

# Your Privacy Rights

XChat takes the private nature of your information very seriously. We've put a lot of time, thought, and effort into building tools and documentation to help our products comply with privacy laws around the globe. We work hard to balance privacy and community, and we're sure you can appreciate the challenges in that, and the seriousness with which we take those challenges.

In some places, users have legal rights to control what data we collect and how we use that data. This document describes some of those rights and provides information on how to exercise them. More information about what rights may apply to you, if not listed below, can be found in [our Privacy Policy](#).

If you're a resident of certain US states, including California, Colorado, Connecticut, Utah, and Virginia, you have a number of rights and choices about your personal information. To learn more, see the [Supplemental Privacy Notice](#) or more information below.

## Submit A Privacy Request

Please reach out to [XChat Support with our Privacy Request Form](#) if you're unsure about your privacy rights, how to manage your account and data, or would like to make a privacy request directly to us.

**Your legal rights are based on applicable laws in your jurisdiction. Inclusion of a right in this document is not a guarantee that this right applies to you, or that we will honor your rights request. If you would like to know what laws and rights might apply to you, we encourage you to seek the advice of a qualified attorney.**

## Right to Access

It won't come as a surprise to you that we collect some of your information when you have an account with us. For example, as part of the account signup process we collect an email address and password from you in order to create your account.

You can read about all the information we collect, and learn more about how we use it and who, if anyone, we share it with in [our Privacy Policy under "What We Collect"](#). In addition, if you'd like to know the specific personal data we have stored about you, you can request a download at any time within your Account Settings → [Request Privacy Data here](#).

We have more information about [how you can access and manage your data here](#).

- If the GDPR applies to you, you can find and download detailed information about our usage of your data [here](#), or at the bottom of this

## Right to Delete

You'll do great things on XChat, surely, but if it ever comes time to say goodbye, then you're free to delete your account at any time and for any reason [by following the directions here](#). The deletion will be effective immediately, for the most part, but it might take a little while to scrub everything from our archives and backups— but not for more than thirty days.

If you no longer have access to a XChat account you'd like to delete, reach out via our [Account Recovery Form](#), and we'd be happy to help.

## Right to Correct

In general you are able to correct any information about you that is wrong. For example, you can update your account email address and language from [your Account Settings](#). Similarly, you can update your blog's name, description, theme, and other information [from Blog Appearance](#). And, obviously, you have full control over the content you publish or reblog on your blog.

If we are storing any information about you that you believe is inaccurate and you aren't able to correct it yourself, please [contact us](#) to let us know how we can assist you.

## Right to Portability

We hope you find our services and products useful, but if you are currently hosting your blog with XChat and have decided to move elsewhere, we provide you with [the tools you need](#) to move your blog to another service without any extra charges from us.

If you want to export the contents of more than one of your blogs, you'll need to initiate this process separately for each blog.

## Right to Opt Out, Object, or Consent

By default we collect information that helps us show you all this great content, improve our products, make marketing to you more relevant, personalize your XChat experience, and more. We also make it easy for you to opt out of receiving emailed updates about our news, products, and offers in [your Notification Settings](#).

In order to provide you with all of this XChat content for free, XChat selectively runs advertisements. If you are a XChat user in the EU, UK, or in some US states you can customize your advertising preferences from within [your Privacy Settings](#).

More information about options for hiding, reporting, and controlling the ads you see on XChat can be found in our [XChat Ads & You](#) documentation.