Tidy Text Mining

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Chapter 1

Introduction

This intro will be changed a lot to serve as a general and friendly intro to the topic.

1.1 What is tidy text?

As described by Hadley Wickham(?), tidy data has a specific structure:

- each variable is a column
- each observation is a row
- each type of observational unit is a table

Tidy data sets allow manipulation with a standard set of "tidy" tools, including popular packages such as dplyr(?), ggplot2(?), and broom(?). These tools do not yet, however, have the infrastructure to work fluently with text data and natural language processing tools. In developing this package, we provide functions and supporting data sets to allow conversion of text to and from tidy formats, and to switch seamlessly between tidy tools and existing text mining packages.

We define the tidy text format as being one-token-per-document-per-row, and provide functionality to tokenize by commonly used units of text including words, n-grams, and sentences. At the same time, the tidytext package doesn't expect a user to keep text data in a tidy form at all times during an analysis. The package includes functions to tidy objects (see the broom package(?)) from popular text mining R packages such as tm(?) and quanteda(?). This allows, for example, a workflow with easy reading, filtering, and processing to be done using dplyr and other tidy tools, after which the data can be converted into a document-term matrix for machine learning applications. The models can then be re-converted into a tidy form for interpretation and visualization with ggplot2.

1.2 Outline

We start by introducing the tidy text format, and some of the ways dplyr, tidyr and tidytext allow informative analyses of this structure.

- Chapter 2 outlines the tidy text format and the unnest_tokens function. It also introduces the gutenbergr and janeaustenr packages, which provide useful literary text datasets that we'll use throughout this book.
- Chapter 3 shows how to perform sentiment analysis on a tidy text dataset, using the sentiments dataset from tidytext and inner_join from dplyr
- Chapter 4 describes the method of TF-IDF (term frequency times inverse document frequency), for identifying terms that are especially specific to a particular document. (Other document stuff in this chapter perhaps?)

Text won't be tidy at all stages of an analysis.

- Chapter 5 introduces methods for tidying document-term matrices and Corpus objects from the tm and quanteda packages, as well as for casting tidy text datasets into those formats.
- Chapter 6 introduces the concept of topic modeling, and uses the tidy method for interpreting and visualizing the output of the topic models package.
- Chapter 7 (TODO) introduces tidying methods for the glove package, which offer an interface to word2vec models. (These methods are still being implemented so this chapter is far from written!)

We conclude with two tidy text analyses that bring together multiple text-mining approaches we've learned.

- Chapter 8 demonstrates an application of a tidy text analysis on the Yelp restaurant review dataset. We show a few approaches to predicting a star rating from a review's text, and see how well sentiment analysis (from Chapter 3) does at this task.
- Chapter 9 TODO: find at least one other in-depth exploration of text data. Optional but I think would conclude the book well.

Chapter 2

The Tidy Text Format

Intro text may go here about the one-token-per-document-per-row and about what is explored in the chapter.

2.1 The unnest_tokens function

```
## [1] "Because I could not stop for Death -" "He kindly stopped for me -"
## [3] "The Carriage held but just Ourselves -" "and Immortality"
```

This is a typical character vector that we might want to analyze. In order to turn it into a tidy text dataset, we first need to put it into a data frame:

```
library(dplyr)
text_df <- data_frame(line = 1:4, text = text)
text_df</pre>
```

Notice that this data frame isn't yet compatible with tidy tools. We can't filter out words or count which occur most frequently, since each row is made up of multiple coimbined tokens. We need to turn this into one-token-per-document-per-row.

To do this, we use tidytext's unnest tokens function:

```
library(tidytext)
text_df %>%
unnest_tokens(word, text)
```

```
## # A tibble: 20 x 2
##
       line
               word
##
      <int>
              <chr>
## 1
          1 because
## 2
          1
## 3
          1
             could
## 4
          1
               not
## 5
          1
               stop
## 6
          1
                for
## 7
          1
              death
## 8
          2
                 he
          2 kindly
## 9
## 10
          2 stopped
## # ... with 10 more rows
```

We've now split each row so that there's one token (word) in each row of the new data frame. Also notice:

- Other columns, such as the line number each word came from, are retained
- Punctuation has been stripped
- By default, unnest_tokens turns the tokens lowercase, which makes them easier to compare or combine with other datasets. (Use the to_lower = FALSE argument to turn off this behavior).

Having the text data in this format lets us manipulate, process, and visualize the text using the standard set of tidy tools; namely dplyr, tidyr, ggplot2, and broom.

2.2 Example: the works of Jane Austen

Let's use the text of Jane Austen's 6 completed, published novels from the janeaustenr package, and transform them into a tidy format. janeaustenr provides them as a one-row-per-line format:

```
## # A tibble: 73,422 x 4
##
                        t.ext.
                                             book linenumber chapter
##
                       <chr>>
                                                        <int>
                                                                 <int>
## 1
      SENSE AND SENSIBILITY Sense & Sensibility
                                                            1
                                                                     0
## 2
                             Sense & Sensibility
                                                            2
                                                                     0
                                                            3
                                                                     0
## 3
             by Jane Austen Sense & Sensibility
                             Sense & Sensibility
                                                            4
## 4
                                                            5
## 5
                      (1811) Sense & Sensibility
                                                                     0
## 6
                             Sense & Sensibility
                                                            6
                                                                     0
                                                            7
## 7
                             Sense & Sensibility
                                                                     0
## 8
                             Sense & Sensibility
                                                            8
                                                                     0
                                                            9
## 9
                             Sense & Sensibility
                                                                     0
```

```
## 10 CHAPTER 1 Sense & Sensibility 10 1 ## # ... with 73,412 more rows
```

To work with this as a tidy dataset, we need to restructure it as **one-token-per-row** format. The unnest_tokens function is a way to convert a dataframe with a text column to be one-token-per-row:

```
library(tidytext)
tidy_books <- original_books %>%
  unnest_tokens(word, text)

tidy_books
```

```
## # A tibble: 725,054 x 4
##
                     book linenumber chapter
                                                      word
##
                   <fctr>
                                <int>
                                        <int>
                                                     <chr>>
## 1 Sense & Sensibility
                                            0
                                    1
                                                     sense
    Sense & Sensibility
                                    1
                                            0
                                                       and
     Sense & Sensibility
                                            0 sensibility
                                    1
                                    3
## 4
     Sense & Sensibility
                                            0
                                                        by
     Sense & Sensibility
                                    3
                                            0
                                                      jane
                                    3
                                            0
## 6 Sense & Sensibility
                                                    austen
## 7
     Sense & Sensibility
                                    5
                                            0
                                                      1811
## 8 Sense & Sensibility
                                   10
                                            1
                                                   chapter
## 9 Sense & Sensibility
                                   10
                                            1
                                                         1
## 10 Sense & Sensibility
                                   13
                                            1
                                                       the
## # ... with 725,044 more rows
```

This function uses the tokenizers package to separate each line into words. The default tokenizing is for words, but other options include characters, ngrams, sentences, lines, paragraphs, or separation around a regex pattern.

Now that the data is in one-word-per-row format, we can manipulate it with tidy tools like dplyr. We can remove stop words (kept in the tidytext dataset stop_words) with an anti_join.

```
data("stop_words")

tidy_books <- tidy_books %>%
  anti_join(stop_words)
```

We can also use count to find the most common words in all the books as a whole.

```
tidy_books %>%
count(word, sort = TRUE)
```

```
## # A tibble: 13,914 x 2
##
        word
                 n
##
       <chr> <int>
## 1
        miss 1855
## 2
        time
              1337
## 3
       fanny
               862
## 4
        dear
               822
## 5
        lady
               817
## 6
               806
         sir
## 7
         day
               797
## 8
                787
        emma
## 9 sister
               727
## 10 house
               699
## # ... with 13,904 more rows
```

For example, this allows us to visualize the popular words using ggplot2:

```
library(ggplot2)
tidy_books %>%
  count(word, sort = TRUE)
## # A tibble: 13,914 x 2
##
        word
                 n
##
       <chr> <int>
## 1
        miss
             1855
              1337
## 2
        time
## 3
       fanny
               862
## 4
        dear
               822
## 5
        lady
               817
## 6
         sir
               806
## 7
               797
         day
## 8
               787
        emma
## 9 sister
               727
## 10 house
               699
## # ... with 13,904 more rows
```

2.2.1 The gutenbergr package

TODO: Now that we've introduced the janeaustenr package, also include a brief intro to the gutenberg package.

Chapter 3

Sentiment Analysis with Tidy Data

3.1 The sentiments dataset

```
The
```

##

<chr> <int>

```
sentiments
## # A tibble: 23,165 x 4
             word sentiment lexicon score
##
            <chr>
                       <chr>
                               <chr> <int>
## 1
           abacus
                       trust
                                 nrc
## 2
          abandon
                                         NA
                       fear
                                 nrc
                                         NA
          abandon negative
                                 nrc
## 4
          abandon
                    sadness
                                         NA
                                 nrc
## 5
        abandoned
                       anger
                                 nrc
                                         NA
## 6
        abandoned
                        fear
                                 nrc
                                         NA
## 7
        abandoned
                                         NA
                   negative
                                 nrc
## 8
        abandoned
                     sadness
                                 nrc
                                         NA
## 9
      abandonment
                                         NA
                       anger
                                 nrc
## 10 abandonment
                        fear
                                 nrc
                                         NA
## # ... with 23,155 more rows
```

3.2 Sentiment analysis with inner join

Sentiment analysis can be done as an inner join. Three sentiment lexicons are in the tidytext package in the sentiment dataset. Let's look at the words with a joy score from the NRC lexicon. What are the most common joy words in *Emma*?

```
nrcjoy <- sentiments %>%
  filter(lexicon == "nrc", sentiment == "joy")

tidy_books %>%
  filter(book == "Emma") %>%
  semi_join(nrcjoy) %>%
  count(word, sort = TRUE)

## # A tibble: 298 x 2
## word n
```

```
## 1
         friend
                  166
## 2
                  143
          hope
## 3
          happy
                  125
## 4
           love
                  117
## 5
           deal
                   92
## 6
          found
                   92
## 7 happiness
                   76
## 8
         pretty
                   68
## 9
           true
                   66
## 10
        comfort
                   65
## # ... with 288 more rows
```

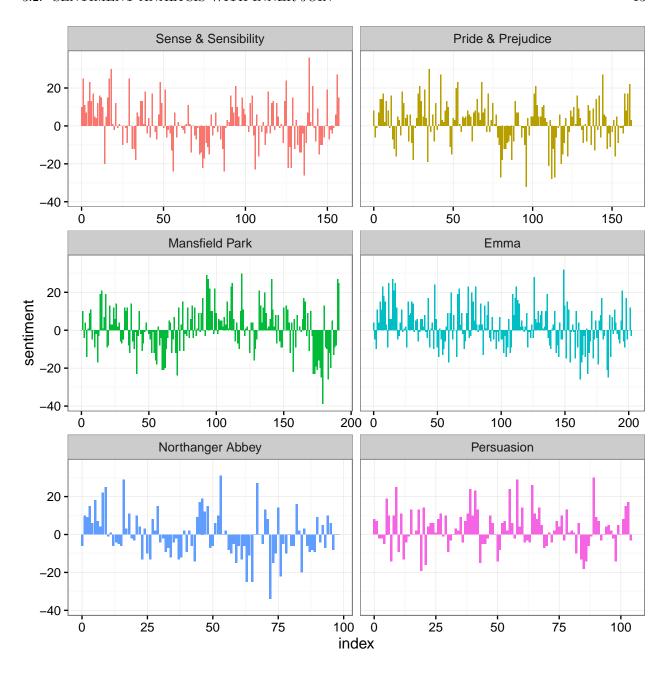
Or instead we could examine how sentiment changes during each novel. Let's find a sentiment score for each word using the Bing lexicon, then count the number of positive and negative words in defined sections of each novel.

```
library(tidyr)
bing <- sentiments %>%
  filter(lexicon == "bing") %>%
  select(-score)

janeaustensentiment <- tidy_books %>%
  inner_join(bing) %>%
  count(book, index = linenumber %/% 80, sentiment) %>%
  spread(sentiment, n, fill = 0) %>%
  mutate(sentiment = positive - negative)
```

Now we can plot these sentiment scores across the plot trajectory of each novel.

```
ggplot(janeaustensentiment, aes(index, sentiment, fill = book)) +
  geom_bar(stat = "identity", show.legend = FALSE) +
  facet_wrap(~book, ncol = 2, scales = "free_x")
```



3.2.1 Most common positive and negative words

One advantage of having the data frame with both sentiment and word is that we can analyze word counts that contribute to each sentiment.

```
bing_word_counts <- tidy_books %>%
  inner_join(bing) %>%
  count(word, sentiment, sort = TRUE) %>%
  ungroup()

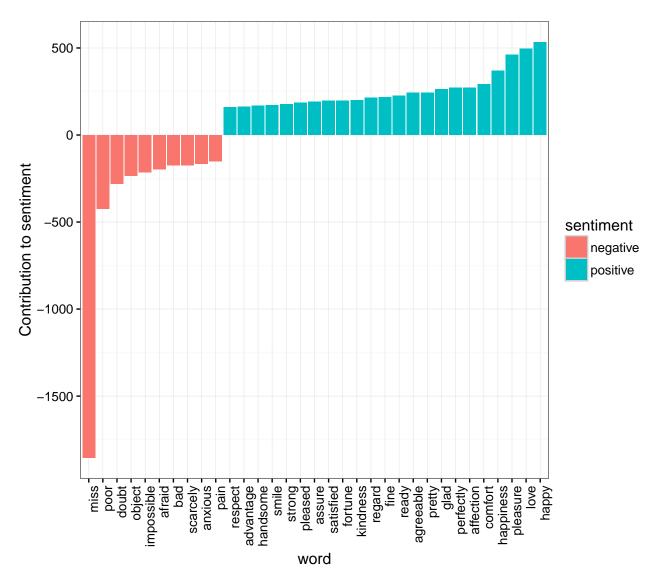
bing_word_counts
```

A tibble: 2,555 x 3 ## word sentiment n

```
##
         <chr>
                  <chr> <int>
## 1
        miss negative 1855
## 2
         happy positive
                         534
## 3
          love positive
                        495
                        462
## 4
     pleasure positive
## 5
          poor negative 424
## 6 happiness positive
                         369
## 7
       comfort positive
                         292
         doubt negative
## 8
                         281
## 9 affection positive
                         272
## 10 perfectly positive 271
## # ... with 2,545 more rows
```

This can be shown visually, and we can pipe straight into ggplot2 because of the way we are consistently using tools built for handling tidy data frames.

```
bing_word_counts %>%
  filter(n > 150) %>%
  mutate(n = ifelse(sentiment == "negative", -n, n)) %>%
  mutate(word = reorder(word, n)) %>%
  ggplot(aes(word, n, fill = sentiment)) +
  geom_bar(stat = "identity") +
  theme(axis.text.x = element_text(angle = 90, hjust = 1)) +
  ylab("Contribution to sentiment")
```



This lets us spot an anomaly in the sentiment analysis; the word "miss" is coded as negative but it is used as a title for young, unmarried women in Jane Austen's works. If it were appropriate for our purposes, we could easily add "miss" to a custom stop-words list using bind_rows.

3.2.2 Wordclouds

We've seen that this tidy text mining approach works well with ggplot2, but having our data in a tidy format is useful for other plots as well.

For example, consider the wordcloud package. Let's look at the most common words in Jane Austen's works as a whole again.

```
library(wordcloud)

tidy_books %>%
  count(word) %>%
  with(wordcloud(word, n, max.words = 100))
```



In other functions, such as comparison.cloud, you may need to turn it into a matrix with reshape2's acast. Let's do the sentiment analysis to tag positive and negative words using an inner join, then find the most common positive and negative words. Until the step where we need to send the data to comparison.cloud, this can all be done with joins, piping, and dplyr because our data is in tidy format.

negative



3.2.3 Looking at units beyond just words

Lots of useful work can be done by tokenizing at the word level, but sometimes it is useful or necessary to look at different units of text. For example, some sentiment analysis algorithms look beyond only unigrams (i.e. single words) to try to understand the sentiment of a sentence as a whole. These algorithms try to understand that

I am not having a good day.

is a sad sentence, not a happy one, because of negation. The Stanford CoreNLP tools and the sentimentr R package (currently available on Github but not CRAN) are examples of such sentiment analysis algorithms. For these, we may want to tokenize text into sentences.

```
PandP_sentences <- data_frame(text = prideprejudice) %>%
unnest_tokens(sentence, text, token = "sentences")
```

Let's look at just one.

```
PandP_sentences$sentence[2]
```

[1] "however little known the feelings or views of such a man may be on his first entering a neighbourhood,

The sentence tokenizing does seem to have a bit of trouble with UTF-8 encoded text, especially with sections of dialogue; it does much better with punctuation in ASCII.

Another option in unnest_tokens is to split into tokens using a regex pattern. We could use this, for example, to split the text of Jane Austen's novels into a data frame by chapter.

```
austen_chapters <- austen_books() %>%
  group_by(book) %>%
  unnest_tokens(chapter, text, token = "regex", pattern = "Chapter|CHAPTER [\\dIVXLC]") %>%
austen_chapters %>% group_by(book) %>% summarise(chapters = n())
## # A tibble: 6 x 2
##
                    book chapters
##
                  <fctr>
                            <int>
## 1 Sense & Sensibility
                                51
       Pride & Prejudice
## 2
                                62
## 3
          Mansfield Park
                                49
## 4
                                56
## 5
                                32
        Northanger Abbey
## 6
              Persuasion
                                25
```

We have recovered the correct number of chapters in each novel (plus an "extra" row for each novel title). In this data frame, each row corresponds to one chapter.

Near the beginning of this vignette, we used a similar regex to find where all the chapters were in Austen's novels for a tidy data frame organized by one-word-per-row. We can use tidy text analysis to ask questions such as what are the most negative chapters in each of Jane Austen's novels? First, let's get the list of negative words from the Bing lexicon. Second, let's make a dataframe of how many words are in each chapter so we can normalize for the length of chapters. Then, let's find the number of negative words in each chapter and divide by the total words in each chapter. Which chapter has the highest proportion of negative words?

```
bingnegative <- sentiments %>%
  filter(lexicon == "bing", sentiment == "negative")

wordcounts <- tidy_books %>%
  group_by(book, chapter) %>%
  summarize(words = n())

tidy_books %>%
  semi_join(bingnegative) %>%
  group_by(book, chapter) %>%
  summarize(negativewords = n()) %>%
  summarize(negativewords, by = c("book", "chapter")) %>%
  mutate(ratio = negativewords/words) %>%
  filter(chapter != 0) %>%
  top_n(1)
```

```
## Source: local data frame [6 x 5]
## Groups: book [6]
##
##
                     book chapter negativewords words
                                                            ratio
##
                   <fctr>
                            <int>
                                           <int> <int>
                                                            <dbl>
## 1 Sense & Sensibility
                               29
                                                 1135 0.1515419
                                             172
## 2
       Pride & Prejudice
                               34
                                             108
                                                   646 0.1671827
## 3
          Mansfield Park
                               45
                                             132
                                                   884 0.1493213
## 4
                     Emma
                               15
                                             147
                                                  1012 0.1452569
## 5
        Northanger Abbey
                               27
                                              55
                                                   337 0.1632047
## 6
              Persuasion
                               21
                                             215
                                                 1948 0.1103696
```

These are the chapters with the most negative words in each book, normalized for number of words in the

chapter. What is happening in these chapters? In Chapter 29 of Sense and Sensibility Marianne finds out what an awful person Willoughby is by letter, and in Chapter 34 of Pride and Prejudice Mr. Darcy proposes for the first time (so badly!). Chapter 45 of Mansfield Park is almost the end, when Tom is sick with consumption and Mary is revealed as mercenary and uncaring, Chapter 15 of Emma is when horrifying Mr. Elton proposes, and Chapter 27 of Northanger Abbey is a short chapter where Catherine gets a terrible letter from her inconstant friend Isabella. Chapter 21 of Persuasion is when Anne's friend tells her all about Mr. Elliott's immoral past.

Chapter 4

TF-IDF: Analyzing word and document frequency

A central question in text mining and natural language processing is how to quantify what a document is about. Can we do this by looking at the words that make up the document? One measure of how important a word may be is its term frequency (tf), how frequently a word occurs in a document. There are words in a document, however, that occur many times but may not be important; in English, these are probably words like "the", "is", "of", and so forth. We might take the approach of adding words like these to a list of stop words and removing them before analysis, but it is possible that some of these words might be more important in some documents than others. A list of stop words is not a sophisticated approach to adjusting term frequency for commonly used words.

4.1 Term frequency and inverse document frequency

Another approach is to look at a term's inverse document frequency (idf), which decreases the weight for commonly used words and increases the weight for words that are not used very much in a collection of documents. This can be combined with term frequency to calculate a term's tf-idf, the frequency of a term adjusted for how rarely it is used. It is intended to measure how important a word is to a document in a collection (or corpus) of documents. It is a rule-of-thumb or heuristic quantity; while it has proved useful in text mining, search engines, etc., its theoretical foundations are considered less than firm by information theory experts. The inverse document frequency for any given term is defined as

$$idf(\text{term}) = \ln\left(\frac{n_{\text{documents}}}{n_{\text{documents containing term}}}\right)$$

We can use tidy data principles, as described in the main vignette, to approach tf-idf analysis and use consistent, effective tools to quantify how important various terms are in a document that is part of a collection.

Let's look at the published novels of Jane Austen and examine first term frequency, then tf-idf. We can start just by using dplyr verbs such as group_by and join. What are the most commonly used words in Jane Austen's novels? (Let's also calculate the total words in each novel here, for later use.)

```
library(dplyr)
library(janeaustenr)
library(tidytext)
book_words <- austen_books() %>%
    unnest_tokens(word, text) %>%
```

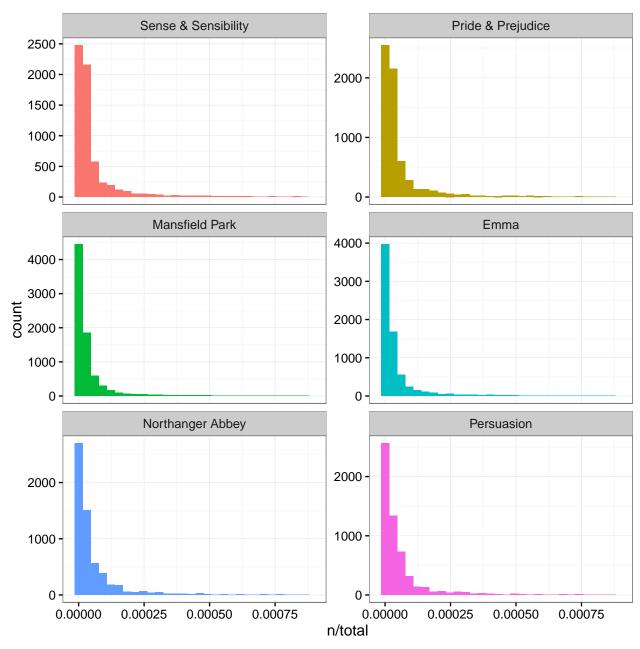
```
count(book, word, sort = TRUE) %>%
ungroup()

total_words <- book_words %>% group_by(book) %>% summarize(total = sum(n))
book_words <- left_join(book_words, total_words)
book_words</pre>
```

```
## # A tibble: 40,379 \times 4
                                 n total
##
                   book word
##
                 <fctr> <chr> <int> <int>
## 1
                         the 6206 160460
        Mansfield Park
## 2
        Mansfield Park
                          to 5475 160460
## 3
        Mansfield Park
                         and 5438 160460
## 4
                   Emma
                          to 5239 160996
## 5
                        the 5201 160996
                   Emma
## 6
                   Emma
                        and 4896 160996
## 7
        Mansfield Park
                          of 4778 160460
## 8 Pride & Prejudice
                         the 4331 122204
## 9
                  Emma
                          of 4291 160996
## 10 Pride & Prejudice
                          to 4162 122204
## # ... with 40,369 more rows
```

The usual suspects are here, "the", "and", "to", and so forth. Let's look at the distribution of n/total for each novel, the number of times a word appears in a novel divided by the total number of terms (words) in that novel. This is exactly what term frequency is.

```
library(ggplot2)
ggplot(book_words, aes(n/total, fill = book)) +
  geom_histogram(show.legend = FALSE) +
  xlim(NA, 0.0009) +
  facet_wrap(~book, ncol = 2, scales = "free_y")
```



There are very long tails to the right for these novels (those extremely common words!) that we have not shown in these plots. These plots exhibit similar distributions for all the novels, with many words that occur rarely and fewer words that occur frequently.

4.2 The bind_tf_idf function

The idea of tf-idf is to find the important words for the content of each document by decreasing the weight for commonly used words and increasing the weight for words that are not used very much in a collection or corpus of documents, in this case, the group of Jane Austen's novels as a whole. Calculating tf-idf attempts to find the words that are important (i.e., common) in a text, but not *too* common. Let's do that now.

```
book_words <- book_words %>%
bind_tf_idf(word, book, n)
```

book_words

```
## # A tibble: 40,379 \times 7
##
                    book
                                        total
                                                             idf tf_idf
                           word
                                     n
##
                                                           <dbl>
                                                                   <dbl>
                  <fctr> <chr> <int>
                                        <int>
                                                    <dbl>
## 1
                                  6206 160460 0.03867631
                                                                       0
         Mansfield Park
                            the
                                                               0
                                                                       0
## 2
         Mansfield Park
                             to
                                  5475 160460 0.03412065
         Mansfield Park
                                  5438 160460 0.03389007
## 3
                            and
                                                               0
                                                                       0
## 4
                    Emma
                                 5239 160996 0.03254118
                                                               0
                                                                       0
                             to
                                 5201 160996 0.03230515
                                                                       0
## 5
                    Emma
                            the
                                                               0
                                                                       0
## 6
                                 4896 160996 0.03041069
                                                               0
                    Emma
                            and
##
  7
         Mansfield Park
                             of
                                  4778 160460 0.02977689
                                                               0
                                                                       0
## 8
      Pride & Prejudice
                            the
                                  4331 122204 0.03544074
                                                               0
                                                                       0
## 9
                    F.mma
                             of
                                  4291 160996 0.02665284
                                                               0
                                                                       0
                                  4162 122204 0.03405780
                                                                       0
## 10 Pride & Prejudice
                             to
                                                               0
## # ... with 40,369 more rows
```

Notice that idf and thus tf-idf are zero for these extremely common words. These are all words that appear in all six of Jane Austen's novels, so the idf term (which will then be the natural log of 1) is zero. The inverse document frequency (and thus tf-idf) is very low (near zero) for words that occur in many of the documents in a collection; this is how this approach decreases the weight for common words. The inverse document frequency will be a higher number for words that occur in fewer of the documents in the collection. Let's look at terms with high tf-idf in Jane Austen's works.

```
book_words %>%
select(-total) %>%
arrange(desc(tf_idf))
```

```
## # A tibble: 40,379 x 6
##
                                                             idf
                                                                       tf_idf
                      book
                                word
                                         n
                                                     tf
                                                  <dbl>
                                                                        <dbl>
##
                    <fctr>
                               <chr> <int>
                                                            <db1>
## 1
      Sense & Sensibility
                              elinor
                                       623 0.005193528 1.791759 0.009305552
      Sense & Sensibility
                                       492 0.004101470 1.791759 0.007348847
## 2
                            marianne
                                       493 0.003072417 1.791759 0.005505032
## 3
           Mansfield Park
                            crawford
## 4
        Pride & Prejudice
                               darcy
                                       373 0.003052273 1.791759 0.005468939
## 5
               Persuasion
                              elliot
                                       254 0.003036207 1.791759 0.005440153
## 6
                     Emma
                                emma
                                       786 0.004882109 1.098612 0.005363545
                                       196 0.002519928 1.791759 0.004515105
## 7
         Northanger Abbey
                              tilney
## 8
                      Emma
                                       389 0.002416209 1.791759 0.004329266
                              weston
## 9
                                       294 0.002405813 1.791759 0.004310639
        Pride & Prejudice
                              bennet
## 10
               Persuasion wentworth
                                       191 0.002283132 1.791759 0.004090824
## # ... with 40,369 more rows
```

Here we see all proper nouns, names that are in fact important in these novels. None of them occur in all of novels, and they are important, characteristic words for each text. Some of the values for idf are the same for different terms because there are 6 documents in this corpus and we are seeing the numerical value for $\ln(6/1)$, $\ln(6/2)$, etc. Let's look specifically at *Pride and Prejudice*.

```
book_words %>%
  filter(book == "Pride & Prejudice") %>%
  select(-total) %>%
  arrange(desc(tf_idf))
```

```
## # A tibble: 6,538 x 6
##
                    book
                                                              idf
                                                                        tf_idf
                              word
                                        n
                                                     tf
##
                  <fctr>
                              <chr> <int>
                                                  <dbl>
                                                             <dbl>
                                                                         <dbl>
## 1 Pride & Prejudice
                                      373 0.0030522732 1.7917595 0.005468939
                              darcy
```

```
## 2 Pride & Prejudice
                         bennet
                                  294 0.0024058132 1.7917595 0.004310639
## 3 Pride & Prejudice bingley
                                  257 0.0021030408 1.7917595 0.003768143
## 4 Pride & Prejudice elizabeth
                                  597 0.0048852738 0.6931472 0.003386214
## 5 Pride & Prejudice
                       wickham
                                  162 0.0013256522 1.7917595 0.002375250
## 6 Pride & Prejudice
                       collins
                                  156 0.0012765540 1.7917595 0.002287278
## 7 Pride & Prejudice
                          lydia
                                  133 0.0010883441 1.7917595 0.001950051
## 8 Pride & Prejudice
                          lizzy 95 0.0007773886 1.7917595 0.001392893
## 9 Pride & Prejudice longbourn 88 0.0007201074 1.7917595 0.001290259
## 10 Pride & Prejudice gardiner 84 0.0006873752 1.7917595 0.001231611
## # ... with 6,528 more rows
```

These words are, as measured by tf-idf, the most important to *Pride and Prejudice* and most readers would likely agree.

Chapter 5

Tidying and casting document-term matrices

Intro text here.

5.1 Tidying a document-term matrix

Many existing text mining datasets are in the form of a DocumentTermMatrix class (from the tm package). For example, consider the corpus of 2246 Associated Press articles from the topicmodels package:

```
library(tm)
data("AssociatedPress", package = "topicmodels")
AssociatedPress

## <<DocumentTermMatrix (documents: 2246, terms: 10473)>>
## Non-/sparse entries: 302031/23220327
## Sparsity : 99%
## Maximal term length: 18
## Weighting : term frequency (tf)
```

If we want to analyze this with tidy tools, we need to turn it into a one-token-per-document-per-row data frame first. The tidy function does this. (For more on the tidy verb, see the broom package).

```
library(dplyr)
library(tidytext)

ap_td <- tidy(AssociatedPress)</pre>
```

Just as shown in this vignette, having the text in this format is convenient for analysis with the tidytext package. For example, you can perform sentiment analysis on these newspaper articles.

```
bing <- sentiments %>%
  filter(lexicon == "bing") %>%
  select(word, sentiment)

ap_sentiments <- ap_td %>%
  inner_join(bing, by = c(term = "word"))

ap_sentiments
```

```
## # A tibble: 30,094 x 4
##
     document term count sentiment
##
     <int> <chr> <dbl>
                             <chr>
         1 assault 1 negative
## 1
         1 complex 1 negative
## 2
         1 death 1 negative
## 3
          1 died 1 negative
## 4
         1 good 2 positive
1 illness 1 negative
## 5
## 6
## 7
         1 killed 2 negative
## 8
          1
               like
                      2 positive
           1
## 9
              liked
                      1 positive
                       1 positive
## 10
           1 miracle
## # ... with 30,084 more rows
```

We can find the most negative documents:

```
library(tidyr)

ap_sentiments %>%
  count(document, sentiment, wt = count) %>%
  ungroup() %>%
  spread(sentiment, n, fill = 0) %>%
  mutate(sentiment = positive - negative) %>%
  arrange(sentiment)
```

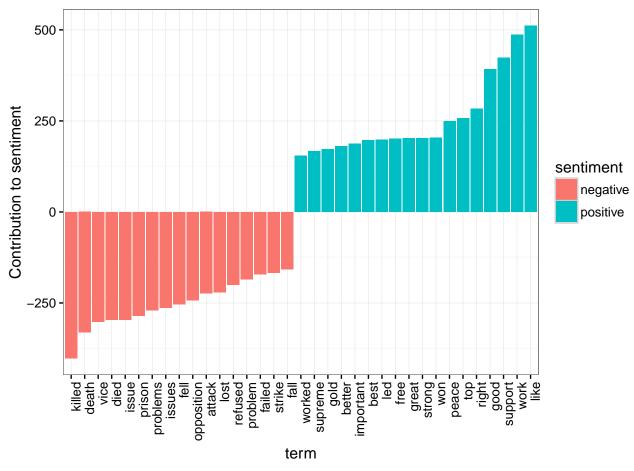
```
## # A tibble: 2,190 x 4
##
       document negative positive sentiment
          <int> <dbl> <dbl> <dbl>
##

'inu-
1251    54
1380    53    5
531    51    9
43    45    11
1263    44    10
2178    40    6
45    12
5
## 1
                                                -48
## 2
                                                -48
## 3
                                                -42
## 4
                                                -34
## 5
                                                 -34
## 6
                                                -34
## 7
                                                -33
## 8
           1664
                          38
                                      5
                                                 -33
## 9
            2147
                          47
                                     14
                                                 -33
                          38
                                      6
                                                 -32
## 10
             516
## # ... with 2,180 more rows
```

Or visualize which words contributed to positive and negative sentiment:

```
library(ggplot2)

ap_sentiments %>%
  count(sentiment, term, wt = count) %>%
  ungroup() %>%
  filter(n >= 150) %>%
  mutate(n = ifelse(sentiment == "negative", -n, n)) %>%
  mutate(term = reorder(term, n)) %>%
  ggplot(aes(term, n, fill = sentiment)) +
  geom_bar(stat = "identity") +
  theme(axis.text.x = element_text(angle = 90, hjust = 1)) +
  ylab("Contribution to sentiment")
```



Note that a tidier is also available for the dfm class from the quanteda package:

```
data("inaugCorpus", package = "quanteda")
d <- quanteda::dfm(inaugCorpus)</pre>
## Creating a dfm from a corpus ...
##
      ... lowercasing
##
      ... tokenizing
      ... indexing documents: 57 documents
##
      ... indexing features: 9,214 feature types
##
##
      ... created a 57 x 9215 sparse dfm
      ... complete.
## Elapsed time: 0.145 seconds.
d
## Document-feature matrix of: 57 documents, 9,215 features.
tidy(d)
## # A tibble: 43,719 x 3
```

```
##
             document
                                  term count
##
                <chr>
                                 <chr> <dbl>
     1789-Washington fellow-citizens
## 1
## 2
           1797-Adams fellow-citizens
                                           3
       1801-Jefferson fellow-citizens
                                           2
## 3
         1809-Madison fellow-citizens
## 5
         1813-Madison fellow-citizens
                                           1
```

```
## 6 1817-Monroe fellow-citizens 5
## 7 1821-Monroe fellow-citizens 1
## 8 1841-Harrison fellow-citizens 11
## 9 1845-Polk fellow-citizens 1
## 10 1849-Taylor fellow-citizens 1
## # ... with 43,709 more rows
```

5.2 Casting tidy text data into a DocumentTermMatrix

Some existing text mining tools or algorithms work only on sparse document-term matrices. Therefore, tidytext provides cast_ verbs for converting from a tidy form to these matrices.

```
ap_td
## # A tibble: 302,031 x 3
     document term count
##
       <int>
                 <chr> <dbl>
         1 adding 1
## 1
           1
## 2
                 adult
## 3
            1
                     ago
## 4
          1 alcohol
## 5
          1 allegedly
## 6
           1
                   allen
## 7
            1 apparently
                             2
## 8
                appeared
## 9
            1
                arrested
                             1
## 10
            1
                 assault
## # ... with 302,021 more rows
# cast into a Document-Term Matrix
ap_td %>%
 cast_dtm(document, term, count)
## <<DocumentTermMatrix (documents: 2246, terms: 10473)>>
## Non-/sparse entries: 302031/23220327
## Sparsity
                     : 99%
## Maximal term length: 18
## Weighting
                     : term frequency (tf)
# cast into a Term-Document Matrix
ap_td %>%
cast_tdm(term, document, count)
## <<TermDocumentMatrix (terms: 10473, documents: 2246)>>
## Non-/sparse entries: 302031/23220327
## Sparsity
                    : 99%
## Maximal term length: 18
## Weighting
                    : term frequency (tf)
# cast into quanteda's dfm
ap_td %>%
 cast_dfm(term, document, count)
## Document-feature matrix of: 10,473 documents, 2,246 features.
# cast into a Matrix object
m <- ap_td %>%
```

```
cast_sparse(document, term, count)
class(m)

## [1] "dgCMatrix"

## attr(,"package")

## [1] "Matrix"

dim(m)

## [1] 2246 10473
```

This allows for easy reading, filtering, and processing to be done using dplyr and other tidy tools, after which the data can be converted into a document-term matrix for machine learning applications.

5.3 Tidying corpus objects with metadata

You can also tidy Corpus objects from the tm package. For example, consider a Corpus containing 20 documents:

```
## # A tibble: 20 x 17
##
                                        datetimestamp description
                           author
##
                            <chr>>
                                                <time>
                                                             <chr>
## 1
                             <NA> 1987-02-26 10:00:56
## 2 BY TED D'AFFLISIO, Reuters 1987-02-26 10:34:11
## 3
                             <NA> 1987-02-26 11:18:00
                             <NA> 1987-02-26 11:21:01
## 4
## 5
                             <NA> 1987-02-26 12:00:57
## 6
                             <NA> 1987-02-28 20:25:46
## 7
        By Jeremy Clift, Reuters 1987-02-28 20:39:14
## 8
                             <NA> 1987-02-28 22:27:27
## 9
                             <NA> 1987-03-01 01:22:30
## 10
                             <NA> 1987-03-01 11:31:44
## 11
                             <NA> 1987-03-01 18:05:49
## 12
                             <NA> 1987-03-02 00:39:23
## 13
                             <NA> 1987-03-02 00:43:22
## 14
                             <NA> 1987-03-02 00:43:41
## 15
                             <NA> 1987-03-02 01:25:42
## 16
                             <NA> 1987-03-02 04:20:05
## 17
                             <NA> 1987-03-02 04:28:26
                             <NA> 1987-03-02 05:13:46
## 18
## 19 By BERNICE NAPACH, Reuters 1987-03-02 07:38:34
```

<chr> <chr>

heading

id language

<chr>

origin

<chr>>

<NA> 1987-03-02 07:49:06

##

##

20

```
DIAMOND SHAMROCK (DIA) CUTS CRUDE PRICES
## 1
                                                            127
                                                                      en Reuters-21578 XML
## 2
        OPEC MAY HAVE TO MEET TO FIRM PRICES - ANALYSTS
                                                            144
                                                                      en Reuters-21578 XML
## 3
              TEXACO CANADA <TXC> LOWERS CRUDE POSTINGS
                                                            191
                                                                      en Reuters-21578 XML
              MARATHON PETROLEUM REDUCES CRUDE POSTINGS
## 4
                                                            194
                                                                      en Reuters-21578 XML
## 5
              HOUSTON OIL <HO> RESERVES STUDY COMPLETED
                                                            211
                                                                      en Reuters-21578 XML
## 6
          KUWAIT SAYS NO PLANS FOR EMERGENCY OPEC TALKS
                                                            236
                                                                      en Reuters-21578 XML
## 7
      INDONESIA SEEN AT CROSSROADS OVER ECONOMIC CHANGE
                                                            237
                                                                      en Reuters-21578 XML
## 8
                  SAUDI RIYAL DEPOSIT RATES REMAIN FIRM
                                                            242
                                                                      en Reuters-21578 XML
## 9
                QATAR UNVEILS BUDGET FOR FISCAL 1987/88
                                                            246
                                                                       en Reuters-21578 XML
## 10
        SAUDI ARABIA REITERATES COMMITMENT TO OPEC PACT
                                                            248
                                                                       en Reuters-21578 XML
## 11
                                                                       en Reuters-21578 XML
         SAUDI FEBRUARY CRUDE OUTPUT PUT AT 3.5 MLN BPD
                                                            273
## 12 GULF ARAB DEPUTY OIL MINISTERS TO MEET IN BAHRAIN
                                                            349
                                                                       en Reuters-21578 XML
## 13 SAUDI ARABIA REITERATES COMMITMENT TO OPEC ACCORD
                                                            352
                                                                       en Reuters-21578 XML
      KUWAIT MINISTER SAYS NO EMERGENCY OPEC TALKS SET
                                                            353
                                                                       en Reuters-21578 XML
## 15
               PHILADELPHIA PORT CLOSED BY TANKER CRASH
                                                            368
                                                                       en Reuters-21578 XML
          STUDY GROUP URGES INCREASED U.S. OIL RESERVES
## 16
                                                            489
                                                                      en Reuters-21578 XML
## 17
          STUDY GROUP URGES INCREASED U.S. OIL RESERVES
                                                            502
                                                                       en Reuters-21578 XML
## 18
         UNOCAL <UCL> UNIT CUTS CRUDE OIL POSTED PRICES
                                                            543
                                                                       en Reuters-21578 XML
           NYMEX WILL EXPAND OFF-HOUR TRADING APRIL ONE
                                                            704
                                                                       en Reuters-21578 XML
          ARGENTINE OIL PRODUCTION DOWN IN JANUARY 1987
                                                            708
                                                                       en Reuters-21578 XML
## # ... with 10 more variables: topics <chr>, lewissplit <chr>, cgisplit <chr>, oldid <chr>,
## # topics_cat <list>, places <list>, people <chr>, orgs <chr>, exchanges <chr>, text <chr>
Similarly, you can tidy a corpus object from the quanteda package:
library(quanteda)
data("inaugCorpus")
inaugCorpus
## Corpus consisting of 57 documents and 3 docvars.
inaug_td <- tidy(inaugCorpus)</pre>
inaug_td
## # A tibble: 57 x 4
##
## *
## 1 Fellow-Citizens of the Senate and of the House of Representatives:\n\nAmong the vicissitudes incident t
      Fellow citizens, I am again called upon by the voice of my country to execute the functions of its Chie
      When it was first perceived, in early times, that no middle course for America remained between unlimi
## 4 Friends and Fellow Citizens:\n\nCalled upon to undertake the duties of the first executive office of ou
      Proceeding, fellow citizens, to that qualification which the Constitution requires before my entrance
      Unwilling to depart from examples of the most revered authority, I avail myself of the occasion now pre-
## 7
      About to add the solemnity of an oath to the obligations imposed by a second call to the station in which
      I should be destitute of feeling if I was not deeply affected by the strong proof which my fellow-citiz
      Fellow citizens, I shall not attempt to describe the grateful emotions which the new and very distingu
## 10 In compliance with an usage coeval with the existence of our Federal Constitution, and sanctioned by t
## # ... with 47 more rows, and 3 more variables: Year <int>, President <chr>, FirstName <chr>
```

This lets us work with tidy tools like unnest_tokens to analyze the text alongside the metadata.

```
inaug_words <- inaug_td %>%
  unnest_tokens(word, text) %>%
  anti_join(stop_words)

inaug_words
```

```
## # A tibble: 49,621 \times 4
##
      Year President FirstName
                                       word
##
      <int>
               <chr>
                         <chr>
                                      <chr>>
## 1
      2013
               Obama
                        Barack
                                      waves
## 2
      2013
               Obama Barack
                                   realizes
## 3
      2013
               Obama
                        Barack philadelphia
               Obama Barack
## 4
      2013
                                        400
               Obama
## 5
      2013
                        Barack
                                         40
## 6
                                 absolutism
      2013
               Obama Barack
## 7
      2013
               Obama Barack
                                   contour
## 8
      2013
               Obama
                        Barack
                                    newtown
## 9
      2013
               Obama
                        Barack
                                      lanes
## 10 2013
               Obama
                        Barack
                                 appalachia
## # ... with 49,611 more rows
```

We could then, for example, see how the appearance of a word changes over time:

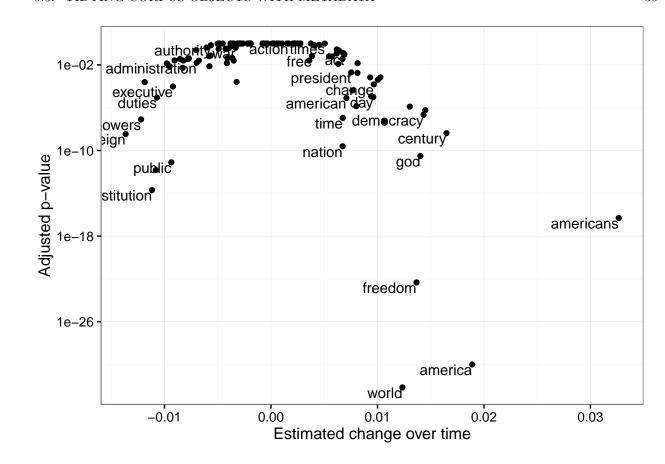
```
## # A tibble: 490,200 x 5
##
       Year
                   word
                             n year_total
                                               percent
      <int>
                   <chr> <dbl>
                                                 <dbl>
##
                                  <dbl>
## 1
       1789
                                      529 0.000000000
                      1
                             0
## 2
       1789
                   1,000
                             0
                                      529 0.000000000
## 3
                             0
       1789
                    100
                                      529 0.000000000
## 4
       1789 100,000,000
                                      529 0.000000000
       1789 120,000,000
                             0
                                      529 0.000000000
## 5
## 6
       1789
                    125
                             0
                                      529 0.000000000
## 7
       1789
                      13
                             0
                                      529 0.000000000
## 8
       1789
                    14th
                                      529 0.001890359
                             1
## 9
       1789
                    15th
                                      529 0.000000000
                             0
## 10 1789
                      16
                             0
                                      529 0.000000000
## # ... with 490,190 more rows
```

For example, we can use the broom package to perform logistic regression on each word.

```
ungroup() %>%
  filter(term == "Year")
models
## # A tibble: 113 x 6
##
               word term
                               estimate
                                          std.error statistic
                                                                    p.value
##
              <chr> <chr>
                                  <dbl>
                                              <dbl>
                                                         <dbl>
                                                                      <dbl>
## 1
                act Year 0.006894234 0.002191596 3.1457591 1.656564e-03
## 2
             action Year 0.001634417 0.001959204 0.8342250 4.041542e-01
     administration Year -0.006979577 0.001882474 -3.7076616 2.091819e-04
## 3
            america Year 0.018890081 0.001584306 11.9232506 8.954525e-33
## 4
## 5
           american Year 0.007084142 0.001321897 5.3590709 8.365105e-08
          americans Year 0.032657656 0.003659114 8.9250184 4.456252e-19
## 6
## 7
          authority Year -0.005640373 0.002336159 -2.4143787 1.576207e-02
           business Year 0.003745929 0.002016455 1.8576801 6.321445e-02
## 8
## 9
             called Year -0.001935068 0.002088388 -0.9265844 3.541423e-01
            century Year 0.016480566 0.002495844 6.6032027 4.023687e-11
## 10
## # ... with 103 more rows
models %>%
  filter(term == "Year") %>%
  arrange(desc(abs(estimate)))
## # A tibble: 113 x 6
##
          word term
                        estimate
                                   std.error statistic
                                                            p.value
##
          <chr> <chr>
                           <dbl>
                                        <dbl>
                                                  <dbl>
                                                               <dbl>
```

```
## 1
     americans Year 0.03265766 0.003659114 8.925018 4.456252e-19
       america Year 0.01889008 0.001584306 11.923251 8.954525e-33
## 2
## 3
       century Year 0.01648057 0.002495844 6.603203 4.023687e-11
## 4
          live Year 0.01448914 0.002490610 5.817506 5.973212e-09
## 5
     democracy
                Year 0.01432438 0.002394738 5.981606 2.209489e-09
## 6
           god Year 0.01402582 0.001921362 7.299935 2.879058e-13
## 7
       freedom Year 0.01366336 0.001320242 10.349129 4.223092e-25
       foreign Year -0.01364998 0.002058045 -6.632497 3.300543e-11
## 8
         earth Year 0.01303351 0.002291996 5.686532 1.296449e-08
## 9
         world Year 0.01233715 0.001000739 12.328042 6.398240e-35
## # ... with 103 more rows
```

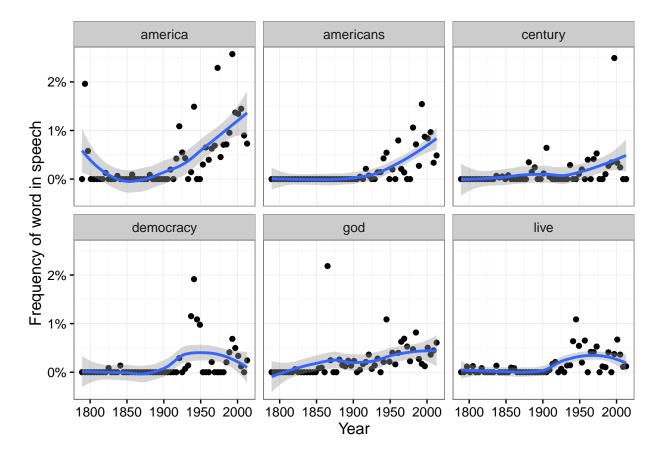
You can show these models as a volcano plot, which compares the effect size with the significance:



We can also use the ggplot2 package to display the top 6 terms that have changed in frequency over time.

```
library(scales)

models %>%
  top_n(6, abs(estimate)) %>%
  inner_join(inaug_freq) %>%
  ggplot(aes(Year, percent)) +
  geom_point() +
  geom_smooth() +
  facet_wrap(~ word) +
  scale_y_continuous(labels = percent_format()) +
  ylab("Frequency of word in speech")
```



Chapter 6

Topic Modeling

Topic modeling is a method for unsupervised classification of documents, by modeling each document as a mixture of topics and each topic as a mixture of words. Latent Dirichlet allocation is a particularly popular method for fitting a topic model.

We can use tidy text principles, as described in the main vignette, to approach topic modeling using consistent and effective tools. In particular, we'll be using tidying functions for LDA objects from the topic models package.

6.1 Can we tell the difference between Dickens, Wells, Verne, and Austen?

Suppose a vandal has broken into your study and torn apart four of your books:

- Great Expectations by Charles Dickens
- The War of the Worlds by H.G. Wells
- Twenty Thousand Leagues Under the Sea by Jules Verne
- Pride and Prejudice by Jane Austen

This vandal has torn the books into individual chapters, and left them in one large pile. How can we restore these disorganized chapters to their original books?

6.2 Setup

We'll retrieve four books using the gutenbergr package:

A tibble: 51,663 x 3

```
##
     gutenberg_id
                                                                      text
                                                                                          title
##
                                                                                          <chr>
            <int>
                                                                     <chr>>
## 1
              36
                                                   The War of the Worlds The War of the Worlds
               36
## 2
                                                                         The War of the Worlds
## 3
              36
                                                   by H. G. Wells [1898] The War of the Worlds
## 4
               36
                                                                         The War of the Worlds
## 5
               36
                                                                         The War of the Worlds
             36
## 6
                          But who shall dwell in these worlds if they be The War of the Worlds
## 7
             36
                          inhabited? . . . Are we or they Lords of the The War of the Worlds
             36
## 8
                    World? . . . And how are all things made for man?-- The War of the Worlds
                            KEPLER (quoted in The Anatomy of Melancholy) The War of the Worlds
## 9
             36
                                                                         The War of the Worlds
## 10
               36
## # ... with 51,653 more rows
```

As pre-processing, we divide these into chapters, use tidytext's unnest_tokens to separate them into words, then remove stop_words. We're treating every chapter as a separate "document", each with a name like Great Expectations_1 or Pride and Prejudice_11.

```
library(tidytext)
library(stringr)
library(tidyr)
by_chapter <- books %>%
  group_by(title) %>%
  mutate(chapter = cumsum(str_detect(text, regex("^chapter ", ignore_case = TRUE)))) %>%
  ungroup() %>%
  filter(chapter > 0)
by_chapter_word <- by_chapter %>%
  unite(title_chapter, title, chapter) %>%
  unnest_tokens(word, text)
word_counts <- by_chapter_word %>%
  anti join(stop words) %>%
  count(title_chapter, word, sort = TRUE) %>%
  ungroup()
word_counts
```

```
## # A tibble: 104,721 x 3
##
                 title_chapter
                                    word
                                             n
##
                          <chr>
                                   <chr> <int>
## 1
         Great Expectations_57
                                     joe
                                            88
## 2
          Great Expectations_7
                                            70
                                     joe
## 3
         Great Expectations_17
                                   biddy
                                            63
## 4
         Great Expectations_27
                                            58
                                     joe
## 5
         Great Expectations_38 estella
                                            58
## 6
          Great Expectations_2
                                            56
                                     joe
## 7
         Great Expectations_23
                                            53
                                 pocket
         Great Expectations_15
## 8
                                     joe
                                            50
         Great Expectations_18
                                     joe
                                            50
                                            50
## 10 The War of the Worlds_16 brother
## # ... with 104,711 more rows
```

6.3 Latent Dirichlet Allocation with the topic package

Right now this data frame is in a tidy form, with one-term-per-document-per-row. However, the topicmodels package requires a DocumentTermMatrix (from the tm package). As described in this vignette, we can cast a one-token-per-row table into a DocumentTermMatrix with tidytext's cast_dtm:

```
chapters_dtm <- word_counts %>%
    cast_dtm(title_chapter, word, n)

chapters_dtm

## <<DocumentTermMatrix (documents: 193, terms: 18215)>>
## Non-/sparse entries: 104721/3410774

## Sparsity : 97%

## Maximal term length: 19

## Weighting : term frequency (tf)

Now we are ready to use the topicmodels package to create a four topic LDA model.

library(topicmodels)
chapters_lda <- LDA(chapters_dtm, k = 4, control = list(seed = 1234))</pre>
```

A LDA_VEM topic model with 4 topics.

chapters_lda

(In this case we know there are four topics because there are four books; in practice we may need to try a few different values of k).

Now tidytext gives us the option of *returning* to a tidy analysis, using the tidy and augment verbs borrowed from the broom package. In particular, we start with the tidy verb.

```
chapters_lda_td <- tidy(chapters_lda)
chapters_lda_td</pre>
```

```
## # A tibble: 72,860 x 3
##
     topic
              term
                           beta
##
      <int>
                          <dbl>
             <chr>
              joe 5.830326e-17
## 1
         1
## 2
         2
              joe 3.194447e-57
## 3
         3
              joe 4.162676e-24
## 4
         4
               joe 1.445030e-02
## 5
         1 biddy 7.846976e-27
## 6
         2 biddy 4.672244e-69
## 7
         3 biddy 2.259711e-46
## 8
             biddy 4.767972e-03
## 9
         1 estella 3.827272e-06
         2 estella 5.316964e-65
## # ... with 72,850 more rows
```

Notice that this has turned the model into a one-topic-per-term-per-row format. For each combination the model has β , the probability of that term being generated from that topic.

We could use dplyr's top_n to find the top 5 terms within each topic:

```
top_terms <- chapters_lda_td %>%
  group_by(topic) %>%
  top_n(5, beta) %>%
  ungroup() %>%
  arrange(topic, -beta)
```

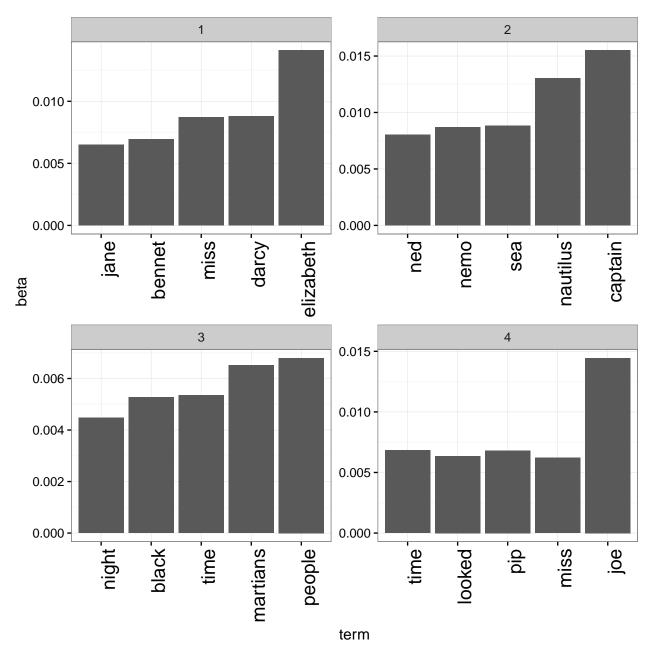
```
top_terms
```

```
## # A tibble: 20 x 3
##
     topic
              term
                          beta
##
     <int>
              <chr>
                         <dbl>
## 1
        1 elizabeth 0.014107538
        1 darcy 0.008814258
## 2
        1
             miss 0.008706741
## 3
       1 bennet 0.006947431
## 4
## 5
       1 jane 0.006497512
        2 captain 0.015507696
## 6
## 7
        2 nautilus 0.013050048
## 8
        2 sea 0.008850073
              nemo 0.008708397
## 9
        2
        2
               ned 0.008030799
## 10
## 11
        3 people 0.006797400
        3 martians 0.006512569
## 12
              time 0.005347115
## 13
        3
             black 0.005278302
## 14
        3
## 15
        3 night 0.004483143
## 16
               joe 0.014450300
## 17
        4
              time 0.006847574
               pip 0.006817363
## 18
        4
        4 looked 0.006365257
## 19
## 20
             miss 0.006228387
```

This model lends itself to a visualization:

```
library(ggplot2)
theme_set(theme_bw())

top_terms %>%
  mutate(term = reorder(term, beta)) %>%
  ggplot(aes(term, beta)) +
  geom_bar(stat = "identity") +
  facet_wrap(~ topic, scales = "free") +
  theme(axis.text.x = element_text(size = 15, angle = 90, hjust = 1))
```



These topics are pretty clearly associated with the four books! There's no question that the topic of "nemo", "sea", and "nautilus" belongs to *Twenty Thousand Leagues Under the Sea*, and that "jane", "darcy", and "elizabeth" belongs to *Pride and Prejudice*. We see "pip" and "joe" from *Great Expectations* and "martians", "black", and "night" from *The War of the Worlds*.

6.4 Per-document classification

Each chapter was a "document" in this analysis. Thus, we may want to know which topics are associated with each document. Can we put the chapters back together in the correct books?

```
chapters_lda_gamma <- tidy(chapters_lda, matrix = "gamma")
chapters_lda_gamma</pre>
```

A tibble: 772 x 3

```
document topic
##
                                             gamma
##
                                             <dbl>
                         <chr> <int>
## 1
         Great Expectations 57
                                   1 1.351886e-05
## 2
          Great Expectations_7
                                    1 1.470726e-05
## 3
         Great Expectations_17
                                    1 2.117127e-05
         Great Expectations_27
## 4
                                   1 1.919746e-05
         Great Expectations_38
## 5
                                   1 3.544403e-01
## 6
          Great Expectations_2
                                    1 1.723723e-05
## 7
         Great Expectations_23
                                   1 5.507241e-01
## 8
         Great Expectations_15
                                    1 1.682503e-02
         Great Expectations_18
                                    1 1.272044e-05
## 10 The War of the Worlds_16
                                    1 1.084337e-05
## # ... with 762 more rows
```

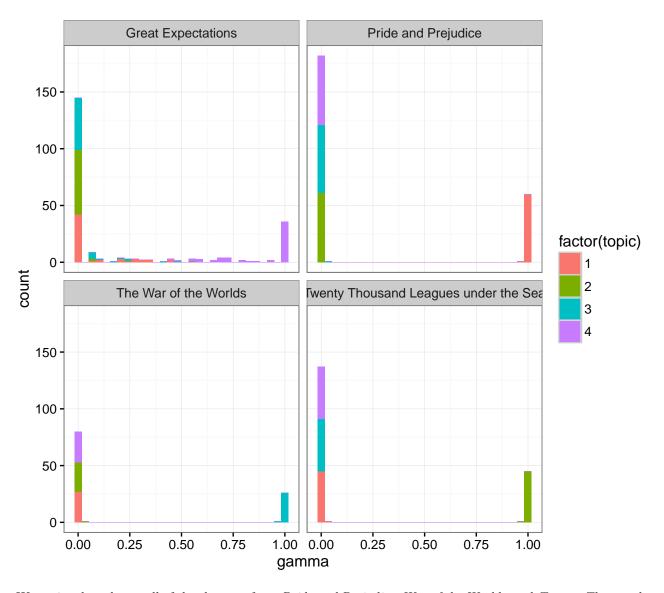
Setting matrix = "gamma" returns a tidied version with one-document-per-topic-per-row. Now that we have these document classifiations, we can see how well our unsupervised learning did at distinguishing the four books. First we re-separate the document name into title and chapter:

```
chapters_lda_gamma <- chapters_lda_gamma %>%
    separate(document, c("title", "chapter"), sep = "_", convert = TRUE)
chapters_lda_gamma
```

```
## # A tibble: 772 x 4
##
                      title chapter topic
                                                  gamma
## *
                      <chr>>
                              <int> <int>
                                                  <dbl>
## 1
         Great Expectations
                                 57
                                        1 1.351886e-05
                                 7
## 2
         Great Expectations
                                        1 1.470726e-05
## 3
         Great Expectations
                                 17
                                        1 2.117127e-05
## 4
         Great Expectations
                                 27
                                        1 1.919746e-05
## 5
         Great Expectations
                                 38
                                        1 3.544403e-01
## 6
         Great Expectations
                                  2
                                        1 1.723723e-05
## 7
         Great Expectations
                                 23
                                        1 5.507241e-01
## 8
                                 15
                                        1 1.682503e-02
         Great Expectations
## 9
         Great Expectations
                                 18
                                        1 1.272044e-05
## 10 The War of the Worlds
                                 16
                                        1 1.084337e-05
## # ... with 762 more rows
```

Then we examine what fraction of chapters we got right for each:

```
ggplot(chapters_lda_gamma, aes(gamma, fill = factor(topic))) +
  geom_histogram() +
  facet_wrap(~ title, nrow = 2)
```



We notice that almost all of the chapters from *Pride and Prejudice*, *War of the Worlds*, and *Twenty Thousand Leagues Under the Sea* were uniquely identified as a single topic each.

```
chapter_classifications <- chapters_lda_gamma %>%
   group_by(title, chapter) %>%
   top_n(1, gamma) %>%
   ungroup() %>%
   arrange(gamma)

chapter_classifications
```

```
## # A tibble: 193 x 4
##
                   title chapter topic
                                            gamma
##
                   <chr>
                            <int> <int>
                                            <dbl>
## 1 Great Expectations
                              54
                                      3 0.4803234
## 2 Great Expectations
                              22
                                      4 0.5356506
## 3 Great Expectations
## 4 Great Expectations
                              31
                                      4 0.5464851
## 4 Great Expectations
                              23
                                      1 0.5507241
## 5 Great Expectations
                              33
                                     4 0.5700737
```

```
## 6 Great Expectations
                              47
                                     4 0.5802089
## 7 Great Expectations
                              56
                                     4 0.5984806
## 8 Great Expectations
                              38
                                     4 0.6455341
## 9 Great Expectations
                              11
                                     4 0.6689600
## 10 Great Expectations
                              44
                                     4 0.6777974
## # ... with 183 more rows
```

We can determine this by finding the consensus book for each, which we note is correct based on our earlier visualization:

```
book_topics <- chapter_classifications %>%
  count(title, topic) %>%
  top_n(1, n) %>%
  ungroup() %>%
  transmute(consensus = title, topic)

book_topics
```

Then we see which chapters were misidentified:

```
chapter_classifications %>%
  inner_join(book_topics, by = "topic") %>%
  count(title, consensus)
```

```
## Source: local data frame [6 x 3]
## Groups: title [?]
##
##
                                      title
                                                                          consensus
                                                                                         n
##
                                      <chr>>
                                                                              <chr> <int>
## 1
                         Great Expectations
                                                                 Great Expectations
                                                                                        57
## 2
                         Great Expectations
                                                               Pride and Prejudice
                                                                                         1
## 3
                         Great Expectations
                                                             The War of the Worlds
                                                                                         1
## 4
                        Pride and Prejudice
                                                               Pride and Prejudice
                                                                                        61
                                                                                        27
## 5
                     The War of the Worlds
                                                             The War of the Worlds
## 6 Twenty Thousand Leagues under the Sea Twenty Thousand Leagues under the Sea
                                                                                        46
```

We see that only a few chapters from *Great Expectations* were misclassified. Not bad for unsupervised clustering!

6.4.1 By word assignments: augment

One important step in the topic modeling expectation-maximization algorithm is assigning each word in each document to a topic. The more words in a document are assigned to that topic, generally, the more weight (gamma) will go on that document-topic classification.

We may want to take the original document-word pairs and find which words in each document were assigned to which topic. This is the job of the augment verb.

```
assignments <- augment(chapters_lda, data = chapters_dtm)</pre>
```

We can combine this with the consensus book titles to find which words were incorrectly classified.

```
assignments <- assignments %>%
  separate(document, c("title", "chapter"), sep = "_", convert = TRUE) %>%
  inner_join(book_topics, by = c(".topic" = "topic"))
assignments
```

```
## # A tibble: 104,721 x 6
##
                   title chapter term count .topic
                                                             consensus
##
                   <chr>
                           <int> <chr> <dbl>
                                              <dbl>
                                                                 <chr>>
## 1 Great Expectations
                              57
                                   joe
                                          88
                                                  4 Great Expectations
## 2 Great Expectations
                              7
                                          70
                                   joe
                                                  4 Great Expectations
## 3 Great Expectations
                              17
                                          5
                                                  4 Great Expectations
                                   joe
                              27
## 4 Great Expectations
                                   joe
                                          58
                                                  4 Great Expectations
## 5 Great Expectations
                              2
                                  joe
                                          56
                                                  4 Great Expectations
## 6 Great Expectations
                              23
                                  joe
                                          1
                                                  4 Great Expectations
     Great Expectations
                              15
                                   joe
                                          50
                                                  4 Great Expectations
## 8 Great Expectations
                              18
                                   joe
                                          50
                                                  4 Great Expectations
## 9 Great Expectations
                               9
                                   joe
                                          44
                                                  4 Great Expectations
## 10 Great Expectations
                              13
                                          40
                                                  4 Great Expectations
                                   joe
## # ... with 104,711 more rows
```

We can, for example, create a "confusion matrix" using dplyr's count and tidyr's spread:

```
assignments %>%
  count(title, consensus, wt = count) %>%
  spread(consensus, n, fill = 0)
```

```
## Source: local data frame [4 x 5]
## Groups: title [4]
##
##
                                       title Great Expectations Pride and Prejudice
## *
                                       <chr>
                                                           <dbl>
                                                                                 <dbl>
                                                           49770
## 1
                         Great Expectations
                                                                                  3876
## 2
                        Pride and Prejudice
                                                                                 37229
                                                                1
## 3
                      The War of the Worlds
                                                                0
                                                                                     0
## 4 Twenty Thousand Leagues under the Sea
                                                                0
                                                                                     5
     The War of the Worlds Twenty Thousand Leagues under the Sea
## *
                      <dbl>
                                                               <dbl>
## 1
                       1845
                                                                  77
## 2
                          7
                                                                   5
## 3
                      22561
                                                                   7
## 4
                                                               39629
```

We notice that almost all the words for *Pride and Prejudice*, *Twenty Thousand Leagues Under the Sea*, and *War of the Worlds* were correctly assigned, while *Great Expectations* had a fair amount of misassignment.

What were the most commonly mistaken words?

```
wrong_words <- assignments %>%
  filter(title != consensus)
wrong_words
```

```
## # A tibble: 4,535 x 6
## title chapter term count .topic
## <chr> <int> <chr> <dbl> <dbl>
```

```
## 1
                         Great Expectations
                                                 38 brother
## 2
                                                 22 brother
                                                                 4
                         Great Expectations
## 3
                         Great Expectations
                                                 23 miss
## 4
                         Great Expectations
                                                 22
                                                       miss
                                                                23
                                                                        1
## 5
      Twenty Thousand Leagues under the Sea
                                                 8
                                                       miss
                                                                1
                                                                        1
## 6
                                                 31
                         Great Expectations
                                                       miss
                                                                1
                                                                       1
## 7
                         Great Expectations
                                                 5 sergeant
                                                                37
## 8
                         Great Expectations
                                                 46 captain
                                                                1
                                                                        2
## 9
                         Great Expectations
                                                 32 captain
                                                                 1
                                                                        2
## 10
                     The War of the Worlds
                                                 17 captain
                                                                 5
##
                                  consensus
##
                                      <chr>
## 1
                       Pride and Prejudice
## 2
                       Pride and Prejudice
## 3
                       Pride and Prejudice
## 4
                       Pride and Prejudice
## 5
                       Pride and Prejudice
## 6
                        Pride and Prejudice
## 7
                       Pride and Prejudice
## 8
     Twenty Thousand Leagues under the Sea
## 9 Twenty Thousand Leagues under the Sea
## 10 Twenty Thousand Leagues under the Sea
## # ... with 4,525 more rows
wrong_words %>%
  count(title, consensus, term, wt = count) %>%
  ungroup() %>%
  arrange(desc(n))
## # A tibble: 3,500 \times 4
##
                                     consensus
                                                   term
                                                            n
##
                   <chr>
                                                  <chr> <dbl>
                                         <chr>
## 1 Great Expectations Pride and Prejudice
                                                  love
## 2 Great Expectations
                          Pride and Prejudice sergeant
                                                           37
## 3 Great Expectations
                          Pride and Prejudice
                                                  lady
                                                           32
## 4 Great Expectations
                          Pride and Prejudice
                                                  miss
                                                           26
## 5 Great Expectations The War of the Worlds
                                                  boat
## 6 Great Expectations
                          Pride and Prejudice father
                                                          19
## 7 Great Expectations The War of the Worlds
                                                  water
                                                          19
## 8 Great Expectations
                          Pride and Prejudice
                                                   baby
                                                          18
## 9 Great Expectations
                          Pride and Prejudice flopson
                                                           18
## 10 Great Expectations
                           Pride and Prejudice
                                                 family
                                                           16
```

Notice the word "flopson" here; these wrong words do not necessarily appear in the novels they were misassigned to. Indeed, we can confirm "flopson" appears only in *Great Expectations*:

... with 3,490 more rows

3 Great Expectations_33 flopson

1

The algorithm is stochastic and iterative, and it can accidentally land on a topic that spans multiple books.

Chapter 7

Tidying word2vec Models from the glove Package

TODO: still a lot of work to be done on the methods as well as the chapter, may or may not make it in

Chapter 8

Predicting ratings from text in the Yelp food reviews dataset

Intro goes here

8.1 Setup

*

I've downloaded the yelp_dataset_challenge_academic_dataset folder from here.[^termsofuse] First I read and process them.

```
library(readr)
library(dplyr)
# You may have used the built-in readLines before, but read_lines from
# readr is faster for large files
# we're reading only 100,000 in this example
# you can try it with the full dataset too, it's just a little slower!
# in the final version of the book we're probably going to read all, it
# just makes this chapter take a while to compile
infile <- "~/Downloads/yelp_dataset_challenge_academic_dataset/yelp_academic_dataset_review.json"
review_lines <- read_lines(infile, n_max = 100000)
library(stringr)
# Each line is a JSON object- the fastest way to process is to combine into a
# single JSON string and use jsonlite::fromJSON
reviews_combined <- str_c("[", str_c(review_lines, collapse = ", "), "]")
reviews <- jsonlite::fromJSON(reviews_combined) %>%
  jsonlite::flatten() %>%
  tbl_df()
reviews
## # A tibble: 100,000 x 10
                                          review id stars
                    user id
                                                                date
```

<chr>

<chr> <int>

<chr>

```
## 1 PUFPaY9KxDAcGqfsorJp3Q Ya85v4eqdd6k9Od8HbQjvA
                                                       4 2012-08-01
## 2 Iu6AxdBYGR4AOwspR9BYHA KPvLNJ21_4wbYNctrOwWdQ
                                                       5 2014-02-13
## 3 auESFwWvW42h6alXgFxAXQ fFSoGV46Yxuwbr3fHNuZig
                                                      5 2015-10-31
## 4 uK8tzraOp4M5u3uYrqIBXg Di3exaUCFNw1V4kSNW5pgA
                                                      5 2013-11-08
## 5 I_47G-R2_egp7ME5u_ltew OLua2-PbqEQMjD9r89-asw
                                                       3 2014-03-29
## 6 PP xoMSYlGr2pb67BbqBdA 7N9j5YbBHBW6qguE5DAeyA
                                                      1 2014-10-29
## 7 JPPhyFE-UE453zA6KOTVgw mjCJR33jvUNt41iJCxDU g
                                                     4 2014-11-28
## 8 2d5HeDvZTDUNVog_WuUpSg Ieh3kfZ-5J9pLju4JiQDvQ
                                                       5 2014-02-27
## 9 BShxMIUwaJS378xcrz4Nmg PU28OoBSHpZLkYGCmNxlmg
                                                       5 2015-06-16
## 10 fhNxoMwwTipzjO8A9LFe8Q XsA6AojkWjOHA4FmuAb8XQ
                                                       3 2012-08-19
## # ... with 99,990 more rows, and 6 more variables: text <chr>, type <chr>, business_id <chr>,
## # votes.funny <int>, votes.useful <int>, votes.cool <int>
```

8.2 Tidy sentiment analysis

Right now, there is one row for each review. To analyze in the tidy text framework, we need to use the unnest_tokens function and turn this into one-row-per-term-per-document:

```
## # A tibble: 3,971,444 x 4
                  review id
                                       business id stars
                                                                word
##
                                              <chr> <int>
                       <chr>
                                                               <chr>
## 1 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                              hoagie
## 2 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4 institution
## 3 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4
                                                             walking
## 4 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4 throwback
## 5 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4
                                                                 ago
## 6 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4 fashioned
## 7 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                                menu
## 8 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4
                                                               board
## 9 Ya85v4eqdd6k9Od8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                       4
                                                              booths
## 10 Ya85v4eqdd6k90d8HbQjyA 5UmKMjUEUNdYWqANhGckJw
                                                           selection
## # ... with 3,971,434 more rows
```

Notice that there is now one-row-per-term-per-document: the In this cleaning process we've also removed "stopwords" (such as "I", "the", "and", etc), and removing things that are formatting (e.g. "—-") rather than a word.

Now I'm going to do sentiment analysis on each review. We'll use the AFINN lexicon, which provides a positivity score for each word, from -5 (most negative) to 5 (most positive).

```
AFINN <- sentiments %>%
  filter(lexicon == "AFINN") %>%
  select(word, afinn_score = score)
AFINN
```

```
## # A tibble: 2,476 x 2
##
           word afinn_score
          <chr> <int>
##
                         -2
## 1
        abandon
## 2
     abandoned
                         -2
      abandons
                         -2
## 3
     abducted
                         -2
## 4
                         -2
## 5
     abduction
## 6 abductions
                         -2
                         -3
## 7
          abhor
## 8
       abhorred
                         -3
## 9
      abhorrent
                         -3
         abhors
## 10
                         -3
## # ... with 2,466 more rows
```

Now as described in this post, our sentiment analysis is just an inner-join operation followed by a summary:

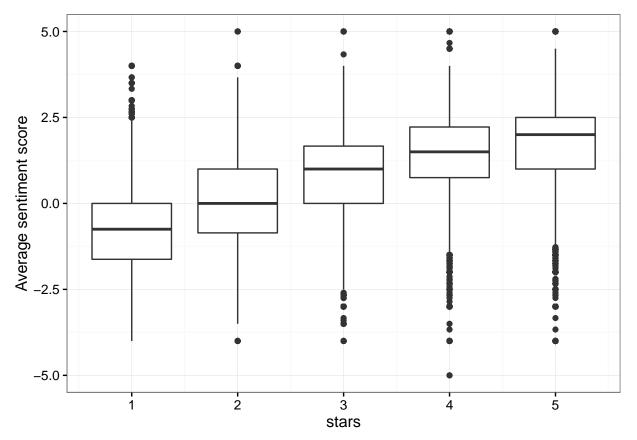
```
reviews_sentiment <- review_words %>%
  inner_join(AFINN, by = "word") %>%
  group_by(review_id, stars) %>%
  summarize(sentiment = mean(afinn_score))
reviews_sentiment
```

```
## Source: local data frame [93,947 x 3]
## Groups: review_id [?]
##
##
                  review_id stars sentiment
##
                      <chr> <int>
                                       <dbl>
                             5 4.0000000
## 1
    __-r0eC3hZlaejvuliC8zQ
    __56FUEaW57kZEm560Zk7w
                                5 0.8333333
                               5 1.7500000
## 3
     __6t0xx2VcvGR02d2ILkuw
## 4
     __77nP3Nf1wsGz5HPs2hdw
                              5 1.6000000
## 5
    __B5KInsYxFKIHKXAS6_rA
                             1 -2.0000000
## 6
    __BIQ3tcFZg6_PpdadEfLQ
                               4 1.6000000
## 7
     __DK9Vsmyoo0zJQhI15cbg
                                1 -2.1000000
## 8
     __ELCJOwzDM2QNRfVUq26Q
                               5 3.5000000
## 9 __esH_kgJZeS8k3i6HaG7Q
                               5 0.2142857
## 10 __GXnNfKFLqFhMtpCTTT2g
                                3 0.8750000
## # ... with 93,937 more rows
```

Now we can see how our estimates did!

```
library(ggplot2)
theme_set(theme_bw())

ggplot(reviews_sentiment, aes(stars, sentiment, group = stars)) +
    geom_boxplot() +
    ylab("Average sentiment score")
```



Well, it's a good start! Our sentiment scores are correlated with positivity ratings. But we do see that there's a large amount of prediction error- some 5-star reviews have a highly negative sentiment score, and vice versa.

8.3 Which words are positive or negative?

We're interested in analyzing the properties of words. Which are suggestive of positive reviews, and which are negative? To do this, we'll create a per-word summary.

```
review_words_counted <- review_words %>%
  count(review_id, business_id, stars, word) %>%
  ungroup()
review_words_counted
```

```
## # A tibble: 3,405,173 x 5
##
                   review_id
                                         business_id stars
                                                                 word
                                                                           n
##
                        <chr>
                                                <chr> <int>
                                                                <chr>>
                                                                      <int>
##
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5
                                                               batter
                                                                           1
##
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5
                                                                           3
                                                                chips
     ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
## 3
                                                          5
                                                            compares
                                                                           1
     ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5 fashioned
                                                                           1
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
## 5
                                                          5
                                                             filleted
                                                                           1
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
## 6
                                                          5
                                                                 fish
                                                                           4
## 7
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5
                                                                fries
                                                                           1
      ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5
                                                               frozen
                                                                           1
     ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                          5 greenlake
                                                                           1
```

A tibble: 4,465 x 4

word reviews uses average_stars

##

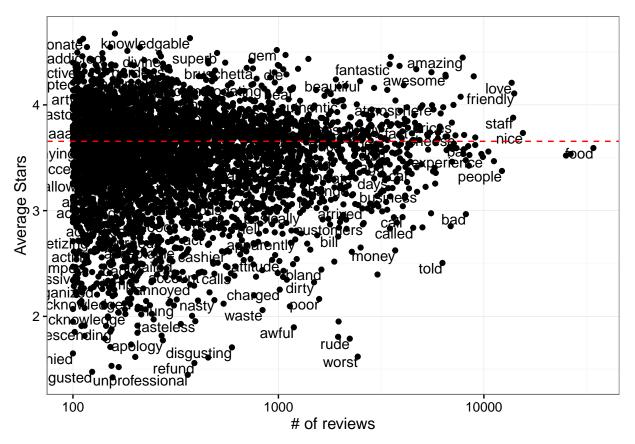
```
## 10 ___XYEos-RIkPsQwplRYyw YxMnfznT3eYyaOYV37tE8w
                                                            5
                                                                    hand
## # ... with 3,405,163 more rows
word_summaries <- review_words_counted %>%
  group_by(word) %>%
  summarize(reviews = n(),
             uses = sum(n),
             average_stars = mean(stars)) %>%
  ungroup()
word_summaries
## # A tibble: 73,816 x 4
##
            word reviews uses average stars
##
           <chr>>
                    <int> <int>
                                          <dbl>
                                           4.00
## 1
       a'boiling
                        1
                               1
## 2
          a'fare
                               1
                                           4.00
                         1
## 3
                         2
                               2
                                           1.50
          a'ight
## 4
             a'la
                         2
                               2
                                           4.50
## 5
            a'11
                         1
                               1
                                           1.00
                               2
## 6
                         1
          a'lyce
                                           5.00
                         2
                               2
## 7
          a'more
                                           5.00
                                           5.00
## 8
        a'orange
                         1
                               1
## 9
      a'prowling
                         1
                               1
                                           3.00
## 10
                        20
                              23
                                           3.25
## # ... with 73,806 more rows
We can start by looking only at words that appear in at least 100 (out of 100000) reviews. This makes sense
both because words that appear more rarely will have a noisier measurement (a few good or bad reviews
could shift the balance), and because they're less likely to be useful in classifying future reviews or text.
word_summaries_filtered <- word_summaries %>%
  filter(reviews >= 100)
word_summaries_filtered
## # A tibble: 4,465 x 4
            word reviews
                           uses average_stars
##
            <chr>
                    <int> <int>
                                          <dbl>
## 1
                      100
                             145
                                       3.780000
              aaa
## 2
         ability
                      210
                             215
                                       3.580952
## 3
                      589
                                       3.755518
        absolute
                             600
## 4
      absolutely
                     3195
                            3401
                                       3.812520
## 5
                      306
                             420
                                       3.058824
               ac
## 6
                      112
                             115
                                       3.446429
          accent
## 7
                      350
                             370
                                       3.060000
          accept
## 8
      acceptable
                      313
                             319
                                       2.645367
## 9
        accepted
                      162
                             167
                                       3.030864
          access
                      530
                             588
                                       3.541509
## # ... with 4,455 more rows
What were the most positive and negative words?
word_summaries_filtered %>%
  arrange(desc(average_stars))
```

```
##
              <chr>
                     <int> <int>
                                          <dbl>
## 1
                       160
                             161
                                       4.675000
          exceeded
## 2
      knowledgable
                       371
                              374
                                       4.630728
## 3
     compassionate
                       112
                                       4.625000
                              115
## 4
         exquisite
                       108
                              112
                                       4.601852
## 5
                       117
           chihuly
                              151
                                       4.547009
## 6
                       152
          treasure
                              159
                                       4.546053
## 7
       compliments
                       212
                              215
                                       4.542453
## 8
                       982
                              997
                                       4.518330
                gem
## 9
         botanical
                        184
                              241
                                       4.510870
## 10
       trustworthy
                        105
                              105
                                       4.495238
## # ... with 4,455 more rows
word summaries filtered %>%
  arrange(average_stars)
```

```
## # A tibble: 4,465 x 4
##
               word reviews uses average_stars
##
               <chr>>
                     <int> <int>
                                           <dbl>
## 1
                         156 167
                                        1.423077
        incompetent
## 2
     unprofessional
                         362 383
                                        1.447514
                         124
                             126
## 3
           disgusted
                                        1.475806
## 4
                         167
                              179
              rudely
                                        1.520958
## 5
                         154
                              177
                                        1.532468
                lied
                         390
## 6
             refund
                              497
                                        1.558974
## 7
             refused
                         455
                               507
                                        1.610989
## 8
       unacceptable
                         201
                               203
                                        1.616915
## 9
              worst
                        2433 2653
                                        1.619400
## 10
              denied
                         100
                               111
                                        1.650000
## # ... with 4,455 more rows
```

Makes a lot of sense! We can also plot positivity by frequency:

```
ggplot(word_summaries_filtered, aes(reviews, average_stars)) +
  geom_point() +
  geom_text(aes(label = word), check_overlap = TRUE, vjust = 1, hjust = 1) +
  scale_x_log10() +
  geom_hline(yintercept = mean(reviews$stars), color = "red", lty = 2) +
  xlab("# of reviews") +
  ylab("Average Stars")
```



Note that some of the most common words (e.g. "food") are pretty neutral. There are some common words that are pretty positive (e.g. "amazing", "awesome") and others that are pretty negative ("bad", "told").

8.4 Comparing to sentiment analysis

When we perform sentiment analysis, we're often comparing to a pre-existing lexicon, one that was developed. The tidytext package also comes with several tidy sentiment analysis lexicons:

sentiments

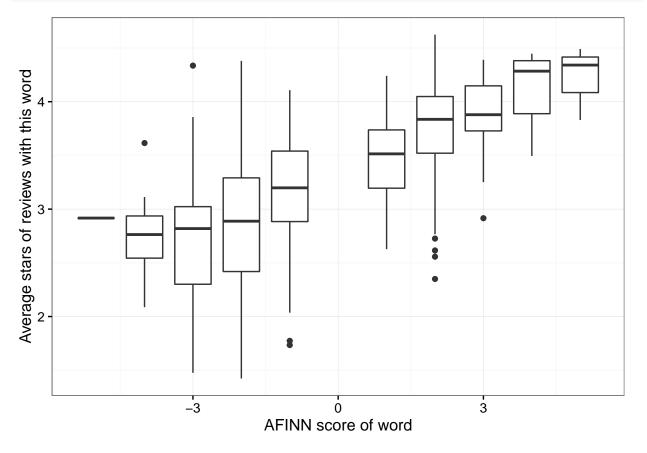
```
## # A tibble: 23,165 x 4
##
              word sentiment lexicon score
##
             <chr>>
                                 <chr> <int>
                        <chr>>
## 1
            abacus
                        trust
                                           NA
                                   nrc
##
           abandon
                         fear
                                   nrc
                                           NA
## 3
           abandon
                    negative
                                           NA
                                   nrc
## 4
           abandon
                      sadness
                                           NA
                                   nrc
## 5
        abandoned
                                           NA
                        anger
                                   nrc
## 6
        abandoned
                                           NA
                         fear
                                   nrc
## 7
                                           NA
        abandoned
                    negative
                                   nrc
## 8
        abandoned
                      sadness
                                           NA
                                   nrc
## 9
      abandonment
                                           NA
                        anger
                                   nrc
## 10 abandonment
                         fear
                                           NA
                                   nrc
## # ... with 23,155 more rows
```

We might expect that more positive words are associated with higher star reviews. Does this hold? We can combine and compare the two datasets with inner_join.

```
words_afinn <- word_summaries_filtered %>%
  inner_join(AFINN)
words_afinn
## # A tibble: 520 x 5
##
              word reviews
                            uses average_stars afinn_score
                      <int> <int>
##
             <chr>
                                           <dbl>
                                                       <int>
## 1
                        210
                              215
                                       3.580952
           ability
                                                           2
## 2
                        350
                              370
                                       3.060000
                                                           1
            accept
```

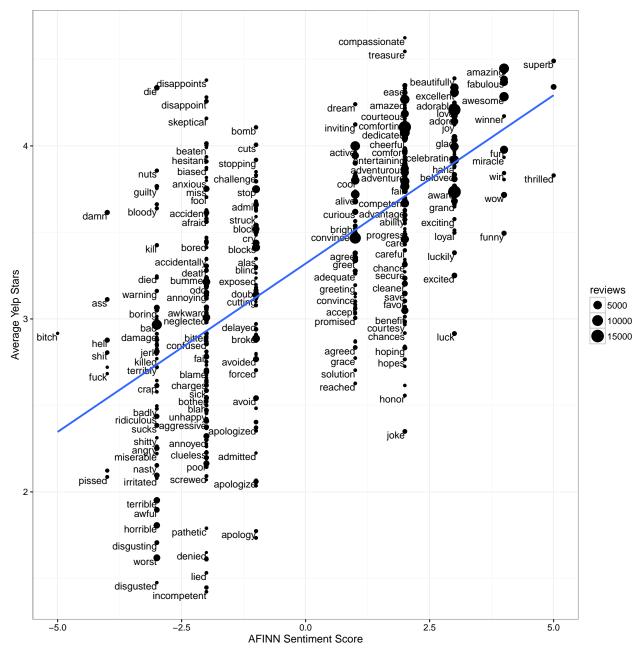
```
## 3
                        162
                               167
                                        3.030864
          accepted
                                                             1
## 4
          accident
                        213
                               239
                                        3.629108
                                                            -2
                        152
                                                            -2
## 5
      accidentally
                               152
                                        3.348684
## 6
            active
                        109
                               115
                                        3.981651
                                                             1
## 7
                        290
                               304
                                                             1
          adequate
                                        3.262069
## 8
             admit
                        740
                               754
                                        3.666216
                                                            -1
## 9
          admitted
                        111
                               118
                                        2.225225
                                                            -1
## 10
          adorable
                        255
                                        4.250980
                                                             3
                               266
## # ... with 510 more rows
```

```
ggplot(words_afinn, aes(afinn_score, average_stars, group = afinn_score)) +
  geom_boxplot() +
  xlab("AFINN score of word") +
  ylab("Average stars of reviews with this word")
```



Just like in our per-review predictions, there's a very clear trend. AFINN sentiment analysis works, at least a little bit!

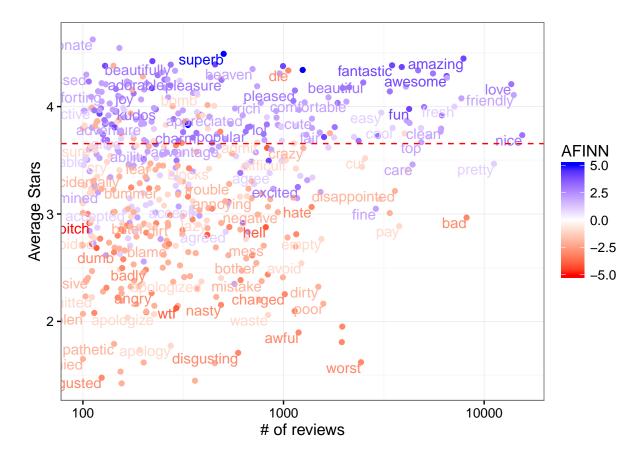
But we may want to see some of those details. Which positive/negative words were most successful in predicting a positive/negative review, and which broke the trend?



```
## mapping: x = x
## geom_blank: na.rm = FALSE
## stat_identity: na.rm = FALSE
## position_identity
```

For example, we can see that most curse words have an AFINN score of -4, and that while some words, like "wtf", successfully predict a negative review, others, like "damn", are often positive. (They're likely part of "damn good", or something similar). Some of the words that AFINN most underestimated included "die" ("the pork chops are to **die** for!"), and one of the words it most overestimated was "joke" ("the service is a complete **joke**!").

One other way we could look at mis



Chapter 9

Some analysis goes here

I don't know what will go here, but I'd like to have one more analysis that touches on all of the areas of tidy text analysis. If we can't find one we'll skip it!