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JNTO For Travel Professionals Coronavirus (COVID-19) advisory information

Last updated: March 22, 2020

There have been 996 people tested positive for the novel coronavirus (COVID-19) pneumonia in Japan as of Mar 21 announced by WHO .

Measures by the Government of Japan


1. Restricted area/regions to enter Japan

Foreign nationals who hold a Chinese passport issued by Hubei/Zhejiang Provinces or who have visited following countries/regions or areas within 14 days of arrival in Japan will not be able to land in Japan except under special circumstances for the time being:

Countries/Regions	Area	Effective From
China	Hubei Province	0:00AM Feb 1 JST
China	Zhejiang Province	0:00AM Feb 13 JST
Republic of Korea	Daegu City / Cheongdo County in North Gyeongsang	0:00AM Feb 27

	Province	JST
Republic of Korea	Gyeongsan / Andong / Yeongcheon City, Chilgok / Uiseong / Seongju / Gunwei County in North Gyeongsang Province	0:00AM Mar 7 JST
Iran	Kom / Tehran / Gilan Province	0:00AM Mar 7 JST
Iran	Alborz / Isfahan / Qazvin / Golestan / Semnan / Mazandaran / Markazi / Lorestan Province	0:00AM Mar 11 JST
Italy	Veneto / Emilia-Romagna / Piedmont / Marche / Lombardy Province	0:00AM Mar 11 JST
Italy	Valle d'Aosta / Trentino Alto Adige / Friuli Venezia Giulian / Ligurian Province	0:00AM Mar 19 JST
San Marino	All regions	0:00AM Mar 11 JST
Swiss	Canton of Ticino / Basel-Stadt	0:00AM Mar 19 JST
Spain	Navarre / Basque Country / Community of Madrid / La Rioja Province	0:00AM Mar 19 JST
Iceland	All regions	0:00AM Mar 19 JST

2. Enhanced screening and quarantine measures

Visitors/Travelers (Including Japanese) arriving in Japan from following countries/regions will be asked to first stay at designated facilities for 14 days, and to avoid using any public transportation. For details, please check [the following page](#) .

Countries/Regions	Effective From
China, Hong Kong, Macao, Republic of Korea	0:00AM Mar 9 JST
Member state of Schengen Agreement(*), Ireland, Andorra, Iran, United Kingdom, Egypt, Cyprus, Croatia, San Marino, Vatican, Bulgaria, Monaco, Romania (*) Iceland, Italy, Estonia, Austria, Netherlands, Greece, Swiss, Sweden, Spain, Slovak, Slovenia, Czech, Denmark, Germany, Norway, Hungary, Finland, France, Belgium, Poland, Portuguese, Malta, Latvia, Lithuania, Liechtenstein, Luxembourg	0:00AM Mar 21 JST

3. Airport landing /Ship transportation restrictions

Below measure will be effective from 0:00AM Mar 9 JST.

- **By air:** Arrival destinations for aircraft from mainland China and Republic of Korea will be limited to Tokyo Narita (NRT) and Osaka Kansai (KIX) international airports.
- **By sea:** Ship transportation of passengers from China and Republic of Korea will be suspended.


4. Visa suspensions

Single Entry Visa Temporary and Multiple Entry Visas that have already been issued by Embassy & Consulates General of Japan in following countries/regions, will be canceled. Visa Exemption will be suspended for foreign nationals follows (without China) .

Countries/Regions	Effective From
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China, Hong Kong, Macao, Republic of Korea	0:00AM Mar 9 JST
Member state of Schengen Agreement(*), Ireland, Andorra, Iran, United Kingdom, Egypt, Cyprus, Croatia, San Marino, Vatican, Bulgaria, Monaco, Romania (*) Iceland, Italy, Estonia, Austria, Netherlands, Greece, Swiss, Sweden, Spain, Slovak, Slovenia, Czech, Denmark, Germany, Norway, Hungary, Finland, France, Belgium, Poland, Portuguese, Malta, Latvia, Lithuania, Liechtenstein, Luxembourg	0:00AM Mar 21 JST

Travel & Safety Tips

Temporary closure of attractions in Japan can be found in [the table below](#) or [JNTO official TripAdvisor account @VisitJapan](#) .

Please do take precautionary protection measures like any other flu, such as wearing a mask if you have a cough and washing your hands. Medical expenses may be high in the event that you become sick or injured and require a visit to the hospital whilst in Japan so please do not forget to take out the necessary travel insurance. For further information on hospitals and insurance, please visit the links below.

Twitter @JapanSafeTravel

[JNTO official Twitter account @JapanSafeTravel](#)  provides useful information on weather warnings, advisories and latest news of transportation services in case of natural disasters.

Tweets by @JapanSafeTravel



Japan Safe Travel (JST)

@JapanSafeTravel

The basic measures against infectious disease, as well as the novel coronavirus, are washing hands and "coughing manners" including wearing a mask. #JNTOsafetravel



[Embed](#)

[View on Twitter](#)

Weibo/微博 @Japan SafeTravel

[Weibo/微博 @Japan Safe Travel](#) is also available in simplified Chinese providing travel advisories and latest updates.

Japan Visitor Hotline

Japan National Tourism Organization (JNTO) operates a visitor hotline 24 hours a day, 365 days a year. Call for tourist information or assistance in the case of accidents and emergencies including novel coronavirus(COVID-19). Support is available in English, Chinese, Korean and Japanese.

From Japan 050-3816-2787

From Overseas +81-50-3816-2787

[Chatbot \(in case of emergencies only\)](#)

Medical Needs and 24/7 Multilingual Support

Japan Tourism Agency's ["Guide for when you are feeling ill"](#) provides medical institutions

information, search function, and guideline. The website is available in English, Chinese, and Korean.

Insurance

The following two companies offer insurance that foreign visitors can apply after arriving in Japan. Both insurances introduce medical facilities, interpret between you and the doctor, and have cashless medical services. You can apply for insurance on their websites. For details, please check the following pages.

[Sompo Japan Nipponkoa Insurance Inc.](#) 

[Tokio Marine & Nichido Fire Insurance Co., Ltd.](#) 

News

NHK (Japan Broadcasting Corporation) is Japan's only public broadcaster. NHK WORLD-JAPAN is NHK's international service delivering the latest information about Japan through TV, radio and the Internet.

[NHK World News](#) 

World Health Organization

You can find information and guidance from WHO regarding the current outbreak of novel coronavirus(COVID-19).

[Novel coronavirus \(2019-nCoV\)](#) 

Navigation App

Download "Japan Official Travel App" for travel use.

[Japan Official Travel App](#) 
















Temporary Closure of Attractions in Japan




In order to contain the spread of infections, some festivals and events may have been canceled or postponed.

Also, theme parks such as Tokyo Disneyland, Tokyo DisneySea, and Universal Studios Japan, museums and galleries have been temporarily closed. As this list may only include major facilities, we recommend you also visit relevant official websites. Please check the latest information from the websites listed below.

Prefecture	Facility Name	Closed till
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Hokkaido	Hokkaido Museum of Modern Art	April 17, 2020
Hokkaido	Hokkaido Asahikawa Museum of Art	April 6, 2020
Tokyo	Bunkamura	Partially Resumed
Tokyo	21 21 Design Sight	March 31, 2020
Tokyo	Tokyo Hara Museum	Resumed
Tokyo	Mori Art Museum	TBA
Tokyo	Mori Arts Center Gallery	March 22, 2020
Tokyo	Tokyo Disneyland/DisneySea	Early April, 2020
Tokyo	The National Art Center	TBA
Tokyo	The National Museum of Modern Art	TBA
Tokyo	Panasonic Shiodome Museum of Art	March 22, 2020
Tokyo	National Museum of Nature & Science	TBA
Tokyo	National Theatre, National Engei Hall, National Noh Theatre, National Bunraku Theatre	March 31, 2020
Tokyo	The New National Theatre	March 24, 2020
Tokyo	TOKYO NATIONAL MUSEUM	TBA

Tokyo	<u>Ghibli Museum</u> 	April 28, 2020
Tokyo	<u>Ota Memorial Museum of Art</u> 	March 31, 2020
Tokyo	<u>Tokyo Opera City</u> 	Partially Resumed
Tokyo	<u>Tokyo Station Gallery</u> 	March 31, 2020
Tokyo	<u>Mitsubishi Ichigokan Museum, Tokyo</u> 	March 31, 2020
Tokyo	<u>The National Museum of Western Art</u> 	TBA
Tokyo	<u>Miraikan</u> 	TBA
Tokyo	<u>National Film Archive of Japan</u> 	May 28, 2020
Tokyo	<u>Idemitsu Museum of Art</u> 	April 3, 2020
Tokyo	<u>TeamLab Borderless</u> 	TBA
Tokyo	<u>TOKYO SKYTREE</u> 	TBA
Tokyo	<u>Edo-Tokyo Museum</u> 	March 31, 2020
Tokyo	<u>Tokyo City View</u> 	TBA
Tokyo	<u>The observatories at the Tokyo Metropolitan Government Building</u> 	March 31, 2020
Tokyo	<u>The Yomiuri Land Amusement Park</u> 	March 22, 2020

Tokyo	Sannomaru shozokan (The Museum of the Imperial Collections) 	TBA
Nagano	Matsumoto Castle 	March 24, 2020
Ishikawa	21st Century Museum of Contemporary Art 	Partially Resumed
Yamanashi	Fuji-Q Highland 	Partially Resumed
Aichi	LEGOLAND® Japan Resort 	March 22, 2020
Mie	Mie Prefectural Art Museum 	March 31, 2020
Kyoto	Asahi Beer Oyamazaki Villa Museum of Art 	TBA
Kyoto	The Museum of Kyoto 	March 20, 2020
Kyoto	The National Museum of Modern Art, Kyoto 	TBA
Kyoto	Kyoto National Museum 	March 23, 2020
Osaka	Universal Studios, Japan 	March 29, 2020
Osaka	The National Museum of Art, Osaka 	April 3, 2020
Osaka	Osaka Castle Museum 	TBA
Osaka	Osaka Aquarium Kaiyukan 	March 22, 2020

Hyogo	Kobe Port Tower	March 25, 2020
Nara	Nara Prefectural Museum of Art	April 17, 2020
Nara	Nara National Museum	TBA
Nara	Nara National Research Institute for Cultural Properties	TBA
Wakayama	Adventure World	March 22, 2020
Hiroshima	Hiroshima City Museum of Contemporary Art	March 21, 2020
Hiroshima	Hiroshima Peace Memorial Museum	March 21, 2020
Hiroshima	Hiroshima Castle	March 21, 2020
Tokushima	Otsuka Museum of Art	March 31, 2020
Fukuoka	Kyushu National Museum	TBA
Nagasaki	Huis Ten Bosch	Partially Resumed
Okinawa	The National Theatre Okinawa	Partially Resumed
Okinawa	Okinawa Churaumi Aquarium	Partially Resumed

Did this information help you?

Yes

No

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