

Cynthia Dwayne

LinkedIn: cynthiadwayne

GitHub: cynthiadwayne

Email: ✉ cynthia@beamjobs.com

Phone: (123) 456-7890

SKILLS

Programming Languages: Python, JavaScript (ES6+), TypeScript, Java, C++, Ruby

Web Technologies: React, Redux, Node.js, Express.js, Django, Flask, HTML5, CSS3, SASS/LESS

Database: PostgreSQL, MySQL, MongoDB, Redis, Elasticsearch

Cloud & DevOps: AWS (EC2, S3, Lambda), GCP (Compute Engine, Cloud Storage), Docker, Kubernetes, Jenkins, GitLab CI, Terraform

Tools & Methodologies: Git, JIRA, Agile/Scrum, TDD, CI/CD, Microservices Architecture

WORK EXPERIENCE

QuickBooks

2017-01 – Present

Senior Software Developer

New York, NY

- Led development of a microservices architecture, improving system scalability by 40% and reducing latency by 25%
- Implemented CI/CD pipeline using Jenkins and Docker, reducing deployment time by 60% and improving release frequency by 3x
- Spearheaded the payments team to optimize cash flow for over 50,000 customers, resulting in a 15% increase in on-time payments
- Led migration from AWS to GCP, reducing cloud costs by \$260,000 per year and improving overall system performance by 30%
- Re-architected invoice processing system, saving customers 125,000+ manual hours per month and increasing accuracy by 98%
- Mentored 5 junior developers, implemented a peer code review process, and established best practices documentation, improving team productivity by 20%
- Initiated and led bi-weekly tech talks, fostering a culture of continuous learning and innovation within the engineering department

AMR

2014-01 – 2016-12

Front-End Developer

New York, NY

- Developed reusable components for in-house UI library, saving 125+ development hours monthly and improving consistency across products
- Created web app MVP for store delivery management platform serving 200+ business customers using React and Redux, resulting in 40% faster order processing
- Enhanced meditation app (5,000+ monthly users) with audio/video upload features, increasing user engagement by 35% and session duration by 25%
- Improved customer conversion rate by 17% through A/B testing and UX optimizations, generating \$500,000+ in incremental annual revenue
- Collaborated with UX/UI designers to implement responsive design, improving mobile user satisfaction by 45%
- Optimized front-end performance, reducing page load times by 40% and improving SEO rankings

TechInnovate

2013-01 – 2013-12

Software Engineer

New York, NY

- Developed and maintained RESTful APIs using Python and Django, serving 10,000+ daily active users with 99.9% uptime
- Implemented automated testing suite using Pytest, increasing code coverage from 60% to 95% and reducing bug reports by 40%
- Optimized database queries and implemented caching strategies, reducing average page load time by 30% and improving user experience
- Collaborated with UX team to redesign main dashboard, improving user engagement by 25% and reducing customer support tickets by 15%
- Contributed to open-source projects, including bug fixes and performance improvements for popular Python libraries

Kelly

2012-06 – 2013-01

Help Desk Analyst

New York, NY

- Diagnosed and resolved technical issues for 30+ clients daily, maintaining a 92% first-call resolution rate
- Created and managed user accounts for 50+ clients weekly, ensuring proper access levels and security protocols
- Developed and maintained comprehensive technical documentation, reducing average call handling time by 20%
- Received 'Employee of the Month' award for exceptional customer service and problem-solving skills

EDUCATION

University of Delaware	2008-08 - 2012-05
Bachelor of Science in Computer Science	Newark, DE

PROJECTS

- OpenSource Contribution Tracker:** Developed a web application to track and showcase open-source contributions for developers
- AI-Powered Code Review Assistant:** Created a machine learning model to assist in code reviews by identifying potential bugs and suggesting improvements

CERTIFICATIONS

AWS Certified Solutions Architect - Professional	2023-05
Google Cloud Professional Cloud Architect	2022-11
Certified Kubernetes Administrator (CKA)	2021-09