

# **BOBBIE M SPROUSE**

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## **PROFESSIONAL SUMMARY**

Throughout my 32-year FAA career, I have received numerous awards and presentations. I received a within grade increase for job performance in October 2010, while detailed to Teri Bristol, VP of Technical Operations, for development, training, and implementation of the Technical Operations Safety Action Program (T-SAP). This is an International Civil Aviation Organization (ICAO) requirement for all member states. The United States was not in compliance until we successfully implemented this program. While acting as the ZJX GNAS Manager, the Jacksonville District was awarded the District of the Year in 2010. We repeated this accomplishment in 2011.

I have received multiple awards throughout my 38-year military career. I enlisted in the Marines as an E-1/PVT in 1980 and finished my service in June 2019 as an O-6/COL. The most significant awards that I have received are two Bronze Star Medals for service in two separate deployments to Iraq for exemplary performance of duties while assigned in a position of great responsibility in support of Operation Iraqi Freedom and Operation New Dawn. Our units established the first free elections held throughout Iraq. My first Bronze Star was awarded in October 2005 and the second in June 2010.

I look forward to bringing this dedication to service to your organization.

## **SKILLS**

Top Secret Security Clearance (TS/SCI)  
Event coverage

Idea development  
Written communication

Decision making  
Customer relations

## **EXPERIENCE**

**Program Manager** August 2016 - September 2019

**FAA NATIONAL HQ | Washington, DC**

Responsibilities included conducting comparative analysis of the National Airspace System (NAS) against industry best practices and internal capabilities to improve the Resiliency of the NAS before, during and after catastrophic events that included man-made/natural disasters, terrorist attacks, insider threats, and unanticipated significant equipment failure. I received a Letter of Appreciation for my work associated with establishing a Resiliency Baseline of the NAS. I was selected by the Vice President of Technical Operations (Tech Ops) to assist in his briefing to the Tech Ops Puerto Rico team regarding resiliency and hurricane preparation. Specifically, I fielded all questions for Mr. Turner during the Q&A portion of the briefing.

I was the FAA lead for the Resiliency Tool development. We established criteria and methods to produce a numerical score based on data acquired through our field assessments. All data was provided and confirmed by field personnel through surveys that the team developed. We met the program timeline and the tool was developed to the satisfaction of the Deputy Vice President of Technical Operations. I was selected to conduct and facilitate the bi-weekly engineering meetings to ensure the timeline and all requirements were met.

This position required routine interaction with the field personnel across the nation. My area of assignment was the Eastern Service Area and I developed good report with the personnel from the Director Level down to the ATSS maintaining the equipment.

Our best practices were based on industry standards and I interviewed several leaders of corporations to gather information. Most of my industry contacts were coordinated through the University of Tennessee professors associated with their MBA, Aerospace and Defense program. Dr. Kenneth Gilbert was my main contact.

**Director of Military Support** August 2017 - June 2019

**Tennessee National Guard Joint Forces Headquarters | Nashville, TN**

As the Director of Military Support, I worked with the Tennessee Emergency Management Agency (TEMA), the Federal Emergency Management Agency (FEMA), local leaders/politicians and law enforcement to provide military assets and personnel, both Army and Air National Guard, to protect loss of life, limb, or eyesight during emergencies that exceeded the local or state capabilities. Additionally, we provided assets to the Counter Drug Task Force.

My first interaction in this role came during the 2016 wildfires in Gatlinburg, TN. Although not yet the official Director, I was permitted to participate in this emergency to become accustomed with the assets available to the state. Hurricanes Irma and Maria hit Puerto Rico (PR) on my watch and we funneled multiple assets to PR for assistance. It was ironic that later in the year, I would be evaluating PR from the FAA Resiliency perspective. I believe the success and experience that I gained from the guard related efforts contributed significantly to the success that the FAA enjoyed for Resiliency.

**Deputy Commander of Regional Training Institute** October 2015 - August 2017

**Tennessee Army National Guard, 117<sup>th</sup> Regiment | Smyrna, TN**

As the Deputy Commander of the Training Regiment, I was responsible for insuring that we remained a competitive advantage against active duty military schools. I was directly involved in transforming the traditional learning environment to the blended classroom style of training. In this platform, we have traditional classroom time that is followed by on-line studies. We were able to significantly increase our classroom size (number of students), without increasing the number of full-time instructors required. Success was proven by us receiving additional classes for instruction in quarter master, military police, and cavalry scout training schools. We also were presented with our second School of Excellence evaluation that was conducted by active duty personnel.

**Technical Operations Manager** November 2012 - August 2016

**FAA- Jacksonville Air Route Traffic Control Center | Hilliard, FL**

I was the Technical Operations Manager (TOM) and I provided equivalent level interface with both the EnRoute and Terminal Services Facility Managers that we supported. I directed the work of subordinate managers and employees. My general duties included planning and communicating the FAA's vision and objectives, establishing priorities, assigning areas of responsibility, I directed the maintenance and operations of seven System Support Centers (SSC) consisting of 86 employees located throughout northern Florida and middle Georgia.

I assisted the District Manager in refining the Jacksonville District Reorganization structure. I was assigned responsibility for the District's budget and worked from a corporate perspective while

addressing the budgetary constraints and preparing for budget allocations for the Fiscal Year. I successfully met all budgetary requirements all 3 years while assigned this responsibility.

#### **Senior Program Manager**

March 2011 - November 2012

#### **FAA NATIONAL HQ 10b | Washington, DC**

I was selected by Teri Bristol, COO, to be the Senior Management Representative and Event Review Chairman for Tech Ops in the development, training, and implementation of the demonstration program for a Voluntary Self-Reporting Program to enhance safety in the NAS as required by the ICAO standard. I reported directly to the Tech Ops Vice President and successfully negotiated the Technical Operations Safety Action Program (T-SAP) structure, implementation and training roll out for the Central Service Area.

The first T-SAP meeting was conducted in March 2011 and the Administrative Manual and Training Plan was developed and implemented October 2012. The training plan was developed with Quality Control (QC) parameters to ensure continual improvements. During the proof of concept demonstration period, 100 safety reports were received. Success of the program is indicated by National implementation and bringing the FAA into full compliance with ICAO's mandate to member states "to establish Voluntary Self Reporting Programs."

## **EDUCATION**

#### **MBA - Aerospace and Defense December 2016**

**University of Tennessee, Knoxville, TN**

Graduated with Honors - 3.96 out of 4.0

#### **BS - Organizational Management December 1996**

**Tusculum University, Tusculum, TN**

Summa Cum Laude - 3.74 out of 4.0

#### **AAS - Electronics Engineering Technology September 1987**

**Coastal Carolina Community College, Jacksonville, NC**

Magna Cum Laude - 3.6 out of 4.0