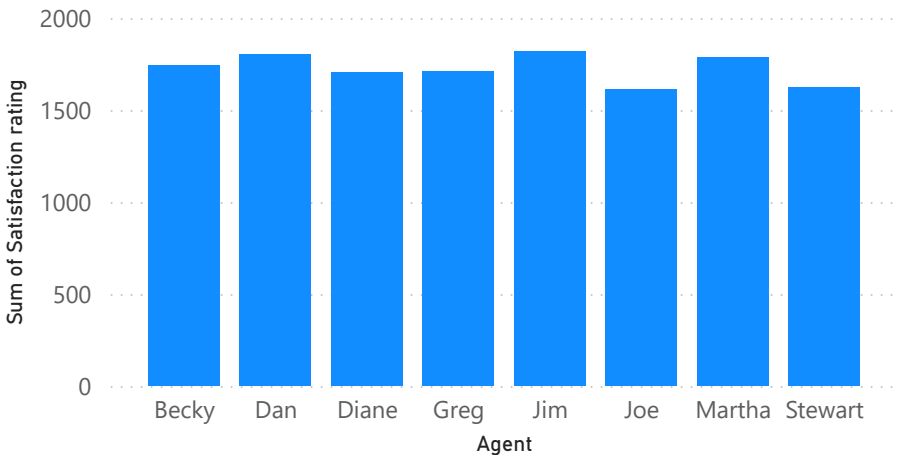
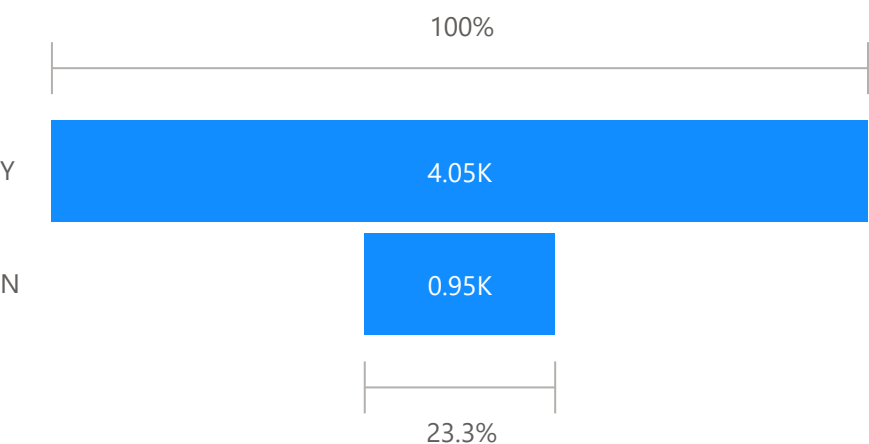


CALL CENTRE QUERY ANALYSIS REPORT

Sum of Satisfaction rating by Agent



Count of Call Id by Answered (Y/N)



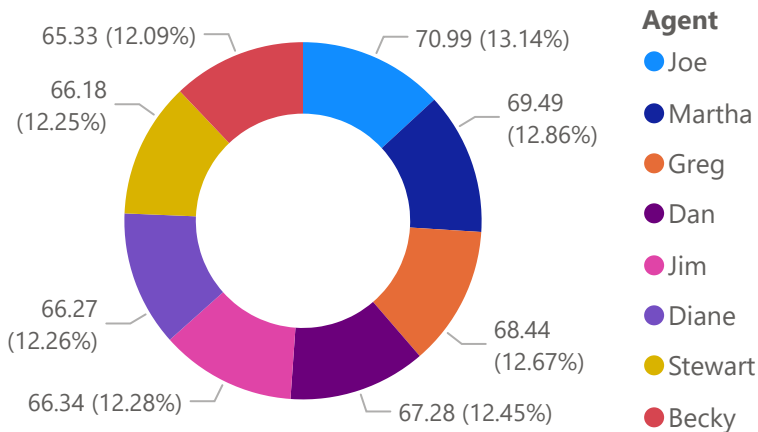
3.40

Average of
Satisfaction rating

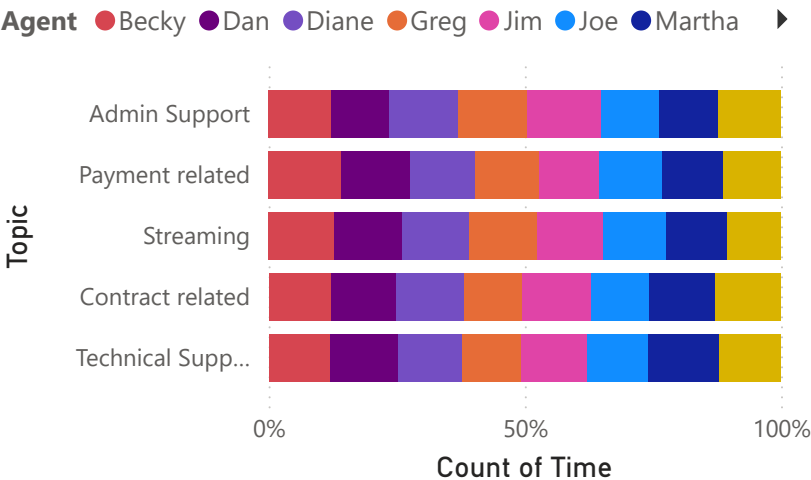
67.52

Average of Speed of
answer in seconds

Average of Speed of answer in seconds by Agent



Count of Time by Topic and Agent



Count of Call Id by Agent

