of price_mean in the previous time period                    |
| previous_host_avg_res   | The value of host average response in the previous time period         |
| previous_total_host   | The value of total_host in the previous time period                    |
| <pre>previous_ln_total_listing</pre>  | The natural log of total listings in the previous time period          |
| previous_average_booked_nightsThe average booked nights in the previous time period |  |
| <pre>ln_close2plus_booking</pre>  | The natural log of close-to-Plus bookings                              |
| <pre>ln_regular_booking</pre>   | The natural log of regular bookings                                    |
| <pre>ln_plus_booking</pre>  | The natural log of Plus bookings                                       |
| <pre>ln_plus_price</pre>  | The natural log of Plus listing prices                                 |
| <pre>ln_close2plus_price</pre>  | The natural log of close-to-Plus listing prices                        |
| <pre>ln_regular_price</pre>   | The natural log of regular listing prices                              |
| <pre>ln_booked_nights</pre>   | The natural log of booked nights                                       |
| rating_dispersion   | Rating dispersion measured by the standard deviation of review ratings |
| booking_rate  | The average booking rate of all listings                               |

# PART 1

#### 1. Dataset Overview

Provide an overview of the dataset structure. Include details such as the total number of observations, key outcome and explanatory variables, and the geographic and temporal scope of the dataset. Indicate which variables are central to your analysis and which are secondary.

Guidance: Focus on summarizing the key features of the dataset. Make sure to identify the most important variables for your analysis, as well as any initial observations related to the scope and structure of the data, such as the time period covered or how many zip codes and cities are represented. Complement with any information or insights you deem relevant for an outsider to understand the structure and key features of the data.

#### 2. Data Quality Assessment

Evaluate the dataset for data quality issues such as missing values, outliers, or unusual patterns. Propose and explain how you plan to handle these issues, ensuring your approach is both justified and reproducible. Focus on addressing issues affecting the variables that are most relevant to your analysis.

Guidance: It's important to address any data quality issues in a thoughtful way. Not all missing values or outliers are problematic, so focus on the variables that matter most for your analysis and explain how you will handle any issues you find. Make sure your proposed solutions are reasonable, transparent and well documented.

#### 3. Exploratory Data Analysis (EDA)

Conduct an Exploratory Data Analysis (EDA) that provides insights into the data. Use both summary statistics and visualizations to represent variable distributions and explore relationships between key variables. Structure your analysis in a way that tells a coherent story, rather than presenting disconnected graphs or tables.

Note that the dataset allows for analysis at different levels of aggregation, such as city, zip code, and time. You can explore the data from various perspectives, such as:

- Zip Code/City-Levels: Investigate how Airbnb performance varies across different zip codes or cities.
- **Time-Level**: Examine how Airbnb performance evolves over time, especially before and after the launch of the Airbnb Plus program.

Guidance: Focus your EDA on telling a clear, data-driven story that ties back to your key business questions. Use visuals and numeric summaries effectively, but avoid overloading your analysis with too many plots or tables. Be selective and thoughtful in your approach to ensure clarity and readability. You don't need to present and describe every single variable in the dataset, select the information that is more relevant.

#### 4. Hypothesis Testing

Develop and test three research hypotheses about the impact of the Airbnb Plus on relevant business outcomes. Interpret your results, their statistical significance, and their potential business implications.

Guidance: When formulating your hypotheses, focus on questions that are directly relevant to the main business problems at hand. You are free to aggregate or structure the data in a way that supports your analysis. Be sure to interpret your findings discussing both the statistical outcomes and the practical implications of your results.