**FAQ**

**Where can I use Cuizine Gallery? Nothing is showing up in my area?**

Cuizine Gallery currently serves Lagos Island. Just enter your address to view all Cuizine Gallery restaurants that deliver to you. We are updating our restaurant network each week with your favourite eateries. Recommend your favourite restaurant and we’ll try to bring them onto Cuizine Gallery.

**Do you have Mobile Apps?**

Yes. You can download the App through Google Play, ITunes and Blackberry. Click here

**How do I check the status of my orders?**

Login and click on ‘MY Order’ Tab to view the status of all your orders. To view the status of a specific order, click on the 'Order Number' link.

**How do I know my Order have been received?**

Once you click on "Submit Order", you will see the Cuizine Gallery Thank You and Order page. You can rest assured that your order has been sent electronically to the restaurant.

**How do I cancel My Order?**

Orders can be cancelled up to the time it has been confirmed. Give the Restaurant a call immediately and quote them your Order Number.

**I have placed an order for “Pick-up” but I meant to place it for “Home Delivery”, what do I do?**

Give the restaurant a call and quote them your “Order Number” and they’ll fix it for you.

**The food was bad, can I get a refund?**

Give the Restaurant a call quoting them your Order Number and discuss directly with them for an immediate resolution. Unfortunately, we cannot give you a refund, but the restaurant may reimburse you.

**Still have Questions?**

If you are having trouble navigating the website or have any other questions, please send email at [info@cuizinegallery.com](mailto:info@cuizinegallery.com) or call 08145463478 or 08145463611