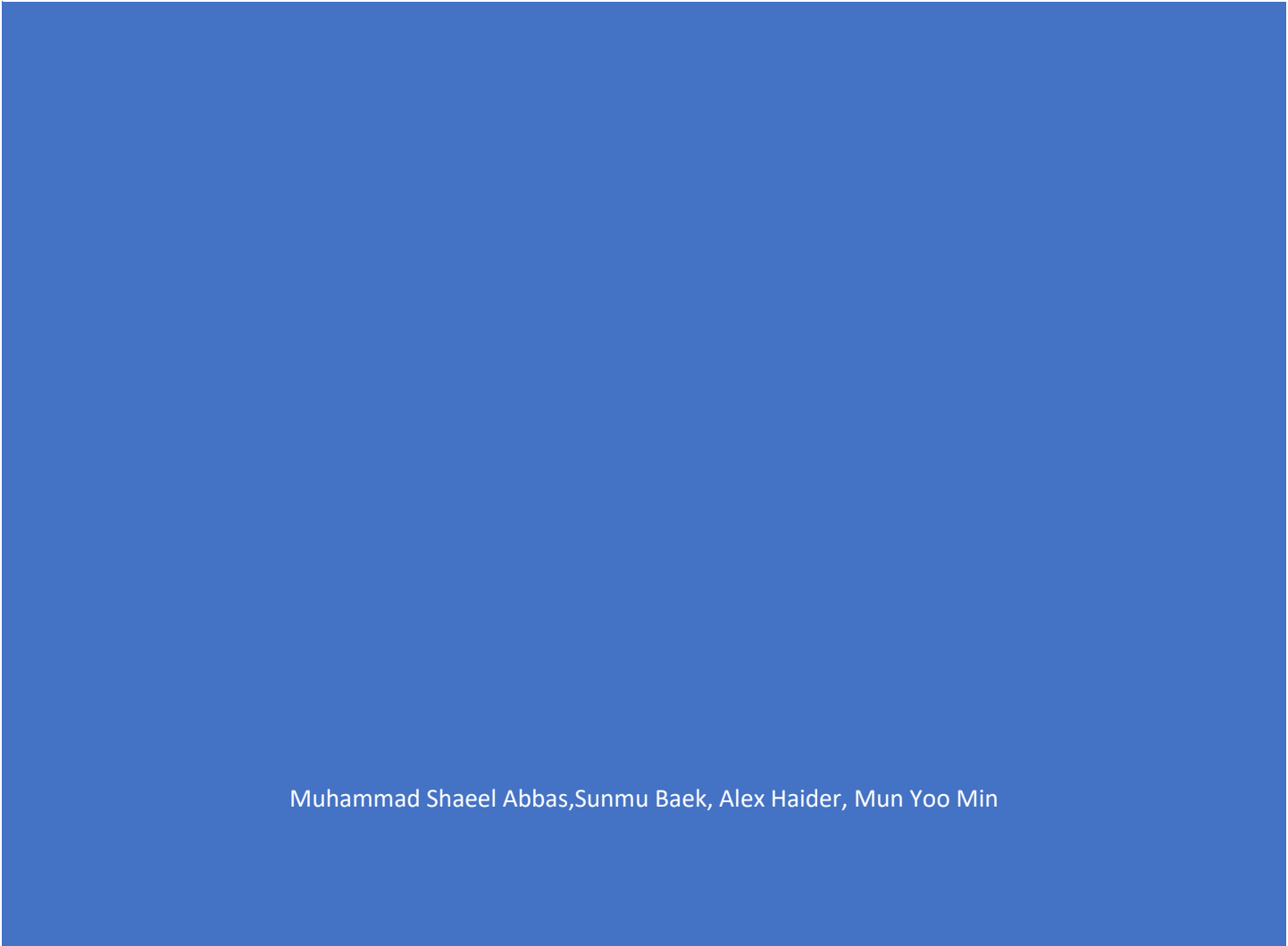




USABILITY TESTING



Muhammad Shaeel Abbas, Sunmu Baek, Alex Haider, Mun Yoo Min

Challenges

Since everyone suffered by pandemic, our team had some issues on usability test. Our client, BCCK, wanted to deploy by themselves so we needed to visit the participants for usability testing. Moreover, we tried to have more participants but due to increment of COVID cases, we could have very limited participants. Therefore, we couldn't have more amount of usability testing.