Thoughtspot Doc

Version 4.4

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THOUGHTSPOT

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Introduction

ThoughtSpot enables you to access and analyze your data through a search-based user interface. You can create your searches on the fly by typing into a search bar, like you do when using an internet search engine. ThoughtSpot makes it easy to see your data, get your questions answered, create interactive graphs, and customize pinboards. You do not need to understand how the data is stored or know SQL to do these things.

ThoughtSpot gives administrators the ability to modify data properties to meet business needs, for example by providing search synonyms for common terms, boosting the importance of a column in search results, or formatting how the data appears. Collaboration and security features make it easy for you to protect sensitive data and for users to share information safely with others.

Getting started with ThoughtSpot

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Summary: blerg

Welcome to ThoughtSpot

Congratulations on purchasing the ThoughtSpot appliance. This guide will get you started with installing and connecting to the network.

We hope your experience with ThoughtSpot is excellent. Please let us know how it goes, and what we can do to make it better.

- **Contact ThoughtSpot (page 19)**
  You can contact ThoughtSpot by phone, mail, email, or by filing a support ticket.

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Summary: blerg

Contact ThoughtSpot

You can contact ThoughtSpot by phone, mail, email, or by filing a support ticket.

File a support ticket

If you encounter a technical issue, file a support ticket using the Support Portal ticket filing system at:

http://support.thoughtspot.com/

Please provide as much detail as possible about your issue, to help us resolve it quickly.

You need a Support Portal login to file a ticket. Please contact ThoughtSpot to get an account, if necessary.

Address

ThoughtSpot, Inc.

1 Palo Alto Square, Building 1, Suite 200

Palo Alto, CA 94306

Phone numbers

Phone Number	Description
1-800-508-7008 ext 1	ThoughtSpot Support
1-800-508-7008	Toll free number for ThoughtSpot headquarters.

Email

Reason for contacting	Email
For sales inquiries.	sales@thoughtspot.com
For customer support and software update inquiries.	support@thoughtspot.com
For other inquiries.	hello@thoughtspot.com

Parent topic:

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About error codes

Summary: Error codes and messages can appear in the application and in logs

About error codes

Error codes and messages are shown in ThoughtSpot when something goes wrong. These messages can appear in the application and in logs.

When you see an error code, you will also see a message with a brief summary of what has happened. If there is a remediation action you can take, it will be listed in the Error code reference (page 24). If there is no action listed, please contact ThoughtSpot Support.

- **Error code reference (page 24)**
  This section lists error codes that can appear in ThoughtSpot, with summary information and actions to take.

Error code reference

> **Summary:** List of error codes and messages.

Error code reference

This section lists error codes that can appear in ThoughtSpot, with summary information and actions to take.

Note: Only the base code number is listed for each error. So keep this in mind when searching through this reference. For example, error code TS-00125 is simply listed as 125.

Code	Severity	Summary	Details	Action
Metadata Errors (100 - 499)				
100	INFO	Success. {1} has been added to {2}. # {1} – name of visualization # {2} – {name/link to pinboard}		
101	ERROR	Failure adding {1} to {2}	Visualization could not be added to {2} # {1} – name of visualization # {2} – name/link to pinboard	
102	ERROR	Failure adding {1} to {2} due to corruption	{1} could not be added to {2} as the pinboard has one or more invalid visualizations	Please try again after removing the invalid visualization(s) from {2} # {1} – name of visualization # {2} – name/link to pin-

Code	Severity	Summary	Details	Action
				board
103	INFO	Success. Visualization has been deleted from {1}. 1 – name/link to pinboard		
104	ERROR	Failure deleting visual from {1}	Visualization could not be deleted from the pinboard. 1 – name/link to pinboard	
105	ERROR	Failure deleting visual from {1} due to corruption	Visualization could not be deleted from {1} as the pinboard has one or more invalid visualizations. 1 – name/link to pinboard	Please try again after removing the invalid visualization(s) from the pinboard
106	INFO	Success. {1} created successfully. 1 – name/link to pinboard		
107	ERROR	Failure creating {1}. 1 – name/link to pinboard	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
108	INFO	Sticker created successfully.		
109	ERROR	Failure creat-	Uh oh. We're not	

Code	Severity	Summary	Details	Action
		ing the sticker.	sure what happened. Please email the trace file to {adminEmail}.	
110	INFO	Sticker deleted successfully.		
111	ERROR	Failure deleting sticker.	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
112	INFO	Pinboards deleted successfully.		
113	ERROR	Failure deleting pinboards	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
114	INFO	Answers deleted successfully.		
115	ERROR	Failure deleting answers	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
116	INFO	Tables deleted successfully.		
117	ERROR	Failure deleting tables	Uh oh. We're not sure what happened. Please email the trace file	

Code	Severity	Summary	Details	Action
			to {adminEmail}.	
118	INFO	Relationship created suc-cessfully.		
119	ERROR	Failure creat-ing relation-ship	Uh oh. We're not sure what hap-pened. Please email the trace file to {adminEmail}.	
120	INFO	Relationship updated suc-cessfully.		
121	ERROR	Failure updat-ing the rela-tionship	Uh oh. We're not sure what hap-pened. Please email the trace file to {adminEmail}.	
122	INFO	Relationship deleted suc-cessfully.		
123	ERROR	Failure delet-ing the rela-tionship	Uh oh. We're not sure what hap-pened. Please email the trace file to {adminEmail}.	
124	ERROR	Failure fetch-ing details for table	Uh oh. We're not sure what hap-pened. Please email the trace file to {adminEmail}.	
125	ERROR	Failure fetch-ing details for the tables	Uh oh. We're not sure what hap-pened. Please email the trace file	

Code	Severity	Summary	Details	Action
			to {adminEmail}.	
126	ERROR	Failure fetching details for datasource	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
127	ERROR	Failure fetching details for datasources	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
128	ERROR	Failure fetching details for metadata items	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
129	ERROR	Failure opening the answer	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
130	ERROR	Failure opening the pinboard	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
131	ERROR	Failure opening the worksheet	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
132	INFO	Table saved successfully.		
133	ERROR	There was a	Uh oh. We're not	

Code	Severity	Summary	Details	Action
		problem saving the table	sure what happened. Please email the trace file to {adminEmail}.	
134	INFO	Visualization update successful		
135	ERROR	Visualization failed to update	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
136	INFO	{1} saved 1 – name of answer		
137	ERROR	{1} could not be saved 1 – name of answer	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
138	INFO	{1} saved 1 - name of pinboard / link		
139	ERROR	{1} could not be saved 1 - name of pinboard / link	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
140	INFO	{1} saved 1 – name of worksheet		
141	ERROR	{1} could not be saved 1 – name of work-	Uh oh. We're not sure what happened. Please	

Code	Severity	Summary	Details	Action
		sheet	email the trace file to {adminEmail}.	
142	INFO	{1} saved 1 – name of answer		
143	ERROR	{1} could not be saved	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}. 1 – name of answer	
144	INFO	{1} saved 1 – name/link to pinboard		
145	ERROR	{1} could not be saved	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}. 1 – name of pinboard	
146	INFO	Worksheet saved		
147	ERROR	Worksheet could not be saved	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
148	INFO	Sticker updated		
149	ERROR	The sticker could not be updated	Uh oh. We're not sure what happened. Please email the trace file	

Code	Severity	Summary	Details	Action
			to {adminEmail}.	
150	INFO	Successfully assigned sticker		
151	ERROR	The sticker could not be assigned	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
152	INFO	Successfully unassigned sticker		
153	ERROR	The sticker could not be unassigned	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
154	ERROR	Failed to fetch metadata list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
155	ERROR	Failed to fetch table list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
156	ERROR	Failed to fetch relationship list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
157	ERROR	Failed to fetch answer list	Uh oh. We're not sure what hap-	

Code	Severity	Summary	Details	Action
			pened. Please email the trace file to {adminEmail}.	
158	ERROR	Failed to fetch pinboard list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
159	ERROR	Failed to fetch worksheet list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
160	ERROR	Failed to fetch aggregated worksheet list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
161	ERROR	Failed to fetch imported data list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
162	ERROR	Failed to fetch system table list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
163	ERROR	Failed to DB view list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
164	ERROR	Failed to fetch	Uh oh. We're not	

Code	Severity	Summary	Details	Action
		data source list	sure what happened. Please email the trace file to {adminEmail}.	
165	ERROR	Failed to fetch column list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
166	ERROR	Failed to label list	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
167	ERROR	Failed to fetch answer	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
168	ERROR	Failed to fetch worksheet	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
169	INFO	Aggregated worksheet {1} created 1 – name of aggregated worksheet		
170	ERROR	Failure creating Aggregated Worksheet.	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	

Code	Severity	Summary	Details	Action
171	INFO	{1} updated 1 – name of aggregated worksheet		
172	ERROR	{1} failed to update 1 – name of aggregated worksheet	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
173	ERROR	{1} failed to update 1 – name of the formula	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
174	ERROR	Comments cannot be fetched	Failed to save client state	
175	ERROR	Comment cannot be created	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
176	ERROR	Comment cannot be updated	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
177	ERROR	Comment cannot be deleted	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
178	INFO	Rule saved successfully		

Code	Severity	Summary	Details	Action
179	ERROR	Rule could not be saved	We're not sure what happened. Please email the trace file to {ad-minEmail}.	
180	INFO	Rule deleted successfully		
181	ERROR	Rule could not be deleted	We're not sure what happened. Please email the trace file to {ad-minEmail}.	
182	INFO	Item deleted successfully.		
183	ERROR	Item could not be deleted.	We're not sure what happened. Please email the trace file to {ad-minEmail}.	
184	INFO	Related link created suc-cessfully.		
185	ERROR	Related link could not be created.	Uh oh. We're not sure what hap-pened. Please click 'Report Prob-lem' to email a re-port to your admin-istrator, {adminE-mail}.	
186	INFO	Related link updated suc-cessfully.		
187	ERROR	Related link	Uh oh. We're not	

Code	Severity	Summary	Details	Action
		could not be updated.	sure what happened. Please click 'Report Problem' to email a report to your administrator, {adminEmail}.	
188	INFO	Related link deleted successfully.		
189	ERROR	Related link could not be deleted.	Uh oh. We're not sure what happened. Please click 'Report Problem' to email a report to your administrator, {adminEmail}.	
190	INFO	Related link detail fetched successfully.		
191	ERROR	Related link detail could not be fetched.	Uh oh. We're not sure what happened. Please click 'Report Problem' to email a report to your administrator, {adminEmail}.	
Data Service Errors (500 - 699)				
500	ERROR	Failed to fetch leaf level data	Failed to fetch leaf level data.	

Code	Severity	Summary	Details	Action
501	ERROR	Failed to fetch excel data	Failed to fetch excel data.	
502	ERROR	Failed to fetch visualization data	Failed to fetch visuzliation data.	
503	ERROR	Failed to fetch visualizations data	Failed to fetch data for visualizations.	
504	ERROR	Failed to fetch chart data	Failed to fetch table data.	
505	ERROR	Failed to fetch table data	Failed to fetch table data.	
506	ERROR	Failed to fetch worksheet data	Failed to fetch worksheet data.	
507	ERROR	Failed to fetch filter data	Failed to fetch filter data.	
508	ERROR	Failed to fetch headline data	Failed to fetch filter data.	
509	ERROR	Failed to fetch natural query	Failed to fetch natural query.	
510	INFO	File upload successful		
511	ERROR	Failed to upload file	Failed to upload	
512	ERROR	The pinboard data could not be exported to pdf.	Uh oh. We're not sure what happened. Please click 'Report Problem' to email a report to your admin-	

Code	Severity	Summary	Details	Action
			istrator, {adminE-mail}.	
Dependency Errors (700 - 799)				
700	ERROR	Failure fetching table dependents	Failed to fetch dependents for the table.	
701	ERROR	Failure fetching column dependents	Failed to fetch dependents for the column.	
702	ERROR	Failure fetching incomplete items	Failed to fetch incomplete items.	
Admin Service Errors (800 - 899)				
800	ERROR	Failure fetching MemCache stats	Failed to fetch MemCache stats.	
801	ERROR	Failure MemCache Clear	Failed to clear MemCache.	
802	ERROR	Failure searching from MemCache	Failed to search from MemCache.	
803	ERROR	Failure fetching Loggers	Failed to fetch Loggers.	
804	ERROR	Failure setting LogLevel	Failed to set Log Level.	
805	ERROR	Failure getting	Failed to get debug	

Code	Severity	Summary	Details	Action
		debug info	info.	
806	INFO	Memcache cleared successfully		
807	INFO	Log level set successfully		
808	ERROR	Failed to report problem		
809	INFO	Problem reported successfully		
Permissions Errors (900 - 999)				
900	ERROR	Failure fetching table permissions	Failed to fetch table permissions.	
901	ERROR	Failure fetching answer permissions	Failed to fetch answer permissions.	
902	ERROR	Failure fetching pinboard permissions	Failed to fetch pinboard permissions.	
903	ERROR	Failure getting metadata permissions	Failed to get metadata permissions.	
Import Data Errors (1000 - 1099)				
1000	ERROR	Data caching failed	Data caching failed.	

Code	Severity	Summary	Details	Action
1001	ERROR	Read Columns failed.	Failed to read columns.	
1002	ERROR	Failed to read keys.	Failed to read keys.	
1003	ERROR	Failed to read relationships.	Failed to read rela- tionships.	
1004	ERROR	Failed to load data.	Failed to load data.	
1005	ERROR	Failed to cre- ate table.	Failed to create table.	
1006	ERROR	Failed to fetch data rows.	Failed to fetch data rows.	
1007	ERROR	Failed to delete files.	Failed to fetch data rows.	
1008	ERROR	Failed to abort create table.	Failed to abort cre- ate table.	
1009	ERROR	Failed to cre- ate schema.	Failed to create schema.	
1010	ERROR	Failed to fetch table models.	Failed to fetch table models.	
1011	ERROR	Failed to fetch sample val- ues.	Failed to fetch sample values.	
Scheduled Jobs Errors (1100 - 1199)				
1100	INFO	The list of jobs.		Please click 'Re- port Problem' to

Code	Severity	Summary	Details	Action
				email a report to your administrator.
1110	INFO	Successfully created job.		
1111	ERROR	The job could not be created.		Please click 'Report Problem' to email a report to your administrator.
1112	INFO	Successfully updated job.		
1113	ERROR	The job could not be updated.		Please click 'Report Problem' to email a report to your administrator.
1114	INFO	Successfully deleted jobs.		
1115	ERROR	The job could not be deleted.		Please click 'Report Problem' to email a report to your administrator.
1116	INFO	The job was paused.		
1117	ERROR	The job could not be paused.		Please click 'Report Problem' to email a report to your administrator.
1118	INFO	The job was resumed		
1119	ERROR	The job could not be resumed.		Please click 'Report Problem' to email a report to your administrator.

Code	Severity	Summary	Details	Action
User Admin Service Errors (1200 - 1399)				
1200	ERROR	Failed to fetch users list	Failed to fetch users list	
1201	ERROR	Failed to fetch groups list	Failed to fetch groups list	
1202	ERROR	Failed to fetch users and groups list	Failed to fetch users and groups list	
1203	ERROR	Successfully created user	Successfully created user	
1204	ERROR	Failed to create user	Failed to create user	
1205	ERROR	Successfully created group	Successfully created group	
1206	ERROR	Failed to create group	Failed to create group	
1207	ERROR	Successfully updated user	Successfully updated user	
1208	ERROR	Failed to update user	Failed to update user	
1209	ERROR	Successfully updated users	Successfully updated users	
1210	ERROR	Failed to update users	Failed to update users	
1211	ERROR	Successfully updated group	Successfully updated group	

Code	Severity	Summary	Details	Action
1212	ERROR	Failed to update group	Failed to update group	
1213	ERROR	Successfully updated password	Successfully updated password	
1214	ERROR	Failed to update password	Failed to update password	
1215	ERROR	Successfully deleted users	Successfully deleted users	
1216	ERROR	Failed to delete users	Failed to delete users	
1217	ERROR	Successfully deleted groups	Successfully deleted groups	
1218	ERROR	Failed to delete groups	Failed to delete groups	
1219	ERROR	Successfully assigned users to groups	Successfully assigned users to groups	
1220	ERROR	Failed to assign users to groups	Failed to assign users to groups	
1221	ERROR	Failed to fetch profile pic	Failed to fetch profile pic	
1222	INFO	Successfully uploaded profile pic		
1223	ERROR	Failed to upload profile pic	Failed to upload profile pic	

Code	Severity	Summary	Details	Action
1224	ERROR	Successfully assigned groups to group	Failed to assign user to group	
1228	ERROR	Successfully created role	Successfully created role	
1229	ERROR	Failed to create role	Failed to create role	
1230	ERROR	Successfully deleted role	Successfully deleted role	
1231	ERROR	Failed to delete role	Failed to delete role	
1232	ERROR	Successfully updated role	Successfully updated role	
1233	ERROR	Failed to update role	Failed to update role	
Session Service Errors (1400 - 1599)				
1400	ERROR	Failed to fetch session info	Failed to fetch session info	
1401	ERROR	Failed to login	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
1402	ERROR	Failed to logout	Failed to logout	
1403	ERROR	Failed to save client state	Failed to save client state	

Code	Severity	Summary	Details	Action
1404	ERROR	Failed to fetch login config	Failed to fetch login config	
1405	ERROR	Failed to fetch slack config	Failed to fetch slack config	
1406	ERROR	Health check failed	Health check failed	
1407	ERROR	Failed to fetch health portal token	Failed to fetch health portal token	
1408	ERROR	The health portal release name could not be retrieved	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
Data Management Service Errors (1600 - 1799)				
1600	ERROR	Failed to fetch data source types	Failed to fetch data source types	
1601	ERROR	Failed to fetch data source sample values	Failed to fetch data source sample values	
1602	ERROR	Failed to delete data source	Failed to delete data source	
1603	ERROR	Failed to execute DDL	Failed to execute DDL	
1604	ERROR	Failed to update schedule	Failed to update schedule	

Code	Severity	Summary	Details	Action
1605	ERROR	Failed to re-load tasks	Failed to reload tasks	
1606	ERROR	Failed to stop tasks	Failed to stop tasks	
1607	ERROR	Failed to get creation DDL	Failed to get cre-ation DDL	
1608	ERROR	Failed to load from data source	Failed to load from data source	
1609	ERROR	Failed to cre-ate connec-tion to data source	Failed to create connection to data source	
1610	ERROR	Failed to cre-ate data source	Failed to create data source	
1611	ERROR	Failed to con-nect to data source	Failed to connect to data source	
1612	ERROR	Failed to get data source connection field info	Failed to get data source connection field info	
1613	ERROR	Failed to get connection list for data source	Failed to get con-nection list for data source	
1614	ERROR	Failed to get connection at-tributes for da-ta source	Failed to get con-nection attributes for data source	
1615	ERROR	Failed to get	Failed to get con-	

Code	Severity	Summary	Details	Action
		connections to data source	nections to data source	
1616	ERROR	Failed to fetch data source config	Failed to fetch data source config	
1617	ERROR	Failed to parse sql.	Failed to parse sql.	
1618	ERROR	Failed to execute sql.	Failed to execute sql.	
1619	INFO	Successfully created connection to data source		
1620	INFO	Successfully updated data upload schedule		
1621	ERROR	Failed to execute sql.	Please check the failing command, executed {1} statements successfully.	
1622	ERROR	Lightweight data-cache disabled	Lightweight data-cache disabled	
1623	INFO	Selected tables were queued for loading.	Selected tables were queued for loading.	
1624	ERROR	DataType conversion error.	No mapping found for source datatype to ThoughtSpot datatype.	

Code	Severity	Summary	Details	Action
1625	INFO	Successfully reload task started.		
1626	INFO	Successfully connected to data source.		
1627	INFO	Successfully created data source.		
1628	INFO	Successfully stopped the tasks.		
1629	INFO	Successfully deleted the connection.		
1630	ERROR	There was an error deleting this connection.		
1631	INFO	Successfully executed the DDL.		
Cluster Status Service Errors (1800 - 1899)				
1800	WARNING	Failed to fetch cluster information from search service.		
1801	WARNING	Failed to fetch table detail in-		

Code	Severity	Summary	Details	Action
		formation from search service.		
1802	WARNING	Failed to fetch cluster information from database service.		
1803	WARNING	Failed to fetch table detail information from databse service.		
1804	WARNING	Failed to fetch cluster information from cluster management service.		
1805	WARNING	Failed to fetch detail information from cluster management service.		
1806	WARNING	Failed to fetch log from cluster management service.		
1807	WARNING	Failed to fetch snapshot list from cluster management service.		
1808	WARNING	Failed to fetch		

Code	Severity	Summary	Details	Action
		cluster information from alert management service.		
1809	WARNING	Failed to fetch cluster information from event service.		
1810	WARNING	Failed to fetch alerts information from alert management service.		
1811	WARNING	Failed to fetch events information from alert management service.		
1812	INFO	Thanks for your feedback!		
1813	WARNING	Sorry! Unable to submit the feedback at this moment!		
1814	INFO	Successfully exported objects. File can be found at {1}.		
1815	ERROR	Sorry! Unable to export objects at this moment!	What happened? {1}.	

Code	Severity	Summary	Details	Action
1816	INFO	Successfully imported objects		
1817	ERROR	Sorry! Unable to import objects at this moment!	What happened? {1}.	
1818	INFO	Successfully deleted data source object(s).		
Callosum API Errors (9000 - 9199)				
9000	ERROR	The data you are trying to delete has some dependencies	Some objects depend on the data you are trying to delete	delete the dependencies before deleting this data.
9001	ERROR	Uh oh. We're not sure what happened.	Please email the trace file to {adminEmail}.	
9002	ERROR	Could not authorize user	Try logging in again	
9003	ERROR	Uh oh. We're not sure what happened.	Please email the trace file to {adminEmail}.	
9004	WARNING	Still loading data, come back soon		
9005	ERROR	Uh oh. We're having trouble	Please email the trace file to {ad-	

Code	Severity	Summary	Details	Action
		getting data for this request.	minEmail}.	
9006	ERROR	Uh oh. We're having trouble getting data for this request.	Please email the trace file to {adminEmail}.	
9007	ERROR	Uh oh. We're having trouble getting data for this request.	Please email the trace file to {adminEmail}.	
9008	ERROR	Something went wrong with your search	Uh oh. We're not sure what happened. Please email the trace file to {adminEmail}.	
9009	ERROR	The calculation engine has timed out. Please try again.	Please email the trace file to {adminEmail}.	
9010	ERROR	Cannot open Object	Object cannot be opened due to errors in some of its dependencies	
Blink Generated Errors (9500 - 9599)				
9500	WARNING	Cannot connect to the calculation en-		

Code	Severity	Summary	Details	Action
		gine. Please try again soon.		
9501	WARNING	The calculation engine has timed out. Please try again.		
9502	WARNING	Cannot connect to the search engine. Please try again soon.		
9503	WARNING	The search engine has timed out. Please try again.		
9504	ERROR	Cannot open {1}	{1} cannot be opened due to errors in the following dependencies 1 - Type of the object Table/Answer/ Pinboard etc.	
9505	WARNING	We're still indexing this data, try again soon		
9506	ERROR	Object is not present in the system	{1} is not present in the system 1 - Type of the object Table/Answer/Pinboard etc.	

Code	Severity	Summary	Details	Action
9507	ERROR	ThoughtSpot is unreachable. Please try again soon		
Common Errors (10000 - 10099)				
10000	ERROR	A system error has occurred	Uh oh. We're not sure what happened. Please contact your administrator.	
10001	ERROR	Connection failed	The metadata store is not reachable.	Please contact your administrator
10002	ERROR	The input is invalid	Input from the client to the server is invalid.	Please contact your administrator
10003	ERROR	Unfortunately, you can't do that	You are not authorized to perform {1}. # {1} – action user is not authorized for	Please request access from your administrator
10004	ERROR	The user could not be authorized	User {0} is not authorized to perform {1}. # {0} – name of the user # {1} – action user is not authorized for	Please request access from your administrator
10005	ERROR	The base object is missing	An underlying object referenced by this object is missing in store.	Please contact your administrator
10006	ERROR	The connec-	Zookeeper is not	Please contact

Code	Severity	Summary	Details	Action
		tion to Zookeeper has failed	reachable.	your administrator
10007	ERROR	There's invalid parameter(s)	Invalid parameter values: {0}.	Please contact your administrator
10008	ERROR	The user can-not be found	User {0} not found in store. # {0} – name of the user	Please contact your administrator
10009	ERROR	Cannot add group	This group already belongs to the group you are try-ing to add it to.	
Falcon Er-rors (10600 - 10699)				
10603	ERROR	Falcon query cancelled		
Data Errors (11000 - 11099)				
11001	ERROR	Invalid row		
11002	ERROR	Invalid table/ query result-set		
11003	ERROR	Invalid column identifier		
11004	ERROR	Invalid visual-ization identifi-er		
11005	ERROR	No data	Query execution resulted in no data.	

Code	Severity	Summary	Details	Action
11006	ERROR	Query execution failed	Error in query execution to Falcon.	
11007	ERROR	Answer data generation failed	Error in Answer data generation for Sage input.	
11008	ERROR	Data export failed		
11009	ERROR	Data generation failed	Error in data generation in Callosum.	
Report Generation Errors (12000 - 13000)				
12700	ERROR	Error while exporting data file.		
12701	ERROR	Invalid input.	The definition of the job is invalid.	
12702	ERROR	No author provided.		
12703	ERROR	No pinboard provided.		
12704	ERROR	No recipients provided.		
12705	ERROR	This format is not supported.		
12706	ERROR	No job name provided.		
12707	ERROR	No job de-		

Code	Severity	Summary	Details	Action
		scription pro-vided.		
12708	ERROR	Pinboard data export error.		
12709	ERROR	Visualization data export error.		
12710	ERROR	User data un-available.		
12711	ERROR	Configuration information unavailable.		
12712	ERROR	There are too many recipi-ents.	The max number of recipients is 1000.	
12713	ERROR	Attachment size limit ex-ceeded.		
12714	ERROR	Recipient do-main is not whitelisted.		
More Meta-data Errors (13000 - 13099)				
13001	ERROR	Schema cre-ation failed	Error creating database schema.	
13002	ERROR	Views cre-ation failed	Error creating view.	
13003	ERROR	The object cannot be	Object with Id: {0} of type: {1} not	

Code	Severity	Summary	Details	Action
		found in store	found. # {0} – identity of the object # {1} – type of object	
13004	ERROR	The object is in an invalid state	Oject with Id: {0} of type: {1} in invalid state. # {0} – identity of the object # {1} – type of object	
13005	ERROR	Object already exists	Object with Id: {0} of type: {1} already exists. # {0} – identity of the object # {1} – type of object	
13006	ERROR	Invalid object type	Invalid type: {0} provided. # {1} – type of object	
13007	ERROR	Invalid Sage question	Insufficient or invalid input from Sage: {0}. # {0} – the invalid input	
13008	ERROR	Invalid Sage question	Input from from Sage – missing columns of type: {0}. # {0} – column type	
13009	ERROR	Invalid Sage question	Invalid input from Sage – invalid expression: {0}. # {0} – the invalid expression	
13010	ERROR	Sending logical metadata to Sage failed	Sending logical metadata to Sage failed due to: {0}. # {0} – reason for	

Code	Severity	Summary	Details	Action
			failure	
13011	ERROR	Answer generation failed	Answer generation failed due to: {0}. # {0} – reason for failure	
13012	ERROR	Worksheet generation failed	Worksheet generation failed due to: {0}. # {0} – reason for failure	
13013	ERROR	Service provider unavailable	Service provider unavailable: {0}. # {0} – provider details	
13015	ERROR	Physical model not loaded		
13016	ERROR	Invalid physical schema proto	Inconsistency in physical schema from Falcon: {0}. # {0} – error details	
13017	ERROR	Invalid duplicate columns	Duplicate columns: {0}. # {0} – List of duplicate column identities	
13018	ERROR	Cyclic relationship	Detected cycles: {0}. # {0} – cycle details	
13019	WARNING	Older physical schema version received	Schema update for older version: {0} received and ignored. # {0} – received version number	
13020	ERROR	Invalid rela-	Attempted to cre-	

Code	Severity	Summary	Details	Action
		tionship	ate invalid relationship: {0}. # {0} – relationship details	
13022	ERROR	Invalid filter values: {values}		
13023	ERROR	Creating relationship failed.		
13024	ERROR	Deleting schema failed.		
13025	ERROR	Expression validation failed.		
13026	INFO	Load schedule successfully disabled.		
13027	ERROR	Load schedule could not be disabled.		
13028	ERROR	Objects fetched from the connection are invalid for editing datasource.		To proceed with editing the datasource, please edit the connection below to fetch valid source objects.
13029	INFO	Successfully edited data source connection.		
13030	ERROR	Connection test failed.		Please verify connection attributes.
Loading Er-				

Code	Severity	Summary	Details	Action
rors (30000 - 30099)				
30000	ERROR	Table is not ready (data loading in progress).		
Timely Errors (60000 - 64999)				
60000	ERROR	Failed to initialize.		

Parent topic: [About error codes (page 23)](#)