

Cynthia Dwayne

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SKILLS

Programming Languages: Python, JavaScript (ES6+), TypeScript, Java, C++, Ruby

Web Technologies: React, Redux, Node.js, Express.js, Django, Flask, HTML5, CSS3

Database: PostgreSQL, MySQL, MongoDB

Cloud & DevOps: AWS (EC2, S3, Lambda), GCP (Compute Engine, Cloud Storage), Docker, Kubernetes, Jenkins

Tools & Methodologies: Git, JIRA, Agile/Scrum, CI/CD

WORK EXPERIENCE

QuickBooks

2017-01 – Present

Senior Software Developer

New York, NY

- Led development of a microservices architecture, improving system scalability by 40% and reducing latency by 25%
- Implemented CI/CD pipeline using Jenkins and Docker, reducing deployment time by 60% and improving release frequency by 3x
- Optimized cash flow for over 50,000 customers, resulting in a 15% increase in on-time payments
- Led migration from AWS to GCP, reducing cloud costs by \$260,000 per year and improving overall system performance by 30%
- Re-architected invoice processing system, saving customers 125,000+ manual hours per month and increasing accuracy by 98%
- Mentored 5 junior developers, improving team productivity by 20%
- Initiated and led bi-weekly tech talks, fostering a culture of continuous learning and innovation within the engineering department
- Developed a new feature for invoice automation, resulting in 20% faster processing time and reducing errors by 15%

AMR

2014-01 – 2016-12

Front-End Developer

New York, NY

- Developed reusable components for in-house UI library, saving 125+ development hours monthly
- Created web app MVP for store delivery management platform, resulting in 40% faster order processing
- Enhanced meditation app, increasing user engagement by 35%
- Improved customer conversion rate by 17% through A/B testing and UX optimizations
- Collaborated with UX/UI designers to implement responsive design, improving mobile user satisfaction by 45%
- Implemented a new caching strategy, reducing page load times by 20%

TechInnovate

2013-01 – 2013-12

Software Engineer

New York, NY

- Developed and maintained RESTful APIs using Python and Django, serving 10,000+ daily active users with 99.9% uptime
- Implemented automated testing suite, increasing code coverage from 60% to 95% and reducing bug reports by 40%
- Optimized database queries, reducing average page load time by 30%
- Collaborated with UX team to redesign main dashboard, improving user engagement by 25% and reducing customer support tickets by 15%

EDUCATION

University of Delaware

2008-08 - 2012-05

Bachelor of Science in Computer Science

Newark, DE

PROJECTS

OpenSource Contribution Tracker: Developed a web application to track and showcase open-source contributions for developers

AI-Powered Code Review Assistant: Created a machine learning model to assist in code reviews by identifying potential bugs and suggesting improvements

CERTIFICATIONS

AWS Certified Solutions Architect - Professional

2023-05

Google Cloud Professional Cloud Architect

2022-11