Beware of phishing attacks, Ledger will never ask for the 24 words of your recovery phrase. Never share them. Learn more







#### **Transactions**

I can't send my ERC20/BEP20 tokens

I sent assets via Kucoin and can't see them

How to interact with malicious or unknown NFTs

Solve error 504

Transaction stuck in pending

My "send" transaction is stuck in Ledger Live

What is a Memo Tag?

#### Receiving address changed

Change addresses for UTXO-based crypto assets

What is a dusting attack?

Common issues

Ledger devices

Ledger Live

Coins / Apps

Third party wallets

Support > Technical issues > Transactions

## RECEIVING ADDRESS CHANGED



Your address for Bitcoin and Bitcoin-based crypto assets changes every time you <u>receive</u> a transaction. For other crypto assets (Ethereum, XRP, Stellar, etc.) the address stays the same.

Bitcoin transactions are public information. Addresses should not be re-used for better privacy. Ledger Live automatically generates new addresses using standards (<u>BIP32/BIP39/BIP44</u>) and keeps track of your previous ones. Previous addresses do remain valid, but they don't offer an optimal level of privacy.

Like Bitcoin, <u>Cardano is an Unspent Transaction Output (UTXO)-based blockchain</u>. This means that once you receive ADA to a Cardano address, the next generated receiving address will be different from the previous one. <u>Learn more about UTXOs</u>.

## How it works

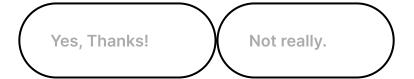
Each of your crypto assets accounts has an *extended public key*, called an **xpub**. From this extended public key all your public addresses for that account are generated. Thanks to the xpub you can receive transactions on a new address that belong to the same account.

You can find the xpub of an account in Ledger Live by clicking the wrench icon on the account page. In the **Edit account** window, check the **advanced logs**.

## Related articles

Change addresses for UTXO-based crypto assets	$\rightarrow$
Receive crypto assets	$\rightarrow$
Extended public key (xPub)	$\rightarrow$
What is a dusting attack?	$\rightarrow$
Cardano (ADA)	$\rightarrow$

Was this article helpful?



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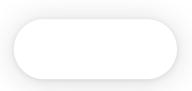
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### Payment methods





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