



To Whom It May Concern,

My name is Dan Petrie, and I am the CIO at Betco Corporation, a mid-size manufacturer based in Ohio specializing in chemicals, bioaugmentation, wood floor coatings, and contract packaging. I am writing to express my strong support and recommendation for Lauren Patterson. Lauren was my first hire at Betco as we began a full IT rebuild in 2021. She started as a Help Desk intern and quickly became a vital member of our team.

Lauren was a positive force throughout her internships at Betco. She resolved a large volume of our help desk tickets when we had staffing challenges, ensuring continuity of IT support and business productivity. She demonstrated strong work ethic, consistent drive, a natural curiosity, and an ability to build strong relationships across the team. Lauren is honest and transparent about her work, always keeping everyone informed of her progress. Lauren never backed down from a challenge and approached every opportunity with a smile and eagerness. I consistently received positive feedback about her interpersonal and communication skills. Her positive attitude made a significant and lasting impact on the culture of our IT organization. I will always be grateful for her contributions and the energy she brought every day.

We extended Lauren's first internship and she returned for an additional semester to help build our new Envirozyme.com website. She was part of a small internal team that designed and built the entire site. Thanks to their efforts and Lauren's contributions, we now consistently receive high-quality leads, driven by the site's intuitive design, scalable architecture, improved user experience, and faster page load times.

Lauren played a key role in designing and building the headless content management system, migrating and reviewing content, and creating new pages and features throughout the site. She learned numerous skills, most notably web development in React and NextJS. Her contributions were essential to the project's success, and she consistently exceeded our expectations.

I would hire Lauren immediately if I had an open role in IT. She has an aptitude for learning, is very coachable, and is a strong team player. She reflects all of the qualities I look for in any hire: hungry, humble, and smart.

Please feel free to contact me directly if you have any questions or would like additional information about Lauren's qualifications or contributions at Betco. Lauren has the skills, drive, and character to excel in any role. I am confident she will make a positive addition to any team.

Dan Petrie
Chief Information Officer
Betco Corporation
dpetrie@betco.com