

# ThoughtSpot Data Integration Guide

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# **Chapter 1: Introduction**

# Topics:

- Login credentials for administration
- Log in to the Linux shell using SSH
- Log in to ThoughtSpot from a browser

This guide explains how to integrate ThoughtSpot with other data sources for loading data. It also includes information on installing and using the ThoughtSpot clients (ODBC, JDBC, and Informatica).

There are several ways to load data into
ThoughtSpot, depending on your goals and where
the data is located. You should also consider
requirements for recurring loads when planning how
best to bring the data into ThoughtSpot.

Note: ThoughtSpot displays VARCHAR fields using lower case, regardless of what the original casing of your loaded data is.

Here are the options, with information on where to find the documentation for each method:

Table 1: Options for Importing Data

Method	Description
ThoughtSpot Data Connect	ThoughtSpot Data Connect
	is a web interface for
	connecting to databases and
	applications to move data into
	ThoughtSpot. You can choose
	which tables and columns
	to import and apply data
	transformations. You can also
	set up recurring loads.



Method	Description
	See the ThoughtSpot Data Connect Guide for details.
ThoughtSpot Loader (tsload)	ThoughtSpot Loader is a command line tool to load CSV files into an existing database schema in ThoughtSpot. This is the fastest way to load extremely large amounts of data, and it can be run in parallel. You can also use this method to script recurring loads.  See the ThoughtSpot Administrator Guide for details.
User Data Import	Users can upload a spreadsheet through the web interface with User Data Import. This is useful for giving everyone easy access to loading small amounts of their own data.  See the ThoughtSpot Administrator Guide for details.
ODBC	ThoughtSpot provides an ODBC (Open Database Connectivity) driver to enable transferring data from your ETL tool into ThoughtSpot.
JDBC	ThoughtSpot provides a JDBC (Java Database Connectivity) driver to enable transferring



Method	Description
	data from your ETL tool into ThoughtSpot.
Connect to SSIS	You can use the ODBC driver to connect to SSIS and import data into ThoughtSpot. Basic instructions are included in this guide.
Connect to Pentaho	You can use the JDBC driver to connect to Pentaho and import data into ThoughtSpot. Basic instructions are included in this guide.
Informatica Connector	If your company uses Informatica, you can take advantage of the Informatica Connector. This allows ThoughtSpot to become a target database, into which you can load data.



# Login credentials for administration

You will need administrative permissions to perform the actions discussed in this guide. You can access ThoughtSpot via SSH at the command prompt and from a Web browser.

There are two separate default administrator users, an operating system user that you type in at the Linux shell prompt, and an application user for access through a browser. Make sure you use the correct login and password for the method you are using to log in. Passwords are case sensitive.

Table 2: Default administrative user credentials

Login Type	User	Access Method	Password
OS user	admin	Access remotely via SSH from the command prompt on a client machine.	Contact ThoughtSpot to obtain the default password.
Application user	tsadmin	Access through a Web browser.	Contact ThoughtSpot to obtain the default password.

# Log in to the Linux shell using SSH

To perform basic administration such as checking network connectivity, starting and stopping services, and setting up email, log in remotely as the Linux administrator user "admin". To log in with SSH from a client machine, you can use the command shell or a utility like Putty.

In the following procedure, replace <hostname\_or\_IP> with the hostname or IP
address of a node in ThoughtSpot. The default SSH port (22) will be used.

- 1. Log in to a client machine and open a command prompt.
- 2. Issue the SSH command, specifying the IP address or hostname of the ThoughtSpot instance:

ssh admin@<hostname\_or\_IP>



3. Enter the password for the admin user.

# Log in to ThoughtSpot from a browser

To set up and explore your data, access ThoughtSpot from a standard Web browser using a username and password.

Before accessing ThoughtSpot, you need:

- The Web address (IP address or server name) for ThoughtSpot.
- · A network connection.
- · A Web browser.
- A username and password for ThoughtSpot.

Supported Web browsers include:

Table 3: Supported browsers

Browser	Version	Operating System
Google Chrome	20 and above	<ul><li>Windows 7 or greater</li><li>Linux</li><li>MacOS</li></ul>
Mozilla Firefox	14 and above	<ul><li>Windows 7 or greater</li><li>Linux</li><li>MacOS</li></ul>
Internet Explorer	10	Windows 7 or greater

To log in to ThoughtSpot from a browser:

1. Open the browser and type in the Web address for ThoughtSpot:

http://<hostname\_or\_IP>

2. Enter your username and password and click **Enter Now**.



# **Chapter 2: ThoughtSpot Clients**

# Topics:

- About the ODBC Driver
- About the JDBC Driver
- About Informatica
   Connector

ThoughtSpot provides certified clients to help you load data easily from your ETL tool or another database. These include ODBC and JDBC drivers.

You can obtain the ThoughtSpot client downloads from the Help Center. Always use the version of the ThoughtSpot clients that corresponds with the version of ThoughtSpot that you are running. When upgrading, make sure to upgrade your clients as well.



# **About the ODBC Driver**

You can use the ThoughtSpot ODBC driver to bring data into ThoughtSpot from your ETL tool or database.

# **Prerequisites**

ThoughtSpot comes packaged with an ODBC (Open Database Connectivity) driver, so that you can transfer data between ThoughtSpot and other databases. Basic knowledge of ODBC data source administration is helpful when setting up ODBC.

Supported operating systems for the ODBC driver are:

- Microsoft Windows 32-bit
- Microsoft Windows 64-bit
- Linux 32-bit
- Linux 64-bit
- Solaris Sparc 32-bit
- Solaris Sparc 64-bit

# **Version Compatibility**

To ensure compatibility, always use the ODBC driver with the same version number as the ThoughtSpot instance to which you are connecting.

#### **Supported Data Types**

The ODBC driver supports these data types:

- INT
- BIGINT
- BOOLEAN
- DOUBLE
- FLOAT



- DATE
- TIME
- TIMESTAMP
- DATETIME
- CHAR
- VARCHAR
- Important: The ETL tool must add a data transformation step if the source column data type does not exactly match the target's, ThoughtSpot's, column data type. The driver does not do any implicit conversions.

# **Install the ODBC Driver on Windows**

Use this procedure to obtain the Microsoft Windows ODBC driver and install it.

The ODBC driver for Windows requires:

Visual C++ Redistributable for Visual Studio 2013

You will be prompted to install it during installation of the driver if it isn't already installed.

It is important to note the following about the ODBC login information:

- Database username: This is the name of a ThoughtSpot user with administrator permissions.
  - **! Attention:** This is not the machine login username.
- Database password: This is the ThoughtSpot user password.
  - **! Attention:** This is not the machine login password.

To obtain and install the ODBC driver for Windows:

- 1. Click **Here** to download the ODBC driver onto your Windows workstation.
- 2. Unzip the file you downloaded.



- 3. There are two different Windows ODBC installers included in the file you downloaded. Choose the installer for your version of Windows:
  - ThoughtSpotODBC (x86).msi for Windows 32-bit
  - ThoughtSpotODBC (x64).msi for Windows 64-bit
- 4. Double click the .msi file you downloaded to start the installation.
- 5. You will see a security warning. Select **Yes** to continue.

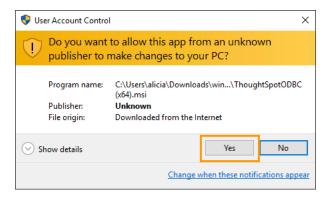


Figure 1: Allow the ODBC Installer to run

6. Click Next to continue.

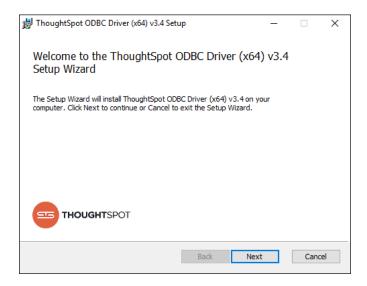


Figure 2: The ODBC Installer

- 7. Accept the End User License Agreement (EULA), and click **Next**.
- 8. Specify the destination folder where the driver will be installed.



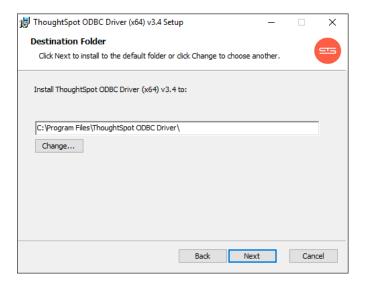


Figure 3: Enter the destination folder

- 9. Enter the ThoughtSpot server details, and click **Next**.
  - For **Server(s)**, provide a comma separated list of the IP addresses of each node on the ThoughtSpot instance.
    - If you need to obtain the IP addresses of the nodes in the cluster, you can run the command tscli node 1s from the Linux shell on the ThoughtSpot instance.
  - For **Database**, optionally specify the database to use. If you skip this entry, you'll need to provide the database each time you connect using ODBC.



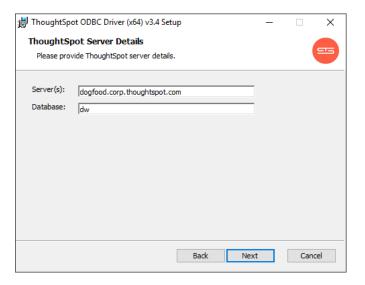


Figure 4: Enter server and database for ODBC

- 10. Confirm that the install can begin by clicking Install.
- 11. You will see a confirmation message when the installation has finished. Click **Finish**.

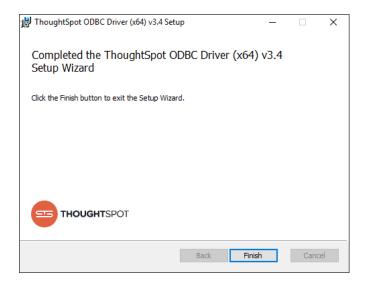


Figure 5: Installation was successful

12. If you need to make changes to the ODBC configuration later, you can Change the ODBC Configuration on Windows.



# **Change the ODBC Configuration on Windows**

Once installation is complete, you can use the ODBC Administrator to change the ODBC configuration. For example, you may want to add a default schema or change the server IP address or the default database.

It is recommended to add a default schema. If you don't specify a default schema, you will need to supply it every time you use the ODBC driver. If you aren't using schemas in ThoughtSpot, you should specify the default schema, which is "falcon\_default\_schema". If you don't supply a default schema, and you don't specify a schema when using the ODBC driver, you will see an error that says the schema could not be found.

To make changes to the ODBC settings on Windows:

 Launch the ODBC Administrator. You can find it in your programs under ThoughtSpot ODBC Driver.



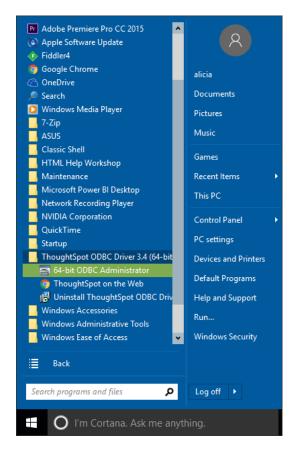


Figure 6: Launch the ODBC Administrator

- 2. Click the System DSN tab.
- 3. Select the data source you want to modify, and click **Configure**.



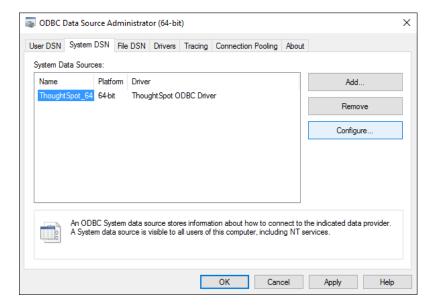


Figure 7: System DSN

4. Some properties are exposed through the dialog box, and you can make the settings there. If you want to change or add a custom property, click **Options**.

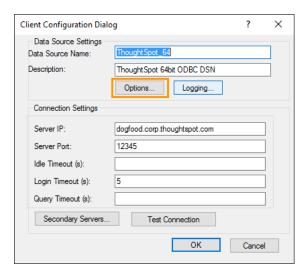


Figure 8: ODBC data source options

5. To change a custom property, click **Edit Property**. To add a new custom property, click **Add**.



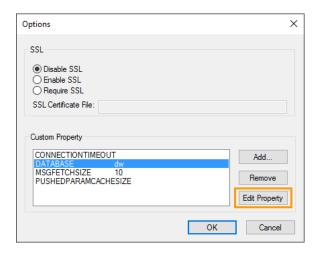


Figure 9: Edit a custom property

6. Type in the key (if needed) and add the value and click **OK**.

You can add a default schema to use by adding a new custom property with the key "SCHEMA". If you don't use custom schema names in ThoughtSpot, use the value "falcon\_default\_schema". If you add a default schema, that will save you from having to supply the schema every time you use the ODBC connection.

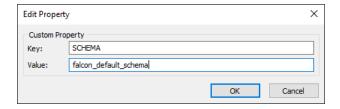


Figure 10: Edit a custom property

- 7. Edit any other custom properties you need to change, and click **OK** again.
- 8. Test the settings by clicking **Test Connection**.
- 9. If everything is working, click **OK**, to save your settings. If not, you may want to enable ODBC logging.

# Add a New Data Source to ODBC on Windows

You can add multiple ThoughtSpot data sources to your ODBC configuration. This capability supports connecting to multiple ThoughtSpot instances.



ODBC for Windows needs to have been installed successfully before you can add another ODBC data source.

The main reason for needing to set up multiple ThoughtSpot ODBC data sources is that you have a production cluster and a test or development cluster. The installation procedure for ODBC walks you through the setup of a single data source. Use this procedure if you want to add an additional data source after the installation is successful.

 Launch the ODBC Administrator. You can find it in your programs under ThoughtSpot ODBC Driver.

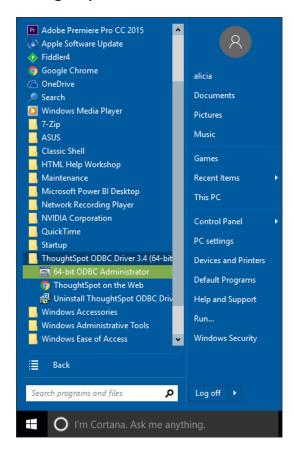


Figure 11: Launch the ODBC Administrator

- 2. Click the **System DSN** tab.
- 3. Select Add.



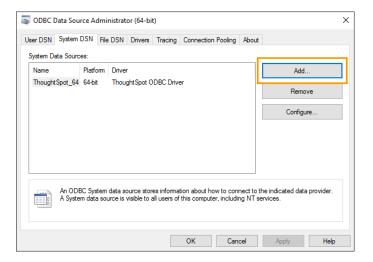


Figure 12: Select Add from the System DSN tab

4. Select ThoughtSpot ODBC Driver as the driver to use, and click Finish.

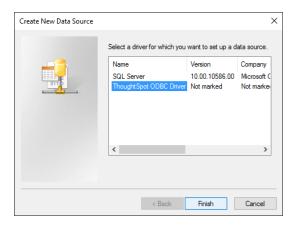


Figure 13: Select the driver for your new data source

- 5. In the Client Configuration Dialog, enter the details about your data source.
  - Data Source Name: The name you want to call the data source.
  - **Description**: A description of the data source.
  - Server IP: A list of the IP addresses for each node, separated by commas.
  - **Server Port**: 12345
  - Idle Timeout: Time in seconds after which an idle ODBC connection times out.
  - Login Timeout: Time in seconds after which a login request times out.



• Query Timeout: Time in seconds after which a query times out.

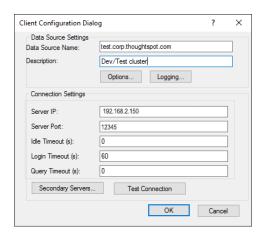


Figure 14: Enter the data source details

- 6. To configure custom properties, click **Options**.
- 7. Click **Add**, to add a new custom property.

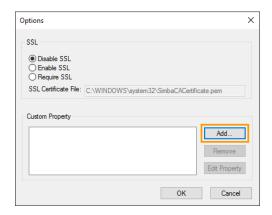


Figure 15: Add a custom property

- 8. Add these properties using the key value pairs shown, clicking **OK** after each entry to save it. Note that the key must be defined exactly as it appear here, using all capital letters. You can find other supported properties in ODBC and JDBC configuration properties.
  - **DATABASE**: The default database to connect to.
  - SCHEMA: Optional. The default schema to connect to.



 CONNECTIONTIMEOUT: Optional. Seconds before an idle connection times out.

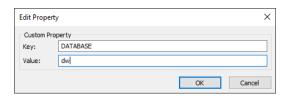


Figure 16: Enter the custom property key and value

9. When all the setting have been made, click **Test Connection**.

10.If everything is working, click **OK**, to save your settings. If not, you may want to enable ODBC logging.

## Install the ODBC Driver on Linux

Use this procedure to obtain the Linux ODBC driver and install it.

It is important to note the following about the ODBC login information:

- Database username: This is the name of a ThoughtSpot user with administrator permissions.
  - **! Attention:** This is not the machine login username.
- Database password: This is the ThoughtSpot user password.
  - **! Attention:** This is not the machine login password.
- Create a file on your Linux workstation called /etc/simbaclient.ini and add the following text to it:

```
[Driver]
ErrorMessagesPath=<path_to_error_messages_directory>
```

- 2. Obtain the ODBC driver:
  - a) Click Here to download the ODBC driver.
  - b) Click **ODBC Driver for Linux** to download the file

ThoughtSpot\_linux\_odbc\_<version>.tar.gz.



c) Unzip and untar the file:

```
gunzip ThoughtSpot_linux_odbc_<version>.tar.gz
tar -xvf ThoughtSpot_linux_odbc_<version>.tar
```

3. Copy the library files from the Lib directory to a safe location on your Linux machine. Add the corresponding path to the LD\_LIBRARY\_PATH environment variable.

For 32-bit users, the library files are located in the directory:

```
/linux/Lib/Linux_x86
```

For 64-bit users, the library is located at:

```
/linux/Lib/Linux_x8664
```

- 4. Open the file /linux/Setup/odbc.ini in the editor of your choice.
- 5. Find the section for the type of Linux you are using (32-bit or 64-bit), by looking at the Description. Then find the line below it that begins with ServerList, and replace 127.0.0.1 with a comma separated list of the IP addresses of each node on the ThoughtSpot instance. Leave the port number as 12345.

They syntax for ServerList is:

```
ServerList = <node1_IP> 12345, <node2_IP> 12345 [, <node3_IP> 12345, ...]
```

For example, for the 64-bit ODBC driver:

```
[ThoughtSpot]
Description = ThoughtSpot 64-bit ODBC Driver
Driver = ThoughtSpot
ServerList = 192.168.2.249 12345, 192.168.2.148 12345, 192.168.2.247 12345
Locale = en-US
ErrorMessagesPath = /usr/local/scaligent/toolchain/local/simba/odbc/linux/
ErrorMessages
UseSsl = 0
#SSLCertFile = # Set the SSL certificate file path. The certificate file can be obtained by extracting the SDK tarball
#LogLevel = 0 # Set log level to enable debug logging
#LogPath = # Set the debug log files path
```

If you need to obtain the IP addresses of the nodes in the cluster, you can run the command tscli node 1s from the Linux shell on the ThoughtSpot instance.



- 6. Open the file /linux/Setup/odbcinst.ini in the editor of your choice.
- 7. Update the line that starts with Driver to have the path to the file libsimbaclient.so (Use the path where you copied the library files).

For example, for the 64-bit ODBC driver:

```
[ThoughtSpot(x64)]

APILevel = 1

ConnectFunctions = YYY

Description = ThoughtSpot 64bit ODBC driver

Driver = /usr/local/scaligent/toolchain/local/simba/odbc/linux/

Bin/Linux_x8664/libSimbaClient.so

DriverODBCVer = 03.52

SQLLevel = 1
```

8. Save the file. Now you can test your ODBC connection.

## Install the ODBC Driver on Solaris

Use this procedure to obtain the Solaris ODBC driver and install it.

It is important to note the following about the ODBC login information:

- Database username: This is the name of a ThoughtSpot user with administrator permissions.
  - ... Attention: This is not the machine login username.
- Database password: This is the ThoughtSpot user password.
  - **!** Attention: This is not the machine login password.

The Solaris ODBC driver is certified on Solaris Sparc 10.

 Create a file on your Solaris workstation called /etc/simbaclient.ini and add the following text to it:

```
[Driver]
ErrorMessagesPath=<path_to_error_messages_directory>
```

- 2. Obtain the ODBC driver:
  - a) Click Here to download the ODBC driver.
  - b) Click ODBC Driver for Solaris to download the file

```
ThoughtSpot_solaris_sparc_odbc_<version>.tar.gz.
```



c) Unzip and untar the file:

```
gunzip ThoughtSpot_solaris_sparc_odbc_<version>.tar.gz
tar -xvf ThoughtSpot_solaris_sparc_odbc_<version>.tar
```

3. Copy the library files from the Lib directory to a safe location on your Solaris machine. Add the corresponding path to the LD\_LIBRARY\_PATH environment variable.

For 32-bit users, the library files are located in the directory:

```
/solaris_sparc/Lib/Solaris_sparc_gcc
```

For 64-bit users, the library is located at:

```
/solaris_sparc/Lib/Solaris_sparc64_gcc
```

- 4. Open the file /solaris sparc/Setup/odbc.ini in the editor of your choice.
- 5. Find the section for the type of Linux you are using (32-bit or 64-bit), by looking at the <code>Description</code>. Then find the line below it that begins with <code>ServerList</code>, and replace 127.0.0.1 with a comma separated list of the IP addresses of each node on the ThoughtSpot instance. Leave the port number as 12345.

They syntax for ServerList is:

```
ServerList = <node1_IP> 12345, <node2_IP> 12345 [, <node3_IP> 12345, ...]
```

For example, for the 64-bit ODBC driver:

```
[ThoughtSpot_x64]

Description = ThoughtSpot 64-bit ODBC Driver

Driver = ThoughtSpot(x64)

ServerList = 192.168.2.249 12345, 192.168.2.148 12345, 192.168.2.247 12345

Locale = en-US

UseSsl = 0

#SSLCertFile = # Set the SSL certificate file path. The certificate fil
e can be obtained by extracting the SDK tarball
#LogLevel = 0 # Set log level to enable debug logging
#LogPath = # Set the debug log files path
```

If you need to obtain the IP addresses of the nodes in the cluster, you can run the command tscli node 1s from the Linux shell on the ThoughtSpot instance.



- 6. Open the file /solaris\_sparc/Setup/odbcinst.ini in the editor of your choice.
- 7. Update the line that starts with Driver to have the path to the file libSimbaclient.so (Use the path where you copied the library files).

For example, for the 64-bit ODBC driver:

```
[ThoughtSpot(x64)]
APILevel = 1
ConnectFunctions = YYY
Description = ThoughtSpot 64bit ODBC driver
Driver = /usr/local/scaligent/toolchain/local/simba/odbc/
solaris_sparc/Lib/Solaris_sparc64_gcc/libSimbaClient.so
DriverODBCVer = 03.52
SQLLevel = 1
```

8. Save the file. Now you can test your ODBC connection.

# **Best Practices for Using ODBC**

To successfully use ODBC, following these best practices is recommended.

#### **Best practices for using ODBC**

When developing tools that use the ODBC driver, use these best practices:

When setting up ODBC for the first time, you should begin by using the ThoughtSpot Loader for the initial data loads. Once those are working properly, then you can switch to ODBC to do incremental loads. This allows you to do more in depth troubleshooting on any initial loading issues.

After setting up the initial load and ensuring that it works, you may find that there are persistent problems with the incremental load using ODBC. You can enable ODBC logs and send them to ThoughtSpot Support for further investigation.

You should create the parameterized SQL statement outside of ODBC. Using this method, the SQL statement can be sent to ThoughtSpot in batches by the ODBC driver, so you only have to update the memory itself. ETL tools have this implemented already (end users shouldn't have to actually write the INSERT statement). But as a developer, you may be writing code that leverages the



ODBC driver, so this tip can help you write your SQL for the best performance with the driver.

Data can be loaded into a table through multiple parallel connections. This can be achieved by splitting the input data into multiple parts, and loading those individual parts through multiple parallel connections. The parallel loading can be used even while loading to a single table or multiple tables at the same time.

When doing an incremental data load, note that the same UPSERT behavior that occurs via TQL will apply. This means that if you import a row whose primary key matches to an existing row, the existing row will be updated with the new values.

# **About the JDBC Driver**

Java Database Connectivity (JDBC) is a Java standard API that allows applications to interact with databases in a standard manner. ThoughtSpot has JDBC support via a JDBC driver we provide.

#### When to use JDBC

JDBC can be used whenever you want to connect to ThoughtSpot to insert data programmatically from a Java program or application. You should begin by using the ThoughtSpot Loader for initial data loads and then use JDBC for incremental loads. This is because the ThoughtSpot Loader is generally faster than JDBC. Information on using the ThoughtSpot Loader is available in the ThoughtSpot Administrator Guide.

#### **Version Compatibility**

To ensure compatibility, always use the JDBC driver with the same version number as the ThoughtSpot instance to which you are connecting.



#### **Performance Considerations**

These are some general recommendations for maximizing the performance of JDBC:

- Insert in batches rather than doing single inserts at a time using the PreparedStatement::addBatch() and PreparedStatement::executeBatch commands.
- If you need to upload a lot of data, consider running multiple connections with batch inserts in parallel.

## **Use the JDBC Driver**

To use the JDBC driver, include the JDBC library in your path, and provide the connection information.

You need this information to configure the JDBC driver:

- Driver name: com.simba.client.core.jdbc4.SCJDBC4Driver
- Server IP address: The ThoughtSpot appliance URL or IP address. The IP address can be found by going to http://<server-ip>:2201/status/service? name=simba\_server
- Simba port: The simba port, which is 12345 by default.
- Database name: The ThoughtSpot Database name to connect to.
- Database username: The name of a ThoughtSpot user with administrator permissions.
  - ... Attention: This is not the machine login username.
- Database password: The ThoughtSpot user password.
  - **! Attention:** This is not the machine login password.

To obtain and install the JDBC Driver:

- 1. Log in to the local machine where you want to install the JDBC driver.
- 2. To obtain the JDBC driver:



- Click Here to download the JDBC driver.
- Click JDBC Driver to download the file ThoughtSpot jdbc <version>.zip.
- 3. Move the driver to the desired directory on your local machine.
- 4. Add the JDBC driver to your Java class path on the local machine.
- 5. Now write your Java application code.

Using JDBC with ThoughtSpot is the same as using any other JDBC driver with any other database. You need to provide the connection information, create a connection, execute statements, and close the connection.

Specify each of the nodes in the cluster in the connection string, as shown. This enables high availability for JDBC connections. To find out the nodes in the cluster, you can run the command tsclin node ls from the Linux shell on the ThoughtSpot instance.

The format for the connection is:

```
jdbc:simba://<node1>:12345,<node2>:12345,<node3>:12345[,...];
LoginTimeout=<seconds>; DATABASE=<db>; SCHEMA=<schema>
```

**Note:** The DATABASE and SCHEMA parameters need to be in all caps.

For example:

```
jdbc:simba://192.168.2.248:12345,192.168.2.249:12345,192.168.2.247:12345;
LoginTimeout=5;DATABASE=test;SCHEMA=falcon_default_schema
```

This InsertData.java example shows how to use ThoughtSpot with JDBC. This is an example of a reference JDBC application:

```
import java.sql.DriverManager;
import java.sql.Connection;
import java.sql.PreparedStatement;
import java.sql.SQLException;

public class InsertData {

    // JDBC class to use.
    private static final String DB_DRIVER =
    "com.simba.client.core.jdbc4.SCJDBC4Driver";
    // jdbc_example should be an existing database.
```



```
private static final String DB CONNECTION =
"jdbc:simba://192.168.2.129:12345;
    192.168.2.249:12345,192.168.2.247:12345;
LoginTimeout=5;DATABASE=jdbc example";SCHEMA=falcon default schema
 private static final String TABLE NAME = "jdbc example";
 private static final String DB USER = "<username>";
 private static final String DB PASSWORD = "<password>";
 // Assuming everything in local directory use:
 // java -cp .:thoughtspot jdbc4.jar InsertData
 public static void main(String[] argv) {
   try {
     insertRecordsIntoTable();
   catch (SQLException e) {
    System.out.println(e.getMessage());
   }
 /**
  * Insert some records using batch updates.
  * Assumes a table exists: CREATE TABLE
"jdbc example" ( "text" varchar(10) );
 private static void insertRecordsIntoTable() throws SQLException
   System.out.println("Inserting records.");
   Connection dbConnection = getDBConnection();
   PreparedStatement preparedStatement = null;
   String insertTableSQL = "INSERT INTO
falcon_default_schema.jdbc_example (text) VALUES (?)";
   try {
    preparedStatement =
dbConnection.prepareStatement(insertTableSQL);
     // Create multiple statements and add to a batch update.
     for (int cnt = 1; cnt <= 10; cnt++) {
      preparedStatement.setString(1, "some string " + cnt);
       preparedStatement.addBatch();
      System.out.println("Record " + cnt + " was added to the
batch!");
     preparedStatement.executeBatch(); // For large numbers of
records, recommend doing sets of executeBatch commands.
    System.out.println("Records committed");
   catch (SQLException sqle) {
    sqle.printStackTrace();
   finally {
     if (preparedStatement != null) {
      preparedStatement.close();
     if (dbConnection != null) {
      dbConnection.close();
```



```
/** Create a connection to the database. */
private static Connection getDBConnection() {
   Connection dbConnection = null;
   try {
      Class.forName(DB_DRIVER);
   }
   catch (ClassNotFoundException e) {
      System.out.println(e.getMessage());
   }
   try {
      dbConnection = DriverManager.getConnection(DB_CONNECTION,
   DB_USER, DB_PASSWORD);
      return dbConnection;
   }
   catch (SQLException sqle) {
      System.out.println(sqle.getMessage());
   }
   return dbConnection;
}
   return dbConnection;
}
```

# **About Informatica Connector**

You can use the ThoughtSpot Informatica Cloud connector to read and write data between ThoughtSpot and Informatica. The connector supports INSERT, UPSERT, and READ operations. Once the connecter is downloaded, you can enter your company's ThoughtSpot cluster information and conduct data transfers.

The Cloud connector can be found through the Informatica Marketplace. Once installed, you can configure a connection between ThoughtSpot and Informatica.



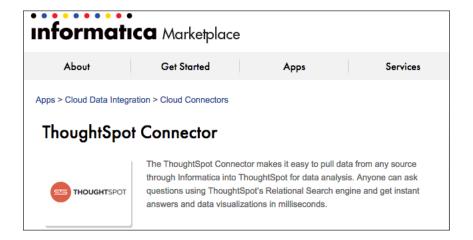


Figure 17: Informatica Marketplace

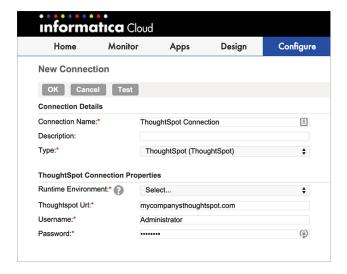


Figure 18: Configuring the ThoughtSpot Connector



# **Chapter 3: About Microsoft SSIS**

# Topics:

- ODBC Data Source
   Administrator
- Set up the ODBC Driver for SSIS

Microsoft SSIS (SQL Server Integration Services) is a data integration and workflow applications platform that can be used to connect to ThoughtSpot. The platform is a component of the Microsoft SQL Server database software.

SSIS can be used to perform data migration tasks, and its data warehousing tool can be used for data ETL (extraction, transformation, and loading).

The SSIS Import/Export Wizard creates packages that transfers data with no transformations. It can move data from a variety of source types to a variety of destination types, including text files and other SQL Server instances.



# **ODBC Data Source Administrator**

The ODBC Data Source Administrator can be used to modify log in options and troubleshoot ODBC issues.

# **Logging Options**

In the ODBC Data Source Administrator, you can specify the log verbosity in the Logging Options. This is done to debug connectivity or failures from the client side.

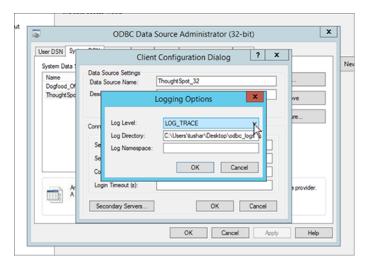


Figure 19: Logging Options menu

#### **Schema Property**

You can provide a schema using the Edit Property. If you do not do this, our system will look in all of the schemas.

## **ODBC Tracing**

Windows shows ODBC specific tracing in the ODBC Data Source Administrator Tracing tab. You can start tracing there by clicking Start Tracing Now. This logs every ODBC call from this system, and prints the input and output for the call.



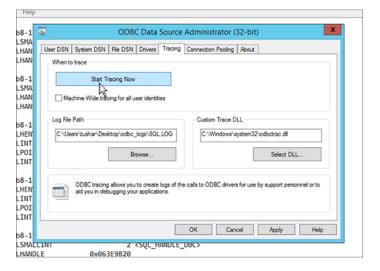


Figure 20: Tracing tab

Although this is lower level information, it can still be helpful in troubleshooting. When you are not sure if it is our driver or the tool causing an issue, doing this trace will help narrow the inquiry.

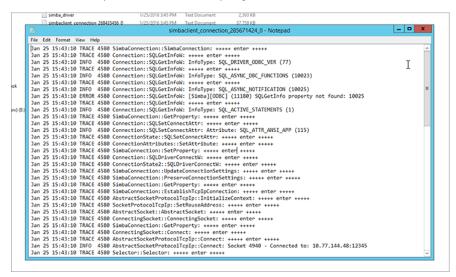


Figure 21: Simbaclient Connection Trace Log

If you start or stop tracing, make sure you do not have the SSIS client open. Close it, change the trace, and reopen.



# Set up the ODBC Driver for SSIS

Use SSIS to set up the ODBC Driver by creating a connection manager. This manager is used to create a connection between your OLE DB Source and the ODBC Destination.

On Windows 64-bit, you have to install both the 32-bit and 64-bit ThoughtSpot ODBC drivers. In addition, they must be named the same, such as ThoughtSpot. By default they are named ThoughtSpot-32 and ThoughtSpot-64. This is required because the 64-bit SSIS shows a list of 32-bit ODBC drivers when you configure an ODBC target. However, it executes the 64-bit driver. If the drivers aren't named the same, then you'll get an error saying the driver doesn't exist.

To set up the ODBC driver using SSIS:

- Open your SQL Server visual development tool that is based on Microsoft Visual Studio.
- 2. Select **OLE DB Source**, and click **New**.
- 3. Here you must add the server by name from the machine accessible list.

  Enter the authentication information: db name, user name, password, and test connection.
  - Note: You can add the UID and password by clicking on Options.
- 4. Click File and select New, then Project.
- 5. Select the **Integration Services** tab under Installed > Templates > Business Intelligence. Enter a name in the **Name** field and click **OK**.



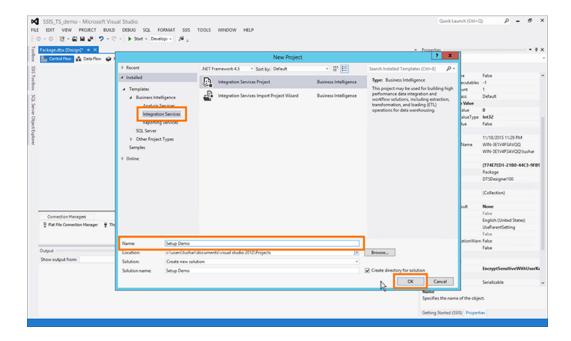


Figure 22: New Project: Integration Services

6. Select the **SSIS Toolbox** tab on the left hand side of the platform, and drag and drop **Data Flow Task** to the main window.

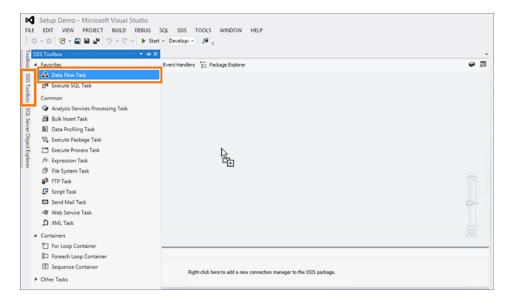


Figure 23: Drag and drop Data Flow Task

7. Double click the **Data Flow Task** icon when it appears in the center of the page.



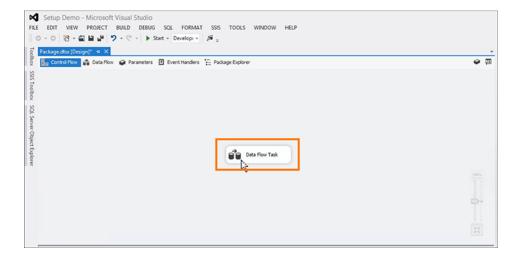
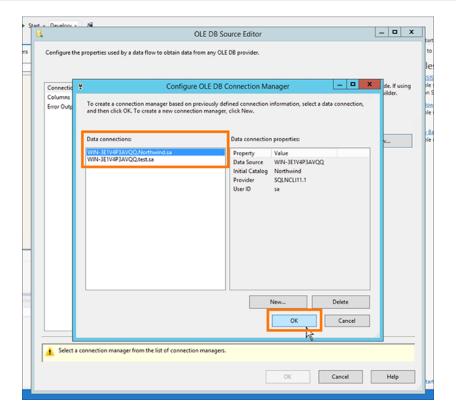


Figure 24: Data Flow Task icon

- 8. Navigate back to the **SSIS Toolbox** tab. You now want to create sources and destinations. Under **Other Sources**, find **OLE DB Source** and drag and drop it to the main window.
- 9. Double click the **OLE DB Source** icon when it appears in the center of the page to open the OLE DB Source Editor.
- 10.Select a new OLE DB connection manager by clicking **New**. In the Configure OLE DB Connection Manager window, select your **Data connection** and click **OK**.





**Note:** If you do not see your data connection, you will have to create a new one in the Connection Manager by clicking **New**.

#### Figure 25: Configure OLE DB Connection Manager

11. Back in the OLE DB Source Editor, select the **Name of the table or the view**, and click **OK**.



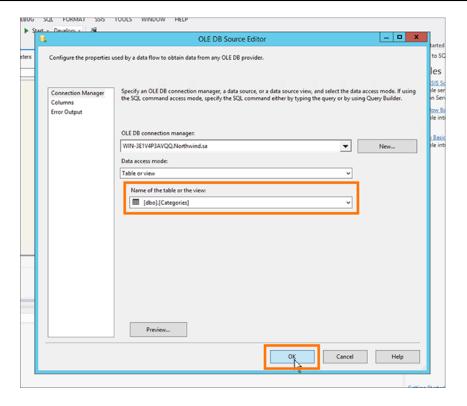


Figure 26: OLE DB Source Editor table name

12. Select the table, and see what columns are in it. In this example, a single column, c1, is selected.



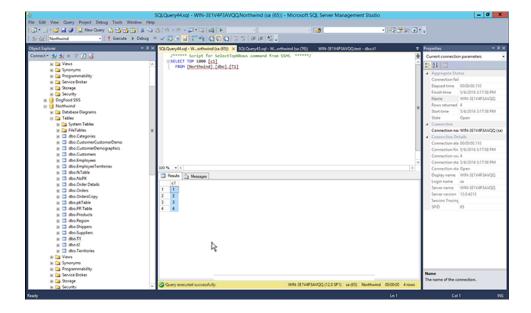


Figure 27: OLE DB Table column

13. The ODBC Data Source Administrator has to be set up to connect to ThoughtSpot and bring the table in. To do so, search for and open your ODBC Data Sources (32-bit) program. Click the System DSN tab and select ThoughtSpot\_32. Then click Configure.

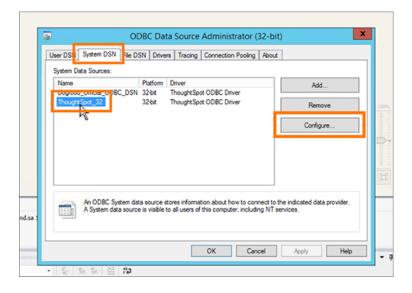


Figure 28: ODBC Data Source Administrator: Configure



14.In the Client Configuration Dialog, enter the **Server IP** and **Server Port**. Any node IP that has Simba server running on it should work. You can provide multiple IPs (using the Secondary Servers dialog) so that it will find the one that the Simba server is running on. Click **OK** twice to close the Client Configuration Dialog and the ODBC Data Source Administrator.

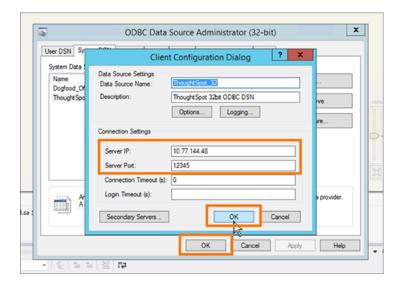


Figure 29: ODBC Data Source Administrator: Client Configuration Dialog

- 15. Now that you have set up your source, create the empty table in ThoughtSpot to take this feed.
  - Note: SSIS does not allow you to create the table in ThoughtSpot.
    You have to do this first in TQL. In Pentaho, it will create the table in ThoughtSpot, but not in SSIS.
- 16.Create the ODBC Destination. Use the one you created and named in the ODBC Data Source Administrator. In the SSIS Toolbox tab, under Other Destinations, drag and drop ODBC Destination to the main window.
- 17. Drag the **blue arrow** to connect the OLE DB Source icon to the ODBC Destination icon. Then, double click the **ODBC Destination** icon.



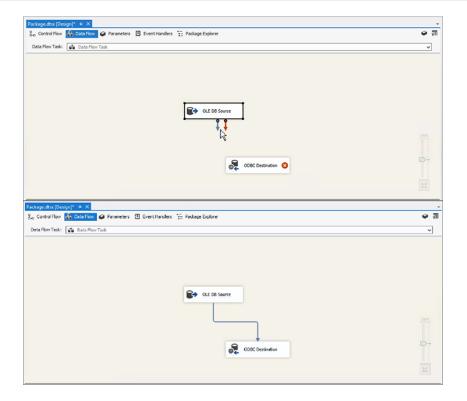


Figure 30: Creating the OLE DB Source and ODBC Destination connection

18.Use ODBC Destination to set the **Batch size** for the connection in the Connection Manager tab. You can set the size to be up to 10,000.



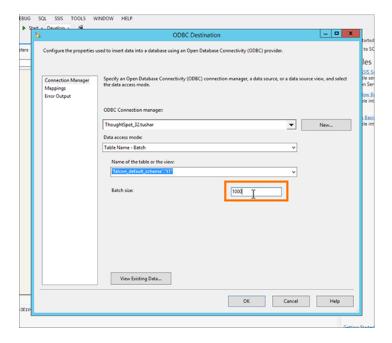


Figure 31: ODBC Destination: Batch size

If the load fails, the entire batch will be lost, and you will have to start that load over again.

- 19. Set the **Transaction Size** to match the total number of rows that are expected to be loaded in the load cycle. You can set this size to be up to 1,000,000.
  - Note: Your transaction size can be quite large—even spanning a million rows. However, too many small batches can leave the cluster in a rough state. This is because each batch acts as a separate transaction and creates a separate commit. Too many of these will slow down our system since each transaction creates a "data version" in our system. In Pentaho, the transaction size setting is called Commit Size.
- 20Set the **Transaction Option** attribute of the Data Flow Task to **Supported**.
- 21. In the Mappings tab, validate the mapping or change it. You can have different column names in each database if you map them. Of course, they must be of the same or compatible datatype.



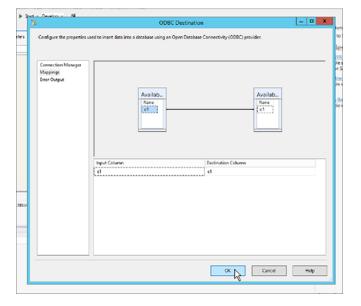


Figure 32: ODBC Destination: Mappings

22Start the import job by clicking the Start button. You should see an animation indicating that the data is transferring over. When the import is complete, the number of successfully transferred rows is displayed.

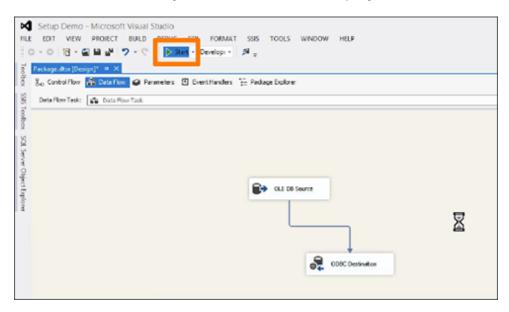


Figure 33: Start import job



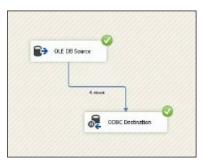


Figure 34: Successful import job

23. You can validate in TQL or in the Data screen.



## **Chapter 4: About Pentaho**

#### Topics:

 Set up the JDBC Driver for Pentaho The Pentaho Data Integration (PDI) suite is a comprehensive data integration and business analytics platform. You can use it to create a JDBC connection to ThoughtSpot.

PDI consists of a core data integration (ETL) engine and GUI applications that allow you to define data integration jobs and transformations. Through Pentaho, we primarily use the JDBC driver to set up a connection. The process is not as complicated as with SSIS, and is much more lenient.

Community and enterprise editions of PDI are available. Using the community edition is sufficient, though you may use the enterprise edition, which is subscription based, and therefore contains extra features and provides technical support.



### Set up the JDBC Driver for Pentaho

Use JDBC to connect to the Falcon Simba server from Pentaho. The connection will be made between a new Falcon Table Input and Output objects.

Before starting the Pentaho Data Integration (PDI) client and creating the connection, ensure that the Simba JDBC client libraries are present in the Pentaho client/server machines. This will ensure that they can be picked up at runtime. Please copy the SimbaJDBCClient4.jar file or the thoughtspot\_jdbc4.jar file to the following directories:

- <Pentaho\_install\_dir>/server/data-integration-server/tomcat/webapps/ pentaho-di/WED-INF/lib/
- <Pentaho\_install\_dir>/design-tools/data-integration/lib/
- <Pentaho\_install\_dir>/server/data-integration-server/tomcat/lib/
- <Pentaho\_install\_dir>/design-tools/data-integration/plugins/spoon/agile-bi/ lib/

You can download these files from the Help Center.

In this example, we are using Spoon, the graphical transformation and job designer associated with the PDI suite. It is also known as the Kettle project. Therefore, the screenshots will reflect this client version.

To set up the JDBC driver using Pentaho:

1. Open the PDI client. You may use the command:

```
./spoon.sh &>/dev/null &
```

2. Right click **Transformations** in the left View tab, and click **New** to create a new transformation.



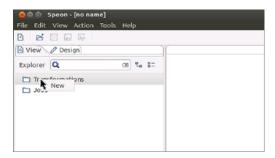


Figure 35: Create a new transformation

3. Click **Input** under the Design tab to expand it, and drag and drop **CSV File Input** to the Transformation window. This will bring in a new CSV file.

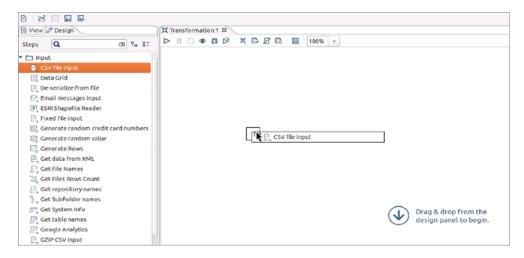


Figure 36: Input and CSV File Input

- 4. Double click the CSV File Input icon to open the CSV Input dialog box.
- 5. Name the Step. Then click **Browse** next to the Filename field to provide the file you want to read from. Once you have selected the file, click **OK**.



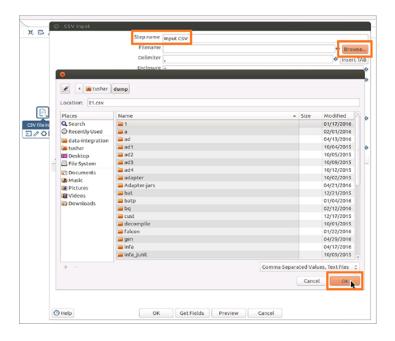


Figure 37: Step name and browse for Filename

- 6. In the CSV Input dialog box, click Get Fields.
- 7. Enter the number of lines you would like to sample in the Sample size dialog box. The default setting is 100. Click **OK** when you are ready.

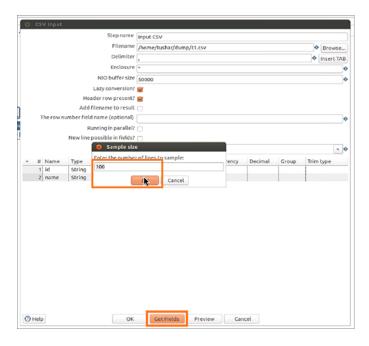


Figure 38: Get Fields and Sample size



It will read the file and suggest the field name and type.

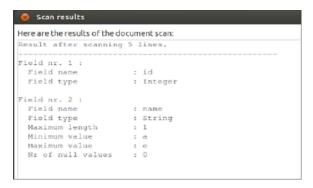


Figure 39: Scan results

- 8. Click **Preview** to preview the data.
- 9. Enter the number of rows to preview in the Preview size dialog box. The default setting is 1000. Click **OK** to start the transformation in preview.

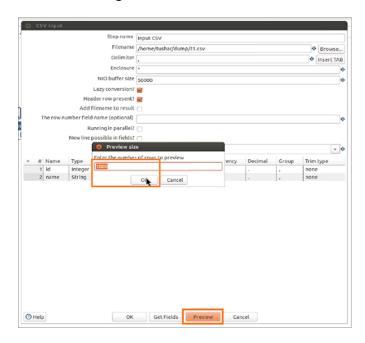


Figure 40: Preview size

10.Examine the preview data, then click **Close**. You may want to verify that you are able to read the data using the SQL query from Falcon.



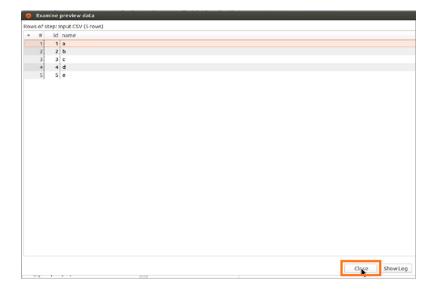


Figure 41: Examine preview data

- 11. Click **OK** in the CSV Input dialog to confirm your CSV input settings.
- 12. Click **Output** under the Design tab to expand it, and drag and drop **Table output** to the Transformation window.

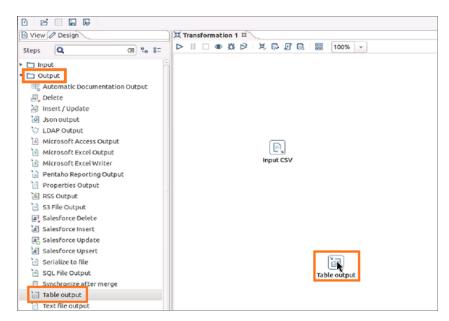


Figure 42: Output and Table output

- 13. Double click the **Table output** icon to open the Table output dialog box.
- 14. Name the step. Then click **New** to create a new connection.



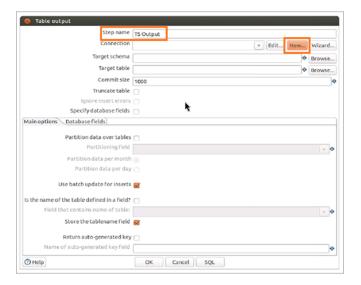


Figure 43: Step name and New Connection

- 15. Enter or select the following information in the Database Connection dialog box:
  - · Connection Name
  - Connection Type: Generic database
  - Access: Native (JDBC)
  - Custom Connection URL: jdbc:simba://
     <server\_ip>:12345;Database=<database\_name or schema\_name>
     <server\_ip> is the IP of your Falcon cluster. <database\_name> is the name of the database you want to connect to. Use TQL to create a database name if needed.
  - Custom Driver Class Name: com.simba.client.core.jdbc4.JDBC4Driver
    - Note: Please ensure that there are no leading or trailing spaces in the Custom Connection URL and the Custom Driver Class Name fields.

      JDBC will get confused if there are any such spaces, and as a result, will not be able to establish a connection.
  - User Name and Password



The User Name and Password are your ThoughtSpot credentials, but you can elect to keep these fields empty.

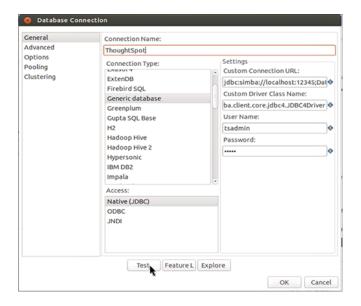
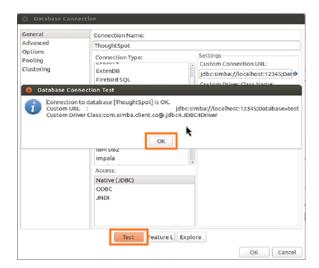


Figure 44: Database Connection properties

16.Click **Test** to test your database connection. If you are able to make a successful connection to the Falcon Simba Server, click **OK**.



**Figure 45: Database Connection Test** 

- 17. Click **OK** in the Database Connection dialog box to create the new connection.
- 18.In the Table output dialog box, select the connection you just created.



- 19. Click **Browse** next to the Target schema field, the select your **Target schema**. Click **OK** when you are done.
- 20Connect the Input CSV icon to the Table output icon by clicking and dragging an arrow. When prompted, choose **Main output of step**.

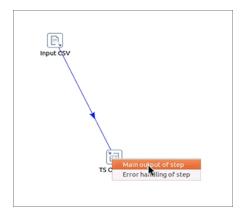


Figure 46: Connecting the Input CSV with the Table output

- 21. Double click the **Table output** icon to reopen the Table output dialog box.
- 22.Enter a Target table name. Then click SQL.

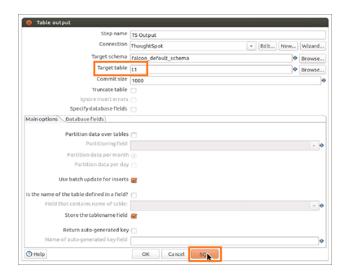


Figure 47: Target table name

23In the Simple SQL editor dialog box, click **Execute** to see the results of the SQL statements.



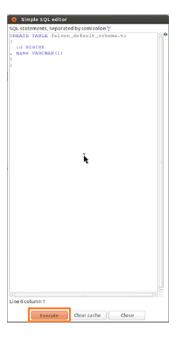


Figure 48: Simple SQL editor

24.Close all open dialog boxes.

25.Click the **Play** button at the top of the Transformation window to execute the transformation.

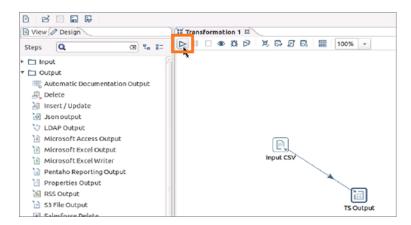


Figure 49: Execute the transformation

26Click **Launch** in the Execute a transformation dialog box.



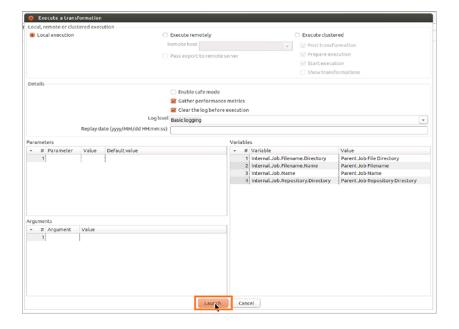
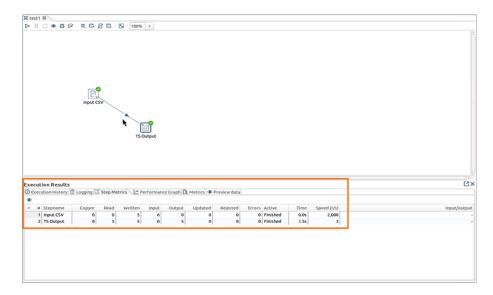


Figure 50: Launch the transformation

27. You will be asked to save it if you have not already.

28.View the Execution Results.



**Figure 51: Execution Results** 



# **Chapter 5: Troubleshooting Data Integrations**

#### Topics:

- Enabling ODBC Logs on Windows
- Enabling ODBC Logs on Linux or Solaris
- Enabling JDBC Logs
- Schema not found error

This section can help if you're having trouble creating a connection or need to find out more information about what is going on with ODBC or JDBC.

The information contained here is very basic, and mostly about how to enable logs on the client side. If you need more detailed troubleshooting information or help, please contact ThoughtSpot Support.



### **Enabling ODBC Logs on Windows**

If you need more information in order to troubleshoot ODBC connections, you can enable logging for ODBC. To do this on Windows, follow these instructions.

To enable ODBC logs on Windows:

- 1. Open the ODBC Data Source Administrator and select the **System DSN** tab.
- 2. Select your ThoughtSpot data source and click Configure.

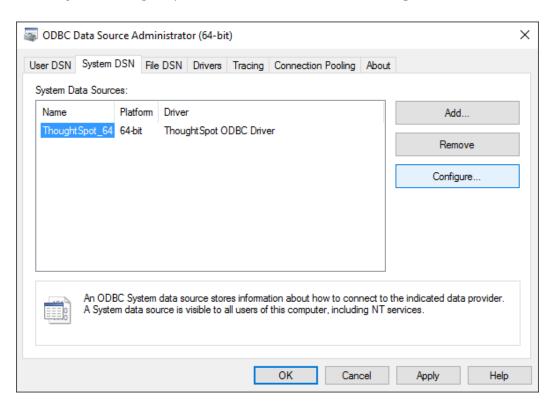


Figure 52: Configure ODBC data source

3. In the Client Configuration Dialog, click **Logging**.



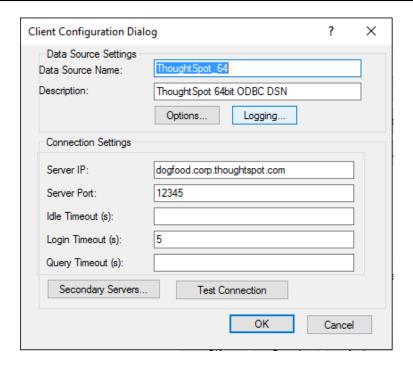


Figure 53: Configure ODBC Logging

4. Choose a **Log Level**, depending on what level of verbosity you want to show in the logs.



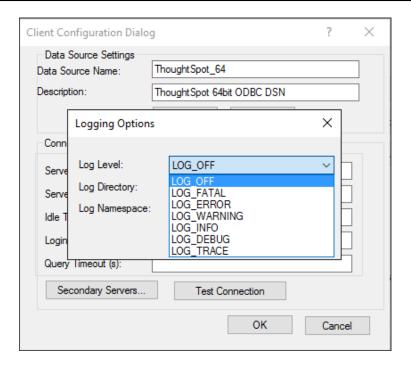


Figure 54: Windows ODBC Logging Setup

5. For **Log Directory:**, type in the fully qualified path where you want the logs to be saved.



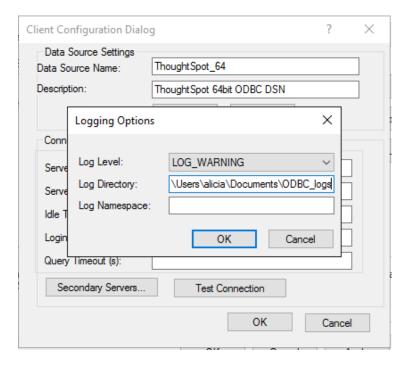


Figure 55: Windows ODBC Logging Setup

- 6. Click **OK** to save your settings, and **OK** again, to dismiss the ODBC Data Source Administrator.
- 7. Run the ODBC load.
- 8. Locate the log file that was generated, and send it to ThoughtSpot Support with a description of the problem.

### **Enabling ODBC Logs on Linux or Solaris**

If you need more information in order to troubleshoot ODBC connections, you can enable logging for ODBC. To do this on Linux or Solaris, follow these instructions.

To enable ODBC logs:

- 1. Navigate to the directory where you installed ODBC.
- 2. Open the file odbc.ini in a text editor.



- 3. Find the settings LogLevel and LogPath in the file, and uncomment them by removing the "#" at the beginning of each line.
- 4. Edit the value for each of the logging properties:
  - For LogLevel, enter a number from 1 to 6 (with 6 being the most verbose).
  - For LogPath, enter the fully qualified path where you want the log to be written.

#### Example for Linux 64-bit:

```
[ThoughtSpot_x64]
Description
                  = ThoughtSpot 64-bit ODBC Driver
Driver
                  = ThoughtSpot(x64)
ServerList
                  = 127.0.0.1 12345
                  = en-US
Locale
ErrorMessagesPath = /usr/local/scaligent/toolchain/local/simba/odbc/linux/
ErrorMessages
UseSsl
#SSLCertFile
                      # Set the SSL certificate file path. The certificate
file can be obtained by extracting the SDK tarball
#LogLevel = 3 # Set log level to enable debug logging
#LogPath
                   = /usr/local/scaligent/toolchain/local/simba/odbc/linux/
Logs # Set the debug log files path
```

5. Run the ODBC load, and send the log file to ThoughtSpot Support.

### **Enabling JDBC Logs**

To enable logging for JDBC, add the logging parameters to the connect string. Logs are stored on ThoughtSpot.

Before enabling JDBC logging, you will need:

- The level of logging you want to capture.
- The path on the ThoughtSpot server where the logs will be written. Make sure
  the directory has the correct permissions so that the "admin" Linux user can
  write logs to it.

To enable JDBC logging:

1. When forming the connect string for JDBC, add these two parameter, separated by "&":



- LogLevel the level of logging to capture (0-6).
- LogPath the fully qualified path where logs will be written on ThoughtSpot.

#### For example:

```
jdbc:simba://192.168.2.248:12345;SERVERS=192.168.2.249:12345,
192.168.2.247:12345;Database=test;Schema=falcon_default_schema;LogLevel=3;LogPath=/
usr/local/scaligent/logs
```

- 2. Run the JDBC code that uses the connection you modified.
- 3. Check the LogPath directory for logs generated by JDBC.

#### Schema not found error

When connecting with ODBC, you need to specify both the database and schema to connect to. If no schema is supplied, you will get an error indicating that the schema could not be found.

When connecting with ODBC, remember to specify the schema. Note that you can add a default schema to use by supplying the parameter "SCHEMA" (Linux and Solaris) or the key "SCHEMA" (Windows).

Even if you do not use schema names in ThoughtSpot, you still have to specify a schema when connecting with ODBC. The default schema name in ThoughtSpot is "falcon\_default\_schema". This default schema is always assumed when you don't specify a schema name. However, with ODBC, you will need to specify it explicitly. To do this:

 On Windows, change your ODBC configuration by adding a custom property with the key "SCHEMA" and the value "falcon\_default\_schema".



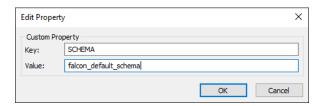


Figure 56: Edit a custom property on Windows

 On Linux or Solaris, you can modify the custom properties related to database and schema, if you want to provide defaults. For a list of those properties and how to change them, see ODBC and JDBC configuration properties.



# **Chapter 6: Reference**

#### Topics:

- ODBC supported SQL commands
- ODBC and JDBC configuration properties

This Reference section contains the commands and settings supported by the ThoughtSpot ODBC drivers.

Included in this guide are:

- ODBC supported SQL commands lists the supported SQL commands for ODBC.
- ODBC and JDBC configuration properties lists the custom properties that are supported when configuring ODBC.



### **ODBC supported SQL commands**

The ODBC driver supports a limited set of SQL commands. When developing software that uses the ThoughtSpot ODBC driver, use this reference of supported commands.

This reference is intended for developers using other tools (ETL, etc.) to connect to ThoughtSpot via the ODBC driver.

These SQL commands are supported for ODBC:

Table 4: ODBC supported SQL commands

SQL command	Description	Example
CREATE TABLE	Creates a table with the specified column definitions and constraints. The table is replicated on each node.	CREATE TABLE  country_dim (id_number int, country varchar, CONSTRAINT PRIMARY KEY (id_number));
INSERT	Creates placeholders in the table to receive the data.	<pre>INSERT INTO TABLE   country_dim (?, ?);</pre>
DELETE FROM	Deletes ALL rows from the specified table. Does not support the WHERE clause.	DELETE FROM country_dim;
SELECT <cols_or_expression> FROM <table_list> [WHERE <pre> <pre></pre></pre></table_list></cols_or_expression>	Fetches the specified set of table data.	SELECT id_number, country FROM country_dim WHERE id_number > 200;

### **ODBC** and **JDBC** configuration properties

This section lists the properties you can set for ODBC or JDBC connections.



#### **Setting Properties for ODBC**

The properties information here comes mostly from the document Configuring SimbaClient for ODBC, published by Simba Technologies. You can access it directly here. Not all the parameters Simba accepts are supported by the ThoughtSpot ODBC clients, and ThoughtSpot has added some properties, which are listed separately here. All configuration properties use the type String (text).

You can set these properties on Windows by using the ODBC Administrator.

For Linux and Solaris, the properties are located in three files, depending on their type:

Table 5: ODBC Configuration Files for Linux and Solaris

Property Type	Location
DSN	odbc.ini file
Driver	odbsinst.ini file
SimbaSetting Reader	simbaclient.ini file

#### **Setting Properties for JDBC**

For JDBC, these properties are passed as key value pairs in the connect string. For more information, see Use the JDBC Driver.

#### **Properties Reference**

The following tables summarize the configuration properties.

Table 6: ThoughtSpot Specific Configuration Properties (Windows only)

Property	Туре	Description
DATABASE	DSN or Driver	The default database to connect to.
SCHEMA	DSN or Driver	The default schema to connect to.



Table 7: General Configuration Properties

Property	Туре	Description
Description	DSN	A brief, human-readable description of the DSN. This describes the DSN to users who are deciding which DSN to use.
Driver	DSN or Driver	In the driver configuration location, Driver should contain the path to the driver binary. In the DSN configuration location, Driver could contain the path to the driver binary, or it could contain the driver entry in the registry.
Idle Timeout	DSN	The time to wait for a response from the server, in seconds. This property is optional, but SimbaClient will wait indefinitely for SimbaServer to respond to a request made to the server unless you specify a timeout period. IdleTimeout specifies how many seconds that SimbaClient will wait before aborting the attempt and returning to the application with an error. This timeout corresponds to ODBC's CONNECTION_TIMEOUT property and is only used when more specific timeouts, such as QUERY_TIMEOUT



Property	Туре	Description
		or LOGIN_TIMEOUT aren't applicable.
Locale	DSN	The connection locale. If this value is set, it overrides the driver-wide locale. For example, the driver-wide locale could be en-US. If the client would prefer fr-CA, it can set the connection locale to fr-CA.  Values are composed of a 2- letter language code (in lower case), and an optional 2-letter country code (in upper case).  If the country code is specified, it must be separated from the language code by a hyphen (-).
LoginTimeout	DSN	The timeout, in seconds, to wait for a response from the server when attempting to log in. A value of 0 means no timeout. The default value is 60.
Query Timeout	DSN	The timeout, in seconds, to wait for a response from the server during Prepare, Execute, and ExecuteDirect. A value of 0 means no timeout. The default value is 60.
ServerList	DSN	A comma separated list of all servers (IP address and port number) to connect to. SimbaClient must be able to find SimbaServer on the network. This property enables



Property	Туре	Description
		server discovery. SimbaClient
		will try to make a network
		connection to the servers in
		the order specified until a
		connection is made.

Table 8: Logging Configuration Properties

Property	Туре	Description
LogLevel	SimbaSetting Reader	Controls the granularity of the messages and events that are logged.
		With this keyword, you can control the amount of log output by controlling the kinds of events that are logged. Possible values (case sensitive):
		<ul> <li>O or LOG_OFF: no logging occurs</li> <li>1 or LOG_FATAL: only log fatal errors</li> <li>2 or LOG_ERROR: log all errors</li> <li>3 or LOG_WARNING: log all errors and warnings</li> <li>4 or LOG_INFO: log all errors, warnings, and informational messages</li> <li>5 or LOG_DEBUG: log method entry and exit points and parameter</li> </ul>



Property	Туре	Description
		6 or LOG_TRACE: log all method entry points
LogPath SimbaSetting Reader	Specifies the directory where the log files are created. For example:	
		LogPath=C:\Simba Technologies\Temp
		If this value is not set, the log files are written to the current working directory of the SimbaClient.
LogFileSize	SimbaSetting Reader	The size of each log file, in bytes. The default values is 20971520 bytes. When the maximum size of the file is reached, a new file is created.
LogFileCount	SimbaSetting Reader	The number of log files to create. When the maximum number of log files has been created, the oldest file will be deleted and a new one created. The default value is 50.