2E3205

B.Tech. II Sem (Main) Examination, July - 2022 **2FY1-04 Communication Skills**

Time: 3 Hours

Maximum Marks: 70

Attempt all Ten questions from Part A, Five questions out of Seven questions from Part B and Three questions out of Five questions from Part C.

Schematic diagrams must be shown wherever necessary. Any data you feel missing suitably be assumed and stated clearly. Units of quantities used/calculated must be stated clearly.

Use of following supporting material is permitted during examination. (Mentioned in form No. 205).

PART - A

(Answer should be given up to 25 words only)

ALL questions are compulsory.

 $(10 \times 2 = 20)$

- Define the term communication. 1.
- Write any two barriers of communication. 2.
- How interpersonal communication can be improved? 3.
- Change the sentence into passive voice: 4.
 - Shut the window a)
 - b) Don't tell a lie
- Fill in the blanks with suitable models: 5.
 - I borrow your rain coat, please? a)
 - You ought to buy now, the prices go up.
- Write the name of author "The night train at Deoli". 6.
- 7. Write the essence of the poem "No Men are Foreign". (Within 25 words).

8.	Fill	Fill in the words with suitable linking words.			
	a) John bought the watch, it was expensive.				
	b) the fact that it wasn't easy, I finished the homework.				
9.	Complete the statements with suitable conditional words;				
	a) If I had known, I				
		i)	Will help		
		ii)	Would help		
		iii)	Would have helped		
	b) Millions of people will die if they aid soon.				
		i)	don't receive		
		ii)	Won't receive		
		iii)	Wouldn't receive		
10. "How much Land Does a Man need?" Who is author of brief the outcome of story.			ho is author of this story and write in		
			PART - I		
	(Analytical/Problem solving questions)				
	Atte	Attempt any Five questions: $(5\times4=20)$			
1.	Discuss the meaning of communication. Draw the chart of communication process and explain each & step.				
2.	Draft a letter of complaint to the Sales Manager of a Manufacturing company who has sent you some defective and worthless electric items in response to your order placed last month.				
3.	Discuss the summary of story "Luncheon". What makes the narrator's lady friend remark - 'you are quite a humorist'?				
4. "Where			nowledge is free		
	Where the world has not been				
	Broken up into fragments				
	Ву	narrov	w domestic walls".		
	Wri	te the	context, Explanation and Referen	ce of these lines.	
5.	"Whenever me are told to hate our brothers". When do you think this happen's Why? Should we do as we are told at such times what does the poet say? Write the answers of this questions in brief discuss the essence of poem.				

- 6. Write a paragraph of about 100-120 words on any one of the following.
 - a) Ragging in professional institutions.
 - b) A visit a museum.
 - c) Environmental Scanning for corporate strategy.
- 7. a) List out any four qualities needed for good communication. Explain in brief of any two qualities.
 - b) Write two physical barrier, of Listening and speaking.

PART - C

(Descriptive/Analytical/Problem Solving/Design question)

Attempt any Three questions:

 $(3 \times 10 = 30)$

- 1. a) Differentiate between formal and Informal channels of Communication.
 - b) Elaborate the types of Communication.
- 2. What is meant by Human Communication and discuss the methods to improve interpersonal communication.
- 3. Prepare your Curriculum-Vitae with an application for the post of programmer after seeing an advertising in the times of India dated 23 March 2021.
- 4. Recently your college held a seminar conservation of electricity and natural resources as a part of 'earth day'. Write a report in 100-125 words which covers concept with significance of report. Sign as Sandeep (Delhi 2021).
- 5. Define the summary of the poem "If' by Rudyard Kipling. What does the poem teacher us? Write all the suggestions given by poet in his creation "If".