Airline Ranking - TEXAS Jan 2017

Insights on causes of flight delays and implementation of Airline carrier ranking system based on data on flights to and from Texas from Bureau of Transportation during Jan 2017.

Using Python, Pandas, PandaSQL, Geoplotlib, Matplotlib, Seaborn, etc.

DATASET AND ATTRIBUTES

Our dataset includes 80 fields spanning over 11 categories which are,

- Time Period
- Airline
- Origin
- Destination
- Departure Performance
- Arrival Performance
- Cancellation and Diversion
- Flight Summaries
- Cause of delay
- Gate return information at origin airport
- Diverted airport information

From the original Data set, we have extracted data that are significant for our analysis, after that the reduced data set contained, 80988 Rows and 26 Fields.

FIELDS

Attribute Name	Description			
FL_DATE	Flight Date (MM/DD/YYYY)			
CARRIER	Code assigned by IATA and commonly used to identify a			
	carrier. As the same code may have been assigned to			
	different carriers over time, the code is not always unique.			
	For analysis, use the Unique Carrier Code.			
FL_NUM	Flight Number			
ORIGIN	Origin Airport			
ORIGIN_CITY	Origin City			
ORIGIN_CITY_NAME	Origin Airport, City Name			
DEST	Destination Airport			
DEST_CITY_NAME	Destination Airport, City Name			
DEP_TIME	Actual Departure Time (local time: hhmm)			
DEP_DELAY	Difference in minutes between scheduled and actual			
	departure time. Early departures show negative			
	numbers			
ARR_TIME	Actual Arrival Time (local time: hhmm).			
ARR_DELAY	Difference in minutes between scheduled and actual			
	arrival time. Early arrivals show negative numbers.			
CANCELLED	Cancelled Flight Indicator (1=Yes)			
CANCELLATION_CODE	Specifies the Reason For Cancellation			
DIVERTED	Diverted Flight Indicator (1=Yes)			
CRS_ELAPSED_TIME	CRS Elapsed Time of Flight, in Minutes			
ACTUAL_ELAPSED_TIME	Elapsed Time of Flight, in Minutes			
AIR_TIME	Flight Time, in Minutes			
DISTANCE	Distance between airports (miles)			
TAXI_IN	Taxi In Time, in Minutes			
TAXI_OUT	Taxi Out Time, in Minutes			
CARRIER_DELAY	Carrier Delay, in Minutes			
WEATHER_DELAY	Weather Delay, in Minutes			
NAS_DELAY	National Air System Delay, in Minutes			
SECURITY_DELAY	Security Delay, in Minutes			
LATE_AIRCRAFT_DELAY	Late Aircraft Delay, in Minutes			

TYPES OF DELAY

ASPM records minutes of delay for five possible causes of flight arrival delays: carrier, weather, NAS, security, and late arrival. The data are provided by the Bureau of Transportation Statistics (BTS) for ASQP flights only. These causes of delay were determined by the Department of Transportation.

CARRIER DELAY

Carrier delay is within the control of the air carrier. Examples of occurrences that may determine carrier delay are: aircraft cleaning, aircraft damage, awaiting the arrival of connecting passengers or crew, baggage, bird strike, cargo loading, catering, computer, outage-carrier equipment, crew legality (pilot or attendant rest), damage by hazardous goods, engineering inspection, fueling, handling disabled passengers, late crew, lavatory servicing, maintenance, oversales, potable water servicing, removal of unruly passenger, slow boarding or seating, stowing carry-on baggage, weight and balance delays.

LATE ARRIVAL DELAY

Arrival delay at an airport due to the late arrival of the same aircraft at a previous airport. The ripple effect of an earlier delay at downstream airports is referred to as delay propagation.

NAS DELAY

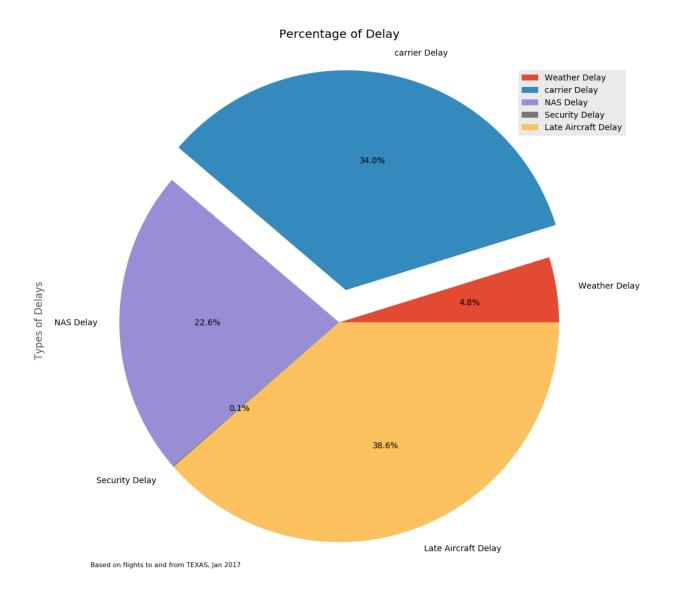
Delay that is within the control of the National Airspace System (NAS) may include: non-extreme weather conditions, airport operations, heavy traffic volume, air traffic control, etc. Delays that occur after Actual Gate Out are usually attributed to the NAS and are also reported through OPSNET.

SECURITY DELAY

Security delay is caused by evacuation of a terminal or concourse, re-boarding of aircraft because of security breach, inoperative screening equipment and/or long lines more than 29 minutes at screening areas.

WEATHER DELAY

Weather delay is caused by extreme or hazardous weather conditions that are forecasted or manifest themselves on point of departure, enroute, or on point of arrival.



The above pie chart depicts the effect of each type of delays in our data set. Based on the above analysis, the **late aircraft delay (38.6%)**, the **Carrier delay (34%)** and **NAS delay (22.6%)** consists of most of the delays. It is important that the delays due to weather conditions is 4.8% which is significantly less. Both Late Aircraft delay and Carrier delays are directly connected to the performance of carrier, so it is evident that this analysis can provide insights for the evaluation of carrier and can be used for further improvement.

RANKING SYSTEM

To obtain a meaningful and efficient ranking system the following data were considered:

- Number of airlines for each carrier (flight volume).
- Speed of the aircrafts in mph.
- Ratio between operated flights and scheduled flights.
- Taxi in and Taxi out time (time to leave and enter the gate).
- The average arrival delay.

We have not included avg. departure delay because usually it depends on the departure airport. The above data was used to obtain a ratio which indicated a score for the aircrafts rankings. The aircrafts airtime was used to obtain the speed of flight. After analyzing the speed of all the aircrafts, we found their averages to be between 400 and 500 mph. The distance between source and destinations were plotted using the arrival delay and departure delays. As an inference, we came to understand that delay was comparatively higher during short distance travels. Long distance flights experienced shorter delays. To an extent distance did not affect the flight delay.

After analyzing the causes of delay -weather delays were almost 4.8% and was the least. The maximum delays were caused by late aircraft delay and carrier delay (due to aircraft maintenance) and was near to 70% together.

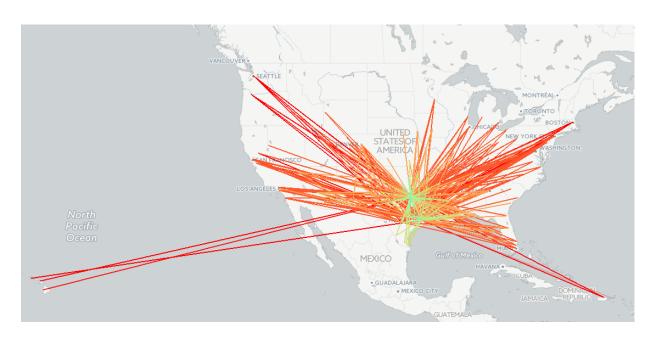
All the values were rescaled and normalized using min_max scaler and thus all values were between 0 and 1. Due to properties of our ranking system we rescaled between 1 and 2. To obtain the final ranking, we used a score variable comparing 6 variables which was in turn used to check the ranking status. I.e. a higher score would lead to a higher ranking which means the scheduled flight was operated correctly without any delays.

Score= a /(1+b)

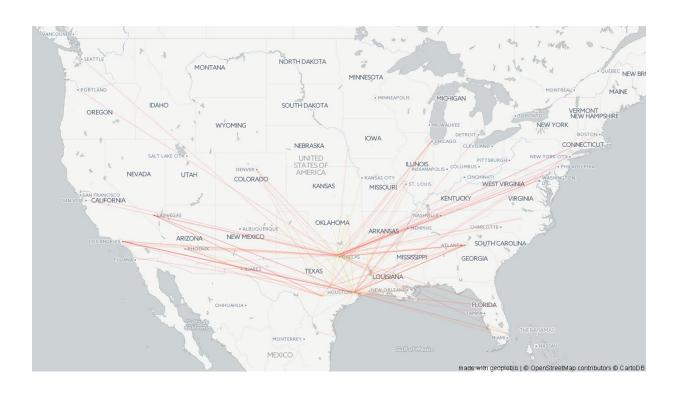
where a is the product of operated flights, total volume of flights and the flight speed and b is the product of arrival delay, average taxi in and taxi out times. The values of variable **a** were directly proportional to Score and the values of **b** were inversely proportional to score.

INSIGHTS AND ANALYSIS

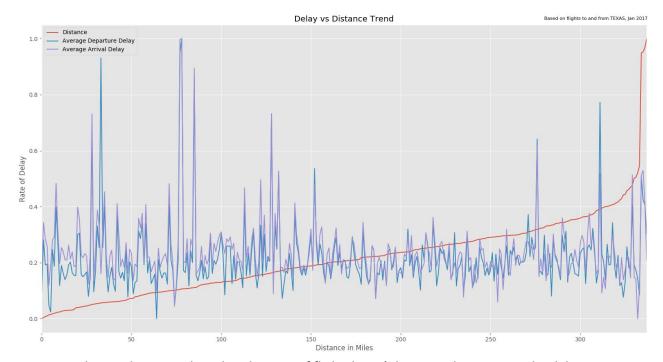
PLOTTING AIRLINE ROUTE OF ENTIRE DATASET



PLOTTING OF ROUTES WITH NO DELAYS

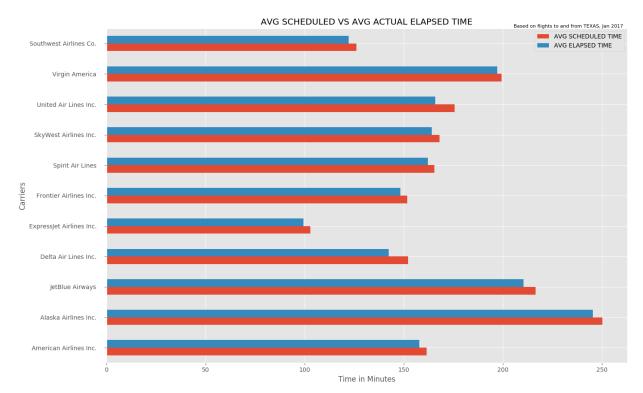


DISTANCE AGAINST ARRIVAL AND DEPRATURE DELAYS



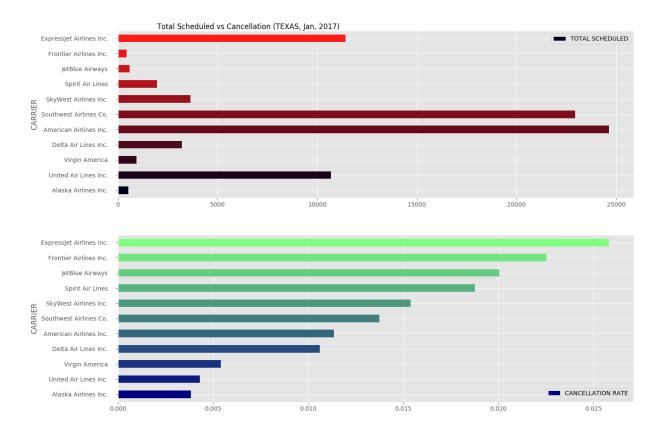
From the graph, it is evident that distance of flight doesn't have much impact on the delays, even though lower distance flight shows relatively higher delay. There for, we can assume that longer flights might have makeup the delayed minutes during flight.

SCHEDULED VS ELAPSED TIME OF FLIGHT



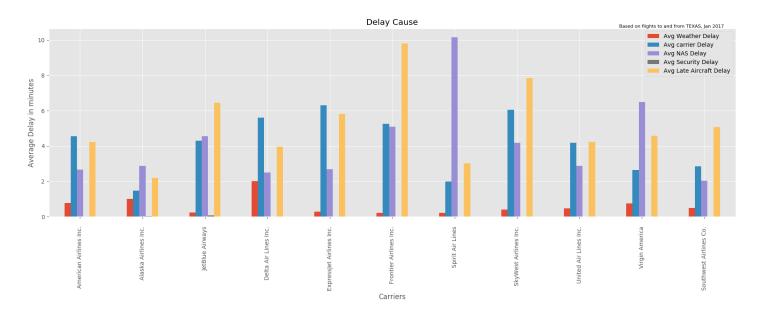
From the Graph, we can see that all carriers have completed the flight before scheduled time.

TOTAL SCHEDULED VS CANCELLED



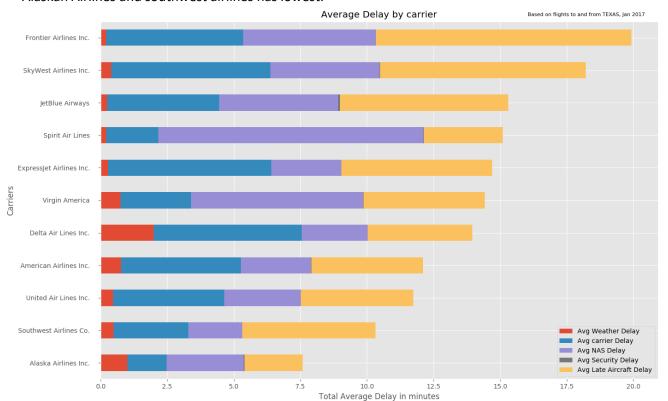
Expresjet Airline and Frontier Airlines has the highest rate of cancellation, which later going to effect on their rank. From the graph, we can see that American Airlines and Southwest have significant amount of flights and very less cancellation. From these we can say that their service quality is high and they will be securing high ranks

DELAY CATEGORIES OF EACH CARRIER

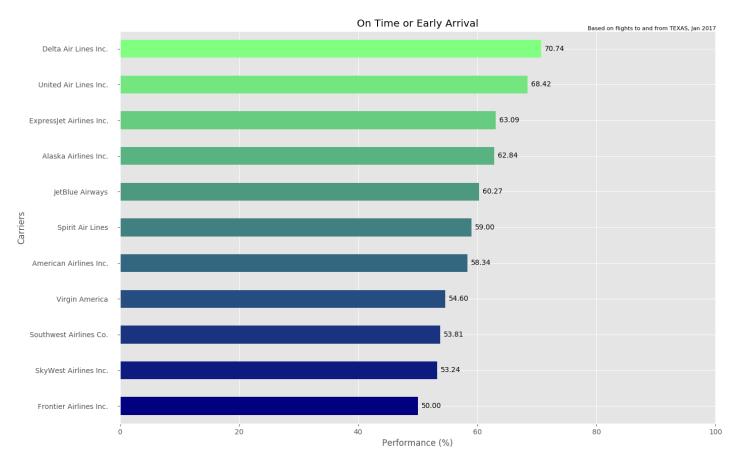


From the above bar chart, in each category of delay American Airlines, Alaskan Airlines, United Airlines and Southwest airlines has scored very less delays. Fortier Airlines has very high late aircraft delay, which should be handled and Spirit Airlines has the peek NAS delay which is very less for all other carriers (they must have investigated on this issue).

From the below graph, it is evident that Fortier airlines has the highest sum of average of all delays. And Alaskan Airlines and southwest airlines has lowest.



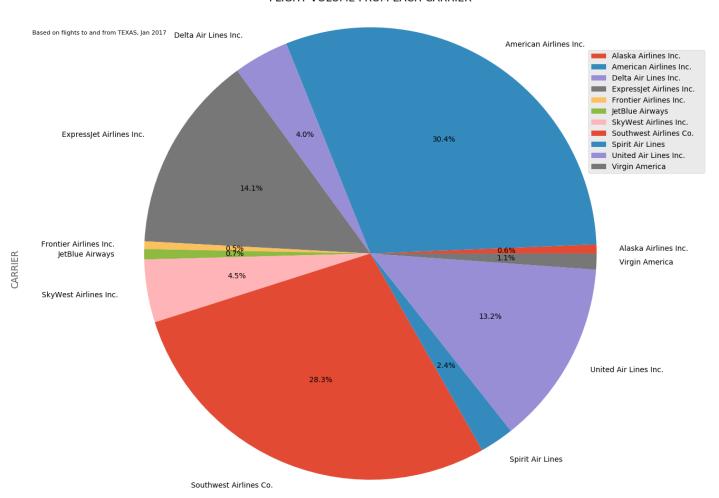
PERFORMANCE BASED ON ARRIVAL DELAY



Above, performance graph show that Delta Airlines, united airlines have higher percentage of on time or early arrival with around 70%. Forntier airlines and skywest Airlines are the low scorers with around 50% of on time or early arrival.

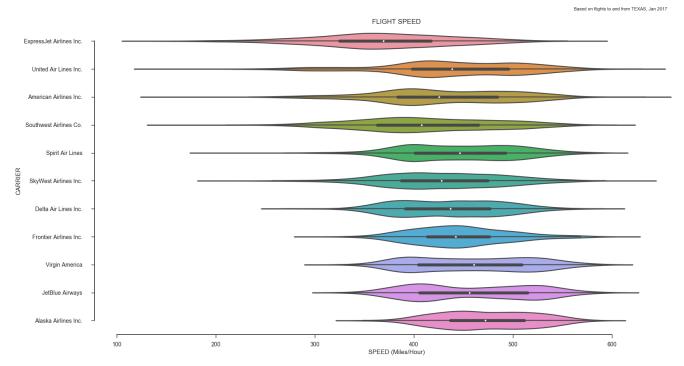
FLIGHT VOLUME / TOTAL NUMBER OF FLIGHTS FROM EACH CARRIER

FLIGHT VOLUME FROM EACH CARRIER



We can see that American Airlines (30.4%) and Southwest airlines (28.3 %) together have the lion share of flights to and from TEXAS. Frontier Airlines and JetBlue Airways have the least number of flights.

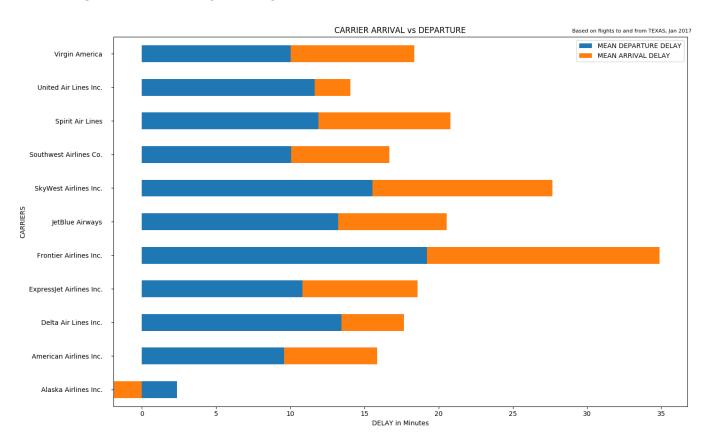
FLIGHT SPEED



Based on the violin plot, we can see that in average, most flying speed across airlines are close to 400~450 miles per hour; with the ExpressJet Airlines Inc. is the slowest airline and large variation (by simply looking at the data shape distribution). The fastest service is offered by Alaskan Airlines.

It is interesting to see that, in some rare cases, an aircraft can go as high as 800 miles per hour in average during a flight trip.

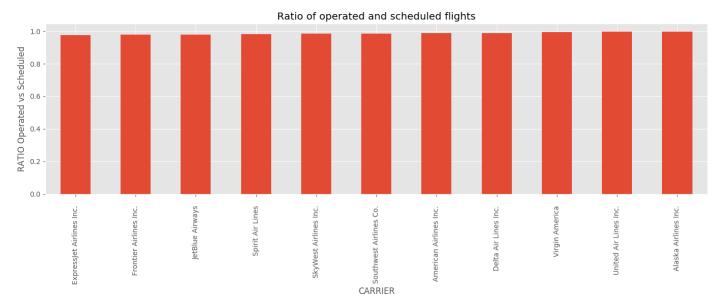
AVERAGE ARRIVAL DELAY VS DEPARTURE DELAY



Based on this analysis, we can see that all the lines have longer departure delays than arrival delays, Frontier Airlines have both delays equal and high. We can say that the flights can adjust speed to catch up time while departure delay sometimes are out of control.

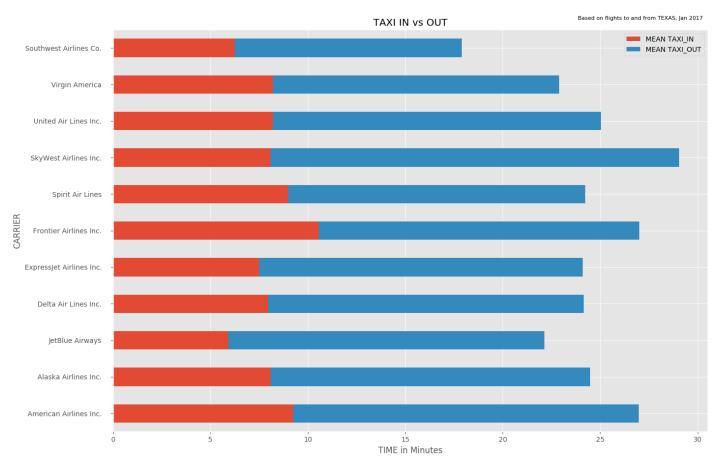
Skywest Airlines and Frontier Airlines are among the longest arrival and departure delay airlines. It is worth noting that Alaska Airlines is the only airline among all to arrive the destination earlier than scheduled in average.

RATIO OF OPERATED AND SCHEDULED FLIGHTS



From the graph, we can see that about 98% of scheduled flights are operated, with Expressjet Airlines with the lowest and Alaskan Airlines with the highest.

MEAN TAXI IN AND TAXI OUT



Interestingly, we can see that overall taxi in time is less than taxi out time for all the airlines. All airlines have an average taxi_in time less than 10 minutes except Frontier Airlines, while all taxi out time are greater than 10 minutes. Also, it seems Southwest has the shortest taxi-in and taxi-out.

1. ANALYSIS RESULT

We have 6 variables which decide score. The score is proportional to a subset (a) of the variables whereas being inversely proportional to a different subset (b) of the variables. We used the following formula for calculating score on normalized data which we scaled between 1 and 2.

CARRIER	RATIO_OP_SCH	FLIGHT_SPEED	ARRIVAL_DELAY	FLIGHTS_VOLUME	TAXI_IN	TAXI_OUT
Alaska Airlines Inc.	2	2	1	1.003223673	1.469513821	1.508629329
American Airlines Inc.	1.657281463	1.641380791	1.464607739	2	1.718027285	1.652870336
Delta Air Lines Inc.	1.691794426	1.574900906	1.349132845	1.114151099	1.442462476	1.484923569
ExpressJet Airlines Inc.	1	1	1.549748055	1.45404199	1.344297793	1.528606601
Frontier Airlines Inc.	1.149548313	1.701109817	2	1	2	1.514635009
JetBlue Airways	1.262804743	1.780685714	1.525411059	1.006406018	1	1.490665621
SkyWest Airlines Inc.	1.474325537	1.559848463	1.79949787	1.132087948	1.467007869	2
Southwest Airlines Co.	1.549244328	1.507375997	1.486462214	1.929285832	1.069609378	1
Spirit Air Lines	1.321055248	1.708516905	1.613928843	1.063192263	1.661401389	1.38520954
United Air Lines Inc.	1.978557195	1.784826635	1.24498746	1.423499752	1.495306105	1.554886169
Virgin America	1.927850085	1.80040967	1.581637335	1.019796661	1.493109681	1.323942818

Score = a/(1+b),

Where,

a = (RATIO_OP_SCH) * (FLIGHT_SPEED) * (FLIGHTS_VOLUME) and b = (ARRIVAL_DELAY) * (TAXI_IN) * (TAXI_OUT)

A higher score indicates a better rank.

RANKING

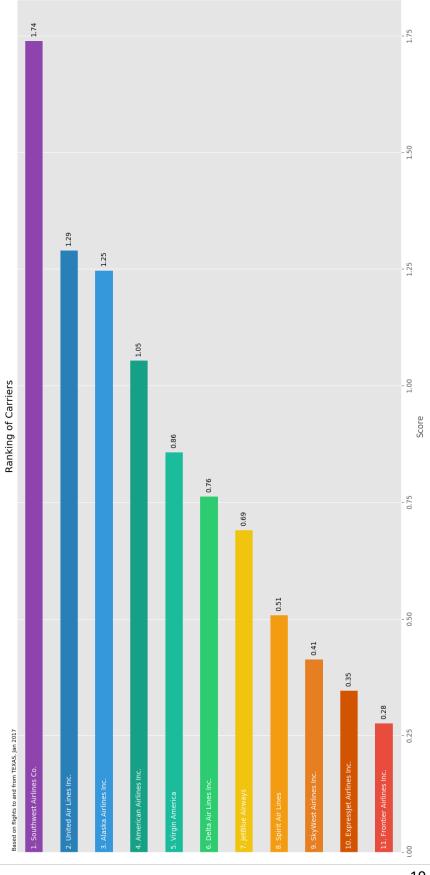
Based on the score, below are our ranking of Carriers, to and from Texas, Operated during Jan 2017.

- 1. Southwest Airlines Co.
- 2. United Air Lines Inc.
- 3. Alaska Airlines Inc.
- 4. American Airlines Inc.
- 5. Virgin America
- **6.** Delta Air Lines Inc.
- 7. JetBlue Airways
- **8.** Spirit Air Lines
- 9. SkyWest Airlines Inc.
- **10.** ExpressJet Airlines Inc.
- 11. Frontier Airlines Inc.

Based on the data, Analysis and visualization we concluded that Southwest Airlines outperformed all other carriers and secured rank 1.

This lower scored carrier can improve their performance based on this insight and increase quality of service and gain customer satisfaction.

CARRIER	RATIO_OP_SCH	FLIGHT_SPEED	ARRIVAL_DELAY	FLIGHTS_VOLUME	TAXI_IN	TAXI_OUT	SCORE
Southwest Airlines Co.	1.549244328	1.507375997	1.486462214	1.929285832	1.069609378	1	1.739600009
United Air Lines Inc.	1.978557195	1.784826635	1.24498746	1.423499752	1.495306105	1.554886169	1.29072991
Alaska Airlines Inc.	2	2	1	1.003223673	1.469513821	1.508629329	1.247421513
American Airlines Inc.	1.657281463	1.641380791	1.464607739	2	1.718027285	1.652870336	1.054554628
Virgin America	1.927850085	1.80040967	1.581637335	1.019796661	1.493109681	1.323942818	0.857766733
Delta Air Lines Inc.	1.691794426	1.574900906	1.349132845	1.114151099	1.442462476	1.484923569	0.763169397
JetBlue Airways	1.262804743	1.780685714	1.525411059	1.006406018	1	1.490665621	0.691248554
Spirit Air Lines	1.321055248	1.708516905	1.613928843	1.063192263	1.661401389	1.38520954	0.509022364
SkyWest Airlines Inc.	1.474325537	1.559848463	1.79949787	1.132087948	1.467007869	2	0.414584689
ExpressJet Airlines Inc.	1	1	1.549748055	1.45404199	1.344297793	1.528606601	0.347476115
Frontier Airlines Inc.	1.149548313	1.701109817	2	1	2	1.514635009	0.277041415



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