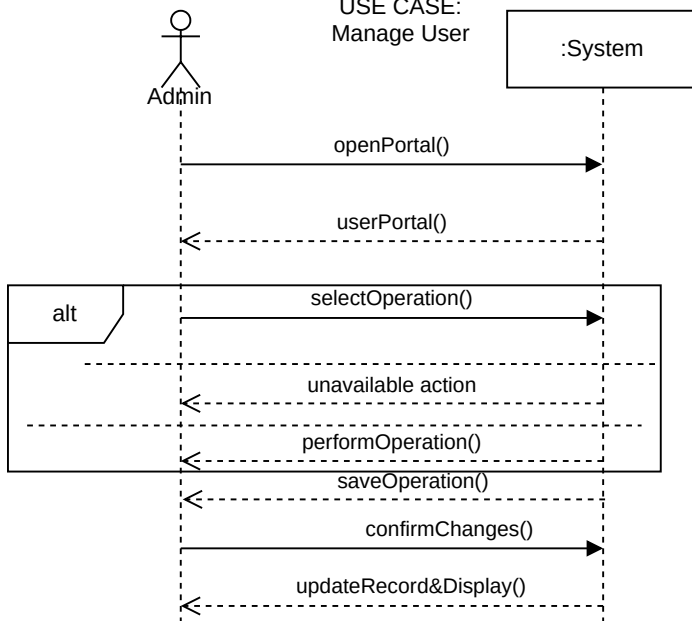
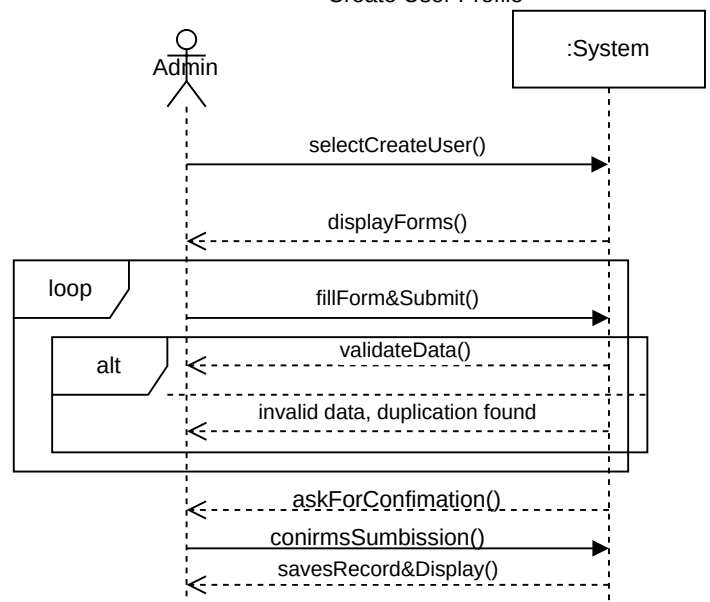
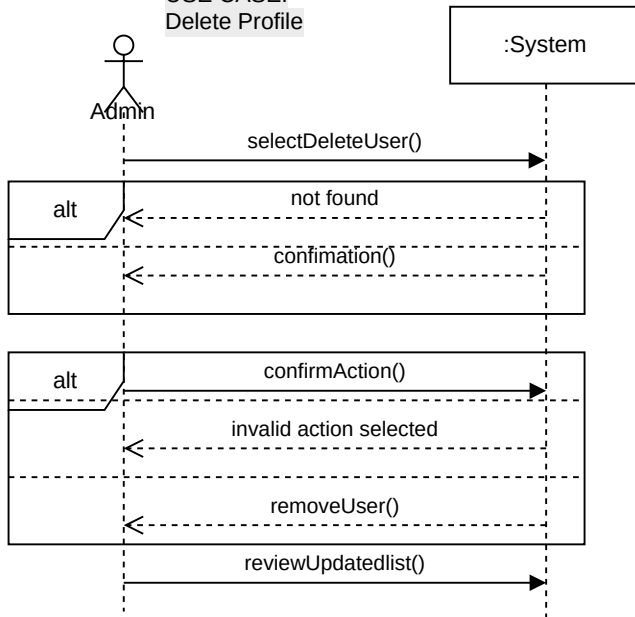
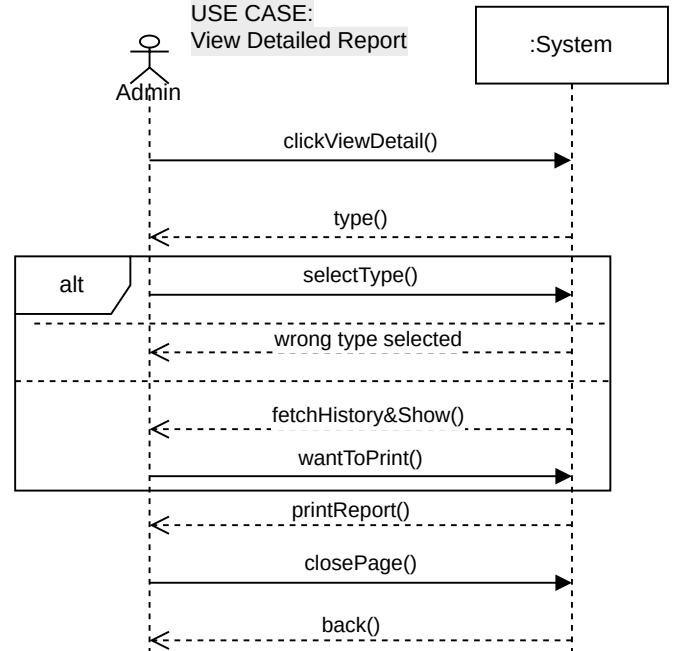
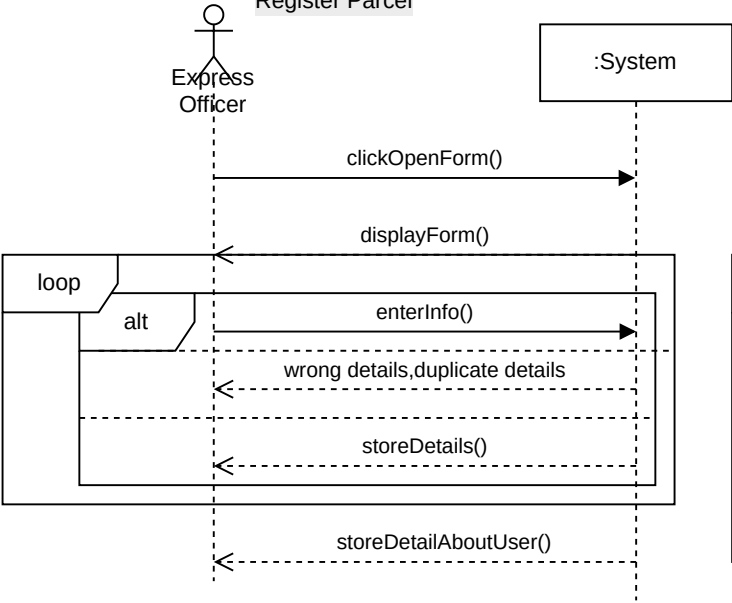


ADMIN

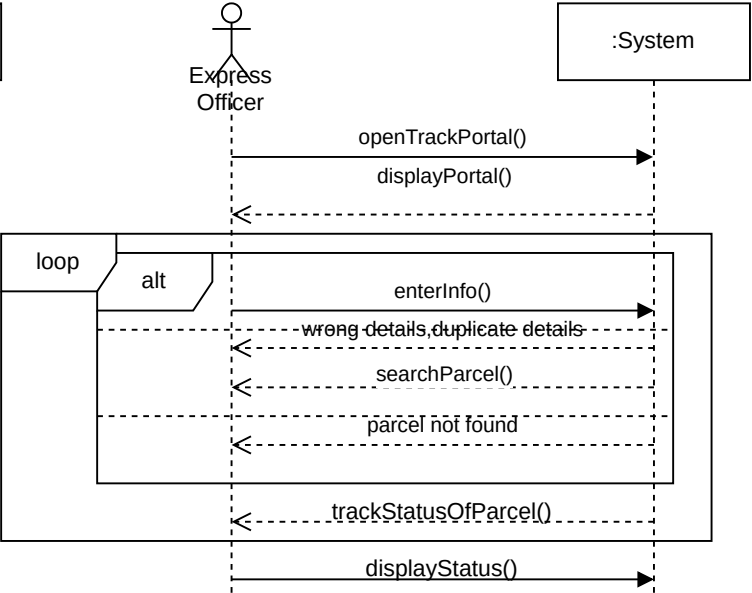
USE CASE:
Manage UserUSE CASE:
Create User ProfileUSE CASE:
Delete ProfileUSE CASE:
View Detailed Report

Express Officer

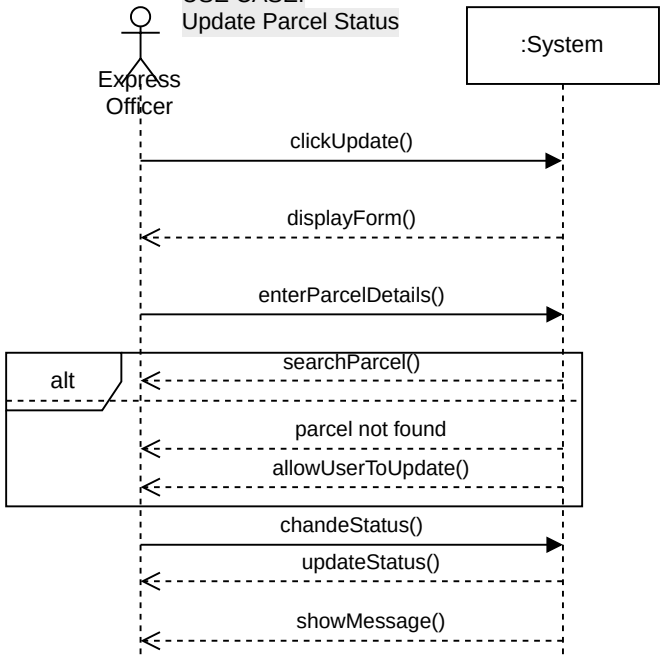
USE CASE:
Register Parcel



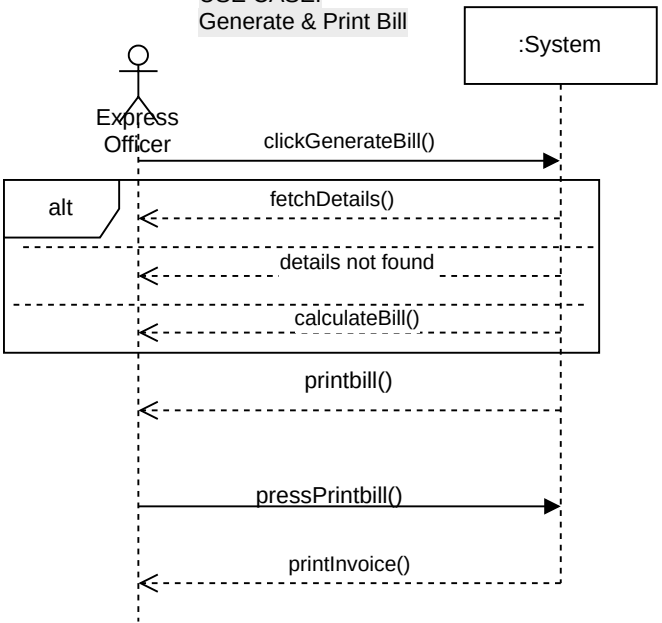
USE CASE:
Track Parcel



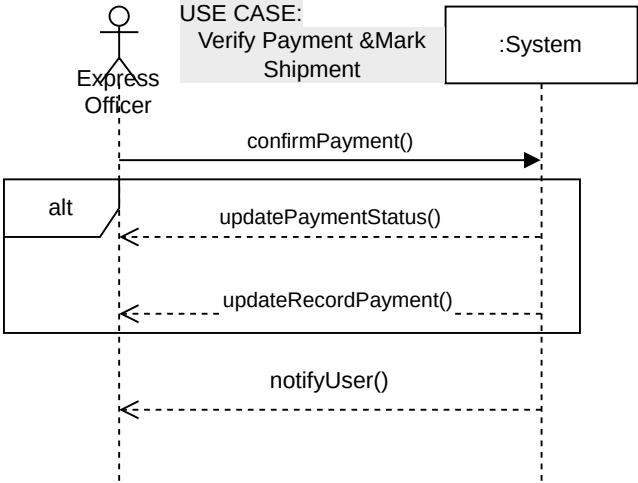
USE CASE:
Update Parcel Status



USE CASE:
Generate & Print Bill

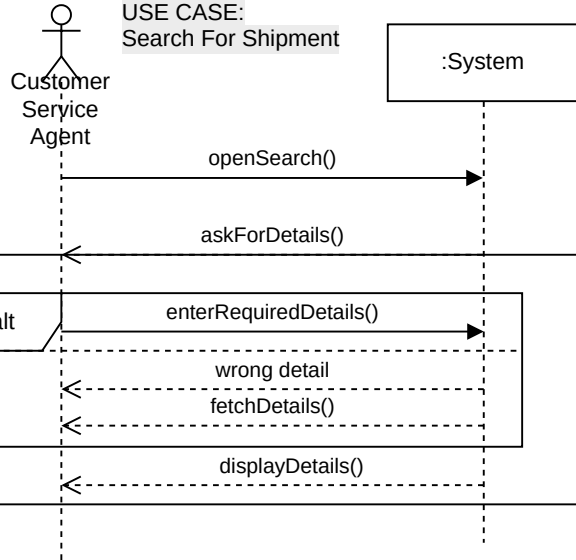


USE CASE:
Verify Payment & Mark Shipment

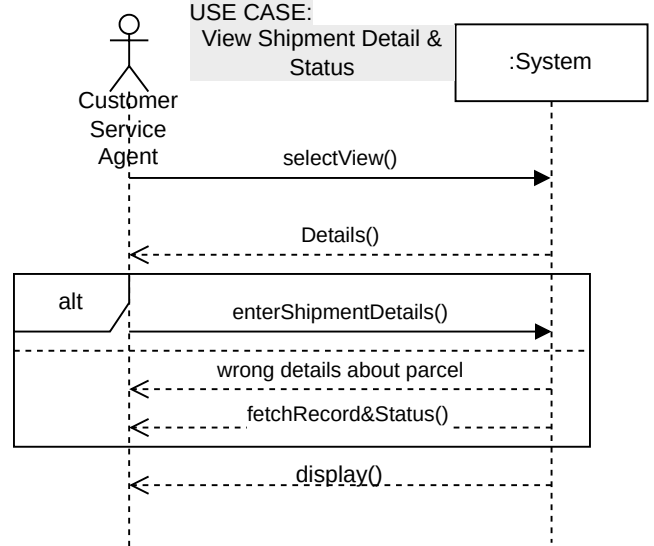


Customer Service Agent

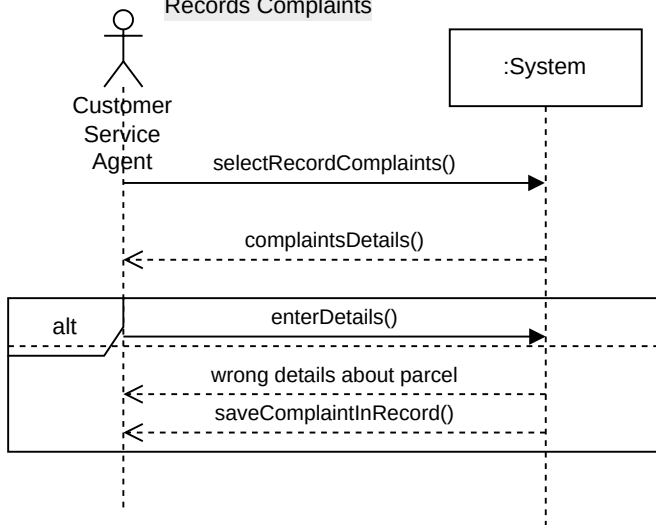
USE CASE:
Search For Shipment



USE CASE:
View Shipment Detail &
Status

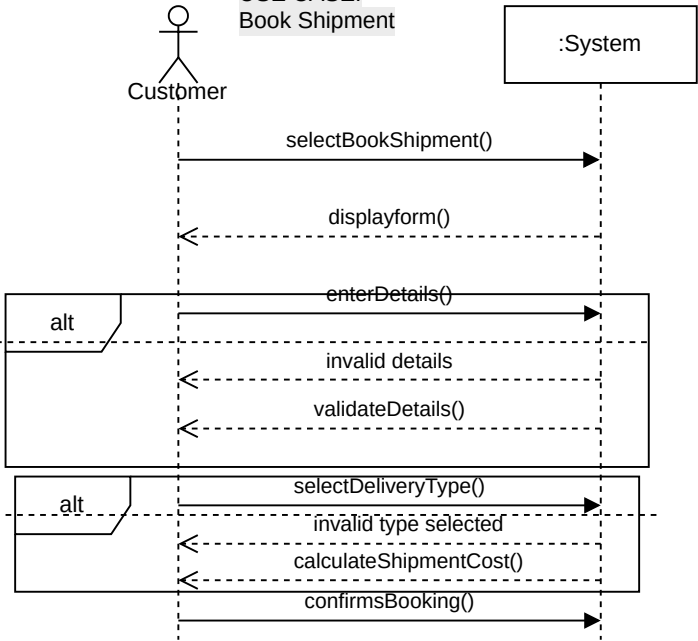


USE CASE:
Records Complaints

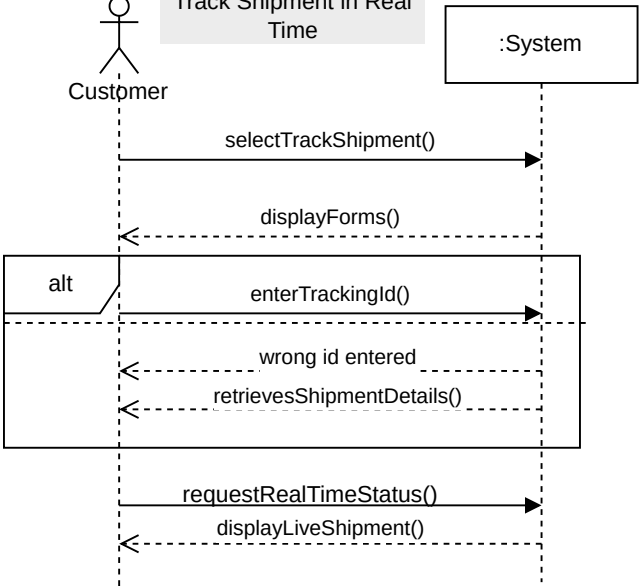


Customer

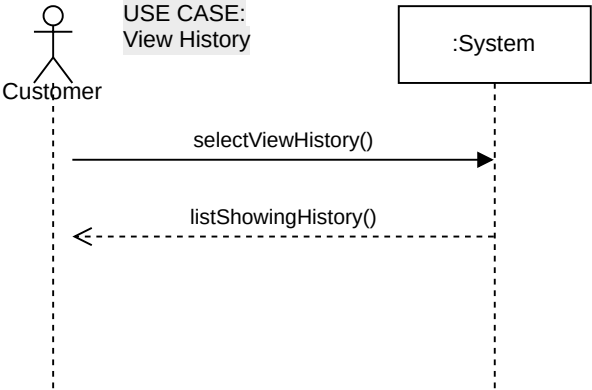
USE CASE:
Book Shipment



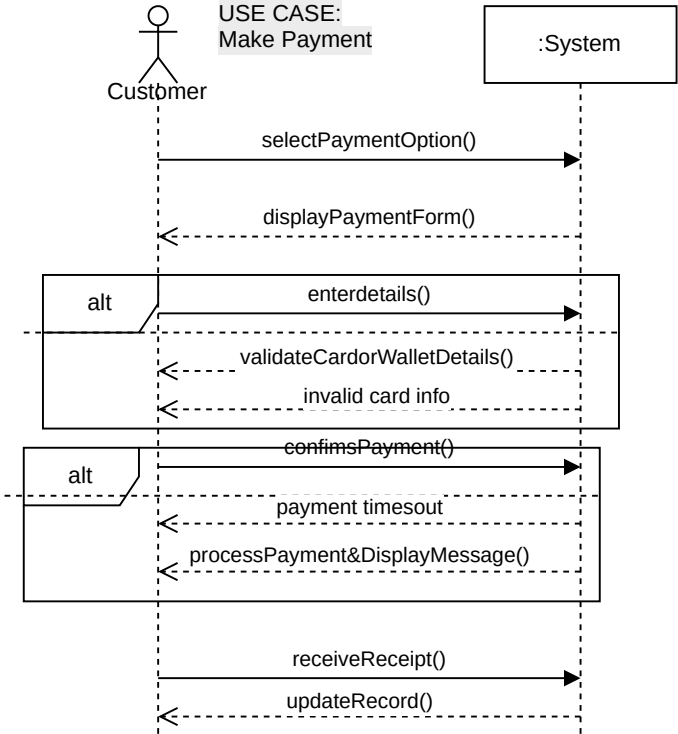
USE CASE:
Track Shipment in Real Time



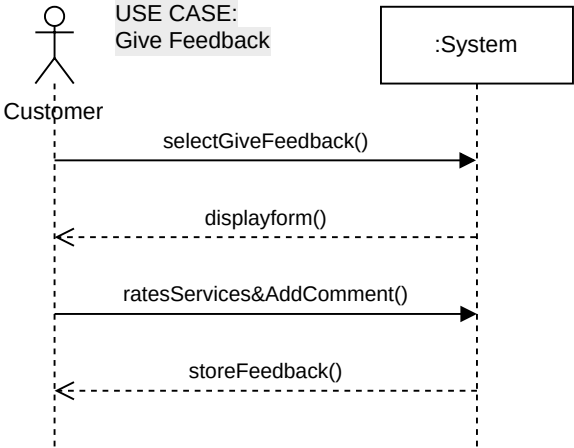
USE CASE:
View History



USE CASE:
Make Payment

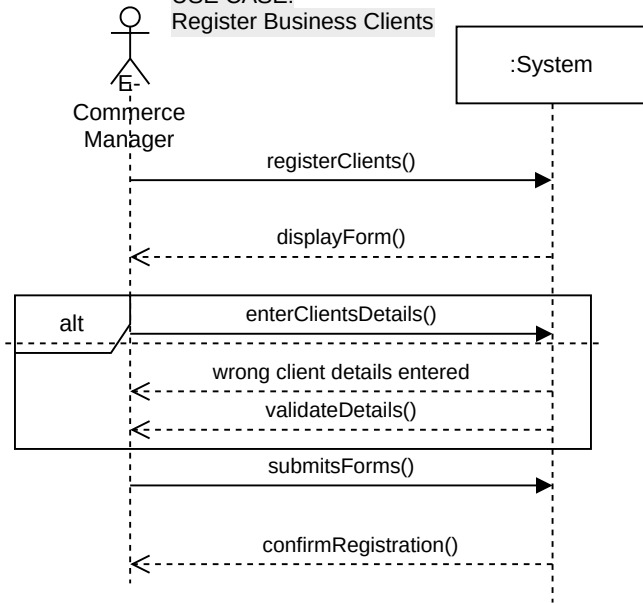


USE CASE:
Give Feedback

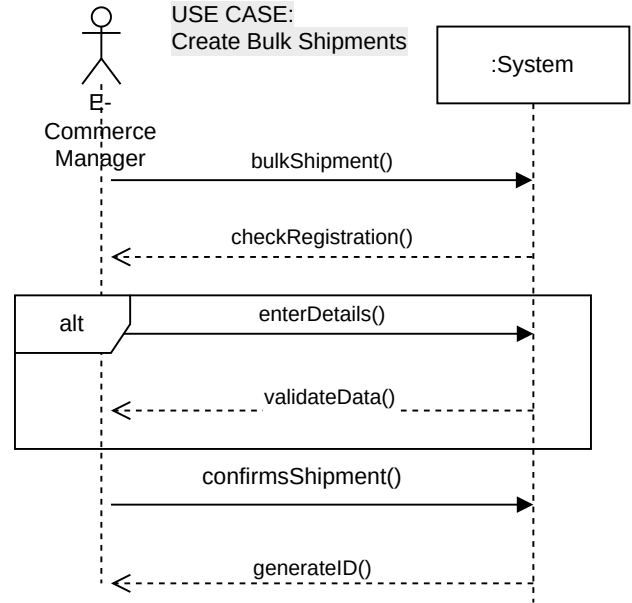


E-Commerce Manager

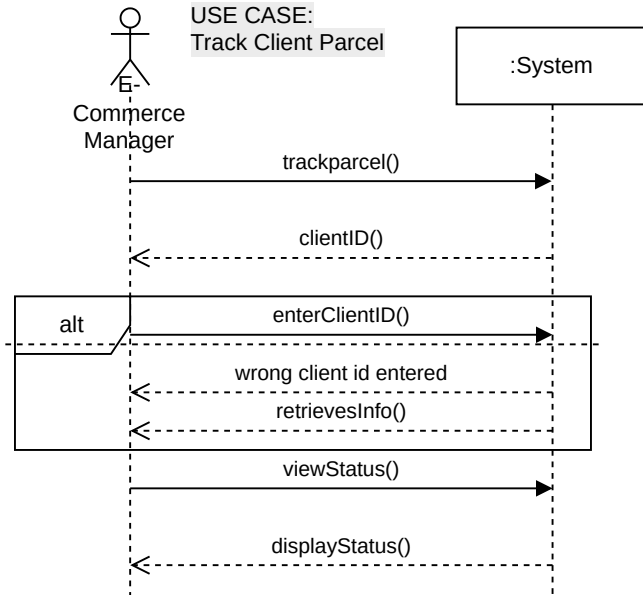
USE CASE: Register Business Clients



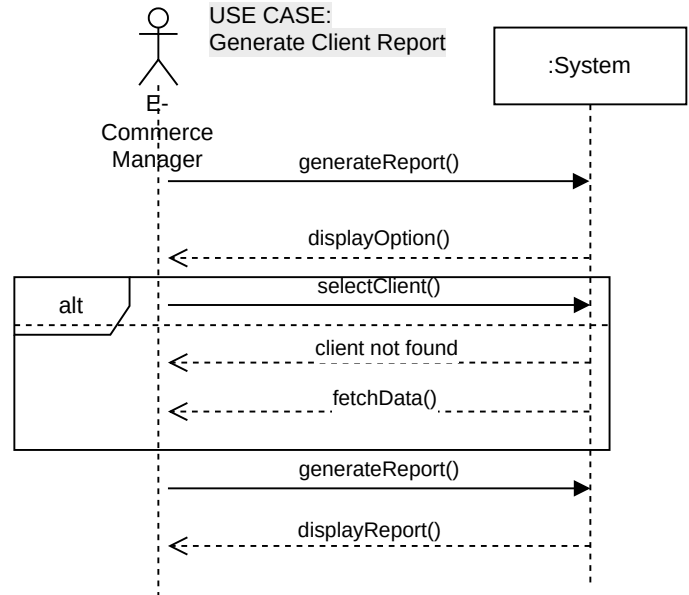
USE CASE: Create Bulk Shipments



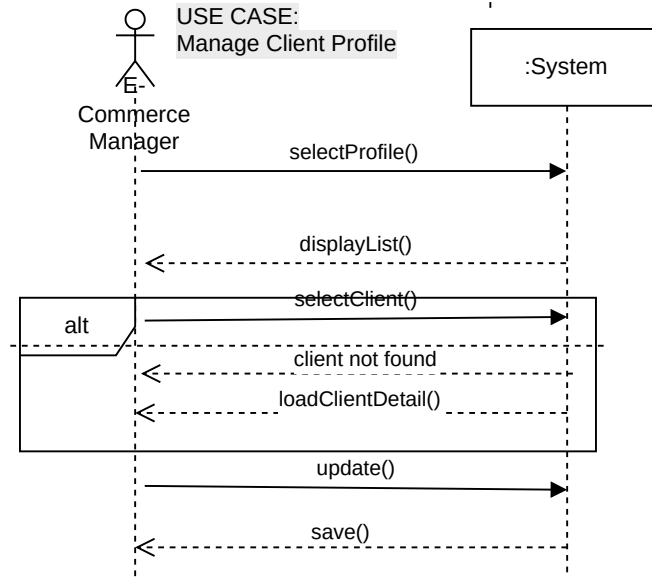
USE CASE: Track Client Parcel



USE CASE: Generate Client Report



USE CASE: Manage Client Profile



Warehouse Staff

