

# Bolortuya Gombojav

## BSc Computing

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As a motivated and detail-oriented third-year BSc Computing student, I am seeking an internship opportunity to apply and enhance my skills in a dynamic and challenging environment. With a strong foundation in Computing and a proven track record as a supervisor in the retail sector, I am eager to contribute to a forward-thinking organization in the field of technology.

### Work Experience

#### **Retail Supervisor, Brown Thomas Reiss, 2022 (present)**

- Leads and supervises a retail team of 15 to ensure excellent customer service and meet sales targets.
- Manages inventory and contributes to store layout optimization through visual merchandising.
- Develops and implements employee training programs to enhance product knowledge and customer engagement.
- Payroll/weekly trade reports

#### **Senior Sales Assistant, Reiss, Dublin, Ireland, 2021-2022**

- Provided personalized customer service to drive sales and create a positive shopping experience.
- Assisted in daily store operations and maintained inventory control.

#### **Waitress, Temple Bar, Dublin, Ireland, 2019-2020**

- Demonstrated strong communication and interpersonal skills in a fast-paced environment.
- Ensured customer satisfaction through attentive service and prompt problem resolution.

#### **Sales Assistant, Ulaanbaatar Department Store, Ulaanbaatar, Mongolia, 2015-2017**

- Offered customer assistance, engaged with customers to understand their needs and preferences.
- Possessed in-depth product knowledge and effectively recommended and facilitated sales transactions.

### Education History

- Bachelor of Science in Computer Science ( Dublin Business School) present
- International Baccalaureate in Russian Language (KHPI, Ukraine ) - 2018
- Leaving Cert (CHANDMANI Complex,( Ulaanbaatar, Mongolia) 2006-2017
- English Course (IBAT College, Ireland)- 2019-2021

### Languages

- Mongolian (native )
- Russian(Fluent)
- English (Fluent)

## Volunteer Work , Awards, Badges,Courses

- Red Cross Member 2015-2017, Mongolia
- Young Journalist 2014-2017,Mongolia
- Chandmani Complex Elderly Care and Support 2010- 2017, Mongolia
- Youth Mentorship 2015-2017, Mongolia

As a Red Cross Member in Mongolia from 2015 to 2017, I actively participated in disaster relief efforts, first aid training, and blood donation drives, contributing to community resilience. Simultaneously, during my tenure as a Young Journalist at Chandmani Complex from 2014 to 2017, I documented local events, conducted interviews, and raised awareness about important social issues, serving as a bridge between news and the community writing our own newspaper for the district.

Graduate Work Readiness Bronze, Silver, Gold Achievement Award of Dublin Business School .

The following 6 skills have been covered.

- Communication Skills
- Attention to Detail
- Team working
- Problem Solving
- Initiative
- Ability to Work Under Pressure

Linked In Learning

Excel essential training

How to speak so people want to listen

## Technical Skills:

Java and Python, web development expertise using HTML, CSS, and JavaScript, database management skills with systems like MySQL or MongoDB, knowledge of operating systems (Windows, Unix/Linux), networking concepts, cybersecurity awareness, familiarity with data structures and algorithms, mobile app development experience, cloud computing understanding (AWS, Azure, Google Cloud), testing and debugging skills, proficiency in IDEs, and usage of collaboration tools like Jira or Slack. Exposure to scripting languages, software development methodologies, and version control systems, contributing to a well-rounded technical skill set for computing-related roles.

## Soft Skills:

**Critical Thinking and Problem-Solving:** Proficient in analyzing complex situations and finding practical solutions. Adapts to changing circumstances, making informed decisions to contribute to project success.

**Teamwork and Collaboration:** Thrives in team-oriented environments, skilled at working with diverse groups. Values different perspectives, fostering a cooperative and productive atmosphere.

**Adaptability:** Embraces change, quick to learn and adapt to new technologies, tools, or methods. Maintains flexibility in task approach, contributing to a company's growth in dynamic business landscapes.

**Time Management and Organization:** Highly organized, excels in managing work efficiently. Meets deadlines and prioritizes tasks effectively, enhancing productivity and project success.

**Leadership:** Demonstrated strong leadership and organizational skills through successful team management in a retail setting.