Passport Visa Management System

"Application Integration Module

Functional Specification Document

Software Requirements Document

V 1.0

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1 Introduction

1.1 About this document

1.1.1 Purpose & Scope of the document

The purpose of the software requirements document is to systematically capture requirements for the project and the system "Passport Visa Management System" to be developed. Both functional and non-functional requirements of this system are captured in this document. It also serves as the input for the project scoping.

The scope of this document is limited to addressing the requirements from a user, quality, and non-functional perspective. It is recommended that design aspects are not added in this document

1.1.2 Intended Audience

Project Team

1.2 About the Software System

The following section will cover aspects related to

Passport Visa Management System (PVMS) application. PVMS is a system used for registering Passport and Visa applications, Apply for Passport and Visa also for renewal of Passport, and cancelation of Visa.

The following are the modules in this proposed system

- a) User Registration (Registration type: passport /visa)
- b) Apply Passport
- c) Apply Visa
- d) Passport Renewal
- e) Visa Cancellation

1.2.1 Scope of the system

The scope of the system is explained through its modules as follows

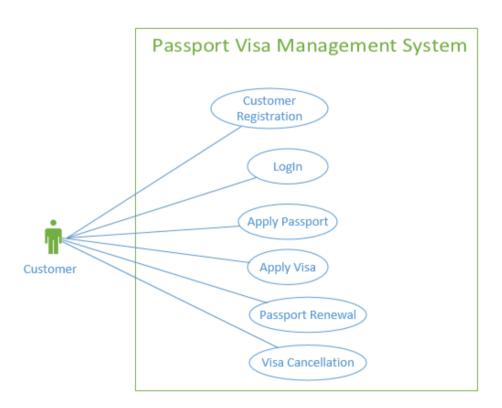
- User Registration(Registration type: passport /visa): This use case will be used by the user to register the service based on different parameters. The system will calculate the User id, find the Citizen type and store the details in the database.
- **Apply Passport:** This use case will be used by the user to apply the passport based on different parameters. The system should generate the passport id and expiry date. Update the details into the database.

- Apply Visa: This use case will be used by the user to apply visa based on different parameters.
- Passport Re-Issue: This use case will be used by the user to request renewal of passport.
- **Visa Cancellation:** This use case will be used by the user to perform visa cancellation. Update all the details into the system.

1.2.2 Exclusions

1. The system will operate only on the modules discussed above and will not include any additional functionality.

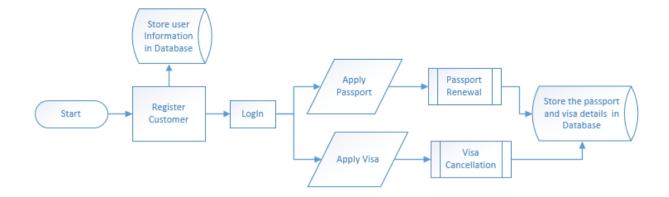
Use Case Diagram



1.2.3 System Perspective

The PVMS is an independent software system developed to manage the activities like Registering New Medicines, Ordering New Medicines, etc. using the Java/Dotnet architecture.

1.2.4 System diagram



1.2.5 Architecture diagram

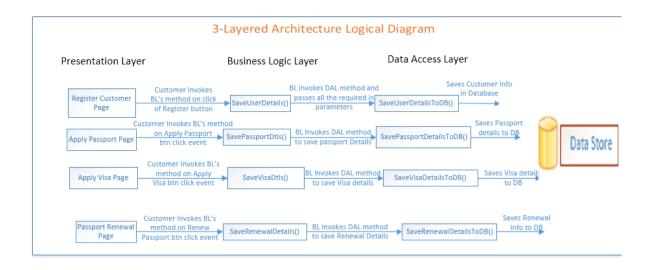
1.2.5.1 Physical Architecture:

A physical architecture is an arrangement of physical elements, (system elements and physical interfaces) that provides the designed solution for a product, service, or enterprise. It is intended to satisfy logical architecture elements and system requirements. Passport Visa Management Process follows a three layered architecture namely presentation layer, business logic layer and data access layer.

- Presentation Tier is the tier in which the users interact with an application.
 Presentation Tier contents Shared UI code, Code Behind and Designers used to represent information to user.
- Business Tier is mainly working as the bridge between Data Tier and
 Presentation Tier. All the Data passes through the Business Tier before passing
 to the presentation Tier. Business Tier is the sum of Business Logic Layer, Data
 Access Layer and Value Object and other components used to add business
 logic.
- Data Tier is basically the server which stores all the application's data. Data tier contents Database Tables, XML Files and other means of storing Application Data.

Logical Architecture:

The Logical Architecture defines the Processes (the activities and functions) that are required to provide the required User Services. Many different Processes must work together and share information to provide a User Service. The Processes can be implemented via software, hardware, or firmware. The Logical Architecture is independent of technologies and implementations.



Frameworks

- SpringBoot Rest API for connecting to database
- Client App using Spring Framework/ Spring Boot
- Use RabbitMQ for sending the messages

1.2.6 System Environment

The "PVMS" application will be operated from the client server with parallel processor support. When a user connects to the Web Server, the Web Server will interact with the Database after processing the business logic to transfer data to and from a database.

- 1. .NET Framework application deployment.
- 2. SQL server database for data storage

1.2.7 User Characteristics

The application should be user friendly; in such a way that the user would not need any software and hardware knowledge. The user may be new to the client products having never used them before.

The types of users likely to use the system are as follows,

- 1. Client
- 2. Delivery Assurance Group, Process Engineering group
- 3. Developers, testers, other associates in the project

1.2.8 Impact of the System

This is a new product which is developed for internal users. Expected impact of the product is to automate existing manual processes in order to make them more efficient and cost effective.

1.2.9 Assumptions, Risks / Constraints

Assumptions:

- 1. The processing admin must possess prior knowledge on **PVMS** operations undertaken offline.
- 2. The admin should have the details of the Medicines to be registered updated into the system.

Risks:

3. If there is any failure in stock management processes, the system should be able to handle such a financial risk.

1.2.10 Design Constraints

- 1. The Admin registration module and the Medicine registration modules should remain independent, without affecting **Passport Visa Management System**.
- 2. Application should have single login feature. Login functionality should be the Welcome Page for the application.
- 3. Only Main Administrator and registered Branch Administrator can access the application.
- 4. None of the application features can be accessed without login.

2 System Requirements

2.1 Functional Requirements

Passport Visa Management Process	Home Page	
Req-2.1.1		
Functional Requirements	When the User enter the following link	
	http://localhost:8080/PassportManagementSystem	
	in the browser, Home page appears which will have a	
	short welcome message; a brief introduction to the	
	purpose of the Passport Visa Management Process,	
	the User can choose appropriate options.	
	Under home page, we need below interface.	
Home page Interface Requirements	1. Login/Signup	
	2. About Us	
	3. Contact Us	

2.1.1 User Registration Module

2.1.1.1 User Registration Page

Passport Visa Management System	User Registration Page	
Req-2.1.1.1		
Functional Requirements	This module will be used by the user to register the service based on different parameters. The system will calculate the User id, find the Citizen type and store the details in the database.	
User Interface Requirements	1. First name: Name of the user	
	2. Sur name: Name of the father	
	3. Date Of Birth: User DOB in DD/MM/YYYY format	
	4. Address: Address of the User	
	5. Contact no: Contact number of the Applicant	
	6. Email Address: Email Address of the User	
	7. Qualification: Educational qualification of the user	
	8. Gender: Gender of the user	
	9. Apply Type: Apply type (Passport r Visa)	
	10. Hint Question: Hint question for recovery of password	
	11. Hint Answer: Answer for the question	
	After successfully validation of the details, System should generate the User id, password and citizen type.	
	Update all the details in the database.	
Trigger	User triggers the functionality once he/she submits the details into the system.	
Pre-Conditions	The system should collect all the required details for User Registration.	
Post Conditions	System should generate the user id and decide citizen type based on date of birth.	
Success End Condition	On successfully saving the details the message should be displayed in this format: Dear User, Your User Id is <userid> and your password is <password>. You are planning for <apply type=""> and your citizen type is <citizen type="">.</citizen></apply></password></userid>	

Failed End Condition	The system should throw an error message if any one or more of the validations fail. The error messages and error codes need to be identified during design. The validation and business rules are mentioned in the business rules section.	or
Steps & Actions	 System should get the all the required information from the user. Identify the citizen type based on the age Age can be calculated with the help of Da of Birth. Identify the citizen type as follows 	
	Age Citizen type	
	0-1 infant	
	1-10 Childre	n
	10- Teen 20	
	20- Adult 50	
	50- Senior till Citizen date	
	 Generate the User id from apply type as follows. If (apply type is passport) then User id is PASS-XXXX If (apply type is visa) then User id is VISA-XXXX.XXXX 	
	Fetch the last generated user id to identi the new number. But the last generated user id has to be retrieved separately fro the database for VISA and PASSPORT.	
	(Example : if the last value for Passport is	

	PASS-1234 in USER_REGISTRATION table, then 1234 will be taken and 1 will be added. So the next record for Passport will be PASS-1235.)
	5. Generate the password as follows.
	Password = (current date (dd))+(current month (mmm)) + (# or @ or \$) +unique random 3 digit number
	Example: 02apr@234, 03may\$452
	Note : Special character should be any of this (# or @ or \$) that can be decided randomly.
	Make sure the last random 3 digits number should not be duplicated.
Business Rules & Validation	All the information's are mandatory.
	 User Name should be alphabets.
	 Email id should have special character @ and dot (.)
	 Contact should contain number.
	 Gender needs to be selected.
	 Date of birth cannot be after the current date.
	 Email id should not exist in the system.

2.1.1.2 Authenticate User Page

Passport Visa Management System	Authenticate User Page
Req-2.1.4.2	
Functional Requirements	This module will be used by customers to login into the system.
User Interface Requirements	Customer ID: The Customer name should be filled by the user
	Contact Number: Displays the Contact Number of the customer
	 Password: The Customer Password should be filled by the user

Trigger	Customer triggers the functionality to login to the system.	
Pre-Conditions / Assumptions	The customer details must already exist in the system.	
Post Condition	The customer can login into the system.	
Success End Condition	The customer can book the hotels or cancel/edit the reservation and can make the payment.	
Failed End Condition	The system should throw an error message if the validation is wrong. The error message and error code needs to be identified during design. The validation and business rules are mentioned in the business rules section.	
Steps & Actions	System should authenticate the user details.	
Business Rules & Validations	 Customer Id and Old password must match with the database. If not, throw an error message. New password must not be the same as the old password. New password and confirm password must be the same. Password must be alphanumeric and must contain at least one symbol and it should not contain the customer name. Password should not allow any blank spaces. 	

2.1.2 Apply Passport Module

2.1.2.1 Apply Passport Page

Passport Visa Management System	Apply Passport Page
Req-2.1.2.1	

E cultural process	I	
Functional Requirements	This module will be used by the user to apply the passport based on different parameters. The system should generate the passport id and expiry date. Update the details into the database.	
User Interface Requirements	1) User ID: Login Id entered by the user	
	2) Country: Represents which country the user belongs to.	
	3) State: Represents the State of the user.	
	4) City: Represents the city user belongs.	
	5) Pin: Security Pin Number	
	6) Type of Service: Service type of the application	
	7) Booklet type: Booklet type of the passport	
	8) Issue Date: Date of issue passport	
	After successful validation of the details, the system generate the Temporary ID, the expiry Date of the passport and the amount to be paid.	
Trigger	User triggers the functionality once he/she submits the details into the system	
Pre-Conditions / Assumptions	Up on valid login all the details to apply the passport should be given.	
Post Conditions	 System should generate the temporary id and passport expiry date based on date of issue. The user passport data should be stored into the system. 	
Success End Condition	On successfully saving the details, message will be displayed as	
	Need the passport number while giving payment? Please note down your Id	
	" <passport id="">". Passport application cost is Rs. <amount></amount></passport>	
Failed End Condition	The system should throw an error message if one of the validations is wrong. The error message and error code needs to be identified during design. The validation and business rules are mentioned in the business rules section.	

Steps & Actions

- 1. System should collect all the necessary information.
- 2. Get the username, password for the login.
 After successful login authentication collect the required details for apply passport.
- 3. Generate the passport id.

Step - 1: Decide the passport Id format with the help of following details

TYPE_OF_BOOKLET	ID Generation Forma
30 Pages	FPS-30XXXX
60 Pages	FPS-60XXXX

Step - 2: Get the maximum passport number from the database table.

Step - 3: Next XXXX = XXXX + 1

4. Generate the passport expiry date.

Expiry Date = issue Date + 10 Years.

5. Get the passport application cost as follows

TYPE _OF_ SERV ICE	AMOU NT	PASSPORT_TYPE
Nor mal	2500	NEW
Tatk al	5000	NEW

6. Identify the state and city information as follows. (Needs to be maintained in DB)

STATE_I D	STATE_NAME
S_0001	Orissa
S_W002	West Bengal
S_B003	Bihar
S_K004	Kerala
S_A005	Andhra Pradesh

STATE_ID	CITY_NAME
S_0001	Bhubaneswa r
S_0001	Cuttack
S_0001	Jajpur
s_w002	Kolkata
s_w002	Howrah
S_B003	Patna
S_B003	Gaya
S_K004	Kochi
S_K004	Kayamkulam
S_A005	Hyderabad
S_A005	Bellampalle

Business Rules & Validations	 User Id entered should be in valid id (PASS-XXXX) format. XXXX should be a 4 digit number. Otherwise system should display appropriate error message.
	 Pin has to be numeric and must be of six digits otherwise system should display appropriate error message.
	 Booklet type has to be chosen should be either ("30 Pages" or "60 Pages").
	 Issue date entered should be of valid date format (dd/mm/yy) and must not be less than current date otherwise system should display appropriate error message.
	User Id can't be left blank.
	Country can't be left blank.
!	State can't be left blank.
	City can't be left blank.
	Pin can't be left blank.
	Booklet Type can't be left blank.
	 Issue date can't be left blank.

2.1.3 Apply Visa Module

2.1.3.1 Apply Visa Page

Passport Visa Management	Apply Visa Page
System	
Req-2.1.3.1	
Functional Requirements	This module will be used by the user to apply visa based on different parameters.
User Interface Requirements	User ID - User id used while Login. Country - To place which your applying for Visa. Occupation- Occupation of the User. Date of Application - Represent the date of applying for visa
Trigger	User triggers the functionality once he/she submits the details into the system

Pre-Conditions / Assumptions	The system needs to collect the required information for applying Visa.		
Post Conditions	The system needs to generate the date of expiry and Visa number.		
Success End Condition	On successfully saving the details the information should be displayed in the below format: Dear User your Visa request has been accepted successfully with id <visa_id>, User Id <userid> Destination <destination> Employee Occupation <occupation> Date of Application <date application="" of=""> Date of Issue <date issue="" of=""> Date of Expiry <date expiry="" of=""> Registration Cost <registration cost=""></registration></date></date></date></occupation></destination></userid></visa_id>		
Failed End Condition	The system should throw an error message if any one or more of the validations fail. The error messages and error codes need to be identified during design. The validation and business rules are mentioned in the business rules section.		
Steps & Actions	 System should collect all the necessary information for applying visa. Get the Country where he/she needs the visa. Decide visa Registration cost is based on place and applicant's occupation		
	APPLICANT'SOCCUPATION	PLACE	
	Student	USA	
	Private Employee	USA	
	Government Employee	USA	
	Self Employeed	USA	
	Retired Eemployee USA		

Student	CHINA	1500
Private Employee	CHINA	2000
Government Employee	CHINA	3000
Self Employeed	CHINA	4000
Retired Eemployee	CHINA	2000
Student	JAPAN	3500
Private Employee	JAPAN	4000
Government Employee	JAPAN	4500
Self Employeed	JAPAN	9000
Retired Employee	JAPAN	1000

- 6. Date of Issue for the visa is calculated as 10 days after date of application.
- 7. Date of expiry for the visa (in years) is based on the applicant's occupation.
- 8. Check the date of expiry of the passport is after the date of expiry of the Visa. If not give expiry date of visa as expiry date of passport.
- 9. Visa number is generated based on applicant's occupation as follows

APPLICANT'S_OCCUPATION	VISA PERMIT(IN YE
Student	2
Private Employee	3
Government Employee	4
Self Employed	1
Retire Employee	1.5

Note: The (XXXX) value is separate for each category.

Business Rules & Validations	 All fields are mandatory. Passport Number should exist in the system. Date of Application cannot be before the current date. Check the date of expiry of the passport is after the date of expiry of the Visa. If not give expiry date of visa as expiry date of passport.

2.1.4 Re-issue Passport Module

2.1.4.1 Passport Re Issue Page

Passport Visa Management System	Passport Re-Issue Page	
Req-2.1.4.1		
Functional Requirements	This module will be used by the user to request renewal of passport.	
User Interface Requirements	Reason for re issue: Reason for applying the passport again	
	2. User ID: Login Id entered by the user	
	Country: Represents which country the user belongs to.	
	4. State: Represents the State of the user.	
	5. City: Represents the city user belongs.	
	6. Type of Service: Service type of the application	
	7. Booklet type: Booklet type of the passport	
	8. Issue Date: Date of issue passport	
	After successful validation of the details, the system generates the Temporary ID, the expiry Date of the pass and the amount to be paid. Update the new details in th database for the existing user.	
Trigger	User triggers the functionality once he/she submits the details into the system.	

on Successful savir message display is	ck reason for the re e required information. ng the details the
message display is	ng the details the
Passport re issue	
	is successfully done.
Amount to be pai	d is Rs. <amount></amount>
•	te is <issue date=""> and e></issue>
one or more of the validate messages and error codes during design. The validat	tions fail. The error s need to be identified ion and business rules
7. System should collect all the necessary information. 8. Get the username, password for the login. After successful login authentication collect the required details for apply passport. 9. Update the passport information like new passport number, Type of booklet selected, expiry date of the passport for that user. 10. The old passport details also to be maintained in the database. 11. Generate the passport id. Step - 1: Decide the passport Id format with the help of following details	
TYPE_OF_BOOKLET	ID Generation For
30 Pages	FPS-30XXXX
60 Pages	FPS-60XXXX
	The system should throw one or more of the validate messages and error codes during design. The validate are mentioned in the busing of the username, part of the required details for the required details for the required details for the required details for the passport number, Type expiry date of the passport details for the old passport details for the passport number, Type expiry date of the passport details for the date of the passport details for the passport details for the passport details for the passport date of the passport details for the date of the passport details for the passport details for the passport date of the passport details for the passpor

Step - 2: Get the maximum passport number from the database table.

Step - 3: Next XXXX = XXXX + 1

12. Generate the passport expiry date.

expiry Date = issue Date + 10 Years.

13. Get the passport application cost as follows

TYPE_O F_SERVI CE	AMO UNT	PASSPORT_TY
Normal	1500	RENEWAL
Tatkal	3000	RENEWAL

14. Identify the state and city information as follows.(Needs to be maintained in DB)

STATE_ ID	STATE_NAM E
S_0001	Orissa
S_W00 2	West Bengal
S_B003	Bihar
S_K004	Kerala
S_A005	Andhra Pradesh

STATE_ID	
S_0001	
S_0001	
S_0001	

		S_W002	Kolkata
		S_W002	Howrah
		S_B003	Patna
		S_B003	Gaya
		S_K004	Kochi
		S_K004	Kayamkula m
		S_A005	Hyderabad
		S_A005	Bellampalle
Business Rules & Validations	format. XXXX sk Otherwise syster error message. Pin has to be nur otherwise syster error message. Booklet type has ("30 Pages" or"60 Issue date enter format (dd/mm/y	red should be of validity) and must not be less erwise system should message. Eft blank. Eft blank. Elank.	umber. opriate x digits opriate e either d date ss than

2.1.5 Visa Cancellation Module

2.1.5.1 Visa Cancellation Page

Passport Visa Management System	Visa Cancellation Page

Req-2.1.5.1				
Functional Requirements	This module will be used by the user to perform visa cancellation. Update all the details into the system.			
User Interface Requirements	 User ID: User ID of the user who is currently logge in. Passport Number: Passport number of the user Visa Number: Visa number to cancel Date of Issue: Date of issue of visa After getting the valid details, System needs to calculate the amount to be paid. Update the status as cancelled.			
Trigger	None			
Pre-Conditions / Assumptions	It is assumed that at the time of commencement of this module the user is logged in. So that the <i>user ID</i> is available module-wide.			
Post Conditions	The system will calculate the cancellation charges and update the same in database.			
Success End Condition	After the VISA Cancellation request is submitted into the system, a message should be displayed saying "Your request has been submitted successfully. Please pay \$\$\$ to complete the cancellation process" Where \$\$\$ is the cancellation charge.			
Failed End Condition	The system should throw an error message if one of the validations is wrong. The error message and error code needs to be identified during design. The validation and business rules are mentioned in the business rules section.			

Steps & Actions 1. System should collect all the required details from the user. 2. After login get the security question and answer from the user. 3. Once the user had been authenticated, the system will ask for the Passport Number, VISA Number and VISA Issue Date. 4. The system should calculate the cancellation charges as follows... 5.Get the difference between the date of expiry of VISA and the date of VISA-cancellation request should be calculated in months (say Diff_mon). Student **Diff_mon** < 6 months **Diff_mon** >= 6 months Private Diff_mon < 6 months **Employee** 6 <= **Diff_mon** < 12 months *Diff_mon* >= 12 months. Govt. Diff_mon < 6 months **Employee** 6 <= **Diff_mon** < 12 months Diff_mon >= 12 months. Self Diff_mon < 6 months **Employed Diff_mon** >= 6 months **Diff_mon**< 6 months Retired Employee **Diff_mon**>= 6 months 10. Update the status of the visa as cancelled in the database. **Business Rules & Validations** The selected security question should be same as the Hint question. The security question and given answer should be a valid pair. The visa number field in the Visa Cancellation

Screen should not be left blank.

- The passport number field in the Visa Cancelation Screen should not be left blank.
- Neither of the visa number nor the passport number should accept any value which is not numeric or alphabet
- The given passport number should correspond to the User ID.
- The visa for which the cancellation is requested should not have expired already.

2.2 Nonfunctional Requirements

2.2.1 UI Requirements:

- 1. The front end should be user-friendly and pleasant
- 2. Any error message or exception displayed to the user should be user-readable (and not technical)
- 3. All entered values should be validated
- 4. The UI screens are designed with any theme color along with the logo of the company.
- 5. Exceptions should not be shown on console.
- 6. No debug message should come on console.
- 7. All the errors and exceptions should be logged to log file.
- 8. Log file path should be configurable.
- 9. Database connections should be configurable.
- 10. It should not be hard coded.
- 11. Requirements involving UI features should be taken care in console accordingly

2.2.2 Performance Requirements:

- All front-end pages should be served up in less than 5 seconds post click when up to 1000 users are on the application concurrently.
- 2. Since it's a financial operations application, transactions should be safe and fast.

2.2.3 Installation, Deployment & Operational Requirements:

1. Application Java and J2EE deployment with My SQL database or SQL Server database for persistence

Or

Application .NET Framework deployment with SQL Server database for persistence

2. This system must be up 24X7

2.2.4 Maintainability & Portability Requirements:

1. If the allocated memory space for the existing application needs to be increased then it should be possible without any impact to performance

2.2.5 Security Requirements:

- 1. No unauthorized users should be able to log on to the system
- 2. User Id/Login Id should have combination of letter and numeric values, none of the special characters are allowed (#,@,\$,%,&).
- 3. Validate the user id/login id and password, accordingly to the user it will redirect to the appropriate page.

3 Requirements / Use Case Summary Table

Business Require ment ID	Software Requireme nts ID	Short Description	Requirement Provider (Originator)	Priority	Complexit y	Requirem ent type	Remarks
BR001	SR001	User Registration	Client	High	Medium	UI screen & backend processin	-
BR002	SR002	Apply Passport	Client	Mediu m	Medium	UI screen & backend processin	-
BR003	SR003	Apply Visa	Client	High	Medium	UI screen & backend processin	-
BR004	SR004	Re-Issue Passport	Client	Mediu m	Medium	UI screen & backend processin	-
BR005	SR005	Visa Cancellation	Client	High	High	UI screen & backend	-

			processin	
			· σ	