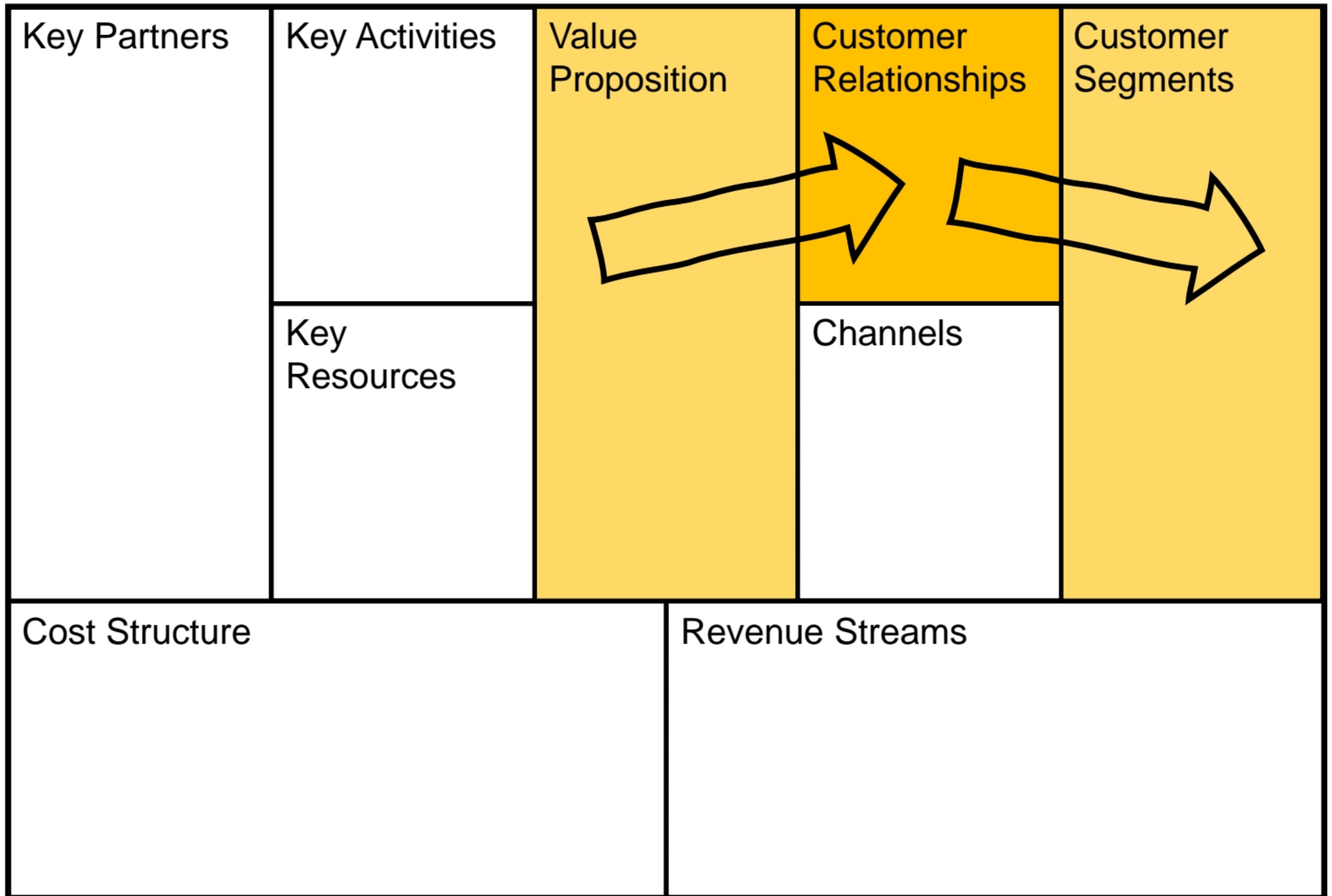


# Customer Relationship

在每一個客戶Segments建立與維繫客戶  
關係



# Customer Relationship

Personal  
Assistance

Dedicated  
Personal  
Assistance

Self-Service

Automated  
Service

Community

Co-Creation