Break the Messaging Silos with COL: Chat Over IMAP

Greetings from OX Summit in

wiki.coi-dev.org

Michael Slusarz & Robert Virkus

Open-Xchange 2019-02-03



Who has an active email account?

Please raise your hand



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No Pay Stub? No
Problem.
Unconventional ...



POLITICS
White House Pushes
Back Against State of
the Union Delay ...



MARKE How W Americ Benny

TECH | KEYWORDS

The Hot New Channel for Reaching Real People: Email

Frustrated by social media, businesses and others looking for an audience turn to an old standby



By Christopher Mims Jan. 19, 2019 12:00 a.m. ET

Kids think it's fussy and archaic, but for brands, creators and businesses of every kind the emerging medium of choice to reach audiences is the only guaranteed-delivery option the internet has left: email.

Consumer email services have been around for almost three decades, but to hear email's most ardent fans talk about it now, it's an undiscovered country too long neglected by those who could benefit from it the most. In the #deletefacebook era, it's become a way to fight back against the algorithms that try to dictate what...

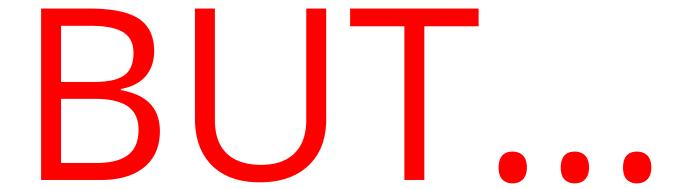


IMAP as a Chat Protocol

Seriously?

IMAP (and email, in general) is not designed for <u>low latency</u>, <u>small data packet</u> (chat-like) communication

There are protocols explicitly designed for chat. Why not use them?





IMAP (Email) as a Chat Protocol

It's the Network, baby

NETWORK NETWORK NETWORK

- Ubiquitous 3.8 billion unique active users
- System fully operational today!
- Thousands+ of people working on infrastructure everyday
- Well-known; stable; extensible (Internet <u>Message</u> Access Protocol)
- Built-in Abuse/Security
- Chat ID is not identifier, it's your account
- Allow <u>clients</u> to innovate, instead of efforts/waiting for critical network mass
- (FWIW: COI does not require IMAP can be adapted to use other MUA APIs in the future)



COI Now

Client COI

- Use existing IMAP & SMTP Infrastructure
- COI Client Specification v1.0 draft open for review wiki.coi-dev.org





Client Spec Design Considerations

Goal: Open Standards

- Use existing standards like
 - VCARD for contact information,
 - Disposition Notification Reports for read receipts
 - Attachments for structured JSON data

Goal: Backwards Compatibility

- Always have something to show
 - text/plain, or text/html, or binary part like image/jpeg
- Keep it simple for existing clients
 - Change group name in subject
 - Change group definition with "To" or "CC"

Goal: Secure Messaging

Allow any encryption mechanism

Goal: Modern User Experience

- Block users
- Edit & delete sent messages
- Sync contacts across devices



1:1 Message

From: Me Myself <me@sample.com>

To: You <you@recipientdomain.com>

Subject: Chat 2019-02-03 11:05

Date: Sun, 3 Feb 2019 11:05:37 +0100

Content-Type: text/plain; charset=UTF-8

MIME-Version: 1.0

Disposition-Notification-To: Me Myself <me@sample.com>

Message-ID: <coi\$S2571BC.2878&8@sample.com>

Chat-Version: 1.0

Hello World



Group Message

From: Me Myself <me@sample.com>

To: alice@example.com, bob@example.com

Date: Mon, 4 Dec 2019 15:51:37 +0100

Content-Type: text/plain; charset=UTF-8

MIME-Version: 1.0

Disposition-Notification-To: Me Myself <me@sample.com>

Message-ID: <coi\$group. 4321dcba1234.434571BC.S2571BC.2878&8@sample.com>

Chat-Version: 1.0

Subject: COI at FOSDEM

Hi gang, hope you're doing fine!



Edit Message

From: Me Myself <me@sample.com>

To: You <you@recipientdomain.com>

BCC: Me Myself <me@sample.com>

Subject: Chat: My dear friend...

Date: Mon, 4 Dec 2019 15:51:37 +0100

Message-ID: <coi\$S232371BC.2232&8@sample.com>

Content-Type: text/plain; charset=UTF-8

Reference: <coi\$434571BC.89A707D2@sample.com>

Chat-Version: 1.0 MIME-Version: 1.0 Chat-Content: edit

In-Reply-To: <coi\$S2571BC.2878&8@sample.com>

Hey, this message is now edited!



Poor Man's Address Book (1/2)

Cross Device Syncing

```
From: Simon Tester <simon@coi-dev.org>
To: alice@example.com
\texttt{COI-Token: 1-tbudgBSg+bHWHiHnlteNzN8TUv180ygS9IULh4rklEw=-Jsoc9gM0xZ1TMWGBQhPwiATiXOiPKRy40w1SmZnZu2k=-5c4f90a2-1e13380}
Subject: Chat: Contact
Date: Mon, 4 Dec 2019 15:51:37 +0100
Message-ID: <coi$232888.2323@sample.com>
Chat-Version: 1.0
Content-Type: multipart/mixed;
boundary="RAA14128.773615765/recipientdomain.com"
MIME-Version: 1.0
--RAA14128.773615765/recipientdomain.com
Content-Type: text/plain
Content-Disposition: inline
This message contains a contact, do not delete
--RAA14128.773615765/recipientdomain.com
Content-Type: application/json; charset=UTF-8
Content-Disposition: attachment;
filename="contact ison"
Chat-Content: contact
"coi-version":1
"content": "contact",
"is me": false.
"is_visible": true,
"status": "idling around...".
"groups": ["friends", "favorite"].
 "last_time_contact_sent": "Sun, 3 Dec 2019 20:53:37 +0100",
 "notification": {
 "enabled": true
 "types": ["banner", "sound"].
  "sound": "friend"
--RAA14128.773615765/recipientdomain.com
Content-Type: text/vcard; charset=UTF-8
Content-Disposition: attachment;
filename="contact vcf"
VERSION:4.0
EMAIL;TYPE=work:stester@coi-dev.org
EMAIL;PREF=1:simon@coi.me
FN-Simon Tester
N:Tester;Simon;;;ing. jr,M.Sc.
BDAY:--0203
ANNIVERSARY:20090808T1430-0500
GENDER:M
PHOTO:data:image/ipeg:base64.MIICaiCCAdOgAwIBAgICBEUwDQYJKoZIhv
AQEEBQAwdzELMAkGA1UEBhMCVVMxLDAqBgNVBAoTI05ldHNjYXBlIENvbW11bm
ljYXRpb25zIENvcnBvcmF0aW9uMRwwGgYDVQQLExNJbmZvcm1hdGlvbiBTeXN0
<...remainder of base64-encoded data...>
END:VCARD
--RAA14128.773615765/recipientdomain.com--
```

```
Content-Type: application/json; charset=UTF-8
Content-Disposition: attachment;
filename="contact.json"
Chat-Content: contact
 "coi-version": 1.
 "content": "contact".
"is me": false.
"is_visible": true.
"status": "idling around...",
"groups": ["friends", "favorite"],
"notification": {
  "enabled": true.
  "types": ["banner", "sound"],
  "sound": "friend"
```



Poor Man's Address Book (2/2)

Cross Device Syncing

```
From: Simon Tester <simon@coi-dev.org>
To: alice@example.com
\texttt{COI-Token: 1-tbudgBSg+bHWHiHnlteNzN8TUv180ygS9IULh4rklEw=-Jsoc9gM0xZ1TMWGBQhPwiATiXOiPKRy40w1SmZnZu2k=-5c4f90a2-1e13380}
Subject: Chat: Contact
Date: Mon, 4 Dec 2019 15:51:37 +0100
Message-ID: <coi$232888.2323@sample.com>
Chat-Version: 1.0
Content-Type: multipart/mixed;
boundary="RAA14128.773615765/recipientdomain.com"
MIME-Version: 1.0
--RAA14128.773615765/recipientdomain.com
Content-Type: text/plain
Content-Disposition: inline
This message contains a contact, do not delete
--RAA14128.773615765/recipientdomain.com
Content-Type: application/json; charset=UTF-8
Content-Disposition: attachment;
filename="contact.ison"
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"coi-version":1
"content": "contact",
"is me" false
"is_visible": true,
"status": "idling around...".
"groups": ["friends", "favorite"].
 "last_time_contact_sent": "Sun, 3 Dec 2019 20:53:37 +0100",
 "notification": {
 "enabled": true
 "types": ["banner", "sound"]
  "sound": "friend"
--RAA14128.773615765/recipientdomain.com
Content-Type: text/vcard; charset=UTF-8
Content-Disposition: attachment;
filename="contact vcf"
VERSION:4.0
EMAIL;TYPE=work:stester@coi-dev.org
EMAIL;PREF=1:simon@coi.me
FN-Simon Tester
N:Tester;Simon;;;ing. jr,M.Sc.
BDAY:--0203
ANNIVERSARY:20090808T1430-0500
GENDER:M
PHOTO:data:image/ipeg:base64.MIICaiCCAdOgAwlBAgICBEUwDQYJKoZlhv
AQEEBQAwdzELMAkGA1UEBhMCVVMxLDAqBgNVBAoTI05ldHNjYXBlIENvbW11bm
ljYXRpb25zIENvcnBvcmF0aW9uMRwwGgYDVQQLExNJbmZvcm1hdGlvbiBTeXN0
<...remainder of base64-encoded data...>
END:VCARD
--RAA14128.773615765/recipientdomain.com--
```

Content-Type: text/vcard; charset=UTF-8
Content-Disposition: attachment;
filename="contact vcf"

BEGIN:VCARD
VERSION:4.0
EMAIL;TYPE=work:stester@coi-dev.org
EMAIL;PREF=1:simon@coi.me
FN:Simon Tester
N:Tester;Simon;;;ing. jr,M.Sc.
BDAY:--0203
ANNIVERSARY:20090808T1430-0500
GENDER:M

LANG;PREF=1:fr
PHOTO:data:image/ipeg:base64.MIICaiCCAdOgAwII

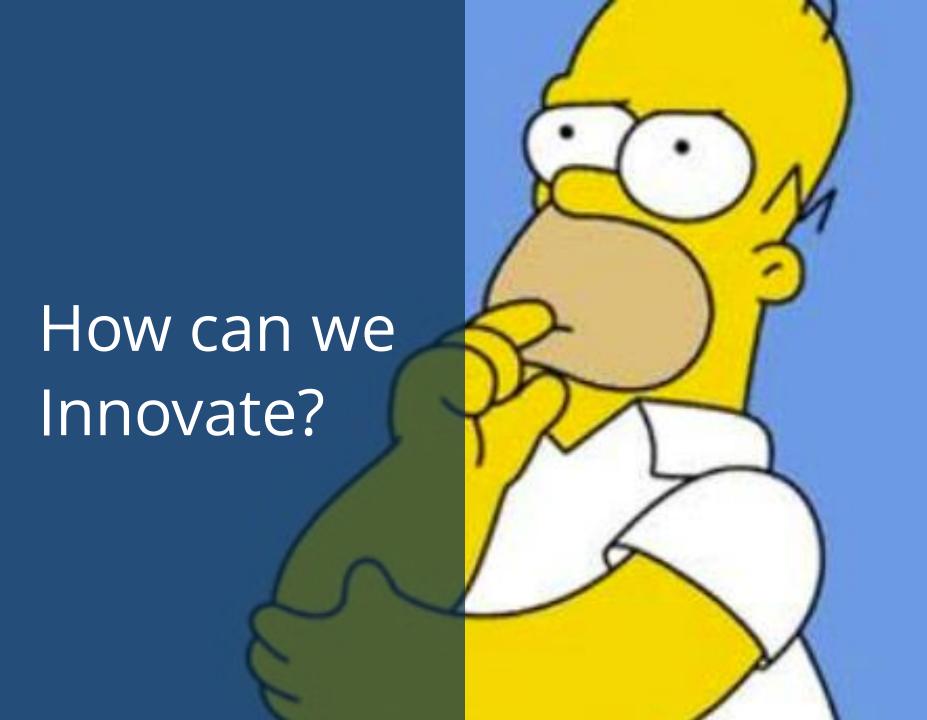
PHOTO:data:image/jpeg;base64,MIICajCCAdOgAwIBAgICBEUwDQYJ

KoZlhv <...remainder of base64-encoded data...>

END:VCARD







Solve General Email Problems

Don't focus just on project goals; think bigger!



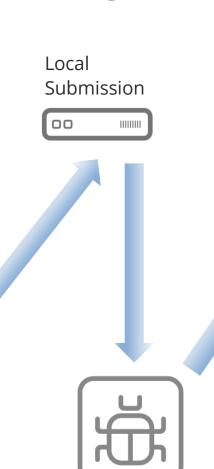
- Problem: Email delivery can be high latency
- Idea: Develop secure way to decrease delivery times for trusted users
- Solution: Direct MessageSubmission
- NOT tied to COI <u>any email user</u> can potentially benefit

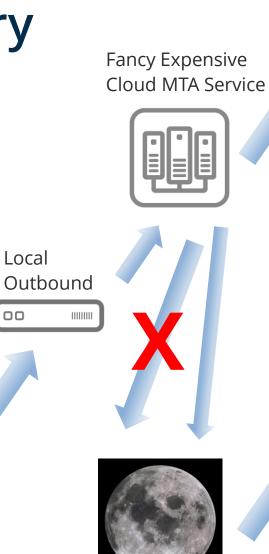
NOW: Mail Delivery

via "Magic Internet Routing"

Local AV/AS







Local



Unstable, High Latency MTA



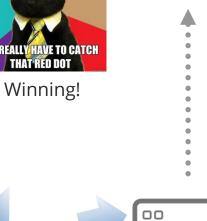




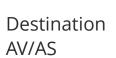












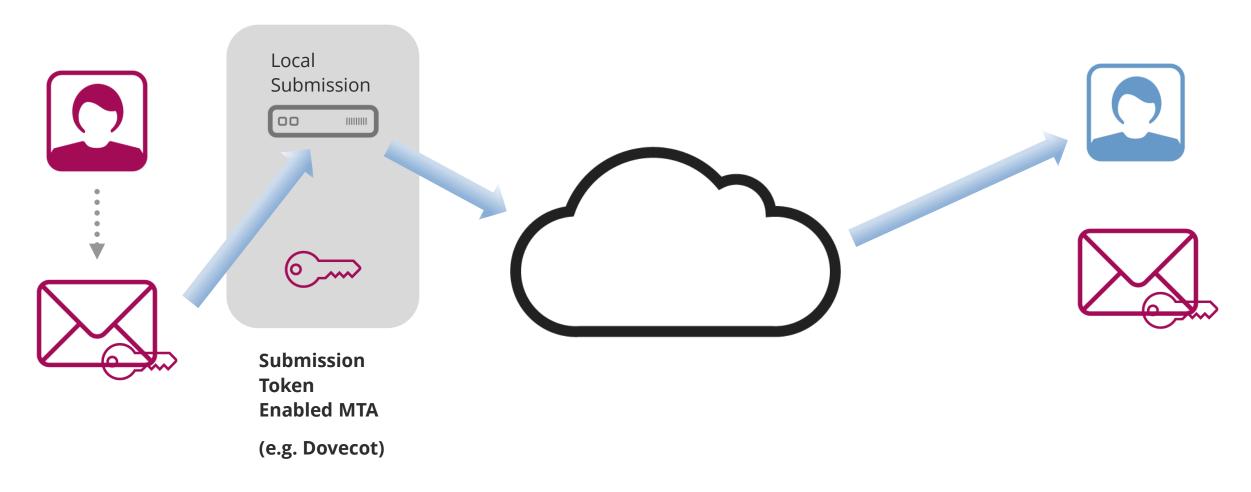
Destination

Inbound



Soon: Submission Token

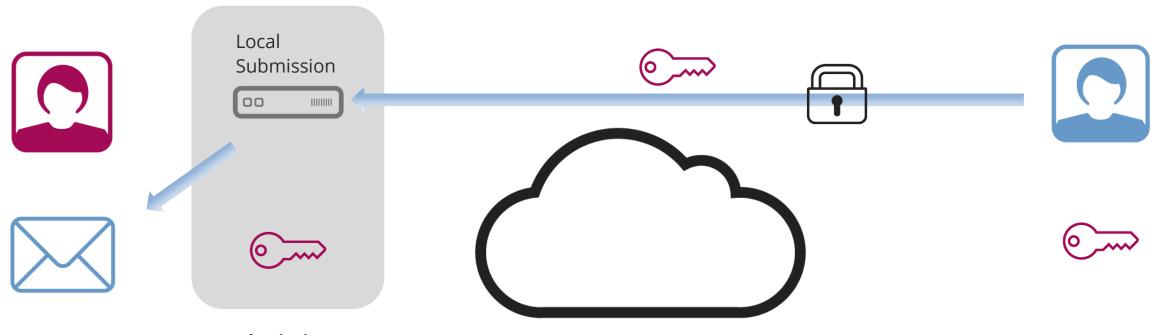
Distribution





Soon: Submission Token

Usage



Submission Token Enabled MTA

(e.g. Dovecot)

- Transparent to end users
- Can be supported (unidirectionally) by client
- Mail API agnostic this is SMTP extension, not IMAP

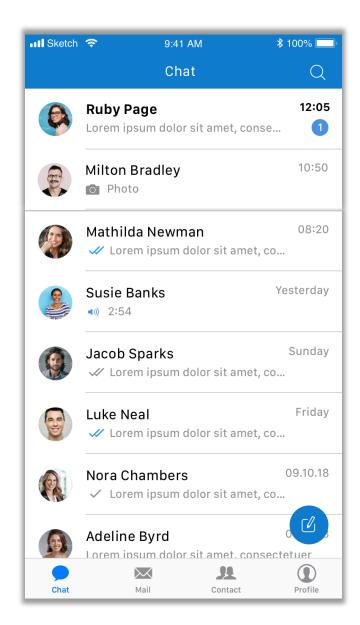


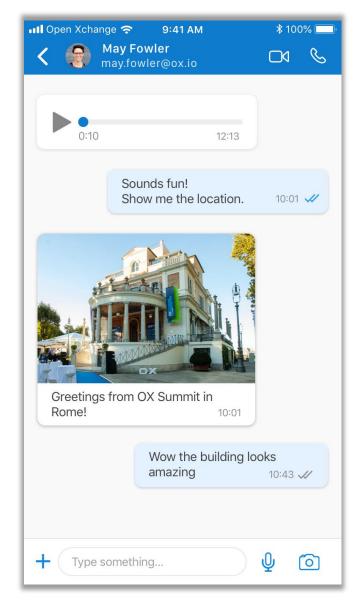


OX Talk App

Mobile chat & mail

- MPL license
- Based on Flutter.io
- github.com/open-xchange/ox-talk







Partners

Establishing an ecosystem

Delta Chat

- Open source IMAP based messenger
- We cooperate on interoperability
- <u>https://delta.chat</u>



Spike

- Conversational email experience
- Will support COI in the future
- https://www.spikenow.com/

Your Client or Your Email Server ?!

Welcome aboard!



COI is an **open ecosystem**



Why Should I Support / Use COI?

For Developers

COI is the only ecosystem that provides openness, a strong messaging basis AND that overcomes the network effect.

COI is a base to realize your own unique ideas.

Thanks to Delta Chat Core, as a client developer you do not even need to deal with IMAP directly.

For Privacy Advocates

Only open AND federated systems like COI provide you the freedom to select your preferred app and provider – or even let you host it yourself.

GPG encryption ensures pragmatic, cross device privacy.

For End-Users

- Choice of multiple apps
- Central place for all messaging activity
- Trust



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wiki.coi-dev.org

github.com/open-xchange/ox-talk



THE STORY OF A FISH, WHO WILL CHANGE THE WORLD OF CHAT.

