# Chapter 1 Software and Software Engineering

Software Engineering: A Practitioner's Approach, 6th edition by Roger S. Pressman



#### Software's Dual Role

- Software is a product
  - *Transforms* information produces, manages, acquires, modifies, displays, or transmits information;
  - Delivers computing potential of hardware and networks
- Software is a vehicle for delivering a product
  - Controls other programs (operating system);
  - Effects(实现) communications (networking software);
  - Helps build other software (software tools & environments)



# Software Applications

- system software
- application software
- engineering/scientific software[CAD etc.]
- embedded software
- product-line software
- web applications
- AI software



#### Hardware vs. Software

#### Hardware

- Manufactured
- Wears out[磨损]
- Built using components
- Relatively simple

#### Software

- Developed/engineered
- Deteriorates[恶化]
- Custom built[根据需求定制的]
- Complex



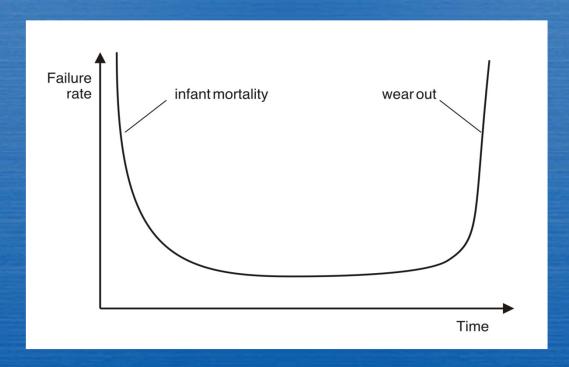
## Manufacturing vs. Development

- Once a hardware product has been manufactured, it is difficult or impossible to modify. In contrast, software products are routinely modified and upgraded.
- In hardware, hiring more people allows you to accomplish more work, but the same does not necessarily hold true in software engineering.
- Unlike hardware, software costs are concentrated in design rather than production.



# Wear out vs. Deterioration

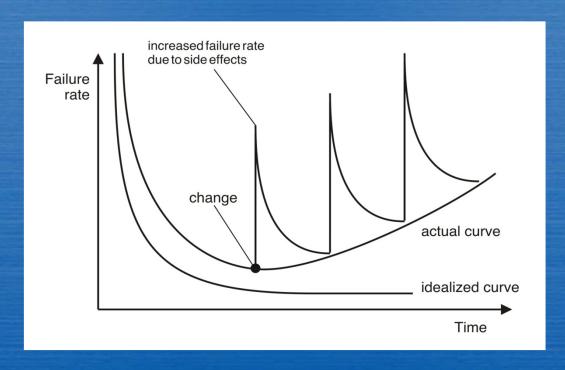
#### Hardware wears out over time





#### Wear vs. Deterioration

#### Software deteriorates over time





#### Component Based vs. Custom Built

- Hardware products typically employ many standardized design components.
- Most software continues to be custom built.
- The software industry does seem to be moving (slowly) toward component-based construction.



# Software Complexity

I believe the hard part of building software to be **the specification**, **design**, **and testing of this conceptual construct**, not the labor of representing it and testing the fidelity of the representation.

If this is true, building software will always be hard. There is inherently no silver bullet.

- Fred Brooks, "No Silver Bullet"

http://www.computer.org/computer/homepage/misc/Brooks/

No Silver Bullet: 没有仙丹 只没有一下子就能解决问题的方法



#### Legacy Software

#### Why must it change?



- It must be fixed to eliminate errors.
- It must be enhanced to implement new functional and non-functional requirements
- Software must be adapted to meet the needs of new computing environments or technology.
- Software must be enhanced to implement new business requirements.
- Software must be extended to make it interoperable with other more modern systems or databases.
- Software must be re-architected to make it viable within a network environment.



## E-Type Systems

#### E-Type Systems:

Software that has been implemented in a real-world computing context and will therefore evolve over time



# Software Evolution[Lehman定律]

- The Law of Continuing Change [持续变化规律] (1974): E-type systems must be continually adapted else they become progressively less satisfactory.
- The Law of Increasing Complexity [复杂性增长规律] (1974): As an E-type system evolves its complexity increases unless work is done to maintain or reduce it.
- The Law of Self Regulation [自我调控规律] (1974): The E-type system evolution process is self-regulating with distribution of product and process measures close to normal.



#### Software Evolution ...

- The Law of Conservation of Organizational Stability [组织稳定性守恒规律] (1980): The average effective global activity rate in an evolving E-type system is invariant over product lifetime.
- The Law of Conservation of Familiarity [保证通晓性规律] (1980): As an Etype system evolves all associated with it, developers, sales personnel, users, for example, must maintain mastery of its content and behavior to achieve satisfactory evolution.
- The Law of Continuing Growth [持续增长规律] (1980): The functional content of E-type systems must be continually increased to maintain user satisfaction over their lifetime.



#### Software Evolution ...

- The Law of Declining Quality [质量衰减规律] (1996): The quality of E-type systems will appear to be declining unless they are rigorously maintained and adapted to operational environment changes.
- The Feedback System Law [反馈系统规律] (1996): E-type evolution processes constitute multi-level, multi-loop, multi-agent feedback systems and must be treated as such to achieve significant improvement over any reasonable base.

Source: Lehman, M., et al, "Metrics and Laws of Software Evolution—The Nineties View," Proceedings of the 4th International Software Metrics Symposium (METRICS '97), IEEE, 1997, can be downloaded from <a href="http://www.ece.utexas.edu/~perry/work/papers/feast1.pdf">http://www.ece.utexas.edu/~perry/work/papers/feast1.pdf</a>



## Software Myths[谬论]

- Affect managers, customers (and other non-technical stakeholders) and practitioners
- Are believable because they often have elements of truth,

#### but ...

• Invariably lead to bad decisions,

#### therefore

• <u>Insist on reality</u> as you navigate your way through software engineering



#### Software Myths

- If we get behind schedule, we can add more programmers and catch up.
- A general statement about objectives is sufficient to begin building programs.
- Change in project requirements can be easily accommodated because software is flexible.



# Software Myths

- Once we write a working program, we're done.
- Until I get the program running, I have no way of assessing its quality.
- The only deliverable work product for a successful project is the working program.
- Software engineering will make us create too much documentation and will slow us down.



#### Management Myths

- "We already have a book of standards and procedures for building software. It does provide my people with everything they need to know ..."
- "If my project is behind the schedule, I always can add more programmers to it and catch up ..."

(a.k.a. "The Mongolian Horde concept--蒙古部落的概念")

• "If I decide to outsource the software project to a third party, I can just relax: Let them build it, and I will just pocket my profits ..."



# Customer Myths

- "A general statement of objectives is sufficient to begin writing programs we can fill in the details later ..."
- "Project requirements continually change but this change can easily be accommodated because software is flexible ..."



## Practitioner's Myths

- "Let's start coding ASAP, because once we write the program and get it to work, our job is done ..."
- "Until I get the program running, I have no way of assessing its quality ..."
- "The only deliverable work product for a successful project is the working program ..."
- "Software engineering is baloney[##]. It makes us create tons of paperwork, only to slow us down ..."